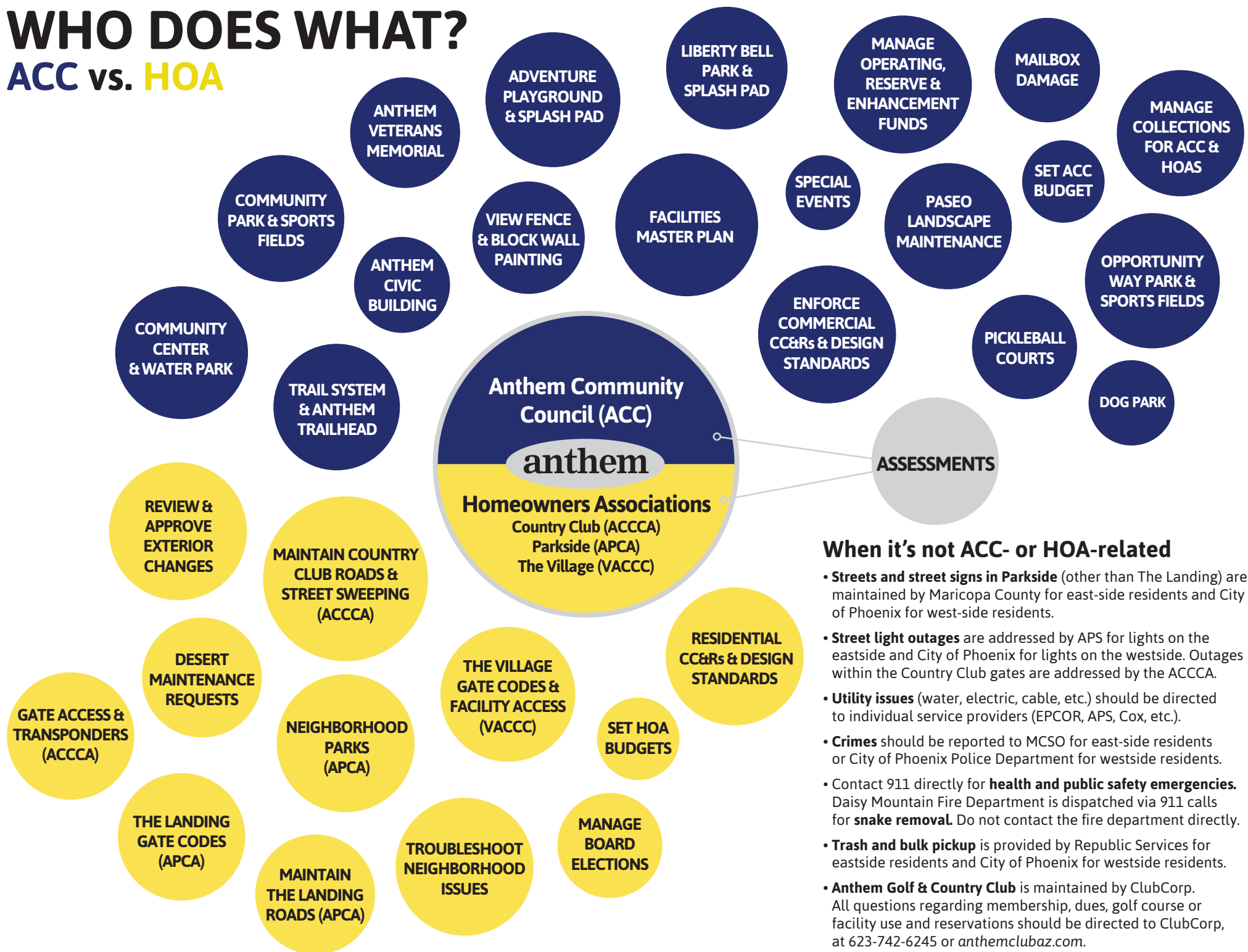


WHO DOES WHAT?

ACC vs. HOA



When it's not ACC- or HOA-related

- **Streets and street signs in Parkside** (other than The Landing) are maintained by Maricopa County for east-side residents and City of Phoenix for west-side residents.
- **Street light outages** are addressed by APS for lights on the eastside and City of Phoenix for lights on the westside. Outages within the Country Club gates are addressed by the ACCCA.
- **Utility issues** (water, electric, cable, etc.) should be directed to individual service providers (EPCOR, APS, Cox, etc.).
- **Crimes** should be reported to MCSO for east-side residents or City of Phoenix Police Department for westside residents.
- Contact 911 directly for **health and public safety emergencies**. Daisy Mountain Fire Department is dispatched via 911 calls for **snake removal**. Do not contact the fire department directly.
- **Trash and bulk pickup** is provided by Republic Services for eastside residents and City of Phoenix for westside residents.
- **Anthem Golf & Country Club** is maintained by ClubCorp. All questions regarding membership, dues, golf course or facility use and reservations should be directed to ClubCorp, at 623-742-6245 or anthemclubaz.com.

Anthem Community Council (ACC)

The ACC Board appoints the Executive Director as the administrative leader of the ACC, and who is responsible for managing ACC staff and overseeing the employment process.

Executive Management Team

Paul Conley
Sr. Director of Finance

Kristi Northcutt
Sr. Director of Community Relations

Scott Newell
Director of Programs & Aquatics

ACC Board of Directors*

Bob McKenzie, *Chair*

Darrin Francom, *Vice Chair*

Carolynn Hiron, *Secretary*

Doug Sutherland, *Treasurer*

Barb Patterson, *Director*

Gina Richard, *Director*

Chilesa Ready, *Director*

623-742-6050

OnlineAtAnthem.com

Homeowners' Associations (HOAs)

Anthem HOAs are legal entities that were established by Del Webb when Anthem was created. The HOAs (ACCCA, APCA and VACCC) exist in order to administer policies to maintain the aesthetics, quality and value of the properties in the Anthem community.

Anthem Country Club Community Association (ACCCA), Anthem Parkside Community Association (APCA) & The Village at Anthem Condominium Council of Co-Owners (VACCC)

Anthem HOA Boards contract outside community association management companies to manage their communities. These management companies and the HOA Boards work together to appoint their respective community managers.

ACCCA staff

Margaret Troyer,
Community Manager

Jacki Nasi,
Administrative Assistant

Heidi Hewitt,
Residential Design Coordinator

Maria Jackson,
Community Standards Coordinator

Nick Galaviz, *Community Access Administrator (gate entry)*

Dave Hunt, *Community Access Administrator (gate entry)*

ACCCA Board of Directors*

Carl Benner, *President*

Dave Duckworth, *Vice President*

Barbara Birdseye, *Secretary*

Greg Strand, *Treasurer*

Steve Champion, *Director*

623-742-6030

OnlineAtAnthem.com

APCA staff

Mary Beth Zahn,
Community Manager

Debbie Siegel,
Administrative Assistant

Joy McFarland,
Compliance Manager

Lori Hein,
Compliance Manager

APCA Board of Directors*

Tim Fyke, *President/Treasurer*

Shari Miller, *Vice President*

Robert Omer, *Secretary*

Rob MacGregor, *Director*

623-742-4563

OnlineAtAnthem.com

VACCC staff

Sarah Kielblock,
Community Manager

VACCC Board of Directors*

Jason Richard, *President*

Juli Kunzer, *Vice President*

Jan Hutton, *Treasurer*

Candy Soulliere, *Secretary*

Steve Neuman, *Director*

480-539-1396

OnlineAtAnthem.com

anthem
community council
Preserving, Protecting, & Enhancing
a Genuine Sense of Community

*ACC and HOA Board members/officers current as of 2021 Board elections.