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Cover Photo: Hatch Hill Landfill Methane Gas to Energy Project
Greetings from Augusta City Hall,

One of my favorite tasks each year is introducing you, the reader, to the annual report of Augusta city government and this year is no exception. Calendar year 2018 was a great one for our city. It was filled with any number of encouraging developments and the ongoing provision of important and varied municipal services. Like most organizations, we saw some personnel transitions – both elected and appointed. We completed some important capital projects and we grappled with a variety of legislative and regulatory issues designed to keep up with the times and to protect the quality of life for our residents, business owners and visitors. We expanded our open space and parks facilities and took significant steps to conserve energy and reduce our carbon footprint. Much of this is described in detail in the individual reports that follow. By way of some highlights, in 2018:

We purchased 2,200 CMP-owned street lights and converted them to LED fixtures – something that will save hundreds of thousands of dollars and 670,000 kilowatt hours of electricity every year for decades to come (and improve the quality of the lighting, to boot). As well, we completed a $3 million methane gas to electricity project at our Hatch Hill regional landfill that just went online in February and will offset our electricity bill for our nine largest municipal accounts and will benefit the taxpayers for decades to come.

We invested over $2.3 million in bonded capital improvement projects including street and sidewalk reconstruction and major equipment purchases (like a new firetruck).

We undertook a $6.3 million renovation and expansion of the Hartford Headquarters fire station.

We assumed perpetual ownership and maintenance responsibility for the 164 acre Howard Hill conservation area – the beautiful backdrop to the state capitol building. This thanks to the diligent efforts of the Kennebec Land Trust.

We completed the last leg of the Kennebec River Rail Trail down to Waterfront Park and hosted over 300 events throughout all of our parks during the summer of ‘18.

During the past year, we said goodbye to a number of valued City employees. Among that group were Police Chief Bob Gregoire, Police Lieutenant Chris Read, Police Sergeant Danny Boivin, Fire Department Lieutenant Tom Freeman, City Engineer Lionel Cayer, Street Superintendent Jerry Dostie, Library Director Betsy Pohl, Assistant Economic Development Director Dan Nichols, Code Enforcement Officer Gary Fuller and Payroll Specialist Theresa Arbour. And, of course, three term Councilor Darek Grant (who didn’t stray far as he immediately stepped up to co-chair our comprehensive planning committee).

We welcome new City Councilor Kevin Judkins aboard as well as newly promoted Police Chief Jared Mills, newly promoted Deputy Police Chief Kevin Lully, newly promoted Library Director Sarah Shultz-Neilson, newly promoted Director of Code Enforcement Rob Overton and new City Engineer Nick Hartley.

I’ve been in my job for just about twenty-one years now and I continue to marvel at all of the great things that our community does and has to offer. I hope as you review this annual report that you agree.
The City Council is composed of eight members, one member from each of the four wards of the city and four at-large members. Councilors serve three-year terms and can only serve in that position for three consecutive terms. The City Council oversees all City government activities and establishes the legislative policies of the City, adopts and amends ordinances and local laws as necessary for proper management of the City government, provides for the exercise of all powers of local government vested in the City by Charter or State law, appropriates municipal resources and sets the tax rate for the provision of public services, and appoints qualified persons to vacancies on City Boards and Commissions. The Council deals with legislative matters as a body and its policy decisions are implemented through the City Manager’s Office.

The City Council is advised and the City is represented on legal matters by the law firm of Preti Flaherty in Augusta. Attorney Stephen Langsdorf is Corporation Counsel of record.
THE CITY OF AUGUSTA WOULD LIKE TO THANK OUR CITIZENS FOR SERVING ON
THE FOLLOWING BOARDS AND COMMITTEES.

ALTHOUGH STAFF MEMBERS ARE NOT LISTED HERE, YOUR SERVICE IS GREATLY APPRECIATED BY ALL!

Age Friendly Advisory Committee
Sara Grant, Chairperson
Jennifer Fortin, Secretary
Patrice Wehner
Duane Scott
Gerry Huber
Jane Thompson
Michael Stevenson
Mary Saunders
Roberta Record
Robert “Bob” MacDougall
Carol MacDougall
Kalie Hess
Wayne Emington
MaryRose Rodrigues
Jan Strout
Sammee Quong

Conservation Commission
Rachel Dyer
Roberta Record
Rex Turner, Chair
Dr. Ansley Sawyer
Keith Lind

Fort Western Trustees
Leon Cranmer
Janet Doerr
Tomas Doore
Terrance McCabe
Daniel Mitchell
Daniel Stevens
Phyllis vonHerrlich

General Assistance Fair Hearing
Robin Plourde

Assessment Review Board
Scott Benson
Paul Castonguay
Scott Emery
Maurice Fortin
William Leet

Greater Augusta Utility District Board of Trustees
David Bustin
Kenneth Knight, Chair
Kristen Hebert
Bradley Sawyer
Charlotte Warren
Robert Corey
Cecil Munson
Pat Paradis
Cary Colwell

Historic Preservation Commission
Lorie Mastemaker
Linda Conti
Janet Doerr
Dan Stevens
Phyllis vonHerrlich
Susan Williams

Housing Authority
Amanda Frost
Nate Cotnoir
Martha Currier
Sarah Sachs
Nancy Fritz

Joint Audit Committee
Michael McKenney

Planning Board
Steve Dumont
Dorean Maines
William McKenna
Alison K.B. Nichols
A. Delaine Nye
Peter Pare
Justin Poirier
Corey Vose
Robert Trask

Registration Board of Appeals
Thomas Doore
Linda Hadley-Rood
Louise Lerley
Dr. Ansley Sawyer
Joan Theberge, Chair

Childhood Hunger Working Group
Staci Fortunato
Charles Huerth
Sara Russell
Alan Smith
Maureen Thompson
Theresa Violette

Greater Augusta Utility District Board of Trustees
David Bustin
Kenneth Knight, Chair
Kristen Hebert
Bradley Sawyer
Charlotte Warren
Robert Corey
Cecil Munson
Pat Paradis
Cary Colwell

Community Development Advisory Committee
Mae L’Heureux
Luc Pepin
Katie Smith

Historic District Review Board
Robert Corey
Michael Hall
Lorie Mastemaker
Jesse Patkus
Amanda Taylor
Cheryl Clukey
Dan Stevens

Lithgow Library Trustees
Jennifer Bechard
Sara Bangs
Dennis Curtis
Diane Doyon
John Finnegan
Cecil Munson
Carol Saunders
Gary Lapierre
Michael Tardiff
Keith Varner

Marijuana Policy Advisory Committee
Catherine Cobb

Planning Board
Steve Dumont
Dorean Maines
William McKenna
Alison K.B. Nichols
A. Delaine Nye
Peter Pare
Justin Poirier
Corey Vose
Robert Trask

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Louise Lerley
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Joan Theberge, Chair

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Zoning Board of Appeals
James Bass
Deborah Caldwell
Peter Fortunato, Chair
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Cecil Munson
Patrick Paradis

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Cecil Munson
Patrick Paradis
The mission of the Augusta State Airport is to serve the aviation and air travel needs of the residents of the City of Augusta and surrounding communities, as well as those of aviators and air passengers traveling to Augusta. In meeting these needs, the Airport, its property and facilities are maintained in full compliance with applicable Federal Aviation Administration (FAA) Regulations.

The Augusta State Airport is operated and maintained by the City of Augusta under terms of a Management and Operating agreement entered into by the City and the State. Under this Agreement, the State of Maine Department of Transportation retains ownership of the Airport and its facilities while the City assumes full managerial and operational control. The State provides a financial subsidy to cover the operating deficit incurred by the Airport with an assurance that the City of Augusta will incur no financial liability in the costs of its operation.

The MeDOT made several improvements at the Airport this past summer. Airport Road was reclaimed and paved from Blaine Ave to Western Ave. State Engineers redesigned a portion of airport road in front of the terminal to soften the curve and improved drivers line of sight of pedestrians using the cross walk. DOT also installed flashing crosswalk signals to provided added pedestrian safety. New locations for the entrances and exits of the long term parking and terminal parking lots were made to improve traffic flow. The State also constructed a much needed new parking lot for customers utilizing the airport restaurant. The new parking lot increases the number of parking spaces and improves customer safety by eliminating the parking along airport road. Eight new windows were installed at the terminal and a new mower/tractor and a loader with blower attachment were purchased to improve summer and winter maintenance operations.

Cape Air, our commercial air service provider, was recently awarded a 4 year Essential Air Services (EAS) contract to provide scheduled air service through 2022. Cape Air continues to provide exceptional air service here in Augusta carrying as many as 10,000 passengers, round trip, between Augusta and Boston. Cape Air is in the process of acquiring a new fleet of aircraft for their EAS markets. The new aircraft, the Tacnam P2012 Traveler, should begin serving the Augusta market later this spring.
The following report summarizes the project review activities of the Planning Board, Augusta Historic Preservation Commission, the Augusta Historic District Review Board, and highlights major undertakings of the Planning Bureau during 2018:

The Planning Board consists of up to nine (9) members, all of whom are residents of the City appointed by the Mayor. During 2018, the Chair of the Board was Corey Vose. The Planning Bureau was staffed by Matt Nazar, the Director of Development Services, and a full-time Deputy Planner, Betsy Poulin. Betsy continues to prove she is an invaluable addition to the Development Services team and she took on full responsibility for Planning Board; her skills as both an individual that can take on a direct public role managing the Planning Board activities, Historic Preservation Commission activities, and the initial efforts of the Augusta Historic District Review Board while also providing valuable landscape architectural advice.

The staff worked to assist members of the public with projects being undertaken throughout the city, including a major expansion to the Hartford Fire Station and the construction of a large new office building on Capitol Street, which are expected to be fixtures in the city for many decades to come. As with past years we continued to see a number of proposed modifications to the Augusta Land Use Ordinance in response to changing state laws regarding marijuana and other adjustments to better serve the people of Augusta. The Planning Board reviewed recommendations for ordinance changes for the shore land zoning district to continue to comply with state law and significant discussion about religious uses, group homes, and rooming houses. Staff members also provide advice to the Planning Board on numerous projects before them, on many additional modifications to the Land Use Ordinance.

<table>
<thead>
<tr>
<th>Planning Board Applications</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
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<td>12</td>
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<tr>
<td>Rezonings (zoning map changes)</td>
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<td>Rezoning Petition/Waiver Requests</td>
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<td>2</td>
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<tr>
<td>Land Use Ordinance Text Amendments</td>
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<td>5</td>
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<td>New Subdivisions (final)</td>
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<tr>
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<td>Minor Developments (new/amended)</td>
<td>12</td>
<td>12</td>
<td>7</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Mineral Extraction (inc. Relicensing)</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>12</td>
<td>12</td>
</tr>
</tbody>
</table>
The Augusta Historic Preservation Commission consists of seven members appointed by the Mayor and confirmed by the Council. The Commission meets monthly and the 2018 chair was Lorie Mastemaker.

During 2018, the Commission continued administering the Demolition Delay ordinance and reviewed fourteen proposed demolitions of buildings more than 50 years old. The commission also reviewed and approved eight historic building plaque applications, and continues to work to maintain an awareness of Augusta’s past as an effort to enrich its future.
The Bureau of Code Enforcement experienced considerable change in 2018. Gary Fuller retired in January after nearly 30 years of service as a Code Enforcement Officer. The Bureau then hired Keegen Ballard and Jaime Hanson as Code Enforcement Officers and Rob Overton was promoted to a newly created Director of Code Enforcement position. These changes resulted in the Bureau being staffed by three full-time Code Enforcement Officers. This will allow the Bureau to keep up with the pace of new development while also addressing property preservation and maintenance, and Life Safety and Fire codes, within existing buildings and properties.

Commercial and residential construction activity in 2018 continued at a pace similar to previous years with 424 building permits issued for $34,082,998 of development projects. The Bureau performed more than 2,200 building inspections and more than 500 plumbing inspections for these projects along with projects that began in previous years. These projects vary in size and complexity from large scale commercial developments to residential renovations and accessory buildings. New homes in 2018 considerably outpaced those permitted in 2017, with 32 new apartment units and 28 new single-family homes permitted. Additionally, the Bureau began to discuss proposals from developers that would bring approximately 300 new apartment units to the City of Augusta.

The Bureau continued to work with property owners to enforce State and City adopted codes and ordinances to ensure Augusta residents are provided with safe living arrangements. Multi-family buildings continue to be the main focus of these efforts. In order to assist property owners with understanding the codes and ordinances that apply to their buildings and properties, the Bureau has continued to offer courtesy inspections. These inspections, usually performed with assistance from Augusta Fire Department personnel, are offered for free and done on an informative basis that typically does not result in any enforcement actions. This has helped spread awareness of critical Life Safety Code requirements that are often not known to property owners and tenants, but are essential to having safe housing. The Bureau conducted more than 50 courtesy inspections in 2018, and hopes to expand on this in the coming year.

In the coming year, the Code Enforcement Bureau intends to expand its efforts to reduce the number of dilapidated and vacant buildings, and spread awareness of the City of Augusta Property Maintenance Ordinance in an effort to improve the quality of life for all of Augusta’s residents and property owners. Thank you for a great year of development and growth in 2018!

Pictured Right: The new Maine Public Employees Retirement System office on Capitol Street.
In 2018 the strong national economy continued to reverberate across southern and central Maine, evidenced by historic low unemployment and an almost equally low industrial/commercial vacancy rate.

Revitalization of the city’s downtown continued at a brisk pace. Buoyed by a combination of new market rate apartments and the very successful opening of Cushnoc Brewing Company in 2017, there has been continued investment throughout the downtown business district. New businesses including SGC Engineering, Dreams Bridal Boutique and Kennebec Coaching opened, while Grace Fecteau committed to renovating the long-vacant space at 218 Water Street into Huiskamer Coffee House. Importantly, Dreams Bridal Boutique, Kennebec Coaching and Huiskamer Coffee House all utilized the city’s Tipping Point Program to secure business loans. The city has facilitated seven loans through the program over the past two years and all participants are still in business, which is outstanding for a microloan-styled program of this type.

Strong as the overall Central Maine economy may be, not all the news has been good. The aging strip-malls of Western Avenue continue to experience high vacancy rates and ownership uncertainty—the space formerly occupied by Sears has yet to be filled at the Turnpike Mall, Shaw’s Plaza operates under the caretaker management of a distressed asset management company, and Augusta Plaza’s future hangs in the balance with KMart. On a positive note, given the proximity of Route 95 and the traffic volume of Western Avenue, each of these outdated properties will present an intriguing redevelopment opportunity for potential commercial investors.

The past year also saw the approval of a market rate 250 unit rental housing project in North Augusta, off Civic Center Drive. This project has important economic development ramifications for Central Maine as workforce availability is a serious issue hampering growth by a number of local businesses.

Also in 2018, one of Augusta’s four Census tracts was designated as an Opportunity Zone. This zone includes the downtown, and a contiguous area inside Western Avenue and Bond Brook, out to the city’s border with Manchester. Investors in Opportunity Zone businesses and properties now have the ability to defer and reduce tax liabilities from recent capital gains.

The city applied for and received a $50,000 CDBG Public Service grant on behalf of the Kennebec Valley YMCA to provide memberships and services targeted to the low-income immigrant community, as part of the city’s ongoing commitment to support “New Mainers”.

Augusta’s economy should remain strong throughout 2019, with continuing low unemployment, lower energy costs and industrial/commercial vacancy rates at or near historic lows.
The Facilities Bureau has the responsibility to maintain the facilities at the highest level of maintenance possible. The Bureau continually evaluates the process by which vendors and contractors are hired to ensure that the best practices of maintenance of all the facilities systems are being addressed. Safety of the general public, employees, and the vendors and contractors is top priority. The Bureau continues to ensure that all the facilities are: laws and rules compliant, can capture as much energy efficiency as possible, keep the existing building equipment maintained and operating properly, and keep the city’s systems maintained and functional.

The Bureau continues to keep the facilities in a good state of repair, with a goal of maintaining a healthy clean environment in which to work and to establish quality maintenance programs and practices to accomplish these tasks.

The Facilities Bureau is responsible for the maintenance and upkeep of the facilities’ Life Safety systems, mechanical systems, electrical systems and equipment, plumbing systems, elevator equipment, roof and structure, and general building maintenance, as well as the street lighting, traffic signal systems, and the traffic signal communication infrastructure throughout the City.

The Bureau is working closely with the contractor/vendor that was selected through a competitive RFP process on the complete replacement of all street lights. The replacement is inclusive of all ornamental post lights as well as the lights formerly leased from CMP on the wood poles. The project should start around mid-February and be fully complete around the end of April.

The Bureau is working closely with the Police Department, and the recently hired consultant, that will be conducting a Police Facility Needs Assessment. This bureau’s role will be working with the consultant in reviewing the existing building structural, mechanical, and electrical systems.

The Bureau oversaw the reconstruction of the Lecture Hall at City Center. The Lecture Hall was damaged in the winter of 2017. The space received a complete upgrade including: paint, carpet, seating, lighting, new communication wiring associated with cameras, projectors, large screen monitors, and sound system.
Built in 1973, the Augusta Civic Center is primarily a convention, exhibition and special high impact facility owned and operated by the City of Augusta. The specific purpose is the promoting and facilitating of various events and group functions that will enhance area trade and commerce and help foster the image of the City as a high quality destination. Our goal is to provide quality service in a safe, clean environment to all patrons and tenants of the building while continuing to remain financially solvent. The main auditorium was rented 188 days in 2018.

Major events in the Main Auditorium in 2018 included:

- Casting Crowns Concert, April 27, 2018
- Republican Convention, May 4th-6th, 2018
- WWE, July 9, 2018
- Wreaths Across America, November 9, 2018

New Auditorium Events in 2018

- Motor Cycle Swap Meet (Returned after a two-year absence)
- Hire a Vet Job Fair
- Camper Show (Returned after a three-year absence)
- Midcoast Lyme Disease Conference
- NemHOFest

REVENUES/EXPENSES

Revenues: $2,835,877.00 (Up $9,809.00 from FY 2017)
Expenses: $2,715,300.00 (Up $106,925 from FY 2017)
Difference: $120,577.00

The Civic Center revenues remained consistent with the previous year while expenses were up significantly. This is in large part due to the complement of having a full staff after operating shorthanded for the past few years, the increase in Minimum Wage and much needed wage adjustments. We are now competitive in the marketplace and should see a consistent workforce in 2019.

There were two major projects completed in 2018 – The repair of the front entrance due to water damage that caused the sills to deteriorate and become unsafe. Peachy Builders was awarded the bid and did a terrific job that will last us another 50 years. The second major job was the conversion to LED lights in the entire building, parking lots and sidewalks. We should realize a significant savings in our energy bill due to this conversion that will help the Civic Center remain profitable or years to come.
What an exciting year 2018 was! In March of 2018 we established a new Parks and Recreation logo and slogan (Where Community Explores Fun!). We are very fortunate to have an excellent team of talented and hardworking employees. There are two front-line supervisors and four full-time skilled laborers (of which two are transferred to Public Works during the winter months). We also employ 20-25 seasonal employees to work the spring, summer, and fall months. We also partnered with the Kennebec County Correction’s program this year to help with projects throughout the year.

Once again, we would first like to take the opportunity to recognize and thank Mr. Scott Longfellow for his generosity! All of the annuals for our City gardens were donated by Longfellow’s Greenhouses in Manchester. This generous gift of flowers contributes so much to the City’s landscape and enriches our lives.

The Bureau is responsible for the management and maintenance of seventeen cemeteries, eighteen parks and playgrounds (including three swimming pools), five softball fields, 6 tennis courts, a track, several athletic fields, twenty-six flower gardens, a river front, community forest areas, city street trees, nature trails, and a commitment to working with the CARA and CASA organizations in helping maintain their fields. We also contract with the School Department to maintain their grounds and athletic fields. Approximately 200+/- acres are mowed weekly.

This year we offered a number of activities for the residents of Augusta including spring and fall soccer programs, girls and boys lacrosse programs, Field Hockey and over the summer we offered 16+ camps that included Robotics Camp, Science Camp, Art Camp, Mad Science Camp, Horseback Riding Camp and Cop Camp. We also had 42 teams in our co-ed and men’s softball leagues.

The Buker Community Center was full of activities daily and continues to provide a place for kids and families and our senior population to go and participate in a number of programs and services. Some of the offerings at the center are birthday parties for kids, meeting spaces for groups, our summer childcare program and senior yoga and monthly senior trips.

**Several Parks and Recreation Bureau Accomplishments for 2018:**

- Installed two new playgrounds at McCall and Calumet Parks
- Purchased a new 20x16 portable stage
• Partnered with Augusta Age Friendly to offer sand buckets to seniors in the winter
• Day of Caring events, Memorial Day preparations, KRRT ½ Marathon, Capital City Riverfront Fourth Celebration, Waterfront Wednesdays, Maine General “Walk for Hope”, Kennebec River Day, Treadfest, Riverfront Holiday Tree Lighting and Fireworks are events hosted by the Bureau
• Increase in Holiday lights in Downtown
• There were 34 burials in City-owned cemeteries in 2018
• Our K-8 Football Program had 125 kids participating
• 120 Kids in our recreation and travel basketball programs
• 220 Kids in our spring and fall soccer programs
• Offered indoor U10 youth tennis programs
• New Senior programs (pickle ball, yoga, and senior trips)

What a pleasure it has been to have served the good citizens of Augusta in 2018. All of us who work for the Bureau have a deep appreciation of the beauty that is so unique to the City of Augusta, what a wonderful place to work and live.

A new portion of the Kennebec River Rail Trail was finished in the spring of 2018 and was one of the last projects completed by City Engineer Lionel Cayer who served our city for over 33 years and oversaw countless projects before his retirement this year.
The Childcare Bureau continues to strive to provide quality care for the families in Augusta. All of the Childcare Sites are fully licensed and nationally accredited.

The Before and After School Childcare Program offers vibrant and adult-supervised activities ranging from help with homework, social arts and crafts, outdoor play, gym activities, science activities, STEM activities and board games.

In the fall of 2018, the Hussey After School Site combined with Farrington Afterschool at Farrington. There are currently 74 children enrolled on the site. Other sites are at Gilbert and Lincoln Schools.

Before School care is located at Farrington and Lincoln. Children attending Hussey School attend at the Farrington site and are bussed over to Hussey. Children attending Gilbert School attend at the Lincoln and are bussed to Gilbert.

A few of the highlights of this past year have been: Parent Involvement Night with STEM (Science, Technology, Engineering, and Math) activities with a “walking Taco” dinner provided; during April Vacation 4th/5th and 6th graders too part in the Cooking Matters, healthy cooking and eating curriculum. The children make a meal and are able to take the ingredients home with them to make the same meal with their families.

We had a record number of snow days this winter. Childcare was able to be open most of the days and only was closed when the City itself was closed. Children enjoyed sliding and playing in the snow.

We had a busy summer with enrollment averaging 150 children a day. Under the guidance of veteran staff, Deb Castonguay, the children had 8 raised vegetable beds that they prepared, planted, watered and harvested. In August, for a community service project the KinderCamp participants went to R&L Berry Farm in Readfield and helped pick blueberries. They each were able to take a baggie home for themselves. For Space Week Northern Stars traveling Planetarium came to visit.

Childcare contracted with Snow Pond Outreach to have small group music lessons each week. At the end of the summer the children went to Snow Pond to see a theater production.
The General Assistance Program is available at Augusta City Center Monday through Friday to assist eligible people who are in need of basic necessities such as rent, fuel, electricity, food and medication. Services are available on a walk-in and appointment basis.

Worthy to note is the terrific work of Debra Lymneos, Bruce Boynton and our new member of the team, Nichole Mullensl who have maintained the highest standards of work performance while assisting clients where need and eligibility were determined and disqualifying those who felt they had a need but in fact did not meet the assistance criteria established in State law. Mary Frances Bartlett continues to serve the Augusta community as Health Officer and works with numerous agencies and not-for-profit groups providing services and programs to meet the needs of those less fortunate.

The numbers tell it all with respect to the economy and the fact there are people in need of General Assistance. The financial assistance being provided to Augusta residents in need and eligible for assistance has grown a bit in FY 2018 as compared to FY 2017. The excellent work of the General Assistance staff ensures those eligible receive the needed benefits. The story of those in need goes far beyond the financial picture and the needs that go unmet. General assistance is a state mandated program wherein the City of Augusta is reimbursed for 70% by the State of Maine and the taxpayers of Augusta pay the other 30% through the property tax. Below is the Augusta General Assistance Program Expenditures as Reported to State of Maine Department of Health and Human Services for Fiscal Year 2018.

<table>
<thead>
<tr>
<th>EXPENDITURES OF CLIENT SERVICES</th>
<th>FY 2018</th>
<th>FY 2017</th>
<th>Change</th>
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<td>Electricity</td>
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<td>Transportation</td>
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<td>$450.00</td>
<td>$550.00</td>
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<tr>
<td>Transients</td>
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<td>$0.00</td>
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</tr>
<tr>
<td>Medical Supplies</td>
<td>$98.50</td>
<td>$111.90</td>
<td>$(13.40)</td>
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<tr>
<td>Dental</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
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<tr>
<td>Housing</td>
<td>$134,362.86</td>
<td>$146,344.16</td>
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<td>Rooms</td>
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<tr>
<td>Special &amp; Misc.</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
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<tr>
<td>Burials</td>
<td>$11,271.00</td>
<td>$10,325.00</td>
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<td>Fuel Oil</td>
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<td>Bottle Gas</td>
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<td>Food/groceries</td>
<td>$11,132.00</td>
<td>$14,393.45</td>
<td>$(3,261.45)</td>
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<tr>
<td>Wearing Apparel</td>
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<td>$200</td>
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<tr>
<td>RX</td>
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<td>Household items</td>
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<td>Diapers</td>
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<td>OTC Meds.</td>
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<td>$0.00</td>
<td>$0.00</td>
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<tr>
<td>TOTAL</td>
<td>$235,543.06</td>
<td>$229,397.68</td>
<td>$6,145.38</td>
</tr>
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</table>
Old Fort Western’s mission is to protect, preserve and interpret this National Historic Landmark Fort, Store, House and Tenement which is the birthplace of “Augusta”. The Fort is also of historical significance to the Kennebec Valley, Maine, New England and the Nation. Most of what we do deals directly to this mission and can be divided into two categories: the preservation and protection of the historic garrison and its outbuildings, and education of the public as to the Fort’s significance.

To Protect and Preserve – Maintaining the Buildings and Grounds—With the completion of the palisade and powder magazine our direction has turned to other projects. The sixty-three windows within the old garrison have been surveyed by John Leeke, an American Preservationeer at Historic HomeWorks, who has assessed the conditions of the windows and helped us formulate a plan to repair and restore the windows. At the same time Alfred Hodson of Resurgence Engineering and Preservation has begun a structural analysis of the 265 year old garrison (the first one in more than 30 years). His findings will help us formulate a plan to proactively preserve this national landmark for years to come. The City of Augusta has also approved the funding to build a blacksmith shop and second story on the northern watch box which will enhance the interpretive footprint of the Fort.

To Interpret – Educating the Public—Most of our energy goes toward educating the public about the significance of the Fort. This is done through tours, special events, and scheduled education programming; this past year 9,968 adults and children visited the Fort and either toured the building and grounds or participated in at least one of our interactive, hands-on programs or special events.

Admissions. The 2018 Visitation Season (Memorial Day weekend through October) brought in 3,297 guests from around the country and the world. The major points of origin of these visitors are the northeastern states followed by the southeastern, midwestern, southwestern, and western states. In fact, Fort Western had visitors from every state in the Union except Wyoming and Alaska. Foreign visitors numbered 206 and came from twenty-two countries in Asia, Europe, the Caribbean, South America and Oceania.

Special Events. These are events put on by the Fort to promote community and good will. Among the special events held at or by the Fort during 2018 were the Winter Lecture Series during February and March, the Declaration of Independence Celebration in July, the French & Indian War Encampment in August, the Arnold Encampment Weekend in September, “Stories told around the Fire” for Halloween in October and the Augusta Holiday Tree-Lighting in November. Off-site special events included Fort Halifax Heritage Day in June.

Educational Programs. During 2018, 5,177 Maine school students and summer campers visited the Fort and participated in one or more of our hands-on, interactive programs. Daily Life in the 18th Century, A Day in the Life of a Fort Western Soldier, Going Shopping in the 18th Century, and Fort Western, a Timeline Spanning Three Centuries, are our most popular programs. These programs engage all the senses and showcase the importance of Fort Western in Maine and New England History.

Twenty-seven individuals participated in the Junior Interpreter and Apprentice Programs during the month of August; during the first three weeks in August eighteen Apprentices
(children 8 to 12 years old), and nine Junior Interpreters (children 13 and older) spent the mornings at Fort Western for an entire week to learn about the different aspects of 18th century life. In the afternoons the Junior Interpreters stayed and worked one-on-one with Historic Interpreters to learn what is effective and accurate interpretation of the Fort. These programs help prepare future generations for stewardship of the Fort; once these children and young adults turn 16, there are summer job employment opportunities for them. This past summer Fort Western employed two such individuals: Hannes Moll and Catherine Scheirer.

2018 TripAdvisor.Com Review Sampling

Rank 4.5 with 92 reviews #3 in “Things to do in Augusta” (State Museum #1, and the State Capitol #2)

Surprisingly Good Somewhat unknown Fort, but a fun and historic place to visit. Make sure you take the guided tour of the fort - it was an excellent tour. (9/29/18 – 5 Stars, Ft. Myers, FL)

Best Fort Tour in the Region!...One of the neatest aspects of this fort is that most of it is original; a few replicas of boats and props existed, but the main building, as well as the overlooks, are original. Our tour guide was very knowledgeable about the history of the fort, but also provided us an in-depth look into the history of the region. ...This is a history lover's paradise. (9/3/18, 5 stars, Mashpee, MA)

A little bit of history Glorious old fort overlooking the Kennebec River. Had a great guided tour about the history of settling Maine. Lots of interesting artifacts. (8/21/18, 4 Stars, Washington, ME)

Historic Gem...A definite visit for any family wanting to embrace our American heritage and history. Hearing about all the hardships and struggles our forefathers and foremothers experienced always helps me appreciate the amenities sometimes taken for granted. (8/12/18, 5 Stars, Wolcott, CT)

Amazing surprise about a hidden time in U.S. History The buildings are fascinating and well-maintained examples of seventeenth-century colonial life. The history spans the early days in the colonies’ struggles for independence, the war itself, and the next few decades after Independence. A staff of guides is ready to go through each inch of the place and answer every conceivable question. Pleasant, informed, and inspiring, the staff knows this fort like home. A wonderful experience for a family (3/3/2018, 5 stars)

You are invited to attend the presentation of the **Spirit of America Foundation Award**
To **Howard Company** of Old Fort Western
Presented at Augusta City hall September 20, 2018
At the City Council Meeting at 7 pm

The **Spirit of America Foundation** is a 501(c)(3) public charity established in Augusta, ME in 1990 to honor volunteerism.

The **Spirit of America Foundation** Tribute is presented in the name of Maine municipalities to local individuals, organizations and projects for commendable community service.

Since Alma Jones received the first Spirit of America award from Augusta Mayor William Burney on Nov. 26, 1993, the tribute has been presented at 500+ ceremonies!

Roger Pomerleau, Board Director of Spirit of America Foundation
Thank You

Fort Western’s greatest strength is its staff and volunteers. These individuals tirelessly promote the Fort and teach the public the importance of the Fort in Maine and New England History. The Reviews on Trip Advisor and Google tell it all. During the 2018 Tour Season 12 reviews were posted. Eight of them were five star or “Excellent”, three were four star “Very good” and one was three star “Average”. There were no “Poor” or “Terrible” Reviews. To all the Historic Interpretive Staff: Cody Blackburn, Parker Chapin, Cathy Chapman, Roger Collins, Gregory Edwards, Audrey Jones, Claudette Massey, Hannes Moll, Peter Morrissey, Stan Novak, Julia Pierce, Rick Pierce, Catherine Sheirer, Stephanie Thibodeau and Melissa Tobin, Huzzah and Thank You!

During special events the Fort comes “alive” through the efforts of dedicated volunteers who donate their time as the James Howard Company reenacting the French & Indian War under the command of Richard Pierce as “Captain Howard” or the Daniel Savage Company reenacting the Revolutionary era, under the command of Benjamin Pierce as Captain Savage. Thanks go to the Captains as well as the men and women they command: Micah Bickford, William Bickford, Cindy Arnold, Cathy Chapman, Matt Cleaver, Roger Collins, Gregory Edwards, Jackie Fournier, Joshua Hasbrouk, Christopher Lawrence, Hannes Moll, Stan Novak, Susan Reidy and John Setsay. These companies donated more than

To all the Trustees, the Mayor and City Council, Friends of the Fort, and all the residents of the City of Augusta who faithfully support Old Fort Western, Huzzah and Thank You!
Lithgow Library, in its 123rd year as the public library of Augusta:

- Attracted 113,354 visitors, with 11,625 in August alone.
- Circulated 156,346 books, periodicals and audiovisual items. The library also loans Rokus and museum and park passes in addition to traditional library materials.
- Recorded 5,072 checkouts of digital audio books and eBooks.
- Participated in online requesting of materials through Minerva and MaineCat, resulting in 35,517 interlibrary loan transactions.
- Provided 15,806 sessions on the library’s public computers.
- Recorded 5,565 unique clients using the library’s wifi, for an average of 50 unique clients per day.

Sponsored 81 in-house programs for adults with 1209 participants. Some highlights:
- March Mindfulness workshop and lecture series, with tai chi, creative writing, meditation, and organization
- May Photography month series of photography workshops
  Ongoing Augusta manufacturing history series with the Heritage Center at Mill Park
  Read ME summer reading project, with events featuring Maine author CB Anderson, a potluck with the Capital Area New Mainers, and much more
- Presented 46 monthly outreach programs at six elder care facilities, and with 335 participants.
- Produced and hosted 433 programs for infants, toddlers, preschoolers and older children, as well as outreach at the Farmers’ Market at Mill Park and the Children’s Center, attracting 7,091 children, parents and caregivers. Some highlights:
  - Hosted Dr. Ross Greene, psychologist and author of “The Explosive Child” for a workshop for parents and caregivers.
  - Signed up over 450 participants for the Summer Reading Program, with 243 completing their goal.
  - Offered children and families the opportunity to observe the life cycle of a caterpillar to a butterfly.
  - Added Thoughtful Thursday Play, a story time for pre-school aged children to topics like identifying & managing feelings, learning techniques to focus & calm down, expressing gratitude, and more.
  - Hired a new Teen Services Coordinator in October, who developed and hosted 24 events between October and December with 144 teens in attendance.
- Made available the Community Meeting Room, with 85 groups utilizing the space.

In August Lithgow Library Director, Betsy Pohl, retired after 27 years of dedicated service. The City of Augusta and its residents are extremely grateful for Betsy’s commitment and vision for our treasured library and we wish her a long and happy retirement.

In the fall of 2018 long-time Deputy Director, Sarah Schultz-Nielson accepted the position of Director of Lithgow Library and is doing a fantastic job carrying on where Betsy left off. We wish her all the best in her new roll.
The Audit Bureau oversees and administers the city’s financial and accounting systems. This bureau is staffed by the Deputy Finance Director, Deputy Auditor, Payroll Specialist and Clerk II.

The bureau is responsible for reconciling bank statements, procurement cards, accounts receivable, accounts payable, capital assets, and other balance sheet accounts; as well as, monthly closing, training on the financial accounting system (Munis), and preparation for the audit. During 2018 Payroll was moved from Human Resources to the Audit Bureau. With that move, payroll projections for the budget is now the responsibility of the Audit Bureau.

During 2018 the bureau processed 3,747 accounts payable checks (3,865 processed in 2017, 3,722 processed in 2016, 3,903 in 2015, 5,203 in 2014 and 7,137 in 2013), 554 EFT’s, 243 wire transfers and 155 1099’s. The EFT’s and wire transfers continue to increase which lowers the cost of accounts payable. City-wide purchasing card transaction were 7,863 during 2018, 7,520 in 2017, 7,601 in 2016, 5,969 in 2015 and 4,499 transactions on the purchasing cards during March –December 2014. The total transaction has gone up by 343. This City receives a rebate at the end of the fiscal year. Fiscal Year 2018 the City received $31,000.

The Tax Office began taking credit cards on December 8, 2015. From December 8th through the 31st there were 71 transactions. During 2016 there were 1,865 transactions with the average transaction of $222.86. During 2017 there were 3,014 transactions with the average transaction of $224.90. During 2018 there were 3,852 with the average transaction of $254.06.

Payroll emails all direct deposits to employees who have a personal account. This has reduced the number of direct deposit forms that need to be purchased. Payroll mailed out 535 W-2’s for 2018.

Our goals are to continue to assist bureaus with the tracking of their financial information, to continue to receive a clean audit and to keep accounting controls in place as required by the city charter and federal and state laws. We always strive to ensure that accurate records are maintained for all city transactions.

**City-wide:**

- The City’s total net position was $14.8 million at June 30, 2018. Of this total, $8.8 million is governmental net position and $6 million is business-type net position.
- The City’s net position increased by $1.6 million. Of this amount, the governmental activities had an increase in net position of $1.2 million. The business-type activities net position increased by $0.4 million. Governmental net position invested in capital assets net of debt increased by $1.9 million, restricted net position increased by $0.2 million and unrestricted net position decreased by $0.9 million.
- City-wide governmental revenues include program revenues of $27.4 million, an increase of $0.7 million, and general revenues of $41.2 million, an increase of $2.2 million. The increase in program revenues of $0.7 million is primarily due to Education’s State Subsidy and Public Safety charges for services. Business-type income was $5.8 million, an increase of $0.3 million.
- Total City-wide governmental expenses were $67.3 million, a decrease of $1.9 million and business-type activities expenses were $5.5 million, an increase of $0.7 million, for total expenditures of $72.9 million, a decrease of $1.1 million or 1.5%.
During the 2018 calendar year, this office processed 611 deeds. The majority of the sales were single-family homes with an average sale price of $143,800. There were 148 residential sales and 19 commercial sales during 2018. Based on the current ratio study for residential property, the average assessment ratio is 93% of market value.

This was the twentieth year for the Maine Resident Homestead Property Tax Exemption. The amount of the exemption is $20,000. The total number of exemptions for this program was 3,996. The total valuation of all tax exemptions including veterans, blinds, parsonages and homesteads was $82,944,100.

This office oversees 8,438 taxable real estate accounts with a total taxable value of $1,607,628,000 (after exemptions) and 985 taxable personal property accounts with a total value of $201,085,500. In addition, $39,440,100 in personal property qualifies under the Maine Business Equipment Tax Exemption Program. We also have 463 real estate accounts, which are totally exempt with an assessed value of $583,679,600.
The Treasury Office consists of a combined staff performing customer service activities for the City Clerk, Tax Collector and Treasurer. The office of the City Clerk is the official keeper of city records. The clerk’s position is required by state statutes and by the City Charter and Code of Ordinances. The office of the Tax Collector/Treasurer receives all payments for taxes and other various revenues for the city. The City Clerk, Tax Collector and Treasurers offices were merged in 2008, providing streamlined customer service and cost savings to the citizens of Augusta.

This Bureau collects revenues and provides services for vehicle registrations, excise, real estate and personal property taxes, land fill permits as well as other general billing fees. We also issue business permits/licenses for such activities as food services, liquor licenses, entertainment, taxi drivers and taxi companies, pawn shops, and sole proprietors. We are agents for various state agencies such as Department of Inland Fisheries and Wildlife (hunting, fishing, snow sled, ATV and boat licenses); Animal Welfare (dog licenses); Vital Statistics (birth, death, marriage certificates, issuing marriage licenses and burial permits); Bureau of Motor Vehicle (vehicle registrations); Secretary of State, Corporation and Elections (state and federal elections and voter registration). These services are provided to the citizens of Augusta following strict rules and regulations of each agency.

The Bureau is staffed by the City Clerk, as well as six full-time clerks all dedicated to provide excellent customer services. In 2018 the available online services to include tax payments, in addition to online dog licenses, which are available from October 15th to January 31st and vital records, which are available year round. These services are provided in partnership with InforMe.gov.

The Bureau is the first point of contact if you are interested in starting or operating a business in Augusta. We issue licenses for food, liquor, entertainment, taxicab companies and drivers, pawnbrokers and door to door sales, as well as certificates of proprietorship. Please contact our office we will be happy to help you determine what state and city business licenses are necessary for your business.

STATISTICS FOR JANUARY TO DECEMBER 2018

<table>
<thead>
<tr>
<th>Clerk’s 2018 Statistics</th>
<th>Issued</th>
<th>Revenue</th>
<th>Vital Records Filed in 2018</th>
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<tbody>
<tr>
<td>Births Certificates Issued</td>
<td>821</td>
<td>$ 9,659</td>
<td>Birth records filed</td>
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<tr>
<td>Deaths Certificates Issued</td>
<td>973</td>
<td>$ 6,840</td>
<td>Death records filed</td>
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<tr>
<td>Marriage Certificates Issued</td>
<td>263</td>
<td>$ 2,878</td>
<td>Marriage licenses issued</td>
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<tr>
<td>Burial Permits Filed</td>
<td>327</td>
<td>$ 4,578</td>
<td>Marriage licenses returned</td>
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<tr>
<td>Marriage Licenses Issued</td>
<td>142</td>
<td>$ 5,112</td>
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<tr>
<td>Online vital record orders</td>
<td>58</td>
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<td>Online dog licenses 2018</td>
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<table>
<thead>
<tr>
<th>Dog Licenses</th>
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<tbody>
<tr>
<td>Dogs Registered</td>
<td>1853</td>
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<tr>
<td>Exempt Dog Licenses</td>
<td>57</td>
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<tr>
<td>Late Fees</td>
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**Business License**

<table>
<thead>
<tr>
<th>License Type</th>
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<tbody>
<tr>
<td>Food/Beverage Licenses (annual) (120)</td>
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<tr>
<td>Food/Beverage Licenses (temp) (7)</td>
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<tr>
<td>Food/Product Seller (farmers market) (17)</td>
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<tr>
<td>Lunch Mobile (20)</td>
<td>$1,000</td>
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<tr>
<td>Coin-operated Devises (16)</td>
<td>$560</td>
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<tr>
<td>Dance License (4)</td>
<td>$200</td>
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<tr>
<td>Amusement Licenses (6)</td>
<td>$185</td>
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<tr>
<td>Pawnbroker (2)</td>
<td>$100</td>
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<tr>
<td>Transient Seller (1)</td>
<td>$200</td>
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<tr>
<td>Taxi Drivers Licenses (61)</td>
<td>$1,525</td>
</tr>
<tr>
<td>Taxi Operators Licenses (with cabs)</td>
<td>$725</td>
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**Inland Fisheries and Wildlife**

<table>
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<tr>
<th>Description</th>
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<tbody>
<tr>
<td>Boat Excise Tax</td>
<td>$13,282</td>
</tr>
<tr>
<td>Boat Registration &amp; Milfoil Fees (618)</td>
<td>$20,102</td>
</tr>
<tr>
<td>ATV Registration Fees (240)</td>
<td>$7,920</td>
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<tr>
<td>Snowmobile Registration Fees (148)</td>
<td>$6,660</td>
</tr>
<tr>
<td>Fish &amp; Game Licenses</td>
<td>$16,203</td>
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<tr>
<td>Agent Fees Inland Fisheries and Wildlife</td>
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**Bureau of Motor Vehicles**

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<tr>
<th>Description</th>
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<tr>
<td>Auto Excise Tax</td>
<td>$3,391,997</td>
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<tr>
<td>Registration Fees (BMV)</td>
<td>$600,865</td>
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<tr>
<td>Sales Tax</td>
<td>$253,032</td>
<td>1399</td>
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<tr>
<td>Title Fees</td>
<td>$47,784</td>
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<tr>
<td>Rapid Renewal Program (online excise)</td>
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<td>Auto Agent Fees (BMV)</td>
<td>$50,823.</td>
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<tr>
<td>Aircraft Excise Tax</td>
<td>$28,689</td>
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**Registered Voters 2018**

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<tr>
<td>Democrat</td>
<td>4,952</td>
</tr>
<tr>
<td>Green Independent</td>
<td>565</td>
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<tr>
<td>Republican</td>
<td>3,895</td>
</tr>
<tr>
<td>Unenrolled (register but not in party)</td>
<td>4,833</td>
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### Property Taxes Assessed April 1, 2018

<table>
<thead>
<tr>
<th>Type</th>
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<tr>
<td>Real Estate</td>
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<td>$33,711,959</td>
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<tr>
<td>Personal Property</td>
<td>985</td>
<td>$3,389,704</td>
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<tr>
<td></td>
<td>9423</td>
<td>$37,101,663</td>
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</table>

#### Tax Clubs
- **2018 Tax Clubs**: 397, $1,961,657
- **2019 Tax Clubs**: 417, $1,721,144

#### Tax Liens
- **2018 Tax Liens**: 581, $878,795

**Tax payments made online (108)(August to December 2018)**: $21,876

#### Tax Liens Collected
- 2009 Real Estate Tax Liens: $944
- 2010 Real Estate Tax Liens: $404
- 2013 Personal Property Taxes: $1,228
- 2014 Real Estate Tax Liens: $1,518
- 2014 Personal Property Taxes: $1,160
- 2015 Real Estate Tax Liens: $6,956
- 2015 Personal Property Taxes: $2,955
- 2016 Real Estate Tax Liens: $13,981
- 2016 Personal Property Taxes: $3,181
- 2017 Real Estate Tax Liens: $283,626
- 2017 Personal Property Taxes: $7,611
- 2018 Real Estate Taxes/Liens: $15,437,800
- 2018 Personal Property Taxes: $888,608
- 2019 Real Estate Taxes: $17,290,465
- 2019 Personal Property Taxes: $1,947,495
The Human Resources Bureau is responsible for supporting a number of key areas including employee recruitment, compensation and benefits, employee development, employee relations, labor relations and collective bargaining, records management, supervisory counseling, staff training, work injury and risk management and health & safety. These functions are performed for 252 regular full and part-time employees and 200+ seasonal and intermittent part-time employees. The “HR” department is staffed with two full time positions and one part-time. Barbara Gabri, HR Director, Jody Guimond, HR Benefits Specialist, and Kendra Peaslee, HR Administrative Assistant.

Human Resource Mission:
The mission of the Human Resources Bureau is to provide effective, positive support to our employees in a friendly manner. We continue work to strengthen the relationships that will allow us to assist management and employees with the valuable work they do for the City of Augusta every day.

Significant priorities and projects of Human Resources in 2018 included:

**Labor relations.** Our priority is to address any issues between management and labor as quickly and positively as possible, and this resulted in only a handful of formal grievances being filed again this year. Collective bargaining continued as all of our nine bargaining units and their respective contracts expired June of 2017. This process continued through 2017 into 2018 whereby most contracts settled before fall of the year. Council approved a two year length of contract due to upcoming changes predicted in health benefit costs and wage surveys pending. We have since begun our notification process to begin bargaining for the June 2018 expiration of contracts.

**Benefits Administration.** The focus in 2018 required additional education and training on benefits as some bargaining units moved from their PPO 500 Plan to a new PPO 2500 plan. Flexible spending accounts changed as well. The change was positive for both the employee and the City as the premiums for this plan cost less than the PPO 500. We also experienced changes in dental coverage and prepared for this. We started the new year on track with similar dental coverage and a rate hold for 2019. We continue to monitor and execute all mandates related to the Affordable Care Act and other factors that impact the City, our employees and our retirees.

**Focus on safety.** Again this year the efforts of our employees have been recognized by achieving a very low injury rating, high risk management audit scores and have a great deal of positive feedback. Department Directors have made great use of safety grants and incentives to keep our employees safe and our costs low. We have also added additional safety training resources in 2018, utilized online training and have on-going weekly toolbox and tailgate ‘talks’ related to the jobs at hand for the week. Employee engagement has increased and safe work practices have become the expected culture.

**Recruiting and hiring.** Human Resources continues to see a high volume of candidates for each available opening, indicating that we are seen as a favored employer in our area. Recruiting and selecting the most talented workforce to perform the City’s needs is a high priority. In 2018, we received and processed 919 applications and more than 200 hires for various open positions. Human Resources is involved in every step of the hiring and recruitment process, from researching the most effective search methods to orientation of newly hired employees. We have also been proactive in filling vacancies by partnering with our local Career Center, obtaining training grant money to assist our employees interested in obtaining their Commercial Driver’s Licenses which led to some promotions into jobs at Public Works. We also created internship opportunities and externship opportunities to attract candidates for upcoming or existing jobs. It was a great experience overall!
Development of staff and supervisors. Human Resources is continually involved in staff development. In 2018 we offered new training and partnered with Directors to do so. Workplace Violence training has been a newly offered class as well as safety through self-awareness. We have also supported mental resilience trainings and post-traumatic stress injury. Additionally we coordinated training in certain key areas of development and mandatory compliance, including supervisory orientation and sexual harassment prevention. In 2018 we conducted numerous workstation evaluations for proper ergonomic configuration and made recommended changes to benefit the employee performing the tasks.

Every year the Human Resources department conducts various opportunities for employees to give to charitable organizations. One of the most successful is the sponsorship of a family during the holiday season through Family Violence Project when staff donates gifts, household supplies and gift cards to a displaced family in need. The Police Department always helps to get the abundant amount of gifts to the shelter just in time for holiday celebrations.
Mission Statement:  We, the members of the Augusta Fire Department, are dedicated professionals committed to safely serving our community by protecting life, property and the environment through prevention, education and emergency services.

We are pleased to summarize the activities of the Fire Department for the year 2018. The past year was busy with the renovation and expansion of Hartford Fire Station. Emergency responses remained about the same in 2018 with EMS at 5006 patients and fire calls at 1422.

**Department Training**

- All Officers completed a Post-Traumatic Stress Disorder & Injury PTSD PTSI training program
- All Officers completed a Major Fires Program for downtown fires
- Completed two regional Haz Mat Team V training exercises
- Completed Advanced Cardiac Life Support training
- AFD members completed Fire & EMS training, totaling a cumulative 3365 hours
- Firefighter/Paramedic, Del Hume received his Bachelors in Fire Science
- 3-Members completed the Tactical Casualty Combat Care in preparation and response to active shooter events

**Employees**

- Lt. Thomas Freeman retired after 25-years of service
- Firefighter Chris McLaughlin accepted a position as the Topsham Fire Chief

**New Employees**

- Samantha Howard as our new Administrative Assistant
- New Firefighter/Paramedics Mark McMahon, Chris Giroux, Ben Kent and Miranda Taylor

**Other events**

- American Red Cross Free Smoke Detector program
- Mass Casualty exercise planning & preparedness
- Participated in mass casualty and disaster drills with state and federal agencies
- Colonial Theater fire safety education & training
- CPR programs provided within the community and school systems
- Fire Prevention Touch a Truck event on Front Street
- Airport disaster planning & mass casualty response
Community events included involvement with kids events at Mill Park, Rail Trail events and fundraisers, local fundraising programs supporting lung cancer, brain cancer, autism, Bread of Life Ministries, YMCA, Boy Scouts Girl Scouts, Elks Club & Calumet Club

2018 Response Statistics

Fire 1422
EMS 5006

Department Projects:

Expansion & renovation of Hartford Fire Station
Upgraded to self-loading stretchers in all frontline ambulances
Smoke detector programs with the American Red Cross
Senior fire safety programs & education in 12-different elderly housing complexes
Vile of Life programs in elderly care facilities
Fire prevention & education in all of the Augusta schools
Enforcement of the City Knoxbox ordinance requirements
Pre-planning of high vulnerability areas & multi-family housing
Managed a full year of occupancy in the North Augusta Fire Station with geographical changes to response areas
Continued to foster good working relationships with 18-local fire departments to enhance mutual aid response, cost sharing for training and equipment.
Community involvement regarding the opioid crisis
Promoted safe housing, exits, smoke detectors, fire escape planning and sprinkler systems.
Worked with the Code Enforcement Office regarding fire safety codes
Created an ongoing 20/20 Vision Committee for goals and objectives for the fire department in the next 5-10 years.

Our Department wishes to thank the Citizens of Augusta for all the support. We ask if there is anything we can do for you to make our community a safer place to please contact us by phone or email, we are here for you.
Message from the Chief: The Augusta Police Department is committed to building relationships with our community members while providing the highest level of service to keep our citizens safe. As the Chief of Police, I will continue to provide and share our on-going efforts with the community in order to maintain and build public confidence. Community policing is at the heart of our organization and is emphasized at every level. Our community partnerships are established through the daily efforts of our officers and support staff to maintain the confidence of those we serve. Top priorities for members of the Augusta Police Department are to foster relationships through dignity and respect and to work in collaboration solving problems to better our community.

Policing in the 21st century has dramatically changed and the movement towards technology and better police practices has increased throughout the country. The Augusta Police Department is dedicated to reaching the highest standards of professionalism through policies, procedures, training and technology. I am dedicated to seeking out the very best our profession has to offer. The citizens of Augusta deserve the finest officers we can deploy through recruitment, education, and training. I am very proud of our hiring efforts and I am committed to maintaining our sworn and non-sworn ranks who keep our community safe. Lastly, I am excited about the future of the City of Augusta and its police department. The women and men of the Augusta Police Department are dedicated to our unwavering promise to keep our community safe while maintaining the trust of our citizens.

Crime Statistics

The crime statistics below are not all inclusive of crimes handled by the Augusta Police Department, but crimes that are required to be reported to the FBI. * Not required to be reported to FBI. These numbers are drawn from the APD record management system and may not reflect the final totals reported by the State of Maine.

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Rape</td>
<td>16</td>
<td>17</td>
<td>21</td>
</tr>
<tr>
<td>Robbery</td>
<td>13</td>
<td>8</td>
<td>10</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td>54</td>
<td>28</td>
<td>21</td>
</tr>
<tr>
<td>Assault</td>
<td>394</td>
<td>382</td>
<td>448</td>
</tr>
<tr>
<td>Burglary</td>
<td>112</td>
<td>76</td>
<td>65</td>
</tr>
<tr>
<td>Theft</td>
<td>547</td>
<td>460</td>
<td>522</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
<td>17</td>
<td>9</td>
<td>23</td>
</tr>
<tr>
<td>Domestic Violence</td>
<td>196</td>
<td>146</td>
<td>158</td>
</tr>
<tr>
<td>*Drug Offenses</td>
<td>222</td>
<td>330</td>
<td>423</td>
</tr>
<tr>
<td>*Vehicle Stops</td>
<td>6100</td>
<td>6268</td>
<td>6543</td>
</tr>
</tbody>
</table>
### Communications Center:
The Augusta Police Department communication center services Augusta Police and Fire/EMS as well as Hallowell Police and Fire. “Calls for service” only reflect the calls where a call entry is made and do not reflect the total calls coming into the communications center that do not generate a call entry.

#### 2016 Calls
- Calls for service: 50,400+
- Augusta Police: 33,200+
- Augusta Fire/EMS: 6,600+

#### 2017 Calls
- Calls for service: 48,200+
- Augusta Police: 32,400+
- Augusta Fire/EMS: 6,300+

#### 2018 Calls
- Calls for service: 49,500+
- Augusta Police: 36,900+
- Augusta Fire/EMS: 6,180+

The Augusta Police Calls for service does not reflect all the work of the Augusta Police Department.

### Grants Awarded to the Police Department

<table>
<thead>
<tr>
<th>Grant Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bulletproof Vest Partnership</td>
<td>$7,884.97</td>
</tr>
<tr>
<td>2018 Justice Assistant Grant</td>
<td>$21,419.33</td>
</tr>
<tr>
<td>2018 IF&amp;W Spring Round of ATV Enforcement</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>2018 IF&amp;W Fall Round of ATV Enforcement</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>2018 Bureau Highway Safety-Impaired Driving</td>
<td>$15,950.00</td>
</tr>
<tr>
<td>2018 Bureau of Highway Safety-Seatbelt</td>
<td>$20,422.00</td>
</tr>
<tr>
<td>2018 Bureau of Highway Safety-Pedestrian</td>
<td>$2,769.64</td>
</tr>
<tr>
<td>2018 Bureau of Highway Safety-Speed</td>
<td>$10,000.00</td>
</tr>
<tr>
<td>2018 S. Kennebec Und. Drink. (Multi-Agency)</td>
<td>$14,640.00</td>
</tr>
<tr>
<td>2018 Distracted Driving</td>
<td>$10,500.00</td>
</tr>
<tr>
<td>2018 Dicks Sporting Goods</td>
<td>$300.00</td>
</tr>
<tr>
<td>2018 Walmart Grant</td>
<td>$3,500.00</td>
</tr>
<tr>
<td>2016 COPS Hiring Grant (over 3 years)</td>
<td>$125,000.00</td>
</tr>
<tr>
<td>2018 Dirigo Safety Underage Drinking Grant</td>
<td>$3,225.00</td>
</tr>
<tr>
<td>2018 Maine Municipal (spring) vests</td>
<td>$1,283.33</td>
</tr>
<tr>
<td>2018 Maine Municipal- (fall) vests</td>
<td>$1,371.26</td>
</tr>
<tr>
<td>2018 Maine Emergency Management Active Shooter</td>
<td>$1,061.00</td>
</tr>
</tbody>
</table>
Community Events and Participation

School Lunch Program
Crisis and Counseling 1 and 5K
Sexual Assault and Crisis Celebrity Dinner
National Drug Takeback Day
Roadside sobriety check vehicle partnership
Quarterly Coffee with a cop
RAD classes
Hire a Veteran Program at the Armory Run
Augusta Civic Center Job Fair
Cop Camp
Fallen Officer Vigil
Capitol Clubhouse
Tread Fest
Officers at Law Enforcement Explorers Academy Clinics
Cony HS safe teen driving presentation
Red Nose Day
Augusta Age Friendlying at Mount Hope Cemetery
1 in 5 5k
VoTec Advisory Board LE
Cony Active Shooter Training with Staff
Save Your Breath 5K
Walk for Hope
National Safety Weekend at Kmart ESM golf
NAMI Golf tournament
Child safety event at Old Navy
Fueling Dreams /Special Olympics Swim Torch
Camp Sunshine motorcycle run
Wanderers Program
Salvation Army Food drive
107.9 Interviews Every Month
Safety Day at Sam’s Club
Kids Day at Capitol Park
National Texting and Driving Campaign Rabies
Color Dash
YMCA triathlon
Click it or Ticket campaign
DARE charity softball tournament Wreath Lay-Mutt Strut
Dog Park Spring Clean Up
Children’s Center visit  
ACO awareness at the Woodlands Opiates Clear

Paths Program  
Cony Middle School tour of APD

Read a Thon at Hussey  
Kennebec Church Easter Egg Hunt Augusta

Camp Post Card  
Kidabaloo at Civic Center

United Bikers of Maine - Motorcycle Toy Run  
Salvation Army Kettle Drive

Fourth of July Parade and Fireworks  
Holiday Tree Lighting

Kennebec River Rail Trail Half Marathon and 5K  
Tip-a-Cop

Salvation Army Christmas Adopt-a-Family  
Halloween At the Civic Center

Taco Challenge  
Law v. Saints basketball game

Civilian Police Academy  
Hot Spots

Bicycle Rehabilitation Program ABGC  
Social media safety for students

Blue Lives Matter Softball Tournament  
Corporal Cole Memorial 5K

Cops on top Hike  
KCJ Knitting/Crocheting with Inmates

Otto Von Schnoodle Event-Glenridge Apartments  
Gaga Ball Field Day Activities

**Awards and Commendations**

- Officer David Adams: Life Saving Award
- Officer Brett Lowell: Life Saving Award
- Sergeant Tori Tracy: Life Saving Award
- Officer Curtis Gray (former): Letter of Commendation
- Sergeant Eric Lloyd: Administrative Award of Merit
- Deputy Chief Kevin Lully: Life Saving Award
- Officer Nicholas Sterling: Life Saving Award
- Officer Carly Wiggin: Award of Merit

**Accomplishments 2018**

- D.A.R.E program in schools.
- Continue with Hot Spot Details.
- Continue to deploy safety tips/advice on scams through our social media sites and radio 107.9 to keep the public as informed as possible. This includes our TIP411 App that has enhanced or crime reporting capabilities.
- Junior Police Academy.
- Provided more training in the area of interviewing and leadership.
- Enhanced unity among the department with more morale building events.
Accomplishments 2018
(continued from previous page)

- Citizens Police Academy
- Improve our education to the community on what our day to day operations entail.
- Building Improvements-exploring a new police station

Goals for 2019
Drug Enforcement to include further collaboration with treatment and education. Enhance our enforcement of repeat disorderly and publicly intoxicated offenders
Repeat disorderly and public intoxication offenders.
Enhanced Neighborhood Safety through traffic enforcement, unmarked patrols and neighborhood watch. 
Pedestrian Safety through enforcement and engineering safe crossings.
Further collaboration with the hospital regarding Mental Health Calls to improve services.
Focus on collaboration with more culturally diverse groups.
More police versus the public sporting events.
Community survey for feedback as to what they want to see from their police department.
This year saw some changes regarding the organization of Public Works. First, in June, we welcomed a new City Engineer, Nicholas Hartley, to replace Lionel Cayer who had worked for the City for over 30 years in Development Services at City Center. Nick’s primary office space is at Public Works. This was done to provide better engineering support for the design and management of our road improvement projects, some of which are done with outside contractors and others with in-house resources. Nick still provides technical support to Development Services, the Planning Board and other departments and projects as needed.

The other significant change that occurred, with the departure of our Street Superintendent, Jerry Dostie, was the creation of a Deputy Director position to oversee all operational aspects of Public Works, including the daily operations at Hatch Hill. In February 2019, Doug Fowler will be joining us as the City’s first Deputy Director of Public Works. Again, this change was done to help coordinate and manage daily operations to try and balance the needs in all areas.

We continued our work on the following important goals:
An increased focus on safety and reducing workplace injuries. I am happy to report that as of February 5, 2019 we have gone an entire year with no lost time workplace injuries and have set a new goal of making it two years,
Recruitment and retention of a capable and well trained work force,
Evaluating and providing a better level of service with winter operations, and,
Focusing on improved pedestrian safety.

As always, we have to balance level of service with available funding and resources.
With a new City Engineer having come onboard in 2018, the City restructured the Engineering Bureau to serve as part of the Public Works Department. While the Engineering Bureau maintains a support role for all City departments as necessary, the relocation has proven effective at improving efficiency and communication between the bureaus that collectively work to maintain and improve the City’s transportation infrastructure.

Construction projects that were either started or finished in 2018 include the following:

<table>
<thead>
<tr>
<th>Project</th>
<th>Final or Projected Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018 Crack Sealing</td>
<td>$20,691.39</td>
</tr>
<tr>
<td>Foye Road Construction</td>
<td>$15,355.20</td>
</tr>
<tr>
<td>Bangor Street Retaining Wall</td>
<td>$74,863.10</td>
</tr>
<tr>
<td>Bridge and North Streets Paving</td>
<td>$203,779.84</td>
</tr>
<tr>
<td>Kennebec River Rail Trail Connector</td>
<td>$258,461.68 (Projected)</td>
</tr>
<tr>
<td>Cedar Street Reconstruction</td>
<td>$318,849.41 (Projected)</td>
</tr>
<tr>
<td><strong>TOTAL:</strong></td>
<td><strong>$892,000.62</strong></td>
</tr>
</tbody>
</table>

Upcoming projects that were started in 2018 include the following. Some of these projects are planned for 2019 construction, while others are part of the 5 year work plan:

<table>
<thead>
<tr>
<th>Project</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Commercial Street Reconstruction</td>
<td>Water Street Two-Way Conversion</td>
</tr>
<tr>
<td>Cony/Bridge Street Paving</td>
<td>Cony-Farrington Multi-Use Path</td>
</tr>
<tr>
<td>Civic Center and Business Park Streets Paving</td>
<td>Murray Street Reconstruction</td>
</tr>
<tr>
<td>Columbia Street Reconstruction</td>
<td></td>
</tr>
</tbody>
</table>

As part of a continued commitment to pedestrian safety in the City, the Engineering Bureau has also begun planning, in coordination with the Maine Department of Transportation, a study to look more closely at options that would improve safety in the following locations:

<table>
<thead>
<tr>
<th>Location</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Memorial Circle</td>
<td>Memorial Drive</td>
</tr>
<tr>
<td>Cony Circle</td>
<td>Bangor Street</td>
</tr>
<tr>
<td>Riverside Drive</td>
<td></td>
</tr>
</tbody>
</table>

Additionally, the Engineering Bureau continues to provide guidance to the Planning Board on developer projects via plan review, approve all new driveway locations, advocate for City interests in State projects, and assist any interested parties with issues pertaining to the public right-of-way.
The Central Garage operation is an Intraservice Fund. The majority of revenues come from rental of fleet owned vehicles to various city departments, vehicle maintenance to those non-central garage owned equipment, as well as the sale of fuel. These revenues are used to pay for the costs of running Central Garage and vehicle maintenance & repairs. Monthly depreciation, which is factored into the rental rates, pays for vehicle replacements when they reach the end of their useful life.

The Fleet Service Manager is responsible for all aspects of the Central Garage which includes the fleet, the buildings and grounds at the Public Works Facility. Other Central Garage personnel include a working Chief Mechanic, four (4) technicians, a parts person and an Administrative Assistant who is also shared equally within the Streets and Solid Waste Bureaus. In 2018 the Public Safety mechanic started working at the Public Works garage. Central Garage provides garage space for the mechanic to perform their maintenance duties and also orders supplies and parts and processes their work orders.

Central Garage is responsible for the maintenance and upkeep of approximately 120 pieces of their own equipment, plus equipment owned by Solid Waste and Parks & Cemetery Bureaus. Decisions on what vehicles will be purchased are based on an equipment replacement schedule which is used as a guide. This schedule evaluates which vehicles are due for replacement based on the actual condition of the vehicle and the needs of the various departments which can change depending on the services being provided to our citizens.

Central Garage spent $510,534 of the equipment reserve account this year to purchase the following replacement vehicles and equipment:

1 - Front End Loader
1 - Trackless machine for sidewalk maintenance i.e. snow plowing, sweeping and mowing
1 - 5 yard Dump trucks with plow & wing and liquid dispensing (brine) system
1- ¾ ton pick up with plow
1- SUV
The Street Bureau is, among other things, responsible for year round maintenance of the City’s streets and rubbish collection. Routine tasks performed by the Bureau include the following:

<table>
<thead>
<tr>
<th>Street and Sidewalk Sweeping</th>
<th>Street Patching</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street and Crosswalk Painting</td>
<td>Street Sign Upgrades and Replacements</td>
</tr>
<tr>
<td>Rubbish Collection</td>
<td>Single sort recycling Drop off</td>
</tr>
<tr>
<td>Snow Removal</td>
<td>Emergency Response</td>
</tr>
<tr>
<td>Roadside ditching and culvert repairs</td>
<td>Brush cutting and roadside mowing</td>
</tr>
</tbody>
</table>

In addition to the everyday tasks that take place regularly across the City, the Street Bureau also works on paving City streets and sidewalks. In 2018, the following streets were paved as part of this program:

<table>
<thead>
<tr>
<th>Bedford Street</th>
<th>Fowler Street</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hudson Street</td>
<td>Industrial Drive</td>
</tr>
<tr>
<td>Jefferson Street</td>
<td>Kendall Street</td>
</tr>
<tr>
<td>Mayflower Street</td>
<td>Mt Vernon Road</td>
</tr>
<tr>
<td>North Pearl Street</td>
<td>North Street Place</td>
</tr>
<tr>
<td>Norway Circle</td>
<td>Porter Street</td>
</tr>
<tr>
<td>Purinton Avenue</td>
<td>Sanford Road</td>
</tr>
<tr>
<td>Second Avenue</td>
<td>Sherbrook Street</td>
</tr>
<tr>
<td>Summerhaven Road</td>
<td>Waldo Street</td>
</tr>
<tr>
<td>Washington Street</td>
<td>Washington Street Place</td>
</tr>
<tr>
<td>Windsor Avenue</td>
<td>York Street</td>
</tr>
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</table>

Through coordination with the Maine Department of Transportation, both Airport Road and Winthrop Street were paved, as well. The Bureau also performed crack sealing of various streets in an effort to extend their useful life.

Highlights for the winter of 2017/18 include:
90” of snow
15 “all plows out” events
7627 yards of salted sand applied to the streets and roads

Residents were pleased with the increased level of service for winter ops. However, this past snowy and cold winter resulted in an over expenditure of the snow budget by almost $500,000 which was covered by other Public Works budgets being underspent and a supplemental appropriation from the City’s fund balance. We are hopeful that the 2018/2019 winter will be kinder and gentler to us and that we can still provide great service and stay within our budget allocation.
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- Evaluating and providing a better level of service with winter operations, and,
- Focusing on improved pedestrian safety.

As always, we have to balance level of service with available funding and resources.

The Street Bureau is, among other things, responsible for year round maintenance of the City’s streets and rubbish collection. Routine tasks performed by the Bureau include the following: street and sidewalk painting, street patching, street and crosswalk painting, street sign upgrades and replacement, curbside rubbish collections, single sort recycling drop off, snow removal, emergency response, roadside ditching, culvert repair, brush cutting and roadside mowing.

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**Rubbish and Recycling**

Curbside rubbish collection continues to be a popular, efficient and valuable service provided to our citizens. However, we did make a fairly significant change to the single stream recycling drop off program. After much discussion by the City Council and extra effort by City staff, the satellite single sort containers located at City Center and the Police Station were removed from service in February of 2019 due to too much contamination and excessive use by non-Augusta residents. Extended hours have been added to the Public Works site, so residents can come to Public Works on Wednesdays until 6 pm and on Saturday mornings from 8 am to 1 pm. Residents can also use Hatch Hill for their recycling - hours at Hatch Hill are 8 am to 4 pm Tuesday to Saturday.

The Household Hazardous Waste drop off day in May continues to be very popular. This year 270 households from 12 participating communities brought their hazardous waste to the event, resulting in 323 units of hazardous materials being removed from the waste stream and disposed of in accordance with EPA regulations. Old paint, batteries, universal waste (items containing mercury), used oil along with prescription drugs were also accepted for recycling or disposal. Paper shredding was again available.

The City of Augusta would like to wish a fond farewell to Street Superintendent Jerry Dostie. At the end of 2018, after many years with our Public Works Department, Jerry decided to take a job with the State of Maine Department of Transportation. Best of luck Jerry!
Hatch Hill is the city owned solid waste disposal and recycling facility that operates as an enterprise fund. The facility relies on revenues from waste brought to the facility to pay for day-to-day operations, bond payments and provide reserve accounts for vehicle replacement and post closure monitoring and maintenance of the landfills once waste is no longer accepted. Hatch Hill is a regional facility that provides waste disposal and recycling services to Augusta and eight surrounding communities as well as the State and Federal agencies that operate in the region.

Tonnages and Revenues

The graph below shows that tonnages have increased over the past few years but are still within the annual tonnage amounts that were projected when the landfill was originally built in 2001 with an anticipated life of 20 years. At this time, it is projected that Hatch Hill has approximately 11 years of life remaining. The life expectancy of the landfill has been increased due to:

- Years when the tons of waste going to the landfill were lower than expected,
- Settlement and good densification (compaction) of the waste being landfilled, and,
- Recycling, reduction of wastes produced, reuse of items and composting.

The increase in tonnage along with the use of auto shredder residue as “alternate daily cover” (the City receives a revenue for this material), has again resulted in a positive cash balance at the end of the last fiscal year - June 30, 2018. Revenues in excess of expenses are accounted for in the fund balance to be used for future unanticipated expenses as well as providing the “savings account” for post closure monitoring and maintenance which needs to be done for at least 30 years after the facility stops accepting waste for landfilling. We need to “save” a total of $10.995 million dollars before the landfill reaches capacity and is closed. At this time we have $6.585 million “saved” and will save the rest over the remaining years that the landfill accepts waste.

![Hatch Hill Tons of Waste Landfilled](image-url)
In addition to the landfill, Hatch Hill also operates a recycling program. The table below summarizes the materials brought into Hatch Hill for disposal in the landfill or for recycling.

<table>
<thead>
<tr>
<th>2018 Hatch Hill Annual Tonnage Report</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Material recycled</td>
<td>Tons</td>
<td>Materials being landfilled</td>
</tr>
<tr>
<td>Single Stream recycling</td>
<td>49</td>
<td>Rubbish</td>
</tr>
<tr>
<td>Old Corrugated Cardboard recycling</td>
<td>39</td>
<td>Rubbish - mixed</td>
</tr>
<tr>
<td>Old HDPE milk jug recycling</td>
<td>4</td>
<td>Special wastes</td>
</tr>
<tr>
<td>Old Paint</td>
<td>8</td>
<td>116</td>
</tr>
<tr>
<td>Old propane tanks</td>
<td>1</td>
<td>Total tons in landfill</td>
</tr>
<tr>
<td>Universal Waste (old TV's and e-waste)</td>
<td>64</td>
<td></td>
</tr>
<tr>
<td>Scrap Metal</td>
<td>356</td>
<td>Auto Shredder Residue</td>
</tr>
<tr>
<td>Old asphalt shingles</td>
<td>1,434</td>
<td>(used as alternate daily cover)</td>
</tr>
<tr>
<td>Demolition Wood Chips for energy</td>
<td>631</td>
<td></td>
</tr>
<tr>
<td>Natural Wood Chips for energy</td>
<td>589</td>
<td></td>
</tr>
<tr>
<td>Compost and Wood chips given to resi-dents</td>
<td>235</td>
<td></td>
</tr>
<tr>
<td>Old Tires</td>
<td>73</td>
<td></td>
</tr>
<tr>
<td>Total recycling</td>
<td>3,483</td>
<td>Recycling rate at Hatch Hill</td>
</tr>
<tr>
<td></td>
<td></td>
<td>8.7%</td>
</tr>
</tbody>
</table>

People line up for a Household Hazardous Waste Day event at Public Works, one of several events organized throughout the year designed to help area residents to safely dispose of unwanted items.
The Augusta School Department continues to be a vibrant organization that employs over 600 full and part time individuals and provides educational opportunities to approximately 2250 students in four Elementary Schools and one 7-12 Secondary Campus. In addition, approximately four hundred students attend the Capital Area Technical Center and many adult learners attend the Adult and Community Education Center. The students on the six campuses represent the entire socio economic spectrum, speak 22 different languages, and represent pre-K to adult. The opportunities and challenges presented by such a diverse population are welcomed by the extremely professional employees that are found at all levels of the School Department. Teaching and learning is the focus as the school department addresses the needs of students and adults that attend programs from Pre-K through adulthood. The citizens of Augusta should be proud of the educational opportunities that exist for all learners in the Augusta School Department, Capital Area Technical Center, and Adult and Community Education.

**Cony Middle and High School**

2018 was another great year at Cony Middle and High School! A few years ago, Augusta Public Schools went through a future’s search where community and school department members established priorities for the school department as we head into the future. The priority areas were community and school department collaboration, safe and secure school community, healthy lifestyles, adaptive mindset for a changing world, and personalized learning. Here are these priorities and how Cony makes them happen.

**COMMUNITY & SCHOOL DEPARTMENT COLLABORATION**

We appreciate our parents, community members, and partners (in both profit and nonprofit organizations) who help to support our schools. So many people volunteer their time to help make Cony a vibrant community. Parents and community members help with sports programs, the art and music department, the library, MS Parent group, concession stands, and many more ways. We could not provide the programs we do without the strong support of our community.

We have partnerships with many community organizations to help our students. We work with the United Way, Augusta Boys and Girls Club, Augusta Parks and Recreation Department, Augusta Police and Fire Departments, Cony Sports Boosters, Kennebec Behavioral Health, Spurwink, Augusta Food Bank, Family Planning, Capital Area New Mainers Project, Healthy Communities of the Capitol Area, UMA, Family Violence Project, Sexual Assault Crisis and Recovery Center, and Project Graduation…just to name a few. In addition to all these nonprofits, so many area businesses help to support numerous activities in our school. We truly appreciate their ongoing and steadfast support.

Our school spirit can be witnessed at Pep Rallies, special events, in the classroom, or on the fields. We thank our families, community members, and partners for all of their contributions to Cony.

**SAFE & SECURE SCHOOL COMMUNITY**

One of the most important priorities of our school is to provide a safe and secure school community. We are fortunate to partner with the Augusta Police Department so we can have a School Resource Officer at Cony. This position is vital to our school community. Students and staff see Officer Nutter, our current SRO, as a resource and trusted adult. His presence ensures the safety of our school community.
In addition, we work with our students by providing, teaching and having clear expectations for behavior. We know the importance of helping students to create strong “Habits of Work” for college, the military or the world of work. We prioritize helping students reach these important skills.

HEALTHY LIFESTYLES
We provide education about healthy lifestyles in a variety of ways at Cony. Each of our 7, 8, and 9th grade students take a class in health and physical education. We provide speakers on important topics like healthy relationships, motivation, setting goals, and avoiding substance abuse. Our McKinney Vento program, along with our Special Education program, provide weekend food backpacks for our students.

We encourage our students to get involved in the school community by hosting two club and sports fairs during the year. A significant number of our student body are involved in some sort of activity, club, or sports group. For example, over 250 athletes per season participate in our sports program with over 23 Varsity sports. The middle school also has a vibrant sports program. Chizzle Wizzle alone has over 300 students involved in one aspect or another of the show. This year’s Chizzle Wizzle theme was Out of this World and was the 128th Chizzle Wizzle.

ADAPTIVE MINDSET FOR A CHANGING WORLD
We continue to add to our Dual Enrollment options for students at Cony. This year we partnered with University of Maine at Augusta and offered four computer classes CIS 101 Intro to Computer Science, 110 Programming Fundamentals, 240 Networking Concepts, and ISS 210 Intro to Information Security. These classes add to our other Dual Enrollment classes with UMA’s English 101, Senior Math, College Algebra, Digital Photography, Spanish, Anatomy, Chemistry, Psychology, and Early US History. We also added an internship program where students can gain experience in their field of interest and earn a Cony elective credit as well.

All of our 7th graders are exposed to technologies through the Unified Arts program where they learn keyboarding, presentation, spreadsheets, and word processing as well as an introduction to the computer field. Finally, our STEM class in the High School exposes students to robotics and engineering concepts. In addition, we have a scope and sequence of Digital Citizenship activities for each grade level from grades 7-12 to ensure students learn about being a good digital citizen.

We continue to have a diverse culture which enables us to have meaningful conversations about our changing world. Each year, we host a Diversity Day put on by our MS/HS Civil Rights teams which is a great opportunity to learn about our changing world. Our English Language Learner programs in collaboration with the World Language Department host an International Evening each year at Cony High School.

PERSONALIZED LEARNING
We truly believe that the Augusta School Department has the most dedicated and compassionate educators in our state. Our staff members work diligently to provide a rigorous curriculum and caring community to all of our students.

We love having both our middle school and high school at Cony. Our grade 7 and grade 8 students are divided among 8 teams of teachers and our high school students select their classes based on the Cony graduation requirements and their specific interests. Although we have two distinct grade spans, we work collaboratively on curriculum, staff development, etc. This is invaluable to our work.
With K-8 providing a foundation for our students, once in high school, students can personalize their learning by taking classes that expand their interest area. Student must reach 24 credits in order to graduate with a Cony High School diploma.

We received a MELMAC grant which has enabled us to expose students to the post-secondary options available to them. We hold our two annual Aspirations Day (one in fall and one in the spring) where we do testing, host an inspirational speaker, and bring students on college visits. We provide a Financial Fitness Fair to our 8th graders and seniors on that day as well.

Information
Please know that we have a number of venues to provide information to our families, community members and students about Cony. We have our school’s website at www.augustaschools.org and we have a “Cony MS and HS” page on Facebook. Other ways to get information about the school is through the announcements under the student tab on Cony’s webpage, the kiosk at the South Belfast entrance to Cony, or letters home from our school.

We are honored to work with our teenagers because they inspire us about the future. It is a privilege to help to shape the leaders of tomorrow. As we look back on 2018, we are proud of the accomplishments of our students and staff! Happy 2019!

FALL SPORTS 2018 AWARDS

GIRLS SOCCER AWARDS
Varisty Player of the Year-Talia Jorgensen
Varisty Teammate of the Year-Gabrielle Benson
JV Teammate of the Year-Madeline Levesque
All Academic -Brooklynn Belanger, Gabrielle Benson, Abbigail Doiron, Alexis Everett, Talia Jorgensen, Rachel Roy

BOYS SOCCER AWARDS
Most Valuable Player- Joao Bendini
Best Team Mate-Emanuel Serino
Coaches Award-Ian Bowers
All Academic-Ian Bowers, Alex Cousins, Bashar Khalaf

VOLLEYBALL AWARDS
Most Valuable Player-Zainab Al Braihi
Coaches Award-Emma Levesque
JV Coaches Award-Abigail OBrion
All Academic-Abigail Black, Rachel Lathe, Colleen Neumeyer, Grace Seamon, Elizabeth Young
CHEERING AWARDS
Teammate of the Year-Hannah Lee
Coaches Award-Ethan Overlook

FOOTBALL AWARDS
North All Conference: Co-Player of the Year-Matthew Wozniak
First Team Offense: WR Reed Hopkins, G Mitchell MacFarland, G Caleb MacFarland, T Nic Mills
Second Team Offense: QB Riley Geyer, WR Matthew Wozniak, C Jake Mills
First Team Defense: DE Nic Mills, DT Thomas Hodgkins, LB Michael Wozniak, LB Matthew Wozniak, DB Reed Hopkins, PK Kyle Douin, RS Reed Hopkins
Second Team Defense: DE Jake Mills, DT Bryant Lucas, LB Jakob Arbour, DB Adrian Larrabee
Assistant Coach of the Year “Jim Poulin Award”: Brandon Terrill
Coaches: Most Valuable Player: Matt Wozniak
Coaches Award: Jake Mills
All Academic-Jakob Arbour, Jacob Mills, Nicholas Mills, Matthew Wozniak

FIELD HOCKEY AWARDS
KVAC Field Hockey Class A All-Conference:
First Team-Kami Lambert, Julia Reny
Second Team-Alexis Couverette, Faith Leathers-Pouliot
Honorable Mention: Anna Reny
Kennebec Journal Coach of the Year and KVAC Coach of the Year-Holly Daigle
All Academic-Sydney Avery, Alexis Couverette, Kami Lambert, Anna Stolt
Coaches:
Varsity Player of the Year: Julia Reny
Varsity Teammate of the Year: Faith Leathers-Pouliot
JV Teammate of the Year: Olivia Dutil
Other:
Maine Field Hockey Association All-State Team: Kami Lambert
Portland Press Herald All-State Team: Kami Lambert

GOLF AWARDS
All Academic-Alexander Stewart, Regan Wing

BOYS CROSS COUNTRY AWARDS

All Academic-Alex Farkas, Caleb Richardson

GIRLS CROSS COUNTRY AWARDS
All Academic- Zinaida Gregor, Allyson Waller

**WINTER SPORTS 2018 AWARDS**

WRESTLING AWARD:  All Academic-Jakob Arbour, Nicholas Mills

SWIM AWARDS
Girls All Academic-Leah Allee, Gabrielle Low
Boys All Academic-Michael Awley, Nathaniel Berry, Alex Farkas, Jacob Mills, Caleb Richardson

INDOOR TRACK AWARD: All Academic-Zinaida Gregor

HOCKEY AWARD: Girls All Academic-Gabrielle Benson

WINTER CHEERING AWARDS:  All Academic- Alexis Everett, Clarrissa Lettre, Crystal White

GIRLS BASKETBALL AWARDS:  All Academic-Brooklynn Belanger, Abbigail Doiron

BOYS BASKETBALL AWARDS:  All Academic-Ian Bowers, Nicholas Poulin, Matthew Wozniak

UNFIED BASKETBALL AWARDS:  All Academic-Taylor Davis-PEER PAL

**Capital Area Technical Center (CATC)**

Capital Area Technical Center (CATC) is a regional career and technical education school that has an enrollment of approximately 400 students from eight high schools that include: Cony, Erskine Academy, Gardiner Area High School, Hall-Dale High School, Maranacook Community High School, Monmouth Academy, Richmond High School and Winthrop High School. CATC has 15 programs available to students: Architecture & Engineering Design, Auto Body, Automotive Technology, Business Academy, Building Construction, Certified Nursing Assistant, Computer Technology, Culinary Arts, Early Childhood Education, Electrical Technology, Graphic Design & Printing, Law Enforcement Academy, Machine Tool with Welding, Medical/Veterinarian Terminology and Plumbing & Heating.

Programs at CATC combine rigorous academic coursework with industry specific training. Students leave their programs prepared to pursue a broad spectrum of careers related to their program, and are prepared for postsecondary education. CATC’s programs include job important soft skills, such as communication, getting along with others, resolving conflict and working as part of a team. CATC students have the opportunity to earn college credits and/or industry certifications. Annually, students complete over 700 college credits or industry certifications. Examples of industry certifications include: OSHA 10 Safety, State of Maine Certified Nursing Assistant License, State of Maine 1G Welding, ServeSafe Sanitation and Automotive Service Excellence Brakes Certification.
Each instructor has been employed in his/her program area and is required to have an advisory committee, made up of area professionals. Advisory Committees advise CATC instructors on current practices and new technologies bi-annually. In addition, these advisory committees have hired students and at times have given donations to our programs. Our Automotive Technology program received donated cars for students to work on from Central Maine Motors, Quirk Ford and Charlie’s Motor Mall.

There is financial support at the Federal and State level to keep career and technical schools modern. We again received the Federal Carl D. Perkins grant to purchase technology and equipment, such as an industrial graphic arts digital scanner, large screen monitors and computers for the auto tech shop, updated tools including a combination jointer planer and 16” band saw for the building construction program, and iPads for cooking stations in culinary arts.

All programs follow national business and industry program standards. Practice, hands-on experience, and application tests make up a strong component of CATC programs. These opportunities give students work experience in their respective fields. Student activities included working with patients in local medical long-term care facilities, catering the Augusta Nature Club monthly meeting, operating a preschool program and are building a tiny home. Students also obtain experience through competitions. CATC had a record year in earning 21 medals at the State SkillsUSA competitions held in Bangor. Three of the medalists will compete at the National SkillsUSA competition. A team of five Culinary Arts students won the Maine title and will compete in the National Restaurant Association’s ProStart competition in Washington D.C.

**Adult Education**

The folks at Augusta Adult and Community Education are pleased to be able to assist citizens of the Greater Capital area achieve goals that lead to college and career pathways. The following pictures are of participants in some of the various programs that we offer at Augusta Adult and Community Education.
Augusta Adult and Community Education would like to sincerely thank the citizens of Augusta for supporting their local adult education program and allowing us to supply the citizens of Augusta with lifelong learning opportunities.

If you are interested in finding out more about our programs and what we offer, go to our website, our Facebook page.

www.augusta.maineadulted.org and www.facebook.com/augustaadulted

Farrington Elementary School

Farrington Elementary School creates a rich learning community of 300 students. We house multiple district programs, promoting the acceptance of a diverse student population. Unique to Farrington School is the English as a Second Language Program, which consists of 55 students from nine different countries, the majority of which are Arabic speaking. This enables all of our students to experience these different cultures first hand as well as giving a valuable perspective of the world around us.

Our staff is eager to learn any strategies that will assist our students to meet their learning targets. Our new literacy program from the Center for the Collaborative Classroom has occupied much of our professional development time this past year. This new curriculum integrates social and emotional learning with literacy. It addresses the core reading, writing, and speaking and listening skills that students need while fostering their growth as caring, collaborative, and principled people. Grade level meetings across the school department have fostered rich conversations about the standards and expectations for each grade in Math as well.

Farrington strives to include parents in our school community, welcoming them for conferences in fall and spring, for volunteering in our classrooms or to come to one of our PTC family events. During conference time or RTI, our parents are treated as partners in their child’s education, setting goals for the year in academic areas as well as work habits and social growth.
We continue to reach out in as many ways as we can to keep parents an informed part of the children’s education. Our Parent Communication Committee sponsored “Pop up Pizza and Book” parties at local playgrounds. Our website and our school and individual classroom Facebook pages post events and news. “Monthly Envelopes” go home at the beginning of each month with current calendars, informative newsletters, lunch menus and various handouts to keep parents connected in a consistent manner.

Farrington staff and students work hard to promote a positive, safe learning environment at all times. Our School Resource Officer teaches a 10 week drug awareness program to the sixth grade as well as shorter safety lessons to the younger grades. Our code of conduct - “Respect yourself, Respect others and Respect our school,” is reinforced in all that we do. We hold monthly respect assemblies to applaud the Farrington Students of the Month, who consistently follow the rules and strive to make our school an amazing and safe place to learn. The Unified Arts each choose a classroom for their Golden Awards winner. The “Prize Patrol” is awarded to classrooms who have exceeded our monthly data goals in positive behaviors. This year we added a “Golden Lunch” for the grade level who earns the most points by following our lunchroom expectations each day.

The Farrington Elementary staff, students and parents take great pride in their learning community and work tirelessly to make it the best it can be for all! Kindness has been an ongoing focus, through random acts of kindness challenges and community service projects such as “Coats for Kids,” “Stuff a Truck,” the United Way’s “Day of Caring”, the Red Cross Blood Drive and the Pet Pantry food drive. Our K Club is a junior version of Cony’s Key Club and meets each month to plan and sponsor many of these and other initiatives.

**Gilbert Elementary School**

Gilbert School is a safe and welcoming learning environment for all students. Goals of the staff include student achievement in reading, writing, and math along with increasing social-emotional skills for all students. If you visit our classrooms you will see teachers fostering positive classroom relationships while challenging students academically.

Our focus on promoting positive behaviors revolves around school-wide expectations. Students are taught the three rules: Be Safe, Be Respectful, and Be Responsible at the beginning of the year. Students earn Falcon Slips for showing exemplary behavior in these three areas. Each month we recognize students from each classroom at a Student of the Month Assembly. Also, at those assemblies we recognize classrooms that earn the most Falcon Slips during the month. The students are also challenged as a whole to earn a goal amount of Falcon Slips to earn school-wide rewards. When students and staff focus on the positive behaviors, students’ skills increase, and the whole school community succeeds.

Another way we have worked on improving social-emotional skills is through our academic curriculum. We have a new Language Arts curriculum from the Center for the Collaborative Classroom, which includes skill-building in reading, writing, and social-emotional skills. Teachers create opportunities in the classroom where students discuss literature and teach students how to respond in a way that values all perspectives. Students have more in-depth and rigorous conversations around reading and writing, which is carrying over into other subjects. Math is continuing to be successful through Number Talks and Number Corner in which teachers use a calendar of activities to engage students in Math. Teachers collaborate with others across the district to maintain a high quality of education across all content areas and grade levels.
2018 Augusta Board of Education members: pictured at top - Chair; Ed Hastings Board Members : Ward 1-Staci Fortunato; Ward 2, Christopher Clarke; Ward-3 April Cusick; Ward 4, Kati McCormick and At-Large Board Members (row 3): Tom Connors, Pia Holmes. Two At-Large members are not pictured: Jason Bersani and Jennifer Dumond.
January 3, 2018

Dear Friends,

Representing Maine in the United States Senate is an honor.

I continue my work on the Senate Armed Services Committee, each year authorizing the funding required to build our military capabilities and ensuring that our service members are trained and equipped to defend our nation. I was pleased to be part of a bipartisan effort to enact a new law to simplify the appeals review process to reduce the backlog our veterans are facing, as well as a new law that provides critical funding to the VA Choice Program, allowing veterans in rural Maine to access services closer to home.

While my committee work is important, working to combat the opioid epidemic is one of my top priorities. Although Congress has made some important strides, much remains to be done to provide additional funding for prevention, treatment and enforcement. I am working with colleagues on both sides of the aisle to pressure the Drug Enforcement Administration to reduce the amount of opioids produced and to thwart the flow of fentanyl and other deadly drugs into our country.

I am very optimistic about the integrated, multiagency effort I led with Senator Collins to foster innovation and commercialization in Maine’s forest economy. Through the Economic Development Assessment Team (EDAT) we are already experiencing increased federal investments that will strengthen our existing forest products industry and help support job creation in rural communities. Initiatives like Cross Laminated Timber, Combined Heat and Power, Nano cellulose, 3D printing with bio based materials and other bio based products will mean that Maine’s wood-basket will continue to be a major jobs and economic contributor for our future.

Finally, the coming year will continue the work of the Senate Select Committee on Intelligence in the ongoing investigation of Russian interference in the 2016 election. Our Committee has held seven public hearings and numerous classified sessions, reviewed tens of thousands of pages of documents and conducted hundreds of interviews. I remain focused on the security of our elections and committed to developing strategies to prevent interference by foreign governments in our democracy.

May 2018 be a good year for you, your family, your community and our great State.

Best,

Angus S. King
Dear Friends and Neighbors:

First, let me thank you for electing me to represent you in Augusta. I am honored to serve you in the Maine Senate. It has been a privilege serving as a State Representative over the last six years. I will continue to work tirelessly on your behalf, making sure your interests are heard and well represented in the Maine Legislature.

This past legislative session proved to be the longest in recent memory. After dealing with a number of major policy matters, we finally adjourned September 13th.

Perhaps the most significant action the Legislature took last year was the passage of tax conformity. Failing to conform would have been a nightmare for small businesses as well as low-income and elderly Mainers. Maine would have also lost $37 million in one-time repatriated revenue. Due to the Legislature’s actions and willingness to work together on the passage of tax conformity, Maine tax filers were unharmed by this policy change.

The 129th Legislature has many challenges of its own. The top priorities this session include finding a way to provide affordable and accessible healthcare to all Mainers, tackling the opioid crisis, education reform and funding, and lowering property taxes.

Thank you again for trusting me to represent you in Augusta. I hope the Legislature can come together to tackle the hard issues facing our state, and I am ready to help. Please feel free to contact me at 287-1505 or matthew.pouliot@legislature.maine.gov if you have comments, questions or if you would like assistance in navigating state government.

Sincerely,

Matthew Pouliot
State Senator

Fax: (207) 287-1527 * TTY (207) 287-1583 * Message Service 1-800-423-6990 * Web Site: legislature.maine.gov/senate
Students are engaged in the classroom, and the school is engaged in the community through several programs and initiatives that are run throughout the year. Our student council led a visit from a few classrooms to Chateau Cushnoc, the senior living complex next to our school. We support the Penquis Foster Grandparent Program, where two Grandmas volunteer daily in the Pre-K and Kindergarten students. We participate in the Big Brother/Sister program with Cony students visiting with Gilbert students every Monday after school. One of the new programs this year that our 4th grade students are doing as part of service learning is through Quilts of Valor. Quilts of Valor is an organization that makes quilts and presents those quilts to veterans. The 4th graders are designing and making that quilt with the help of the organization. In May, we will present those quilts to veterans, some of which are family of the students. We plan to make this an annual event. Groups that continue to volunteer time, energy, and assistance to the Gilbert students are C-Port Credit Union (career aspirations program), the Elks Club (donations of time and food for families in need), Hope Baptist Church (food bag assistance), Good Shepard Food Bank (food bag assistance), the Cromwell Center for Disability Education (free presentations), Family Violence Project (free presentations), Kennebec Valley Community Action (free presentations), and many other volunteers. One of the biggest needs occurs around the winter holidays. We offer the Holiday Help Program every year, and this year we had 10 businesses/organizations and over 50 staff, friends, and family members donated gifts or food to the program. Here are the numbers for the Holiday Help Program for 2018-19: Sixty children received gifts, 45 vacation food bags were stuffed, 75 pairs of mittens were knitted as a donation, and 29 food baskets were distributed. All of the programs show the Gilbert students how much the community and school care for them and how they can show care for others. We appreciate all the community members and organizations that volunteer each year to support and teach our students important skills for the future of our city.

Hussey Elementary School

Hussey Elementary School continues to evolve in order to meet the needs of an ever-changing student population. This year we gained a half time Dean, secretary and LCPC (Licensed Clinical Professional Counselor). These numerous changes have made a huge improvement in the delivery of services to both students and parents. Our school community continues to evolve in order to meet the fluctuations of our student population.

Speaking of community, we continue to focus on the school-wide initiative of implementing Positive Behavioral Interventions Supports (PBIS). Using the Hussey Code (Safe, Respectful & Responsible) we have established a common behavior curriculum that supports consistent school-wide expectations in classrooms and all common areas i.e., hallways, cafeteria, buses and playground. The PBIS Team meets monthly to respond to concerns throughout the school and plan PBIS assemblies. New initiatives this year include the Hussey store (reward system), monthly review of student behavior data and initiative implementation, Grade Level Golden Lunch Winners and Student of the Month celebration.

In support of our behavior curriculum, our new staff have been very busy providing RTI (Response to Interventions). Our Dean of students is scheduling meetings with parents and staff to create interventions that supports students' academic and social needs. Our LCPC partners with teachers, students, parents and outside agencies to strengthen the social fabric that supports students' emotional needs.

Teachers in grades K-5 are currently focused on implementing a district-wide reading program, C.C.C (Center for the Collaborative Classroom). After school hours, our staff has been busy studying reading strategies. At early release and workshop days teachers are receiving instruction on how to implement our new literacy program. Teachers are also...
January 2019

Dear Friends and Neighbors,

Thank you for electing me to serve as your State Representative, it is truly an honor. I am looking forward to the new challenges that await me in the 2019 legislative session.

Legislative leadership has appointed me to serve on the Joint Standing Committee on Education and Cultural Affairs for the next two years. I feel this is only fitting as I am a teacher and I hope to bring a wealth of knowledge and experience to the committee process. Education is a passion of mine and I really hope that this appointment will give me the opportunity to make a difference for the students and teachers within our community.

One of the most rewarding components of the job is being able to help constituents when they get bogged down attempting to navigate the bureaucracy of various government programs and agencies. Feel free to contact me if I can be of assistance in any way. The best way to contact me is via e-mail at Justin.Fecteau@legislature.maine.gov or my cell phone number which is 207-248-7183. I do a State News Update via e-mail which many people find to be useful for learning about issues that affect their personal and business lives. I would love to add you to the newsletter list, if you would like to receive these updates please notify me. As always, this information can be found on my Facebook page, “Representative Justin Fecteau.”

Thank you again for allowing me the honor of representing you in Augusta!

Sincerely,

Justin Fecteau
State Representative
### LEGISLATIVE MEMBERS

<table>
<thead>
<tr>
<th>DISTRICT 80</th>
<th>DISTRICT 86</th>
<th>DISTRICT 85</th>
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<tbody>
<tr>
<td>Home Address:</td>
<td>44 Harmony Lane</td>
<td>7 Davis Street</td>
</tr>
<tr>
<td>Vassalboro, ME 04989</td>
<td>Augusta, ME 04330</td>
<td>Augusta, ME 04330</td>
</tr>
<tr>
<td>Telephone:</td>
<td>207-861-1657</td>
<td>207-248-7183</td>
</tr>
<tr>
<td>E-Mail:</td>
<td><a href="mailto:dick.bradstreet@legislature.maine.gov">dick.bradstreet@legislature.maine.gov</a></td>
<td><a href="mailto:Justin.fecteau@legislature.maine.gov">Justin.fecteau@legislature.maine.gov</a></td>
</tr>
</tbody>
</table>

Capitol Address: House of Representatives, 2 State House Station, Augusta, ME 04333-0002
Capitol Telephone: 207-287-1440 (Voice) - 207-287-4469 (TTY)
Year-Round Toll Free House of Representatives Message Center: 1-800-423-2900
Maine Legislative Internet Web Site: http://www.mainegov/legis/house

### DISTRICT 15

| Senator: | Hon. Matthew G. Pouliot |
| Home Address: | 99 Winthrop Street |
| Augusta, ME 04330 |
| Telephone: | 207-441-9418 |
| E-Mail address: | matt.pouliot@legislature.maine.gov |

Capitol Address: Senate Office, 3 State House Station, Augusta, ME 04333-0003
Capitol Phone: 207-287-1505 (Voice) - 207-287-1583 (TTY)
Year-Round Toll Free Senate Message Center: 1-800-423-6900

### MAINE CONGRESSIONAL DELEGATION

| Representative: | Angus S. King, Jr. (I) |
| Term Expires: | January, 2025 |
| 133 Hart Senate Office Building | Augusta Office: 4 Gabriel Drive |
| Washington, DC 20510 | Augusta, ME 04101 |
| Tel: 202-224-5344 | Tel: 207-622-8292 |

| Senator: | Susan M. Collins (R) |
| Term Expires: | January, 2021 |
| 413 Dirksen Senate Office Building | Augusta Office: 68 Sewall St. |
| Washington, DC 20510-1904 | Augusta, ME 04330 |
| Tel: 202-224-2523 | Tel: 207-622-8414 Fax: 207-622-5884 |

| Representative: | Chellie Pingree (D-1st District) |
| Term Expires: | January, 2021 |
| 2162 Rayburn House Office Building | Waterville Office: 1 Silver Street |
| Washington, DC 20515 | Waterville, ME 04901 |
| Tel: 202-225-6116 | Tel: 207-873-5713 |

| Representative: | Jared Golden (R-2nd District) |
| Term Expires: | January, 2021 |
| 1223 Longworth House Office Building | Lewiston Office: 179 Lisbon Street |
| Washington, DC 20515 | Lewiston, ME 04401 |
| Tel: 202-225-6306 | Tel: 207-241-6767 |
City of Augusta
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2018 Annual Report

CITY OF
AUGusta, MAINE
MUNICIPAL DIRECTORY
2019

MUNICIPAL GOVERNMENT – 2019

EXECUTIVE DEPARTMENT
City Manager
William R. Bridgeo 626-2300

DEVELOPMENT SERVICES DEPT.
Development Services Director
Matthew A. Nazar 626-2365
Development Services Deputy Director
Keith Luke 626-2365
Airport Manager
John A. Guimond 626-2306
Codes Director
Robert Overton 626-2365
Facilities Manager
Robert J. LaBrock 626-2385
Deputy City Planner
Betsy Poulin 626-2365

PUBLIC WORKS DEPARTMENT
Public Works Director
Lesley G. Jones, P.E. 626-2435
City Engineer
Nicholas Hartley 626-2435
Street Superintendent
Vacant 626-2435
Fleet Service Manager
Scott Kenoyer 626-2435

CIVIC CENTER
Director
Earl Kingsbury 626-2405

COMMUNITY SERVICES DEPT.
Community Services Director
Leif Erik Dahlin 626-2305
Child Care Director
Karen S. Hatch 626-2350
CTV-7
Andrew Collar 626-2542
General Assistance
Debra Lymnaos 626-2325
Lithgow Public Library Director
Sarah Schultz-Nielsen 626-2415
Old Fort Western Director/Curator
Linda Novak 626-2385
Parks & Recreation
Bruce J. Chase 626-2305

FINANCE & ADMINISTRATION
Assistant City Manager and Finance and Administration Director
Ralph E. St. Pierre 626-2300
Deputy Finance Director, Treasurer and Tax Collector
Tracy Roy 626-2340
Clerk, Deputy Treasurer and Deputy Tax Collector
Roberta Fogg 626-2310
Human Resources Director
Barb Gabri 626-2353
Information Systems Network Administrator
Fred P. Kahl 626-2345
Tax Assessor
Lisa A. Morin 626-2320

FIRE DEPARTMENT
Fire Chief
Roger J. Audette 626-2421

POLICE DEPARTMENT
Police Chief
Jared Mills 626-2370

MISCELLANEOUS
Augusta Housing Authority
Union Street
Amanda Olson 626-2357
Ex. 2
Augusta Parking District
626-2362
Bicentennial Nature Park
626-7010
Baker Community Center
22 Armory Street
626-2350
Greater Augusta Utility District
Braun Tarbach Phone: 622-3701
General Manager Fax: 622-4539
12 Williams Street
Augusta, ME 04330
Emergency Preparedness
Roger J. Audette 626-2421
Hatch Hill Landfill
626-2440
Health Officer
Mary Frances Bartlett 620-8107

Mailing Address
16 Cony Street
Augusta, Maine 04330
Web Address: augustamaine.gov
Fax: 620-8127