

ADA & TITLE VI

If you believe you or another passenger has been discriminated against under Title II and III of the Americans with Disabilities Act of 1990 by any staff. You may file your complaints by mail, fax, or email at:

City/ADA Coordinator City of Big Rapids
226 N. Michigan Ave. Big Rapids, MI 49307.
(231)592-4059 or email hr@cityofbr.org
or call (231) 592-4007

Title VI of Civil Rights ACT of 1964

Prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. If you feel you are being denied participation in or being denied benefits of the transit service. Contact:
Title VI Coordinator 226 N. Michigan Ave.
Big Rapids, MI 49307

Contact Us



Phone

231-796-8675



Ride Pingo App

Download at Apple App store
or Google Play Store



Address

201 N. BRONSON AVE BIG RAPIDS, MI
49307



Website

cityofbr.org

BIG RAPIDS DIAL-A-RIDE

"COME RIDE WITH US!"



Public Transportation

Since 1975, Big Rapids DIAL-A-RIDE has provided “curb-to-curb” public transportation services in the Big Rapids community.

We have provided more than 3 million passengers with safe, dependable, and affordable transportation.

We have also undergone many changes during this time including providing our passengers with service to limited areas “outside of the city limits”.

We now have 7 vehicles all equipped with “wheelchair lifts” to provide transportation to all our mobility-impaired passengers.

Hours

Monday-Friday
6:30am - 6:30pm

Saturday
9:00am - 4:00pm

Closed

Sundays & Holidays

ALL CALLS MUST BE 30 MINUTES
BEFORE CLOSING TIME TO
GUARANTEE YOURSELF A RIDE

Fares

Regular: \$2.50

Age 16 & Under: \$1.25

Senior Citizens: \$1.25

Disabled: \$1.25

Aides to disabled passengers ride FREE.

Children 3 & under, are required to have adult supervision when riding the bus. Children 4 & under, when accompanied by an adult to the same destination, ride FREE.

Passengers are allowed 4 bags or packages. Those with more than 4 will be charged \$1.00 per bag for all extra packages more than 4.

Punch Card or Ticket Sales

1 Punch Card: (\$12.50) Each card has 10 child or senior or 5 adult rides.

Punch cards Sale price: 2 cards for \$20.00. must purchase 2 to get the sale price.

One Bag of Tokens price: (\$12.50) Each bag has 10 child or senior or 5 adult rides

Bag of Tokens Sale price: 2 bags for \$20.00. must purchase 2 to get the sale price.

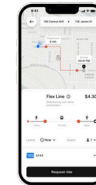
Sales Dates are the **First 6 business days of each month**. May be purchased at the DART Office, DART Driver, City Hall, and Big Rapids Housing Commission.



PINGO: The Innovative On-Demand Bus Service

Curious about PINGO? It's a convenient on-demand bus service offered by Big Rapids Dial-A-Ride. With PINGO, customers can book a bus ride. This service operates within the City of Big Rapids, bridging gaps in journeys, and connecting with the current transportation system.

HOW TO DOWNLOAD THE APP



1. Getting Started

Scan the QR code above. You will be taken to the **APPLE APP STORE** or the **GOOGLE PLAY STORE**, depending on what kind of phone or device you have.

Download the app.

The app is completely free, and you will not be charged any money.

2. Opening the App

Tap on the app and "allow" Ride Pingo to send you notifications.

Tap "Get Started" and fill out your details.

3. Verify and Go

You will then be sent a code by text message to enter into Pingo.

Please note that your details are encrypted and will be safe and secure.

Allow Ride Pingo to access your location whilst using the app.

That's it, you're all set! You can now explore the app and enter where you currently are and where you would like to go.