

## Dial-A-Ride: (Curb to Curb Service)

**HOURS:** 6:30am - 6:30pm (Mon-Fri)

9:00am - 4:00pm (Sat)

Closed Sundays & Holidays

**(Last calls must be made to our  
office 30 minutes before  
closing time.)**

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## FARES

Regular..... \$2.50

Age 16 & Under..... \$1.25

Senior Citizens.....\$1.25

Disabled..... \$1.25

Aides to disabled passengers ride FREE.

Children 3 & under, *are required to have adult supervision* when riding the bus.

Children 4 & under, *when accompanied by an adult to the same destination,* ride FREE.

Passengers are allowed 4 bags or packages. Those with more than 4 will be charged \$1.00 per bag for all extra packages more than 4.

## **\*\* TRANSIT TIPS \*\***

*Dial-A-Ride requires EXACT FARE.  
Bus Drivers do not make change.*

*Please allow 20-40 minutes for a bus to pick you up after calling Dial-A-Ride. Bus could be there in 5 or 40 minutes depending on the time of day and how many others call for a bus*

*Passengers should be prepared to board the bus upon arrival. Drivers will wait for one minute to see you attempt to come to bus before they depart. More time will be allowed for mobility impaired passengers.*

*This is mass transportation so the bus may make several stops on the way to your destination, so please allow for a longer ride than you would expect in an automobile.*

*We make every effort to serve you during adverse weather conditions, but we may need to initiate delays and cancellations when necessary.*

*We would appreciate your call when you have a change of plans and need to cancel your ride. Please help us avoid unnecessary trips.*

*You can be charged for NO SHOWS!*

*Time calls may be placed several days in advance to set up "Pick Up" & "Drop Off" times.*

*For same day service allow at least **two hours notice.***

### **NO SMOKING, DRINKING, EATING or**

*Use of PROFANITY on buses.*

## **BIG RAPIDS DIAL-A-RIDE**

**796-8675**

**"COME RIDE WITH US"**



## **PUBLIC TRANSPORTATION**

*Since 1975, Big Rapids DIAL-A-RIDE has provided "curb to curb" public transportation services in the Big Rapids community.*

*We have provided more than 3 million passengers with safe, dependable and affordable transportation.*

*We have also undergone many changes during this time including providing our passengers with service to limited areas "outside of the city limits".*

*We now have 7 vehicles all equipped with "wheelchair lifts" to provide transportation to all our mobility impaired passengers.*

## **PUNCH CARD OR TICKET SALES**

**1 Punch Card** — \$12.50 - each card has 10 child or senior or 5 adult rides

**Punch cards Sale price** — 2 cards for \$20.00. must purchase 2 to get sale price.

**One Bag of Tokens price** -\$12.50 - each bag has 10 child or senior or 5 adult rides

**Bag of Tokens Sale price** -2 bags for \$20.00. must purchase 2 to get sale price.

Sales Dates are the **First 6 business days** of each month. May be purchased at DART Office, DART Driver, City Hall, Big Rapids Housing Commission.

## **FERRIS SHUTTLE BUS**

Shuttle service is provided August through May which is a continuous loop around the campus. Shuttle service is provided free for our regular stops. Start time is 7:30am until 7:30 pm (Mon—Thur) and 7:30am to 2:30 pm on Friday. This bus can deviate off of route within 1/10 of mile as needed but passengers will then be charged our regular rate for demand response.

[More Shuttle information can be found at](https://www.ferris.edu/HTMLS/current/campus-dart/index.htm)

<https://www.ferris.edu/HTMLS/current/campus-dart/index.htm>

**Doublemap Website for Shuttle Services:**

[www.bigrapids.doublemap.com/map](http://www.bigrapids.doublemap.com/map)



**DIAL-A-RIDE WEBSITE**

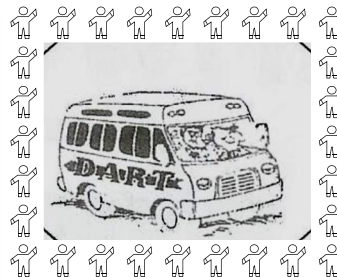
[www.cityofbr.org/government/dial-a-ride](http://www.cityofbr.org/government/dial-a-ride)

## **ADA & TITLE VI**

If you believe you, or another passenger has been discriminated against under Title II and III of the American with disabilities Act of 1990 by any staff. You may file your complaints by mail, fax, or email at: City/ADA Coordinator City of Big Rapids 226 N. Michigan Ave. Big Rapids, MI 49307. (231)592-4059 or email [hr@cityofbr.org](mailto:hr@cityofbr.org) or call (231) 592-4007

## **Title VI of Civil Rights ACT of 1964**

Prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. If you feel you are being denied participation in or being denied benefits of the transit service. Contact: Title VI Coordinator 226 N. Michigan Ave. Big Rapids, MI 49307



## **DART INFORMATION**

**PHONE:** (231)796-8675

**ADDRESS:** 201 N. BRONSON AVE  
BIG RAPIDS, MI 49307

## **TIME CALLS**

All calls that come in at least 24 hours in advance, ahead of time will be picked up first and taken to their appointments on time. All other calls will wait until the next available bus, which could be from 5 minutes to 40 minutes depending on how many other calls come in when you call.

## **STANDING CALLS**

Arrangements can be made for an everyday pickup that last more than 1 weeks. This works saves you from calling everyday a ride is needed. You would only call to cancel your ride when it's not needed.

## **Children Riding**

All children in any school program must have paperwork in our office filled out each year. You may come into our office at 201 N. Bronson Ave. in Big Rapids or you may go to our website and fill out Standing Service Call for Children. [Cityofbr.org/government/dial-a-ride](http://Cityofbr.org/government/dial-a-ride).