

2023/24 Work Plan: Policy (Revision 04/06/2023)

Pillar: Stakeholder Satisfaction

Strategy: Appeals of Violations
Task: Receive and adjudicate appeals of violations.
Updates:
Completion Date: Ongoing

Strategy: Awareness of HOA Guidelines
Task: Update “Key Rules & Regulations” and time frames for communication to heighten stakeholder awareness, understanding and responsibility to support the guidelines.
Updates:
Completion Date: Ongoing

Strategy: Manage ACCCA Election process
Task: Monitor elections, verifying counts and certifying results.
Updates:
Completion Date: 2024

Pillar: Stewardship

Strategy: Evaluate any new policies for fiscal discipline, reasonableness and transparency.
Task: Carefully evaluate policies to ensure they are of value to the community and residents showing fiscal responsibility and reasonable rationale.
Updates:
Completion Date: Ongoing

Task: Review Fine Schedule for reasonableness.
Updates: Policy Committee continually reviews the fine policy and will prepare recommendations to the Board, as needed.
Completion Date: Ongoing

Pillar: Process Efficiency

Strategy: Evaluate fine and HOA violations process, including courtesy notices.
Task: Working with AAM, research the feasibility of sending violation notices by email as well as by regular mail.
Task: To continually monitor traffic as data becomes available, through enhanced technology options.
Updates:
Completion Date: Ongoing

Strategy: Evaluate appeal and adjudication process.
Task: Review for effectiveness, efficiency, timeliness and clarity of communications.
Updates:
Completion Date: Ongoing

Pillar: Organizational Resilience

Strategy: Attract and retain capable volunteers.
Task: Advertise for volunteer openings by prompt eBlast listing qualifications and experience and to solicit known qualified resident or owners to serve.
Updates:
Completion Date: Ongoing

Task: Interview and evaluate potential members based on committee criteria.
Updates:
Completion Date: Ongoing

Task: Recommend candidates to the Board up to the membership limit of seven.
Updates:
Completion Date: Ongoing