PUBLIC NOTICE
Release Date: March 18, 2020

In order to provide the greatest level of protection to our residents and to our critical first responders, the Glencoe Public Safety Department is implementing additional safety and social distancing precautions and amending certain operational procedures. We remain deeply committed to serving the Glencoe community and are working around the clock to provide services that keep our community safe through this difficult time. These efforts will allow us to better support the needs of our residents and businesses while adhering to necessary social distancing guidelines. We appreciate your support and understanding.

HIGH PRIORITY – EMERGENCY CALLS FOR SERVICE - Please call 9-1-1

Glencoe Public Safety Officers will respond to all high priority/emergency calls for service, including, but not limited to:

- Violent crimes or crimes against persons
- Domestic violence calls
- Motor vehicle crashes involving injuries or lane blockage
- Burglaries or burglar alarms
- Calls where evidence needs to be collected or a crime scene needs to be processed
- Calls where a Public Safety supervisor deems it necessary for an officer to respond

LOW PRIORITY CALLS FOR SERVICE – Please call (847) 835-4112

Lower priority non-emergency calls include those calls where a report is needed for documentation only, such as matter of record, non-injury drivable traffic crash, identity theft, minor property crime with no suspect, etc. These calls will be taken over the phone whenever possible to limit face-to-face contact with Public Safety Officers. When you call our Dispatch Center, you will be advised that an officer will call you back and generate a report over the phone.

Restricted Public Access to the Glencoe Public Safety Department

Public access is restricted to provide the greatest level of protection to our residents and to our critical first responders. We ask that you contact the non-emergency number (847) 835-4112 to make your police report if:

- If your request for service falls into the low priority classification;
- If you are experiencing a fever, flu-like symptoms, sore throat or shortness of breath, unless you need immediate medical assistance;
- If you have traveled outside the United States within the last 14 days

An officer will be in touch with you as soon as possible.

Whenever possible, and weather permitting, please meet the responding officer outside your home.

Thank you for your assistance in helping the Village limit the spread of COVID-19 in Glencoe.