



The following list of responses help reveal the value of Village services. Here are some comparative responses. (See the full survey for detailed wording of the questions.) All services were considered highly valued or valued by at least 67% of respondents, ranging from 98% percent (Recyclables pick-up) to 67% (Tree Planting).

	Highly valued	Valued	Neutral	Not valued
Trash pickup:	85	12	3	0
Yard waste pickup:	80	14	5	1
Recyclables pickup:	93	5	3	0
Bulk trash:	76	22	2	0
Autumn curbside leaf vacuuming:	56	24	16	4
Police patrols (10 hours weekly):	48	23	19	11
Planting, maintenance of Village trees in public right of way:	51	31	14	4
Village support of private tree planting:	37	33	23	7

We also asked about services not now provided by the Village, but that have been proposed. The following provides these results, of which 50% or greater support was reported for most of these activities, providing context for further follow-up and discussion. (See the full survey for detailed wording of the questions.)

Should the Village implement the following activities?

	Yes	No
Composting	47	53
Would you subscribe?	50	50
Snow removal on public sidewalks	58	42
Would you request this service?	52	48
Covering dues of older residents at Chevy Chase at Home?	53	47
Would you apply for support?	12	88
Expansion of community activities	56	74

## Appendix: 2022 Survey and Results

The Village Council is seeking resident input on Village services and operations. We use this feedback to inform the Council's choices, decisions, and priorities. The survey should take less than 10 minutes to complete. Please participate! Each question has space for an open response, which we value because it adds context to your choices. Please submit the survey only once for each resident.

### 2022 responses

**We start off with questions about current operations and activities.**

1. Overall, how satisfied are you with Village operations?

	Number	%
Total responses	143	100
Extremely satisfied	59	41
Somewhat satisfied	61	43
Neither satisfied nor dissatisfied	15	10
Somewhat dissatisfied	6	4
Extremely dissatisfied	2	1
Comments	27	

2. If you have contacted the Village Office within the past six months, how quickly did the Village Office staff respond?

	Number	%
Total responses	142	100
Within the same day	43	30
Within 3 business days	41	29
Within one week	3	2
Never received a response	7	5
N/A	48	34
Comments	19	

3. If you have contacted a Village Council member within the past six months, how quickly did the Council member respond to your request?

	Number	%
Total responses	141	100
Within the same day	19	13
Within 3 business days	14	10
Within one week	1	1
Never received a response	4	3
N/A	103	73
Comments	7	

4. Council and committee meetings were held remotely after the start of the pandemic in March 2020. If you have remotely attended one or more Council meetings via Zoom, did you find the meetings effective?

	Number	%
Total responses	80	100
Yes	59	74
No	21	26
Comments	34	

5. How informative do you find the current forms of Village communication: Martin's Edition monthly newsletter, Weekly Wrap-up, and email alerts?

	Number	%
Total responses	77	100
Very informative	0	0
Informative	70	91
Not informative	6	8
Useless	1	1
Comments	24	

6. The Village staff sends regular email alerts to residents about such things as upcoming events, issues under consideration by the Council, and possible parking and traffic disruptions. What else would you like to hear from the Village office?

Total responses 37

7. Do you believe the 2022 Village election was conducted in a fair and open manner?

	Number	%
Total responses	132	100
Yes	131	99
No	1	1
Comments	15	

8. Do you believe the 2022 Village election was conducted in a fair and open manner?

	Number	%
Total responses	139	100
Yes	130	94
No	9	6
Comments	13	

9. Did you get the information you needed to make an informed decision in the 2022 Village election?

	Number	%
Total responses	139	100
Yes	130	94
No	9	6
Comments	11	

10. The 2022 Village election was conducted partly by mail. If you used the mail option, was the process of voting by mail easy?

	Number	%
Total responses	123	100
Yes	119	97
No	4	3
Comments	17	

11. Should we resume in-person voting plus the 'Celebration on the Sidewalk' in addition to voting bymail?

	Number	%
Total responses	131	100
Yes	108	82
No	23	18
Comments	26	

12. In which Village events have you participated in the past year?

Total responses	275
Monthly Council Meeting	44
Candidate Forum (April 2022)	46
Shredding Event (December 2022)	32
Independence Day (July 2022)	42
Movie Night (September 2022)	23
I have not participated in Village events	32

Most of the Village budget is spent providing services to residents. Please indicate how you value these services:

13. Trash pickup:

	Number	%
Total responses	146	100
Highly valued	124	85
Valued	17	12
Neutral	5	3
Not valued	0	0
Comments	14	

14. Yard waste pickup:		
	Number	%
Total responses	147	100
Highly valued	117	80
Valued	20	14
Neutral	8	5
Not valued	2	1
Comments	6	

15. Recyclables pickup:		
	Number	%
Total responses	147	100
Highly valued	136	93
Valued	7	5
Neutral	4	3
Not valued	0	0
Comments	14	

16. Bulk trash:		
	Number	%
Total responses	147	100
Highly valued	111	76
Valued	33	22
Neutral	3	2
Not valued	0	0
Comments	8	

17. Autumn curbside leaf vacuuming:		
	Number	%
Total responses	147	100
Highly valued	82	56
Valued	36	24
Neutral	23	16
Not valued	6	4
Comments	14	

18. Police patrols (10 hours weekly):		
	Number	%
Total responses	145	100
Highly valued	69	48
Valued	33	23
Neutral	27	19
Not valued	16	11
Comments	40	

19. Planting, maintenance of Village trees in public right of way:		
	Number	%
Total responses	146	100
Highly valued	75	51
Valued	45	31
Neutral	20	14
Not valued	6	4
Comments	15	

20. Village support of private tree planting:		
	Number	%
Total responses	145	100
Highly valued	54	37
Valued	48	33
Neutral	33	23
Not valued	10	7
Comments	10	

Now, we want to hear from you about possible future services and activities. To assist your evaluation, the Village's total annual spending in 2021 was \$650,000.

21. Composting is a service that is facilitated by the Village, but the Village does not pay for it. Should this weekly service be made available to all households at Village expense at an annual cost of approximately \$190 per household?

	Number	%
Total response	137	100
Yes	64	47
No	73	53
Comments	37	

22. If weekly composting service is offered at Village expense, would you subscribe?

	Number	%
Total response	139	100
Yes	70	50
No	69	50
Comments	22	

23. Should the Village expand its street snow removal service to include shoveling the public sidewalks in front of residents' homes on request? The estimated cost would be \$30,000 if all households request the service.

	Number	%
Total response	144	100
Yes	84	58
No	60	42
Comments	38	

24. If snow shoveling is offered at Village expense, would you request this service?

	Number	%
Total response	139	100
Yes	72	52
No	67	48
Comments	27	

25. Should the Village support aging in place of older residents requiring financial support by covering their dues to the nonprofit organization Chevy Chase at Home? An experimental program for up to ten families would cost \$6,000.

	Number	%
Total response	137	100
Yes	72	53
No	65	47
Comments	35	

26. If dues to Chevy Chase at Home were covered by the Village, would you apply for support?

	Number	%
Total response	135	100
Yes	16	12
No	119	88
Comments	22	

27. Community engagement events such as the Independence Day celebration are currently budgeted at \$35,000 for all events over the year. Should community engagement activities be expanded to include more social activities? Any suggestions?

	Number	%
Total response	130	100
Yes	56	43
No	7	57
Comments	49	

28. Do you have anything else you would like to say to the Village Council? Are there other services that should be considered (or eliminated)?

Comments: 51

28. Please select your street below.

Total	142
Bradley Ln	16
Brookville Rd	3
Chestnut St	10
Cummings Ln	11
Delfield St	5
Melville Pl	4
Oxford St	2
Quincy St	16
Raymond St	18
Shepherd St	13
Summit Ave	11
Taylor St	10
Thornapple St	8
Turner Ln	15