



**BURLINGAME WATER OFFICE**  
501 PRIMROSE ROAD  
BURLINGAME, CA 94010  
PHONE: (650)558-7210 FAX: (650)685-6138  
[waterdept@ Burlingame.org](mailto:waterdept@ Burlingame.org)

**Billing address is:**  
PO BOX 191  
Burlingame, CA 94011-0191

Burlingame purchases its water from San Francisco Water. Effective January 1, 2013, rates for single family residences will be charged at a tiered rate. For 2022, the rate for all other classifications is \$11.46 per 1000 gallons.

As of January 1, 2023 the sewer rates have been increased

Meters are read approximately every 60 days, and billed immediately afterwards. A 1.5% penalty is assessed on bills not paid within 30 days.

***If service is disconnected for non-payment there will be an additional charge for reconnection. There is also an additional charge for returned checks.***

**Single Family Residential Rate per 1,000 gallons:**

Tier 1	0-4,000 gallons	9.79
Tier 2	4,001-8,000 gallons	10.98
Tier 3	8,001 to 16,000 gallons	12.18
Tier 4	16,001 to 24,000 gallons	13.38
Tier 5	24,001 gallons and above	14.58

All other customer classifications                      \$11.46/1,000 gallons

A bimonthly fixed charge is assessed based on meter size. This charge is to recover costs not directly related to water consumption, such as meter reading and repair, customer service, insurance and water testing requirements. For most residential customers – those with a 5/8" or 3/4" meter – this fixed charge is currently \$84.03 bimonthly.

**Bi-Monthly Water Monthly Charge:**

<u>Meter Size</u>	<u>Bimonthly fixed charge</u>	<u>Fixed monthly charge</u>
5/8"	\$84.03	(\$42.02/mo)
3/4"	\$84.03	(\$42.02/mo)
1"	\$140.05	(\$70.03/mo)
1-1/2"	\$280.10	(\$140.05/mo)
2"	\$448.16	(\$224.08/mo)
3"	\$840.30	(\$420.15/mo)
4"	\$1400.50	(\$700.25/mo)
6"	\$2801.00	(\$1400.50/mo)
8"	\$4481.60	(\$2240.80/mo)

**SEWER RATES EFFECTIVE JANUARY 1, 2023**

**Residential customers (except Burlingame Hills):**

When new customer service is provided to premises classified as single-family or duplex, the customer will be charged at a bi-monthly rate based on the number of bedrooms at the residence as follows:

<b>New Customer Sewer Rate</b>	
1 Bedroom or Studio	\$59.64
2 Bedrooms	\$89.46
3 Bedrooms	\$119.28
4 Bedrooms	\$149.10
5 or More Bedrooms	\$178.92

Per capita rates will be used until the customer has had service through a consecutive January, February, March and April billing period. On January 1, following that consecutive period, the sewer rate for the customer will be adjusted to the applicable rate. Following a second consecutive January, February, March, and April, the rate will be further adjusted on an annual basis according to the demonstrated water usage for the total eight months. Consumption for the billing months of January-April for the previous three years is averaged, then multiplied by the current sewer rate approved by City council. Because the cost of treatment is higher than our cost for clean water, the sewer rate is higher than the water rate.

\* Non-residential sewer charges are based on actual bimonthly water usage

**SEWER RATES**

Per 1000 gallons of water usage:

Residential (Jan-Apr)	\$14.91
Multi Unit	\$14.65
Light Commercial	\$15.35
Moderate/Heavy Commercial	\$25.63
Food Related	\$35.69

**PAYMENT:**

Payment may be made in person at City Hall, mailed to the Water Office, online at [www.onlinebiller.com/burlingame](http://www.onlinebiller.com/burlingame) or placed into one of our conveniently located drop boxes. You can pay by check, money order, cashier's check, cash or credit/debit card. Automatic Payment Service (APS) is available for withdrawals through your bank, or by credit/debit cards (NO AMEX payment available online). AMEX payments and Cash payments must be made in person only at the Water Office. A walk-up drop box is located at the Primrose Road entrance to City Hall. A drive-through drop box is located at the City Hall parking lot exit.