

HOTSPOT LENDING INFORMATION

The library has Verizon 4G LTE MiFi Hotspots available for checkout. These devices run on a fast, 4G LTE network; however, they may be throttled to a 3G network by the carrier.

Eligibility

- Electronic devices are available for checkout to Peninsula Library System cardholders in good standing with an Electronic Device Loan Agreement on file. A new agreement must be signed every year.
- Patrons over 18 years old must provide a valid picture ID matching the library record.
- Patrons under 18 must have a parent or legal guardian present to sign the Burlingame Public Library Electronic Device Loan Agreement.
- Hotspots may not be used for international travel.

Checkout

- Hotspots are available for checkout at the Lower Level service desk at the main Burlingame Public Library.
- Hotspots cannot be reserved, and holds cannot be placed on them.
- Patrons must sign the BPL Electronic Device Loan Agreement in order to check out a hotspot.
- Patrons must present a valid Peninsula Library System card and picture ID at the time of checkout.
- Hotspots are checked out on a first-come-first-served basis.
- Only one hotspot may be checked out at a time.

Checkin

- Hotspots must be returned to a Lower Level service desk staff person.
- Hotspots cannot be returned in the book drop or the automated book return system.
- Hotspots cannot be returned to any other library.

Loan Period

- One week
- No renewals

Troubleshooting

- Patrons may call the Lower Level Information Desk for help with their hotspot 650-558-7418
- Please notify the Information Desk of any hardware problems or damage to the hotspot immediately at 650-558-7418

Lost or Damaged Fees

Please see the Electronic Device Loan Agreement for details

- Loss or damage: \$200
- Case: \$15.00
- Power Supply: \$15.00

Late Fees

Please see the Electronic Device Loan Agreement for details

- \$1 per day, maximum of \$50

Components



- ❶ **Scroll Button** — Scrolls left or right through available menu options.
- ❷ **Service Status Indicator (LED)** — Shows the device status, including connection and error states. (See [Service Status Indicator \(LED\) States](#) on page 6.)
- ❸ **Micro USB Connector** — The wall charger connects here.
- ❹ **Selection Button** — Use to select a menu option.
- ❺ **Status Display** — Provides connection and battery status, network signal strength, roaming status, and the number of users connected with Wi-Fi. (See [Service Display States](#) on page 7.)
- ❻ **Power Button** — Powers the device on and off.