



PAYING YOUR UTILITY BILL ONLINE

Third-party bill pay websites offer “electronic” bill pay of all bills.

Understand that this is not approved by the City of Marlow because payments may not be received from the third party in a timely manner.

The City of Marlow is NOT responsible for lost, stolen or untimely payments by third party vendors.

The City of Marlow offers the convenience of paying your monthly utility bill online at no charge.

Please follow these simple tips when paying your bill online:

1. The only verified place to pay your bill online is on the city’s official website – www.cityofmarlow.com. Please scroll to the middle of the home page and click on “Pay Utility Bill or Ticket.”
2. The city’s bill pay site is securely administered through the city’s utility software provider, Tyler Technologies
3. You must have your unique account number from your city bill and phone number associated with the account.
4. You must have the amount of the bill you are paying.
5. Your payment is applied to your account almost immediately.
6. You are encouraged to print or save your receipt in case of any issues.

You can also pay by phone. Call toll-free 1-866-228-6746 to pay by credit or debit card, access real-time balances and due dates.

The City of Marlow is available for in-person payments at City Hall from 8:30 a.m. to 5 p.m., Monday through Friday, through our drive through window at City Hall, or anytime in the secure drop box located at City Hall.

City of Marlow – PO Box 113, Marlow, OK 73055 – 580-658-5401 – www.cityofmarlow.com