

CRHA  
CHESAPEAKE, VIRGINIA



## 2020 Community Impact Report

**Chesapeake Redevelopment & Housing Authority**

Justin D. Brooks, Executive Director

Dr. Rebecca C.W. Adams, Chair - Board of Commissioners

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# TO OUR STAKEHOLDERS

## From Our Executive Director

I have the honor of serving as the Executive Director of CRHA and the President of its newly formed non-profit instrumentality, Blue Heron Housing Partners, Inc. Our Agency is proud of our *60 Year History of Serving the City of Chesapeake* and especially of what a tremendous impact that service effectuates. When we began 2020, we were not familiar with the Novel SARS Coronavirus-19 (COVID19) nor did we anticipate that such an obscure “germ” would bring with it generational events. It would have been easy to cower and accept that 2020 would simply be a “lost year.” That, however, is not what we do nor who we are as an agency. Accordingly, we are especially proud to present this summary of all that we accomplished in 2020, both as an individual agency and alongside the many wonderful organizations that we have the honor to call *PARTNER*.

*“It would have been easy to cower and accept that 2020 would simply be a “lost year.” That, however, is not what we do nor who we are as an agency.”*

During 2019 our agency began to incorporate high level values into our operations, management processes, and our performance evaluation. Those values are immersed into each program that we offer and every project that we undertake. From our Mission Statement to our Performance Objectives, our *VALUES* shape our service to our great City and each decision that is made.

### Development Values

- *Strong & Diverse Communities*
- *De-Concentrating Centers of Poverty*
- *Alleviating Impediments for Program Participants*
- *Alignment with City of Chesapeake Principles*



### Our *Values* Based Mission

#### *Chesapeake Redevelopment and Housing*

*Authority is committed to empowering individuals, facilitating opportunities through meaningful transformational services, and being a development catalyst for the City of Chesapeake.*

### Human Capital Values

- *Empowering Individuals*
- *Strong Families & Youth Development*
- *Employment & Education*
- *Facilitating Opportunities for Personal Advancement*

2020 will forever be marred by the COVID19 Pandemic and its devastating effects. Accordingly, much of the impact CRHA had on our City and the broader Hampton Roads region was in response to this unprecedented challenge. This report will highlight not only CRHA's traditional program milestones but also seek to share the many COVID-related successes our team has experienced.

As we turn the page into 2021, we wanted to share an organizational landmark as we introduce **Blue Heron Housing Partners, Inc.** The traditional public housing authority operating model has grown antiquated and is very subjective to the uncertainty of the Congressional Budget process. Private-sector businesses have realized the importance, and value, of diversifying revenue streams to assure continued financial success. Blue Heron Housing Partners, Inc. is a transitional tool that will enable our agency to diversify our revenue streams, allow eligibility for private foundational funding sources, and employ more "business-minded" operations. Quite simply put, the creation of this 501 (c)(3) non-profit organization will empower CRHA to achieve a common goal that we champion for so many of our program participants; to decrease our own dependency upon government assistance. This tool will not alter CRHA's mission and will only expand our ability to serve our great City. As we formalize Blue Heron Housing Partners, Inc. you will hear and see many more great things.

As we bid the chaos of 2020 farewell, I hope that you will join our agency in making 2021 a year of incredible growth, service, and success. If you have any questions about the **2020 Community Impact Report**, or if you would like to partner with us in service to our great City, please reach out to my office directly at (757) 233-6428 or via email to [justin\\_brooks@crhava.org](mailto:justin_brooks@crhava.org).



Justin D. Brooks, Executive Director of CRHA



## Our Board of Commissioners

The Chesapeake Redevelopment and Housing Authority is governed by a nine (9) member Board of Commissioners that is appointed by the Chesapeake City Council. Commissioners are appointed to four-year terms and may serve up to two consecutive terms. Our current Commission members are:



Dr. Rebecca C.W. Adams, Chair



Tara T. Preston, Vice-Chair



Rev. Dr. Linwood L. Hill, Jr.



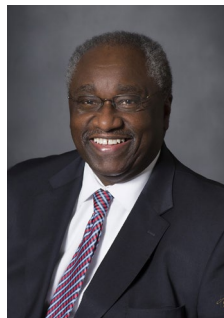
Rev. Kirk T. Houston, Jr.



John A. Kish



Robert W. Mohrhusen, Jr.



Dwight M. Parker



Diana L. Clark-Daughtry



Dr. Sarah D. Williams

*“While the Chesapeake Redevelopment and Housing Authority provides affordable housing in our city, it also includes educational opportunities for the personal development of our clients. Our Board of Commissioners is also committed to the growth and redevelopment of our communities.” - Dr. Rebecca C.W. Adams, Board Chair*

Thank you to the following Commissioners whose service expired in 2020.



Linwood Nelms, Past Board Chair



Rosemary Phillips



John Nogosek



David T. Heim

# PROGRAMS IMPACT SUMMARY

## DEVELOPMENT & REDEVELOPMENT

CRHA had intentions of completing a renovation of its Geneva Square apartment community during 2020. However, the COVID19 pandemic delayed those plans until 2021. While much of our traditional real estate development activities were slowed, CRHA was still able to achieve multiple milestones in 2020.

**Oakdale Square** is a **42-unit affordable housing development** that was developed in 2005 in partnership with the **Virginia Community Development Corporation (VCDC)** aka **Vibrant Communities Drive Change**. CRHA operated the project and provided all property management and compliance services for VCDC until December 2020 at which time CRHA began assuming the exclusive ownership of the property. Pending approval from Virginia Housing, **Oakdale Square** will remain in the **CRHA/Blue Heron** portfolio for the foreseeable future. Most importantly, our agency will be able to preserve this affordable housing asset for decades to come.



Oakdale Square is a 42-Unit Family Affordable Housing Community Developed by CRHA / VCDC in 2005





- Broadlawn Park** is CRHA's largest and oldest public housing community. Constructed in 1958, the community has been a cornerstone for affordable housing within the City of Chesapeake. The **172-unit** duplex community is well-preserved but past its useful life. With functionally obsolete floorplans, utility delivery systems and buildings CRHA began working with **VIA Design Architects** to reimagine the community as a new, diverse, mixed-income neighborhood. Broadlawn Park was the largest development project undertaken by our organization and it is only fitting that its redevelopment be afforded an appropriate level of planning. Accordingly, preliminary site planning for the new Broadlawn Park consumed much of the 2020 calendar year with final preliminary plans delivered in November 2020. We will now transition into the formal development by securing the right development partners, completing construction planning, and assembling the appropriate financing.



The Newly Re-Imagined Broadlawn Park Site Plan from October 2020

Architect: VIA Design



**CRHA**  
CHESAPEAKE, VA







The Re-Imagined Broadlawn Park as seen from Carver Intermediate School at Broad Street

Architect: VIA Design



The Re-Imagined Broadlawn Park as seen from Atlantic Avenue

Architect: VIA Design



## HOUSING CHOICE VOUCHER (SECTION 8)

CRHA operates the Federally funded Housing Choice Voucher (Section 8) program for the City of Chesapeake. Because of our success administering the program, CRHA has been awarded additional funding from both the U.S. Department of HUD and from the Commonwealth of Virginia to serve special needs populations. The cumulative **\$14,819,366** in funding had a direct local impact through payments made to local landlords. The assurance afforded by these vital rental assistance programs was even more critical to the *Hampton Roads* economy in 2020 because of the devastating effects of the COVID19 pandemic. CRHA also opened its HCV program to new applicants in January 2020. In just a **four-hour** period, our agency received a staggering **14,680 new applications**. In 2020 the HCV team assisted **9,360 walk-in clients**, responded to **41,600 client calls**, and processed **1,509** annual program **recertifications**. That means that the team interacted with City of Chesapeake clients over **50,000** unique times in 2020.



Stephanie Wright, Director HCV



Theresa Smith, HCV Supervisor



Debbie Coble, Case Mgr.



Jessica Ferebee, Case Mgr.



Lynn Jordan, Case Mgr.



Cindy Harrell, Case Mgr.



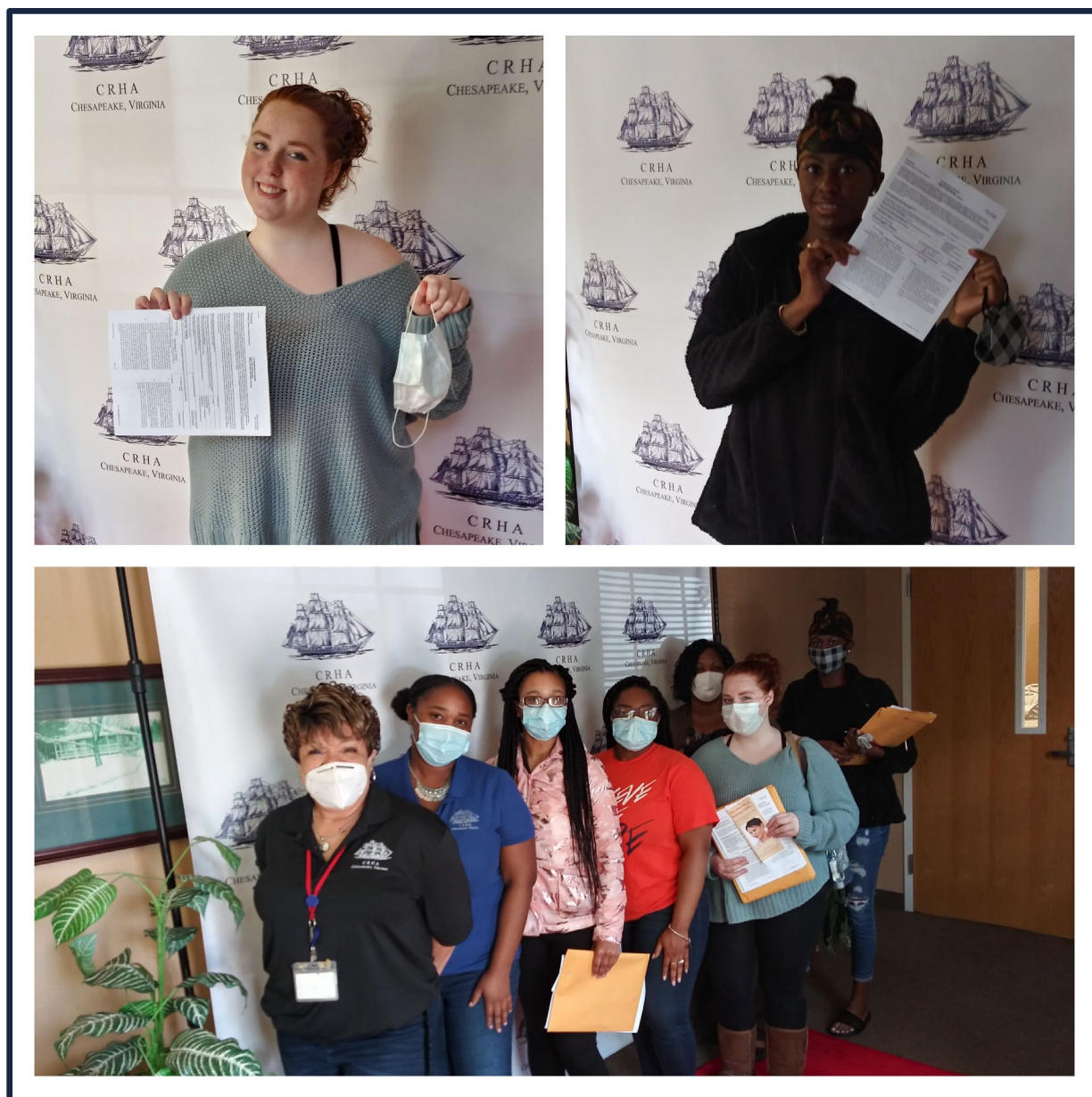
Chandra White, Housing Assistant



Darry Stephen, Inspector

- **HUD Housing Choice Voucher (Section 8)** is a Federal program funded by the U.S. Department of HUD to assist very low-income households in the City of Chesapeake. The program provides rental assistance to the program participants who pay 30% of their adjusted gross income toward their total private landlord rent while the HCV program pays the balance. In 2020 CRHA expended a total of **\$13,306,961** serving clients as follows:
  - **1,698** total **Households Served**
  - **180 New Chesapeake** Households
  - **118 Homeless** Persons Housed in Permanent Supportive Housing
  - **84 Homeless Veterans Housed**

- **HUD Foster Youth to Independence (FYI)** program was launched in 2019 under Secretary Ben Carson's administration. The program is a partnership with the City of Chesapeake Human Services and the Southeastern Virginia Homeless Consortium and rescues homeless youth who have aged out of the State Foster Care system and/or prevents others from becoming homeless. The program provides three (3) years of rental assistance coupled with intensive supportive services to better transition foster youth to self-sufficiency. CRHA was one of the first 20 agencies in the United States to be awarded funding, expending **\$21,581** in 2020 to house **8 Homeless Foster Youth**. Another **seventeen (17) Homeless Foster Youth** are preparing to enter the program in 2021.



CRHA's Director of Housing Choice Voucher Programs, Stephanie Wright (far left) is joined by HCV Case Manager Jessica Ferebee (second from left) and the initial Foster Youth to Independence Program Participants. The program connects homeless youth who have aged out of the foster care system to housing and supportive services. CRHA was one of the first agencies in the United States to be awarded FYI funding.

- **HUD Veterans Affairs Supportive Housing (VASH)** program is a joint effort between the U.S. Departments of HUD and Veterans Affairs. Locally, CRHA works directly with supportive case management staff at the Regional VA Medical Center in Hampton to serve Veterans. The program is an interventional tool that serves Veterans who are homeless and/or prevents their homelessness altogether. CRHA was awarded eight **(8) new VASH** vouchers in 2020 that will allow us to serve additional Veterans in 2021. In 2020 CRHA's VASH program expended **\$290,487** to permanently house **thirty-four (34) Chesapeake Veterans**.
- **State Rental Assistance Program (SRAP)** is a program housed at the Virginia Department of Behavioral Health and Developmental Services (DBHDS) that provides rental assistance payments to persons with developmental disabilities. The program empowers persons with developmental disabilities to live in independent integrated housing while also receiving the supportive services necessary to assure their success. CRHA has successfully administered an SRAP program since 2016 and has received increased capacity multiple times. In 2020 our agency expended **\$324,560** in rental assistance payments to Chesapeake landlords, empowering **forty-three (43)** developmentally disabled persons to live independently.
- **HUD Mainstream Voucher** program provides rental assistance to persons with mental health issues and developmental disabilities. The family of programs is a vital interventional tool that prevents these especially vulnerable populations from becoming homeless through the provision of a rental assistance voucher paid directly to private landlords in Chesapeake. Mainstream participants also receive a litany of supportive services from various other agencies to assure their comprehensive needs are being met. In 2020, CRHA expended a total of **\$875,877 on its** Mainstream Housing program that successfully housed a total of **ninety-seven (97) persons with special needs**.
- **Cypress Landing Apartments** is a partnership with Second Act Communities, a non-profit affiliated with the City of Virginia Beach, and the community opened its doors in 2020. The City of Chesapeake also provided funding through its Community Development Block Grant (CDBG) program. Cypress Landing is a beautifully constructed new apartment community located in the Great Bridge community of Chesapeake adjacent to Chesapeake Regional Healthcare's main campus. The community exclusively serves **homeless and very low-income Veterans** and CRHA awarded the project a total of **fifty (50)** project-based vouchers through its HCV program to assure that **100%** of its



residents have the security of permanent rental assistance. The following milestones were achieved in 2020.

- 50 Homeless/Very Low-Income Veterans Permanently Housed
- 104 Veterans Accepted Onto the Waitlist

## Cypress Landing Apartment Homes



Cypress Landing is a 50 Unit Apartment Community in Chesapeake that Exclusively Serves Homeless/Low-Income Veterans  
Photo Credit: Yuzhu Zheng Photography Architect: VIA Design





# COMMUNITY DEVELOPMENT PROGRAMS

Our Community Development team operates a variety of programs that aim to address a litany of challenges that face lower-income households. CRHA works in direct contractual partnership with the [City of Chesapeake](#) as a sub-recipient of Federal funding that flows from the U.S. Department of Housing and Urban Development's Community Planning and Development (CPD) division. The City receives the funds as an entitlement based upon a demographic formula allocation. The funds have steadily decreased over the course of the past twenty years. However, CRHA continues to operate the programs using a combination of sources including small allocations of new HUD funding, program income from successful completion of prior projects, as well as by investing proceeds from its other business areas to continue these valuable projects.



[CRHA Assistant Executive Director Nancy Tarkenton \(right\)](#) leads the [Community Development Team](#) that includes [Community Development Specialist Nellie Sanchez \(middle\)](#) and [Capital Projects Administrator Seth Holmes \(left\)](#). The team coordinates vital programs and services in partnership with the [City of Chesapeake](#).

Our Community Development team is one of the [SMALLER](#) working groups at [CRHA](#), but it consistently delivers [BIG](#) life-changing successes for lower-income persons. The following is an offering of the many successes realized by our Community Development Team in 2020:

- **Tenant Based Rental Assistance (TBRA)** provides temporary rental assistance to very low-income households for a period of twelve (12) months. Many, if not most, of our TBRA Clients were experiencing homelessness at the time they were housed from our waiting list. In 2020 CRHA expended a total of [\\$111,985.08](#) on its TBRA Program.
  - [23 New Clients Housed](#)
  - [45 New Clients Added to the Waitlist](#)

- **CRHA Home Ownership Program (HOP)** was newly created in February 2020 to provide unique emphasis upon aiding lower-income households and housing program participants in breaking the generational cycle of poverty through the power of homeownership. In its inaugural year the HOP program began working with **fifty (50)** low-income persons from CRHA's public housing and Housing Choice Voucher Programs. The program utilizes staff resources from the **Resident Services**, **Housing Choice Voucher**, and **Community Development** teams. In 2020 the HOP program achieved the following milestones:
  - **50 Program Participants**
  - **43 Persons Completed Credit Counseling**
  - **1 New Homeowner Closed in time for Christmas**

## *Affordable Housing Spotlight*

### Angel Rodgers

Angel is twenty-eight (28) and originally from the City of Norfolk, Virginia. She entered the State Foster Care program at fifteen (15) which she describes as *"the best possible thing that could have happened to me. That year was my first ever Christmas."* We met Angel because she works 40+ hour weekly shifts at the 7-Eleven™ convenience store that neighbors our corporate office building. Most of our staff got to know Angel as the friendly cashier who would ring up our (often unhealthy) snacks. However, hiding behind Angel's COVID-Mask is a powerful story that illustrates the vital need for affordable housing within the City of Chesapeake.

Angel WAS homeless despite her strong work ethic and her full-time employment schedule. Like thousands of others in our region she had been offered waiting lists at affordable housing communities while continuing to work full-time. She stayed in a motel when her finances would permit and took advantage of local homeless shelter programs the balance of time to make ends meet. Angel has since been approved for an affordable housing apartment that is owned and operated by CRHA. We maintain a portfolio of apartments that we artificially keep well below market rent to assure that hard working lower-income persons have an opportunity to climb. We now know that Angel is strong, passionate, perseverant, and kind.

More importantly, we also want our stakeholders to know that there are many more "Angels" in Chesapeake and we ask for your support of our efforts to expand opportunities for affordable and workforce housing within our great City.





*Thank You to Our Homeownership Program Partners!*

## Home for the Holidays!

Homeownership News  
Dec 2020



CRHA is delighted to share the news of our first HOP (HomeOwnership Program) success story, just in time for Christmas!

Despite the many additional challenges with COVID-19 hitting just as we were launching the program in February, the HOP team still managed to help an HCV client, a single, hard-working mom, achieve her goal of becoming a first time homeowner. Her story is a remarkable testament of dedication and the determination to overcome every obstacle between her and her homeownership dreams. With the support of the HOP team and community partners, Ms. Donita Edwards was able to close on her new home in early December and will be celebrating the holidays for the first time in her new home.

Congratulations to the Edwards family and thanks to all who helped make this dream a reality.

A happy ending for 2020 with more success stories on the way in 2021!

"Helping clients achieve their dreams of becoming homeowners has been rewarding. I know how complicated the process can be. The HOP team is professional and motivated, and it makes the process run as smoothly as possible."

**N. Sanchez**  
HOP Manager

Need more information please visit are webpage [www.crhava.org](http://www.crhava.org) or contact Nellie Sanchez at [nellie\\_sanchez@crhava.org](mailto:nellie_sanchez@crhava.org) or Cindy Spivey at [cindy\\_spivey@crhava.org](mailto:cindy_spivey@crhava.org)



"My two daughters and I are finally in our new home and we are extremely happy! We call it our "holiday house" because we closed in December. The journey was not easy; however it was worth it. I am thankful that the Lord put me in touch with the right people. Without the support and encouragement of Nellie Sanchez of HOP, Prosperity Lenders, my realtor Karen Muckle-Williams, my Section 8 caseworker Ms. Spivey, and the entire FSS staff, I don't know if I would be in my new home. A big advantage of these programs is that they celebrated goals with me and provided accountability. Each time I got discouraged, I forced myself to keep moving forward because I had lots of folks counting on me."

**Donita Edwards**  
HOP client



*For Success Measured in Lives Changed!*



- **Community Development Loan Programs** have been a critical component of CRHA's service for nearly twenty years. In partnership with the City of Chesapeake, CRHA has crafted a variety of loan programs funded through Federal HUD Home Investment Partnership (HOME) funds. The loan programs have varied from down payment assistance for first time homebuyers to emergency repairs for seniors. While no new loans have been available in the past several years (due to Federal budget cuts), CRHA continues to service existing loans as follows:

• Active Loans 92	Down Payment Assistance	\$2,083,283.00
• Active Loans 40	Deferred Loan Program	\$1,180,431.27
• Active Loans 11	Indoor Plumbing	\$299,925.21
• Active Loans 2	Low Interest Construction	\$19,060.99
Total:		\$3,582,700.47

- **We Care Homeless Resource Center** is a partnership between the City of Chesapeake Human Services Department and CRHA. In 2019 CRHA designed and constructed the center in unused space at its central office. Along with the support of numerous faith-based and non-profit organizations, the center provides day services to the city's homeless and transient populations. In 2020, as a result of the COVID19 pandemic, many of the on-site services provided by the center were shifted to a local hotel that has housed many of the City's homeless throughout the pandemic. In 2020 the *We Care Resource Center* served:

- 204 Individual Homeless Clients
- 31 Separate Homeless Families with Children
- 20 Homeless Persons PERMANENTLY Housed via CRHA Mainstream Program
- 30 Persons Received Vision Exams / Glasses
- 26,000 Meals Provided by Volunteers / CAST Churches
- Countless Loads of Laundry, Showers, and Encouraging Words



Honorable Mayor Rick West is joined by multiple members of the Chesapeake City Council and other City Leaders to Officially Open the *We Care Resource Center* on September 18, 2019.





You can learn more about the impact of the [\*We Care Resource Center\*](#) by clicking on the following news and media links:

[New Chesapeake resource center offers showers, meals and other comforts to city's homeless - The Virginian-Pilot - The Virginian-Pilot \(pilotonline.com\)](#)

[We Care Resource Center : City of Chesapeake, VA : Internet Archive](#)

[A story that "needs to be listened to": Group gathers for homeless memorial candlelight vigil in Chesapeake - The Virginian-Pilot - The Virginian-Pilot \(pilotonline.com\)](#)

# RESIDENT SERVICES

We take immense pride in the thousands of people who are served by our flagship housing programs. However, the supportive services provided through our *Resident Services* team are a lifeline of hope to many struggling households. In 2020 our program participants faced immense challenges brought upon by the COVID19 pandemic to include disproportionate job losses and reductions in income. In addition to their normal catalogue of services, the team had to also work to assure that the basic needs of our program participants were being met. As parents had to learn to facilitate “virtual learning,” our team deployed programs to assure that **every household had access to WiFi** and a device at no cost. Collectively, the Resident Services team delivered incredible results in the face of great challenges. This report highlights a selection of those many programs and services provided.

- **Family Self-Sufficiency (FSS)** is a vital program that is offered to both public housing and housing choice voucher (section 8) participants. CRHA is a recipient of a competitive U.S. Department of Housing and Urban Development (HUD) Family Self-Sufficiency (FSS) grant. In 2020, the FSS Program provided **\$167,400** to employ **three (3) full-time coordinators**. Each FSS Coordinator oversees a portfolio of approximately **sixty-five (65)** heads of household from CRHA’s section 8 and public housing programs who have made a conscious effort to increase their self-sufficiency through employment. Participants are required to enter into a contractual agreement with CRHA in order to participate. In 2020 the FSS team achieved the following milestones:
  - **178 total Heads of Household Working 5-Year Individual Development Plans**
  - **18 New Participant-Contracts in 2020**
  - **41 New Potential Program Participants Briefed**
  - **9 FSS Program Graduates Who No Longer Receive Any Government Assistance**
  - **3 Graduates of Neighborhood, Inc. Training Program**
  - **5 New Homeowners**

[Click here to view an inspiring video message from Dion Merchant, one of our 2020 Family Self-Sufficiency Program Graduates.](#)

- **Resident Opportunities for Self-Sufficiency (ROSS)** is an extension of the FSS program and aims to assist public housing program participants who are more gainfully employed to reach even higher levels of self-sufficiency. This program develops and promotes local strategies to

coordinate the use of assistance under the housing program with public and private resources, providing direct support services and resident empowerment activities. These services enable participating families to increase earned income, reduce or eliminate the need for welfare assistance, make progress toward achieving economic independence, and housing self-sufficiency. The ROSS program is available to every program participant in the housing authority's inventory and their family members. CRHA is the recipient of an annual competitive grant through the U.S. Department of HUD that employs **one (1)** full-time **ROSS coordinator** who also serves as the **Resident Services Manager**, supervising the FSS Coordinators. In 2020, CRHA expended **\$82,350** and achieved the following ROSS milestones:

- **74 Total Participants**
  - **5 Graduates Who Now Reside in Market-Rate Housing**
  - **179 New Potential Program Participants Targeted**
- **Youth Services & Programs** are an essential part of CRHA's broader strategy to increase self-sufficiency among lower-income households. Each child that CRHA can empower to break the cycle of poverty will pay generational dividends. CRHA directly administers **after-school programs** at its Empowerment Center located onsite within the Peaceful Village community and at its Geneva Square Community Center. The program assists students with schoolwork, provides access to vital nutrition, and provides a safe environment for students. These services have taken on an even more calculated emphasis in 2020 because of the shift to online learning. The Resident Services team also offers extensive **youth sports programming** for both boys and girls and our program coordinator, Baron Freeman becomes "Coach Baron." The Statistics for the CRHA Youth Programs are impressive given the limitations imposed by the COVID19 restrictions.



Coach Kip Instructor (L) and Angel White

#### *A Driving Success*

2020 made the right of passage that is securing a driver's license a huge challenge. The CRHA Resident Services team worked to alleviate this challenge for several teens by sponsoring a driving school for program participants with the Coach Kip School of Driving. The Coach Kip School of Driving not only teaches students how to drive, but how to drive safe, responsible, and be a defensive driver. All instructors are professional and certified. All participants are required to obtain a Learner's Permit prior to class enrollment.

The curriculum is designed to meet the developmental needs of all participants and incorporates learning within the Chesapeake Public Schools. The class includes a seven (7) day course, road test, and 90 minutes of driving per day for three weeks. The program offers flexible times and days. Students are picked up and dropped off at home.

Three (3) public housing residents completed the program requirements to earn their license in December 2020. A MacDonald Manor resident Angel White stated, "*my first step towards independence, I'm excited.*"



## 2020 Youth Programs Statistics

### 2020 Youth Program Total:

**One hundred-nine (109)** unduplicated youth participated in Chesapeake Redevelopment and Housing Authority Youth Programs for the year 2020. **Ninety (90)** different households were served.

### After School Tutorial 2020 Total

A total of **sixty-four (64)** participants attended CRHA tutorial programs between January 6, 2020 - March 26, 2020.

A total of **forty-nine (49)** different households were served.

### After School Tutorial 2020 (Geneva Square/ Owens Village)

Students used this study time to work on homework, projects, and class assignments throughout the school year. They also had access to the computer lab for research purposes. Students worked on assignments and projects.



Coach Baron Freeman

Instructor: **Baron Freeman**

When: Classes were held on Monday and Wednesday from 2:00 pm - 4:00 pm at Geneva Square Community Center

### 2020 Total (Geneva Square/ Owens Village):

A total of **(31) youth participants** attended Geneva Square/ Owens Village Tutorial Program between January 6, 2020 - March 26, 2020.

A total of **twenty-three (23)** different households were served.

### After School Tutorial (Peaceful Village)

Instructor: **Baron Freeman**

Classes were held on Tuesday and Thursday from 2:00 pm - 4:45 pm at the Peaceful Village Empowerment Center.

### 2020 Total (Peaceful Village):

A total of **(33) youth** participants attended Peaceful Village Tutorial Program between, January 7, 2020 - March 25, 2020. A total of **twenty-two (22)** different households were served.

### College Prep Meetings

Instructor: **Baron Freeman**

When: Classes are held on 3rd Monday of the month 5:00 pm - 6:00 pm.

Where: Peaceful Village

**Five (5) high school juniors** are currently participating in a **College Prep Class** to help students prepare for their future. Staff continues to follow up with plans and grades throughout the 2020/21 school year.



## 2020 CRHA Youth Sports Statistics

### 2020 Youth Basketball

#### CRHA Boys & Girls Basketball Teams

A total of sixty-seven (67) youths participated on CRHA's Youth basketball teams between January 7, 2020 - March 28, 2020. Sixty-one (61) different households were served.

#### CRHA Girls Middle School Basketball Team

A total of twelve (12) middle school youths participated on CRHA's Girls basketball team between January 11, 2020 - February 15, 2020. Eleven (11) different households were served. CRHA middle school team finished the season with a record of 4- 1.

#### CRHA (5 to 8) Coed Basketball Team

A total of Ten (10) coed youths participated on CRHA's 5 to 8 basketball team between January 18, 2020 - March 14, 2020. Ten (10) different households were served. CRHA's 5 to 8 team finished the season 2 - 5.

#### CRHA Youth Boys & Girls Basketball Team (9 to 10)

Eleven (11) youths participated on CRHA's 9 and 10 Coed Basketball team between January 11, 2020 - March 14, 2020. Ten (10) different households were served. CRHA's 9 to 10 team finished the season with a record of 7 - 3.

#### CRHA Youth Basketball Team Ages 11 to 12 Results

Twelve (12) youths participated on CRHA's 11 to 12 Boys Basketball team between January 11, 2020 - March 14, 2020. Ten (10) different households were served. CRHA's 11 to 12 team finished the season with a record of 6 - 1.

#### CRHA Youth Basketball Team Ages 13 to 15 Results

Twelve (12) youths participated on CRHA's 11 to 12 Boys Basketball team between January 11, 2020 - March 28, 2020. Eleven (11) different households were served. CRHA's 13 to 15 team finished the season with a record of 9 - 0.

#### CRHA Youth Basketball Team Ages 16 and 17 Results

Ten (10) youths participated on CRHA's 16 and 17 Boys Basketball team between January 9, 2020 - March 5, 2020. Ten (10) various households were served. CRHA's 16 to 17 team finished the season with a record of 7 - 1.

### Swimming Program (Splash Program) Peaceful Village

Instructor: Dave Wray [YMCA Great Bridge/Hickory](#), 633 South Battlefield Blvd., Chesapeake, VA. A total of [fifteen \(15\)](#) participants attended the Splash Program at the Great Bridge/ Hickory YMCA between February 7, 2020 - March 6, 2020. A total of [twelve \(12\) different households](#) were served.

### CRHA Youth Coed Flag Football Team (9 to 12)

A total of [fifteen \(15\) youths participated](#) on CRHA's 9 to 12 flag football team. [Twelve \(12\) different households](#) were served.

### Youth Baseball 2020

A total of [thirty-seven \(37\) youths](#) participated on CRHA's Youth baseball teams in 2020. A total of [thirty-three \(33\) different household](#) were served. The season was cancelled due to Covid-19 concerns.

### CRHA Coed Tee - Ball Team (5 to 8)

A total of [Eleven \(11\) youths](#) participated on CRHA's 5 to 8 Coed Tee-Ball team. [Ten \(10\) different households](#) were served.

### CRHA Youth Boys Baseball Team (9 to 12)

A total of [fourteen \(14\) youths](#) participated on CRHA's 9 to 12 Baseball team. [Eleven \(11\) different households](#) were served.

### CRHA Girls Softball Team (10 to 14)

A total of [Twelve \(12\) girls participated](#) on CRHA's 10 to 14 softball team. [Twelve \(12\) different households](#) were served.

### Soccer (Bible World Church)

On July 25, 2020, [Bible World Church](#) hosted a one-day outdoor soccer event with [twelve \(12\) participants](#) from Geneva Square.



- COVID19** monopolized much of 2020 and our City stepped up in a big way. CRHA is honored to have played a notable role in the City's COVID19 response. The CRHA Executive, Housing Operations, and Resident Services teams co-sponsored multiple events with partners such as the **Chesapeake Health Department**, **Chesapeake Regional Healthcare**, **Urban League of Hampton Roads**, and the **Chesapeake Fire Department**. Between April and December of 2020 CRHA distributed over **15,000 reusable face masks**, **4,000 bottles of hand sanitizer**, and various other PPE items through partnerships with **Healthy Chesapeake, Inc.** and Chesapeake Fire and Rescue. Partnering with **Chesapeake Regional Healthcare** and the **Chesapeake Health Department**, CRHA hosted **four (4)** separate **COVID19 testing events** within its public and affordable housing communities as well as **four (4)** separate **COVID19 resource fairs**. Those efforts directly connected over **3,000** very low-income persons to **COVID19 testing** and supplies before such resources were readily available. Virginia Governor Ralph Northam personally visited two of the testing events co-sponsored by CRHA.



CRHA Resident Services Manager, Romaunda Mitnaul and Housing Operations Director, Delisha Lamb (top left)

Virginia Governor Ralph Northam at the Dr. Clarence Cuffee Community Center COVID19 Testing Event in July 2020 (bottom)

Governor's Photo Credit: WAVY.com





L to R Charmion Anderson, Romaunda Mitnaul, Latwana Hunter, and Jaclyn Merrills

The CRHA Resident Services Coordinators effectuate positive change within the City and the broader Hampton Roads Community. Resident Services Manager, Romaunda Mitnaul, coordinates this place-based team that is embedded with CRHA property management staff within its Public Housing Communities. Charmion Anderson, Latwana Hunter, and Jaclyn Merrills each maintain a portfolio of self-sufficiency clients while also working to coordinate special events with key non-profit and faith-based partners. In 2020 they rose to each challenge presented and served their City well!

## HOUSING OPERATIONS

The CRHA Housing Operations Team is a cornerstone of our service to the City of Chesapeake. Led by Director Delisha “Dee” Lamb, the Housing Ops team is responsible for the agency’s property management, maintenance, security, and compliance functions. In 2020 CRHA received a total of **\$1,519,000 in operating subsidy grants** from the U.S. Department of Housing and Urban Development to operate **four hundred and sixty-seven (467) public housing units**. CRHA also received **\$1,270,635 in Capital Grants** to complete major capital construction projects that included **security upgrades**, **exterior renovations** of the Owens Village public housing community, **numerous stormwater** and **wastewater improvements**, as well as scheduled replacement of building systems and appliances. Additionally, the Housing Ops team directs the management and operations of the CRHA **affordable** and **market rate apartment assets** that represent another **two hundred and thirty (230) apartment units**. In 2020 the team **processed 980 unique applications** for housing assistance, completed **3,858 maintenance work orders**, and maintained a **waiting list of 1,570 persons**.



Delisha Lamb, Director of Housing



Thomas Holmes, Maintenance Supervisor

Despite the myriad of challenges presented by the COVID19 pandemic our Housing Operations team helped to define what the “*Essential Worker*” was in 2020. Navigating multiple stay-home orders, periods of isolation due to COVID exposure, and everything that was thrown their way; our Housing Operations team proved that they are top-notch in their service to the City of Chesapeake. Led by the Property Managers and the Resident Services Manager, this team shined in 2020.



Cynthia Clark, Property Manager - Broadlawn Park



Dawn Hester, Property Manager - Geneva Square / Owens



Joshua Wims, Property Manager - MacDonald Manor



Romaunda Mitnaul, Resident Services Manager





The 2020 CRHA Housing Operations Team

## LOOKING FORWARD TO 2021

As we bid 2020 farewell, we hope that you will join our dedicated team in its efforts to uplift the City of Chesapeake. As President John F. Kennedy so adequately stated, “a rising tide lifts all boats,” and we are proud that our service to the great City of Chesapeake is critical to lifting so many out of homelessness, the vicious cycle of poverty, and so many other impediments. If you, or your organization, would like to partner with us in 2021 we would welcome the opportunity to meet with you in person or virtually. Simply email your thoughts to [serve@crhava.org](mailto:serve@crhava.org) and we will connect you with the right staff contacts.

*Wishing You a Very Happy and Healthy 2021!*

**CRHA**  
CHESAPEAKE, VA

