Cover Picture: Vehicles travel north-bound on upper Water Street for the first time in many decades. This was a controversial project in 2019 with many residents and businesses split on what would be better for our downtown.
As you read this annual report, your city government is in the midst of contending with the coronavirus pandemic. That certainly makes the activities and events of 2019 seem commonplace by comparison. Nonetheless, as you will see from the various department reports contained herein, 2019 was a busy and productive year for Augusta.

Continuing a decade long effort to reduce the City’s carbon footprint and take advantage of emerging technologies in the field of energy generation and conservation, the City completed two major initiatives. The first was a $2.5 million project at our Hatch Hill regional landfill where we installed a system to capture the methane gas occurring with the decomposition of the solid waste buried there and convert it into electricity. As a result, over the life of the project, the City will save in avoided power purchase costs.

In the second major energy conservation project, the City purchased from CMP all 1,900 of our street lights and converted them to energy-efficient LED fixtures. These state-of-the-art fixtures have a very cool smart technology that enables them to be monitored from City Hall (they can literally talk to each other) and their wattage to be adjusted remotely as circumstances warrant. We project that this project will save the taxpayers annually and reduced our street light electricity usage by two-thirds. With a recent award of a contract for us to purchase solar power as part of a consortium with the Greater Augusta Utility District, 100% of the electricity City government consumes will come from green sources.

One of the more high profile public discussions to take place in 2019 related to the need to replace our aged and tired police headquarters building. Although there appears to be almost universal community agreement on the need for a new facility for the men and women of our APD, there has been some robust debate over where the most appropriate location for the new facility should be located. With cost estimates ranging anywhere from $17.5 to $22 million, this is a complex public policy question that has now appropriately been put on hold until the Covid-19 emergency is behind us.

Perhaps the most exciting success story of 2019 – as chronicled in a recent Down East Magazine cover story- is the resurgence of Downtown Augusta as THE place to live and to conduct commerce. 2019 saw a steady stream of new market rate apartments come on-line and a number of terrific new restaurants and pubs open up – complimenting those already in place and, I think, creating a solid critical mass.

Mayor Rollins and the City Council implemented a wide array of policy decisions – fiscal, land use, business incentives, and capital improvements – all designed to keep this great city on its positive trajectory. In the following pages you will see much of what I refer to.
The City Council is composed of eight members, one member from each of the four wards of the city and four at-large members. Councilors serve three-year terms and can only serve in that position for three consecutive terms. The City Council oversees all City government activities and establishes the legislative policies of the City, adopts and amends ordinances and local laws as necessary for proper management of the City government, provides for the exercise of all powers of local government vested in the City by Charter or State law, appropriates municipal resources and sets the tax rate for the provision of public services, and appoints qualified persons to vacancies on City Boards and Commissions. The Council deals with legislative matters as a body and its policy decisions are implemented through the City Manager’s Office.

The City Council is advised and the City is represented on legal matters by the law firm of Preti Flaherty in Augusta. Attorney Stephen Langsdorf is Corporation Counsel of record.
THE CITY OF AUGUSTA WOULD LIKE TO THANK OUR CITIZENS FOR SERVING ON THE FOLLOWING BOARDS AND COMMITTEES.

ALTHOUGH STAFF MEMBERS ARE NOT LISTED HERE, YOUR SERVICE IS GREATLY APPRECIATED BY ALL!

- **Alumni Field Committee**
  - David Cheever
  - Jason Douin
  - Gerry Lapierre
  - Eric Lind
  - Robert Lippert
  - Gretchen Livingston
  - Jon Stonier
  - Bob Moore
  - Ben Lucas
  - Paul Vachon

- **Conservation Commission**
  - Rachel Dyer
  - Roberta Record
  - Rex Turner, Chair
  - Dr. Ansley Sawyer
  - Keith Lind

- **Historic Preservation Commission**
  - Lorie Mastemaker
  - Chuck Mahaleris
  - Janet Doerr
  - Dan Stevens
  - Phyllis vonHerrlich
  - Susan Williams

- **Parking District**
  - Thomas Johnson
  - Jebediah Davis
  - Tobias Parkhurst
  - James Bass
  - Kyia Bryant

- **Planning Board**
  - Catherine Cobb
  - Robert Corey
  - Steve Dumont
  - Doreen Maimes
  - William McKenna
  - Alison K.B. Nichols
  - A. Delaine Nye
  - Peter Pare
  - Robert Trask

- **Age Friendly Advisory Committee**
  - Sara Grant, Chairperson
  - Jennifer Fortin, Secretary
  - Patrice Wehner
  - Duane Scott
  - Gerry Huber
  - Jane Thompson
  - Michael Stevenson
  - Mary Saunders
  - Roberta Record
  - Robert "Bob" MacDougall
  - Carol MacDougall
  - Katie Hess
  - Wayne Emington
  - MaryRose Rodrigues
  - Jan Strout
  - Sammee Quong

- **Fort Western Trustees**
  - Leon Cranmer
  - Janet Doerr
  - Thomas Doore
  - Derek Grant
  - Terrance McCabe
  - Daniel Mitchell
  - Jan Rollins
  - Daniel Stevens
  - Phyllis vonHerrlich

- **Conservation Commission**
  - Rachel Dyer
  - Roberta Record
  - Rex Turner, Chair
  - Dr. Ansley Sawyer
  - Keith Lind

- **Greater Augusta Utility District Board of Trustees**
  - Kenneth Knight, Chair
  - Kristen Hebert
  - Bradley Sawyer
  - Charlotte Warren
  - Robert Corey
  - Cecil Munson
  - Gary Saunders
  - Michael Tardiff

- **Housing Authority**
  - Amanda Frost
  - Nate Cotnoir
  - Martha Currier
  - Sarah Sachs
  - Nancy Fritz

- **Joint Audit Committee**
  - Michael McKenney

- **General Assistance Fair Hearing**
  - Sherry Emmons

- **Assessment Review Board**
  - Scott Benson
  - Paul Castonguay
  - Scott Emery
  - Maurice Fortin
  - William Leet

- **Conservation Commission**
  - Rachel Dyer
  - Roberta Record
  - Rex Turner, Chair
  - Dr. Ansley Sawyer
  - Keith Lind

- **Historic Preservation Commission**
  - Lorie Mastemaker
  - Chuck Mahaleris
  - Janet Doerr
  - Dan Stevens
  - Phyllis vonHerrlich
  - Susan Williams

- **Housing Authority**
  - Amanda Frost
  - Nate Cotnoir
  - Martha Currier
  - Sarah Sachs
  - Nancy Fritz

- **Joint Audit Committee**
  - Michael McKenney

- **Conservation Commission**
  - Rachel Dyer
  - Roberta Record
  - Rex Turner, Chair
  - Dr. Ansley Sawyer
  - Keith Lind

- **Historic Preservation Commission**
  - Lorie Mastemaker
  - Chuck Mahaleris
  - Janet Doerr
  - Dan Stevens
  - Phyllis vonHerrlich
  - Susan Williams

- **Parking District**
  - Thomas Johnson
  - Jebediah Davis
  - Tobias Parkhurst
  - James Bass
  - Kyia Bryant

- **Planning Board**
  - Catherine Cobb
  - Robert Corey
  - Steve Dumont
  - Doreen Maimes
  - William McKenna
  - Alison K.B. Nichols
  - A. Delaine Nye
  - Peter Pare
  - Robert Trask

- **Registration Board of Appeals**
  - Thomas Doore
  - Linda Hadley-Rood
  - Louise Lerley
  - Dr. Ansley Sawyer
  - Joan Theberge, Chair

- **Zoning Board of Appeals**
  - James Bass
  - Deborah Caldwell
  - Peter Fortunato, Chair
  - Hancock Fenton
  - Gregory Jolda
  - Cecil Munson
  - Patrick Paradis

- **Assessment Review Board**
  - Scott Benson
  - Paul Castonguay
  - Scott Emery
  - Maurice Fortin
  - William Leet

- **Community Development Advisory Committee**
  - Mae L’Heureux
  - Luc Pepin
  - Katie Smith

- **Greater Augusta Utility District Board of Trustees**
  - Kenneth Knight, Chair
  - Kristen Hebert
  - Bradley Sawyer
  - Charlotte Warren
  - Robert Corey
  - Cecil Munson
  - Gary Saunders
  - Michael Tardiff

- **Ad-Hoc Marketing and Communications Advisory Committee**
  - Heather Pouliot
  - Amanda Olson
  - Alex Serra
  - Amanda Ouellette
  - Dick Dyer
  - Erika Bush
  - Roger Pomerleau
Mission Statement: The mission of the Augusta State Airport is to serve the aviation and air travel needs of the residents of the City of Augusta and surrounding communities, as well as those of aviators and air passengers traveling to Augusta. In meeting these needs, the Airport, its property and facilities are maintained in full compliance with applicable Federal Aviation Administration (FAA) Regulations.

Purpose: The Augusta State Airport is operated and maintained by the City of Augusta under terms of a Management and Operating agreement entered into by the City and the State. Under this Agreement, the State of Maine Department of Transportation retains ownership of the Airport and its facilities while the City assumes full managerial and operational control. The State provides a financial subsidy to cover the operating deficit incurred by the Airport with an assurance that the City of Augusta will incur no financial liability in the costs of its operation.

Staffing: The full-time airport staff consists of three full time employees, which includes the Airport Manager, the Supervisor of Maintenance and Operations and a Maintenance laborer. The part-time airport staff consists of a permanent part-time Secretary and a permanent part-time maintenance laborer.

A snapshot of 2019: The first quarter of 2019 was business as usual for the airport. The first few storms were a little shorthanded with 2 of our 3 full time maintenance staff out on medical leave. However with the help of a part-time seasonal employee and a backup driver from IT/public works we were able to keep things flying at the airport.

In late January a new loader with blower and plow attachment were delivered that definitely improved winter maintenance operations.

The Maine DOT received a FAA grant for a new plow truck at the Airport. The grant was awarded to the DOT in August and a new truck is scheduled for delivery this spring. They also purchased a new 2019 Ford F150 pickup truck for the Airport maintenance crew. The new truck was delivered in December.

The FAA approved the Airports CIP program for the next few years. Projects include; Master plan update, Airport business plan and an environmental study for the reconstruction of the cross wind 8/26 runway.

The State is currently considering putting an RFP out for a solar energy project on approximately 35± acre parcel of land within the limits of the Augusta State Airport and identified as a portion of Map 9, Lot 5 of the tax records of the City.

Goals and Objectives for 2020:

- Work with MDOT on revenue generating projects, i.e. Solar development
- Develop an Airport business plan
- Explore new ideas to expand GA area thru Master plan process
- Identify potential areas for new hangar development
- Strive to achieve economic self-sufficiency to relieve the need for financial subsidy currently provided by the Maine Department of Transportation
- Receive ZERO major discrepancies on the airport’s biennial Safety and Compliance Inspection and on any random Airport Security Inspection.
- Ensure that the airport remains fully compliant with all aviation security measures issued by the Transportation Security Administration and that all personnel employed at the airport retain a heightened awareness of the need for vigilance.
Planning Board Membership, Staff, Projects:

The Planning Board consists of up to nine (9) members, all of whom are residents of the City appointed by the Mayor. During 2019, the Chair of the Board was Alison Nichols. The Planning Bureau was staffed by Deputy City Planner, Betsy Poulin, with assistance as needed by Matt Nazar, the Director of Development Services and City Planner. Betsy’s skills with the public, Board members, and developers makes her invaluable to the Development Services team. She has used her landscape architecture skills to the great benefit of the city, most visible in the newly completed Commercial Street, which she designed and the City Engineer then fit to the site.

The staff worked to assist members of the public with projects being undertaken throughout the city, including BD Solar which was a 9.7 MW facility, Saxon Partners 250 residential units adjacent to the Elk’s Lodge, Senior Housing at the Marketplace, and five Medical Marijuana Retail Stores. These projects are still working their way through the construction process, but they have the local approvals they need. As with past years we continued to see a number of proposed modifications to the Augusta Land Use Ordinance including becoming a solar-friendly city, changing home occupations to be less intrusive in neighborhoods, creating medical marijuana business zoning, and addressing neighborhood concerns about specialized medical clinics/medical clinics. Two major rezonings included creating a new Westside Professional District along Winthrop Street and the St. Mark’s Church Contract Zone to encourage its reuse. Staff members also provide advice to the Planning Board on numerous projects before them, on many additional modifications to the Land Use Ordinance.

<table>
<thead>
<tr>
<th>Planning Board Applications</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conditional Use/Special Exceptions (new/expanded/amended)</td>
<td>12</td>
<td>10</td>
<td>11</td>
<td>23</td>
<td>27</td>
</tr>
<tr>
<td>Rezonings (zoning map changes)</td>
<td>2</td>
<td>4</td>
<td>4</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Rezoning Petition/Waiver Requests</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Land Use Ordinance Text Amendments</td>
<td>5</td>
<td>5</td>
<td>3</td>
<td>5</td>
<td>8</td>
</tr>
<tr>
<td>New Subdivisions (final)</td>
<td>1</td>
<td>6</td>
<td>1</td>
<td>1</td>
<td>6</td>
</tr>
<tr>
<td>Subdivisions (amended)/Resubdivisions</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Major Developments (new/amended)</td>
<td>4</td>
<td>6</td>
<td>7</td>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>Minor Developments (new/amended)</td>
<td>12</td>
<td>7</td>
<td>4</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>Mineral Extraction (inc. Relicensing)</td>
<td>1</td>
<td>0</td>
<td>12</td>
<td>0</td>
<td>1</td>
</tr>
</tbody>
</table>
Augusta Historic Preservation Commission

The Augusta Historic Preservation Commission consists of seven members appointed by the Mayor and confirmed by the Council. The Commission is staffed by Betsy Poulin, Deputy City Planner. The Commission met six times in 2019. In March, Jerry Bumford became the chair following Lorie Mastemaker, who resigned from the Commission after seven years of service.

During 2019, the Commission:

- Continued administering the Demolition Delay ordinance and reviewed five proposed demolitions of buildings more than 50 years old;
- Reviewed and approved two historic building plaque applications;
- Maintained Museum in the Streets signage; and
- Supported the application of the Colonial Theater for the Certified Local Government Grant application for façade improvements.

The Commission continues to work to maintain an awareness of Augusta’s past as an effort to enrich its future.

Augusta Historic District Review Board (HDRB)

The Augusta Historic District Review Board consists of up to seven (7) members, all of whom are residents of the City appointed by the Mayor. During 2019, the Board had 6 members and the Chair was Daniel Stevens. The Board was staffed by Deputy City Planner, Betsy Poulin and Rob Overton, Director of Code Enforcement.

Augusta has four local historic districts: Winthrop Street, Water Street, Bond Street and Crosby Street. Twenty six applications were reviewed at the monthly meetings held by the Board, all of which were located in either the Winthrop Street or Water Street Historic Districts. Projects reviewed included signage, windows, doors, exterior stairways, accessible ramps, heat pumps, solar panels, fencing and a garage demolition. Two of the Water Street projects reviewed were also historic tax credit projects.

The Board supported the Colonial Theater grant application for façade improvements, with member Amanda Taylor providing expertise and assistance in developing the successful grant application.
The Bureau of Code Enforcement experienced its first full year with three full time Code Enforcement Officers. This has allowed the Bureau to keep up with the current pace of new development while also addressing property preservation and maintenance, and Life Safety and Fire codes, within existing buildings and properties.

Commercial and residential construction activity in 2019 continued at a pace similar to previous years with 379 building permits issued for $107,172,825 of development projects. This value is an increase of approximately $73,000,000 from projects permitted the previous year. This increase can be attributed to new developments for three entities; Maine Veterans Home, 35 Henry’s Way ($51,916,149), State of Maine, Bureau of General Services, 47 Independence Drive ($12,868,524), and Maine State Housing Authority, 26 Edison Drive ($10,000,000). The Bureau performed more than 2,400 building inspections for these and other projects along with projects that began in previous years. These projects vary in size and complexity from large scale commercial developments to residential renovations and accessory buildings. New homes permitted in 2019 were slightly less than the previous year with 22 new single-family homes, 3 two-family homes, and 7 mobile homes permitted. Additionally, the Bureau issued 89 permits for renovations and additions to existing homes along with 158 plumbing permits for both residential and commercial buildings.

The Bureau continued to work with property owners to enforce State and City adopted codes and ordinances to ensure Augusta residents are provided with safe living and working environments. Multi-family buildings continue to be the main focus of these efforts. In order to assist property owners with understanding the codes and ordinances that apply to their buildings and properties, the Bureau has continued to offer courtesy inspections. These inspections, usually performed with assistance from Augusta Fire Department personnel, are offered for free and done on an informative basis that typically does not result in any enforcement actions. This has helped spread awareness of critical Life Safety Code requirements that are often not known to property owners and tenants, but are essential to having safe housing. The Bureau encourages owners and prospective buyers of all types of buildings to take advantage of these inspections.

In the coming year, the Code Enforcement Bureau will continue its efforts to reduce the number of dilapidated and vacant buildings, and spread awareness of the City of Augusta Property Maintenance Ordinance, in an effort to improve the quality of life for all of Augusta’s residents and property owners. Thank you for a great year of development and growth in 2019!
ECONOMIC DEVELOPMENT BUREAU
KEITH LUKE, DEVELOPMENT SERVICES DEPUTY DIRECTOR

Economic growth and expansion showed no signs of letting up in the City of Augusta, and across Central Maine in 2019. The downtown district has emerged as the city’s fastest growing residential neighborhood. In the summer of 2019 work began on the Vickery project, which includes 23 market-rate rental units and retail space on Water Street, slated for completion in the first half of 2020. Residents of these new units will surely patronize downtown businesses and continue to propel street-level redevelopment. Additionally, in late 2019 Soo Parkhurst acquired the buildings spanning 147-153 Water Street, abutting the Colonial Theater and has plans for a full-scale residential and commercial renovation.

The Raging Bull Saloon moved into the former 1820 Wine Bar space – and made a significant investment in the interior. Several properties – long vacant or distressed - moved into development, including the State Lunch building at 213 Water Street, Oddfellows building at 333-339 Water Street, and 341 Water Street.

The conversion of Water Street to two-way traffic and the reconstruction of Commercial Street happened without major incidents and brought positive news coverage to the city.

There were significant developments outside the downtown as well – the Turnpike Plaza was acquired by Sun Equity Partners, who have moved to more aggressively re-tenant the property and shown a strong interest in developing out-parcels to accommodate retail or food service tenants. The former Pizza Hut on Western Avenue was acquired and renovated by El Tequila.

The industrial and broader commercial vacancy rate throughout the city remains very low. There are no significant vacancies at the city’s two power retail centers, Augusta Crossing and the Marketplace at Augusta. There are no vacancies in the Anthony Avenue business park.

The Development Services Office participated in the Kennebec Valley Chamber’s Business-to-Business event in the fall, was a sponsor and exhibitor at the Startup Maine event in Portland in the summer, sponsored the Maine Real Estate and Development Associations programming on the federal Opportunity Zone program, and exhibited at the group’s annual Forecast Conference event.

Among the challenges that Augusta and Central Maine face in the months ahead will be the historically low unemployment rate, high cost of commercial construction, and lack of commercial real estate inventory. These are factors that will have a direct impact on business attraction initiatives not only in the City of Augusta, but also throughout Southern and Central Maine.
The Facilities Bureau has the responsibility to maintain the facilities at the highest level of maintenance possible. The Bureau continually evaluates the process by which vendors and contractors are hired to ensure that the best practices of maintenance of the all the facilities systems are being addressed. Safety of the general public, employees, and the vendors and contractors is top priority. The Bureau continues to ensure that all the facilities are: laws and rules compliant, can capture as much energy efficiency as possible, keep the existing building equipment maintained and operating properly, and keep the city’s systems maintained and functional.

- The Bureau continues to keep the facilities in a good state of repair, with a goal of maintaining a healthy clean environment in which to work and to establish quality maintenance programs and practices to accomplish these tasks.
- The Facilities Bureau is responsible for the maintenance and upkeep of the facilities’ Life Safety systems, mechanical systems, electrical systems and equipment, plumbing systems, elevator equipment, roof and structure, and general building maintenance, as well as the street lighting, traffic signal systems, and the traffic signal communication infrastructure throughout the City.
- The Bureau continues to work with the contractor/vendor on the conversion and replacement of street lights with LED fixtures. The project is 98 percent complete with the remaining items being the odd fixture or tough location where typical replacements do not fit.
- The Bureau worked closely with the City Engineering Bureau related to the street lighting on Commercial Street and the “No Parking” signs installed on Water Street for use during snow removal operation.
- The Bureau is working with the Parks & Recreation Bureau to install monitors within the Buker Community Center to provide information related to what is happening at the building and to things happening with recreation.
- The Bureau is working on a minor facelift project at City Center with the painting of the hall walls and door frames.
Built in 1973, the Augusta Civic Center is primarily a convention, exhibition and special high impact facility owned and operated by the City of Augusta. The specific purpose is the promoting and facilitating of various events and group functions that will enhance area trade and commerce and help foster the image of the City as a high quality destination. Our goal is to provide quality service in a safe, clean environment to all patrons and tenants of the building while continuing to remain financially solvent.

The main auditorium was rented 204 days in 2019 with approximately 350,000 people visiting (includes all room rentals). We kicked off the year with the Inauguration and Reception for Maine’s first Female Governor. With several thousand in attendance, the Augusta Civic Center was transformed and exceeded expectations in service and Food and Beverage.

Major events in the Main Auditorium in 2019 included:
Governor’s Inauguration – January 4
UMaine Women’s Basketball Game – February 24
Original Harlem Globetrotters – March 20
Killer Queen – April 17
WWE – July 9
Travis Tritt – November 3

New Auditorium Events in 2019:
All Star Basketball Showcase
BMV Training
Governor’s Conference on Opioids
Hot Tub Show
Maine Secretary of State’s Elections Conference
MaineDOT Safety Training Day
Pike Industries Annual Training & Meeting
The Civic Center revenues were up in large part due to the Inauguration activities and expenses were relative to the increase in revenues. We are pleased to report that we have had some positive changes in our staffing to continue to exceed customer expectations. Three of those major changes, which include the addition of a 5th full-time operations staff member and the creation of an Assistant Food and Beverage Manager, were all internal promotions.

The major project for 2019 was replacing the digital sign at the main road. This was also upgraded to allow us to better advertise Box Office events and client events, and the new technology provides for more flexibility and opportunities to showcase the events at the Civic Center. As the building ages, preventative maintenance and upkeep is an ongoing process. We continue to complete upgrades on various mechanical parts to our heating systems and cosmetic changes to keep the building efficient and functional. This past year, we completed quite a bit of painting and cleaning projects, and upgraded the paper towel and soap dispensers in all restrooms, we installed and programmed digital menu boards for the concessions stand, and replaced all sign holders outside of the conference rooms.

**REVENUES/EXPENSES**

Revenues: $3,196,327 (Up $360,450 from FY 2018)
Expenses: $2,900,203 (Up $184,903 from FY 2018)
Difference: $296,124
The Community Services Department and the six Bureaus had a busy 2019 providing lots of fun activities and quality of life enhancements through the myriad of programs, services and facilities to the residents, businesses and visitors to Maine’s capital city. These resources provide many benefits that enrich the quality of life and enhance the human development and performance of the Augusta’s residents. The six bureaus of the Community Services Department are: Childcare, Health and Welfare, Lithgow Public Library, Old Fort Western, Parks & Recreation and CTV-7. These six Bureaus are the backbone of the “Quality of Life” Department. Individually they do exceptional work, collectively they make the difference as to why Augusta is such a great place to live, work and play.

While not all inclusive, I provide the following list of items, projects, and events that staff of the Community Services Department was involved with in any number of capacities during 2019.

- CTV-7 continues to provide transparent access to City Council, School Board, Planning Board and Greater Augusta Utility District meetings. Also, CTV-7 provides viewing opportunities for sports, and many other community based events throughout the year. Staff testified in the legislature in an attempt to pass legislation designed to assist PEG (Public, Education & Government) channels carry out their missions that have been hampered by the Cable TV provider. For example, CTV-7 which has been on channel 7 on the dial was moved to 1301 on the dial that precludes folks from being able to watch CTV-7. WE seek and are able to cable cast in HD (High Definition) but the cable provider will not allow this. Legislation was passed to correct these issues along with other concerns but the Cable provider has taken this to court and NO action has taken place to remedy the legislatively approve changes.

- Pool Licensing: The Parks and Recreation Bureau staff worked hard to make the three city pools ready for a State inspection and licensing. The three pools passed with flying colors and were licensed by the State of Maine to operate.

- Once again the General Assistance Bureau had a favorable audit review conducted by DHHS, General Assistance staff.

Committee Work

The Ad Hoc Alumni committee worked diligently to get City Council authorization to raise funds, utilize existing funds, to accept a significant donation and to work toward installing artificial turf at the alumni complex in 2020.

Statehood Bicentennial Committee: The City convened a statehood bicentennial committee to work on events to recognize and celebrate the State’s 200th anniversary. As a committee and State goal in July the City dedicated a White Pine Grove planting that was done at Mill Park to honor and celebrate the State’s Bicentennial. The Committee is working on numerous events during 2020

NEW Mainers- As a matter of planning, provided Calumet Park for a NEW Mainer’s group and others to come together and enjoy the park and fellowship.

Howard Hill Historical Park has begun to take shape with some trail work performed in cooperation with the Kennebec Land Trust and the Maine conservation Corps. The park as dedicated on October 10th. There is still a lot of work to be done.

Augusta Age Friendly – efforts: Sand Bucket program, Benches installed in strategic locations as recommended by AARP
Six Beer festivals were conducted summer of 2019

The Bond Brook Recreation had some trail fine tuning done and the Friends of Maine’s Mountains funds paid for most of the improvements. Volunteers did the rest.

We worked with ADA (Augusta Downtown Alliance) on numerous projects:

- FIRE & ICE celebration was held at Market Square Park in March. This was a fantastic event with a terrific turnout.
- Movies in the park
- Beer Festivals
- Provided staff and equipment for several fundraising Colonial Theater concerts.

As well as other events and activities:

- CARA: (Capital Area Recreation Association) Worked with CARA on a number of projects.
- City received a second gift of $15,000 from descendants of Governor Hill for maintenance needs for Forest Grove Cemetery.
- July 4th Celebrations were once again held on just about the hottest day of the summer.
- Holiday Tree Lighting was held on Saturday November 30th
- KRRT – (Kennebec River Rail Trail) worked with the Board of supervisors on a number of initiatives.
- MaineGeneral Walk For Hope – A major event at Mill Park on October 14th. We worked very closely with them
- GRUBS has become a challenge and issue for the city to address
- USAT & F – We hosted the State track meet at Alumni in August.
- Downtown holiday decorations were enhanced.
- TREK ACROSS MAINE: The City hosted a rest stop at Waterfront Park on June 16th as the trekkers rode thru town on this annual sojourn.
- Togus Vets – Had a Veterans volunteer park and trail clean-up work day in May.
- Edwards mill Dam: The 20th anniversary removal of the Edwards mill Dam was celebrated in July at Mill Park with a robust crowd in attendance.

We administered a snowmobile grant for the Fox Glen Snowmobile club. Trail work continued in cooperation with Augusta Trails in the Bond Brook Recreation Area.
The After School Childcare Program moved to Buker Community Center in August 2019 after over 25 years of being hosted in the local elementary schools. Summer Camp continues to be held at the Buker Center as well, thus now utilizing the designated childcare space year round. After review of childcare rates, it was determined that Summer Camp is well below other local summer programs. School year childcare as well was found to be slightly below “market rate” therefore resulting in small increases in parent fee for the FY21 budget thus increasing revenue. Childcare also continues to see income related to various State & Federal subsidy programs assisting a growing population of low income families.

The initial quote given by First Student transportation for bussing children to Buker afterschool each day was found to be too low in FY20. As actual bus routes were determined at the beginning of the school year, First Student realized that it would need to increase busses to accommodate childcare’s needs alongside school routes. At that point First Student determined 3 busses could be used and the children would arrive to Buker no later than 3:05 p.m. With the extra busses came extra cost, significantly increasing what the original quote was.

Both the food and supply lines are down in the FY21 budget as having the program in the one location saves in duplication of supplies.

As in all budgets across the city, the personnel line for both Full-time, Permanent Part-time and part-time have substantial increases due to the adjusting the pay scales for the increase in minimum wage along with balancing out the pay scales themselves.

There will be a slight decrease in the Full-time salary line due to the Childcare Director retiring and a new director hired.

Buker Community Center, Lincoln Elementary School, and Farrington School are fully licensed along with each location being nationally accredited with COA (Council on Accreditation).

Closing the Hussey and Gilbert childcare sites saves the childcare program $120 per year for licensing and $200 a year for Accreditation maintenance.

In December of 2019, Childcare Director Karen Hatch retired after nearly 30 years of service to the City of Augusta. We wish her the best in her retirement. Deputy Director, Bethany Sproul took the position of Director upon Karen’s retirement.
The General Assistance Program is available at Augusta City Center Monday through Friday to assist eligible people who are in need of basic necessities such as rent, fuel, electricity, food and medication. Services are available on a walk-in and appointment basis.

Below is the Augusta General Assistance Program Expenditures as Reported to State of Maine Department of Health and Human Services for Fiscal Year 2019.

Worthy to note is the terrific work of Debra Lymneos, Nichole Mullens and Bruce Boynton who have maintained the highest standards of work performance while assisting clients where need and eligibility were determined and disqualifying those who felt they had a need but in fact did not meet the assistance criteria established in State law. Mary Frances Bartlett continues to serve the Augusta community as Health Officer and works with numerous agencies and not-for-profit groups providing services and programs to meet the needs of those less fortunate.

The numbers tell it all with respect to the economy and the fact there are people in need of General Assistance. The financial assistance being provided to Augusta residents in need and eligible for assistance has grown significantly in FY 2019 as compared to FY 2018. The excellent work of the General Assistance staff ensures those eligible receive the needed benefits. The story of those in need goes far beyond the financial picture and the needs that go unmet. General assistance is a state mandated program wherein the City of Augusta is reimbursed for 70% by the State of Maine and the taxpayers of Augusta pay the other 30% through the property tax.

**EXPENDITURES OF CLIENT SERVICES**

<table>
<thead>
<tr>
<th>Line Item</th>
<th>FY 2018</th>
<th>FY 2019</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$ 0.00</td>
</tr>
<tr>
<td>Electricity</td>
<td>$5,506.22</td>
<td>$4,570.98</td>
<td>$(935.24)</td>
</tr>
<tr>
<td>Transportation</td>
<td>$1,000.00</td>
<td>$1,000.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Transients</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Medical Supplies</td>
<td>$98.50</td>
<td>$401.30</td>
<td>$302.80</td>
</tr>
<tr>
<td>Dental</td>
<td>$0.00</td>
<td>$75.00</td>
<td>$75.00</td>
</tr>
<tr>
<td>Housing</td>
<td>$134,362.86</td>
<td>$106,421.56</td>
<td>$(27,941.30)</td>
</tr>
<tr>
<td>Rooms</td>
<td>$48,092.81</td>
<td>$160,159.45</td>
<td>$112,066.64</td>
</tr>
<tr>
<td>Emergency Shelters</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Special &amp; Misc.</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Burials</td>
<td>$11,271.00</td>
<td>$12,357.00</td>
<td>$1,086.00</td>
</tr>
<tr>
<td>Fuel Oil</td>
<td>$1,370.23</td>
<td>$3,608.13</td>
<td>$2,237.90</td>
</tr>
<tr>
<td>Bottle Gas</td>
<td>$0.00</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Food/groceries</td>
<td>$11,132.00</td>
<td>$15,374.04</td>
<td>$4,242.04</td>
</tr>
<tr>
<td>Wearing Apparel</td>
<td>$200.00</td>
<td>$23.78</td>
<td>$(176.22)</td>
</tr>
<tr>
<td>RX</td>
<td>$14,697.17</td>
<td>$19,836.03</td>
<td>$5,138.86</td>
</tr>
<tr>
<td>Household items</td>
<td>$7,690.23</td>
<td>$8,229.01</td>
<td>$538.78</td>
</tr>
<tr>
<td>Diapers</td>
<td>$322.84</td>
<td>$572.54</td>
<td>$249.70</td>
</tr>
<tr>
<td>OTC Meds.</td>
<td>$0.00</td>
<td>$10.00</td>
<td>$10.00</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>$235,743.86</td>
<td>$332,638.82</td>
<td>$96,894.96</td>
</tr>
</tbody>
</table>
Old Fort Western’s mission is to protect, preserve, and interpret this National Historic Landmark Fort, Store, House, and Tenement, which is the birthplace of “Augusta.” The Fort is of historical significance to the Kennebec Valley, Maine, New England, and the Nation. Most of what we do deals directly with this mission and can be divided into two categories: the preservation and protection of the 266-year-old historic garrison and its 100-year-old outbuildings, and educating the public as to the Fort’s significance.

To Protect and Preserve – Maintaining the Buildings and Grounds

Preservation and maintenance work continues on the garrison and its surrounding outbuildings. 2019 marked the 100th anniversary of the City of Augusta ownership of the Fort and the beginning of the restoration by Guy P. and William H. Gannett. In the spirit of the Gannett’s:

The sixty-three windows within the old garrison have been surveyed by John Leeke, an American Preservationist at Historic Home Works, who has assessed their condition and helped us formulate a plan to repair and restore them. Alfred Hodson of Resurgence Engineering and Preservation is finishing the structural analysis of the garrison (the first one in more than 30 years). His findings will help us formulate a plan to proactively preserve this national landmark for years to come.

What’s next?
The City of Augusta has approved the funding to build a blacksmith shop and second story on the northern watch box, which will enhance the interpretive footprint of the Fort.

The outbuildings, i.e., watch boxes and blockhouses, need to be accessed as to their condition.

To Interpret – Educating the Public

Most of our energy goes toward public education. This is done through tour admissions, special events, and scheduled education programming. This past year 9,920 adults and children visited the Fort and either toured the building and grounds or participated in one or more of our interactive, hands-on programs.

Tour Admissions. The 2019 Visitation Season (Memorial Day weekend through October) brought in 4,092 guests from around the country and the world. In fact, the visitation numbers are at a five year high. The major point of origin for visitors from the United States continues to be from the northeastern states followed by the southeastern, midwestern, southwestern, and western states. In fact, Fort Western had visitors from every state in the Union except North Dakota.

Foreign visitors came from twenty-three countries including:
North and Central America: Canada, Colombia, and Puerto Rico.

Europe: Austria, Belgium, Czech Republic, Denmark, France, Germany, Great Britain, Greece, Italy, The Netherlands, Spain, Sweden, and Switzerland.

Middle East: Israel.

Asia: Japan and Russia.

Oceania: Australia and New Zealand.

Fort Specials. These are events put on by the Fort to promote community and goodwill. In all, 1,320 individuals participated in these special events held at or by the Fort during 2019. Those special events held at Fort were the July Fourth at the Fort Declaration of Independence Celebration in July, the French & Indian War Encampment in August, the Muster Day & Market Fair in September, “Stories told around the Fire” in October and the Augusta Holiday Tree-Lighting in November. Off-site special events included Fort Halifax Heritage Day in Winslow in June and Part I of the Bicentennial Lecture Series, *13,000 Years of Maine History from Early Native Americans to European Contact* at Wiscasset Middle High School in Wiscasset in September and October.

Educational Programs. During 2019, 4,473 Maine school students, representing 64 different Maine schools and camps, visited the Fort and participated in one or more of our hands-on interactive programs. *Daily Life in the 18th Century, A Day in the Life of a Fort Western Soldier, and Fort Western, a Timeline Spanning Three Centuries*, are our most popular programs. These programs engage all the senses and showcase the importance of Fort Western in Maine and New England History.

Apprenticeship and Junior Interpreter Summer Program: Twenty-eight individuals participated in the Junior Interpreter and Apprentice Programs during August. Twenty-two Apprentices (children 8 to 12 years old), and four Junior Interpreters (children 13 and older) spent the mornings at Fort Western for an entire week to learn about the different aspects of 18th-century life. In the afternoons, the Junior Interpreters stayed and worked one-on-one with Historic Interpreters for a more in-depth look at 18th-century life and museum stewardship. These programs help prepare future generations for stewardship of the Fort. Once these children and young adults turn 16, there are summer job employment opportunities for them. This past summer Fort Western employed two such individuals, Hannes Moll and Catherine Scheirer.

Adult Outreach: Fort Western offered two new adult interactive programs, *Life as a French & Indian War Soldier* and *Introduction to 18th Century Cookery at Fort Western*. Both programs were well received and are being reoffered in the spring of 2020.
Thank You

Fort Western’s greatest strength is its staff and volunteers. These individuals tirelessly promote the Fort and teach the public the importance of the Fort in Maine and New England History. The reviews on Trip Advisor (rank 4.5/5), Google (rank 4.6/5) and Facebook (rank 4.4/5) tell it all. They continually remark on the knowledge and caliber of the Fort Western staff. To all the Historic Interpretive Staff: Cindy Arnold, Andrew Askins, Nash Callahan, Cathy Chapman, Roger Collins, Gregory Edwards, Claudette Massey, Hannes Moll, Peter Morrissey, Stan Novak, Malory Petersen, Julia Pierce, Rick Pierce, Susan Reidy, Catherine Riley, Catherine Sheirer, Robert Smith and Melissa Tobin, **Huzzah and Thank You!**

During special events, the Fort comes “alive” through the efforts of dedicated volunteers who donate their time as the James Howard Company reenacting the French & Indian War under the command of Richard Pierce as “Captain Howard” or the Daniel Savage Company reenacting the Revolutionary era, under the command of Benjamin Pierce as Captain Savage.

Thanks go to the Captains as well as the men and women they command: The Bickfords (Micah, Eileen, William, Lily & Benjamin), Lance Brown, Cindy Arnold, Cathy Chapman, Roger Collins, Gregory Edwards, Jackie Fournier, Joshua Hasbrouk, Hannes Moll, Stan Novak, Susan Reidy and Maria Sirois. These companies donated more than 600 hours to the Fort during Fort Halifax Heritage Day, July Fourth at the Fort, the French & Indian War Encampment in August and the Revolutionary Muster Day and Market Fair in September. To the reenactment companies, **Huzzah and Thank You!**

To all the Trustees, Board of Directors, the Mayor and City Council, Friends of the Fort, and all the residents of the City of Augusta who faithfully support Old Fort Western, **Huzzah and Thank You!**

A very special thank you goes to outgoing Trustee and Director, Phyllis von Herrlich. Phyllis has been associated with the fort for more than 20 years as a member, volunteer, trustee and director. She has worked tirelessly on behalf of the Fort to insure its ethical integrity and historic accuracy. We wish her well. To Phyllis von Herrlich, **Huzzah and Thank You!**
Lithgow Library, in its 123rd year as the public library of Augusta:

- Attracted 116,245 visitors.
- Circulated 155,027 books, periodicals and audiovisual items.
- Lent 325 museum and park passes to local museums and State Parks.
- Recorded 5,601 checkouts of digital audio books and eBooks.
- Participated in online requesting of materials through Minerva and MaineCat, resulting in 36,552 interlibrary loan transactions.
- Provided 12,272 hours on the library’s public computers.
- Recorded 7,104 unique clients using the library’s wifi, up from 5,532 in 2018.
- Sponsored 855 programs and events, with 9,193 adults, teens and children in attendance.

In March we held our first ever volunteer fair, coordinating with dozens of area organizations to create an event at which local organizations in need of volunteers could network with local folks looking for volunteer opportunities. 75 individuals looking for volunteer opportunities attended the event and got to chat with organizations such as the Red Cross, Friends of the Cobbossee Watershed, the Kennebec Historical Society, the Literacy Volunteers of Maine, Beacon Hospice, The Kennebec Valley Humane Society, the Boys and Girls Club, the Travis Mills Foundation, and many more. The event got a great write-up in the Kennebec Journal. Sue, the event coordinator, created a spreadsheet with the names of the organizations and a person to contact for volunteer opportunities. This has continued to be a valuable resource, and we have frequently handed them out regularly to folks looking for volunteer opportunities since the fair.

The Youth Services department’s Summer Reading Program consisted of 9 special performers, presenters, and in-house programs with attendance over 465 attendees (an average of ~52 attendees per program). Registration for the program’s Reading Challenge totaled 385 participants. 195 participants completed the challenge to read for at least 16 hours over the summer. Bikes for Books, made possible through a partnership with the Bethlehem Masonic Lodge #35 AF&AM of Augusta, rewarded 14 children ages 6 through 12 with bikes and helmets for completing the library’s Reading Challenge. Every participant who finished received a free paperback book and a free kids meal from Applebee’s and Texas Roadhouse.

- Answered 6,926 reference questions.
- Opened all day on Saturdays (September through May) for the first time in 10 years, with shortened summer hours in June, July and August.
- Made available the Community Meeting Room, with 83 groups utilizing the space, and 2,012 people in attendance.
- We offered free meeting space daily on a first come, first served basis with our 2 small group and 1 large group study rooms, hosting 1,075 sessions for a total of 2,300 people.
- We hired new Youth Services Librarian Rachel Statham in April, and added 2 new part-time staff which allows us to be open extended hours on Saturdays.
- Hosted Google’s only statewide stop of their nationwide “Grow with Google” tour.

If you’re looking for a place to be, this is the place!
The Audit Bureau oversees and administers the City’s financial and accounting systems. This bureau is staffed by the Deputy Finance Director, Deputy Auditor, Finance Clerk II and a Payroll Specialist.

The bureau is responsible for reconciling the bank accounts daily, procurement cards, accounts receivable, accounts payable, capital assets, payroll, 941’s, payroll projections, grants, tax liens, foreclosures, tax lien discharges, tax bills and reconciling other balance sheet accounts; as well as, monthly and fiscal year closing, training on the financial accounting system (Munis), and preparation for the audit.

During 2019 the bureau processed 3,954 accounts payable checks (3,747 processed in 2018, 3,865 processed in 2017, 3,722 processed in 2016, 3,903 in 2015, 5,203 in 2014 and 7,137 in 2013), 596 EFT’s, 302 wire transfers and 161 1099’s. The EFT’s and wire transfers continue to increase which lowers the cost of accounts payable. City – wide purchasing card transaction were 7,501 during 2019, 7,863 in 2018, 7,520 in 2017, 7,601 in 2016, 5,969 in 2015 and 4,499 transactions on the purchasing cards during March – December 2014. The total transactions have gone down by 362 but the purchase totals were up by $400,000. This City receives a rebate at the end of the fiscal year. Fiscal Year 2019 the City received $36,081.39 which is $5,000 more than 2018.

The Tax Office began taking credit cards on December 8, 2015. From December 8th through the 31st there were 71 transactions. During 2016 there were 1,865 transactions with the average transaction of $222.86. During 2017 there were 3,014 transactions with the average transaction of $224.90. During 2018 there were 3,852 transactions with the average transaction of $254.06. During 2019 there were 4,389 with the average of $240.47.

The Payroll Specialist emails all direct deposits to employees who have a personal e-mail account. This has reduced the number of direct deposit forms that need to be purchased. This year 556 W-2’s were sent to employees as mandated by the IRS this is 21 more than last year.

Our goals are to continue to assist bureaus with the tracking of their financial information, to continue to receive a clean audit and to keep accounting controls in place as required by the city charter and federal and state laws. We always strive to ensure that accurate records are maintained for all city transactions.
During the 2019 calendar year, this office processed 761 deeds. The majority of the sales were single-family homes with an average sale price of $156,200. There were 243 residential sales and 26 commercial sales during 2019. Based on the current ratio study for residential property, the average assessment ratio is 88% of market value.

This was the 21st year for the Maine Resident Homestead Property Tax Exemption. The amount of the exemption was $20,000. The total number of exemptions for this program was 3,995. The total valuation of all tax exemptions including veterans, blinds, parsonages and homesteads was $82,422,100. In June of 2019, LD1713 “An Act to Return Funds to Maine Property Taxpayers” became law. This authorizes the Maine Office of the State Treasurer to provide tax relief payments when the Property Tax Relief Fund reaches a level at which payments of $100.00 or more can be made to those taxpayers who were receiving the Homestead Exemption. Therefore, property tax relief payments of $104.00 will be issued to Augusta homestead accounts in January of 2020.

This office oversees 8,400 taxable real estate accounts with a total taxable value of $1,620,887,000 (after exemptions) and 983 taxable personal property accounts with a total value of $236,338,600. In addition, $45,326,600 in personal property qualifies under the Maine Business Equipment Tax Exemption Program. We also have 465 real estate accounts, which are totally exempt with an assessed value of $586,006,200.
Treasury Office consists of a combined staff performing customer service activities for the City Clerk, Tax Collector and Treasurer. The office of the City Clerk is the official keeper of city records. The clerk’s position is required by state statutes and by the city Charter and Code of Ordinances. The office of the Tax Collector/Treasurer receives all payments for taxes and other various revenues for the city. The City Clerk, Tax Collector and Treasurers offices were merged in 2008, providing streamlined customer service and cost savings to the citizens of Augusta.

This Bureau collects revenues and provides services for vehicle registrations, excise, real estate and personal property taxes, land fill permits as well as other general billing fees. We also issue business permits/licenses for such activities as food services, liquor licenses, entertainment, taxi drivers and taxi companies, pawn shops, and sole proprietors. We are agents for various state agencies such as Department of Inland Fisheries and Wildlife (hunting, fishing, snow sled, ATV and boat licenses); Animal Welfare (dog licenses); Vital Statistics (birth, death, marriage certificates, issuing marriage licenses and burial permits); Bureau of Motor Vehicle (vehicle registrations); Secretary of State, Corporation and Elections (state and federal elections and voter registration). These services are provided as to the citizens of Augusta following strict rules and regulations of each agency.

The Bureau is staffed by the City Clerk, as well as six full-time clerks all dedicated to provide excellent customer services. In 2018 increased the available online services to include tax payments, in addition to online dog licenses, which are available from October 15th to January 31st and vital records, which are available year round. These services are provided in partnership with InforMe.gov.

The Bureau is the first point of contact if you are interested in starting or operating a business in Augusta. We issue licenses for food, liquor, entertainment, taxicab companies and drivers, pawnbrokers and door to door sales, as well as certificates of proprietorship. Please contact our office we will be happy to help you determine what state and city business licenses are necessary for your business.

Have you had a life event within the last year, did you get married/divorced or move to a new home. You will need to update your voter and/or vehicle registration, stop by or give us a call and we will be happy to help.

The following is an overview of the activities in calendar year 2019.

<table>
<thead>
<tr>
<th>Clerk’s 2019 Statistics</th>
<th>Issued</th>
<th>Revenue</th>
<th>Vital Records Filed in 2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Births Certificates Issued</td>
<td>785</td>
<td>$ 9,117</td>
<td>Birth records filed</td>
</tr>
<tr>
<td>Deaths Certificates Issued</td>
<td>656</td>
<td>$ 4,704</td>
<td>Death records filed</td>
</tr>
<tr>
<td>Marriage Certificates Issued</td>
<td>221</td>
<td>$ 2,595</td>
<td>Marriage licenses issued</td>
</tr>
<tr>
<td>Burial Permits Filed</td>
<td>299</td>
<td>$ 4,144</td>
<td>Marriage licenses returned</td>
</tr>
<tr>
<td>Marriage Licenses Issued</td>
<td>154</td>
<td>$ 3,744</td>
<td></td>
</tr>
<tr>
<td>Online vital record orders</td>
<td>34</td>
<td>(included above)</td>
<td></td>
</tr>
</tbody>
</table>
**Dog Licenses**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dogs Registered</td>
<td>1,832</td>
</tr>
<tr>
<td>Online dog licenses 2019</td>
<td>206 (included in total)</td>
</tr>
<tr>
<td>Exempt Dog Licenses</td>
<td>21</td>
</tr>
<tr>
<td>Dog Kennel Licenses</td>
<td>6</td>
</tr>
<tr>
<td>Late Fees</td>
<td>$3,325</td>
</tr>
<tr>
<td>Total city revenue</td>
<td>$8,294</td>
</tr>
</tbody>
</table>

**Business License**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food/Beverage Licenses (125)</td>
<td>$19,625</td>
</tr>
<tr>
<td>Lunch Mobile (20)</td>
<td>$1,000</td>
</tr>
<tr>
<td>Coin-operated Devises (16)</td>
<td>$560</td>
</tr>
<tr>
<td>Dance License (3)</td>
<td>$175</td>
</tr>
<tr>
<td>Amusement Licenses (8)</td>
<td>$350</td>
</tr>
<tr>
<td>Pawnbroker (2)</td>
<td>$100</td>
</tr>
<tr>
<td>Professional &amp; Occupational (9)</td>
<td>$1,350</td>
</tr>
<tr>
<td>Taxi Drivers Licenses (48)</td>
<td>$1,200</td>
</tr>
<tr>
<td>Taxi Operators Licenses (with cabs)</td>
<td>$651</td>
</tr>
<tr>
<td>Marijuana Caregiver Retail Store (3)</td>
<td>$4,200</td>
</tr>
<tr>
<td>Registered Caregiver</td>
<td>$200</td>
</tr>
</tbody>
</table>

**Registered Voters 2018**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Democrat</td>
<td>5,122</td>
</tr>
<tr>
<td>Green Independent</td>
<td>530</td>
</tr>
<tr>
<td>Republican</td>
<td>3,858</td>
</tr>
<tr>
<td>Unenrolled (register but not in party)</td>
<td>4,499</td>
</tr>
</tbody>
</table>

**Treasurer’s /Tax Collector’s 2019 Statistics**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inland Fisheries and Wildlife</td>
<td></td>
</tr>
<tr>
<td>Boat Excise Tax</td>
<td>$13,026</td>
</tr>
<tr>
<td>Agent Fees Inland Fisheries and Wildlife</td>
<td>$4,289</td>
</tr>
</tbody>
</table>
### Bureau of Motor Vehicles

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
<th>Transactions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auto Excise Tax</td>
<td>$ 3,346,271</td>
<td>14,109</td>
</tr>
<tr>
<td>Rapid Renewal Program (online excise)</td>
<td>$ 484,867</td>
<td>2,576</td>
</tr>
<tr>
<td>Auto Agent Fees (BMV)</td>
<td>$ 49,965</td>
<td>15,063</td>
</tr>
<tr>
<td>Aircraft Excise Tax</td>
<td>$ 16,285</td>
<td>41</td>
</tr>
</tbody>
</table>

### Property Taxes Assessed April 1, 2019

<table>
<thead>
<tr>
<th>Type</th>
<th>Number</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Real Estate</td>
<td>8,400</td>
<td>$33,990,000</td>
</tr>
<tr>
<td>Personal Property</td>
<td>983</td>
<td>$ 4,005,522</td>
</tr>
<tr>
<td></td>
<td>9,383</td>
<td>$37,995,522</td>
</tr>
</tbody>
</table>

2019 Tax Liens Filed | 247 | $ 467,210 |
The Human Resources Bureau handles employee recruitment, compensation and benefits administration, staff development, employee relations, labor relations and collective bargaining, records management, supervisory counseling, workplace injury and risk management, and health & safety matters. In 2019, the Bureau’s staff of two full-time and one part-time employees provided one or more of these services for the City’s 249 regular full-time and part-time employees and 317 seasonal/intermittent part-time employees.

The Human Resources Bureau’s primary efforts in 2019 were focused on:

**Recruitment and Selection.** Human Resources is involved at every step of the City’s hiring and recruitment process, from determining the most effective search methods to orientation of newly hired employees. During 2019, 937 applications were received and processed resulting in 182 new City staff members. Recruitment events such as the Hire-A-Vet job fair, additional online job posting, and targeted advertising were some of the mechanisms used to boost recruitment. In spite of those efforts, recruitment of candidates for a number of the City’s vacant positions was a challenge due to a low unemployment rate and under-market City wages.

**Compensation Review.** Recognizing that under-market wages were impacting the City’s ability to recruit and retain employees, the City Council authorized the undertaking of a comprehensive pay comparison study for many of the City’s full-time positions. The results showed which positions had wage disparities from similar positions in other comparable municipalities and led to the City Council authorizing one-time adjustments to the established salary schedule for those positions. We look forward to positive results from those changes next year.

**Labor Relations.** Collective bargaining remained a priority in 2019 as negotiations were carried out with eight collective bargaining units for the development of new contracts. By the end of the year, agreements had been reached with six of the eight bargaining units and they were approved for implementation.

**Benefits Administration.** Changes in employee dental coverage were implemented smoothly in 2019. The City continued its efforts to make the new PPO 2500 health insurance plan the standard plan for City employees. We continue to monitor and execute all mandates related to the Affordable Care Act and other employment and benefit laws that impact the City’s employees and retirees.

**Workplace Safety.** Through the collective efforts of our employees, the City’s injury rating remained low with only 12 claims resulting in lost work time. Department Directors continue to make use of safety grants when available and provide frequent training for employees such as toolbox and tailgate “talks” related to the jobs at hand. Online training as a method to focus on safe practices in the workplace continued to be implemented in City Departments.
Mission Statement

We, the members of the Augusta Fire Department, are dedicated professionals committed to safely serving our community by protecting life, property and the environment through prevention, education and emergency services.

We are pleased to summarize the activities of the Fire Department for the year 2019. The past year was busy with the completion of the final phase of construction at Hartford station. 2019 was the busiest year on record for emergency responses with EMS at 5,339 patients and fire calls at 1,418.

Department Training

Completed a Rapid Intervention Team (RIT) training on Boothbay Street in an abandoned apartment building
Firefighter/Paramedic Ted Marshall obtained his Fire Instructor I&II
Completed two regional Haz Mat Team V training exercises
Reorganized daily operations and annual requirements to streamline department wide training
AFD members completed training in Fire and EMS, totaling a cumulative 3,365 hours
2-Members completed the Tactical Casualty Combat Care in preparation and response to active shooter events

Employees

Firefighter/Paramedic Kevin Curry retired after 25-years of combined service
Firefighter/Paramedic Zach Talmadge accepted a position with the Hampden Fire Dept.
New Employees: Firefighter/Paramedics Brittany Corey, Anthony Barton, Ryan Morton, Robert Currier and John Adams

Other events

Community fundraising support programs with fire truck and birthday party raffles
Mass Casualty exercise planning & preparedness
PSA announcements with local radio stations
Colonial Theater fire safety education & training
CPR programs provided within the community and school systems
Fire Prevention month open house and educational programs
Airport disaster planning & mass casualty response
Community events included involvement kids events at Mill Park, Rail Trail events and fundraisers, local fundraising programs for cancer support, lung cancer, brain cancer, Autism, Bread of Life Ministries, YMCA, Boy Scouts Girl Scouts, Elks Club & Calumet Club

Response Statistics.

Fire 2019 = 1,418
EMS 2019 = 5,339
Department Projects:

- Completed the expansion & renovation of Hartford Fire Station
- Accepted delivery of new Ferrara Fire Engine to be housed at Hartford Station
- Added two Firefighter/Paramedic positions to supplement staffing at the North station and reduce overtime costs
- Senior Fire Safety programs & education in 12-different elderly housing complexes
- Fire prevention & education in all of the Augusta schools
- Promoted Knoxbox ordinance requirements
- Pre-planning of high vulnerability areas & multi-family housing
- Worked with the Augusta Schools to establish a firefighting program at the Capital Area Technical Center
- Continued to foster good working relationships with 18-local fire departments to enhance mutual aid response, cost sharing for training and equipment
- Provided training for the Augusta Police on Narcan administration
- Promote safe housing, exits, smoke detectors, fire escape planning and sprinkler systems
- Worked to enforce the required CO alarms & detection in local lodging facilities
- Provided first aid, AED, CPR, fire evacuation and stop the bleed training programs with the Catholic Diocese Safety Team and parishioners

Our Department wishes to thank the Citizens of Augusta for all the support. We ask if there is anything we can do for you to make our community to be a safer place please contact us by phone or email, we are here for you.
Message from the Chief: The Augusta Police Department has accomplished its commitment to build relationships with our community members while providing the highest level of service to keep our citizens safe. As the Chief of Police, I will maintain and continue to improve on providing our on-going efforts with the community in order to maintain and build public confidence. The citizens of Augusta receive outstanding service from the men and women of the Augusta Police Department who are constantly thinking of new and better ways to serve. Community policing is at the heart of our organization and is emphasized at every level. The Augusta Police Department is dedicated to reaching the highest standards of professionalism through policies, procedures, training and technology. While the overall crime rate for the entire state, including Augusta, are focus still remains on the Opioid Crisis which is one of the causation factors for many of our crimes; improved Domestic Violence approaches, and quality of life issues.

Crime Statistics

The crime statistic below are not all inclusive of crimes handled by the Augusta Police Department, but crimes that are required to be reported to the FBI. * Not required to be reported to FBI. These numbers are drawn from the APD record management system and may not reflect the final totals reported by the State of Maine.

<table>
<thead>
<tr>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide</td>
<td>Homicide</td>
<td>Homicide</td>
</tr>
<tr>
<td>0</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Rape</td>
<td>Rape</td>
<td>Rape</td>
</tr>
<tr>
<td>17</td>
<td>21</td>
<td>19</td>
</tr>
<tr>
<td>Robbery</td>
<td>Robbery</td>
<td>Robbery</td>
</tr>
<tr>
<td>8</td>
<td>10</td>
<td>12</td>
</tr>
<tr>
<td>Aggravated Assault</td>
<td>Aggravated Assault</td>
<td>Aggravated Assault</td>
</tr>
<tr>
<td>28</td>
<td>29</td>
<td>16</td>
</tr>
<tr>
<td>Assault</td>
<td>Assault</td>
<td>Assault</td>
</tr>
<tr>
<td>382</td>
<td>474</td>
<td>508</td>
</tr>
<tr>
<td>Burglary</td>
<td>Burglary</td>
<td>Burglary</td>
</tr>
<tr>
<td>76</td>
<td>63</td>
<td>58</td>
</tr>
<tr>
<td>Theft</td>
<td>Theft</td>
<td>Theft</td>
</tr>
<tr>
<td>460</td>
<td>530</td>
<td>522</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
<td>Motor Vehicle Theft</td>
<td>Motor Vehicle Theft</td>
</tr>
<tr>
<td>9</td>
<td>25</td>
<td>8</td>
</tr>
<tr>
<td>Domestic Violence</td>
<td>Domestic Violence</td>
<td>Domestic Violence</td>
</tr>
<tr>
<td>146</td>
<td>158</td>
<td>192</td>
</tr>
<tr>
<td>*Drug Offenses</td>
<td>*Drug Offenses</td>
<td>*Drug Offenses</td>
</tr>
<tr>
<td>330</td>
<td>423</td>
<td>360</td>
</tr>
<tr>
<td>*Vehicle Stops</td>
<td>*Vehicle Stops</td>
<td>*Vehicle Stops</td>
</tr>
<tr>
<td>6286</td>
<td>6543</td>
<td>6468</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>2017 Reports</th>
<th>2018 Reports</th>
<th>2019 Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Investigative</td>
<td>Investigative</td>
<td>Investigative</td>
</tr>
<tr>
<td>4269</td>
<td>3475</td>
<td>3435</td>
</tr>
<tr>
<td>Arrest</td>
<td>Arrest</td>
<td>Arrest</td>
</tr>
<tr>
<td>1538</td>
<td>1592</td>
<td>1541</td>
</tr>
<tr>
<td>Crash</td>
<td>Crash</td>
<td>Crash</td>
</tr>
<tr>
<td>1254</td>
<td>1255</td>
<td>1300</td>
</tr>
<tr>
<td>Traffic Summons</td>
<td>Traffic Summons</td>
<td>Traffic Summons</td>
</tr>
<tr>
<td>1765</td>
<td>1841</td>
<td>1371</td>
</tr>
</tbody>
</table>

Communications Center: The Augusta Police Department communication center services Augusta Police and Fire/EMS as well as Hallowell Police and Fire. “Calls for service” only reflect the calls where a call entry is made and do not reflect the total calls coming into the communications center that do not generate a call entry.
## 2017 Calls

<table>
<thead>
<tr>
<th>Calls for service:</th>
<th>2018 Calls</th>
<th>2019 Calls</th>
</tr>
</thead>
<tbody>
<tr>
<td>Augusta Police:</td>
<td>48,200+</td>
<td>49,500+</td>
</tr>
<tr>
<td>Augusta Fire/EMS:</td>
<td>6,300+</td>
<td>6,180+</td>
</tr>
</tbody>
</table>

The Augusta Police Calls for service does not reflect all the work of the Augusta Police Department.

### Grants Awarded to the Police Department

<table>
<thead>
<tr>
<th>Grant Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019 Bulletproof Vest Partnership</td>
<td>$6,106.28</td>
</tr>
<tr>
<td>2019 Justice Assistant Grant</td>
<td>$16,810.94</td>
</tr>
<tr>
<td>2019 IF&amp;W Spring Round of ATV Enf.</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>2019 IF&amp;W Fall Round of ATV Enforcement</td>
<td>$1,000.00</td>
</tr>
<tr>
<td>2019 BHS-Impaired Driving</td>
<td>$25,600.00</td>
</tr>
<tr>
<td>2019 BHS-Seatbelt</td>
<td>$25,600.00</td>
</tr>
<tr>
<td>2019 BHS-Speed</td>
<td>$25,600.00</td>
</tr>
<tr>
<td>2019 BHS-Distracted Driving</td>
<td>$24,999.00</td>
</tr>
<tr>
<td>2019 BHS-ARIDE Team –PENDING</td>
<td>$TBA</td>
</tr>
<tr>
<td>2019 BHS-Pedestrian</td>
<td>$24,999.00</td>
</tr>
<tr>
<td>2019 S. Kennebec Und. Drink. (Multi-Agency)</td>
<td>$12,000.00</td>
</tr>
<tr>
<td>2019 Walmart Grant</td>
<td>$3,500.00</td>
</tr>
<tr>
<td>2016 COPS Hiring Grant (over 3 years) Ends 2019</td>
<td>$125,000.00</td>
</tr>
<tr>
<td>2019 Dirigo Safety Underage Drinking Grant</td>
<td>$4,500.00</td>
</tr>
<tr>
<td>2019 Maine Municipal (spring) vests</td>
<td>$1,488.74</td>
</tr>
<tr>
<td>2019 Maine Municipal Scholarship</td>
<td>$500.00</td>
</tr>
<tr>
<td>2019 Maine Emergency Management Active Shooter Training</td>
<td>$8,000.00</td>
</tr>
</tbody>
</table>

### Community Events and Participation
Sexual Assault and Crisis Celebrity Dinner
National Drug Takeback Day
Roadside sobriety check vehicle partnership
Monthly Coffee with a cop
RAD classes
Hire a Veteran Program at the Armory
Swim Torch Run
Sawtelle Strong Trunk or Treat
Cop Camp
Fallen Officer Vigil
Capitol Clubhouse
Tread Fest
NHTSA Thanksgiving safety campaign
Rabies Clinics
Cony HS safe teen driving presentation
Car Seat Checks and Installations
Augusta Age Friendly
Wreath Laying at Mount Hope Cemetery
1 in 5 5k
Children’s Center visit
Clear Paths Program
Read a Thon at Elementary Schools
Camp Post Card
Drive sober or get pulled over campaign
Fourth of July Parade and Fireworks
Kennebec River Rail Trail Half Marathon and 5K
Salvation Army Christmas Adopt-a-Family
Taco Challenge
Civilian Police Academy
National Night Out
Blue Lives Matter Softball Tournament
Save Your Breath 5K
Walk for Hope
Buzzed Driving is Drunk Driving campaign
NAMI and ESM Golf tournament
Child safety event at Old Navy
Chat with the Chief on YouTube
Camp Sunshine motorcycle run
Wanderers Program
Salvation Army Food drive
107.9 Interviews Every Month
Safety Day at Sam’s Club
Kids Day at Capitol Park
National Texting and Driving Campaign
JMG Food Drive cony high
YMCA triathlon
Click it or Ticket campaign
DARE charity softball tournament
Mutt Strut
LE Shooting challenge - SRT Scarborough
Lobby e-commerce zone
Cony Middle School tour of APD
Kennebec Church Easter Egg Hunt Augusta
Kidabaloo at Civic Center
Salvation Army Kettle Drive
Holiday Tree Lighting
Tip-a-Cop
Halloween Downtown
Law v. Saints basketball game
Started SnapChat social media account
7th Up Biz Tour 2019
Corporal Cole Memorial Run
- Cops on top Hike
- Otto Von Schnoodle Event-Glenridge Apartments
- Serving Lunches at school
- Underage Drinking crackdown grants
- Hands Free Media Event at Wal Mart
- NAMI Code 3 event in Hallowell
- Travis Mills 5K
- Rise and Shine 5K
- KCJ Knitting/Crocheting with Inmates
- Gaga Ball Field Day Activities
- No Shave and pink line flags for charity
- Hands Free clinic at VW
- 911 Remembrance
- Color Guard Events
- Trek Across Maine
- International Literacy Day Community Forum

## Awards and Commendations

<table>
<thead>
<tr>
<th>Name</th>
<th>Award Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Officer David Adams</td>
<td>Life Saving Award</td>
</tr>
<tr>
<td>Dispatcher Tyler Andreasen</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Officer Brad Chase</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Dispatcher Jerrad Dinsmore</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Officer Paul Doody</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Court Officer Laura Drouin</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Dispatcher William Emery</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Detective Matt Estes</td>
<td>Distinguished Unit Award (SRT)</td>
</tr>
<tr>
<td>Detective Matt Estes</td>
<td>Distinguished Unit Award (BCI)</td>
</tr>
<tr>
<td>Part-time Clerk Elyse Galles</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Detective Christopher Guay</td>
<td>Distinguished Unit Award</td>
</tr>
<tr>
<td>Dispatcher Jason Joler</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Lieutenant Vicente Morris</td>
<td>Distinguished Unit Award</td>
</tr>
<tr>
<td>Detective Benjamin Murtiff</td>
<td>Distinguished Unit Award</td>
</tr>
<tr>
<td>Officer Desmond Nutter</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>SRO Desmond Nutter</td>
<td>Distinguished Unit Award</td>
</tr>
<tr>
<td>Detective Todd Nyberg</td>
<td>Distinguished Unit Award</td>
</tr>
<tr>
<td>Officer Jonathan Provisor</td>
<td>Distinguished Unit Award</td>
</tr>
<tr>
<td>Dispatcher Marcel Rapp</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Officer Michael Raymond</td>
<td>Distinguished Unit Award</td>
</tr>
<tr>
<td>Dispatcher Rachael Reed</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Dispatcher Jeff Richards</td>
<td>Distinguished Unit Award</td>
</tr>
<tr>
<td>Records Clerk Shari Rogers</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Officer Nicholas Sterling</td>
<td>Distinguished Unit Award</td>
</tr>
<tr>
<td>Dispatcher Nathan Taylor</td>
<td>Commendatory Letter</td>
</tr>
<tr>
<td>Officer Zachary Tobias</td>
<td>Distinguished Unit Award</td>
</tr>
<tr>
<td>Officer Zachary Tobias</td>
<td>Life Saving Award</td>
</tr>
<tr>
<td>Detective Michael Unterkoefer</td>
<td>Distinguished Unit Award (SRT)</td>
</tr>
</tbody>
</table>
Detective Michael Unterkoefler  
Detective Brian Wastella  
Officer Donald Whitten  
Officer Carly Wiggin  
Officer Simon Yorks  
Officer Simon Yorks

**Accomplishments 2019**

- Several New collaborations with treatment centers for opioid addiction.
- Enhanced Neighborhood Safety through traffic enforcement, unmarked patrols and neighborhood watch.
- Continue to deploy safety tips/advice on scams through our social media sites and radio station 107.9 to keep the public as informed as possible. This includes our TIP411 App that has enhanced or crime reporting capabilities.
- Pedestrian Safety through enforcement and engineering safe crossings by adding extra patrols and partnering with the state.
- Further collaboration with the hospital regarding Mental Health Calls to improve services.
- Focus on collaboration with more culturally diverse groups.
- YouTube Channel and “Chat with the Chief” to Improve our education to the community on what our day to day operations entail.
- Building Improvements-exploring a new police station

**Goals for 2020**

- Building Improvements-getting the new police station approved.
- Explore workload reduction/dispersal in our dispatch center.
- Enhanced Domestic Violence Investigations follow-up and exploring the yellow/red flag law.
- Developing a program to detect and enforce hand to hand deals in parking lots.
- Continue to focus on the higher level dealers who are using trap houses to distribute narcotics.
- Continue to seek collaborations with prevention and rehabilitation groups.
- Explore how we can assists code enforcement and the fire department as they address dangerous and blighted properties.
- Additional officers on the street to detect operating under the influence, pedestrian and other traffic safety offenses.
- More collaboration with Parks and Recreation for both youth and adult sporting events and community policing.
- Look at more ways to have a presence in the schools.
Staffing

2019 was another year of staffing changes and challenges for Public Works. Tyler Pease joined our team in July as the Assistant City Engineer and became City Engineer with the departure of our Deputy Director/City Engineer in December. At this time the Deputy Director position is vacant and we are busy recruiting for that position along with other staff vacancies.

Two other changes that occurred was the reorganization of our five (5) front line supervisors by promoting one of those positions to an Operations Supervisor. The Operations Supervisor is still responsible for a small work crew but also helps provides oversight and scheduling assistance on day-to-day operations to the Deputy Director. The other significant change to our staffing was refilling the vacant Solid Waste Director position to oversee the Hatch Hill facility that is an operating landfill and recycling facility, as well as operating a methane to electricity generation plant. As a result of these two changes, long time employee, Dave Burlingame became our Operations Supervisor and Jon Chalmers will be joining us as Solid Waste Director in February of 2020.

We also continue work on the following important goals while being mindful that we have to balance level of service with available funding and resources.

- A focus on safety and reducing workplace injuries. On February 5, 2019 we made it to a year with no lost time accidents. We did have a lost time accident in late February 2019 so we had to start the clock again but we have been accident free (no lost time) again since then. We do weekly “Tool Box Talks” on safety and other subjects and this has helped raise awareness for safety and other important training aspects of our work.
- Recruitment and retention of a competent and well trained work force.
- Focus on improvements for pedestrian safety.

We continue to struggle with filling our vacancies for laborers and drivers with a Commercial Driver’s License (CDL), which is required to operator our big trucks and equipment. This is partly the result of a dwindling pool of applicants for these positions and wages that were low compared to what others were offering, along with the recent increases to the minimum wage. Fortunately, the City completed a pay study and we were able to increase wages for our employees and can now provide a competitive wage along with an excellent benefit package. As a result, we should be able to attract and retain good competent workers. Our goal for 2020 is to get back to being fully staffed!

Year-round services

Rubbish and Recycling

Curbside rubbish collection continues to be a popular, efficient and valuable service provided to our citizens. The single sort drop-off locations at Public Works and Hatch Hill provide recycling opportunities for our residents and we recycled more in 2019 than we did in 2018! With the elimination of the unmonitored containers and educating our residents, the quality of our single sort material has improved and we did not get charged for any contaminated recycling loads in 2019. The recycling container at Public works has extended hours so residents recycle on Wednesdays until 6 p.m. and on Saturday from 8 a.m. to 1 p.m. Residents can also use Hatch Hill for their recycling. Hours at Hatch Hill are 8 a.m. to 4 p.m. Tuesday to Saturday.
The table below provides a summary of City’s recycling for the past two years:

<table>
<thead>
<tr>
<th>Location</th>
<th>Number of Loads</th>
<th>Tons Recycled</th>
<th>Cost to Recycle</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Works, Police and City Center</td>
<td>200</td>
<td>286</td>
<td>$140 per ton</td>
</tr>
<tr>
<td>Hatch Hill</td>
<td>11</td>
<td>54</td>
<td>$45 per ton</td>
</tr>
<tr>
<td><strong>Total:</strong></td>
<td><strong>340</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Location</th>
<th>Number of Loads</th>
<th>Tons Recycled</th>
<th>Cost to Recycle</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Works (other sites eliminated)</td>
<td>110</td>
<td>183</td>
<td>$120 per ton</td>
</tr>
<tr>
<td>Hatch Hill</td>
<td>24</td>
<td>180</td>
<td>$45 per ton</td>
</tr>
<tr>
<td><strong>Total:</strong></td>
<td><strong>363</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Note: Taking the roll off with the single sort material to ecomaine in Portland costs $200 per trip.

The Household Hazardous Waste drop off day in May is a very popular spring time event. This year 11 communities participated resulting in 302 units of hazardous materials being removed from the waste stream and disposed of in accordance with EPA regulations. Old paint, batteries, universal waste (items containing mercury), used oil and prescription drugs were also accepted for recycling or disposal. Paper shredding was again available.

**General maintenance**
Public Works is responsible for year-round maintenance of the City’s streets. Routine tasks include:

- Street and Sidewalk Sweeping
- Street Patching and Repair
- Street and Crosswalk Painting
- Street Sign Upgrades and Replacements
- Roadside Ditching and Culvert Repairs
- Brush Cutting and Roadside Mowing
- Snow Removal
- Emergency Response

**Special Projects and Paving**
Special projects that we started and/or completed this year include:

- Reconstructed Brookside Avenue which included building a new sidewalk.
- Constructed or rebuilt new sidewalks on a portion of Purinton Avenue, Greenwood Court, Taylor Street and Community Drive.
- Paved the following streets: Alderwood, Lamson, South Grove, University, Baldwin, Community, Gaywalk, East Crescent, Windy, Cross Hill, Lambert, Taylor and Worcester.
- Completed shoulder work on Cross Hill and Leavitt Roads.
- Completed ditching and some culvert replacement on Bolton Hill Road, Spring Road, Mount Vernon Road, Whitten Road, Middle Road, Mud Mill Road and 8 Rod Road.
- Repaired the washout at the old Garden Club pond located near University Drive.
The Central Garage operation is an Intraservice Fund. The majority of revenues come from rental of fleet owned vehicles to various city departments, vehicle maintenance to those non-central garage owned equipment, as well as the sale of fuel. These revenues are used to pay for the costs of running Central Garage and vehicle maintenance & repairs. Monthly depreciation, which is factored into the rental rates, pays for vehicle replacements when they reach the end of their useful life.

The Fleet Service Manager is responsible for all aspects of the Central Garage which includes the fleet, the buildings and grounds at the Public Works Facility. Other Central Garage personnel include a working Chief Mechanic, four (4) technicians, a parts person and an Administrative Assistant who is also shared equally within the Streets and Solid Waste Bureaus. Central Garage continues to provide garage space for the Public Safety mechanic to perform their maintenance duties and also orders supplies and parts and processes their work orders.

Central Garage is responsible for the maintenance and upkeep of approximately 120 pieces of their own equipment, plus equipment owned by Solid Waste and Parks & Cemetery Bureaus. Decisions on what vehicles will be purchased are based on an equipment replacement schedule which is used as a guide. This schedule evaluates which vehicles are due for replacement based on the actual condition of the vehicle and the needs of the various departments which can change depending on the services being provided to our citizens.

Central Garage spent $527,816 of the equipment reserve account this year to purchase the following replacement vehicles and equipment:

- 1 – Class 8 Dump truck with plow & wing
- 1 - ¾ ton 4x2 Pickup
- 1 - Rubbish Truck
- 2 – ½ ton 4x2 Pickups (one of these was for the Facility Maint. Dept.)
- 1 – Tractor
- 1 – Bucket Truck (this was for the Facility Maint. Dept.)
Public Works is responsible for year-round maintenance of the City’s streets. Routine tasks include:

<table>
<thead>
<tr>
<th>Street and Sidewalk Sweeping</th>
<th>Street Patching and Repair</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street and Crosswalk Painting</td>
<td>Street Sign Upgrades and Replacements</td>
</tr>
<tr>
<td>Roadside Ditching and Culvert Repairs</td>
<td>Brush Cutting and Roadside Mowing</td>
</tr>
<tr>
<td>Snow Removal</td>
<td>Emergency Response</td>
</tr>
</tbody>
</table>

**Special Projects and Paving**

Special projects that we started and/or completed this year include:

- Reconstructed Brookside Avenue which included building a new sidewalk.
- Constructed or rebuilt new sidewalks on a portion of Puriton Avenue, Greenwood Court, Taylor Street and Community Drive.
- Paved the following streets: Alderwood, Lamson, South Grove, University, Baldwin, Community, Gaywalk, East Crescent, Windy, Cross Hill, Lambert, Taylor and Worcester.
- Completed shoulder work on Cross Hill and Leavitt Roads.
- Completed ditching and some culvert replacement on Bolton Hill Road, Spring Road, Mount Vernon Road, Whitten Road, Middle Road, Mud Mill Road and 8 Rod Road.
- Repaired the washout at the old Garden Club pond located near University Drive.
Hatch Hill is the City owned solid waste disposal and recycling facility that operates as an enterprise fund. It is a regional facility that provides waste disposal and recycling services to Augusta and eight surrounding communities as well as the State and Federal agencies that operate in the region. All users pay to use Hatch Hill and revenues pay for day-to-day operations, provide reserve accounts for capital equipment (vehicles and future solid waste disposal) and post closure monitoring and maintenance of the facility once waste is no longer accepted.

Tonnages and Revenues

The graph on the following pages shows that tonnages have increased over the past few years but are still within the annual projections when the landfill was originally built in 2001 with an anticipated life of 20 years. At this time, it is projected that Hatch Hill has approximately 8 years of life remaining. The life expectancy of the landfill has been increased due to:

- Years when the tons of waste going to the landfill were lower than expected
- Settlement and good densification (compaction) of the waste being landfilled

Consumers recycling, adjusting buying habits to reduce the amount of rubbish they generate, reusing and repurposing items and composting.

Methane to Electricity Generation Project

The Methane to Electricity project is up and running and we are “net metering”! This project collects the landfill gas that is a byproduct of landfiling garbage (decomposing garbage naturally creates methane gas) and uses it as the fuel supply for our 510 kW generator to create electricity. Additionally, as part of this project we installed piping in the sidewalks around the methane building and to the underground truck pit scale and use the waste heat from the generator to keep the snow that falls on the sidewalks melted and heat the truck scale pit so the scales don’t freeze. We plan to have an open house this spring to invite the public out to see this important project.

People ask “What is net metering”? Net metering is a way for the City to use the electricity generated at Hatch Hill to offset the electrical costs to Hatch Hill and nine City owned (including the Schools). Every month CMP reads the meter at Hatch Hill to determine how much electricity the methane generator created and exported to the CMP electrical grid. The City receives a credit from CMP for the electricity we produce and it is used to offset the electrical costs for Hatch Hill and nine other City and School buildings. State law requires that the site generating the electricity, in this case Hatch Hill, be credited first and the remaining credit is applied to the other nine buildings. Hatch Hill charges those other nine buildings a reduced electrical rate to offset the $2.25 million investment in the methane generation project which Hatch Hill financed. This results in stabilized electrical costs to these buildings for the next 15 years at rates slightly lower than currently charged by CMP.

This project has facilitated the generation of approximately 4 million Kwh of renewable energy credits and helps the City work toward the goal of being environmentally responsible.
Budgeted revenues for this year are $2.96 million with expenses budgeted at $2.85 million. Increases in tonnage, along with the use of auto shredder residue as “alternate daily cover” (the City receives a revenue for this material), has again resulted in a positive cash balance at the end of the last fiscal year - June 30, 2019. Revenues in excess of expenses are held in the fund balance to be used for future unanticipated expenses as well as providing the “savings account” for post closure monitoring and maintenance which needs to be done for at least 30 years after the facility stops accepting waste for landfilling. We need to “save” a total of $10.1 million dollars before the landfill reaches capacity and is closed. At this time we have $6.725 million “saved” and will save the rest over the remaining years that the landfill accepts waste.

In addition to the landfill, Hatch Hill also operates a recycling program. The table below summarizes the materials brought into Hatch Hill for disposal in the landfill or for recycling.
The Augusta School Department continues to be a vibrant organization that employs over 600 full and part-time individuals and provides educational opportunities to approximately 2250 students in four Elementary Schools and one 7-12 Secondary Campus. In addition, approximately four hundred students attend the Capital Area Technical Center and many adult learners attend the Adult and Community Education Center. The students on the six campuses represent the entire socio-economic spectrum, speak 22 different languages, and represent pre-K to adult. The opportunities and challenges presented by such a diverse population are welcomed by the extremely professional employees that are found at all levels of the School Department. Teaching and learning is the focus as the school department addresses the needs of students and adults that attend programs from Pre-K through adulthood. The citizens of Augusta should be proud of the educational opportunities that exist for all learners in the Augusta School Department, Capital Area Technical Center, and Adult and Community Education.

Cony Middle and High School

As we look back on 2019, we are proud of the accomplishments of our students and staff. We are honored to work with our teenagers because they inspire us about the future. It is a privilege to help to shape the leaders of tomorrow. As we look back on 2019, we are proud of the accomplishments of our students and staff! Happy 2020!

Based on the goals of the Augusta School Department, listed below are our accomplishments for 2019.

Communication

Please know that we have a number of venues to provide information to our families, community members and students about Cony. We have our school’s website at augustaschools.org and we have a “Cony MS and HS” page on Facebook. In addition, we have an Instagram page “conymshsrams.” Other ways to get information about the school is through the announcements under the student tab on Cony’s webpage, the kiosk at the South Belfast entrance to Cony, or letters home from our school.

Community & School Department Collaboration

We appreciate our parents, community members, and partners (in both profit and nonprofit organizations) who help to support our schools. So many people volunteer their time to help make Cony a vibrant community. Parents and community members help with sports programs, the art and music department, the library, MS Parent group, concession stands, and many more ways. We could not provide the programs we do without the strong support of our community.

We have partnerships with many community organizations to help our students. We work with the United Way, Augusta Boys and Girls Club, Augusta Parks and Recreation Department, Augusta Police and Fire Departments, Cony Sports Boosters, Kennebec Behavioral Health, Spurwink, Augusta Food Bank, Family Planning, Capital Area New Mainers Project, Healthy Communities of the Capitol area, UMA, Family Violence Project, Sexual Assault Crisis and Recovery center, and Project Graduation…just to name a few. These partnerships help us meet the needs of our students and staff.

In addition to all these nonprofits, so many area businesses help to support numerous activities in our school. We truly appreciate their ongoing and steadfast support.

Our school spirit can be witnessed at Pep Rally, special events, in the classroom, or on the fields. We thank our families, community members, and partners for all of their contributions to Cony.

Safe & Secure School Community

One of the most important priorities of our school is to provide a safe and secure school community.
We are fortunate to partner with the Augusta Police Department so we can have a School Resource Officer at Cony. This position is vital to our school community. Students and staff see Officer Nutter, our current SRO, as a resource and trusted adult. His presence ensures the safety of our school community.

In addition, we work with our students by providing, teaching and having clear expectations for behavior. We know the importance of helping students to create strong Habits of Work for college, the military or the world of work. We prioritize helping students reach these important skills.

Healthy Lifestyles

We provide education about healthy lifestyles in a variety of ways at Cony. Each of our 7, 8, and 9th graders take a class in health and physical education. We provide speakers on important topics like healthy relationships, motivation, setting goals, and avoiding substance abuse. Our McKinney Vento (formerly called Homeless) program, along with our Special Education program, provide weekend food backpacks for our students. We have a community closet that supports the clothing needs of our school.

We encourage our students to get involved in the school community by hosting two club and sports fairs during the year. A significant number of our student body are involved in some sort of activity, club, or sports group. For example, over 40% of our student population participates in athletics at Cony. The middle school also has a vibrant sports program. Chizzle Wizzle alone has over 300 students involved in one aspect or another of the show. This amazing production is a historic event that brings our community and school together.

Adaptive Mindset for a Changing World

We continue to add to our Dual Enrollment options for students at Cony. This year we partnered with University of Maine at Augusta and offered four computer classes CIS 101 Intro to Computer Science, 110 Programming Fundamentals, 240 Networking Concepts, and ISS 210 Intro to Information Security. These classes add to our other Dual Enrollment class in UMA English 101, Senior Math and College Algebra, Digital Photography, Spanish, Anatomy, Chemistry, Psychology, and Early US History. We also added an internship program through our JMG (Jobs for Maine Graduates) program where students can gain experience in their field of interest and earn a Cony elective credit as well.

All of our 7th graders are exposed to technologies through the Unified Arts program where they learn keyboarding, presentation, spreadsheets, and word processing as well as an introduction to the computer field. Finally, our STEM class in the High School exposes students to robotics and engineering concepts. In addition, we have a scope and sequence of Digital Citizenship activities for each grade level from grades 7-12 to ensure students learn about being a good digital citizen.

We continue to have a diverse culture which enables us to have meaningful conversations about our changing world. Each year, we host a Diversity/Cultural Sharing Day put on by our MS/HS Civil Rights teams which is a great opportunity to learn about our changing world.

Personalized Learning

We truly believe that the Augusta School Department has the most dedicated and compassionate educators in our state. Our staff members work diligently to provide a rigorous curriculum and caring community to all of our students.

We love having both our middle school and high school at Cony. Our grade 7 and grade 8 students are divided among 8 teams of teachers and our high school students select their classes based on the Cony graduation requirements and their specific interests. Although we have two distinct grade spans, we work collaboratively on curriculum, staff development, etc. This is invaluable to our work.

Students must reach 24 credits in order to graduate with a Cony High School diploma. Students can personalize their learning by taking classes that expand their interest area. In addition, students can bring up to six credits from outside institutions to add to their graduation requirements for a Cony Diploma. We are fortunate to have many of our students participate in the Capital Area Technical Center and Adult Education.
We received a MELMAC grant which has enabled us to expose students to the post-secondary options available to them. We hold our two annual Aspirations Day (one in fall and one in the spring) where we do testing, host an inspirational speaker, and bring students on college visits. We provide a Financial Fitness Fair to our 8th graders and seniors on that day as well.

We truly appreciate working with the adolescents of our community. As a group, they are engaged, thoughtful, inspirational, and yes, challenging at times. Thank you to the Augusta community for their amazing children!

**Capital Area Technical Center (CATC)**

Capital Area Technical Center (CATC) is a regional career and technical education (CTE) school that has an enrollment of approximately 400 students from eight high schools that include: Cony, Erskine Academy, Gardiner Area High School, Hall-Dale High School, Maranacook Community High School, Monmouth Academy, Richmond High School, and Winthrop High School. CATC has 15 programs available to students: Auto Collision, Automotive Technology, Business Academy, Building Construction, Certified Nursing Assistant (CNA), Computer Technology, Culinary Arts, Early Childhood Education, Electrical Technology, Firefighting, Graphic Design & Printing, Law Enforcement Academy, Machine Tool with Welding, Medical/Veterinarian Terminology, and Plumbing & Heating. In the 2020-2021 school year, we hope to reinstate the drafting program. We are currently in the application process for an EMT program to begin in the 2021-2022 school year.

Our programs prepare students for careers in business and industry. Many students find they like the hands-on nature of our rigorous programs. Students are challenged, required to work hard, have the opportunity to earn certifications and college credits. Through operating in a close to real-world work environment, students gain professionalism and employability skills that are of equal importance to the technical skills that they will learn. All programs include topics such as workplace ethics, resume writing, job interviewing, and intensive safety or workplace appropriateness programs. Professionalism and developing work readiness skills are highly emphasized in each program. All programs require strong reading and writing skills, and many require an ability to read and write at a level appropriate for college coursework. All programs require strong math skills and the ability to work quickly through basic computations and work with fractions and ratios. CATC programs are designed to prepare a student for work or further education in the field and follow national business and industry program standards. At CATC students have significant opportunities to perform industry-realistic, hands-on work in their programs. Many programs offer live work opportunities as they align to the curriculum. For example, the Culinary Arts program caters a number community events, Automotive Technology students perform work on school and community member’s vehicles, and Building Construction students are soon to be completing work on a tiny home that will be available for purchase.

Students also obtain experience through competitions. For the 2018-2019 school year, CATC had a record year with 57 students attending the State SkillsUSA competitions held in Bangor, earning 21 medals. Three of the medalists competed at the National SkillsUSA competition in Kentucky. A team of five Culinary Arts students won the Maine title and competed in the National Restaurant Association’s ProStart competition in Washington D.C., placing 19th in the nation. In the 2019-2020 school year, we held our SkillsUSA local competition on January 15th, and 55 students will be moving on to the state competition to represent CATC in Bangor on March 19th and 20th. The 2020 ProStart team was again the Maine State Champion in the state competition held on February 15th. The team will travel to Washington DC on May 9th and 10th.

Each instructor has been previously employed in his/her program area and is required to have an advisory committee made up of area professionals. Advisory committees meet bi-annually to advise CATC instructors on current practices and new technologies. In addition, these advisory committees have hired students and frequently give donations to our programs. For example, our Firefighting program has been the recipient of many donations from local fire departments, as well as donations from other Career and Technical...
scoles in Maine. Many thanks are due to Chief Audette and Deputy Chief Groder for their advice, time, use of the Western Ave fire station and other equipment, and their steady support. The partnerships with industry leaders such as these have been essential to developing and growing our programs.

CATC is funded through a combination of federal and state funds. We receive the Federal Carl D. Perkins Grant to support programs and expend funds on professional development and equipment purchases to ensure strong alignment between our programs and industry standards. Accountability measures built into the Perkins Grant help CTE schools fund and implement initiatives to gain industry and stakeholder involvement in CTE and facilitate recruitment and retention of non-traditional students. Recent examples of how the Perkins Grant has supported the purchase of equipment include a new paint booth in the Auto Collision program, additional stryker beds in the CNA program, and additional Chromebook carts. While a combination of state allocation and federal grant funds provide CATC students with significant opportunities to earn credentials of value in high-wage, high-skills industries, given the rapidly changing nature of technology we sometimes struggle to keep pace with industry advancements. Luckily, our communities, legislators at all levels, and news media have recognized the importance of and immediate need to strengthen our workforce and economy in Maine. Now more than ever before, CTE centers and region schools are vital to developing a strong workforce and economy in Maine. CTE is the critical link between the young people that we want to keep in our state and the Maine jobs that need credentialed workers. Local government, the state legislature, governor's office, and federal policy makers are pushing for additional funds for CTE as recognition of the great opportunity to support students and meet the needs of Maine's future.

Adult Education

Augusta Adult and Community Education has many areas of focus that promote lifelong learning for Augusta residents. These focus areas include:

HiSet & High School Diploma:
Robust and Rigorous Curriculum that meet the Maine Learning Standards as well as College and Career Readiness Standards, supplements and Supports Cony High School Students, working with students through the lens of adult learning

College Transitions/Higher Ed preparation:
Assist aspiring college students with navigating college application and assessment process, assist students who have started college but didn't finish, assist students who are enrolled in secondary education.

Language and Literacy:

ELL level 1: Entry Level Literacy and Oral Communication
Focuses on Learning the English alphabet and sound-letter association, basic grammatical structures, punctuation and vocabulary. Teaches oral communication (listening and speaking skills) for basic and survival needs in American culture.

ELL Level 2: Beginning Level Literacy and Oral Communication
This class builds on oral and written communication skills; focuses on grammatical structures, life skills and literacy. Introduces verb tenses, parts of speech, reading simple texts and responding to questions. Includes cultural immersion.

ELL level 3: Intermediate Level Literacy and Oral Communication
This class focuses on oral communication, reading and writing proficiency. Develops vocabulary; builds on grammatical skills and crafting simple paragraphs. Introduces text analysis, comprehension, and oral presentations.

**ELL levels 1, 2 and 3 Workshop**

This class reinforces skills learned in levels 1, 2 and 3 in listening, speaking, reading and writing with an emphasis on technology.

**Workforce Development & Professional Development:**

One of our most important goals is to help train and professionally develop Augusta’s work force. We provided opportunities in the following areas last year: Certified Nursing Assistant, WorkReady, Office & Medical Office Certificates.

Our hope is to continue to grow this list and make sure to work with employers in Augusta in order to match their needs with our programming.

**Kennebec County Correctional Facility:**

We offer educational opportunities at KCCF including those listed above. We also support folks through the Kennebec’s Criminogenic Addiction & Recovery Academy (CARA): see program information below:

During the spring of 2010, Sheriff Randall A. Liberty and the Corrections Administration at Kennebec County Correctional Facility (KCCF), in coordination with the Maine Board of Corrections (BOC), decided to transform the facility into a facility that specialized in intensively addressing substance abuse and criminal thinking. In collaboration with Crisis & Counseling Centers, a pilot program was started in August of 2010 with seven inmates with clear evidence of longstanding substance abuse and criminal behavior. The Criminogenic Addiction & Recovery Academy (CARA) program continues to graduate over men and women who complete an intensive five week program focusing on the key issues fueling their continued substance abuse and criminal involvement. The program is intended to be a statewide resource and encourages referrals from other correctional facilities.

**Life Long Learning-Enrichment:**

In the past year we have offered 131 enrichment classes/learning opportunities for residents of Augusta. Everything from learning a language, cooking, metal work, computers, archery to making candles. If you can think of it, we have probably offered it.

**Farrington Elementary School**

Farrington Elementary School is a diverse community where all students are encouraged to strive for excellence academically, socially and emotionally in a safe and supportive atmosphere. Farrington is located on the east side of the Kennebec River and houses 320 students in Kindergarten through Grade six.

Our staff is eager to learn any strategies that will assist our students to meet their learning targets in all areas. Our Collaborative Classroom literacy program is flourishing in its second year of implementation. In addition to teaching the core reading, writing, and speaking and listening skills, the program focuses on building the classroom and school wide community while developing students’ social and emotional learning (SEL) skills. This is a critical component to put our students on the path to future success.

In an effort to build and strengthen relationships within our school, we have begun to implement Restorative Practices through Community Building Circles in our classrooms. To strengthen and increase self-regulation and mindfulness in our students, we start each day with a mindful moment. Another new addition
this year is our sensory path in the downstairs hallway. This is an evidence based, colorful, creative and play-
ful way for kids to take a “brain break” which encourages focus and calm while developing motor skills, includ-
ing balance, hand-eye coordination and spatial awareness.

We work hard to prepare our students for a future which values our differences and promote ac-
ceptance of a diverse student population. Unique to Farrington School is the English as a Second Language
Program, which consists of 52 students from nine different countries, the majority of which are Arabic speak-
ing. This enables all of our students to experience these different cultures first hand as well as giving a valu-
able perspective of the world around us.

Farrington strives to include parents in our school community, welcoming them for conferences in fall
and spring, for volunteering in our classrooms or to come to one of our PTC family events. During conference
time or RTI, our parents are treated as partners in their child’s education, setting goals for the year in aca-
demic areas as well as work habits and social growth. We continue to reach out in as many ways as we can
to keep parents an informed part of the children’s education including monthly news envelopes and our
school website or Facebook page.

The Farrington Elementary staff, students and parents take great pride in their learning community
and work tirelessly to make it the best it can be for all. We encourage community service through projects
such as Stuff A Truck, Day of Caring, and Coats for Kids – all led by our K Club. We remain firm in our com-
mitment to all of our learners and believe the community support of our families and the city of Augusta is a
critical component of our success.

Gilbert Elementary School

Gilbert School is a safe and welcoming learning environment for all students. Goals of the staff in-
clude student achievement in reading, writing, and math along with increasing social-emotional skills for all
students. If you visit our classrooms you will see teachers fostering positive classroom relationships while
challenging students academically.

Our focus on promoting positive behaviors revolves around school-wide expectations. Students are
taught the three rules: Be Safe, Be Respectful, and Be Responsible at the beginning of the year. Students
earn Falcon Slips for showing exemplary behavior in these three areas. Each month we recognize students
from each classroom at a Student of the Month Assembly. Also, at those assemblies we recognize class-
rooms that earn the most Falcon Slips during the month. When students and staff focus on the positive be-
haviors, students’ skills increase, and the whole school community succeeds.

Another way we have worked on improving social-emotional skills is through our monthly meetings as
a school community to discuss a character trait each month. We cover the topics of respect, responsibility,
honesty, kindness, self-control, manners, empathy, cooperation, self-confidence, and gratitude. 6th grade stu-
dents make videos each month of examples and non-examples. These meetings have resulted in rich con-
versations among students and staff. We have also incorporated a mindful moment at the beginning of each
day to reset our brain preparing it to learn or to teach new breathing techniques to help with self-control or
mindfulness.

Students are engaged in the classroom, and the school is engaged in the community through several
programs and initiatives that are run throughout the year. Our student council led a visit from a few class-
rooms to Chateau Cushnoc, the senior living complex next to our school. We support the Penquis Foster
Grandparent Program, where two Grammies volunteer daily in the Pre-K and Kindergarten students. Quilts of
Valor is service project involving 4th grade students. Quilts of Valor is an organization that makes
quilts and presents those quilts to veterans. The 4th graders are designing and making that quilt with the help
of the organization. In May, we will present those quilts to veterans, some of which are family of the students.
Groups that continue to volunteer time, energy, and assistance to the Gilbert students are C-Port Credit
Union (career aspirations program), Hope Baptist Church (food bag assistance), Good Shepard Food Bank
(food bag assistance), the Cromwell Center for Disability Education (free presentations), Family Violence Pro-
ject (free presentations), Kennebec Valley Community Action (free presentations), and many other volun-
teers. One of the biggest needs occurs around the winter holidays. We offer the Holiday Help Program every year, and this year we had 10 businesses/organizations and over 50 staff, friends, and family members donated gifts or food to the program. Here are the numbers for the Holiday Help Program for 2019-20: Sixty children received gifts, 45 vacation food bags were stuffed, 100 pairs of mittens, 100 hats, and 100 scarves were knitted as a donation, and 29 food baskets were distributed. All of the programs show the Gilbert students how much the community and school care for them and how they can show care for others. We appreciate all the community members and organizations that volunteer each year to support and teach our students important skills for the future of our city.

Hussey Elementary School

Hussey Elementary School continues to evolve in order to meet the needs of an ever changing student population. Teachers, staff, and building administration continue working together to provide a positive educational experience for all students and families in our school community. We continue to collaborate in ways to implement and strengthen school programs that support all student’s behavioral needs, academic needs, and social-emotional needs.

We continue to focus on the school-wide initiative of implementing Positive Behavioral Interventions Supports (PBIS) to support students’ behavioral needs and encourage positive behavior school-wide. We have a PBIS Team of teachers who work together with the building administrator to achieve this initiative. Last summer, the Hussey PBIS Team met three times to revise protocols, behavior rubrics and process room guidelines. Using the Hussey Code (Safe, Respectful & Responsible) we have established a common behavior curriculum that supports consistent school-wide expectations in classrooms and all common areas i.e., hallways, cafeteria, buses and playground. The PBIS Team meets monthly to respond to concerns throughout the school and plan PBIS assemblies. New initiatives this year include the Hussey store (reward system), monthly review of student behavior data and initiative implementation, Quiet Arrival (morning recess), Alternative Recesses, Grade Level Golden Lunch Winners and Student of the Month recognitions. Also, the team collaborates closely with the guidance counselor to identify social skills and strategies that all students in our school need. The guidance counselor visited classrooms to teach lessons on these skills. For example, a lesson on how to be a problem solver was taught in many of the classrooms to help students build independence and increase self-regulation.

RTI (Response to Interventions) continues to be an essential part of our school community. This program helps teachers identify student behavioral, social-emotional, and academic needs so they have the best school experiences possible. Our Dean of students and Licensed Clinical Professional Counselor (LCPC) play a critical role in the RTI process. Our Dean of Students is responsible for scheduling meetings with parents and staff to create interventions that support student’s individual social and academic needs. Our LCPC partners with teachers, students, parents and outside agencies to strengthen the social fabric that supports students’ emotional needs. Also, the Dean and LCPC help execute the interventions identified in RTI meetings and help run our school-wide behavior process room.

This year, K-6 teachers are focused on strengthening our math curriculum. After school hours, our staff has been busy studying math strategies and specialized math programs (Moby Max & IXL). At staff meetings and Early Release days teachers have received professional development opportunities on how to utilize Moby Max and IXL programs. Throughout the professional development, teachers have learned how to use MobyMax and IXL to reinforce skills taught in the curriculum, individualized instruction, conduct a variety of assessments, and collect data from assessments. Grade level teams have met with the administrator to discuss student data and pinpoint next steps for students.

School wide, teachers have also been busy learning about and implementing our districts newly adopt-
ed reading and writing programs through the Center of Collaborative Classroom (CCC). The K-2 teachers have been busy collaborating on how to effectively use CCC’s Being a Reader Program to improve small group reading and how to use CCC’s Making Meaning program to meet student’s individual reading needs through reading conferences. The teachers have used CCC’s professional development videos to enhance their implementation.

Currently, grades 3-6 teachers and staff are busy readying students for the spring state assessment – MEAs. This year the MEA test is a computer based test called eMPower. The test consists of reading, math, and writing sections and is given over several weeks to all grade 3-6 students. Recently, our grade 3-6 teachers met during an early release day to discuss ways to improve students comfort levels with taking the test. The teachers made a collaborative decision to provide students more opportunities to practice math word problems so they are more comfortable tackling the types of problems they will encounter on the eMPower test. Also, the teachers created a word problem wall in our school hallway to display some of the word problems the students are working on.

Additionally, we have many services available to students to support their academic, behavioral, and social-emotional growth. One of these programs is offered through KBH (Kennebec Behavioral Health). This program provides in school counseling for students who are identified through the RTI process as having a need and communicates with families about services that could help improve their home situation. The KBH program strengthens the social-emotional safety net for Hussey students. Also, available to students this year is the Good Shepard Food-bank Backpack program, C-Port Credit Union (aspirations Scholarship Essay Contest), Augusta Police Department DARE program and United Way Day of Caring. The gracious support provided by these outside organizations enables Hussey students to achieve their goals and gain first-hand experience in understanding how volunteerism is an essential component to any school community.

**Lincoln Elementary School**

Our goal at Lincoln School is to establish a positive and safe learning environment for students and staff. For school year 19/20, we continue to implement the components of PBIS (Positive Behavior Interventions and Supports), an instructional practice that involves teaching students expected behaviors in the same manner as our core academics, with modeling, guided practice and independent practice. Our core values are to be Kind, Responsible, and Ready in all areas of the building throughout the day. Students earn Eagle Tickets when caught demonstrating one of our core values. During our morning announcements, students who earned five Eagle Tickets are recognized. As a staff, we annually evaluate the effectiveness of our school-wide behavior management system and make any necessary changes for improvement for the coming school year.

At Lincoln, we have in place some school clubs for our students to participate in. Currently, we have a very active Girls on the Run program for girls in grades 3-6. This program teaches our young girls to recognize their inner strength, while establishing positive connections with their peers and adults. We have six staff members trained as coaches. This program meets twice a week after school for 90 minutes. The team participates in a celebratory 5K that our girls train for in November and June. Our Student Council is for students in grades 4-6. Each classroom elects two representatives to be a part of the Council. Students meet before school once a month to brainstorm ideas to improve our school culture.

Last summer, we created a YouTube channel, featuring Lincoln staff, district staff, and community members reading picture books. We were able to record over 70 videos, reflecting all aspects of the Augusta community. These videos were uploaded to our channel throughout the summer. Students kept track of the videos they viewed for some free books at the start of school. Throughout the school year, we have continued to keep our channel active by uploading videos during long vacations to promote reading positively. Recently, we had staff reading chapters from a book to encourage older readers to view the videos. We look forward to continuing this project for summer 2020, reaching out to community members once again as guest readers!

**Title I Program**
The Augusta School Department’s Director of Title 1 annually writes a federal grant, under the Every Student Succeeds Act, to receive funding that supports supplemental literacy and math programming in our 4 elementary schools, and literacy support for St. Michael’s School. The grant also provides assistance to students across the school department who are identified McKinney-Vento eligible or homeless. The grant funds 4 literacy specialists, 1 literacy interventionist, 11 educational technicians, a McKinney-Vento homeless liaison, and Director of Title 1. It also provides outreach to support family involvement in our schools, and summer programming in hopes of alleviating the “summer slide.”

Title 1 supports literacy and math growth with children in kindergarten to grade 6. Staff is trained to provide intense small group, or in some cases 1-1, instruction with targeted children so they can more readily meet grade level expectations. Students are monitored frequently so staff can more readily move them along the continuum of learning. Title 1 coordinates instruction with classroom teachers and other specialists to best maximize student learning time.

Coordinating reading materials, specifically leveled books for home, is also an element of our program. We want books at children’s level accessible to them in an ongoing way so they can practice their newfound literacy skills.

With that said, family involvement is a big part of our Title 1 program! We provide ongoing communication and a variety events across the ASD to better partner with parents/guardians. Our communication includes a website under instructional programs on the ASD website, an Augusta School Title 1 Facebook page, monthly newsletters, progress reports 3x/year, and home-school reading bags with flyers and announcements regularly going home. In addition, throughout the year we survey families and ask for feedback about our programming and solicit suggestions for improvements. Each vacation we offer a reading challenge for all of our students! We are very fortunate to have a collaboration with the Augusta Literacy For ME team who supports 8 Little Libraries around Augusta and helps promote literacy birth through adulthood in the Greater Augusta area. Annually we hold a preschool family fun night at Lithgow Library which has been well attended. Literacy For ME also supplies books to children who are recipients of our weekend food program and annually supports the middle school community read. We are very fortunate to have these collaborations to support our students!

We are now in our 6th year collaborating with the Augusta Food Bank to supply weekend food to our students across the Augusta School Department. We have on average 105 weekly bags going home with students supplied by the Augusta Food Bank. This support is monumental in helping alleviate food insecurity for our students so they can concentrate on their studies. We also have a Community Closet that supplies basic items for any student in need; clothing, sneakers, coats, hats, mittens, backpacks, school supplies, toothbrushes, toothpaste, soap, etc.

In the 2018-19 school year the McKinney-Vento Liaison helped support 80 students, PK-12. These are children who do not have a fixed, adequate, and/or regular night time residence. Fortunately, with the acceptance of a McKinney-Vento sub grant through the Maine Department of Education, we are able to have social workers, and other staff, who can further support our families outside the regular school day so students can more readily have school success.

This past summer we were able to secure a Title I re-allocated funding grant to provide a summer literacy and math camp for our Title I students. It was much more than literacy and math tutoring. It included guest speakers from our community, a Mad Science presentation, STEM activities, library services, and story walks outside, to name a few. We had 42 students K-5 who attended regularly and engaged in the multitude of learning opportunities provided. We want children to love learning and be inquisitive life-long learners.
Spring Awards 2019

SWIM - Coach Jon Millett - Announced in Late Spring
National Interscholastic High School All American - Gabby Low
National Interscholastic High School All American - Nathan Berry

SOFTBALL - Coach Angela Mckenna
KVAC All Conference 2nd Team - Brooklyn Belanger
KVAC All Conference 2nd Team - Gabrielle McGuire
KVAC All Conference 2nd Team - Alexis Everett
Track-CO-Coaches Jon Millett/Shawn Totman
Most Outstanding Female Athlete Don Berry Award - Anna Reny
Coach of the Year - Shawn Totman
Track KVAC Outdoor Champions Spring 2019
KVAC All Conference 1st Team 4x800 Relay - Brown, Jorgensen, Kirk, Harriman
KVAC All Conference 1st Team - Anne Marie Towle 1st Team Race Walk
KVAC All Conference 1st Team - Anna Reny 1st Team 100 and 300 Hurdles and 2nd Team 200
KVAC All Conference 1st Team - Julia Reny 2nd Team 400 Dash
All State 1st Team - Anna Reny 300 Hurdles
All State 2nd Team - Anna Reny 100 Hurdles
All State 1st Team 4x800 Relay - Reny, Kirk, Jorgensen, Harriman

Fall Awards 2019

Girls Soccer Coach - Jeff Hersey
Maine Principals Association Sportsmanship Banner
Boys Soccer Coach - James Gay
KVAC All Conference 1st Team - Simon McCormick
Girls Volleyball Coach - Lindsey Morin
KVAC All Conference 1st Team - Zina Ahmad
KVAC All Conference 2nd Team - Kiara Henry
KVAC All Conference 2nd Team - Emma Levesque
Golf - Shawn Johnson
KVAC All Conference 1st Team - Quincy Tobias
Cross Country-Coach Shawn Totman
KVAC All Conference - Kristen Kirk
Foot Ball-Coach Robert Lippert
PTC Assistant Coach of the Year - Brandon Terrill
Pine Tree Conference 1st Team - Caleb McFarland
Pine Tree Conference 1st Team Defense - Devon Thomas
Pine Tree Conference 1st Team Defense - Adrian Larrabee
Pine Tree Conference 2nd Team Defense - Riley Geyer
Pine Tree Conference 1st Team Offense - Caleb McFarland
Pine Tree Conference 1st Team Offense - Adrian Larrabee
Pine Tree Conference 1st Team Offense - Riley Geyer
Pine Tree Conference 2nd Team Offense - Antonio Assaf
<table>
<thead>
<tr>
<th>Name</th>
<th>Last Name</th>
<th>Sport</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jakob</td>
<td>Arbour</td>
<td>Lacrosse Boys</td>
</tr>
<tr>
<td>Ian</td>
<td>Bowers</td>
<td>Lacrosse Boys</td>
</tr>
<tr>
<td>Alexander</td>
<td>Cousins</td>
<td>Lacrosse Boys</td>
</tr>
<tr>
<td>Hunter</td>
<td>Harrington</td>
<td>Lacrosse Boys</td>
</tr>
<tr>
<td>Jacob</td>
<td>Mills</td>
<td>Lacrosse Boys</td>
</tr>
<tr>
<td>Nicholas</td>
<td>Mills</td>
<td>Lacrosse Boys</td>
</tr>
<tr>
<td>Sydney</td>
<td>Avery</td>
<td>Lacrosse Girls</td>
</tr>
<tr>
<td>Taylor</td>
<td>Davis</td>
<td>Lacrosse Girls</td>
</tr>
<tr>
<td>Abbigail</td>
<td>Doiron</td>
<td>Lacrosse Girls</td>
</tr>
<tr>
<td>Kami</td>
<td>Lambert</td>
<td>Lacrosse Girls</td>
</tr>
<tr>
<td>Colleen</td>
<td>Neumeyer</td>
<td>Lacrosse Girls</td>
</tr>
<tr>
<td>Cameron</td>
<td>Osborne</td>
<td>Lacrosse Girls</td>
</tr>
<tr>
<td>Samantha</td>
<td>Perry</td>
<td>Lacrosse Girls</td>
</tr>
<tr>
<td>Rachel</td>
<td>Roy</td>
<td>Lacrosse Girls</td>
</tr>
<tr>
<td>Anna</td>
<td>Stolt</td>
<td>Lacrosse Girls</td>
</tr>
<tr>
<td>Brooklyn</td>
<td>Belanger</td>
<td>Softball</td>
</tr>
<tr>
<td>Jaiden</td>
<td>Bowley</td>
<td>Softball</td>
</tr>
<tr>
<td>Alexis</td>
<td>Couverette</td>
<td>Softball</td>
</tr>
<tr>
<td>Alexis</td>
<td>Everett</td>
<td>Softball</td>
</tr>
<tr>
<td>Clarrissa</td>
<td>Lettre</td>
<td>Softball</td>
</tr>
<tr>
<td>Matthew</td>
<td>Wozniak</td>
<td>Baseball</td>
</tr>
<tr>
<td>Gabrielle</td>
<td>Benson</td>
<td>Track Girls</td>
</tr>
<tr>
<td>Zinaida</td>
<td>Gregor</td>
<td>Track Girls</td>
</tr>
<tr>
<td>Talia</td>
<td>Jorgensen</td>
<td>Track Girls</td>
</tr>
<tr>
<td>Gabrielle</td>
<td>Low</td>
<td>Track Girls</td>
</tr>
<tr>
<td>Annemarie</td>
<td>Towle</td>
<td>Track Girls</td>
</tr>
<tr>
<td>Allyson</td>
<td>Waller</td>
<td>Track Girls</td>
</tr>
<tr>
<td>Erin</td>
<td>Wathen</td>
<td>Track Girls</td>
</tr>
<tr>
<td>Elizabeth</td>
<td>Young</td>
<td>Track Girls</td>
</tr>
<tr>
<td>Nathaniel</td>
<td>Berry</td>
<td>Track Boys</td>
</tr>
<tr>
<td>Liam</td>
<td>Buck</td>
<td>Track Boys</td>
</tr>
<tr>
<td>Alexander</td>
<td>Farkas</td>
<td>Track Boys</td>
</tr>
<tr>
<td>Nicholas</td>
<td>Mills</td>
<td>Track Boys</td>
</tr>
<tr>
<td>Caleb</td>
<td>Richardson</td>
<td>Track Boys</td>
</tr>
<tr>
<td>Michael</td>
<td>West</td>
<td>Track Boys</td>
</tr>
<tr>
<td>Alexander</td>
<td>Stewart</td>
<td>Tennis Boys</td>
</tr>
</tbody>
</table>
### Fall KVAC ALL ACADEMIC

<table>
<thead>
<tr>
<th>Name</th>
<th>Last Name</th>
<th>Class</th>
<th>Sport</th>
</tr>
</thead>
<tbody>
<tr>
<td>David</td>
<td>Barley</td>
<td>A</td>
<td>Boys Soccer</td>
</tr>
<tr>
<td>Logan</td>
<td>Butler</td>
<td>A</td>
<td>Boys Soccer</td>
</tr>
<tr>
<td>Simon</td>
<td>McCormick</td>
<td>A</td>
<td>Boys Soccer</td>
</tr>
<tr>
<td>Joshua</td>
<td>Wroten</td>
<td>A</td>
<td>Boys Soccer</td>
</tr>
<tr>
<td>Sarah</td>
<td>Cook-Wheeler</td>
<td>A</td>
<td>Girls Soccer</td>
</tr>
<tr>
<td>Meredith</td>
<td>Lewis</td>
<td>A</td>
<td>Girls Soccer</td>
</tr>
<tr>
<td>Caroline</td>
<td>Mosca</td>
<td>A</td>
<td>Girls Soccer</td>
</tr>
<tr>
<td>Jillian</td>
<td>Brown</td>
<td>A</td>
<td>Girls Cross Country</td>
</tr>
<tr>
<td>Kaley</td>
<td>Trask</td>
<td>A</td>
<td>Girls Cross Country</td>
</tr>
<tr>
<td>Nhasino</td>
<td>Phan</td>
<td>A</td>
<td>Girls Cross Country</td>
</tr>
<tr>
<td>Evan</td>
<td>Galego</td>
<td>A</td>
<td>Boys Cross Country</td>
</tr>
<tr>
<td>Joshua</td>
<td>Martin</td>
<td>A</td>
<td>Boys Cross Country</td>
</tr>
<tr>
<td>Molly</td>
<td>Dutil</td>
<td>B</td>
<td>Volleyball</td>
</tr>
<tr>
<td>Carly</td>
<td>Lettre</td>
<td>B</td>
<td>Volleyball</td>
</tr>
<tr>
<td>Emma</td>
<td>Levesque</td>
<td>B</td>
<td>Volleyball</td>
</tr>
<tr>
<td>Natalie</td>
<td>Rohman</td>
<td>B</td>
<td>Volleyball</td>
</tr>
<tr>
<td>Chloe</td>
<td>Fleck</td>
<td>A</td>
<td>Cheering</td>
</tr>
<tr>
<td>Lindy</td>
<td>Ouellette</td>
<td>A</td>
<td>Cheering</td>
</tr>
<tr>
<td>Mallory</td>
<td>Turgeon</td>
<td>A</td>
<td>Cheering</td>
</tr>
<tr>
<td>Faith</td>
<td>Leathers-Pouliout</td>
<td>A</td>
<td>Field Hockey</td>
</tr>
<tr>
<td>Sophia</td>
<td>Whitney</td>
<td>A</td>
<td>Field Hockey</td>
</tr>
</tbody>
</table>

### Field Hockey - Coach Holly Daigle

- KVAC All Conference 1st Team - Julia Reny
- KVAC All Conference 1st Team - Faith Leathers-Pouliot
- KVAC All Conference 2nd Team - Anna Reny
Winter Awards 2019-20

Swim Coach - Robert Johnson
KVAC Girls Coach of the Year - Robert Johnson
KVAC All Conference 1st Team Medley Relay - Henderson, Dinkel, Thomas
KVAC All Conference 1st Team 200 Free - Emma Thomas
KVAC All Conference 1st Team 200 IMO - Cecilia Guadalupi
KVAC All Conference 1st Team 100 Free - Cecilia Guadalupi
KVAC All Conference 1st Team 500 Free-Emma Thomas
KVAC All Conference 1st Team 400 Free Relay Thomas, Crosby,Dinkel, Guadalupi
KVAC All Conference 2nd Team 50 Free-Lunden Dinkel
KVAC All Conference 2nd Team 100 Breaststroke-Lunden Dinkel
KVAC Performer of the Meet-Cecilia Guadalupi
State Champions 200 Medley Relay Guadalupi, Hendersen, Dinkel,Thomas
State Champions 200 Free Relay Guadalupi, Dinkel, Thomas, Crosby
State Champion Cecilia Guadalupi 100 Breast, 200 IM
State Champion Emma Thomas 200 Free
All State Team Celicila Guadalupi 200 IM, 100 Breast
All State Team Emma Thomas 200 Free
State Meet Performer of the Meet- Cecilia Guadalupi
State All-Academic Team- Cecilia Guadalupi, Emma Levesque

Indoor Track- Kevin Russell
KVAC All Conference - Casey Gallant
KVAC All Conference - Conor Morin
KVAC All Conference - Kristen Kirk
KVAC All Conference - Grace Kirk
KVAC All Conference – Anna Reny
State Champion High Jump - Connor Morin

Hockey- Coach Shawn Johnson
KVAC All Conference 2nd team - Zachary Whitney
KVAC All-Rookie team - Jacob Varney

Girls Basket Ball-Coach Adam Rich
Girls Basketball All Conference 2nd Team - Julia Reny

Boys Basket Ball-Coach TJ Maines
KVAC All Conference 1st Team & All-Defensive Team - Simon McCormick
KVAC All Conference 1st Team - Dakota Dearborne
KVAC All Conference 2nd Team - Luke Briggs
News Centers Varsity Club - Simon McCormick
Main Principals Association Principals Award - Simon McCormick

Wrestling- Coach Shawn Totman
KVAC All Conference 2nd Team - Arron Lettre
**Wrestling - Coach Shawn Totman**
KVAC All Conference 2nd Team - Arron Lettre
KVAC All Conference 2nd Team - Casey Mills
State Champion - Casey Mills

**WINTER 2019-20 KVAC ALL ACADEMIC**

<table>
<thead>
<tr>
<th>Name</th>
<th>Event</th>
<th>Sport</th>
<th>Grade</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barzasi</td>
<td></td>
<td>Federico</td>
<td>Swim A</td>
</tr>
<tr>
<td>Cook-Wheeler</td>
<td></td>
<td>Sarah</td>
<td>Swim A</td>
</tr>
<tr>
<td>Daly</td>
<td></td>
<td>Jasmine</td>
<td>Swim A</td>
</tr>
<tr>
<td>Guadalupi</td>
<td></td>
<td>Cecilia</td>
<td>Swim A</td>
</tr>
<tr>
<td>Levesque</td>
<td></td>
<td>Emma</td>
<td>Swim A</td>
</tr>
<tr>
<td>Nutakki</td>
<td></td>
<td>Josephine</td>
<td>Swim A</td>
</tr>
<tr>
<td>Rohman</td>
<td></td>
<td>Natalie</td>
<td>Swim A</td>
</tr>
<tr>
<td>Brown</td>
<td></td>
<td>Jillian</td>
<td>Track B</td>
</tr>
<tr>
<td>Phan</td>
<td></td>
<td>Nhasino</td>
<td>Track B</td>
</tr>
<tr>
<td>Carr</td>
<td></td>
<td>Tyler</td>
<td>Hockey B</td>
</tr>
<tr>
<td>Lettre</td>
<td></td>
<td>Carly</td>
<td>Basketball A</td>
</tr>
<tr>
<td>Brooke</td>
<td></td>
<td>Jordan</td>
<td>Basketball A</td>
</tr>
<tr>
<td>McCormick</td>
<td></td>
<td>Simon</td>
<td>Basketball A</td>
</tr>
<tr>
<td>Turgeon</td>
<td></td>
<td>Mallory</td>
<td>Cheer B</td>
</tr>
<tr>
<td>Wroten</td>
<td></td>
<td>Joshua</td>
<td>Cheer B</td>
</tr>
<tr>
<td>Mosca</td>
<td></td>
<td>Caroline</td>
<td>Cheer B</td>
</tr>
</tbody>
</table>
2019 Augusta Board of Education members: pictured at top - Chair; Ed Hastings Board Members: Ward 1-Staci Fortunato; Ward 2, Christopher Clarke; Ward-3 Michael Michaud; Ward 4, Kati McCormick and At-Large Board Members (row 3): Kevin Lamoreau, Jennifer Dumond, and Pia Holmes.
Dear Friends,

As I travel Maine, I hear from people who live in every corner of our state. I hear about their achievements, their successes, their work to improve their communities — I hear about the hope they have for our state. I also hear about our challenges, and all the work we have left to do. As I see it, that’s my job: to listen to you, act where I can to build on what’s good, and work on the tough parts. As 2018 comes to a close, I wanted to take a moment to share an update on some of the work we’re doing in Washington to lift up the accomplishments of Maine people and make progress on the challenges they face.

From Portland to Presque Isle, from Milo to Camden, I hear about the pain that the opioid epidemic is inflicting on Maine communities. I’ve met with Maine people in recovery, family members of those struggling with substance use disorders, treatment providers, and law enforcement officials to learn about their experiences with this terrible disease, and everyone agrees that in order to fully respond to these problems, we need a stronger federal effort to end the opioid epidemic. Fortunately, some help is on the way — in October, we overwhelmingly passed a sweeping, bipartisan opioids bill. I’ve pushed hard for this type of legislation and was proud to have provisions I’ve advocated for included in the bill. These priorities have been guided by the voices of Maine people, and we’ll keep working to confront this tragic problem.

I’ve also worked to strengthen the future of our forest economy. Maine’s forests have powered our state’s economy for generations, especially in our rural communities. So, when rapid shifts in the market led to the closure of many pulp and paper mills and biomass power plants, it required a collaborative approach to support future growth in this important industry. That’s why, together with the other members of the state’s Congressional delegation, I pushed to establish the Economic Development Assessment Team (EDAT). This integrated, multiagency effort aims to foster innovation and commercialization in Maine’s forest economy, and we’re already seeing the benefits: in recent months, several forest industry businesses have announced significant investments into Maine operations, and in September 2018, the Forest Opportunity Roadmap (FOR)/Maine released an action plan to make sure this industry, and the rural communities it supports, can continue to thrive for generations to come.

As I close this letter, please allow me to express my gratitude to each of you — for your dedication to our state, and to one another. It’s often said that Maine is like a big small town (with very long streets) — that’s because at our heart, we’re one big community. It’s not only a pleasure to serve you — it’s a pleasure to know you. Thank you for being the reason Maine is so special. Mary and I hope that 2019 will be a good year for you, your family, your community, and our great State.

Best,

Angus S. King
United States Senator
Dear Friends,

As 2019 ends and 2020 begins, I am pleased to report that Congress made progress on a number of issues important to Maine families despite the polarization in our country.

In a major win for surviving military and retiree spouses to whom we are deeply indebted, I was proud to co-lead the repeal of what is often referred to as the “Military Widow’s Tax,” an unfair offset of survivor benefits that has prevented as many as 67,000 surviving spouses—including more than 260 from Maine—from receiving the full benefits they deserve.

The high cost of health care and prescription drugs continues to be a top issue for families and seniors. To provide continued relief for more lower- and middle-income individuals, I led the charge to extend for another two years the medical expense tax deduction that I included in the 2017 tax law. Without this extension, nearly 20,000 Mainers and millions of Americans with high medical expenses, including many with preexisting conditions, would have faced an increased tax burden. In other good news, the CREATEs Act I cosponsored became law. It will prevent pharmaceutical companies from blocking access to a sufficient supply of brand-name drugs needed for the studies that allow less expensive alternatives to enter the marketplace.

Improving people’s health and wellbeing remains my priority. On a per capita basis, Maine has the highest incidence of Lyme disease in the country. In August, I held a Senate hearing at the University of Maine’s Tick Lab on this growing public health crisis. A comprehensive public health strategy to combat this epidemic is needed, and the new law I authored will do just that.

In addition, I helped champion another $2.6 billion increase for the National Institutes of Health, our nation’s premiere biomedical research institution, including significant boosts for Alzheimer’s disease and diabetes research. Last year, NIH funded more than $111 million for research at 14 Maine institutions.

To help prepare the graduates of Maine Maritime Academy, I secured $300 million for a new training ship, which will ensure rigorous instruction for MMA students for decades to come.

Significant federal funding was approved for work at Bath Iron Works and Portsmouth Naval Shipyard. Funding appropriated by Congress will pay for three new destroyers, make a down payment on an additional ship, and finance infrastructure improvements at PNSY.

As Chairman of the Transportation and Housing Appropriations Subcommittee, I have led efforts to improve our nation’s crumbling infrastructure and ensure that Maine’s housing needs are addressed. For Maine’s roads, bridges, airports, and seaports, tens of millions in federal funding will help make urgently needed upgrades and improve safety. Funding will also support housing assistance to low-income families and seniors and aid communities in reducing homelessness among our youth. The Community Development Block Grant program will assist numerous towns and cities in our State.

The Aging Committee I chair has continued its focus on financial security for our seniors. A new law I authored will make it easier for small businesses to offer retirement plans to their employees. Our Aging Committee’s Fraud Hotline fielded more than 1,200 calls this year. Congress passed a new law to crack down on robocallers who are often the perpetrators of these scams. And a new law I authored will expand the IRS’ Identity Protection PIN program nationwide to prevent identity theft tax refund fraud.

At the end of 2019, I cast my 7,262nd consecutive vote. In the New Year, I will keep working to deliver bipartisan solutions to the challenges facing Maine and the nation. If ever I can be of assistance to you, please contact one of my state offices or visit my website at www.collins.senate.gov. May 2020 be a good year for you, your family, your community, and our state.

Sincerely,

Susan M. Collins
United States Senator
Dear Friends and Neighbors:

Let me begin by thanking you for allowing me the privilege of serving you in the Maine Senate. I am honored that you have put your trust in me and can assure you I will continue to work tirelessly on your behalf.

Maine is in the midst of one of the greatest periods of prosperity in its history and has led the nation in a number of economic categories over the last several years. Unemployment is at record low levels, wages are up, and state government has had seven straight years of surpluses. The number of children living in poverty is in a steep decline, and Maine now leads the nation in equality for women in the workplace and politics.

Though we have accomplished a great deal in the past year, there is still much more to be done. Maintaining the prosperity that you have built over the last several years tops the list. We can do this by holding the line on government spending, doing our best to stay out of the way of local businesses so that they can thrive as a result of their own hard work, and making sure that government is the most fiscally responsible steward of your tax dollars. These will be a few of my priorities this coming year.

Again, thank you for electing me to serve you in the State Senate. The 129th Legislature certainly has a great deal more work to do; but I believe that if we come together, there is nothing we can’t accomplish. Please feel free to contact me at 287-1505 or Matt.Pouliot@legislature.maine.gov if you have comments, questions or if you would like assistance in navigating our state’s bureaucracy.

Sincerely,

Matthew G. Pouliot
State Senator
### DISTRICT 80

- **Representative:** Hon. Richard T. Bradstreet  
  **Home Address:** 44 Harmony Lane, Vassalboro, ME 04989  
  **Telephone:** 207-861-1657  
  **E-Mail:** dick.bradstreet@legislature.maine.gov

- **Representative:** Hon. Justin Fecteau  
  **Home Address:** 7 Davis Street, Augusta, ME 04330  
  **Telephone:** 207-248-7183  
  **E-Mail:** Justin.fecteau@legislature.maine.gov

- **Representative:** Hon. Donna R. Doore  
  **Home Address:** 49 Pleasant Hill Road, Augusta, ME 04330  
  **Telephone:** 207-592-6849  
  **E-Mail:** donna.doore@legislature.maine.gov

### DISTRICT 85

- **Representative:** Hon. Justin Fecteau  
  **Home Address:** 7 Davis Street, Augusta, ME 04330  
  **Telephone:** 207-248-7183  
  **E-Mail:** Justin.fecteau@legislature.maine.gov

- **Representative:** Hon. Donna R. Doore  
  **Home Address:** 49 Pleasant Hill Road, Augusta, ME 04330  
  **Telephone:** 207-592-6849  
  **E-Mail:** donna.doore@legislature.maine.gov

### DISTRICT 86

- **Representative:** Hon. Donna R. Doore  
  **Home Address:** 49 Pleasant Hill Road, Augusta, ME 04330  
  **Telephone:** 207-592-6849  
  **E-Mail:** donna.doore@legislature.maine.gov

### DISTRICT 15

- **Senator:** Hon. Matthew G. Pouliot  
  **Home Address:** 99 Winthrop Street, Augusta, ME 04330  
  **Telephone:** 207-441-9418  
  **E-Mail address:** matt.pouliot@legislature.maine.gov

### MAINE CONGRESSIONAL DELEGATION

- **Angus S. King, Jr. (I)**  
  **Term Expires:** January, 2025  
  **Address:** 133 Hart Senate Office Building  
  **Washington, DC 20510**  
  **Tel:** 202-224-5344  
  **Address:** Augusta Office: 4 Gabriel Drive  
  **Augusta, ME 04101**  
  **Tel:** 207-622-8292

- **Senator Susan M. Collins (R)**  
  **Term Expires:** January, 2021  
  **Address:** 413 Dirksen Senate Office Building  
  **Washington, DC 20510-1904**  
  **Tel:** 202-224-2523  
  **Address:** Augusta Office: 68 Sewall St.  
  **Augusta, ME 04330**  
  **Tel:** 207-622-8414  
  **Fax:** 207-622-5884

- **Representative Chellie Pingree (D-1st District)**  
  **Term Expires:** January, 2021  
  **Address:** 2162 Rayburn House Office Building  
  **Washington, DC 20515**  
  **Tel:** 202-225-6116  
  **Address:** Waterville Office: 1 Silver Street  
  **Waterville, ME 04901**  
  **Tel:** 207-873-5713

- **Representative Jared Golden (R-2nd District)**  
  **Term Expires:** January, 2021  
  **Address:** 1223 Longworth House Office Building  
  **Washington, DC 20515**  
  **Tel:** 202-225-6306  
  **Address:** Lewiston Office: 179 Lisbon Street  
  **Lewiston, ME 04401**  
  **Tel:** 207-241-6767
# Municipal Directory - 2019

## Executive Department

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>City Manager</td>
<td>William R. Bridgeo</td>
<td>626-2300</td>
</tr>
<tr>
<td>Development Services Director</td>
<td>Matthew A. Nazar</td>
<td>626-2365</td>
</tr>
<tr>
<td>Development Services Deputy Director</td>
<td>Keith Luke</td>
<td>626-2365</td>
</tr>
<tr>
<td>Airport Manager</td>
<td>John A. Guimond</td>
<td>626-2306</td>
</tr>
<tr>
<td>Codes Director</td>
<td>Robert Overton</td>
<td>626-2365</td>
</tr>
<tr>
<td>Facilities Manager</td>
<td>Robert J. LaBrock</td>
<td>626-2365</td>
</tr>
<tr>
<td>Deputy City Planner</td>
<td>Betsy Poulin</td>
<td>626-2365</td>
</tr>
</tbody>
</table>

## Community Services Dept.

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Services Director</td>
<td>Leif Erik Dahlin</td>
<td>626-2303</td>
</tr>
<tr>
<td>Child Care Director</td>
<td>Karen S. Hatch</td>
<td>626-2350</td>
</tr>
<tr>
<td>CTV-7</td>
<td>Andrew Collar</td>
<td>626-2542</td>
</tr>
<tr>
<td>General Assistance</td>
<td>Debra Lymaeso</td>
<td>626-2325</td>
</tr>
<tr>
<td>Lithgow Public Library Director</td>
<td>Sarah Schultz-Nielsen</td>
<td>626-2415</td>
</tr>
<tr>
<td>Old Fort Western Director/Curator</td>
<td>Linda Novak</td>
<td>626-2385</td>
</tr>
<tr>
<td>Parks &amp; Recreation</td>
<td>Bruce J. Chase</td>
<td>626-2305</td>
</tr>
</tbody>
</table>

## Finance & Administration

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assistant City Manager and Finance and Administration Director</td>
<td>Ralph E. St. Pierre</td>
<td>626-2300</td>
</tr>
<tr>
<td>Deputy Finance Director, Treasurer and Tax Collector</td>
<td>Tracy Roy</td>
<td>626-2340</td>
</tr>
<tr>
<td>Clerk, Deputy Treasurer and Deputy Tax Collector</td>
<td>Roberta Fogg</td>
<td>626-2310</td>
</tr>
<tr>
<td>Human Resources Director</td>
<td>Barb Gabri</td>
<td>626-2353</td>
</tr>
<tr>
<td>Information Systems Network Administrator</td>
<td>Fred P. Kahl</td>
<td>626-2345</td>
</tr>
<tr>
<td>Tax Assessor</td>
<td>Lisa A. Morin</td>
<td>626-2320</td>
</tr>
</tbody>
</table>

## Fire Department

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fire Chief</td>
<td>Roger J. Audette</td>
<td>626-2421</td>
</tr>
</tbody>
</table>

## Police Department

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police Chief</td>
<td>Jared Mills</td>
<td>626-2370</td>
</tr>
</tbody>
</table>

## Miscellaneous

- Augusta Housing Authority
  - Union Street
  - Amanda Olson
  - Executive Director
- Augusta Parking District
- Bicentennial Nature Park
- Baker Community Center
- 22 Armory Street
- Greater Augusta Utility District
  - Brian Tarbuck
  - Phone: 622-3701
  - Fax: 622-4539
- Emergency Preparedness
  - Roger J. Audette
- Hatch Hill Landfill
- Health Officer
  - Mary Frances Bartlett
  - 620-8107

## Mailing Address

16 Cony Street
Augusta, Maine 04330
Web Address: augustamaine.gov
Fax: 620-8127