

SENIOR VAN SERVICE

Welcome to the City of Berkley Van Service. We want you to feel safe and welcome. Our van is funded and operated through the joint efforts of the City of Berkley, Michigan Department of Transportation and Beaumont Hospital. Please read the following rules and guidelines.

Trips to doctors, pharmacies, salons, shopping centers and more have never been easier. Please take a moment to read the guidelines, which will make your next van ride, or making reservations, a breeze.

General Information

- Service is available to Berkley residents who are 50 years of age or older, retired or semi-retired.
- A suggested donation of \$3 for one-way trips and \$5 for round trips is recommended.
- Meijer trips are Tuesdays at 8:30 am for Berkley residents outside Oxford Park Towers, and Thursdays at 10:00 am for Oxford Park Towers residents. Please limit your groceries to five bags.
- Rides are given Monday through Friday, 8:30 am - 4:00 pm with NO exceptions. You must phone driver for return pick-up by 4:00 pm at 248.361.0905.
- Call the transportation dispatcher with any cancellations prior to your scheduled pick-up day.
- Due to traffic and other demands, please allow driver a 15 minute window in regards to your scheduled pick-up.

Reservation Information

- Van reservations must be made Monday through Thursday from 9:00 am to 11:30 am. Requests will NOT be accepted at any other time. Call 248.658.3470 and ask for 'transportation' for reservations.
- Reservations for doctor appointments can be made two months in advance to ensure your first choice of ride time.
- All other reservations must be made a minimum of one week in advance, yet, you may call two months in advance at any time. Doctor's appointments take priority.
- You must give the address, phone number and name of your destination to the transportation dispatcher, as well as your own address and phone number. Indicate if you have special needs when arranging your ride.

NO CHANGES OR ADDITIONS WILL BE MADE THE DAY OF TRANSPORTATION OTHER THAN CANCELLATIONS. DO NOT ASK DRIVER TO ALTER THE SCHEDULE.

