



TOWN OF BEULAVILLE  
GENERAL INFORMATION ON UTILITIES, BILLING AND  
COLLECTIONS:

**DEPOSITS:** Each new service requires a \$100.00 security deposit for homeowners and \$200.00 for renters and a \$10.00 connection fee. Deposits are refunded upon full payment of the final bill. After notification, accounts closed will have a final bill calculated and this is deducted from your deposit and the remainder will be mailed to a forwarding address or last known address (please allow 2 weeks). Customers relocating within the town limits are required to pay a \$10.00 service fee, but may transfer their previous deposit if there is no outstanding balance due on original account. Any outstanding balance due on the original account must be paid prior to the initiation of new service.

**IDENTIFICATION:** Each applicant must provide proof of identification (driver's license, ID card) before service can be established.

**BILLING:** The due date is the 15<sup>th</sup> of every month. If payment is made after the 15<sup>th</sup> of the month, a 10% late charge will be assessed to the unpaid balance. The disconnect date is the last day of the month. In the event water service is disconnected for non-payment there will be a \$25.00 reconnect fee, in addition, the old and the new bill have to be paid in full.

**PAYMENTS:** Your payments may be mailed to the Town of Beulaville, P.O. Box 130, Beulaville, North Carolina 28518, paid at the Town Hall or dropped in the drop box on the front of the building (NO CASH. CHECK OR MONEY ORDER ONLY). Please include billing stub to insure proper credit. The Town also accepts debit and credit card payments and can be made by telephone during normal business hours.

**RETURNED CHECKS:** Customers are notified of returned checks upon receipt and will have five (5) working days from the notification to pay account in full. A \$25.00 service charge also applies for each returned item. Water service will be discontinued for checks not paid within the five (5) day period. If this occurs, there will also be a \$25.00 reconnect fee. Only cash will be accepted as payment for a returned check.

**COLLECTION:** In the event that a customer requests to be disconnected for service and the deposit does not cover the full amount of the final bill, the unpaid balance will be turned over to a Collection Agency. Customer will be responsible for the full amount of the bill and any charges incurred by the collection agency.

**REFUSE COLLECTION:** Residential trash and recyclables are collected once a week on Wednesday. Place on curbside Tuesday night in containers. Meadow Crossing and Oxford Court are recyclables only. A dumpster is provided for tenants regular trash. Upon termination of service, town issued recycle bins are to be returned to the Town Hall or there will be a \$25.00 fee imposed on your final bill.

**SANITATION RATE:** Residential sanitation rate is \$14.00 per month inside of town and \$15.00 outside of town. Business collection and rates will vary. Meadow Crossings and Oxford Court recycle charge is \$5.00 per month.

**I HAVE READ, UNDERSTAND AND AGREE TO ALL THE TERMS STATED IN THE ABOVE CONTRACT.**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date