



Winter Storm Preparedness Tips



The City of Burlingame & the San Mateo County Office of Emergency Services Recommends the Following:

Before the STORM

1. Keep insurance policies, documents & other valuables in a safe-deposit box.
2. Consider flood insurance if you are in a high-risk flood area.
If you live on a hillside, check if your insurance policy covers earth movement or mud slides.
3. Know safe routes from your home and office to high, safe ground.
4. Discuss emergency plans with your family.
5. Pre-arrange a contact person or volunteer to assist you later during a flood.
6. Post emergency numbers near the telephone. Save in mobile phone; save in various places. Ensure children's school has appropriate numbers.
7. Be prepared by building an Emergency kit for disasters – www.ready.gov
Store supplies at work, home, and in handy locations.
8. Take proactive steps to prepare your home prior to storm events. Keep sandbags, plywood, plastic sheeting, lumber and other emergency building materials handy for waterproofing.
9. Keep your car fueled in the event filling stations are inoperable.
10. Prevent storm drain blockages by keeping leaves and other debris out of streets, gutters and storm drains. .

During the STORM

1. Tune to local radio or television stations for emergency information and instructions from local authorities. (KCBS 740 AM or KZSU 90.1 FM).
2. Make sure your family and pets are safe.
3. Be ready to evacuate if directed by emergency personnel.
4. Share emergency information you receive with your neighbors.
5. Use the telephone ONLY for emergency needs or to report dangerous conditions.
6. If flooding is likely, and time permits, move valuable household possessions from the floor.
7. If advised by local authorities to leave your home, move to a safe area before access is cut off by floodwaters.
8. Do not try to enter areas blocked off by local authorities.
9. Do not try to drive across a flooded road—you could become stranded.
10. If your car stalls, abandon it IMMEDIATELY and seek high ground.
11. If flooding from a creek reaches to a level with your homes doors, back your way out and evacuate.

After the STORM

1. Stay tuned to designated radio or television stations for information and instructions from local authorities.
2. Avoid disaster areas—your presence could hamper rescue and other emergency operations.
3. Use flashlights—NOT lanterns, matches, or candles—to examine building; flammables may be present.
4. Avoid downed power lines and broken gas lines. Report them immediately (see reverse for emergency phone numbers).
5. Do not handle live electrical equipment in wet areas. If electrical equipment or appliances have been in contact with water, have them checked before use.
6. DO NOT TURN GAS BACK ON YOURSELF. Call PG&E and then wait for a PG&E crew.
7. Do not use fresh foods or canned food that has come in contact with floodwaters (the water may be contaminated).
8. Follow local instructions regarding the safety of drinking water. If in doubt, boil or purify water before drinking.

- ❖ Wherever you live, work, and travel, you should be aware of the danger of winter storms and be prepared to cope with one.
- ❖ The San Mateo County Area Office of Emergency Services provides these tips for your safety.
- ❖ For more information on how you and your family can be prepared, visit the San Mateo County Sheriff's Office Website and click on Citizen Preparedness link: <http://www.co.sanmateo.ca.us>

Quick Storm Preparation Tips

- Flooding in Burlingame and in San Mateo County most often coincides with high rain and high tides.
- Never try to drive through standing water. If you drive through hilly roads during a storm, watch for road hazards (i.e. - washed-out pavement, trees, power lines, mud, etc.)
- Check roof drains and down spouts to make sure they are clear of debris.
- Keep children away from creeks and large drains which can be deadly during storms.
- Don't forget your pets.
- Don't store hazardous materials in areas that may be subject to flooding. Such as gasoline, paint, etc.
- Keep your car fueled. If electric power is cut off, filling stations may not be able to operate.
- Check your flash lights and any source of emergency lighting you have and make sure they work.
- If you have a creek adjacent or near your property check to make sure it is free flowing. Remove all debris and foreign objects. The Public Works Engineering division can provide additional information on creek maintenance.

Sandbags

City residents may fill their own sandbags free of charge at the sandbag station located at **600 California Drive**

- Station is self-service. Bags, Shovels, and Sand are provided.
- Limit of 15 sandbags per property address.
- When you are done with the sandbags please dispose of the bags properly and recycle the sand.



For more information about winter storms preparedness, call the San Mateo County Office of Emergency Services at (650) 363-4790 or go to the FEMA website at <http://www.fema.gov/hazards/winterstorms/>

Resource List

City of Burlingame

Public Works Corporation Yard

Monday to Friday 7am to 3:30pm

(650) 558-7670

After Hours, Holidays & Emergencies

(650) 692-0604

Fire Department (Non-Emergency Number)

Monday to Thursday 8am to 5pm

Friday 8am to 12pm

(650) 558-7600

<http://www.ccfdonline.org/community-outreach/disaster-preparation/ccfd-emergency-supply-checklist/>

Police Department (Non-Emergency Number)

(650) 777-4100

Parks Department

(650) 558-7330

Recreation Department

(650) 558-7300

City Hall

(650) 558-7200

Public Works Engineering

(650) 558-7230

Community Development Department

(650) 558-7250

Stormwater Pollution Prevention Coordinator and Storm Water related questions call

(650) 342-3727

San Mateo County Department of Public Works Emergency Line (24 hours)

(650) 363-4100

Monday to Friday 7am to 5 pm

(650) 363-4103

San Mateo County Office of Emergency Services (OES)

(650) 363-4790

California Office of Emergency Services

(916) 464-1013

To report downed wires or power lines, a power outage in your neighborhood, a gas leak or other related emergency, call PG&E

800-743-5000, OR call 911

Red Cross Disaster Services

(650) 259-1750

USGS Water Watch – Current water resources conditions

Map of real-time stream flow compared to historical stream flow for the day of the year

http://water.usgs.gov/cgi-bin/waterwatch?map_type=real&state=ca

National Weather Service

Web-based weather information can be obtained at

www.wrh.noaa.gov/