About Wayne Metro CAA

• Founded in 1971
• Serve low-and moderate-income residents throughout Wayne County (SE Michigan) to help address their most critical needs
• Over 75 programs including educational, housing and emergency services

WAYNE METRO IMPACTING OUR COMMUNITY

Wayne Metro empowers individuals and communities to realize their own goals.

Each year, Wayne Metro answers over 130,000 individual requests for assistance in southeastern Michigan.
Wayne Metro’s Team

Shama Mounzer - Executive Director, Empowerment and Integration Services

Megan Wilk - Department Director of Empowerment and Integration Services

Karissa Croft-Townsend - Assistant Director

Sheila Vanfield - Water Assistance Manager

Jerome Drain - Department Director of Community Engagement and Outreach

Hiba Haidous - Assistant Director of Community Engagement and Outreach

Myla Smith - Community Engagement Manager

Chris Trapp - Accountant

Michele Robinson - Executive Director, Green and Healthy Homes

Tiffany Vantino - Department Director, Green and Healthy Homes

Kadeshia Weathersby - Conservation Manager, Green and Healthy Homes
Wayne Metro offers multiple sources to access the Water Residential Assistance Program (WRAP)

Universal Application
WM Gateway Link
*Available 24/7

Welcome to WM Gateway
If you're not registered please Sign Up Here
Registered clients login below:

Email Address
susanfield@waynemetro.org
Password
*•*•*•*

☐ Remember Me
Forgotten Password?

Sign In

Client Access

- Email Messages
- Direct Phone Calls
- Text Messaging
- Case Management

Phone: (248) 983-5656
Website: waynemetro.org/wrap
Outreach & Community Engagement

Municipality Level
- Information on bills
- Flyers in the lobby

Agency Level
- Website
- CONNECT Center
- Community events

Municipality Engagement
- Initial contact by the Outreach Team to determine interest
- Ongoing relationship building
- Municipality given flyers
- Discuss options for promoting WRAP within the municipality’s community
NEED ASSISTANCE WITH YOUR WATER BILL?

WRAP CAN HELP!

The Water Residential Assistance Program provides funding to eligible, low-income households. Funding is provided by the Great Lakes Water Authority and is administered in partnership with local community action agencies.

WRAP can help reduce your water bill and pay past due balances!

WRAP Eligibility:
- Reside within an eligible GLWA Member Community (see reverse side for list)
- Responsible for paying your water bill
- At or below 200% of the federal poverty level
- Own or rent your home

200% Federal Poverty Chart

<table>
<thead>
<tr>
<th>Households</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>11</th>
<th>12</th>
<th>13</th>
<th>14</th>
</tr>
</thead>
<tbody>
<tr>
<td>Household 1</td>
<td>21,800</td>
<td>26,200</td>
<td>30,000</td>
<td>33,160</td>
<td>36,320</td>
<td>39,640</td>
<td>42,960</td>
<td>46,280</td>
<td>49,600</td>
<td>52,920</td>
<td>56,240</td>
<td>59,560</td>
<td>62,880</td>
<td>66,200</td>
</tr>
<tr>
<td>Household 2</td>
<td>21,800</td>
<td>26,200</td>
<td>30,000</td>
<td>33,160</td>
<td>36,320</td>
<td>39,640</td>
<td>42,960</td>
<td>46,280</td>
<td>49,600</td>
<td>52,920</td>
<td>56,240</td>
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<td>62,880</td>
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</tr>
</tbody>
</table>

CONNECT WITH US

(248) 983-5656
wmconnectcenter@waynemetro.org
Conservation

- Will receive a home assessment
  * Education (occupant behaviors, understanding the water bill)
  * Toilet leak test
  * Meter check-up
  * Cold water catchers
  * Shower timers
  * Simple repairs – flapper, faucet swap, etc.
  * Basic fixture upgrades – showerheads, aerators, etc.

- Follow up plumbing repair
  * Plumber – diverter, toilet upgrades, etc.
  (boiler and re piping within the cost structure)
Additional Questions? Feel free to reach out to us!

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We Welcome Your Questions
Thank You!