BURLINGAME POLICE DEPARTMENT

Communications Training Manual





BURLINGAME POLICE DEPARTMENT

COMMUNICATIONS TRAINING OFFICER

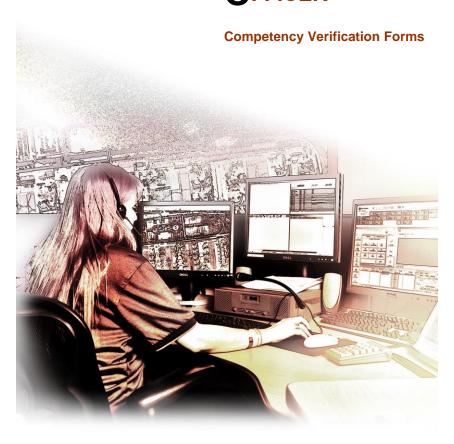


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ADMINISTRATIVE ORIENTATION

		TRAINING MATERIAL REVIEWED									
		Explain	ed	Demonst	rated	Perforr	ned	Comp	etency		
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:		
1.	Facility Tour							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	·							Date:	Initials:		
2.	Employee							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	Orientation							Date:	Initials:		
3.	Organization's Chain of							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	Command							Date:	Initials:		
4.	Agency Policies,							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	General Orders							Date:	Initials:		
5.	Training Manual							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	J							Date:	Initials:		
6.	General Rules/							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	Code of Conduct							Date:	Initials:		
7.	Training Program Overview							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	Overview							Date:	Initials:		
8.	Ergonomics							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	3							Date:	Initials:		
9.	Work Hazards/							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	Evacuation Plans							Date:	Initials:		

AGENCY FORMS

		TRAINING MATERIAL REVIEWED									
	Explair	ned	Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:			
1. Time Sheet/							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
Card							Date:	Initials:			
2. Leave Forms (Sick Leave,							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
Time Off, Etc.)							Date:	Initials:			

AGENCY FORMS (CONT)

			D						
	Explaine	Explained		Demonstrated		Performed		Competency	
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:	
3. Schedules							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
4. Memo/Internal							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
Correspondence							Date:	Initials:	
5. Miscellaneous Agency Forms							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	

ALLIED AGENCIES

		TRAINING MATERIAL REVIEWED									
		Explaine	Explained Demonstrated Performed				ed	Comp	etency		
C	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:		
1.	Adult Protective							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Asses	ss	
	Services (APS)							Date:	Initials:		
2.	Airports							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Asses	ss	
								Date:	Initials:		
3.	Alcohol Beverage Control (ABC)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Asses	ss	
								Date:	Initials:		
4.	Animal Control							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Asses	ss	
								Date:	Initials:		
5.	Bureau of Alcohol, Tobacco and							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Asses	ss	
	Firearms (ATF)							Date:	Initials:		
6.	California Highway Patrol							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Asses	is	
	(CHP)							Date:	Initials:		
7.	California State Parole							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Asses	ss	
								Date:	Initials:		
8.	Child Welfare Services (CWS)							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Asses	ss	
								Date:	Initials:		
9.	Coroner							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	ss	
								Date:	Initials:		

ALLIED AGENCIES (CONT)

		TRAINING MATERIAL REVIEWED									
	Explaine	d	Demonstra	ated	Performe	ed	Comp	etency			
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:			
10. County Probation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
11. Department of Motor Vehicles							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
(DMV)							Date:	Initials:			
12. District Attorney's Office							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
13. District Attorney's Office							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
14. Federal Bureau of Investigation (FBI)							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
15. Fire Agencies							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
16. Homeland Security							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
Investigations (formerly Immigration and Customs Enforcement (ICE)							Date:	Initials:			
17. Hospitals							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
18. Housing Authority Police							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
Mental Health Agencies							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
20. Railroad							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
21. Rape Crisis Center							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

ALLIED AGENCIES (CONT)

		TRAINING MATERIAL REVIEWED									
	Explain	ed	Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:			
22. Shelters							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
23. School District Police							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

ANIMAL SERVICES

		TRAINING MATERIAL REVIEWED									
	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	Determined by:			
Animal Control procedure							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
2. Calls for Service							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
3. Event Entry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
4. After-hours Emergency Calls							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
5. Animal Services Resources							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

BROADCASTING BOLO'S AND APB'S

			Т	RAINING N	MATERIAL	REVIEW	D	
	Explair	ned	Demonstrated		Performed		Competency	
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		nined by:
1. BOLO							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
2. Receiving BOLO's from							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
Outside Agencies							Date:	Initials:

BROADCASTING BOLO'S AND APB'S (CONT)

				TI	REVIEWE	REVIEWED			
Explained			ned	Demonstrated		Performed		Competency	
COMPONENTS		Date	Initials	Date	Initials	Date	Initials	Determ	ined by:
3. Officer Init BOLO's	iated							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
4. Notifying Surroundir	ng							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
Agencies								Date:	Initials:

COMPUTER AIDED DISPATCH (CAD) SYSTEM

		TRAINING MATERIAL REVIEWED									
		Explained Demonstrated Perform					ned	Comp	etency		
C	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:		
1.	CAD System Overview							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
2.	Sign On and Off Password							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
3.	Screens							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
4.	Printer							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
5.	Interface with MDC/MDT							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
6.	Interface with Records							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
7.	Interface with CLETS							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
8.	Interface with 9-1-1							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
9.	Mapping							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
10.	Keyboard/ Mouse							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		

CAD SYSTEM: COMMANDS

		TRAINING MATERIAL REVIEWED									
_	OMPONENTS	Explaine		Demonstr		Performe			etency		
C		Date	Initials	Date	Initials	Date	Initials		ined by:		
1.	Types of Call Codes							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
2.	Status Codes							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
3.	Command Codes							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
4.	Command Line							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
5.	Narrative/ Comments							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
6.	Locations							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
7.	Priority							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
8.	Flags							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
9.	Incident Entry Mask							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
10.	Canceling an Incident							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
11.	Duplicate Incidents							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
12.	Call Print Out							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
13.	Messages							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
14.	Unit							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		

CAD SYSTEM: COMMANDS (CONT)

	TRAINING MATERIAL REVIEWED										
	Explained		Demonstrated		Perform	ed	Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
15. Event							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
16. Info							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
17. View							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
18. Help							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

CAD SYSTEM: COMMAND LINE ENTRY

	TRAINING MATERIAL REVIEWED										
	Explained		Demonstrated		Performe	Performed		etency			
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
1. Access							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
2. Format							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
3. Functions							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
Interfaces Multiple Command Line Windows							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
vviridows							Date:	Initials:			

CAD SYSTEM: FILES

		TRAINING MATERIAL REVIEWED									
	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
Information and Referral Files							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
2. Intranet							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
On-call (Call-out) Lists							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

CAD SYSTEM: INCIDENT ENTRY

	CAD STSTEM. INCIDENT ENTITY									
			TI	RAINING	MATERIAL F	REVIEWE	D			
	Explain	ed	Demonst	rated	Perform	ed		etency		
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:		
Locations/ Verification							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
2. Database Searches							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
3. Call Types							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
Reporting Party Information							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
5. Remarks/ Comments							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
6. Agency Override							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
7. Event/Incident Times							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
8. Stacked Events							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

CAD SYSTEM: INCIDENT ENTRY (CONT)

		TRAINING MATERIAL REVIEWED											
COMPONENTS		Explained		Demonstrated		Performed		Competency		су			
		Date	Initials	Date	Initials	Date	Initials			by:			
9. Acc Eve	cepting the ent							☐ Observation ☐ Written Exam		ole Play erbal Assess			
								Date:		Initials:			
	ent/Incident splay							☐ Observation ☐ Written Exam	_	ole Play erbal Assess			
								Date:		Initials:			

CAD SYSTEM: INQUIRES

		TRAINING MATERIAL REVIEWED								
		Explair	ned	Demonstrated		Perforn	ned	Comp	oetency	
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:	
1.	Incident/Event Search							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
2.	Display Incident/ Event							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
3.	Premise Hazard/Special							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Information							Date:	Initials:	
4.	Skill Inquiry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
5.	Unit Status							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
6.	Equipment Inquiry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
7.	Unit History							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
8.	CAD Reports							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
9.	On Duty/Logged- on Resources							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	

CAD SYSTEM: MANUAL MODE (SYSTEM DOWN/CRASH)

		TRAINING MATERIAL REVIEWED							
		Explain	ed	Demonst	rated	Perform	ned	Comp	etency
C	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:
1.	Tracking Method							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
2.	Calls for Service							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
3.	Officer Initiated							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
4.	Date/Time Method							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
5.	Incident/Case Numbers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
6.	Back-entering Information/							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
	Catch up Mode							Date:	Initials:
7.	Map Books/Beat Maps							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
8.	CLETS Access							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
9.	Call Takers Responsibility							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
10.	CAD Crash Drawer							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
11.	Card System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:

CAD SYSTEM: MESSAGES

		TRAINING MATERIAL REVIEWED										
	Explained		Demonstrated		Performed		Competency					
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:				
Send Message							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
2. Update Message							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
3. Receive Message							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
4. Retrieve Message							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
5. Officer Safety							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				

CAD SYSTEM: UNIT LOG ON/LOG OFF

	TRAINING MATERIAL REVIEWED											
	Explained		Demonstrated		Performed		Competency					
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:				
1. Log-on Units							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
2. Log-off Units							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
3. Unit Lineups							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
4. Change Unit Information							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				

CALL-OUT PROCEDURES

				REVIEWE	WED				
		Explair	Explained		trated	Perforr	med	Comp	etency
С	OMPONENTS	S Date Initials		Date	Initials	Date	Initials	Determined by:	
1.	Call-out Documentation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
	and Notification							Date:	Initials:
2.	Call-out of Specialized							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
	Teams							Date:	Initials:
3.	Call-out Lists							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
4.	Call-outs for Utility Companies							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
5.	Call-out for Public Works							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
6.	Call-out for a Tow Company							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:

CODES AND ABBREVIATIONS

			TRAINING MATERIAL REVIEWED											
		Explained		Demonstrated		Perform	ed	Competency						
COM	IPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:					
1. Ra	adio Codes							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess					
								Date:	Initials:					
2. Ty	pe Codes							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess					
								Date:	Initials:					
	nonetic phabet							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess					
								Date:	Initials:					
	ate Codes/ obreviations							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess					
								Date:	Initials:					
	olor Codes/ obreviations							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess					
								Date:	Initials:					

CODES AND ABBREVIATIONS (CONT)

			TRAINING MATERIAL REVIEWED									
		Explained		Demonstrated		Performe	Performed		etency			
C	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
6.	Directional Abbreviations							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess Initials:			
7	Days of the Week							☐ Observation	Role Play			
7.	Abbreviations							☐ Written Exam	☐ Verbal Assess			
								Date:	Initials:			
8.	Additional Abbreviations							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
	and Acronyms							Date:	Initials:			

COMMUNITY RELATIONS

		TRAINING MATERIAL REVIEWED									
				I.	RAINING	MATERIAL	KEVIEWE	:D			
		Explain	ed	Demonstrated		Perforn	ned	Competency			
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:		
1.	Community Oriented Policing							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	(COP)							Date:	Initials:		
2.	Problem Oriented Policing (POP)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
3.	Placing Callers on Hold							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
4.	Providing Direction							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
5.	Controlling Conversations							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
6.	Difficult Callers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
7.	Tone of Voice							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
8.	Empathy/ Patience							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
9.	Denial of Public Safety Services							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		

DATABASE SYSTEMS

		TRAINING MATERIAL REVIEWED								
		Explaine	d	Demonstr	ated	Performe	ed		etency	
C	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:	
1.	Security of Information, Responsibility							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	and Liability							Date:	Initials:	
2.	California Law Enforcement Telecommunications System (CLETS)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
3.	Criminal Justice Information							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	System (CJIS)							Date:	Initials:	
4.	California Automated Restraining and Protective Order							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	System (CARPOS)							Date:	Initials:	
5.	Armed and Prohibited Persons							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	System (APPS)							Date:	Initials:	
6.	Supervised Release File							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	(SRF)							Date:	Initials:	
7.	Stolen Vehicle System (SVS)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
8.	Automated Boat System (ABS)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
9.	Automated Property System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	(APS)							Date:	Initials:	
10.	Automated Firearms System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	(AFS)							Date:	Initials:	
11.	Wanted Persons System (WPS)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
12.	Mental Health Firearms							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Prohibition (MHFP)							Date:	Initials:	
13.	Missing Persons System (MPS)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	

DATABASE SYSTEMS (CONT)

		TRAINING MATERIAL REVIEWED								
	Explaine	d	Demonstr	ated	Performe	ed	Comp	etency		
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:		
14. Unidentified Persons System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
(UPS)							Date:	Initials:		
15. Violent Crime Information							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
Network (VCIN)							Date:	Initials:		
16. National Crime Information							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
Center (NCIC)							Date:	Initials:		
17. National Law Enforcement Telecommunications	S						☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
System (NLETS)							Date:	Initials:		
18. Department of Motor Vehicles							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
(DMV)							Date:	Initials:		
Criminal History Systems							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
20. Oregon Law Enforcement Data	1						☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
System (LEDS)							Date:	Initials:		
21. Immigration Violator File (IVF)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
22. Known or Appropriately Suspected Terrorist (KST)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
File							Date:	Initials:		
23. California Law Enforcement							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
Website (CLEW)							Date:	Initials:		
24. Administrative Messages							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
25. Local Systems							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

DATABASE SYSTEMS (CONT)

	TRAINING MATERIAL REVIEWED										
Ехр		Explained		Demonstrated		ned	Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:				
26. Confirmation of Information							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
27. Database Manuals							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

DB SYSTEMS: INQUIRY PERSON FILES

	FERSON FILES								
			TF	RAINING	MATERIAL F	REVIEWE	D		
	Explain	ed	Demonst	rated	Perform	ned	Competency		
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:	
 Driver License (DL) 							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
Wanted Persons System (WPS)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
Sex Arson Registration							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
(SAR)							Date:	Initials:	
Automated Warrant System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
(AWS)							Date:	Initials:	
5. California Restraining Order and Protective System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
(CARPOS)							Date:	Initials:	
6. Supervised Release File							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
(SRF)							Date:	Initials:	
7. Missing Persons System (MPS) and Unidentified Persons System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
(UPS)							Date:	Initials:	

DB SYSTEMS: INQUIRY PERSON FILES (CONT)

		TRAINING MATERIAL REVIEWED										
		Explained		Demonstrated		Performed		Competency				
COMPONENTS		Date	Initials	Date	Initials	Date	Initials		ined by:			
8.	National Crime Information							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
	Center (NCIC)							Date:	Initials:			
9.	NCIC Sub Files							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			

DB SYSTEMS: INQUIRY STATE/NATIONAL WANTED PERSONS SYSTEMS

					SIAI	E/NATIONA	L WAR	TED PERSO	NS SYSTEMS
				TF	RAINING	MATERIAL R	EVIEWE	D	
		Explain	ed	Demonstrated		Perform	Performed		etency
COMP	PONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:
	nted Persons em (WPS)							☐ Observation ☐ Written Exam	☐ Role Play☐ Verbal Assess
								Date:	Initials:
2. WPS	S – Inquiry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
3. WPS	S – firmation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
4. WPS	S – adition							☐ Observation ☐ Written Exam	☐ Role Play☐ Verbal Assess
								Date:	Initials:
	S – Warrant firmation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
Infor	onal Crime mation							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
Cent	ter (NCIC)							Date:	Initials:
7. NCIO	C – Inquiry							☐ Observation ☐ Written Exam	☐ Role Play☐ Verbal Assess
								Date:	Initials:
8. NCIO Conf	C - firmation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
9. NCIO	C – Locate							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:

DB SYSTEMS: INQUIRY STATE/NATIONAL WANTED PERSONS SYSTEMS (CONT)

	TRAINING MATERIAL REVIEWED										
	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:				
10. NCIC – Extradition							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
11. NCIC – Warrant Confirmation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

DB SYSTEMS: INQUIRY STATE/NATIONAL CRIMINAL HISTORY SYSTEMS

				RAINING	MATERIAL	REVIEWE	D	
	Explain	ned	Demonstrated		Perfori			etency
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:
Criminal History System (CHS)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
Definition							Date:	Initials:
2. CHS – Liability							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
3. CHS – Relaying Criminal History							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
via Radio or MDC							Date:	Initials:
4. NCIC Name							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
5. Automated CHS							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
6. CHS Response Types							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
7. Juvenile Contacts							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
8. Juvenile Liabilities and							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
Restrictions							Date:	Initials:
9. CJI Name Inquiry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:

DB SYSTEMS: INQUIRY STATE/NATIONAL CRIMINAL HISTORY SYSTEMS (CONT)

	TRAINING MATERIAL REVIEWED										
	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:				
10. CJI Number Inquiry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
11. Release of Information via							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
Radio or MDC							Date:	Initials:			

DB SYSTEMS: INQUIRY PROPERTY SYSTEMS

		TRAINING MATERIAL REVIEWED								
				T.	RAINING	MATERIAL	REVIEWE	:D		
		Explain	ed	Demonstrated		Perforn	ned	Competency		
C	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:	
1.	Automated Property System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	(APS)							Date:	Initials:	
2.	APS – Inquiry							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
3.	APS – Confirmation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
4.	Automated Firearms							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Systems (AFS)							Date:	Initials:	
5.	AFS – Inquiry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
6.	AFS – Confirmation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
7.	AFS – Historical/ Law Enforcement							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
8.	Automated Boat System (ABS)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
9.	Automated Boat System – Parts							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	

DB SYSTEMS: INQUIRY DRIVER LICENSE

		TRAINING MATERIAL REVIEWED								
		Explain	ed	Demonst	trated	Perforn	ned	Comp	etency	
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:	
1.	California Driver License (CDL)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Inquiry – Number							Date:	Initials:	
2.	CDL Inquiry – Name							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
3.	Out-of State Driver License							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Inquiry							Date:	Initials:	
4.	CDL – Suspension							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Response							Date:	Initials:	
5.	CDL – Provisional							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Licenses							Date:	Initials:	
6.	CDL – Class of License							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
7.	CDL – Restrictions and							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Court Probation							Date:	Initials:	
8.	Soundex Similar							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
9.	CDL Photos							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	

DB SYSTEMS: INQUIRY VEHICLES

TRAINING MATERIAL REVIEWED										
	Explained		Demonstrated		Performed		Competency			
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	nined by:		
Vehicle Status Inquiry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
Vehicle Registration							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
Inquiry							Date:	Initials:		

DB SYSTEMS: INQUIRY VEHICLES (CONT)

		TRAINING MATERIAL REVIEWED								
		Explair	ed	Demonst		Perform			etency	
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:	
3.	Dealer Plate Inquiry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
4.	Vehicle Identification Number (VIN)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Inquiry							Date:	Initials:	
5.	License Plate Type Codes							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
6.	New Owner Information							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
7.	Providing Vehicle Information via							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	the Radio							Date:	Initials:	
8.	Routine Returns							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
9.	Stolen Vehicles and Officer							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Safety							Date:	Initials:	
10.	Out-of-State Stolen Vehicles –							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	SVS and NCIC							Date:	Initials:	
11.	Confirmation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
12.	Automated Warrant System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Inquiry							Date:	Initials:	
13.	Parking Citations							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	

DB SYSTEMS: ENTRY VEHICLE PRIVATE PROPERTY IMPOUND OR VEHICLE REPOSSESSION

		TRAINING MATERIAL REVIEWED										
	Explain	Explained		Demonstrated		ned	Competency					
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:				
Private Property Impound (PPI)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
2. PPI - Liability							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
3. PPI – CAD Call Type							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
4. PPI – SVS Entry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
5. Repossession – Liability							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
6. Repossession – SVS Entry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
							Date:	Initials:				
7. Repossession – CAD Call Type							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess				
System – Parts							Date:	Initials:				

DB SYSTEMS: ENTRY VEHICLE RECOVERED VEHICLES

		TRAINING MATERIAL REVIEWED									
	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
Liability Related to Recovered, Located, Cleared Vehicles							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess Initials:			
2. Recovered Stolen Vehicle in the Reporting Agency's Jurisdiction (CLEAR Procedure)							☐ Observation ☐ Written Exam	Role Play Verbal Assess Initials:			

DB SYSTEMS: ENTRY VEHICLE RECOVERED VEHICLES (CONT)

		TRAINING MATERIAL REVIEWED										
		Explaine	ed	Demonstr	ated	Performe	ed	Competency				
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determi	ned by:			
3.	Recovered Stolen Vehicle Outside of the Reporting Agency's Jurisdiction (LOCATE							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
	Procedure)							Date:	Initials:			
4.	Dissemination of Paperwork on Recovered Stolen							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
	Vehicles							Date:	Initials:			
5.	Notification to Owners of Recovered Stolen							☐ Observation ☐ Written Exam	Role Play Verbal Assess			
	Vehicles							Date:	Initials:			

DIFFICULT CALLERS

							Dil I 100L	I CALLERS
			Ti	RAINING N	IATERIAL	REVIEWE	D	
	Explained		Demonstrated		Performed		Competency	
COMPONENTS	Date Initials		Date Initials		Date	Initials	Determined by:	
Effective Call- taking							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
Rude or Angry Callers							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
Callers with Mental or Physical							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
Health Issues							Date:	Initials:
4. Hysterical Callers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
5. Limited/non English Speaking							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
Callers							Date:	Initials:
6. Child Callers							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
7. Elderly Callers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:

DIFFICULT CALLERS (CONT)

	TRAINING MATERIAL REVIEWED									
	Explain	ed	Demonstr	ated	Performe	ed	Comp	etency		
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:		
8. Callers Who May be Under the							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
Influence							Date:	Initials:		
9. Suicidal Callers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
10. Speech/Hearing Impaired Callers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
11. When Callers Ma be in Danger	У						☐ Observation ☐ Written Exam	☐ Role Play☐ Verbal Assess		
							Date:	Initials:		
12. Callers with Weapons							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
13. Evasive Callers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
14. Complaints Against Personne	el						☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
15. Confidentiality and the Public							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
16. Media							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
17. Confidentiality and the Agency							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
18. Interviewing Suspects							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

EQUIPMENT OR SYSTEM FAILURES

		TRAINING MATERIAL REVIEWED							
		Explain	ed	Demonst	rated	Perform	ed	Comp	etency
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:
1.	Power Failure							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
2.	CLETS System Failure							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
3.	9-1-1 Equipment Failure							☐ Observation ☐ Written Exam	☐ Role Play☐ Verbal Assess
								Date:	Initials:
4.	9-1-1 System Transfer to/from							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
	Alternate PSAP							Date:	Initials:
5.	ANI/ALI Failure or Errors							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
6.	Headset Maintenance and							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
	Failure							Date:	Initials:
7.	CAD Failure							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
8.	Equipment Malfunction Reporting							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
	Procedures							Date:	Initials:
9.	Radio Failure							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:

EVACUATION OF COMMUNICATION STAFF

	TRAINING MATERIAL REVIEWED										
	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
Evacuation Routes							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
2. Notifications							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

EVACUATION OF COMMUNICATION STAFF (CONT)

		TRAINING MATERIAL REVIEWED									
		Explained		Demonstrated		Perform	ed	Competency			
COMPONENTS	S	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:		
3. Evacuation Kit								☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
4. 9-1-1 Switch Ov to Alternate PS								☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
5. Power Shut-off Switches								☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
6. Power Failure								☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		

GEOGRAPHY

		TRAINING MATERIAL REVIEWED										
		Explain	Explained		Demonstrated		ned	Competency				
C	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
1.	Map Books							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
2.	Mapping System							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
3.	Geographical Boundaries/Beats							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
4.	Landmarks							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
5.	Directions							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
6.	Common Place Names							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			

GEO-POLICING

	TRAINING MATERIAL REVIEWED							
	Explained		Demonstrated		Performed		Competency	
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:	
1. Geo-Policing							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
2. Beat Structure							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
3. Radio Call Signs							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
4. Patrol Shifts							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
5. Unit Types and Responsibilities							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:

INCIDENT TYPES

	TRAINING MATERIAL REVIEWED							
	Explair	ned	Demonst	trated	Performed		Competency	
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:	
Abandoned vehicles							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
2. Administrative Details							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
3. Agency Assist							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
4. Aircraft Incidents							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
5. Alarms							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
6. Alcohol Violations							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
7. AMBER Alert							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:

INCIDENT TYPES (CONT)

	TRAINING MATERIAL REVIEWED						
	Explained	Demonstrated	Performed	Competency			
COMPONENTS	Date Initials	Date Initials	Date Initials	Determined by:			
8. Animal Incidents				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
9. Arson				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
10. Assault				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
 Assault with a Deadly Weapon 				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
12. Attempt to Locate (BOLO)				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
13. AWOL/Fugitive				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
14. Barricaded Suspect				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
15. Battery				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
16. Boat Accident/Distress				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
17. Bomb				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
18. Brandishing				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
19. Bribery				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
20. Burglary				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			
21. Child Abuse				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess			
				Date: Initials:			

INCIDENT TYPES (CONT)

	TRAINING MATERIAL REVIEWED							
	Explaine	d	Demonstrated		Performe	ed	Competency	
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:
22. Child Custody							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
23. Child Molestation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
24 . Civil or Criminal							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess Initials:
04 000								
24 . Citizen complaint							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
25 .Citizen Contact							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
26. Citizen Detention							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
27. Civil Demonstration							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
28. Civil Rights Violation							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
· · · · · · · · · · · · · · · · · · ·							Date:	Initials:
29. Civil Standby							☐ Observation	☐ Role Play
29. Civil Starioby							☐ Written Exam	☐ Verbal Assess
							Date:	Initials:
30. Computer Crimes							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
31. Concealed Weapon							☐ Observation ☐ Written Exam	☐ Role Play☐ Verbal Assess
							Date:	Initials:
32. Conspiracy							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
33. Contributing to the Delinquency of a							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
Minor							Date:	Initials:
34. Coroner Case							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:

INCIDENT TYPES (CONT)

	TRAINING MATERIAL REVIEWED							
COMPONENTS	Explained		Demonstra		Performe		Competency Determined by:	
	Date	Initials	Date	Initials	Date	Initials		
35. Counterfeit Money							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
36. Criminal Threats							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
37. Defrauding an Innkeeper							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
38. Dispute							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
39. Disturbing the Peace							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
40. Domestic Violence							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
41. Driving Under the Influence							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
42. Drowning							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
43. Elder Abuse							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
44. Embezzlement							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
45. Environmental Crimes							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
46. Escape							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
47. Evacuations							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
48. Explosives							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:

	TRAINING MATERIAL REVIEWED									
COMPONENTO	Explaine		Demonstra		Performe			etency		
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:		
49. Extortion							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
50. Extra Patrol							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
51. Fight							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
52. Fire Incidents							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
53. Fireworks Violation							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
54. Fish and Game Violations							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
55. Forgery							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
56. Found/Lost Property							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
57. Fraud							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
58. Gambling							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
59. Gang Activity							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
60. Harassment							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
61. Hate Crimes							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
62. Hazardous Materials							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

	TRAINING MATERIAL REVIEWED								
	Explained	Demonstrated	Performed	Competency					
COMPONENTS	Date Initials	Date Initials	Date Initials	Determined by:					
63. Hazards				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					
64. Hijacking				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess Date: Initials:					
65. Homicide/ Attempted Homicide				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess Date: Initials:					
CC Heatana									
66. Hostage				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess Date: Initials:					
67. Identity Theft				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					
68. Insufficient Funds				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					
69. Illegal Alien				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					
70. Internet Crimes				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					
71. Industrial Accident				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					
72. Indecent Exposure				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					
73. Impersonating an Officer/Official				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					
75. Jail Incidents				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					
76. Juvenile Crimes				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					
77. Kidnapping				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess					
				Date: Initials:					

	TRAINING MATERIAL REVIEWED									
	Explain	ed	Demonstr	ated	Performe	ed		etency		
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:		
78. Lockout							☐ Observation☐ Written Exam	☐ Role Play☐ Verbal Assess		
							Date:	Initials:		
79. Loitering							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
80. Mass Casualty Incidents							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
81. Medical Incidents							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
82. Meagan's Law Requests							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
83. Mentally III							☐ Observation☐ Written Exam	☐ Role Play☐ Verbal Assess		
							Date:	Initials:		
84. Military							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
85. Misconduct by Public Official							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
86. Missing Persons/Lost Persons/Found							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
Persons							Date:	Initials:		
87. Misuse of 9-1-1							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
88. Municipal Code Violations							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
89. Murder/Homicide							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
90. Mutual Aid							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
91. Narcotics Violation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

	TRAINING MATERIAL REVIEWED									
	Explained	Demonstrated	Performed	Competency						
COMPONENTS	Date Initials	Date Initials	Date Initials	Determined by:						
92. Natural Disasters				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
93. Non-English Speaking Caller				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
94. Notifications				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
95. Officer Safety				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
96. Overdose				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
97. Panhandling				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
98. Parking Violations				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
99. Personal Location/Tracking				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
Devices				Date: Initials:						
100. Poisoning				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
101. Pollution				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
102. Pornography				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
103. Prostitution				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
104. Prowler				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						
105. Public Assist				☐ Observation ☐ Role Play ☐ Written Exam ☐ Verbal Assess						
				Date: Initials:						

	TRAINING MATERIAL REVIEWED								
COMPONENTS	Explaine		Demonstra		Performe			etency ined by:	
106. Public	Date	Initials	Date	Initials	Date	Initials	Observation	Role Play	
Intoxication							☐ Written Exam	☐ Verbal Assess	
							Date:	Initials:	
107. Public Nuisance Crimes							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
108. Pursuit							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess Initials:	
109. Rape							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
110. Recovered Property							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
111. Repossession							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
112. Resisting Arrest							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
113. Riot							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
114. Robbery							☐ Observation☐ Written Exam	☐ Role Play☐ Verbal Assess	
							Date:	Initials:	
115. Search and Rescue Incidents							☐ Observation☐ Written Exam	☐ Role Play☐ Verbal Assess	
							Date:	Initials:	
116. Sexual Crimes/ Sexual Assault							☐ Observation ☐ Written Exam	☐ Role Play☐ Verbal Assess	
							Date:	Initials:	
117. Shooting into Occupied							☐ Observation☐ Written Exam	☐ Role Play☐ Verbal Assess	
Dwelling							Date:	Initials:	
118. Shots Fired							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
119. Shots Heard							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	

			TRA	AINING	MATERIAL RI	VIEWE	D	
	Explaine	d	Demonstra	ated	Performe	ed	Comp	etency
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:
120. Stalking							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
121. Stolen Property							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
122. Stolen Vehicles							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
123. Stranded Motorist							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
124. Suicide							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
125. Supervised Release							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
Violation							Date:	Initials:
126. Surveillance							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
127. Suspicious Circumstances							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
128. Suspicious Person							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
129. Suspicious Vehicle							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
130. Terrorism							☐ Observation☐ Written Exam	☐ Role Play☐ Verbal Assess
							Date:	Initials:
131. Theft							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
132. Threats							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:

	TRAINING MATERIAL REVIEWED										
	Explaii	ned	Demons	trated	Performed		Competency		ncv		
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ				
133. Traffic Collision							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
134. Traffic Hazard							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
135. Traffic Violations							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
136. Train Incident							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
137. Transient							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
138. Trespassing							☐ Observation ☐ Written Exam	_	Role Play Verbal Assess		
							Date:		Initials:		
139. Unknown Trouble							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
140. Vandalism							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
141. Vehicle Stops							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
142. Vehicle Tampering							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
143. Warrants							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
144. Weapons Violations							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		
145. Welfare Check							☐ Observation ☐ Written Exam		Role Play Verbal Assess		
							Date:		Initials:		

MUTUAL AID

		TRAINING MATERIAL REVIEWED							
	Explain	ed	Demonstrated		Performed		Competency		
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:	
Local (Allied Agencies)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
							Date:	Initials:	
County Office of Emergency							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
Services (OES)							Date:	Initials:	
3. California Emergency Management							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess	
Agency (Cal EMA)							Date:	Initials:	

NON-DISPATCH INCIDENTS ALTERNATE CALL ROUTING

				TF	RAINING	MATERIAL R	EVIEWE	D	
		Explained		Demonstrated		Perform	ed	Competency	
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:
1.	Referrals							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
2.	Documentation Only Requests							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
3.	Abandon Vehicles							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
4.	Mail, Telephone Reports and On-							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
	Line Reporting							Date:	Initials:

PUBLIC RELATIONS

	TRAINING MATERIAL REVIEWED										
	Explair	ned	Demonst	Demonstrated		Performed		etency			
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:				
1. Confidentiality							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
2. No Specific ETA							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

PUBLIC RELATIONS (CONT)

		TRAINING MATERIAL REVIEWED								
		Explaine	d	Demonstra	ated	Perforn	ned		etency	
C	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:	
3.	Advice Versus Referrals							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
4.	Not a Counselor							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
5.	Citizen Request Contact or No Contact from Responding Units							☐ Observation☐ Written Exam	Role Play Verbal Assess	
								Date:	Initials:	
6.	Providing Excellent Customer Service							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Customer Service							Date:	Initials:	
7.	Avoid Making Commitments to							☐ Observation ☐ Written Exam	☐ Role Play☐ Verbal Assess	
	Callers							Date:	Initials:	
8.	Directing the Interview							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
9.	Special Relationships							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
10.	Ending Conversation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Positively							Date:	Initials:	
11.	Emergency Alert System (EAS)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
12.	Emergency Notifications							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	System							Date:	Initials:	
13.	Community Oriented Policing (COP) and Problem Oriented							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Policing (POP)							Date:	Initials:	
14.	Tone of Voice							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
15.	Empathy							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	

RADIO: INTRODUCTION TO RADIO SYSTEMS AND EQUIPMENT

			TRAINING MATERIAL REVIEWED							
		Explained		Demonstrated		Performe	Performed		etency	
C	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:		
1.	Radio System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
2.	Federal Communications Commission (FCC)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Regulations							Date:	Initials:	
3.	Overview of Radio Equipment							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
4.	Instant Recall Recorder (IRR)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	

RADIO: 800 MHZ EMERGENCIES

			TI	RAINING I	MATERIAL	REVIEWE	D	
COMPONENTS	·	Explained Date Initials		Demonstrated Date Initials		med Initials	Competency Determined by:	
Radio Identifiers	Date	IIIIIIIII	Date	IIIIIIais	Date	mittais	☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
2. Emergency Activations							Date: Observation Written Exam Date:	Initials: Role Play Verbal Assess Initials:
3. Emergency Button							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
4. Emergency Reset							Date: Observation Written Exam	Initials: Role Play Verbal Assess
E Cita Trupking							Date:	Initials:
Site Trunking Failure							☐ Written Exam	☐ Verbal Assess
6. Fail-Soft							Date: Observation Written Exam	Initials: Role Play Verbal Assess
							Date:	Initials:
7. Radio System Failure							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:

RADIO: CONSOLE

				TR	AINING	MATERIAL RE	VIEWE	D	
		Explain	ed	Demonst	rated	Performe	ed	Comp	etency
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:
1.	Foot Pedal							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
2.	Headset/Handset							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
3.	Cell Sites /Repeaters							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
4.	Select/Unselect Frequencies							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
5.	Channels/Talk Groups							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
6.	Outside Agency Channels/Talk							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
	Groups							Date:	Initials:
7.	Mutual Aid Channels							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
8.	Radio Patch							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:

RADIO: DEMEANOR

		TRAINING MATERIAL REVIEWED									
	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:				
Hearing Versus Listening							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
Acknowledgement of the Radio							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
Transmission							Date:	Initials:			
3. Transmitting							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

RADIO: DEMEANOR (CONT)

		TRAINING MATERIAL REVIEWED										
		Explained		Demonstrated		Perfori	med	Competency				
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
4.	Radio Voice							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
5.	Proper and Professional							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
	Terminology							Date:	Initials:			
6.	Terminology and Jargon							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
7.	Radio Codes and Clear Text							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
8.	ABC's of Dispatching (Accuracy,							☐ Observation☐ Written Exam	Role Play Verbal Assess			
	Brevity, Clarity)							Date:	Initials:			

RADIO: DISPATCHING CALLS FOR SERVICE

			TI	RAINING N	/IATERIAL	REVIEWE	D	
	Explaii	ned	Demonst	trated	Perfori	med	Comp	etency
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:
How to Broadcast a Call for Service							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
2. Event Priorities							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
3. Response Times							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
4. Area Integrity							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
5. Premise Information							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
6. Selection of Units							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
7. Mobil Data Computer (MDC)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
Policy							Date:	Initials:

RADIO: DISPATCHING CALLS FOR SERVICE (CONT)

	TRAINING MATERIAL REVIEWED									
	Explaine	ed	Demonstr	ated	Performe	ed	Comp	etency		
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:			
8. CAD Color Coding							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
Relaying Accurate Information							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
Tracker – Unit Locations							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
11. CAD Dispatch Commands							☐ Observation☐ Written Exam	☐ Role Play☐ Verbal Assess		
							Date:	Initials:		
12. Disposition Codes							☐ Observation☐ Written Exam	☐ Role Play☐ Verbal Assess		
							Date:	Initials:		
13. In-Service Versus. Clear							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
14. Request to Cancel							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
15. Issue/ Cancelling a Case							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
Number							Date:	Initials:		
16. Duplicate Command							☐ Observation☐ Written Exam	☐ Role Play☐ Verbal Assess		
							Date:	Initials:		
17. Change Disposition Code							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

RADIO: EMERCENCY DISPATCH PROCEDURES

		TRAINING MATERIAL REVIEWED										
		Explained		Demonstrated		Performed		Competency				
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:				
1.	Emergency/Alert Button							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
2.	Alert Tone							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			

RADIO: EMERCENCY DISPATCH PROCEDURES (CONT)

	TRAINING MATERIAL REVIEWED										
_	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
3. Bomb Threats							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
4. Code 3 Policy							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
5. Air Support							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
6. K-9 Officers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
7. Mutual Aid							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
8. Pursuits							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
9. "Officer Needs Help" Calls							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
10. Special Weapons and Tactics Team							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
(SWAT)							Date:	Initials:			

RADIO: EQUIPMENT

		TRAINING MATERIAL REVIEWED									
	Explain	ed	Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:				
Overview of Radi Equipment and System	o						☐ Observation☐ Written Exam	Role Play Verbal Assess Initials:			
Instant Recall Recorder (IRR) a the Radio Positio							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess Initials:			
3. FCC Regulations							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess Initials:			

RADIO: OFFICER SAFETY

		TRAINING MATERIAL REVIEWED									
		Explain	ed	Demonst	rated	Perform	ed	Comp	etency		
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:		
1.	Documentation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
2.	Updating Officer Status							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
3.	Awareness of Officer Safety							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	Issues							Date:	Initials:		
4.	Unit Response							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
5.	CAD (Timer) Alerts							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
6.	Assigning Back- up Units							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
7.	Response Codes							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
8.	High-risk Vehicle Stop							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		

RADIO: PURSUIT MANAGEMENT

	TRAINING MATERIAL REVIEWED										
	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:			
1. Pursuits							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
Pursuit Documentation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
3. Radio Control							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

RADIO: PURSUIT MANAGEMENT (CONT)

		TRAINING MATERIAL REVIEWED										
		Explained		Demonstrated		Perforn	Performed		etency			
C	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:				
4.	Pursuits Exiting the Jurisdiction							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
5.	Pursuits Entering the Jurisdiction							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			

RADIO: SPECIALIZED RESPONSES

		TRAINING MATERIAL REVIEWED								
		Explain	ed	Demonst	trated	Perform	ied	Competency		
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:	
1.	Hazmat Team							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
2.	Crime Scene Investigators							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
3.	Traffic Accident Investigators							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
4.	Parking Enforcement							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Officers							Date:	Initials:	
5.	Motorcycle/ Traffic Officers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
6.	Commercial Enforcement							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
	Officers							Date:	Initials:	
7.	Community Service Officers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
8.	Custody Officer							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	
9.	Special Events Dispatcher							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess	
								Date:	Initials:	

RADIO: SPECIALIZED RESPONSES (CONT)

		TRAINING MATERIAL REVIEWED								
	Explained		Demonstrated		Performed		Competency			
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:		
10. Emergency GPS Tracking System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
11. Telematics Equipped							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
Vehicles							Date:	Initials:		
12. Mobile Command Post (MCP)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

RECORDS MANAGEMENT SYSTEM

				TF	RAINING I	MATERIAL	REVIEWE	D	
C	OMPONENTS	•	Explained Date Initials		Demonstrated Date Initials		med Initials	Competency Determined by:	
1.	Names	Bate	milaio	Date	писо	Date	mitidio	☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
2.	Locations							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
3.	Vehicles							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
4.	Bicycle Registration							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
	3							Date:	Initials:
5.	Employees							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
6.	Alarm Permits							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
7.	Arrests							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
8.	Other Modules							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:

REFERENCE MATERIAL

		TRAINING MATERIAL REVIEWED										
		Explained		Demonstrated		Perfori	med	Competency				
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
1.	Computer Manuals							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
2.	Equipment Manuals							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
3.	CLETS/NCIC Manuals							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
4.	Map Books							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
5.	Code Book							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
6.	Information Books/Files							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
7.	Directories							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
8.	Internet Resources							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			

SECURITY SYSTEMS ALARMS AND EMERGENCY GENERATORS

	TRAINING MATERIAL REVIEWED									
	Explained		Demonstrated		Performed		Competency			
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:			
1. Duress Alarms							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
2. Fire Alarm							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

SECURITY SYSTEMS

ALARMS AND EMERGENCY GENERATORS (CONT)

	TRAINING MATERIAL REVIEWED									
	Explained		Demonstrated		Perform	ned	Competency			
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:			
3. Alarm Panels							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
4. Emergency Generators							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

STATION INTERCOMS

		TRAINING MATERIAL REVIEWED									
	Explair	ned	Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:				
1. Access Intercom							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
2. Door and Gate							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

TELEPHONE: CALL-OUTS

	TRAINING MATERIAL REVIEWED										
	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
1. Tow Trucks							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
2. Blood Technician							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
3. Taxi							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
4. Utility Company							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
5. Coroner							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

TELEPHONE: CALL-OUTS (CONT)

		TRAINING MATERIAL REVIEWED								
	Explained		Demonstrated		Performed		Competency			
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:		
6. Coroner							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess Initials:		
7. Mutual Aid							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
8. Other Calls-outs							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

TELEPHONE: EQUIPMENT

		TRAINING MATERIAL REVIEWED									
	Explained		Demonstrated		Performed		Competency				
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
Handset and Headsets							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
2. Telephone System							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
Transferring Callers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
4. E-9-1-1							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
5. Instant Replay Recorder (IRR)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
6. Intercom							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			
7. Master Logging Recorder (MLR)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
							Date:	Initials:			

TELEPHONE: SKILLS AND TACTICS

		TRAINING MATERIAL REVIEWED									
	OMBONENTS	Explaine		Demonstr		Performe			etency		
	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:		
1.	Answering Incoming Calls for							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	Service							Date:	Initials:		
2.	Outgoing Telephone Calls							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
3.	Address/ Location Confirmation							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	Committation							Date:	Initials:		
4.	Effective Interviews							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
5.	Basic Interview Questions							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
6.	Description Documentation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
7.	Incident Documentation							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
8.	Call Classification							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
9.	Call Prioritization							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
10.	Timely Routing of Information							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
11.	Advising the Caller							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
12.	Calls Involving Weapons							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
13.	Transferring Telephone Calls							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
14.	Reasonable Alternatives for							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	Callers							Date:	Initials:		

TELEPHONE: SKILLS AND TACTICS

			TF	RAINING	MATERIAL	REVIEWE	D	
	Explain	ed	Demonst	trated	Perfori	med	Competency	
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:
15. Appropriate Termination of							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
Call							Date:	Initials:
16. Field Unit Safety Issues							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
17. Multiple Calls for Service							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
18. Translation Services							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
19. Voice Inflection							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:

TELEPHONE SYSTEM: 9-1-1 LINES

			Ti	REVIEWE	VED			
	Explained		Demonstrated		Performed		Competency	
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:
1. Answering 9-1-1 Lines							☐ Observation☐ Written Exam	☐ Role Play☐ Verbal Assess
							Date:	Initials:
2. State Requirements							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
3. 9-1-1 Equipment							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
4. ANI/ALI							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
5. Manual Automatic Location Indicator							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
(ALI)							Date:	Initials:
6. 9-1-1 System Transfers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
7. Speed Dials Number							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:

TELEPHONE SYSTEM: 9-1-1 LINES (CONT)

		TRAINING MATERIAL REVIEWED							
	Explained		ed	Demonstrated		Performed		Competency	
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determi	ned by:
8.	9-1-1 System Failure and							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
	Alarms							Date:	Initials:
9.	Primary and Secondary PSAP							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
10.	Alternate PSAP							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
11.	9-1-1 Misroutes							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
12.	Wireless 9-1-1 Calls							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
13.	Voice Over Internet Protocol							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
	(VoIP)							Date:	Initials:
14.	Incomplete 9-1-1 Calls							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
15.	Address/ Telephone							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
	Number							Date:	Initials:
16.	CAD Interface with 9-1-1							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
17.	Instant Recall Recorder (IRR)							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:
18.	Mapping							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
								Date:	Initials:

TELECOMMUNICATIONS DEVICE FOR THE DEAF (TDD) AND TELETYPE WRITER (TTY)

		TRAINING MATERIAL REVIEWED									
		Explaine	ed	Demonstr	ated	Performe	ed	Comp	etency		
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:		
1.	Keyboard							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
2.	Recognizing a TTY/TDD Call							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
3.	Preset Messages							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
4.	Silent Calls							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
5.	Language/ Terminology							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
6.	Printout/ Archive of							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	TTD/TTY Communication							Date:	Initials:		
7.	Relay Service							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
8.	Hearing Carry Over and Voice							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
	Carry Over Calls							Date:	Initials:		
9.	Testing							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
10.	Legal Requirements							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		
11.	Responsibility and Liability							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess		
								Date:	Initials:		

VEHICLE LOCATOR SYSTEMS

		TRAINING MATERIAL REVIEWED										
		Explained		Demonstrated		Perform	ed	Competency				
С	OMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:			
1.	Overview of the Vehicle Locator							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess			
	System							Date:	Initials:			
2.	Type Code							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
3.	LoJack Inquiry							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
								Date:	Initials:			
4.	Stolen Vehicle System (SVS)							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess			
	Entry							Date:	Initials:			

VIDEO EQUIPMENT

		TRAINING MATERIAL REVIEWED							
	Explained		Demonstrated		Performed		Competency		
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determ	ined by:	
Video Navigation System							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess Initials:	
2. Display of Camera Views							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess Initials:	
3. Cameras and Monitors							☐ Observation☐ Written Exam	Role Play Verbal Assess Initials:	

WORKSTATION EQUIPMENT

	TRAINING MATERIAL REVIEWED									
	Explained		Demonstrated		Performed		Competency			
COMPONENTS	Date	Initials	Date	Initials	Date	Initials	Determined by:			
1. Printers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		
Logging Recorder							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess		
							Date:	Initials:		

WORKSTATION EQUIPMENT (CONT)

	TRAINING MATERIAL REVIEWED							
	Explained		Demonstrated		Performed		Competency	
COMPONENTS	Date	Initials	Date	Initials	Date	Initials		ined by:
3. Internet							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
4. Speakers							☐ Observation ☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
5. Telephone							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials:
6. Radio							☐ Observation ☐ Written Exam	Role Play Verbal Assess
							Date:	Initials:
7. Headsets/ Headset Jacks							☐ Observation☐ Written Exam	☐ Role Play ☐ Verbal Assess
							Date:	Initials: