

E-Bill Payment Options

Please note that enrollment in the E-bill program does not alter payment options for your water bill. Payment options are as follows:

- **ACH Plan**
Automatic bank payment - requires completion of separate ACH authorization form
- **Online Payment**
See instructions at www.cityhpil.com
- **City Hall**
*In person or by mail at
City of Highland Park, City Hall
1707 St. Johns Ave
Highland Park, IL 60035*
- **Drop Box**
Payments may also be made in the drop box in the lot across from City Hall

City of Highland Park
Finance Department

1707 St Johns Ave
Highland Park, IL 60035

Phone: 847.432.0800
www.cityhpil.com



Water Utility E-Billing

Paperless Billing



Finance Department
1707 St Johns Avenue
Highland Park, IL 60035
847.432.0800

For more information visit
<http://www.cityhpil.com>



Utility E-Billing

READY TO ENROLL?

Simply complete the attached enrollment form and return to:

**City of Highland Park
Finance Department
1707 St Johns Ave
Highland Park, Illinois 60035**

Please note that it may take up to two billing cycles to activate e-billing depending on the date of enrollment.

CANCELLATION

If you need to cancel your E-Billing authorization at any time you may do so by contacting the Finance Department at **847.432.0800**. Changes must be received at least five business days before your next bill.



Water Utility E-Billing Authorization Form

I hereby authorize the City of Highland Park Finance Department providing services to the account(s) listed to commence electronic billing and cease issuance of a paper water bill.

The City of Highland Park is authorized to send me electronic bills for water utility billing until authority is revoked in writing.

Name

Telephone #

E-mail Address

Service Address

Account #

Signature

Date

Detach and return

How Does E-Billing Work?

The City of Highland Park is pleased to offer a convenient and paperless way to receive your water bill.

With E-billing you will receive your bill via email and no longer receive a paper copy.

Complete the following to ensure your E-Bill reaches your e-mail inbox and not junk or spam folder:

1. Add utility.bills@cityhpil.com to your address book, or
2. Add utility.bills@cityhpil.com to your accepted senders list