



March 29, 2019
DR-4419-AL NR 016
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News Release

Replacing Lost or Damaged Documents in Alabama

MONTGOMERY, Ala. – The recent disaster may have resulted in the loss of important documents.

Replacing a lost credit card can be easily handled. But losing every document – birth and marriage certificates, property deeds, military records, and the like – can be a challenge.

When registering for FEMA assistance, applicants need to provide proof of citizenship, proof of property ownership or rental occupancy, Social Security numbers and other personal information. Documentation can be submitted after applying for assistance.

Fortunately, Alabama residents who lost important papers due to the tornadoes and high winds of March 3 can replace important documentation.

Here are some sources to recover lost or damaged documents:

SNAP (EBT) Cards

Phone: Agents available 8 a.m. to 5 p.m. Monday-Friday: Call **800-997-8888**

Green Cards:

Phone: 800-375-5283

Website: <https://go.usa.gov/xPyWb>

Birth and Death Certificates:

Phone: 850-245-4444

Website: www.alabamapublichealth.gov/vitalrecords

Alabama Driver Licenses:

Go online to <http://alabamadriverslicense.org>.

Social Security Cards:

Phone: 800-772-1213; Website: <https://www.ssa.gov/ssnumber/>

Medicare Cards:

Phone: 800-772-1213 (TTY **800-325-0778**) Monday-Friday from 7 a.m. to 7 p.m.; or go to <https://www.ssa.gov/myaccount/>

Passports:

Phone: 877-487-2778

Website: <https://travel.state.gov/content/passports/en/passports/lost-stolen.html>

Federal Tax Returns:

Phone: 800-829-1040

Website: <https://www.irs.gov/uac/About-Form-4506T>

Military Records:

Phone: 866-272-6272

Website: <https://www.archives.gov/veterans/military-service-records>

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FEMA's mission: Helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). For TTY call 800-462-7585.

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.