### Vision Statement

Augusta is a world-class capital city: where entrepreneurs start, grow, and maintain a variety of businesses; where citizens pursue lifelong learning in first-rate schools, libraries, historic, and cultural facilities; where residents, workers, and tourists circle around and enjoy the heart of Augusta—on both sides of the Kennebec River, along Water Street, and throughout the Capitol complex; where travelers appreciate the historic and natural scenery; where homebuyers and renters of all ages and incomes are drawn by safe and appealing neighborhoods, and where taxpayers enjoy competitive tax rates and superior services.

### Mission Statement

The Augusta City Council shall achieve this vision by: acting as a model of teamwork and efficiency in its own deliberations; creating an ongoing partnership with state government; and organizing a responsive, flexible, and effective economic development program.

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The Mayor and City Council wish to extend a special thank you to all volunteers who served on the City of Augusta's boards, commissions, and committees (does not include city/school officials and staff)

BOCA Board of Appeals
Julian F. Beale
Herbert R. Doten
Edward W. Mellett
Stephen J. Roberge
Paul J. Rodrigue
Jeff Stoshak

Cable TV Committee
Ellerbe P. Cole
David S. Eaton
Thomas Scott Hamilton
Katy Perry
Walter T. Ruark

Capital Riverfront Improvement District
Debra Aucclair
Sara Aggar
David Doughter
Elaine Clarke
Robert Corey
Beverly Duggan
John Fennegan
Charles Jacobs
Bennett Katz
Joni Lued
John Melrose
Peter Merritt
Charles E. Mitchell
Evan Richert
Earl Shettleworth, Jr.

Civil Service Commission
Anne Gardiner
Robert H. Willette

Community Development Advisory Committee
David Ginzig
Carol Jewelry
Aline A. Lachance
Ellen McGuire

Community Development (continued)
Melvin Morrison
Gloria Morissette
Anita Parenteau
Roger R. Poenkerke
Theresa Savoy
James Tierney

Community & Social Services Committee
Linda Buckmaster
Lynn Cole
Nancy Desisto
Mary Farr
Milie Foster
Katie Fullam-Harris
Louise Gephart
Rob Gordon
Sarah Haggerty
Jo Herson
Patricia Hutchinson
Rick Karges
Donna Mann
Debbie Morton
Dr. Randall Norcross
John Shaw
Holly Stoyer
Donna Strickler
Richard Weiss
Jim Wood

Fort Western Trustees
Richard W. Billings
Lieslce A. Bums
Jane Coryell
Jim Davis
Judith DeAngelis
Richard Godfrey
Beverly Miner Hatheway
Edward J. Heath
Kim E. Leopold
David R. Madore
Mary Maier McCarty
Janice C. Morehead
Margaret O'Connor
David R. Porter
Charles Rousdy
Rodney Sclirmsen
Milton R. Wright
Dennis Young

General Assistance Fair Hearing Authority
John Fennegan

Historic Preservation Commission
Anthony J. Donin
Mary Maier McCarty
Dana Vaillancourt

Housing Authority
Martin Choinier
Raymond Rondill Foster
Kenneth Lajoie
Donald Murchinson
Brian Marson, Jr.
Daniel A. Nichols
Elizabeth Ann Trank

Kennebec Arsenal Redevelopment Committee
Charles A. Jacobs
Kenneth Knight
Nina Pendall
Earle Shettleworth
Warren Swett
Dianne Wagner

Lithgow Library Trustees
Michael A. Blodgett
Joan Callahan
Donald J. Caninek
Gabriella Howard
Susan LaCasse
H. Graham Nye
Paul Riese
Andrey Sawyer
Elizabeth A. Soares

Parking District
Jed Davis
John V. Farnegn
Thomas R. Johnson
Barbara Rodrigue
Bruce N. Schatz

Planning Board
Robert W. Carey
Bary H. Cote
Richard A. Duncan
Paul R. Harris
Gaetrey J. Muck
Gregory P. Scott
Mary Sheridan
David P. Smith
Vaughn H. Stevens, III

Registration Appeals Board
Laetelle Clewter
Patsy A. Crockett
Linda Hadley-Rood
Frank A. Johnson
Louise Lerley

Sanitary District
Jack Brown
Julie Carleton
John B. Forster
Robert G. Bedman

Tree Board
W. Joan Bartlett
Delores (Lolly) Coffin
Norman S. Elwin
Gerard Gabley, Jr.
Carolyn C. Ladd

The City of Augusta maintains a listing of candidates to fill vacancies on various committees. Residents interested in serving on these committees may do so by filling out an application available in the City Manager's Office. If you have any questions or want to request an application, please feel free to call the City Manager's Office at 626-2300.
Mayor’s Message

As this annual report reflects, your elected municipal officials and our appointed City staff enjoyed a very busy and productive year in 2000. It started well on the very first day of the year when we realized that the much-anticipated Y2K arrival was not going to result in problems for us. It progressed with a number of significant accomplishments and some disappointments. Our progress was largely attributable to the Mayor and Council and staff working very cooperatively. Early in the year, the Council set a number of long-range goals for itself and met most of them. You, as voters, played an important role in 2000 by electing a new slate of Council and School Board members and approving three bond initiatives that will allow the pursuit of a new Cony High School to advance to the engineering stage, renovate and expand the Augusta Civic Center, and build much needed additional parking in our downtown.

A major goal of the Council is to grow our City’s economic base. To that end, we advocated for and received $5 million in state funding for a new third bridge, oversaw the development of a master plan for the redevelopment of the downtown and the hiring of a downtown manager, brough hundreds of good paying new jobs to the City by helping EnvisioNet locate here, and purchased and commercially rezoned 28 acres of prime property adjacent to the Augusta Business Park for future development, to mention but a few.

Council members and I worked hard to secure assistance from the State Legislature for school funding, state aid to cities, and mandate relief. We actively participated in programs sponsored by the National League of Cities and the Maine Municipal Association aimed at helping Maine’s cities.

Though much has been made of the recently announced U.S. Census statistics that show Augusta’s population declining by 13% since 1990 (a problem shared by virtually all of the urban centers – or service center communities – in Maine, and something we must clearly focus our attention to in the coming years), we need also to remember that in recent years Augusta has been cited for the soundness of its municipal finances and its budget stability; for its thriving commerce (overtaking Lewiston/Auburn last year); for its much improved relations with the State government at home; and the quality of the municipal services that it provides. We are a city with a proud history and strong traditions, wonderful residents and valuable natural and community resources.

I hope you enjoy this annual report and encourage you to become involved in your community.

William E. Dowling
Mayor

City Manager’s Report

Dear Fellow Resident,

Centuries ago, in earlier civilizations, cities were autonomous entities. They were able to provide for the needs of their citizens independent of a state or national structure. A generation ago, cities like Augusta were still the hub of economic, social and cultural activity but they were also a vital component of the federal/state/local system that had evolved in western democracies.

Today, cities – Augusta prime among them – are struggling to preserve their vitality and appeal in the face of a massive shift of power and assets away from them. Not that many years ago, Augusta could, and did, adopt a neglectful attitude toward its relationship with the State, its need to protect the integrity of its neighborhoods and downtown, and its investment in schools and infrastructure. That is clearly no longer so. That change in circumstance is the motivating force behind most of the initiatives that City government has undertaken of late and will continue to be so for the foreseeable future.

Last year, the City Council, in addition to overseeing the efficient delivery of a full array of municipal services, focused on a number of goals intended to help Augusta stem the out-migration of population to surrounding communities and rebuild the fiscal strength and environmental appeal of this historic Capital City. We cultivated a strong, mutually beneficial relationship with both the administrative and legislative branches of the State government we host. We worked closely with our superb congressional delegations on a number of issues. We partnered with the business community on some important projects and we worked with neighborhood groups and service agencies to improve things at the most elemental level. It was a productive year and I am proud of the accomplishments of our elected officials, our team of capable and dedicated municipal employees and the residents who continued the strong tradition of community involvement in Augusta.

Early evidence of our healthy relationship with the State came when we were given five seats on a thirteen-member state commission charged by the Governor with developing a comprehensive master plan of all state facilities in the greater Augusta area. Throughout the year, we helped forge a blueprint for the next 20 years that, once adopted by the Legislature, will determine where state office buildings are located, how existing properties are treated, how traffic is impacted, how much of the State’s presence might yield property taxes and user fees, and many other important related questions. Clearly, this is a significant opportunity for us considering that not that many years ago such a plan might have been adopted with no local input whatsoever.

State government also helped us with major community development grants that entered the EnvisioNet company to located 700 new well-paying jobs in Augusta ($275,000), redevelop Old City Hall into 31 units of elderly housing ($300,000), and redevelop the northern end of Water Street ($500,000). The state also made a major commitment of $300,000 a year indefinitely to fund support services for Old City Hall.

2000 ANNUAL REPORT
and through grants and Maine State Housing Authority financing put forward an additional $4,000,000 in resources for that project.

The Legislature approved $5,000,000 for the first phase of a $13,000,000 commitment for a new third bridge, something Augusta has fought for for 30 years. As well, they passed legislation that would allow the creation of a regional public safety dispatching facility that could be very beneficial to Augusta, funded a $600,000 study on how best to implement a $20,000,000 restoration of Memorial Bridge, funded a two-year $50,000 contribution to allow a Downtown Manager pilot program, and provided 50% matching grant funding of $35,000 to help us study the feasibility of a renovated and expanded library.

For all this cooperation and assistance, we owe a great deal to many people, especially our own dedicated Senator Daggett and Representatives Madore, Mitchell, and O'Brien.

Among the many projects underway last year that will enhance the quality of life in Augusta were design and fund-raising for a new Bicentennial Nature Park; expansion of Hatch Hill sanitary landfill; restoration of Williams Playground and Baker tennis and basketball courts; renovation of Hartford Street Fire Station (done mostly with the skilled hands of our own firefighters); and upgrades to the Police Station and DPW building.

As you read through this report, I believe that the optimism and competence of your City employees will shine through. The fruits of the efforts of the many members of our volunteer commissions and committees will, as well. Special thanks goes to those people - City government could not succeed without them.

I am in my fourth year as your city manager. Looking back over a career in municipal government that spans 25 years, I have never been part of such an active and challenging time and circumstance as here and now. I hope you share my optimism for our City's future and will become actively involved in helping to shape it.

The Augusta State Airport, operated and managed by the City of Augusta under a lease agreement with the State of Maine, was witness to significant developments and events during the year 2000.

In December of 1999, the Airport's primary scheduled air service provider between Augusta and Boston, Colgan Air, terminated its marketing agreement with Continental Airlines and entered into a comparable agreement with USAirways to become a USAirways Express carrier. The market reaction to this change was rapid and impressive. Airline traffic reached 8,475 passengers for the year 2000, representing a 27% annual increase, and in August of 2000, the monthly passenger count exceeded 1,000 passengers for the first time in over five years. These figures can be directly attributed to the convenience of flight connections in Boston with USAirways as opposed to Continental Airlines. Of the ten most popular destination (or point of origin) cities for Augusta airline passengers, USAirways connects in Boston with non-stop flights to none of them. Continental Airlines, on the other hand, only operated non-stop to one.

In January of 2001, Colgan Air had its contract renewed by the U.S. Department of Transportation for an additional two years to provide Essential Air Service between Boston and Augusta, Bar Harbor, and Rockland, thereby assuring a continuity of scheduled airline service at our airport.
ter road, and preliminary assessment and engineering studies with the prospect of relocating the general aviation hangars to the north side of Runway 8/26.

In June of 2000, the Federal Aviation Administration issued a Notice of Proposed Rulemaking entitled Certification of Airports. The objective of the proposed rule is to create an equivalent level of safety at all airports served by commercial airlines operating aircraft having 10 or more passenger seats. [Fed. The current rule stipulates aircraft having more than 30 passenger seats.] Among the changes that would be required at the Augusta State Airport, should the Rule be adopted as proposed, is that the Airport would be required to have its own crash, fire and rescue service. The Airport currently relies on the Augusta Fire Department for this service.

In September of 2000, reconstruction of Taxiway F and the aircraft tie-down apron adjacent to Mount Hope Cemetery was completed. The quality of the pavement in these two areas had deteriorated to such a degree that further crack filling, patching and sealing was no longer effective in maintaining its integrity. Approximately eight inches of existing pavement and underlay was removed, reclaimed, graded and compacted. This was followed by the laying of a three-inch layer of asphalt.

While corporate aviation declined by 10% from the previous year, as evidenced by such a reduction in the collection of itinerant landing fees, general aviation activity witnessed a considerable surge, particularly late in the year. This in part may be due to the departure of the fixed base operation at the nearby Waterville Robert Lafluer Airport.

The first aviation "incident" in recent years at the Augusta State Airport occurred on March 10, 2000 when a twin-engine Cessna 310 performed a gear-up landing on the main runway. The aircraft, operated by a flight courier company based in New York, had experienced severe icing conditions on its approach to Augusta, and in his struggle to keep the aircraft flying, the pilot admitted that he simply "forgot to lower the landing gear." There were no personal injuries as a result of the accident, but the aircraft suffered some significant damage and the airport was officially closed for about three hours.

At its Annual General Meeting held in October of 2000 at Owls Head, the membership of the Maine Airport Managers Association elected Augusta State Airport Manager Bob McGee President of the Association for the year 2001.

Robert McGee
Airport Manager

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**Codes Bureau**

**Building Permits Issued in 2000**

<table>
<thead>
<tr>
<th>Permit Type</th>
<th>Units</th>
<th>Permits Issued</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Single Family Residences</td>
<td>24</td>
<td>$2,267,736</td>
</tr>
<tr>
<td>Duplex</td>
<td>1</td>
<td>$2,267,736</td>
</tr>
<tr>
<td>Mobile Homes</td>
<td>25</td>
<td>$899,743</td>
</tr>
<tr>
<td>Change of Use</td>
<td>1</td>
<td>$40,000</td>
</tr>
<tr>
<td>Conversion</td>
<td>1</td>
<td>$20,000</td>
</tr>
<tr>
<td>Residential Additions/Alterations</td>
<td>114</td>
<td>$990,498</td>
</tr>
<tr>
<td>Garages/Sheds/Carports</td>
<td>83</td>
<td>$151,050</td>
</tr>
<tr>
<td>Move Structures</td>
<td>3</td>
<td>$44,000</td>
</tr>
<tr>
<td>Foundation Only</td>
<td>1</td>
<td>$15,000</td>
</tr>
<tr>
<td>New Commercial</td>
<td>6</td>
<td>$3,764,500</td>
</tr>
<tr>
<td>Commercial Additions/Alterations</td>
<td>66</td>
<td>$24,431,741</td>
</tr>
<tr>
<td>Commercial Greenhouse</td>
<td>1</td>
<td>$350</td>
</tr>
<tr>
<td>Commercial Garage/Storage</td>
<td>7</td>
<td>$116,492</td>
</tr>
<tr>
<td>Commercial/Temporary Structure</td>
<td>1</td>
<td>$5,000</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>$3,345,737,173</td>
</tr>
</tbody>
</table>

**Value of Construction in 2000**

<table>
<thead>
<tr>
<th>Year</th>
<th>Cost</th>
<th>Total Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>1991</td>
<td>$15,635,641</td>
<td></td>
</tr>
<tr>
<td>1992</td>
<td>$16,456,507</td>
<td></td>
</tr>
<tr>
<td>1993</td>
<td>$17,007,688</td>
<td></td>
</tr>
<tr>
<td>1994</td>
<td>$17,575,323</td>
<td></td>
</tr>
<tr>
<td>1995</td>
<td>$17,457,166</td>
<td></td>
</tr>
<tr>
<td>1996</td>
<td>$17,540,487</td>
<td></td>
</tr>
<tr>
<td>1997</td>
<td>$18,476,427</td>
<td></td>
</tr>
<tr>
<td>1998</td>
<td>$19,584,444</td>
<td></td>
</tr>
<tr>
<td>1999</td>
<td>$20,696,970</td>
<td></td>
</tr>
<tr>
<td>2000</td>
<td>$21,435,326</td>
<td>$21,435,326</td>
</tr>
</tbody>
</table>

The last 10 years have seen $249.5 million in construction activity in the City of Augusta, with $100 million having been accomplished in the last two years.

Richard Dolby
Director
Economic and Community Development Office

The year 2000 proved to be a very exciting one for the City of Augusta’s Office of Economic and Community Development. The new millennium saw a completely new staff join Martha Burns, Secretary, who has been with the office for over 12 years. Michael A. Duguay, Director, joined the office in the beginning of the year while Scott A. Benson and Gerard Roy came on board later to fill the positions of Associate Developer and Community Development Administrator, respectively.

Perhaps the most visible success was commencement of the redevelopment of the Old City Hall. After several years of planning, the City assisted in the creation of a viable financing package, along with the State Office of Community Development, Maine State Housing Authority, Peoples Heritage Bank and the Federal Home Loan Bank of Boston. Substantial tax credits were also secured from a program overseen by the Maine Historic Preservation Commission. The project will allow for the creation of 31 low-income elderly housing units. The restoration of this structure is seen as the anchor project in the resurgent of the City’s downtown.

In an attempt to diversify and grow the economic base, the City successfully attracted EnvisionNet Computer Services, Inc. The company had planned to locate a several hundred-employee satellite back office operation within the State of Maine. By securing grant funds through the State Department of Economic and Community Development, the City was able to accommodate the company’s expansion in the Augusta Business Park.

The City’s interest in developing a first class office park moved one step closer with the purchase of a large tract of property located behind the Augusta Business Park. The 28-acre parcel, commonly referred to as the Quinby Lot, is envisioned to host three large, high-end commercial developments, furthering the growth of the City’s commercial tax base and creating new employment opportunities for Augusta’s residents.

After several studies and decades of effort, the downtown got a huge boost by the creation of a Downtown Manager Program. Through a partnership between the State Department of Economic and Community Development, the Capital Riverfront Improvement District, the Heart of Augusta Team, the Augusta Parking District and the City, Lee Brandwein was brought on board as the City’s first Downtown Manager. The two-year pilot project will provide the City with full-time professional capacity to oversee downtown initiatives. The downtown also received more good news as office staff held numerous public-planning sessions throughout the year to determine the usage of a $500,000 Community Development Block Grant earmarked for North Water Street. Revitalization efforts will commence in 2001.

Additional enhancements to the downtown were also approved in November of 2000 by way of the voters through the appropriation of a $2.5 million bond for parking facilities.

After working in close partnership with the Augusta Board of Trade on the issue, the office was pleased to finally see Federal and State approval for the construction of a third bridge to span the Kennebec River. It is anticipated that the construction of the third bridge and associated roadways will facilitate significant economic development activity in and around the northeast quadrant of the city. As a result, the office began to work closely with the Planning Board to institute enhancements to the zoning ordinances in that area for the purpose of encouraging beneficial commercial and residential development. These zoning changes, to be examined in 2001, have the potential to provide the citizens of Augusta with continued tax base growth for decades to come.

In an effort to improve the quality of the housing in the City’s neighborhoods, the office received a planning grant from the Maine State Housing Authority to study the existing housing inventory. Results from the study will help guide the City’s housing development and revitalization efforts for the next decade. It will also assist the community in planning its future neighborhood revitalization projects.

In regard to the development of healthy neighborhoods, the office was able to work with its public and private partners to build several new homes for low and moderate-income residents throughout the city. With a little luck, this task will be replicated again in 2001.

In general, the City showed very strong growth in many areas within the year 2000. Fueled by the progressive build-out of the Marketplace at Augusta, the City’s total consumer retail sales were lifted above the Lewiston-Auburn area for the first time. Even strong gains in areas such as manufacturing were also seen. For instance, the office was able to coordinate assistance, including the passage of an Industrial Development Revenue Bond, so that American Tissue Mills of Maine, LLC could purchase the old Stater Mill, creating 80 jobs in the process.

Although much success was realized this past year, the real success was that the seeds for many more projects were planted. With countless hours provided by the volunteer boards of the Augusta Development Commission and the Community Development Advisory Committee, many more significant projects are expected to bear fruit next year.

Michael Duguay
Director
Engineering Bureau

The Engineering Bureau provides professional/technical services to the city concerning the physical aspects of the city such as buildings, streets, and drainage. Presently, the Bureau consists of the City Engineer and a Clerk.

Much has been accomplished during 2000. The Engineering Bureau was responsible for the design and management of city projects. Engineering plays a large role in the evaluation and approval of other private projects, such as residential and commercial developments, which are being designed and built throughout the city.

Some of the major city projects which took place over the last year are:

Design and Construction
Management Projects
- 911 Numbering
- Aerial Mapping Updates
- Cony/Arsenal Street Widening
- Coordination of City's Interests in the Following DOT Projects:
  - Riverside Drive Reconstruction
  - Western Avenue

Future Projects
- Lower Capitol Street Reconstruction
- Kennebec River Rail Trail
- Construction Phase
- DOT Project: Third Bridge

Along with these projects throughout the city, the Engineering Bureau also provided technical assistance and public support in the following areas:

- Computerized Mapping
- Creation of New Tax Map
- Assignment of Street Numbers
- Review of Subdivision Plans
- Review of Commercial Site Plans for Driveway Location, Curb Cuts
- Coordination with Local Utilities for Projects

Maintain Records of City Public Buildings and Streets
- Topographic Information
- Street Descriptions
- Right-of-Way Locations
- Horizontal and Vertical Datum
- 1939 Survey Maps
- Computerized Aerial Mapping
- Street Numbering Maps

Lionel Cayer, P. E.
City Engineer

Planning Bureau

The following report summarizes the project review activities of the Planning Board and the Planning Bureau during 2000.

Membership & Staff
By ordinance, the membership of the Planning Board is set at nine full members. During 2000, the membership of the Board remained at a full level, and all those who served in 1999 served again in 2000.

David Smith, Chair
Robert Corey, Vice Chair
Vaughn Stevens, III
Mary Sheridan-Jones
Paul Harris
Barry Cote
Richard Duncan
Gautrey Musum
Gregory Scott

Notable Bureau Activities
This year the bureau provided staff support to the Capital Riverfront Improvement District; assisted the effort to amend the Land Use Ordinance regarding the placement of sexually-oriented businesses; started a digital photographic inventory of commercial signs; began the first draft of a new right-of-way ordinance; and took over the implementation of the E-911 project.

Up-Coming Planning Projects
For 2001, the Planning Board and staff will be working on several important projects, including: Recommending changes regarding exterior lighting; reviewing standards for placement of mobile homes within the city; recommendations for new "village" commercial and residential zoning areas adjacent to the recently approved "third bridge" between Rte. 95 and Rte. 3.

Bruce Keller
City Planner

City Planner Bruce Keller provided professional staffing to the Board, and tireless clerical support was again provided by Madeleine Daniels, Anita Whitehouse, and Ruth Tondreau within the Department of City Services.

Board Meetings
The Planning Board held twelve (12) regular meetings, two (2) special meetings, and two (2) workshop meetings in 2000, reviewing fifty-two (52) applications. The applications decided by the Board from 1998 through 2000 are summarized in the table to the right:

<table>
<thead>
<tr>
<th>Planning Board Applications</th>
<th>1998</th>
<th>1999</th>
<th>2000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conditional Use (new/amended)</td>
<td>29</td>
<td>24</td>
<td>32</td>
</tr>
<tr>
<td>Rezonings (zoning map changes)</td>
<td>2</td>
<td>6</td>
<td>5</td>
</tr>
<tr>
<td>Land Use Ordinance Text Amendments</td>
<td>2</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>New Subdivisions (final)</td>
<td>2</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Subdivisions (amended)</td>
<td>2</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Major Developments (new/amended)</td>
<td>4</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Petition/Wavier Requests</td>
<td>0</td>
<td>6</td>
<td>4</td>
</tr>
</tbody>
</table>
Bureau of Public Works

Seasonal Highlights

Spring

Sweeping
This is an eight-week annual event scheduled to start once the winter snow has melted. This year it began on April 5th and was completed May 12th, two weeks ahead of schedule, thanks to the cooperation of Mother Nature and having the use of three street sweepers. All city streets and curbed sections of the country roads were swept.

In addition to street sweeping, 17 miles of sidewalks on the arterial routes were swept by hand and with the sidewalk power sweeper or power brooms. Included in the annual spring sweeping are all of the parking lots for both the Augusta Parking District and the School Department. Springtime is also when we repaired most of the damage from the winter plowing operation. Items such as lawn, fence and curb damage were repaired.

Summer

The construction season began in May and finished up in late November when the paving plants closed and frost set in.

$900,000 Paving Bond Issue
Paving of streets with dollars approved by the voters in November of 1997 was completed this year. In 1998, $401,000 of this money was spent and 7.6 miles of roads were paved. In 1999, an additional $374,000 was spent and 9.3 miles of additional roads and streets were paved. The remaining $125,000 was spent in the year 2000. The following is a list of streets and roads that were paved this year:

- Alden Avenue
- Baldwin Street
- Ballard Road
- Bennett Street
- East Side Rotary

* Larson Road

* Denotes realignment project

Winter

Some statistics for the winter season:
- Date of first plowable snow: January 16th when 7" of snow fell.
- Total snow for the season: 61 1/2 inches.
- Biggest snow event of 8 1/2" occurred on February 19th.
- 6,925 cubic yards of sand/salt mixture were used.
- Full plowing operations occurred 8 times.
- Snow was hauled a total of 29 nights.

The 1999-2000 winter proved to be 15° below average for snowfall and 5,000 cubic yards below average for sand and salt usage. Note: Average snowfall for the past 22 years is 76.8" and average sand/salt usage is 11,030 cubic yards.

Operating Budget Activities
In addition to the special bond issue, the regular annual paving budget of $176,000 was spent paving the following streets:

- Bolton Hill Road
- Forest Avenue
- Parkwood Drive
- Edison Drive
- Old Belgrade Rd
- Stevens Road

New sidewalks were overlaid or reconstructed on:

- Edison Drive
- Hutchinson Drive
- Rumney Street

Other construction activities included a strong focus on roadside ditching and culvert replacement for drainage control and improvements. Special projects included:

- Wide Road - Reconstruction of 1,000 feet, new culvert replacement, and new base gravel.
- Police Station Parking Lot - Construction of a new parking lot and storm drainage in front of the police station.
- City Center Walks - Removed and replaced concrete walkways.
- Bicentennial Park - Started the grubbing and placement of gravel for new roadways and parking areas. This will be completed in 2001.

In addition to these city-funded projects, State projects in the city included the completion of Riverside Drive and the grading of the old pavement and placement of a new wearing surface on Western Avenue from Armory Street to Edison Drive.

Preparations for Winter

- City street sweepers worked steady during October and November to keep streets clean from the fall foliage drop.
- All construction projects were either completed or buttoned up for the winter.
- 12,000 cubic yards of sand/salt were mixed for winter.
- By November 1st, all plows and sanding equipment were ready for the winter season.
- Training of new employees on plowing/sanding procedures.
Year Around

Rubbish/Recycling and other special curbside collections

Collection services are offered by providing recycling one week of the month with rubbish collection provided on all other weeks. These services, along with the six week Fall Leaf Collection, were offered again to residents free of charge. The Spring Clean Up of bulky items and Spring Leaf Collection were offered as “fee-for-services”. We produce a rubbish/recycling calendar and a Curbside Reader that highlight special events, schedules and milestones related to collections and landfill operations.

Residents continue to be dedicated recyclers with 12% of the City’s residential waste being either recycled or composted. Public Works chipped an additional 30 tons of Christmas trees and brush. Regionally, we recycled 41.8% of our waste. This regional figure includes the City’s curbside program and recycling done by businesses and residents recycling materials when they use the Hatch Hill Landfill themselves.

Collection Statistics

Request for Services

During 2000, 1,462 telephone calls requesting services were logged between 7:00 a.m. and 3:30 p.m. They vary depending on the time of the year and can be summarized as follows:

- 100 calls - Spring related: Crosswalk painting, sweeping, lawn damage.
- 121 calls - Rain events: Washouts, plugged culverts/catch basins.
- 183 calls - Rubbish/recycling related.
- 362 calls - General: Potholes, sidewalk damage, and debris in road.
- 94 calls - Patching/paving.
- 13 calls - Thank you’s.

John Charest
Public Works Director

Central Garage

Central Garage operates as the supplier of vehicles for many branches of City Government. There have been some significant changes in the year 2000. During budget sessions earlier in the year, the City Council authorized approximately $600,000 in expenditures to upgrade the garage fleet. As a result, the following new equipment has been purchased:

- 2 ½ yd. Bucket Loader w/plow and wing
- Wheeler Dump Truck w/nobody sander, plow and wing
- Class 8 Dump Truck – 5-7 yd.
- Foreman ½ ton Pickup
- Crew Cab (2) for Parks & Cemeteries
- Rubbish Packer Truck (14 cu. yd.) for curbside rubbish collection
- Skid Steer Loader with pavement grinder
- Used Grader for winter plowing

The following vehicles are in the process of being purchased:

- Vacuum Street Sweeper
- ½ ton Pickup (2) for Parks & Cemeteries
- 1 ton truck with plow and sander

These vehicles will be financed through a lease-purchase agreement, which will allow the Central Garage Fund to purchase some new equipment each year in an effort to upgrade the existing fleet. Purchases so far have improved the average age of the front-line winter plow and sanding equipment from over 14 years to less than 9 years.

Another positive change for Central Garage has been the reinstatement of the position of Fleet Service Manager, which has been vacant since 1996. This position was filled in November of 2000. We anticipate that by filling this position, the new purchased equipment and the older rolling stock will be better maintained in order to more effectively provide the necessary services for our citizens.

Finally, part of the public referendum bond in 1999 for City Building Improvements included $250,000 for the Public Works facilities located on North Street. To date, we have replaced 14 wooden garage doors with insulated metal doors. Improvements expected to happen in 2001 include heating and ventilating and plumbing improvements. These much needed improvements have been a long time coming and everyone at Central Garage and Public Works is looking forward to the improved working environment as a result of these changes.

John Charest
Public Works Director

Curbside Rubbish Collection ........ 5,801 tons
Curbside Recycling Collection ........ 431 tons
Spring Cleanup - Metal ............... 8 tons
Spring Cleanup - Wood ............... 25 tons
Spring Cleanup - Miscellaneous ........ 12 tons
Spring Leaf Collection .............. 9 tons
Fall Leaf Collection/Drop-off ........ 181 tons

CITY OF AUGUSTA

2000 ANNUAL REPORT
city services department

Bureau of Solid Waste

Construction of Expansion III
This year was a busy and exciting time for the Hatch Hill operation. In March, the City received a Solid Waste License from the Maine Department of Environmental Protection to construct and operate Expansion III. This was a major milestone as this landfill project had been in the planning and permitting stages since 1995. The City advertised for construction of the project early in April of 2000 resulting in four very competitive bids. The result of this process was award of the construction contract to H. E. Sargent of Stillwater, Maine for $4.9 million dollars—significantly below the estimated construction cost of $7 million dollars!

H. E. Sargent developed an ambitious schedule to complete the entire 5-cell, 20-acre site in one construction season. However, rainy weather in the spring and 7,000 yards of unexpected soft clay had to be removed and replaced with suitable material prior to constructing the landfill liner system thus delaying the project by a month. As a result, construction was not completed in 2000. In the spring of 2001, H. E. Sargent will return to the site to complete the remaining work.

Two other projects will also be done in 2001. One project is the construction of the sewer force main to pipe leachate generated by the landfill into the Augusta Sanitary District's sewer system. This project is expected to go to bid in March of 2001 and will involve the construction of over three miles of sewer force main along South Belfast Avenue to connect into the existing sewer system on Quiniby Street. This force main will eliminate the current practice where all leachate generated by the landfill is transported by tank truck to a leachate transfer station located on Cony Street Extension. The other project is wetlands work that has to be completed prior to placing rubbish in the new landfill. This involves wetlands enhancement at the Pine Tree State Arboretum located off the Piggery Road - creating shallow open ponds and planting wetland shrubbery to enhance this existing wetland area. Wetlands compensation work will also be done at Hatch Hill and involves wetland plantings around the existing Fire Pond, again to enhance this wetland habitat.

Through the public referendum process, the citizens of Augusta passed a bond in 1998 to pay for the costs associated with this project. Hatch Hill will repay this bond over the next 20 years from its annual operating budget. The total repayment of this bond including interest will be $15,193,016. A breakdown of the anticipated expenditures for this bond is:

- Landfill Construction: $5,100,000
- Design/Construction Services: $1,200,000
- Sewer Line Extension: $1,800,000
- Wetlands Mitigation: $200,000
- Landfill Replacement Equipment: $500,000
- Quiniby Street Improvements: $250,000
- Other Capital Improvements: $90,000

Total: $9,700,000

We are fortunate Expansion II, the landfill we are currently using, has lasted for nine years - four years beyond the anticipated design life. The recycling efforts of the region have had a major impact on extending the life of the landfill. Since 1995, we have recycled more than 40% of the waste generated in the region each year. As a regional facility, we recycled 41.8% of our waste stream in 1999. With the amount of waste we receive increasing slightly over the past few years, this commitment to recycling will be an important factor to insure that Expansion III lasts for 20 years - its design capacity. At this time, we anticipate that Expansion II will be at capacity between June and September of 2001, at which time we will move into Expansion III.

Hatch Hill Operations
The Hatch Hill operation is an Enterprise Fund, which means it runs like a business within City Government. Hatch Hill depends on revenues to pay for its operating, capital and landfill closure costs. A breakdown of revenues and expenditures is shown in the pie charts below.

The majority of the revenues are from "tipping fees" paid by all users of the facility. Hatch Hill receives approximately 30,000 to 35,000 tons of waste per year, with 3,000 tons of this recycled or reused.

Tipping fees for materials received are as follows:
- $58.00 per ton Waste placed in the landfill
- $40.00 per ton Wood and Asphalt Shingles for recycling
- $25.00 per ton Residential Recyclables – Newspapers/magazines, cardboard, tin cans, clear glass bottles and jars, HDPE (#2) natural plastic, and scrap metal
- $90.00 per ton Passenger car tires from homeowners
- Free Leaves for composting and Christmas trees for mulch

Another important revenue source is the "per capita fee," which is the annual fee that the eight contracting communities pay to the City of Augusta for the privilege of using the solid waste disposal and recycling services offered by Hatch Hill.

Some of the major costs that Hatch Hill is responsible for include:
- Repayment of the bond principal and interest for landfill construction.
- Contractual services for the landfill and recycling operations that include leachate transportation, removal of wood waste for recycling, processing of asphalt shingles for recycling, transportation of recyclables to market, ground and surface water testing, and daily landfill cover.
- Personnel services.
- Miscellaneous capital projects.
- The Landfill Closure Reserve Fund – Funds are placed in the Closure Reserve Fund annually to provide sufficient monies to close the facility when it reaches capacity and to provide 30 years of post-closure monitoring and maintenance, once the site is no longer used as a landfill. To date, approximately $3.5 million dollars has been placed in a reserve account to pay for closure and monitoring of Expansion II. A new Closure Reserve Fund will be started to fund Expansion III closure and post-closure monitoring.

We look forward to completing the construction and using the new landfill, which will provide us with a place to landfill the rubbish we generate for the next 20 years.

Lesley Jones
Solid Waste Director

2000 Annual Report
Civic Center Report

Our twenty-seventh year of operation has been a very successful one. For the seventh year in a row, the Civic Center was able to finish the year with a positive balance sheet. This year the building showed an increase of $270,349 in the fund balance. More than 90% of similarly operated facilities throughout the country do not show a positive balance sheet at the end of the year.

Revenues for this year were $2,402,132, an increase of $135,543 or 6% over FY 99. Operating expenses were $2,131,783, an increase of $68,714. This past year was the second year in a row that revenues exceeded the two million-dollar mark.

The facility was again very busy this past year, with a total room usage of 4,060 rooms rented. The Main Auditorium hosted a total of 229 days of activities. There were a total of 2,467 rooms rented in the main building, an increase of 2.1%. The increase in the meeting room rentals was mainly due to legislative use of the building while construction was being done at the capitol. In the North Wing, the total rooms rented were 1,364, which was an increase of 6.2%.

Some of the major events that took place in the Main Auditorium over the last year, were the following: Western State Maine Cheerleading Competition, KVAC Cheering, High School Basketball Tournament, Shrine Circus, Alabama Concert, Harlem Globetrotters, Trisha Yearwood, Poison Rock Concert, Kenny Rogers Christmas Show, and a New Year’s Dance featuring the Rockit Band.

R. David Jowdrey
Director

Childcare

School-Age Care is said to be the fastest growing segment of the child care arena, with estimates of approximately 2 million school-age children attending some 50,000 programs and nearly 3 million school-age children left unsupervised during a typical week (National Institute on Out-of-School Time 1997)

• In Maine we have approximately 120,000 children 6-12 years old
• 70% ($31,000) of the children come from working families
• Half of these children (42,000) are possibly in Kish & Kin Care
• There are approximately 41,000 Maine school-age children who need some type of supervised out of home care
• We currently have approximately 12,000 slots available in the State of Maine for these children
• It is estimated that 29,000 school age Maine children may be left unsupervised for some part of the day
• 40% of the 41,000 children (16,000) who need care are eligible for subsidized care
• There is only enough current funding to subsidize 2,200 children in Maine
• With the new Start Me Right monies 700 new slots have been created
• Leaving 13,000 children in the State of Maine who needs subsidies

In the City of Augusta's school age programs, 30 out of 154 (19.48%) of the children receive some type of subsidized care. During the summer, 50 out of 170 children (29.41%) receive subsidy.

The Childcare Program was awarded a $10,000 expansion grant for Gilbert School, from the Department of Human Services, creating four new subsidized slots.

In August, the Childcare Bureau began overseeing the “New Dimensions Childcare Program” housed at the Capital Area Technical Center. The program is licensed for 20 and currently there are 18 children enrolled.

For the third year in a row, the Teen Camp placed third in the Fleet All-Star Community Service Competition. Camp Director Debra Castonguay continues to do an excellent job in organizing this project. The award money is used in part to send the campers to participate in team building activities as well as pay for the supplies needed for the projects.

Summer Camp enrollment hit an all-time high of 180 children per week.

Fall enrollment for the School Age Program increased 44%, from 75 children to 134. Part of the increase is due to having all-day kindergarten classes. In the past, only children attending the afternoon session of kindergarten were able to attend after school care.

Karen Cox
Childcare Director
Old Fort Western

Old Fort Western's mission is to "protect, preserve and interpret the site and structures of Fort Western, the birthplace of Augusta, and to relate that interpretation, through collections, program, and research, to the history of the Kennebec River Valley, Maine, and New England." Considerable gains were made towards the goal of fulfilling that mission during the year 2000.

A number of new visitation and attendance records were set during the year. Total attendance was 26,539, up by 6,300 over 1999. Of those people, 4,306 (representing 40 of the 50 states and 16 other countries), visited during the summer season. An additional 818 people participated in our "George Washington's World" winter lecture series - the best series attendance yet. Most important, the Fort provided programming to 21,299 school children, an increase of 4,216 students over the previous year. Just over 3,800 of those students were from Augusta. As always, Old Fort Western programming remains free to Augusta residents, schools, and groups.

In the area of historic preservation, repairs were made during the year to chimney and foundation masonry in the National Historic Landmark main house. In addition, the Fort was awarded a $2,400 grant from the Maine Historic Preservation Commission to continue research and planning to reduce moisture levels in the main house cellars and to preserve the original first-floor main house frame in time for the Fort's 250th anniversary in 2004. Digital data-loggers, to record temperature and humidity, were installed in the main house using grant funds from the Institute of Museum and Library Services (IMLS), a Federal agency.

Thanks to a grant of $1,300 from the Oliniere Foundation, the Fort continued to make progress on cataloging and exhibiting its archaeological collections. In addition, state-of-the-art storage cabinetry was purchased for the archaeological collection using other funds from the IMLS grant.

On the fundraising side, individuals and businesses donated just under $14,000 to the Fort's annual campaign, another new record. Additionally, the Trustees paid particular attention during the year to securing either in-kind or cash support - what we call "niche-funding" - for particular new or on-going program initiatives. Such support, totaling $22,700, will enable the Fort in part to take school programs free-of-charge to first-time schools, to design, pilot, and distribute Learning Results-Based Activity Guides to Maine teachers, to offer a long-awaited high school intern program, to build a working 18th-century sawmill model, and to publish a French-language version of the basic site brochure.

The Trustees continued to work on the first-year goals of the current long-range plan. Twenty-two objectives, virtually all of what the Fort had set out to do in regards to the plan, were accomplished. An accounting of that progress, and a list of major niche-funding donors, may be found at www.oldfortwestern.org.

Finally, Augusta Trustees Ed Heath, David Madore, and Richard Billings completed terms on the Board. Augusta residents, Judy DeAngelis, Margaret O'Connor, and Dennis Young were appointed in their places. We thank them, the other Augusta Trustees, all Fort members, contributors, and donors, and all other Augusta residents for their continued support and confidence.

Jay Adams
Director and Curator

Health & Welfare Bureau

The Bureau of Health and Welfare administers the General Assistance Program for the City of Augusta. General Assistance is a "safety net" program which provides immediate help to eligible people who have encountered hardship beyond their control leaving them without the means to obtain their most basic needs such as housing, fuel, utilities, food, clothing, medications and other essentials needed to survive.

The Bureau of Health and Welfare is located in the Augusta City Center and services are available on a walk-in basis; we do not require appointments. Anyone may apply who is present in Augusta with the intent to remain. There are no-age limitations or length of residency requirements. All applications are confidential by law. A decision is made on each completed application within 24 hours and, if found eligible, assistance is furnished forthwith. The period covered by an application cannot exceed 30 days but an applicant can continue to apply as long as necessary.

Our office hours are 7:45 a.m. to 12:00 noon and 1:00 p.m. to 4:30 p.m. Mondays through Fridays except holidays. Our telephone number is 626-2215. Feel free to call us for more information regarding the general assistance program. In a life or health-threatening emergency, after hours or weekends, we can be contacted through the Augusta Police Department at 626-2370.

General Assistance is both a financial aid program and a resource program concerned with providing basic necessities and enabling and enhancing self-reliance. We can often effectively connect applicants with other resources, agencies, facilities and programs that can serve as alternatives or supplements to alleviate the need for general assistance on a long-term basis. The outstanding characteristic of the general assistance program is the ability to act quickly in furnishing assistance needed immediately while appropriate other resources and options are being contacted and applied for.

We work closely with staff of many other agencies and organizations throughout the year to explore and combine information and efforts to best assist those in need of services. We are constantly impressed with and thankful for the dedication to helping people that is always evident and which seems to grow and flourish within our community. We herewith extend our appreciation and thanks.

Mary Frances Bartlett
Director

LOCAL GENERAL ASSISTANCE PROGRAM EXPENDITURES AS REPORTED TO STATE OF MAINE, DEPARTMENT OF HUMAN SERVICE

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<th>CITY OF AUGUSTA</th>
<th>FY1999</th>
<th>FY2000</th>
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<tr>
<td>Expenditures For Client Services</td>
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<td>Housing, Energy, Fuel</td>
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<td>Food, Clothing, Etc.</td>
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<tr>
<td>Medical, RX, Teeth</td>
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<td>9.9%</td>
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<tr>
<td>Other</td>
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<td>$9,191</td>
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<tr>
<td>TOTAL</td>
<td>$13,383</td>
<td>15.3%</td>
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<td>TOTAL</td>
<td>$87,572</td>
<td>100.0%</td>
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FUNDING SOURCES FOR ABOVE

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<th>Source</th>
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<td>State of Maine, DHHS</td>
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<tr>
<td>SSI Interim Assistance Reimbursements</td>
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<tr>
<td>Other Recipient Reimbursements</td>
<td>11,455</td>
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<td>Net Cost to Augusta</td>
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<tr>
<td>TOTAL</td>
<td>$87,572</td>
</tr>
<tr>
<td>TOTAL</td>
<td>$51,655</td>
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</table>
Lithgow Public Library

"At the meeting of April 22d, 1893, the preliminary steps toward actual building operations were taken. It was voted that the walls of the building would be of granite, with façade on Water Street; that it be located near the northern line as practicable; and equally distant from State and Pleasant streets; that the Secretary be authorized to invite architects to submit plans for a building that would afford accommodations for a library of 30,000 volumes, and contain also a Reading Room, and a Lecture Hall."

— Charles Nash, Secretary of the Lithgow Library Building Committee

In its 105th year of service to the Augusta community, the Lithgow Public Library:

• Attracted 109,000 visitors.
• Circulated 127,000 books, periodicals and audiovisual materials.
• Answered over 9,000 reference questions, 20% of those by telephone.
• Provided 7,000 hours of connect time on five public computers.
• Offered 310 Youth Services Programs for infants, toddlers, preschoolers, children, teens and parents, drawing 5,500 attendees.
• Presented 86 programs for adults, drawing 1,100 attendees.
• Conducted a highly successful Summer Reading Program ("Don't Bug Me, I'm Reading!") for all ages, attracting over 720 participants.
• Created The Dream Makers, an after-school theater program, and in July celebrated Harry Potter Week with readings, costumes and trivia contests.
• Continued facilitating two book discussion groups, hosting current event forums (with Gardiner Public Library and the Katz Library at UMA), offering Internet training classes, assisting with area literacy initiatives and conducting outreach at three assisted living residences.

Recreation Bureau

The start of the 21st century marked the fifth decade of operation for the Recreation Bureau. A number of indoor activities were scheduled as over 60 youth and adult basketball teams participated in leagues and tournaments, two adult volleyball programs were offered and kickball and indoor soccer programs were busy. Many of these activities were made possible through the cooperation of the Augusta School Department which allows the gyms to be used for recreational programs.

The pools and playgrounds were active again during the summer. Arts and crafts, sports and games were offered on the playgrounds as well as swimming lessons and excursions to movies and rollerskating. The Farrington Family Festival performing artist series offered eight chances to see musicians, magicians and theater performances geared toward the family. The Waterfront Wednesday Concerts were all scheduled in the evenings at the Waterfront Park with the Cony High School Auditorium being used as a rain site twice during the eight-week season.

Softball continued to be popular with several leagues and tournaments being held. Augusta Recreation had 26 co-rec teams and 12 men teams involved in league play. We continue to have the largest fall softball league in the State of Maine. Augusta's Capital Maine Youth Girls Softball Teams defended their fast pitch softball state championship titles in the 10-under, 12-under and 14-under divisions. Augusta hosted a men's state softball championship tournament with over 50 teams entered.

Senior citizen excursions and exercise classes were again popular throughout the year. Over 40 trips were offered throughout Maine and New England with a weekend trip to Quebec City, one of the highlights of the trip schedule. The senior picnic featured "Sister Moon" as entertainment.

A variety of sport clinics and sport leagues were offered throughout the summer and school year including track and field, soccer, boys and girls basketball, field hockey, golf, football, tennis, lacrosse, swimming and softball. Fall competitions, included the Halloween window painting contest, three soccer leagues, field hockey, three age groups of contact football for youths, as well as a touch football league for adults.

Many of these leagues would not be possible without the support of our volunteer coaches through their donated time and the support of our businesses who financially sponsor leagues and tournaments. Cooperation with local sports associations and service clubs also helps to expand program offerings through the sharing of facilities and other resources.

The Recreation and Parks Master Plan was completed in the year 2000 and will be implemented throughout the next decade.

Peter Marcza
Recreation Superintendent
Parks & Cemeteries Bureau

The year 2000 was a busy year for the Parks and Cemeteries Bureau. The mowing season was one of the longest in recent history with plenty of sun and rain to keep things growing. The City's green spaces, playgrounds, swimming pools, tennis courts, basketball courts, athletic fields, parks, cemeteries, and school grounds were maintained by the city's full-time parks crew, seasonal laborers comprised of high school and college students, and others.

Parks
One of the parks highlights for the past year was the completion of the Greenway Enhancement Project. It begins at Waterfront Park on Front Street, up the stairs at the end of Front Street, across Father Curran Bridge, and along the pathway behind Old Fort Western, and ends at the AMHI complex.

I invite you to take a walk and check out the new educational signage that has been placed at specific areas along this path. There is information on birds, fish, Old Fort Western, the Arsenal, Waterfront Park, as well as maps of the area and the city. I think you will be very impressed and informed after perusing these signs. There are also stone benches at strategic locations along this route to view the vista of the Kennebec River.

At Williams Playground on Bangor Street, the playground equipment was moved beside the swimming pool. The new parking lot and an additional basketball court were added. Along with landscaping and the setting of a new iron fence in the spring of 2001, this area will be a safer and more functional playground for Augusta residents.

Additional holiday decorations of fresh garland, lights, and bows were added to the new lamp posts on Bangor Street this year.

Other projects this year were:
- Painting the gazebo at Waterfront Park
- Painting and minor repairs at the former Northern Avenue Fire Station. This project was accomplished with the help of the Augusta Teen Camp.
- Assistance with Nickelodeon’s Big Help Mobile in May at Waterfront Park
- New signage at the community garden area on Cony Road
- Return of Smokey’s Greater Shows Carnival at Capitol Park
- 4th of July fireworks and parade
- New replacement boards at Gage Street Skateboard Park
- Greenway cleanup in May through the United Way Day of Caring and Cony High School Sophomore Class

Other cemetery projects were:
- Fencing in Mt. Hope along Winthrop Street
- Road repaving in Forest Grove and Mt. Vernon Cemeteries
- Trimming trees
- Resetting old stones

There were 68 burials in 2000 in the following cemeteries:

<table>
<thead>
<tr>
<th>Cemetery</th>
<th>Burials</th>
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<tbody>
<tr>
<td>Forest Grove</td>
<td>20</td>
</tr>
<tr>
<td>Mt. Hope</td>
<td>37</td>
</tr>
<tr>
<td>Kling</td>
<td>5</td>
</tr>
<tr>
<td>Mt. Pleasant</td>
<td>2</td>
</tr>
<tr>
<td>Fuller Extension</td>
<td>2</td>
</tr>
<tr>
<td>Wall</td>
<td>1</td>
</tr>
<tr>
<td>Riverside</td>
<td>2</td>
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<tr>
<td>Cottles</td>
<td>1</td>
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<tr>
<td>St. Mary’s</td>
<td>5</td>
</tr>
<tr>
<td>Bien Venue</td>
<td>5</td>
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</tbody>
</table>

Anna Blodgett
Director

Cemeteries

A major cemetery project this year was the reconstruction of the Cony Cemetery stone wall on Hospital Street. This is Augusta's oldest cemetery, with burials dating back to the 1700s. Genesis Landscaping was awarded the bid to rebuild this wall, and with the combined creative input from employees and contractor, a very impressive product was accomplished. Landscaping will be completed in 2001, as well as resetting and repairing all the stones in this historic cemetery.
Tree Board Report

This was another busy and productive year for the Augusta Tree Board. Board members (W. Joan Bartlett, Gerald Gaboury, Jr., Carolyn Ladd, Gary Lapierre, Brian Marson, and John Pucilli) worked on numerous projects throughout the year.

"Branching Out," our quarterly newsletter mailed to approximately 350 residents and businesses, has been a huge success. Through this newsletter, we are able to communicate to the readers about Tree Board events and programs, educational tips regarding trees and plants, as well as insight on the happenings of the board.

May was proclaimed Arbor Month in the City of Augusta by Mayor William Dowling. This has been our traditional way of kicking off Arbor Month with its many educational and community spirited events. The following is a listing of the major events held during the month:

- Tree plantings at all the city schools
- A "Celebration of Trees" at the City Center, which highlighted wood cuts of trees by Augusta School students
- Tree City USA awards at the Maine State Museum (Augusta recipient)
- Filming of the "Tree Tales," an educational quiz show involving students from the middle schools
- Another successful Day in "Savage Park" involving the Augusta School Department, Rotary Club, and the general public

In October, the Augusta Tree Board hosted a reception for the Capital Camera Club at the Augusta City Center. Their work, consisting of framed photographs of local trees, was displayed in the City Center for the entire month. This was a fun and well-attended event. Their photos captured the strength, beauty, and grace of a wide variety of trees.

The City Trees and Landscape Department planted approximately 10 trees under our Memorials Program. For $300, an individual or group may purchase a tree and have it planted bordering a city street in memory of a loved one.

The Annual Campaign and Millennium Tree Challenge continued to be our two major fundraisers. These monies are being used to help support tree plantings and tree maintenance through the Trees and Landscape Bureau of the Community Services Department.

I must mention the resignations of our Director of Community Services, Jeff Zimmerman, and our City Arborist, Dave Gomeau. They both deserve a tremendous amount of credit for the way the City of Augusta looks today (thanks guys!). I am looking forward to working with the new director and the new city arborist. There is still a lot of work to be done.

Augusta has a renewed sense of pride and this board will work diligently with all parties involved to continue in this direction. One such group is the Conservation Commission with which we currently combine our newsletter mailings.

In closing, I would like to thank the staff in the Community Services Department and the entire board for the work they have done this year.

Norman Elvin
Chairman

Assessing Bureau

During the 2000 calendar year, 677 deeds and 636 mortgages were processed by this office. The majority of the sales were single-family homes with an average sale price of $73,300. There were 294 residential sales and 36 commercial sales during 2000. Based on the current ratio study for residential property, the average assessment ratio is 107% of market value.

This was the third year for the Maine Resident Homestead Property Tax Exemption. The total number of exemptions for this program was 4,149. The total valuation of all tax exemptions including veterans, sight impaired, parsonsages and homesteads was $36,029,500.

This office oversees 8,560 taxable real estate accounts, with a total taxable value of $788,781,700 (after exemptions); 1,001 taxable personal property accounts with a total taxable value of $108,786,200. We also have 391 accounts, which are totally exempt, with a total value of $251,003,900.

For the 2000-2001 tax year, there was an overall increase in taxable valuation of $32,836,800 as compared to the previous year's decrease of $4,420,000. The summary of valuation changes by category for the year is listed below.

Don Cadwell
Assessor

Taxpayer by Category

2000-2001 Fiscal Year

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential</td>
<td>44.0%</td>
<td>$348,000</td>
</tr>
<tr>
<td>Commercial</td>
<td>9.0%</td>
<td>$60,499,900</td>
</tr>
<tr>
<td>Personal Property</td>
<td>9.0%</td>
<td>$9,990,400</td>
</tr>
<tr>
<td>Exempt</td>
<td>25.6%</td>
<td>$208,786,200</td>
</tr>
<tr>
<td>Industrial</td>
<td>4.0%</td>
<td>$19,603,900</td>
</tr>
</tbody>
</table>

INCREASES
Commercial Property $26,419,400
Residential Property $1,070,000
New Single-Family $1,523,100
New Mobile Homes $753,300
Miscellaneous Increase $4,483,100
Personal Property $10,709,300
TOTAL INCREASES $51,918,200

DECREASES
Commercial Property $6,049,900
Residential Property $1,375,600
Demolitions/Fire $200,700
Taxable to Exempt $152,000
Miscellaneous Decreases $1,396,900
Personal Property $9,903,300
TOTAL DECREASES $19,084,400

2000 ANNUAL REPORT
### CITY OF AUGUSTA, MAINE
Combined Balance Sheet
All Fund Types and Account Groups
June 30, 2000
(with comparative totals for June 30, 1999)

<table>
<thead>
<tr>
<th>Assets</th>
<th>General</th>
<th>Special Revenue</th>
<th>Capital Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash</td>
<td>$1,839,160</td>
<td>283,504</td>
<td></td>
</tr>
<tr>
<td>Investments</td>
<td>11,221,014</td>
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<tr>
<td>Taxes receivable</td>
<td>1,097,077</td>
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<tr>
<td>Receipts</td>
<td>268,549</td>
<td></td>
<td></td>
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<tr>
<td>Accounts receivable, net of allowance</td>
<td>198,408</td>
<td>13,532</td>
<td></td>
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<tr>
<td>Due from other governments</td>
<td>-</td>
<td>256,737</td>
<td></td>
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<tr>
<td>Notes receivable</td>
<td>401,230</td>
<td>-</td>
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<tr>
<td>Interfund loans receivable</td>
<td>575,103</td>
<td>685,649</td>
<td>93,883</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>172,286</td>
<td>-</td>
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<tr>
<td>Inventories</td>
<td>1,193</td>
<td>28,199</td>
<td></td>
</tr>
<tr>
<td>Fixed assets (net, where applicable, of accumulated depreciation)</td>
<td>-</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Amount to be provided for Maine State Retirement Liability</td>
<td>-</td>
<td>12,933,698</td>
<td>12,766,518</td>
</tr>
<tr>
<td>Amount to be provided for retirement of long-term debt</td>
<td>-</td>
<td>19,466,093</td>
<td>9,809,785</td>
</tr>
<tr>
<td>Amount to be provided for capitalized expenditures</td>
<td>-</td>
<td>978,363</td>
<td>1,057,908</td>
</tr>
<tr>
<td>Amount to be provided for retirement of capital leases</td>
<td>-</td>
<td>476,698</td>
<td>253,381</td>
</tr>
<tr>
<td>Total assets</td>
<td>$15,371,090</td>
<td>3,649,851</td>
<td>10,064,775</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Liabilities and Fund Equity</th>
<th>General</th>
<th>Special Revenue</th>
<th>Capital Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liabilities</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts payable</td>
<td>1,508,504</td>
<td>173,578</td>
<td>115,411</td>
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<tr>
<td>Accrued wages and benefits payable</td>
<td>1,546,546</td>
<td>154,931</td>
<td>2,549</td>
</tr>
<tr>
<td>Accrued compensated absences</td>
<td>741,244</td>
<td>1,107</td>
<td></td>
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<tr>
<td>Accrued liability for landfill closure and postclosure costs</td>
<td>-</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Deferred revenue</td>
<td>974,500</td>
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<td></td>
</tr>
<tr>
<td>Taxes received in advance</td>
<td>14,790</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interfund loans payable</td>
<td>4,469,930</td>
<td>20,417</td>
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<tr>
<td>Maine State Retirement liability</td>
<td>-</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bonds and notes payable</td>
<td>-</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Capital leases payable</td>
<td>225,746</td>
<td>69,956</td>
<td>643,117</td>
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<tr>
<td>Total liabilities</td>
<td>8,113,614</td>
<td>328,123</td>
<td>117,060</td>
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</table>

<table>
<thead>
<tr>
<th>Fund Equity</th>
<th>General</th>
<th>Special Revenue</th>
<th>Capital Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributed capital</td>
<td>-</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Investment in general fixed assets</td>
<td>-</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Retained earnings</td>
<td>-</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Unreserved</td>
<td>-</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Fund balances</td>
<td>-</td>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Reserved for noncurrent receivables</td>
<td>-</td>
<td>403,230</td>
<td></td>
</tr>
<tr>
<td>Reserved for endowments</td>
<td>-</td>
<td>-</td>
<td>623,068</td>
</tr>
<tr>
<td>Reserved for inventories</td>
<td>-</td>
<td>28,199</td>
<td>30,315</td>
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<tr>
<td>Reserved for endowments</td>
<td>-</td>
<td>535,806</td>
<td>302,237</td>
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<tr>
<td>Designated</td>
<td>1,556,123</td>
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<tr>
<td>Undesignated—School</td>
<td>449,474</td>
<td>657,518</td>
<td></td>
</tr>
<tr>
<td>Undesignated—City</td>
<td>4,715,768</td>
<td>230,406</td>
<td>9,946,815</td>
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<tr>
<td>Total fund equity</td>
<td>7,258,176</td>
<td>1,326,728</td>
<td>9,946,815</td>
</tr>
<tr>
<td>Total liabilities and fund equity</td>
<td>$15,371,090</td>
<td>3,649,851</td>
<td>10,064,775</td>
</tr>
</tbody>
</table>

### CITY OF AUGUSTA, MAINE
Combined Balance Sheet
All Fund Types and Account Groups
2000 Annual Report
(with comparative totals for 2000 and 1999)

<table>
<thead>
<tr>
<th>Proprietary Fund Types</th>
<th>Enterprise</th>
<th>Internal Service</th>
<th>General Long-term Debt</th>
<th>General Fixed Assets</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2000</td>
<td>1999</td>
<td>2000</td>
<td>1999</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Felidary Fund Types</th>
<th>Trust and Agency</th>
<th>General Long-term Debt</th>
<th>General Fixed Assets</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2000</td>
<td>1999</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Account Groups</th>
<th>Total (Memorandum Only)</th>
<th>2000</th>
<th>1999</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

© 2001 City of Augusta
The Audit Bureau oversees and administers the City's financial and accounting systems, including accounts payable, special revenues, grants and capital projects. Accounts receivables are generated by this bureau and are forwarded to the Treasurer for collection. The Audit Bureau also prepares W2, 1099 and 941 reports and prepares financial reporting for the annual audit.

Bureau staff includes the City Auditor, Deputy Auditor, and Audit Clerk. As of January of 2001, the payroll function has been consolidated in the Human Resources Office. Cross training is taking place within the bureau so that a void can be filled during transition. We are continuing to explore different options in order to simplify reporting requirements to reduce paperwork between departments. One of our primary goals continues to be to receive clean audits, opinions and to keep proper accounting controls in place as required by City Charter, Federal and State Law.

Diane White
Auditor

## CITY OF AUGUSTA, MAINE

### Combined Statement of Revenues, Expenditures and Changes in Fund Balances

<table>
<thead>
<tr>
<th>Governmental Fund Types</th>
<th>General</th>
<th>Special</th>
<th>Capital Projects</th>
<th>Local</th>
<th>Total (Memorandum Only)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>$21,392,171</td>
<td>342,500</td>
<td></td>
<td></td>
<td>$23,744,671</td>
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<tr>
<td></td>
<td>199,655</td>
<td></td>
<td></td>
<td></td>
<td>219,650</td>
</tr>
<tr>
<td></td>
<td>17,780,800</td>
<td>2,617,022</td>
<td></td>
<td></td>
<td>15,437,822</td>
</tr>
<tr>
<td></td>
<td>2,013,904</td>
<td></td>
<td></td>
<td></td>
<td>2,013,904</td>
</tr>
<tr>
<td></td>
<td>286,898</td>
<td></td>
<td></td>
<td></td>
<td>286,898</td>
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<tr>
<td></td>
<td>24,078</td>
<td></td>
<td></td>
<td></td>
<td>24,078</td>
</tr>
<tr>
<td></td>
<td>627,719</td>
<td>1,986,288</td>
<td>72,146</td>
<td>1,686,173</td>
<td>3,111,505</td>
</tr>
<tr>
<td></td>
<td>661,626</td>
<td></td>
<td></td>
<td></td>
<td>667,436</td>
</tr>
<tr>
<td>Total revenues</td>
<td>$40,990,871</td>
<td>4,945,810</td>
<td>72,146</td>
<td>9,130</td>
<td>46,017,957</td>
</tr>
</tbody>
</table>

### Expenditures:

| Current:                 |         |         |                  |       |                        |
|                         |         |         |                  |       |                        |
|                         | 1,348,789 |         |                  |       | 1,348,789             |
|                         | 4,668,417 |         |                  |       | 4,668,417             |
|                         | 687,942   |         |                  |       | 687,942               |
|                         | 2,810,895 |         |                  |       | 2,810,895             |
|                         | 22,559,605| 1,739,908|                  | 24,307,760| 24,141,380 |
|                         | 1,696,616 | 1,518,132|                  |       | 3,214,748             |
|                         | 486,272   |         |                  |       | 486,272               |
|                         | 633,129   |         |                  |       | 633,129               |
|                         | 1,930,364 |         |                  |       | 1,930,364             |
|                         | 790,181   | 1,285,197|                  |       | 2,035,378             |
|                         | 1,295,121 |         |                  |       | 1,295,121             |
|                         | 300,523   |         |                  |       | 300,523               |
| Total expenditures      | $39,101,632| 4,949,509| 2,360,131        | 8,247 | 46,419,519            |

**Excess (deficiency) of revenues over (under) expenditures**

| $1,889,239 | (3,699) | (2,287,985) | 883 | (401,562) | (659,942) |

---

### CITY OF AUGUSTA

#### CITY CLERK – STATISTICS

<table>
<thead>
<tr>
<th>1/1/2000 – 12/31/2000</th>
</tr>
</thead>
</table>

- **Announcements:** 2
- **Births Recorded:** 620
- **Deaths Recorded:** 511
- **Delivered Births:** 1026
- **Depositions:** 41
- **Fetal Deaths:** 2
- **Marriges:** 266
- **Dog Licenses:** 41
  - Male/Female: 283
  - Sp. Females/Neut. Males: 1270
  - Kennels: 3
- **Replacement Licenses:** 12
- **Archery Licenses:** 95
- **Archery/Expanded Season:** 41
- **Archery/Fish Combo:** 11
- **Aces and Eclips License:** 0
- **Bear Permits:** 42
- **Bear Permits (Over 70):** 2
- **Duck Stamps:** 91
- **Duplicate Licenses:** 47
- **Marr inconsistmediating:** 64
- **Marr inconsistmediating (Over 70):** 1
- **Pheasant Stamps:** 1
- **Res. Combo Licenses:** 1,015
- **Res. Small Game Licenses:** 1,550
- **Res. Hunt Licenses:** 601
- **Res. Jr. Hunt Licenses:** 145
- **Service Car:** 2
- **Special Superset Licenses:** 5
- **1-Day Exchanges - Fish/Combo:** 3
- **Fall Fishing Licenses:** 6
- **Service/Search/Rescue Dogs:** 6
- **Hearing/Cuide Dogs:** 2
- **Transfers (Dogs):** 1

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2000 ANNUAL REPORT

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CITY OF AUGUSTA

City Clerk

Cherie Frith
City Clerk

Following is the Annual Report of the Office of the City Clerk/Registrar covering the period January 1, 2000 through December 31, 2000. Activities represented are Vital Statistics, i.e., births, deaths, marriages, Statute of Maine and City of Augusta licenses; election results and voter registration statistics following the March and June 2000 primaries and the November 2000 presidential election.

We have seen an increase in births and marriages this year while deaths have decreased. Dog licenses continue to climb with just under 1,500 licensed dogs within the City. State of Maine Fish and Game license sales have increased 33% over last year. Local licensing has seen a moderate increase as well.

As we continue to modernize and implement efficiencies, I am hopeful the above noted trends will continue. Ongoing projects include updating computer files, voter purge and organization of all records into a cohesive and safe filing system.

Cherie Frith
City Clerk
## Voter Registration

### REPORT OF REGISTERED VOTERS

#### MARCH 7, 2000

<table>
<thead>
<tr>
<th>Ward</th>
<th>District</th>
<th>Democrats</th>
<th>Republicans</th>
<th>Unenrolled</th>
<th>Green</th>
<th>Reform</th>
<th>Totals</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>95</td>
<td>416</td>
<td>493</td>
<td>376</td>
<td>2</td>
<td>0</td>
<td>1,297</td>
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<tr>
<td>1</td>
<td>96</td>
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<td>738</td>
<td>760</td>
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<tr>
<td>2</td>
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<td>41</td>
<td>31</td>
<td>21</td>
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<td>0</td>
<td>95</td>
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<tr>
<td>2</td>
<td>95</td>
<td>237</td>
<td>138</td>
<td>212</td>
<td>0</td>
<td>0</td>
<td>610</td>
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<tr>
<td>2</td>
<td>96</td>
<td>1,111</td>
<td>942</td>
<td>1,133</td>
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<td>0</td>
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<td>1,012</td>
<td>1,017</td>
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<tr>
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<td>96</td>
<td>154</td>
<td>138</td>
<td>108</td>
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<td><strong>TOTALS</strong></td>
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<td>4,661</td>
<td>5,157</td>
<td>9</td>
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<td>15,599</td>
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#### June 13, 2000

<table>
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<tr>
<th>Ward</th>
<th>District</th>
<th>Democrats</th>
<th>Republicans</th>
<th>Unenrolled</th>
<th>Green</th>
<th>Reform</th>
<th>Totals</th>
</tr>
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<tbody>
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<td>610</td>
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<td>959</td>
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<tr>
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<td>138</td>
<td>109</td>
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<td>5,159</td>
<td>23</td>
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#### November 7, 2000

<table>
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<tr>
<th>Ward</th>
<th>District</th>
<th>Democrats</th>
<th>Republicans</th>
<th>Unenrolled</th>
<th>Green</th>
<th>Reform</th>
<th>Totals</th>
</tr>
</thead>
<tbody>
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<td>3</td>
<td>95</td>
<td>1,610</td>
<td>1,066</td>
<td>1,218</td>
<td>31</td>
<td>1</td>
<td>4,147</td>
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<tr>
<td>3</td>
<td>94</td>
<td>1,225</td>
<td>1,116</td>
<td>1,248</td>
<td>19</td>
<td>0</td>
<td>3,608</td>
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<tr>
<td>3</td>
<td>96</td>
<td>151</td>
<td>137</td>
<td>118</td>
<td>1</td>
<td>0</td>
<td>407</td>
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<tr>
<td><strong>TOTALS</strong></td>
<td></td>
<td>5,817</td>
<td>4,758</td>
<td>5,424</td>
<td>111</td>
<td>0</td>
<td>16,110</td>
</tr>
</tbody>
</table>

## Human Resources Department

I am pleased to present the City of Augusta Human Resources Annual Report for year ended December 31, 2000. The office, a shared resource between the City, the Augusta Sanitary District and the Augusta Water District, is responsible for support functions associated with recruitment, benefit administration, training and orientation, health and safety, and employee and labor relations for 340 full-time and 100 seasonal employees.

### Highlights of the Year include:

- **Successful labor negotiations.** With three unions and eight separate bargaining units, labor relations is always a priority. Collective bargaining efforts in 2000 resulted in three-year contracts for seven of the eight bargaining units by the end of the year and nearing completion with the one remaining outstanding.
- **Established comprehensive training program.** Enhanced training program made available to City and District staff. In addition to meeting various safety training needs, this year's training program offered many popular and requested programs designed to stimulate learning and broaden perspectives.
- **Enhanced health and safety awareness.** Through the use of an employee-focused committee, safety awareness and promotion of safe work practices were established as a key priority.
- **Developed management systems.** Over the course of the year, we developed and implemented systems that provide functional management information, ensure adequate record keeping, and allow for appropriate oversight and monitoring of activities.
- **Consolidated office space and resources.** Up until the first of the year, Human Resources staff offices and records were located in separate locations within City Center. In January, renovated space on the first floor was completed providing a professional office environment. This restructuring has enhanced our ability to provide excellent service.

Ellen Blair
Director

### Congratulations to the following employees:

**City Employee of the Year**
Shelly Coash, Police Department

**Department Employees of the Year**
Ken Austin, Community Services Department
Shelly Coash, Police Department
Muriel Putnam, Finance and Administration
Paul Quinnan, Civic Center
John Thompson, Fire Department
Gary Tindrake, City Services Department
Information Systems Bureau

Web Site
This past year, the City redesigned its web site in an effort to make it easier to navigate and to download materials. Information about City government services have been expanded and made more accessible. The new site gives timely updates on key city events and public meetings, such as City Council and Boards and Commissions. Additional features include the ability to receive email notification of selected meetings, as well as visitor information. In the future, this newly developed Internet presence will allow the City to evolve as web technology and standards change. The City's web site may be accessed at www.ci.augusta.me.us.

Sun Ray "computing appliances"
Along with the dramatic increase in functionality offered by the PC and its graphical interface has come the requirement of significant local resources with corresponding administration and maintenance costs. In an effort to reduce these costs, the City has deployed the Sun Microsystems Sun Ray Hot Desk architecture. The first area to benefit from this is the Treasurer's Office where these "computing appliances" were used to integrate our legacy fund accounting system with an automated automobile excise and registration system.

The Sun Ray Hot Desk architecture is a new approach to computing services that removes everything from the desktop except the resources needed for the human interface - input from the keyboard, mouse, and voice; and output to the display and audio. All computing is performed on one or more centralized, shared machines. Everything that previously ran on the user's own desktop window system now runs in a session on the server.

This approach significantly reduces acquisition costs, administration, and desktop maintenance. It provides for centralization, control, and sharing of resources, thus offering substantially greater levels of functionality at a significantly lower overall cost than networked PCs.

James Anderberg
Director

Treasury/Tax Collection Office
This office is responsible for the collection of real estate, personal property, and excise tax collections. It also has the responsibility for the accounting of all revenue streams into the City of Augusta and maintains the City's investment portfolio. The office acts as a full-service agent for the State of Maine in processing both new and re-registrations of motor vehicles allowing citizens "one stop shopping" convenience for registering motor vehicles. We are also pleased to serve as agents for the Department of Inland Fish & Wildlife in the processing of boat, snowmobile, and ATV re-registrations.

The graph below illustrates the actual revenue collected by this office from July 1, 1999 to June 30, 2000.

In closing, I wish to thank the citizens of the City of Augusta, Mayor and members of the City Council, and all other departments of the City of Augusta for its ongoing support of this office during the past year. I also wish to take this time to express my deepest appreciation to the staff of the Treasury/Tax Collection Bureau for their loyalty, dedication and hard work for the citizens of Augusta and to this office. They consistently deliver the highest level of services to citizens with enthusiasm and a smile. In addition, they ensure your visit to this office and City Center is a pleasant experience. Together, we look forward to serving the people of Augusta in the new millennium.

Mark Doyon
Treasurer/Tax Collector

Actual Revenue Collected
$38,513,858.00

- Operating transfer $23,287
- Investment earnings $656,266
- Unclassified $627,739
- Fees & fines $24,078
- Charges for city services $286,898
- Tuition & charges for education $2,035,904
- Intergovernmental $112,800.80
- Taxes $23,392,171
- Licenses & permits $999,655
Fire & Rescue Department

On behalf of the Augusta Fire Department, I am pleased to present this year’s annual report. Over the last 12 months, the department has been working hard at remodeling Hartford Fire Station. The capital improvement funds that were approved by the voters have been used to modernize and update the Hartford facility. Thus far, the second floor has been completely renovated. The on-duty firefighters have done the majority of the work, which has reduced outside labor costs immensely. Plans are currently being developed to start the first floor renovation in the spring. Upon completion of the entire project, we will proudly offer an open house for public viewing.

A second major accomplishment was the purchase of two thermal imaging cameras. Through the efforts of the firefighters, over $30,000 from private donations were raised to purchase the cameras. This state-of-the-art technology will allow firefighters to visually search smoke-filled buildings, aiding in the rescue of trapped victims.

During the past year, our fire suppression forces responded to over 500 fire calls. The total dollar loss due to fire appears to be decreasing annually. A combination of stronger building codes, improved fire apparatus, early notification through the 911 dispatch system, and the efforts of the firefighters have contributed to minimizing property damage.

The demand for emergency medical services continues to remain constant. The department’s paramedics responded to slightly less than 4,000 calls last year. Our paramedics are trained to offer the highest advanced level of pre-hospital care available. We look forward to meeting the future challenges of our community’s pre-hospital health care needs.

One of our senior officers retired from the Fire Department in 2000. Battalion Chief Howard Antworth served the community for 34 years. He was a valued member of the department. The department would like to thank him for his dedication and service to our community.

In closing, the department would like to respectfully salute our former Chief and comrade Lawrence Bradley. Chief Bradley led the department over the last three years with dignity and pride. His effort earned him the award of Maine’s 2000 Fire Chief of the Year. He will be sadly missed by all.

William Casick
Interim Fire Chief

In Memorium of Lawrence J. Bradley


Chief Bradley made many valuable contributions to the Augusta Fire Department during his tenure as Chief. The entire membership of the department closed ranks to support Chief Bradley and his family throughout the year and to insure that the highest level of fire protection was provided to the city during this difficult time. At his passing, Governor King, the area Legislative Delegation, Mayor Dowling, the City Council, City staff and residents of Augusta and Gardiner commemorated Chief Bradley’s contributions to the community and the fire service. In a eulogy presented at the Chief’s funeral service, City Manager Bill Bridgeo cited Chief Bradley’s courage and devotion to family, the fire service, and to the City.
Police Department

Message from the Chief: At our State Capital, we continue to be fortunate that we are not faced with the levels of crime that other state capital or cities are experiencing across the country. Although we have experienced an increase in the presence of heroin in the City, our citizens are continuing to take an active role in assisting the police to address this as well as all crime. As a result of this combined effort, Augusta experienced a 5% reduction in serious crime from the previous year, which is an overall reduction of 18% since 1998. We refuse to let our streets, neighborhoods, and the City as a whole be taken away from us and our way of life. Augusta continues to be a great place to live and bring up our families. I am proud to be a part of our City as both a family man and as your Police Chief.

It is a pleasure to submit the Annual Report as it relates to the Augusta Police Department during 2000.

During 2000, the Police Department experienced changes in personnel and assignments. Patrolman Andrew Hanna left the department to accept a position with the Cumberland County Sheriff's Office as a Deputy. Three new Police Officers (Linda Ociepka, Scott Hayden, and Christopher Shaw) joined the department to serve our community. Other police personnel left the department to pursue other employment opportunities.

The department completed the first year of partnership with the Department of Mental Health that provides the Police Department with a full-time evening shift presence of a Mental Health Intensive Case Manager. Gregory Smith works full time assigned to officers on the evening shift to assist and provide crisis intervention immediately during crisis situations. Buster McLellan and James Jaroz, both Intensive Case Managers, work part time to complete the Mental Health Team in covering the evening shift on a weekly basis. This partnership, aside from being so beneficial to the community, has built stronger relationships between the police, community and mental health providers.

Training of department personnel continues to be a priority within the Police Department. As the only department accessible to the public 24 hours a day, 365 days a year, we are committed to providing the best possible assistance to our citizens and the public at large.

The Police Department received a grant from the Federal Bureau of Justice Assistance in the amount of $37,460 to purchase equipment that will be used in implementing Mobile Data Terminals in Police Patrol Units. This equipment will enable the officers to complete their work in a more efficient and effective manner.

The following figures show a comparison of crimes reported for national statistics, by number.

<table>
<thead>
<tr>
<th>Crimes</th>
<th>1998</th>
<th>1999</th>
<th>2000</th>
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<tbody>
<tr>
<td>Homicide</td>
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<tr>
<td>Rape</td>
<td>4</td>
<td>14</td>
<td>16</td>
</tr>
<tr>
<td>Robbery</td>
<td>9</td>
<td>2</td>
<td>13</td>
</tr>
<tr>
<td>Aggravated Assaults</td>
<td>16</td>
<td>18</td>
<td>10</td>
</tr>
<tr>
<td>Burglary</td>
<td>198</td>
<td>152</td>
<td>165</td>
</tr>
<tr>
<td>Theft</td>
<td>851</td>
<td>798</td>
<td>737</td>
</tr>
<tr>
<td>Auto Theft</td>
<td>31</td>
<td>31</td>
<td>36</td>
</tr>
<tr>
<td>Arson</td>
<td>23</td>
<td>21</td>
<td>14</td>
</tr>
<tr>
<td>Totals</td>
<td>1,437</td>
<td>1,036</td>
<td>991</td>
</tr>
</tbody>
</table>

The Police Department response time for handling 75% of your requests for service was five minutes or less. We do so with safety ever on our minds and with the intent to provide you with the best possible service.

Crime Prevention Tips
- Be sure your street address number is clearly visible to responding emergency personnel.
- Lock your home when you're away and especially at night.
- Be aware of people lingering in your neighborhood who do not live there.
- Be sure to lock your car doors, even when it is parked outside overnight at your residence; do not leave valuables in your car. If necessary, secure them in your trunk.
- If you witness suspicious activity, try to get a description of the individual(s) and any vehicle(s), and a license number, if possible.
- NEVER give your credit card, phone card, social security, or bank account numbers to anyone over the phone. It is illegal for telemarketers to ask for these numbers to verify a prize or gift.
- If away on vacation, discontinue newspapers and mail; leave a key with a friend or relative; leave a car in the driveway if possible; ask a neighbor to watch your home; put a timer on a light in your home.
- Be aware of your child's internet activities.

Please remember to obey all traffic laws, especially posted speed limits – in our school zones and residential areas.

In closing, I want to express my appreciation to the citizens who continued to support the activities of the Police Department throughout the past year. I especially thank all the other City departments that have cooperated and provided support to the Police Department that assist in enabling us to deliver the quality of service to our community.

Wayne McCamish
Police Chief

2000 ANNUAL REPORT
I respectfully submit my second annual report as the Superintendent of Schools. There are numerous, important challenges confronting schools in America and our community is no exception. These challenges focus on assuring that our students are being provided with a rigorous, basic education, delivered in a safe and nurturing environment. Today's teachers confront a mammoth task — to teach all children, not just those who seem ready to learn. Bringing meaning to one's life should be one of the primary aims of schools. It is not good enough for us to produce good learners; we must also produce good people, people who will be committed to the well-being of others and to society as a whole. While many institutions in our society are dedicated to these same principles, the public school is a major contributor. I am proud to be a part of the Augusta team and look forward to providing continued vision and leadership for a community of learners.

The future, Edward Lindeman, suggested that we are the authors of our own futures. The decisions we make today add up incrementally to the futures that become ours. Key among the desired attributes of an excellent school system are the ability to enunciate a clear, shared vision and the ability to inspire others to work toward realizing that vision.

One of the fundamental responsibilities of the superintendent is to help create a system wide commitment to continuous improvement of teaching and learning. In February of this year, the Augusta School Department, under the leadership of the Board of Education, held the first Future Search conference at the CMIP office building on Edison Drive. The conference brought together a myriad of diverse stakeholders, all of whom had an investment in the future of the Augusta schools. The purpose of the conference was to find common ground and define a preferred future. The results of the conference were rich conversations in shared meeting about what is valued in the Augusta schools and a sense of ownership over a common vision.

Numerous individuals have contributed to the success of the Augusta Public Schools. I believe it is important to recognize their contributions. This year I have decided to organize my Annual Report slightly differently from years in the past. Different sections of the report recognize the leadership of the Board of Education, staff achievements, the critical role of parents, and the achievements of students.

The School Board
The November elections brought new faces to the Augusta Board of Education. The new Chairperson, Mr. William Burney, is no stranger to municipal government, having been Mayor of the City of Augusta for eight years and a City Councilor for eight years. I am confident that Mr. Burney will be a strong leader for the Board of Education. He replaces the well-respected, outgoing chairperson, Mr. Mark O'Brien, who served on the Augusta Board of Education for 12 years.

Mr. Burney is joined by new At-large members, Kim Silkey and William Stokes, Ward 4 member, Suzanne Allarie-Dowling, and Ward 2 member, Sue Campbell. Congratulations and a warm welcome are extended to each of the new members. They join the senior members of the Board, Ray Halperin in Ward 3, At-large member Paul Potvin, Jon Ryder in Ward 1, and At-large member Jan Radley, who were re-elected in November.

It is appropriate to thank the outgoing members of the Augusta School Board, Donna Doone, Frank Johnson, Mark Guimont, for their years of service to the children in the schools. Numerous initiatives took place under their leadership, including all-day kindergarten, elementary foreign language, and changing from a junior high school structure to a middle school structure at the Baker and Hodgkins schools.

The Board of Education believes that the creation of a 21st century school district depends on the vision. The vision should provide a vivid and comprehensive description of the preferred future. Vision converts to knowledge, experiences and success, into a reality that is clearly understood and achievable. One of the most important goals for the Board of Education continues to be the construction of a new high school facility. We continue to work with community leaders, the local legislative delegation, and other key stakeholders, to advocate collectively for a new high school for the capital city.

The Staff
It is my opinion that we have a truly dedicated staff working with our children here in the Augusta schools. There are many individuals who provide fine service to the community, including teachers, administrators, secretaries, ed. techs., custodians, maintenance personnel, and hot lunch workers. School would not function on a daily basis if these people were not present. I would like to take this opportunity to publicly thank them for their care and service.

Several staff members have received state wide or nation wide recognition for their efforts here in the Augusta schools. Ann Parker, a grade four teacher at the Gilbert Elementary School, was named the Environmental Teacher of the Year. Barbara Raymond, the Food Service Director for the district, was awarded the Outstanding Director of the Year for the State of Maine by the Maine School Food Service Association. Ms. Katherine Casparius was selected to receive a MERIT scholarship. MERIT scholars participate in a joint venture with businesses in an effort to promote a collaboration between schools and businesses. One of these collaborative efforts will take place between the Capitol Area Technical Center and the Automotive Youth Educational Systems. This initiative is the work of Dan Remy, Automotive Technology 'Teacher, for the Augusta Schools. Barbara Livingston, grade 7 at Hodgkins, and Bobbi Leighton, grade one at Lincoln, were nominated as Teachers of the Year and recognized by the Governor and Commissioner of Education during a Hall of Flags ceremony last spring.

These are but a few of the stand-out members of the Augusta faculty. Numerous others have completed graduate degrees and have given countless hours to the support of students in the district.

In April of 2006, the Augusta Board of Education hired Mr. Chris Mosca to be the new principal of Cory High School. Mr. Mosca replaced retiring principal Geraldine Massey, who gave 40 years to the district. Mr. Mosca comes from Godfrey High School in New Hampshire and brings with him more than 20 years of experience in education.

The Students
On a warm evening in June, the Augusta School Department graduated 202 seniors to the applause of their parents, families, and community members. I am extremely proud to report that our students can compete for acceptance into many of the most prestigious colleges and universities in the world. Of the graduating Class of 2006, 69% plan to continue their education in either a two-year or four-year program, an average that is well above the state average of 55%. To list all of the ways our students have displayed their numerous talents and achievements would be impossible given the space of this report. However, in everything from athletic awards to academic achievement, they have repeatedly made us proud.

The Parents
It is appropriate to applaud the service of parents who support their children at home and to our committed partners in the educational process. This partnership includes reading with their children, supporting classroom activities that take place in the home, and promoting a student's natural curiosity and inquisitiveness. As a parent and Superintendent of Schools, I salute your efforts on behalf of all children in the Augusta schools.

In closing, I would like to thank the countless individuals who have supported the Augusta Public Schools during the past year. I work closely with the City Manager, Mr. William Bridgeo, who has been extremely helpful, particularly in the relationship to working for a new Cory High School. I would also like to publicly thank Mayor William Dowling. His vision for the city recognizes the importance of excellent schools as a tool for economic improvement.

Cornelia L. Brown
Superintendent of Schools
MEMBERS OF THE 119th LEGISLATURE
(terms expire December, 2002)

DISTRICT 94
State Representative: Charles E. Mitchell
Home Address: RR 5, Box 6520
Vassalboro, ME 04989
Telephone: 207-626-2760

DISTRICT 95
State Representative: David R. Madore
Home Address: 197 Northern Avenue
Augusta, ME 04330
Telephone: 207-626-0982

DISTRICT 96
State Representative: Julie Ann O'Brien
Home Address: 12 Myrtle Street
Augusta, ME 04330
Telephone: 207-626-2910

Capitol Address
House of Representatives
2 State House Station
Augusta, ME 04333-0002

Capitol Telephone: 207-287-1400 (Voice)
207-287-4469 (TTY)

Year-Round Toll Free House of Representatives Message Center: 1-800-423-2900

Maine Legislative Internet Web Site – http://www.state.me.us/legis

DISTRICT 35
Senator: Beverly C. Daggett
Home Address: 16 Pine Street
Augusta, ME 04330
Telephone: 207-622-9053

Capitol Address: Senate Office
3 State House Station
Augusta, ME 04333-0005

Capitol Telephone: 207-287-1540 (Voice)
207-287-1583 (TTY)

Year-Round Toll Free Senate Message Center: 1-800-423-6900

REPRESENTATIVES TO U.S. CONGRESS

Senator Olympia J. Snowe (R)
250 Russell Senate Office Building
Washington, DC 20510
Tel: 202-224-9099

Term Expires: January, 2006
District Office: 3 Canal Plaza
P.O. Box 188 DTS
Portland, ME 04112
Tel: 207-874-0888

Senator Susan M. Collins (R)
172 Russell Senate Office Building
Washington, DC 20510-1904
Tel: 202-224-2523

Term Expires: January, 2003
District Office: 202 Harlow Street, Room 204
P.O. Box 655
Bangor, ME 04401
Tel: 207-945-0417

Representative Thorus H. Allen (D)
171 Longworth Office Building
Washington, DC 20515
Tel: 202-225-6116

Term Expires: January, 2003
District Office: 254 Oxford Street
Portland, ME 04101
Tel: 207-277-5019

Representative John E. Baldacci (D)
1740 Longworth House Office Building
Washington, DC 20515
Tel: 202-225-6106

Term Expires: January, 2003
District Office: 202 Harlow Street, Room 235
Bangor, ME 04401-1237
Tel: 207-942-4035

CITY OF AUGUSTA PHONE NUMBERS

POLICE AND FIRE EMERGENCIES .................. 911

CITY SERVICES DEPARTMENT
Codes .............................................. 626-2368
Community Development ....................... 626-2355
Economic Development ........................ 626-2336
Engineering ..................................... 626-2365
Hatch Hill Facility ................................ 626-2440
Planning ........................................... 626-2366
Public Works ...................................... 626-2435
Solid Waste ...................................... 626-2433

CIVIC CENTER
Administration ...................................... 626-2405
Ticket Office ........................................ 626-2400

COMMUNITY SERVICES DEPARTMENT
Administration ...................................... 626-2350
Buildings/Grounds/Cemeteries .................. 626-2352
Fort Western Museum ................................ 626-2385
Health and Welfare ................................ 626-2325
Lithgow Library ..................................... 626-2415
Parks and Recreation .............................. 626-2350

EDUCATION & GOVERNMENT CHANNEL
(CHANNEL 7) ....................................... 626-2342

EXECUTIVE DEPARTMENT
City Manager's Office ............................ 626-2300
Mayor & City Council Office ................. 626-2300

FINANCE & ADMINISTRATION DEPARTMENT
Auditor .............................................. 626-2340
City Clerk .......................................... 626-2310
Human Resources .................................. 626-2353
Information Systems .............................. 626-2345
Tax Assessor ........................................ 626-2320
Treasurer/Tax Collector ......................... 626-2314
Voter Registration ............................... 626-2360

FIRE DEPARTMENT
Emergency .......................................... 911
Non-Emergency Business ...................... 626-2422
Civil Emergency Preparedness ............. 626-2422

HOUSING AUTHORITY .................. 626-2357

PARKING DISTRICT ......................... 626-2362

POLICE DEPARTMENT
Emergency .......................................... 911
Non-Emergency Business ...................... 626-2370

Once you get the recording, press:
0 – EMERGENCY
1 – To report an accident/incident or request a medical transfer
2 – General information or police services
5 – Directory of names

SCHOOL DEPARTMENT
Adult Education .................................... 626-2470
Baker School ....................................... 626-2430
Cony Alternative School ...................... 626-2445
Cony High School ............................... 626-2460
Farrington School ................................ 626-2480
Gilbert School ..................................... 626-2491
Hodgkins School .................................. 626-2490
Human Resources ................................ 626-2327
Horsey School ..................................... 626-2461
Kennebec Learning Center .................... 287-3209
Lincoln School ..................................... 626-2461
School Transportation ......................... 622-3650
Superintendent's Office ....................... 626-2468
Technical Center ................................ 626-2475

CITY OF AUGUSTA