

# Notice:

To all customers of  
Montezuma Municipal Light and Power  
Montezuma Municipal Gas  
Montezuma Water Department  
City of Montezuma

In response to the present Covid-19 Pandemic we will be following rules sent by the Iowa Utilities Board and will not be doing utility disconnections for delinquent payments until May 1, 2020 for all LIHEAP qualified customers as well as all other customers. All delinquent utility bills will still be assessed the monthly late fee penalty. We will continue to send by mail a notice of delinquent bill.

We recommend that you make every effort to make some type of payment towards your bill to avoid a large dollar amount being due at a later date. You may also contact our billing office at 641-623-5102 to make payment arrangements.

Until further notice on Friday May 1, 2020 all delinquent bills and penalties will be due in full. On Monday May 11, 2020 disconnect notices (Red Tags) will be placed at the physical location of delinquent bill and disconnection will follow 24 hrs. later.

As a reminder our office is closed to the general public. All payments may be done by dropping off at the drop box located at our south office entrance or by setting up an automatic withdrawal. You can contact us at 641-623-5102 or 641-623-5617 with any questions or needs.