



**Public Safety Department  
Dispatch Consolidation Update  
To Village Board**

**April 21, 2016**

# Dispatch Consolidation

**Tonight we will:**

- **Review the issue – why consolidate?**
- **Discuss work undertaken to date**
- **Explain challenges**
- **Answer questions**

**Tonight we will not:**

- **Explore the alternatives in depth – too much information still to come**
- **Make decisions**

# Public Act 99-0006 (Act)

- The Act was passed by the Legislature on June 29, 2015
- Amends the Emergency Telephone System Act (50 ILCS 750/15.4a)
- Requires dispatch consolidation for every 9-1-1 Authority serving a population less than 25,000
- Consolidation plans must be filed by July 1, 2016
- Consolidation must be implemented by July 1, 2017

# GKNW Group

- **The Villages of Glencoe, Kenilworth, Northfield, and Winnetka have partnered (GKNW Group)**
- **Options under review:**
  - **Local consolidation managed by the GKNW Group**
  - **Contracted service off-site**
  - **Contracted service at a GKNW Group location**
- **The GKNW Group communities currently share an emergency police radio network and serve as mutual aid partners**
- **Consolidation initiatives have been explored in the past; the Act has hastened consolidation**

# Feasibility Study

- **Matrix Consulting Group:**
  - Retained to conduct a feasibility study
  - Specializes in public safety consulting services
- **Matrix will:**
  - Evaluate each of the current GKNW Group dispatch operations
  - Present and compare consolidation options, including initial costs and 5 year projected costs
  - Provide a recommendation

# Group Challenges

- The GKNW Group shared emergency police radio network also requires significant investment
- Need to align existing computer-aided-dispatch systems and records management software solutions across the Group
- Public access to the Village Hall
- Personnel retention during the interim period
- Dispatch operations include numerous ancillary task assignments

## Glencoe Specific:

- Glencoe fire/EMS dispatch solution - the other Villages do not dispatch fire/EMS at this time