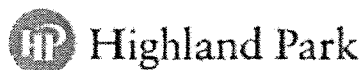


---

**From:** jschrage@cityhpil.com  
**Sent:** Thursday, July 7, 2022 2:07 AM  
**To:** breynolds@glenview.il.us  
**Subject:** RE: Debriefing/Counseling  
**Attachments:** image001.png; image002.png; image003.png; image004.png; image005.png; image006.png; image007.png; image008.png; image009.png; image010.png; image025.png; image026.png; image027.png; image028.png

Got it. Thank you.

**Joe Schrage**  
Fire Chief



City of Highland Park  
1130 Central Avenue  
Highland Park, Illinois 60035

Fire Department: 847.433.3110

Direct line: 847.926.1067

[jschrage@cityhpil.com](mailto:jschrage@cityhpil.com)  
[cityhpil.com](http://cityhpil.com)



---

**From:** Brent Reynolds <breynolds@glenview.il.us>  
**Sent:** Wednesday, July 6, 2022 4:06 PM  
**To:** Schrage, Joe <jschrage@cityhpil.com>  
**Subject:** RE: Debriefing/Counseling

*[EXTERNAL EMAIL]*

Thanks I will most likely have one attending tomorrow, but struggling with coverage to get more there.

---

**From:** Schrage, Joe <jschrage@cityhpil.com>  
**Sent:** Wednesday, July 6, 2022 2:17 PM  
**To:** Chris Lienhardt <clienhardt@redcenter.org>; Brent Reynolds <breynolds@glenview.il.us>  
**Subject:** FW: Debriefing/Counseling

Brent and Chris,

I apologize for getting this to you so late. Many of the successes in the response to the active shooter situation are directly related to the skilled telecommunicators from your agencies. Most of the participants will be from our Department with a few from mutual aid companies.

On Thursday at 3pm at Fire Station 33, 1130 Central Avenue, we will be hosting a debriefing/counseling session for personnel that have been adversely impacted by the response to our incident.

Our Union, IAFF Local 822, has requested the 100 Club's services that will provide a short debriefing and 1 on 1 counseling. This was the same services that were provided after a Line of Duty Death in Sterling, IL. They were recommended by the Associated Firefighters of Illinois. Please let me know how many personnel you will have attending the session. This is a voluntary event. Food will also be provided.

Please feel free to reach out with any questions.

Thank you.

Joe

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Fire Chief



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[cityhpil.com](http://cityhpil.com)



**From:** Schrage, Joe

**Sent:** Tuesday, July 5, 2022 4:07 PM

**To:** Kazian Ian <[ikazian@dbfd.org](mailto:ikazian@dbfd.org)>; Tom Burke <[tburke@northfieldil.org](mailto:tburke@northfieldil.org)>; David Graf <[dgraf@lakebluff.org](mailto:dgraf@lakebluff.org)>; Siebert, Peter <[SiebertP@cityoflakeforest.com](mailto:SiebertP@cityoflakeforest.com)>; Andy Carlson <[Andy.Carlson@northbrook.il.us](mailto:Andy.Carlson@northbrook.il.us)>; Cary Lewandowski <[clewandowski@villageofglencoe.org](mailto:clewandowski@villageofglencoe.org)>; 'Chief Tom Krueger' <[tkrueger@lrfpd.org](mailto:tkrueger@lrfpd.org)>; [lambelb@wilmette.com](mailto:lambelb@wilmette.com); [Danderson@desplaines.org](mailto:Danderson@desplaines.org)

**Cc:** Nardomarino, Frank <[fnardomarino@cityhpil.com](mailto:fnardomarino@cityhpil.com)>; Disalvo, Richard <[rdisalvo@cityhpil.com](mailto:rdisalvo@cityhpil.com)>

**Subject:** Debriefing/Counseling

Chiefs,

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[cityhpil.com](http://cityhpil.com)



---

**From:** jschrage@cityhpil.com  
**Sent:** Thursday, July 07, 2022 2:08 AM  
**To:** dgraf@lakebluff.org  
**Subject:** RE: Debriefing/Counseling

Thank you Chief.

Joe Schrage  
Fire Chief

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cityhpil.com

-----Original Message-----

**From:** David Graf <dgraf@lakebluff.org>  
**Sent:** Wednesday, July 6, 2022 4:37 PM  
**To:** Schrage, Joe <jschrage@cityhpil.com>  
**Subject:** Re: Debriefing/Counseling

[EXTERNAL EMAIL]

Hello Chief

Thanks for including us. [REDACTED]

David Graf  
Chief  
Lake Bluff FD

On Jul 5, 2022, at 4:07 PM, Schrage, Joe <jschrage@cityhpil.com> wrote:

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Joe  
Joe Schrage  
Fire Chief

[image011.png]<[https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fwww.cityhpil.com%2f&c=E,1,u7\\_dx717C6B7gtmjZLBgb0AULFHQNTh7IA9hottW94oAKH5QJuwH0MC2Wio42e7CaTCCNIX3pU3jbfuuXko6e9FVdcxUdsyyHXWcmaETYILRcMIXil7QKC\\_vyCc&typo=1](https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fwww.cityhpil.com%2f&c=E,1,u7_dx717C6B7gtmjZLBgb0AULFHQNTh7IA9hottW94oAKH5QJuwH0MC2Wio42e7CaTCCNIX3pU3jbfuuXko6e9FVdcxUdsyyHXWcmaETYILRcMIXil7QKC_vyCc&typo=1)>

[image012.png]

City of Highland Park  
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Highland Park, Illinois 60035  
Fire Department: 847.433.3110  
Direct line: 847.926.1067

[jschrage@cityhpil.com](mailto:jschrage@cityhpil.com)<<mailto:jschrage@cityhpil.com>>

[cityhpil.com](https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fwww.cityhpil.com%2f&c=E,1,Yu2s-v5HWg9Uv0ZTgMO3oEHObt5SMMUG_feZKDwRo9ileLh5YN0YJjQinHcgdkyHrMUbhIATV-HX2otYya4KxO_ufP0A3Y9kBV08Q9J_MI9uAHhC02-bhU,&typo=1)<[https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fwww.cityhpil.com%2f&c=E,1,Yu2s-v5HWg9Uv0ZTgMO3oEHObt5SMMUG\\_feZKDwRo9ileLh5YN0YJjQinHcgdkyHrMUbhIATV-HX2otYya4KxO\\_ufP0A3Y9kBV08Q9J\\_MI9uAHhC02-bhU,&typo=1](https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fwww.cityhpil.com%2f&c=E,1,Yu2s-v5HWg9Uv0ZTgMO3oEHObt5SMMUG_feZKDwRo9ileLh5YN0YJjQinHcgdkyHrMUbhIATV-HX2otYya4KxO_ufP0A3Y9kBV08Q9J_MI9uAHhC02-bhU,&typo=1)>

[image013.png]<<https://www.facebook.com/HighlandParkIL/>>[image014.png]<<http://twitter.com/CityHPIL>>[image015.png]<<http://www.linkedin.com/company/526125>>

---

**From:** jschrage@cityhpil.com  
**Sent:** Thursday, July 07, 2022 2:08 AM  
**To:** clienhardt@redcenter.org  
**Subject:** RE: Debriefing/Counseling

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Fire Chief



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[cityhpil.com](http://cityhpil.com)



**From:** Chris Lienhardt <[clienhardt@redcenter.org](mailto:clienhardt@redcenter.org)>  
**Sent:** Wednesday, July 6, 2022 9:22 PM  
**To:** Schrage, Joe <[jschrage@cityhpil.com](mailto:jschrage@cityhpil.com)>  
**Subject:** RE: Debriefing/Counseling

[EXTERNAL EMAIL]

Chief,

So far we will have at least [REDACTED] personnel: [REDACTED]

**From:** Schrage, Joe <[jschrage@cityhpil.com](mailto:jschrage@cityhpil.com)>  
**Sent:** Wednesday, July 6, 2022 2:17 PM  
**To:** Chris Lienhardt <[clienhardt@redcenter.org](mailto:clienhardt@redcenter.org)>; Brent Reynolds <[breynolds@glenview.il.us](mailto:breynolds@glenview.il.us)>  
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CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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**To:** Kazian Ian <[ikazian@dbfd.org](mailto:ikazian@dbfd.org)>; Tom Burke <[tburke@northfieldil.org](mailto:tburke@northfieldil.org)>; David Graf <[dgraf@lakebluff.org](mailto:dgraf@lakebluff.org)>; Siebert, Peter <[SiebertP@cityoflakeforest.com](mailto:SiebertP@cityoflakeforest.com)>; Andy Carlson <[Andy.Carlson@northbrook.il.us](mailto:Andy.Carlson@northbrook.il.us)>; Cary Lewandowski <[clewandowski@villageofglencoe.org](mailto:clewandowski@villageofglencoe.org)>; 'Chief Tom Krueger' <[tkrueger@lrfpd.org](mailto:tkrueger@lrfpd.org)>; [lambelb@wilmette.com](mailto:lambelb@wilmette.com); [Danderson@desplaines.org](mailto:Danderson@desplaines.org)

**Cc:** Nardomarino, Frank <[fnardomarino@cityhpil.com](mailto:fnardomarino@cityhpil.com)>; Disalvo, Richard <[rdisalvo@cityhpil.com](mailto:rdisalvo@cityhpil.com)>

**Subject:** Debriefing/Counseling

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[cityhpil.com](http://cityhpil.com)





---

**From:** Mail Delivery System <MAILER-DAEMON@LOCALHOST>  
**Sent:** Thursday, July 07, 2022 2:12 AM  
**To:** LFrey@cityhpil.com  
**Subject:** Undelivered Mail Returned to Sender  
**Attachments:** Undelivered Mail Returned to Sender

[EXTERNAL EMAIL]

---

**From:** Mail Delivery System <MAILER-DAEMON@LOCALHOST>  
**Sent:** Thursday, July 07, 2022 2:12 AM  
**To:** LFrey@cityhpil.com  
**Subject:** Undelivered Mail Returned to Sender  
**Attachments:** Highland Park Senior Center Update - Tragedy, Resources, and Schedule

This is the Email Security Gateway at host spam1.cityhpil.com.

I'm sorry to inform you that the message below could not be delivered.  
When delivery was attempted, the following error was returned.

[REDACTED] host alt1.gmail-smtp-in.l.google.com[142.250.152.27] said:  
452-4.2.2 The email account that you tried to reach is over quota. Please  
direct 452-4.2.2 the recipient to 452 4.2.2  
<https://support.google.com/mail/?p=OverQuotaTemp>  
i21-20020a056638381500b0033ca2b9684csi43374577jav.150 - gsmtpl (in reply to  
RCPT TO command)

Reporting-MTA: dns; spam1.cityhpil.com  
X-Email-Security-Gateway-Queue-ID: 1173138F471  
X-Email-Security-Gateway-Sender: rfc822; LFrey@cityhpil.com  
Arrival-Date: Tue, 5 Jul 2022 00:21:34 -0500 (CDT)

Final-Recipient: rfc822; [REDACTED]  
Original-Recipient: rfc822; [REDACTED]  
Action: failed  
Status: 4.2.2  
Remote-MTA: dns; alt1.gmail-smtp-in.l.google.com  
Diagnostic-Code: smtp; 452-4.2.2 The email account that you tried to reach is  
over quota. Please direct 452-4.2.2 the recipient to 452 4.2.2  
<https://support.google.com/mail/?p=OverQuotaTemp>  
i21-20020a056638381500b0033ca2b9684csi43374577jav.150 - gsmtip

---

**From:** Frey, Laura <LFrey@cityhpil.com>  
**Sent:** Monday, July 4, 2022 10:18 PM  
**Subject:** Highland Park Senior Center Update - Tragedy, Resources, and Schedule  
**Attachments:** image002.png

Dear Members and Friends,

On behalf of the Senior Center staff, we are devastated and heart-broken over the senseless act of violence against our community, that occurred during today's 4<sup>th</sup> of July parade. Our hearts go out to those who lost their lives and those who were injured - and to their families and loved ones as well.

After thoughtful consideration, we have decided that the Senior Center will be open tomorrow, and that all classes and activities will be held as scheduled. We hope this decision will allow us to grieve together and just maybe we can begin to heal together as well.

As a life-long resident of Highland Park who lives and works in this beloved community – the pain is palpable – and we are experiencing this pain together. The outpouring of love and support our community has shown – is one of the reasons I love Highland Park. Together, we will get through this.

If you are seeking support after today's tragic events, you are invited to participate in a coordinated effort to provide crisis counseling to anyone in need. The City of Highland Park, District 112, District 113, and the Park District will have counselors available for community members in need of support. Counseling will be available at the Highland Park High School, 433 Vine Avenue tomorrow (Tuesday) from 9:00 AM to 2:00 PM; please enter through the Vine Avenue entrance. Anyone who wishes to take advantage of counseling services, will need to present a valid driver's license or student ID to be cleared to enter the school; no appointments are necessary.

#### **Message from Mayor Rotering**

Today was the bloodiest day that we have ever experienced in Highland Park. This morning at approximately 10:14 AM a shooter opened fire with an assault weapon on a crowd attending our 4th of July parade. We know at this time that six individuals lost their lives and at least 24 were injured. Our hearts go out to the victims, families, and our community.

The attack prompted an immediate and well-coordinated response from multiple law enforcement agencies at the Federal, State, County, and local levels. A suspect, Robert "Bobby" Crimo III (age 22 of Highwood, Ill.) was identified and a massive manhunt ensued.

At approximately 6:30 p.m., the suspect was apprehended on Route 41 at Westleigh Road. He was taken into custody without incident and is currently being processed through the Highland Park Police Department.

Throughout the day we have received offers of support and resources from public officials and agencies including President Biden. Fellow mayors have reached out from across the country, many who lead communities that have experienced this pain and tragedy. We thank Governor J.B. Pritzker, Senator Richard Durbin, Senator Tammy Duckworth, Congressman Brad Schneider, Illinois State Senator Julie Morrison, and Illinois State Representative Bob Morgan for coming to support our community and for providing every available resource.

I want to thank our first responders for their bravery and extraordinary efforts today. Our police and firefighters saved countless lives with their responses -- running into danger and taking immediate action to save others. We are grateful for these selfless acts. We know there were members of our community who rendered aid and assistance as well, and we thank each and every one of you for those efforts.

I also want to acknowledge and thank numerous agencies for their support including American Red Cross, World Central Kitchen, Lakeshore Country Club, Northmoor Country Club, Soul and Smoke food truck, Catering by Michaels, Northern Illinois Critical Incident Stress Management, local clergy and many other individuals and agencies have stepped up to provide food and support for our first responders. We are grateful for their generosity.

Our community, like so many before us, is devastated. It's impossible to imagine the pain of this kind of tragedy until it happens in your backyard. Gun violence - a mass shooting such as this casts a much wider net of agony than what the public is typically exposed to; it's a crisis that devastates entire families and communities in a single moment and we know will take time to heal.

Tomorrow the President will order our flags to fly at half-mast, and many public programs have been canceled. Please check with your camps and activities to see if they are operating. In the days and weeks ahead we will come together as a community to mourn and begin the path of healing. I will share more information as it is available.

### **Road and Business Closures**

Numerous roads will remain closed in central downtown Highland Park for the FBI investigation, and many businesses will remain closed. The area closure spans Laurel Avenue from First Street to Elm Place and Green Bay Road from First Street to Elm Place (map below). Detours will be established, but please limit your travel only to essential business in Highland Park. The City is reaching out to business owners to share information, and will work with them to reopen as soon as possible.

### **Counseling Resources**

A coordinated effort is also being made to provide crisis counseling to anyone in need. The City of Highland Park, District 112, District 113, and the Park District will have counselors available at Highland Park High School, 433 Vine Ave., for community members in need of assistance, tomorrow from 9:00 AM to 2:00 PM. No appointment is necessary. The Vine Ave. entrance will be open and anyone who wishes to take advantage of counseling services will need to have a valid driver's license or student ID to be cleared to enter the school.

The theme of this year's parade was community -- and while we are hurting -- we know that we will come together and support each other, as we always do, in difficult times. We are Highland Park strong.

Nancy R. Rotering, Mayor  
City of Highland Park, IL

Sincerely,

**Laura Frey, CPRP**

Manager of Senior Services

847.432.4110

[www.cityhpil.com](http://www.cityhpil.com)

**Highland Park Senior Center**

1201 Park Avenue West – Highland Park



---

**From:** Mail Delivery System <MAILER-DAEMON@LOCALHOST>  
**Sent:** Thursday, July 7, 2022 2:22 AM  
**To:** LFrey@cityhpil.com  
**Subject:** Undelivered Mail Returned to Sender  
**Attachments:** Undelivered Mail Returned to Sender

[EXTERNAL EMAIL]

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**Sent:** Thursday, July 07, 2022 2:22 AM  
**To:** LFrey@cityhpil.com  
**Subject:** Undelivered Mail Returned to Sender  
**Attachments:** Highland Park Senior Center Update - Tragedy, Resources, and Schedule

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I'm sorry to inform you that the message below could not be delivered.  
When delivery was attempted, the following error was returned.

[REDACTED] connect to comccast.net[199.59.243.220]:25:  
Connection timed out



Reporting-MTA: dns; spam1.cityhpil.com  
X-Email-Security-Gateway-Queue-ID: C272C38F472  
X-Email-Security-Gateway-Sender: rfc822; LFrey@cityhpil.com  
Arrival-Date: Mon, 4 Jul 2022 23:18:36 -0500 (CDT)

Final-Recipient: rfc822; [REDACTED]  
Original-Recipient: rfc822; [REDACTED]  
Action: failed  
Status: 4.4.1  
Diagnostic-Code: X-Email-Security-Gateway; connect to  
comccast.net[199.59.243.220]:25: Connection timed out

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Manager of Senior Services

847.432.4110

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1201 Park Avenue West – Highland Park



---

**From:** jschrage@cityhpil.com  
**Sent:** Thursday, July 7, 2022 2:26 AM  
**To:** Firedept@cityhpil.com  
**Subject:** FW: Letter of Appreciation EMS  
**Attachments:** image001.png; image003.png; image005.png; image007.png; image009.png; July 4th Tragedy - Letter of Appreciation EMS.pdf

Team,  
On July 4<sup>th</sup>, many of you were on the front line immediately after the shooting, others relieved those members covering the remainder of the event, and others have staffed the following days keeping our City safe. Regardless of your role, you have continued to serve our City with integrity. We continue to receive feedback from the public and our partner organizations regarding the appreciation for your performance on July 4<sup>th</sup>. Your heroic actions did save lives! We are extremely proud of you. Please see the attached letter from our EMS System recognizing your courageous actions during the active shooter event. Please continue to support each other during the daily challenges we face. On behalf of our command staff, please let us know if we can do anything for you.

Sincerely,  
Joe

**Joe Schrage**  
Fire Chief



City of Highland Park  
1130 Central Avenue  
Highland Park, Illinois 60035

Fire Department: 847.433.3110

Direct line: 847.926.1067

[jschrage@cityhpil.com](mailto:jschrage@cityhpil.com)  
[cityhpil.com](http://cityhpil.com)



July 6th, 2022

**To:** EMS Personnel - Highland Park Medical Direction  
**From:** EMS Team - Highland Park  
**Subject:** July 4th Tragedy - Appreciation

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Dear EMS Colleagues,

There are few words to adequately describe the emotions triggered by a tragedy of this magnitude. There are even fewer words able to ease the sadness and burden you now carry. In our darkest hour, though, there is light.

During the hours and days since the July 4th Highland Park Parade shooting many of you have shared of remarkable actions, heroic actions, human actions. The civilians assisting our EMS and law enforcement personnel, most placing themselves in obvious harm's way, deserve special praise. Similarly, the men and women of our EMS system paid little attention to self-preservation, instead caring for victims with a singular focus, to save lives.

Your impossibly quick response, your ability to remain calm under unimaginable stress, and your commitment to each other saved lives. With specifics to be shared in the coming weeks we can state with absolute certainty your care saved lives. Because of you, families will remain intact, able to share experiences and create memories once again. Because of you the casualties were minimized. Because of you our community, though terribly stunned, will forever derive confidence that they are protected.

Though no doubt many will believe they did nothing more than "their job," the truth is the "job" does not account for scenarios like these. Yes, we train, yes we prepare, yes we believe we understand the dynamics here. The reality, though, is that standard operating procedures simply do not apply. There is nothing "standard" about a violent mass casualty event. You needed to exercise judgment, judgment not captured by a piece of paper. You did just that and as a result you saved lives.

To say we are proud feels a bit hollow. It does not capture the essence of our sentiment. What we really want to share with each of you is that we feel a bond. That bond includes tremendous pride but it also includes a compassion, a dedication, and a deep, unending commitment to each of you.

With warmest regard,

*Ben*

**Ben Feinzimer**  
EMS Medical Director

*Pam*

**Pam Pauly**  
EMS System Coordinator  
EMS Manager

*Jill*

**Jill Maryan**  
EMS Assistant System Coordinator

*Cheri*

**Cheri Smirles**  
EMS Coordinator, Glenbrook

*Jesica*

**Jesica Bostrom**  
EMS Coordinator, Skokie



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**From:** jschrage@cityhpil.com  
**Sent:** Thursday, July 07, 2022 2:38 AM  
**To:** Elizabeth.Crowe@cityofchicago.org  
**Cc:** fnardomarino@cityhpil.com  
**Subject:** RE: Support

Liz,  
On behalf of all of our members, thank you for reaching out. Our IAFF Local is currently working with the 100 Club who will be providing services to our personnel today. We will definitely keep your team as a potential resource in the upcoming weeks. We fully understand that this is a process that will not be over tomorrow or the next day. We will continue to support our personnel and their families as they process the event.  
Thank you.  
Joe

**Joe Schrage**  
Fire Chief



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Direct line: 847.926.1067

[jschrage@cityhpil.com](mailto:jschrage@cityhpil.com)  
[cityhpil.com](http://cityhpil.com)



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**From:** Elizabeth Crowe <[Elizabeth.Crowe@cityofchicago.org](mailto:Elizabeth.Crowe@cityofchicago.org)>  
**Sent:** Wednesday, July 6, 2022 4:43 PM  
**To:** Schrage, Joe <[jschrage@cityhpil.com](mailto:jschrage@cityhpil.com)>  
**Subject:** Support

*[EXTERNAL EMAIL]*

Chief:

Chief Velez gave me your email so we can offer any support needed for your firefighters or paramedics. Personally, I was so impressed on how professional your department handled this massive shooting incident while supporting your community.

If we can be on any help please don't hesitate to contact us my cell is below. We have a Peer Support and Employee Assistance Counselors ready to help if needed.

You and your department really showed the world what Highland Park Strong really is by your actions during and after this tragic attack on your community.

Sincerely,

Liz Crowe

Elizabeth J. Crowe, LCSW  
Coordinator of Human Relations  
Chicago Fire Department  
W-312-746-6977  
C [REDACTED]

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