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**Troy Fire Department**

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March 1, 2017

TO: Brian Kischnick, City Manager  
FROM: David Roberts, Fire Chief  
RE: Fire Department Annual Report for 2016

Enclosed for review is the annual report for the Troy Fire Department for calendar year 2016. Information contained herein is listed in spreadsheet format, and documents the various statistics and performance indicators for the Fire Department.

#### Statistical Overview

- The total number of incidents to which the Fire Department responded increased by 5.18% to 1,158 from 1,101.
- Fire incidents increased by 31.74% to 220 from 167, while non fire incidents increased by 0.43% to 938 from 934. Structure fires accounted for 45.91% of fires, an increase of 27.85%. Cooking related fires accounted for 22.94% of structure fires, an increase of 316.7%.
- Estimated property value saved from fire was \$59.9M or 95.53% of property involved.
- Total activities performed increased by 5.11% overall to 19,873 while the number of hours logged increased by 2.94% to 33,574.75.
- The number of volunteer firefighters increased by 7.19% to 164, reflecting 92% staffing among the stations, which can be attributed to on-going recruitment efforts.
- False alarm activations increased by 3.38% to 459, and accounted for 43.88% of total incidents. Valid alarm activations accounted for 6.90% of total alarm activations.
- There were 5,234 requests for Paramedic First Responder service, an increase of 7.41%. There were 7,979 requests for Advanced Life Support Ambulance service, an increase of 1.77%.

#### Noteworthy

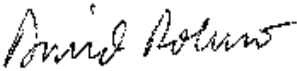
- There were no fire-related casualties in 2016, but firefighter injuries increased, divided equally between incident and non-incident related occurrences.
- Construction began on the new Station 4 to replace the current fire station. The project continues within budget and remains on schedule for completion by October 1, 2017.
- The Fire Department took delivery of a new pumper, standardizing all six frontline pumpers.
- As indicated above and as detailed in the report, \$62.7M of property value was endangered by fire in 2016. \$2.8M was lost by fire. \$59.9M worth of property was saved by firefighting efforts. It continues to be reasoned that this equates to a 95.5% operating efficiency by the TFD at fires.

The Fire Department continues to provide efficient fire suppression and rescue services through a cost effective, well trained, combination style department, comprised primarily of dedicated volunteer firefighters; and provides proactive fire prevention and fire safety education by means of a committed career staff, in order to reduce the risk of fire within our community. Comparable career fire departments throughout the region typically cost upwards of three times that of the Troy Fire Department.

As always, and in keeping with this year's "Quality of Life" theme, in addition to responding to calls and attending training, our members participated in 45 separate apparatus requests from civic groups in 2016 demonstrating firefighting capabilities and enhancing public fire safety education at various outdoor events; co-hosted the annual Citizens Police Academy; participated in charitable silent auctions for dinner at a fire station; hosted summer campers from Leader Dogs For The Blind; helped with the Make-A-Wish Foundation; participated in a fundraising charity softball game with On My Own of Michigan; and hosted the annual children's Shop With A Firefighter Christmas event.

I would like to take this opportunity to once again thank the Troy City Council, the City Manager, and the many other City departments with whom we work for the continued support of the Fire Department. I would also like to recognize and thank our members, both volunteer and career, as well as the Troy Firefighters Women's Auxiliary along with the Troy Fire Explorer Post 911 for their dedication and support of the Troy Fire Department as we enter our 77<sup>th</sup> year of serving the community.

Sincerely,

A handwritten signature in cursive script that reads "David Roberts".

David Roberts  
Fire Chief



## ANNUAL REPORT 2016

**TROY =  
= FIRE**

<u>Category</u>	<u>Count</u>	<u>Percent of Total Incidents</u>	<u>Previous Year</u>	<u>Change</u>
Total Fire Incidents	220	19.00%	167	31.74%
Total Non Fire Incidents	938	81.00%	934	0.43%
<b>Total Incidents</b>	<b>1158</b>	<b>100.00%</b>	<b>1101</b>	<b>5.18%</b>

<u>Fire Incidents</u>	<u>Count</u>	<u>Percent of Total Fires</u>	<u>Previous Year</u>	<u>Change</u>
Structure Fires	100	45.45%	79	26.58%
Vehicle Fires	45	20.45%	32	40.63%
Grass Fires	39	17.73%	25	56.00%
Refuse Fires	29	13.18%	26	11.54%
Other Fires	7	3.18%	5	40.00%
<b>Total Fire Incidents</b>	<b>220</b>	<b>100.00%</b>	<b>167</b>	<b>31.74%</b>

<u>Non Fire Incidents</u>	<u>Count</u>	<u>Percent of Total Non Fires</u>	<u>Previous Year</u>	<u>Change</u>
Overpressure/Explosion	0	0.00%	7	-100.00%
Rescue / Extrication	41	4.37%	47	-12.77%
Hazardous Conditions *	184	19.62%	148	24.32%
Public Service	33	3.52%	38	-13.16%
Good Intent **	214	22.81%	241	-11.20%
Alarm Activation Unintentional	277	29.53%	247	12.15%
Alarm System Malfunction	182	19.40%	197	-7.61%
Weather Standby	5	0.53%	7	-28.57%
Other Non Fire	2	0.21%	2	0.00%
<b>Total Non Fire Incidents</b>	<b>938</b>	<b>100.00%</b>	<b>934</b>	<b>0.43%</b>

\* Includes spills or leaks with no fire; excess heat; arcing wires; and chemical emergencies

\*\* Includes smoke scares; wrong locations; steam mistaken for smoke; and controlled burning

Data throughout this report obtained from Oakland County Fire Records Management System or Troy BS&A



## ANNUAL REPORT 2016

**TROY =  
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<u>Structure Fires by Occupancy*</u>	<u>Count</u>	<u>Percent of Structure Fires</u>	<u>Previous Year</u>	<u>Change</u>
Apartments	25	25.00%	16	56.25%
Educational	0	0.00%	2	-100.00%
Industrial	6	6.00%	5	20.00%
Institutional	4	4.00%	0	400.00%
Motel/Hotel	8	8.00%	2	300.00%
Office	3	3.00%	2	50.00%
Other	0	0.00%	2	-100.00%
Public Assembly	6	6.00%	3	100.00%
Single Family Dwelling	40	40.00%	39	2.56%
Storage	6	6.00%	4	50.00%
Stores/Sales	2	2.00%	4	-50.00%
<b>Other Fires</b>	<b>100</b>	<b>100.00%</b>	<b>79</b>	<b>26.58%</b>

<u>Building Fires by Cause**</u>	<u>Count</u>	<u>Percent of Structure Fires</u>	<u>Previous Year</u>	<u>Change</u>
Act of Nature	1	0.92%	1	0.0%
Cooking	25	22.94%	6	316.7%
Equipment Failure	9	8.26%	7	28.6%
Intentional	1	0.92%	0	100.0%
Other	3	2.75%	4	-25.0%
Under Investigation	5	4.59%	2	150.0%
Undetermined	6	5.50%	4	50.0%
Unintentional	59	54.13%	31	90.3%
<b>Total Causes</b>	<b>109</b>	<b>100.00%</b>		

\*Includes contained fires in buildings such as cooking and chimney

\*\*Includes uncontained fires involving buildings with structural damage/loss



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<u>Total Casualties</u>	<u>Number</u>	<u>Percent</u>	<u>Previous Year</u>	<u>Previous Percent</u>	<u>Change</u>
Civilian Injury	0	0.00%	2	25.00%	-100.00%
Civilian Death	0	0.00%	0	0.00%	0.00%
Firefighter Injury	16	100.00%	6	75.00%	166.67%
Firefighter Death	0	0.00%	0	0.00%	0.00%
<b>Total Casualties</b>	<b>16</b>	<b>100.00%</b>	<b>8</b>	<b>100.00%</b>	<b>100.00%</b>

<u>Total Estimated Building Fire Loss</u>	<u>Amount</u>	<u>Previous Year</u>	<u>Change From Previous Year</u>
Building Value	\$50,204,543.00	\$160,359,167.00	
Content Value*	\$12,551,135.75	\$40,089,791.75	
<b>Total Value</b>	<b>\$62,755,678.75</b>	<b>\$200,448,958.75</b>	<b>-68.69%</b>

	<u>Amount</u>	<u>Percent Lost***</u>	<u>Previous Year Amount</u>	<u>Previous Year Percent Lost***</u>	<u>Change</u>
Building Loss	\$2,136,823.00	4.26%	\$1,154,140.00	0.72%	<b>3.54%</b>
Contents Loss	\$670,234.00	5.34%	\$704,070.00	1.76%	<b>3.58%</b>
<b>Total Loss</b>	<b>\$2,807,057.00</b>	<b>4.47%</b>	<b>\$1,858,210.00</b>	<b>0.93%</b>	<b>3.55%</b>

<u>Total Saved**</u>	<u>Amount</u>	<u>Percent Saved***</u>	<u>Previous Year Amount</u>	<u>Previous Year Percent Saved***</u>
<b>Total Saved**</b>	<b>\$59,948,621.75</b>	<b>95.53%</b>	<b>\$198,590,748.75</b>	<b>99.07%</b>

<b>Operational Efficiency</b>	<b>95.53%</b>	<b>99.07%</b>	<b>-3.55%</b>
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\*Content Value is based upon an estimate of 25% of the building value.

\*\*Based upon total amount of Building & Contents at risk

\*\*\*Indicates value between Total Value and Total Loss



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### Response Time Analysis

<u>Fire Dept. Emergency Response *</u>	<u>Count</u>	<u>Cumulative Response</u>	<u>Percent</u>	<u>Cumulative Percent</u>
0 - 1 Minute	2	2	0.34%	0.34%
1 - 2 Minutes	4	6	0.68%	1.02%
2 - 3 Minutes	22	28	3.74%	4.76%
3 - 4 Minutes	51	79	8.67%	13.44%
4 - 5 Minutes	86	165	14.63%	28.06%
5 - 6 Minutes	74	239	12.59%	40.65%
6 - 7 Minutes	78	317	13.27%	53.91%
7 - 8 Minutes	68	385	11.56%	65.48%
8 - 9 Minutes	68	453	11.56%	77.04%
9 - 10 Minutes	44	497	7.48%	84.52%
Other Fires	91	588	15.48%	100.00%
<b>Total Emergency Responses</b>	<b>588</b>		<b>50.78% of total responses</b>	
<b>Total Nonemergency Responses</b>	<b>570</b>		<b>49.22% of total responses</b>	
<b>Total Responses</b>	<b>1158</b>			

*\* Dispatch to arrival as recorded by the dispatch center for apparatus response prior to downgrade.*

<u>Dispatch Emergency Processing **</u>	<u>Count</u>	<u>Cumulative Response</u>	<u>Percent</u>	<u>Cumulative Percent</u>
0 - 1 Minute	288	288	44.24%	44.24%
1 - 2 Minutes	248	536	38.10%	82.33%
2 - 3 Minutes	81	617	12.44%	94.78%
3 - 4 Minutes	22	639	3.38%	98.16%
4 - 5 Minutes	3	642	0.46%	98.62%
5 - 6 Minutes	6	648	0.92%	99.54%
6 - 7 Minutes	2	650	0.31%	99.85%
7 - 8 Minutes	0	650	0.00%	99.85%
8 - 9 Minutes	1	651	0.15%	100.00%
9 - 10 Minutes	0	651	0.00%	100.00%
10 + Minutes	0	651	0.00%	100.00%
<b>Total Emergency Incidents</b>	<b>651</b>			

*\*\* Receipt of call to dispatch as recorded by the dispatch center. May include cancellations after dispatch or downgrade prior to arrival.*



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<u>Activities Performed</u>	<u>Count</u>	<u>Percent</u>	<u>Previous Year</u>	<u>Change</u>
Fire Station Service Requests	1,000	54.00%	539	85.53%
Fire Investigations	43	2.32%	51	-15.69%
In-Service Training Provided	712	38.44%	773	-7.89%
Specialty Team Training Provided	45	2.43%	53	-15.09%
Fire Academy Training Provided *	52	2.81%	51	1.96%
<b>Subtotal</b>	<b>1,852</b>	<b>100.00%</b>	<b>1,467</b>	<b>26.24%</b>
Plans Reviewed	1,058	5.87%	807	31.10%
Permits Issued	545	3.02%	547	-0.37%
Inspections	2,570	14.26%	2,429	5.80%
Violations Issued	1,777	9.86%	2,087	-14.85%
Other Fires	1,613	8.95%	1,472	9.58%
Hydrant Flow Tests Conducted	29	0.16%	29	0.00%
Public Education Programs	79	0.44%	72	9.72%
Public Education Participants	8,619	47.83%	8,389	2.74%
HAPIS Computer Entries	287	1.59%	47	510.64%
Alarms Registered **	853	4.73%	884	-3.51%
Knox Box Updates	546	3.03%	639	-14.55%
Apparatus Requests	45	0.25%	37	21.62%
<b>Subtotal</b>	<b>18,021</b>	<b>100.00%</b>	<b>17,439</b>	<b>3.34%</b>
<b>Total Activities</b>	<b>19,873</b>		<b>18,906</b>	<b>5.11%</b>

\* North Oakland Fire Academy - MFFTC Required

\*\* Paid registrations

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<u>Activity Time</u>	<u>Hours</u>	<u>Percent</u>	<u>Previous Year</u>	<u>Change</u>
Administrative ***	2,950.50	8.79%	1,720.84	71.46%
Fire Prevention ***	2,859.50	8.52%	6,881.42	-58.45%
Supportive / Other ***	9,018.75	26.86%	5,913.92	52.50%
Training ****	18,746.00	55.83%	18,100.00	3.57%
<b>Total Hours</b>	<b>33,574.75</b>	<b>100.00%</b>	<b>32,616.18</b>	<b>2.94%</b>

\*\*\* Career staff-hours only. Does not include leave time.

\*\*\*\* Includes staff hours + volunteer hours



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Staffing

<u>Volunteer</u>	<u>Station 1</u>	<u>Station 2</u>	<u>Station 3</u>	<u>Station 4</u>	<u>Station 5</u>	<u>Station 6</u>	<u>Total</u>	<u>Change</u>
2012	27	27	26	29	31	25	165	N/A
2013	25	27	24	27	29	27	159	-3.64%
2014	25	24	25	27	29	26	156	-1.89%
2015	25	23	24	26	28	27	153	-1.92%
2016	29	21	27	27	31	29	164	7.19%
<u>2 Yr. Avg.</u>	27.0	22.0	25.5	26.5	29.5	28.0	158.5	2.63%
<u>5 Yr. Avg.</u>	26.2	24.4	25.2	27.2	29.6	26.8	159.4	-0.05%

<u>Career</u>	<u>Chief</u>	<u>Assistant Chief</u>	<u>Staff Lieutenant</u>	<u>Staff Technician</u>	<u>Secretary</u>	<u>Total</u>	<u>Change</u>
2012	1	1	5	3	1	11	N/A
2013	1	1	5		1	8	-27.27%
2014	1	1	4	3	1	10	25.00%
2015	1	1	4	5	1	12	20.00%
2016	1	1	4	5	1	12	0.00%
<u>2 Yr. Avg.</u>	1.0	1.0	4.0	5.0	1.0	12.0	10.00%
<u>5 Yr. Avg.</u>	1.0	1.0	4.4	3.2	1.0	10.6	3.55%





## ANNUAL REPORT 2016

**TROY =  
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<u>Station</u>	<u>Incident Category</u>	<u>Incident Count</u>	<u>Percent of Category</u>	<u>Percent of Total Count</u>	<u>Previous Year Count</u>	<u>Change</u>
1	Fire	45	20.45%	3.89%	32	40.63%
	Rescue/Extrication	7	17.07%	0.60%	11	-36.36%
	False Alarm	67	14.60%	5.79%	66	1.52%
	All Other	91	20.78%	7.86%	66	37.88%
	<b>Sub Total</b>	<b>210</b>	<b>18.13%</b>	<b>18.13%</b>	<b>175</b>	<b>20.00%</b>
2	Fire	21	9.55%	1.81%	18	16.67%
	Rescue/Extrication	3	7.32%	0.26%	3	0.00%
	False Alarm	51	11.11%	4.40%	37	37.84%
	All Other	44	10.05%	3.80%	71	-38.03%
	<b>Sub Total</b>	<b>119</b>	<b>10.28%</b>	<b>10.28%</b>	<b>129</b>	<b>-7.75%</b>
3	Fire	41	18.64%	3.54%	44	-6.82%
	Rescue/Extrication	13	31.71%	1.12%	12	8.33%
	False Alarm	116	25.27%	10.02%	126	-7.94%
	All Other	86	19.63%	7.43%	95	-9.47%
	<b>Sub Total</b>	<b>256</b>	<b>22.11%</b>	<b>22.11%</b>	<b>277</b>	<b>-7.58%</b>
4	Fire	41	18.64%		26	57.69%
	Rescue/Extrication	11	26.83%	0.95%	13	-15.38%
	False Alarm	93	20.26%	8.03%	105	-11.43%
	All Other	55	12.56%	4.75%	64	-14.06%
	<b>Sub Total</b>	<b>200</b>	<b>17.27%</b>	<b>17.27%</b>	<b>208</b>	<b>-3.85%</b>
5	Fire	32	14.55%	2.76%	25	28.00%
	Rescue/Extrication	4	9.76%	0.35%	2	100.00%
	False Alarm	38	8.28%	3.28%	29	31.03%
	All Other	55	12.56%	4.75%	30	83.33%
	<b>Sub Total</b>	<b>129</b>	<b>11.14%</b>	<b>11.14%</b>	<b>86</b>	<b>50.00%</b>
6	Fire	34	15.45%	2.94%	15	126.67%
	Rescue/Extrication	3	7.32%	0.26%	6	-50.00%
	False Alarm	52	11.33%	4.49%	52	0.00%
	All Other	68	15.53%	5.87%	74	-8.11%
	<b>Sub Total</b>	<b>157</b>	<b>13.56%</b>	<b>13.56%</b>	<b>147</b>	<b>6.80%</b>
8 *	Fire	6	2.73%	0.52%	7	-14.29%
	Rescue/Extrication	0	0.00%	0.00%	0	0.00%
	False Alarm	42	9.15%	3.63%	29	44.83%
	All Other	39	8.90%	3.37%	43	-9.30%
	<b>Sub Total</b>	<b>87</b>	<b>7.51%</b>	<b>7.51%</b>	<b>79</b>	<b>10.13%</b>
<b>Total</b>		<b>1158</b>	<b>100.00%</b>	<b>100.00%</b>	<b>1101</b>	<b>5.18%</b>

\* Administrative staff followup; investigations; duty officer response.



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### Supplemental

<u>Valid Alarm Activations</u>	<u>Count</u>	<u>Percent of Total Incidents</u>	<u>Previous Year</u>	<u>Change</u>
Cooking Related	26	2.39%	26	0.00%
Fire	4	0.37%	4	0.00%
Smoke	3	0.28%	10	-70.00%
Overheat	0	0.00%	0	0.00%
Electrical	1	0.09%	0	100.00%
<b>Total Valid Alarms</b>	<b>34</b>	<b>3.25% of Total Incidents</b>	<b>40</b>	<b>-15.00%</b>
		<b>6.90% of Total Alarm Activations</b>		

<u>Other Fires</u>	<u>Count</u>	<u>Percent of Total Incidents</u>	<u>Previous Year</u>	<u>Change</u>
Unintentional	241	22.11%	247	-2.43%
Malfunction	182	16.70%	197	-7.61%
Other	26	2.39%	0	2600.00%
Malicious	10	0.92%		1000.00%
<b>Total False Alarms</b>	<b>459</b>	<b>43.88% of Total Incidents</b>	<b>444</b>	<b>3.38%</b>

<u>Fires With Significant Loss *</u>	<u>Date</u>	<u>Resources</u>	<u>Alarms</u>	<u>Estimated Loss**</u>	<u>Summary</u>
2147 Jeffery	1/25/2016	Sta. 5; Sta. 2; R4; AT3	1	\$ 105,000.00	Single Family Residential
2896 Denise Dr.	3/11/2016	Sta. 5; Sta. 2; R4; AT3	1	\$ 190,000.00	Single Family Residential
1536 Brentwood	5/22/2016	Sta 6; Sta. 2; R4; AT3	1	\$ 236,250.00	Multi-Family Residential
2733 Hylane Dr.	8/10/2016	Sta 6; Sta. 3; L2; R4; AT3	2	\$ 125,000.00	Single Family Residential
5432 Berwyck	9/13/2016	Sta 2; Sta. 5; R4; AT3	1	\$ 232,000.00	Single Family Residential
704 Lamplighter Lane	11/9/2016	Sta 1; Sta. 4; AT3	1	\$ 225,000.00	Multi-Family Residential
2880 Tewksbury	12/23/2016	Sta. 6; Sta. 2; Sta 3; R4	2	\$ 308,173.00	Single Family Residential

<u>Mutual Aid</u>	<u>Count</u>	<u>Provided</u>	<u>Received</u>	<u>Type</u>
Auburn Hills	6	6		Assist
Bloomfield Township	1	1		Assist
Clawson	1	1		Assist
Rochester Hills	40	39	1	Assist
Sterling Heights	1		1	Assist

\* \$100,000.00 or greater

\*\*Estimated Replacement Cost of Real & Personal Property



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	<u>Incident Count</u>	<u>Previous Year</u>	<u>Change</u>		<u>Incident Count</u>	<u>Previous Year</u>	<u>Change</u>	
<u>Advanced Life Support (ALS)*</u>					<u>Paramedic First Responder (PFR)*</u>			
Priority 1 (emergent) Requests	3,906	3,903	0.08%		Priority 1 (emergent) Requests	3,734	3,843	-2.84%
Priority 3 (non emergent) Requests	4,073	3,937	3.45%		Priority 3 (non emergent) Requests	1,500	1,030	45.63%
<b>Total Ambulance Requests</b>	<b>7,979</b>	<b>7,840</b>	<b>1.77%</b>		<b>Total PFR Requests</b>	<b>5,234</b>	<b>4,873</b>	<b>7.41%</b>
Cancelations, Refusals, No Patients Transports	2,994 4,985	3,011 4,828	-0.56% 3.25%		Cancelations	742	646	14.86%
Priority 1 Responses	3,906	3,903	0.08%		Priority 1 Responses	3,734	3,843	-2.84%
Calls Cancelled Enroute	406	405	0.25%		Calls Cancelled Enroute	421	435	-3.22%
Exceptions Affecting Response Times	544	425	28.00%		Exceptions Affecting Response Times	526	431	22.04%
Other Fires	75	99	-24.24%		Weather	78	122	-36.07%
Construction	157	88	78.41%		Construction	134	110	21.82%
Location Change	66	61	8.20%		Location Change	51	41	24.39%
Second Ambulance Response	28	7	300.00%		Second Unit Response	96	14	585.71%
Unsecure Scene	32	31	3.23%		Unsecure Scene	26	33	-21.21%
Priority Change	118	99	19.19%		Expressway Response	95	76	25.00%
Expressway Response	32	17	88.24%		Other	40	33	21.21%
Other	36	23	56.52%			2	-100.00%	
Exceptions & Cancellations	950	830	14.46%		Exceptions & Cancellations	947	868	9.10%
<b>Valid Priority 1 Responses</b>	<b>2,956</b>	<b>3,073</b>	<b>-3.81%</b>		<b>Valid Priority 1 Responses</b>	<b>2,787</b>	<b>2,977</b>	<b>-6.38%</b>
Responses Over 8 minutes	241	264	-8.71%		Responses Over 5 minutes	242	291	-16.84%
Responses Under 8 minutes	2,715	2,809	-3.35%		Responses Under 5 minutes	2,545	2,986	-14.77%
<b>Response Time Compliance of 8 min. of Less</b>	<b>93%</b>	<b>92%</b>	<b>1.09%</b>		<b>Response Time Compliance of 5 min. of Less</b>	<b>92%</b>	<b>91%</b>	<b>1.10%</b>
			<u>Time Difference</u>				<u>Time Difference</u>	
Average Priority 1 Response Time	0:05:57	0:05:58	-0:00:01		Average Priority 1 Response Time	0:03:49	0:03:53	-0:00:04
Average Priority 3 Response Time	0:11:41	0:11:02	0:00:39		Average Priority 3 Response Time	0:07:37	0:07:12	0:00:25
			<u>Change</u>				<u>Change</u>	
Patient Condition at Time of Transport					Carbon Monoxide Checks	99	62	59.68%
Critical	60	37	62.16%					
Unstable	733	673	8.92%					
Stable	4,192	4,118	1.80%					
	<b>4,985</b>	<b>4,829</b>	<b>3.23%</b>					
Evidentiary Blood Draw	158	149	6.04%					

\*Emergency Medical Services provided under contract by **Alliance Mobile Health**. Information provided by AMH.