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News Release

Stay in Touch with FEMA

MONTGOMERY, Ala. – FEMA assistance is designed to meet an applicant’s disaster-related serious needs and necessary expenses to begin his or her recovery process. It is important for survivors to keep FEMA informed of any changes to their circumstances.

Homeowners and renters who registered for FEMA disaster assistance following the March 3 tornadoes should notify FEMA of changes to their mailing address, phone number, email address and any other critical information.

If they discover additional damage after a FEMA inspection or receive an insurance settlement, or if they disagree with the determination letter they received, let FEMA know.

Survivors can stay in touch by:

- Visiting DisasterAssistance.gov.
- Calling 800-621-3362; TTY 800-462-7585. (Applicants who use 711 or Video Relay Service may call 800-621-3362.) The toll-free numbers are open 7 a.m. to 10 p.m. seven days a week.
- Downloading the FEMA mobile app.
- Talking face-to-face with a specialist at any disaster recovery center (DRC) location. Go to fema.gov/DRC for locations and hours of operation of DRCs.

Survivors who update their information must provide their nine-digit registration number listed on all correspondence from FEMA.

Those seeking a U.S. Small Business Administration (SBA) loan should complete the application as soon as possible.

To apply for an SBA loan:

- Go online to Disasterloan.sba.gov/ela
- Call SBA’s Disaster Assistance Customer Service Center at: 800-659-2955, TTY 800-877-8339 or Video Relay Service (VRS) 800-659-295

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FEMA's mission: Helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.