

# 2024-2025 County and Tribal Nation MFIP Biennial Service Agreement January 1, 2024 - December 31, 2025

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Enter the county or tribal nation's unique ID number



\*Required field

#### **Contact Information**

| COUNTY/CONSOF                | RTIUM NAME   |         |                              |        |           |          |               |
|------------------------------|--|---------|------------------------------|--------|-----------|----------|---------------|
| Hubbard                      |  |         |                              |        |           |          |               |
| PLAN YEAR                    | *CONTACT PERSON  |         | *TITLE                       |        |           |          |               |
| 2024-2025                    | Brian Ophus  |         | Director                     |        |           |          |               |
| *ADDRESS                     |  | *CITY   |                              | *STATE | *ZIP CODE |          | *PHONE NUMBER |
| 205 Court Ave                |  | Park Ra | pids                         | MN     | 56470     |          | 218-732-2400  |
| *EMAIL ADDRESS               | (where correspondence related to this form will be sent) |         | *CONFIRM EMAIL ADDRESS       |        |           |          |               |
| brian.ophus@co.hubbard.mn.us |  |         | brian.ophus@co.hubbard.mn.us | _      |           | <b>②</b> |               |

Note: Please review Bulletin #23-11-02: 2024-2025 Minnesota Family Investment Program (MFIP) Biennial Service Agreement (BSA) Guidelines for more details before you complete this document.

## A. Needs Statement

| 1. Identify challenges in financial assistance that are prohibiting you from properly serving MFIP/DWP families in your community.  |
|---|
| Hubbard County is a smaller rural county that has limited transportation, which means it is not always  |
| available to residents who need transportation to and from employment.  |
| The biggest challenge for families is finding day care or affordable day care if they do find employment. Also there are some local employers that have rotating shifts, but there is no rotating shift day care options. |
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| 2. *I dentify challenges in employment services that are prohibiting you from properly serving MFIP/DWP families in your community.   |
| Hubbard County- Chemical Dependency issues and affordable housing top the list of largest challenges in the   |
| county when serving MFIP/DWP families.  |
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| 9852 characters remaining   |
|   |
| 3. *I dentify the strengths in your community that you are most proud of that benefit MFIP/DWP families.  [Hubbard County, The Hubbard County financial workers, Family Safety Network, Mahuba, OTWA in Park              |
| Hubbard County- The Hubbard County financial workers, Family Safety Network, Mahube – OTWA in Park Rapids.  |
|   |
|   |
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#### 4. What strengths and resources do you have available to address the needs of your participants?

Please check all the resources available to participants in your service area and check whether the resource is available within MFIP financial or employment services "in-house" or from a partner organization (County/Tribal Nation resources with developed connections to MFIP), and/or an external community resource or both. If you lack the resources in your service area, check the Resource Gaps column. Add any "other" resources that you consider necessary.

| MFIP<br>Resources | Partner<br>Resources | Community<br>Resources | Resource<br>Gaps |  |
|-------------------|----------------------|------------------------|------------------|--|
|                   |                      | X                      |                  | ABE/GED  |
|                   |                      | X                      |                  | Adult/elder services                             |
| X                 |                      |                        |                  | Career planning                                  |
| X                 | ×                    |                        |                  | Childcare funds                                  |
|                   |                      | X                      |                  | Chemical health services                         |
| ×                 | ×                    |                        |                  | Computer lab access                              |
| X                 |                      |                        |                  | Credit counseling/financial literacy             |
|                   |                      | X                      |                  | English Language Learner (ELL)                   |
|                   |                      | X                      |                  | Food shelf                                       |
| X                 | X                    |                        |                  | Housing assistance                               |
| X                 |                      |                        |                  | Job club   |
| X                 |                      |                        |                  | Job development                                  |
| X                 |                      |                        |                  | Job placement                                    |
| X                 |                      |                        |                  | Job retention                                    |
| X                 |                      |                        |                  | Job search workshops                             |
|                   |                      | X                      |                  | Mental health services                           |
| X                 |                      |                        |                  | On-the-job training program                      |
| X                 |                      |                        |                  | Post-secondary education planning                |
| X                 |                      |                        |                  | Re-entry support                                 |
| X                 |                      |                        |                  | Short-term training                              |
| X                 |                      |                        |                  | Supported work / paid work experience            |
| X                 |                      |                        |                  | Transportation assistance (gas cards, bus cards) |
| X                 |                      |                        |                  | Vehicle repair funds                             |
| X                 |                      |                        |                  | Veteran Services Support                         |
| X                 |                      | X                      |                  | Volunteer opportunities                          |
| X                 |                      |                        |                  | Youth program                                    |
|                   |                      |                        |                  | Other  |

#### 5. County/Tribal Nation Program Contact Information

Please name contacts for the following programs if different from the contact on the cover page. You only need to give a person's phone and email once.

| *MFIP EMPLOYMENT SERVICES STAFF CONTACT NAME      | *PHONE NUMBER | *EMAIL ADDRESS                   |
|---|---------------|----------------------------------|
| Evelyn Fowler                                     | 218-631-7660  | evief@rmcep.com                  |
| *DWP STAFF CONTACT NAME                           | PHONE NUMBER  | EMAIL ADDRESS                    |
| Evelyn Fowler                                     | 218-631-7660  | evief@rmcep.com                  |
| *FINANCIAL ASSISTANCE SERVICES STAFF CONTACT NAME | PHONE NUMBER  | EMAIL ADDRESS                    |
| Beth Vredenburg                                   | 218-732-1451  | beth.vredenburg@co.hubbard.mn.us |

| NAME                            |                  | ADDRESS         | ADDRESS                                   |                       |                 |          |         |  |  |
|---------------------------------|------------------|-----------------|---|-----------------------|-----------------|----------|---------|--|--|
| Rural Minnesota CEF             | P, Inc.          | 124 1s          | 124 1st St SE, Suite 3, Wadena, MN, 56482 |                       |                 |          |         |  |  |
| CONTACT PERSON                  |                  | PHONE N         | UMBER                                     | EMAIL                 |                 |          |         |  |  |
| Evelyn Fowler                   |                  | 218-63          | 31-7660                                   | evief@rmcep.com       | evief@rmcep.com |          |         |  |  |
| Population Served               | <b>✗</b> MFIP ES | <b>X</b> DWP ES | <b>✗</b> FSS                              | <b>X</b> Teen Parents | X               | 200% FPG | X Other |  |  |
| NAME                            |                  | ADDRESS         | ADDRESS                                   |                       |                 |          |         |  |  |
| Rural Minnesota CEF             | P, Inc.          | 124 1s          | t St SE, Sui                              | te 3, Wadena, MN, 56  | 482             |          |         |  |  |
| CONTACT PERSON                  |                  | PHONE N         | UMBER                                     | EMAIL                 |                 |          |         |  |  |
| Evelyn Fowler                   |                  | 218-63          | 31-7660                                   | evief@rmcep.com       |                 |          |         |  |  |
| Population Served               | <b>X</b> MFIP ES | <b>X</b> DWP ES | <b>X</b> FSS                              | <b>X</b> Teen Parents | X               | 200% FPG | X Other |  |  |
| NAME                            |                  | ADDRESS         | 5   |                       |                 |          |         |  |  |
| Rural Minnesota CEF             | P, Inc.          | 124 1s          | t St SE, Sui                              | te 3, Wadena, MN, 56  | 482             |          |         |  |  |
| CONTACT PERSON                  | PHONE N          | UMBER           | EMAIL                                     |                       |                 |          |         |  |  |
| Evelyn Fowler                   | 218-63           | 31-7660         | evief@rmcep.com                           |                       |                 |          |         |  |  |
| Population Served X MFIP ES X   |                  | <b>X</b> DWP ES | <b>X</b> FSS                              | <b>X</b> Teen Parents | ×               | 200% FPG | X Other |  |  |
| NAME                            |                  | ADDRESS         | ADDRESS                                   |                       |                 |          |         |  |  |
| Rural Minnesota CEF             | P, Inc.          | 124 1s          | 124 1st St SE, Suite 3, Wadena, MN, 56482 |                       |                 |          |         |  |  |
| CONTACT PERSON                  |                  | PHONE N         | UMBER                                     | EMAIL                 |                 |          |         |  |  |
| Evelyn Fowler                   |                  | 218-63          | 31-7660                                   | evief@rmcep.com       |                 |          |         |  |  |
| Population Served               | <b>X</b> MFIP ES | <b>X</b> DWP ES | <b>X</b> FSS                              | <b>X</b> Teen Parents | ×               | 200% FPG | X Other |  |  |
| NAME                            |                  | ADDRESS         | ADDRESS                                   |                       |                 |          |         |  |  |
| Rural Minnesota CEF             | P, Inc.          | 124 1s          | 124 1st St SE, Suite 3, Wadena, MN, 56482 |                       |                 |          |         |  |  |
| CONTACT PERSON                  |                  | PHONE N         | UMBER                                     | EMAIL                 |                 |          |         |  |  |
| Evelyn Fowler                   |                  | 218-63          | 31-7660                                   | evief@rmcep.com       |                 |          |         |  |  |
| Population Served               | <b>X</b> MFIP ES | <b>X</b> DWP ES | <b>✗</b> FSS                              | <b>X</b> Teen Parents | X               | 200% FPG | X Other |  |  |
| NAME                            |                  | ADDRESS         | 5   |                       |                 |          |         |  |  |
| Rural Minnesota CEP, Inc.       |                  | 124 1s          | t St SE, Sui                              | te 3, Wadena, MN, 56  | 482             |          |         |  |  |
| CONTACT PERSON                  |                  | PHONE N         | UMBER                                     | EMAIL                 |                 |          |         |  |  |
| Evelyn Fowler                   |                  | 218-63          | 31-7660                                   | evief@rmcep.com       |                 |          |         |  |  |
| Population Served X MFIP ES X [ |                  | <b>X</b> DWP ES | <b>X</b> FSS                              | <b>X</b> Teen Parents | ×               | 200% FPG | X Other |  |  |

| NAME               |                  | ADDRESS         | 6   |                       |                   |                |  |
|--------------------|------------------|-----------------|---|-----------------------|-------------------|----------------|--|
| Rural Minnesota CE | P, Inc.          | 124 1s          | 124 1st St SE, Suite 3, Wadena, MN, 56482 |                       |                   |                |  |
| CONTACT PERSON     |                  | PHONE N         | UMBER                                     | EMAIL                 | EMAIL             |                |  |
| Evelyn Fowler      |                  | 218-63          | 31-7660                                   | evief@rmcep.com       |                   |                |  |
| Population Served  | <b>✗</b> MFIP ES | <b>X</b> DWP ES | <b>X</b> FSS                              | <b>X</b> Teen Parents | <b>X</b> 200% FPG | X Other        |  |
| NAME               |                  | ADDRESS         | 5   |                       |                   |                |  |
| Rural Minnesota CE | P, Inc.          | 124 1s          | t St SE, Su                               | ite 3, Wadena, MN, 56 | 482               |                |  |
| CONTACT PERSON     |                  | PHONE N         | UMBER                                     | EMAIL                 |                   |                |  |
| Evelyn Fowler      |                  | 218-63          | 31-7660                                   | evief@rmcep.com       |                   |                |  |
| Population Served  | <b>✗</b> MFIP ES | <b>X</b> DWP ES | <b>X</b> FSS                              | <b>X</b> Teen Parents | <b>✗</b> 200% FPG | <b>X</b> Other |  |
| NAME               |                  | ADDRESS         | 5   |                       |                   |                |  |
| Rural Minnesota CE | P, Inc.          | 124 1s          | t St SE, Su                               | ite 3, Wadena, MN, 56 | 482               |                |  |
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| Population Served  | <b>✗</b> MFIP ES | <b>X</b> DWP ES | <b>X</b> FSS                              | <b>X</b> Teen Parents | <b>✗</b> 200% FPG | <b>X</b> Other |  |
| NAME               |                  | ADDRESS         | S   |                       |                   |                |  |
| Rural Minnesota CE | P, Inc.          | 124 1s          | t St SE, Su                               | ite 3, Wadena, MN, 56 | 482               |                |  |
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| Evelyn Fowler      |                  | 218-63          | 31-7660                                   | evief@rmcep.com       |                   |                |  |
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| NAME               |                  | ADDRESS         | 5   |                       |                   |                |  |
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| CONTACT PERSON     |                  | PHONE N         | PHONE NUMBER EMAIL                        |                       |                   |                |  |
| Evelyn Fowler      |                  | 218-63          | 31-7660                                   | evief@rmcep.com       |                   |                |  |
| Population Served  | <b>X</b> MFIP ES | <b>X</b> DWP ES | <b>X</b> FSS                              | <b>X</b> Teen Parents | <b>X</b> 200% FPG | X Other        |  |
| NAME               |                  | ADDRESS         | 5   |                       |                   |                |  |
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| Evelyn Fowler      |                  | 218-63          | 31-7660                                   | evief@rmcep.com       |                   |                |  |
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| Evelyn Fowler      |                  | 218-63          | 31-7660                                   | evief@rmcep.com       |                   |                |  |
| Population Served  | <b>✗</b> MFIP ES | <b>X</b> DWP ES | <b>X</b> FSS                              | <b>X</b> Teen Parents | <b>✗</b> 200% FPG | X Other        |  |
| NAME               |                  | ADDRESS         | 5   |                       |                   |                |  |
| Rural Minnesota CE | P, Inc.          | 124 1s          | t St SE, Su                               | ite 3, Wadena, MN, 56 | 482               |                |  |
| CONTACT PERSON     |                  |                 |   |                       |                   |                |  |
|                    |                  | PHONE N         | UMBER                                     | EMAIL                 |                   |                |  |
| Evelyn Fowler      |                  |                 | UMBER<br>31-7660                          | evief@rmcep.com       |                   |                |  |

| NAME  | ADDRESS                                   |                                   |  |  |  |  |
|---|---|-----------------------------------|--|--|--|--|
| Rural Minnesota CEP, Inc.                     | 124 1st St SE, Sui                        | te 3, Wadena, MN, 56482           |  |  |  |  |
| CONTACT PERSON                                | PHONE NUMBER                              | EMAIL                             |  |  |  |  |
| Evelyn Fowler                                 | 218-631-7660                              | evief@rmcep.com                   |  |  |  |  |
| Population Served <b>X</b> MFIP ES <b>X</b> D | OWP ES FSS                                | Teen Parents 200% FPG Other       |  |  |  |  |
| NAME  | ADDRESS                                   |                                   |  |  |  |  |
| Rural Minnesota CEP, Inc.                     | 124 1st St SE, Suite 3, Wadena, MN, 56482 |                                   |  |  |  |  |
| CONTACT PERSON                                | PHONE NUMBER                              | EMAIL                             |  |  |  |  |
| Evelyn Fowler                                 | 218-631-7660                              | evief@rmcep.com                   |  |  |  |  |
| Population Served X MFIP ES X D               | OWP ES FSS                                | ▼ Teen Parents ▼ 200% FPG ▼ Other |  |  |  |  |

# B. Service Models

## Minnesota Family Investment Program (MFIP) and the Diversionary Work Program (DWP)

| 1. | *What strategies do you use for hard-to-engage participants? Check all that apply.  |  |  |  |  |  |
|----|---|--|--|--|--|--|
|    | ★ Home visits ★ Sanction outreach services  |  |  |  |  |  |
|    | ▼ Off-site meeting opportunities ▼ Incentives – specify: gas cards  |  |  |  |  |  |
|    | ▼ Virtual appointments  |  |  |  |  |  |
|    | Other – specify:  |  |  |  |  |  |
|    |   |  |  |  |  |  |
| 2. | *What types of job development do you do? Check all that apply.   |  |  |  |  |  |
|    | Sector job development Individual job development   |  |  |  |  |  |
|    | Other – specify:  |  |  |  |  |  |
| 3. | *Do you have an ongoing job development partnership or sector based job development with community employers to help participants with employment?  No () Yes – check all activities employer provides:   |  |  |  |  |  |
|    | Interview opportunities Job skills training Job placement Job shadowing   |  |  |  |  |  |
|    | On-site job training Work experience Helps plan training programs   |  |  |  |  |  |
|    | Other – specify:  |  |  |  |  |  |
|    | office specify.   |  |  |  |  |  |
| 4. | *Do you provide the following services to prepare participants for work?  No • Yes – check all that apply:  |  |  |  |  |  |
|    | Transportation  Soft skills training Financial planning  Mentoring  |  |  |  |  |  |
|    | Vother – specify: temporary work experience   |  |  |  |  |  |
| 5. | *Do you provide job retention services to employed participants while they are receiving MFIP?  |  |  |  |  |  |
|    | No   Yes – check all that apply and answer the follow up question below:  |  |  |  |  |  |
|    | Available to assist with issues that develop on the job Financial planning  |  |  |  |  |  |
|    | Soft skills training  Mentoring  Transportation   |  |  |  |  |  |
|    | Personal contact with the employee HOW OFTEN? monthly   |  |  |  |  |  |
|    | Other – specify:  |  |  |  |  |  |
|    | If yes, how long do you provide job retention services?  Less than 3 months  3-6 months  7-12 months  More than one year  |  |  |  |  |  |
| 6. | *Do you provide job advancement services to employed participants?  No • Yes – check all that apply:  |  |  |  |  |  |
|    | Career laddering  |  |  |  |  |  |
|    | Other – specify:  |  |  |  |  |  |
| 7. | *Do you utilize any career pathways programs or skill assessment and credentialing programs for your participants?  No • Yes – check all that apply:  Pathways to Prosperity (P2P)  Work Keys  National Career Readiness Certificate (NCRC)  Other – specify: |  |  |  |  |  |
|    |   |  |  |  |  |  |

# B. Service Models (continued)

| Fa | mily Stabilizatior  | n Service   | es (FSS)             |                                      |                          |                                       |                          |  |  |  |
|----|---|---|----------------------|--------------------------------------|--------------------------|---------------------------------------|--------------------------|--|--|--|
| 1. | accreditation requirem                                      | *Do you have qualified professionals available to assist with FSS cases in your service area who meet the licensure and accreditation requirements below?  No • Yes – check all that apply: |                      |                                      |                          |                                       |                          |  |  |  |
|    | X Licensed physician  |   | Physician assis      | tant                                 | <b>✗</b> Ac              | dvanced practice register             | red nurse                |  |  |  |
|    | Physical therapist  | •   | Occupational th      |                                      | _                        | censed social worker                  | Tod Harse                |  |  |  |
|    | ★ Licensed psycholog  | aist  | Certified schoo      | •                                    |                          | ental health professional             | I                        |  |  |  |
|    | Certified psychome  | _   | Other – specify      | . 3                                  |                          | , , , , , , , , , , , , , , , , , , , |                          |  |  |  |
| 2. | *Do you make referral  No • Yes – che                       |   |                      | ts?                                  |                          |                                       |                          |  |  |  |
|    | Children's Mental I   | Health Serv   | vices                | <b>X</b> Public Hea                  | Ith Nurse ho             | me visiting services                  | Child Wellness Check-ups |  |  |  |
|    | Women, Infants ar   | nd Children   | Program (WIC)        | <b>X</b> Follow Alon                 | ng Program               |                                       |                          |  |  |  |
|    | X Other – specify: H  | lead Start  |                      |                                      |                          |                                       |                          |  |  |  |
|    | *Do you serve families  No • Yes                            |   |                      | •                                    |                          | (FPG)<br>al Poverty Guideline (FPC    | G)?                      |  |  |  |
|    | DESCRIBE  |   |                      |                                      |                          |                                       |                          |  |  |  |
|    | Universal Services at                                       | the Career  | Force Careerlab. RM  | ICEP has several                     | E&T program              | ns for low-income.                    |                          |  |  |  |
| 2. | *Do you provide service Program (DWP), but a No • Yes – che | re under 2  | 00% of the Federal F | MFIP/DWP or far<br>Poverty Guideline | nilies at risk<br>(FPG)? | of receiving MFIP or the              | Diversionary Work        |  |  |  |
|    | Child care  | X Job re  | etention services    | GED                                  |                          | ABE/ELL classes                       |                          |  |  |  |
|    | <b>✗</b> Job postings                                       | <b>X</b> Comp   | outer lab access     | Support se                           | ervices                  | Transportation/veh                    | nicle repair             |  |  |  |
|    | Other – specify:  |   |                      |                                      |                          |                                       |                          |  |  |  |
|    | If yes, how long do yo                                      | u provide t   | hese services?       |                                      |                          |                                       |                          |  |  |  |
|    |   | •   | hs • 12 months       | Other – spe                          | cify:                    |                                       |                          |  |  |  |
| 3. | *Do you provide service  No • Yes                           | ces to Non-   | Custodial Parents (N | NCPs) that are und                   | der 200% of              | the Federal Poverty Gui               | deline (FPG)?            |  |  |  |
|    | Describe below, includ                                      | ling how m  | any NCPs you are cu  | ırrently serving:                    |                          |                                       |                          |  |  |  |
|    | Universal Services are                                      | e available   | for NCP at the Caree | erForce offices.                     |                          |                                       |                          |  |  |  |
|    |   |   |                      |                                      |                          |                                       |                          |  |  |  |
| 4. | -   |   |                      | ome below 200%                       | FPG for part             | icipants that are not on              | MFIP or DWP.             |  |  |  |
|    | These services a  | пе пее 1  | o the public.        |                                      |                          |                                       |                          |  |  |  |

# B. Service Models (continued)

## Minnesota Family Investment Program (MFIP) Services for Teen Parents

| 1. | *Are there specialized work     | s who work primarily with teens?   |  |  |  |  |  |
|----|---------------------------------|--|--|--|--|--|--|
|    | No • Yes – check a              | all that apply for each age group:   |  |  |  |  |  |
|    | Minors Age (under age 18) 18/19 |  |  |  |  |  |  |
|    |                                 | nancial worker   |  |  |  |  |  |
|    | ×                               | mployment service worker   |  |  |  |  |  |
|    |                                 | ocial worker   |  |  |  |  |  |
|    |                                 | ublic health nurse   |  |  |  |  |  |
|    |                                 | hild care worker   |  |  |  |  |  |
|    |                                 | hild protection worker   |  |  |  |  |  |
|    |                                 | ther job role – specify:   |  |  |  |  |  |
|    |                                 |  |  |  |  |  |  |
| 2. | working with the teen, and      | stact for teens, that is, one staff with primary responsibility for keeping in contact with the teen, aking connections to other services? Respond for each age group separately. If yes for an age that serves this function within that age group. |  |  |  |  |  |
|    | ○ No ● Yes                      |  |  |  |  |  |  |
|    | Minors (under age 18)           | Age 18/19  |  |  |  |  |  |
|    | Financial worker                | Financial worker   |  |  |  |  |  |
|    | Employment service w            | ker    Employment service worker   |  |  |  |  |  |
|    | Social worker (Social S         | vices) Social worker (Social Services)   |  |  |  |  |  |
|    | Public health nurse             | Public health nurse  |  |  |  |  |  |
|    | Child care worker               | Child care worker  |  |  |  |  |  |
|    | Child protection worker         | Child protection worker  |  |  |  |  |  |
|    | Other job role                  | Other job role   |  |  |  |  |  |
| 3. |                                 | ion have an active partnership with the local public health agency to get teen parents enrolled and e home visiting services? <i>Check one for each age group.</i>   |  |  |  |  |  |
|    | Minors (under age 18)           | Age 18/19  |  |  |  |  |  |
|    | Yes, mandatory                  | Yes, mandatory   |  |  |  |  |  |
|    | Yes, voluntary                  | Yes, voluntary   |  |  |  |  |  |
|    | ○ No                            | ○ No   |  |  |  |  |  |

\*Do you provide equity and diversity training for workers?

## C. Addressing Equity

1. \*Describe how you are ensuring your services are inclusive and accessible for all.

RMCEP completes annual ADA assessments and works to remain compliant with all regulations that promote accessibility for all users. We have earned the description of an Inclusive Workforce Employer and continue to work with our staff and partners to improve on our systems that support Diversity, Equity and Inclusion. RMCEP is committed to provide on-going training to our staff to continue to bring knowledge and understanding around all aspects of inclusivity.

2. \*How are you working to advance equity in service delivery in your county/Tribal Nation?

Rural Minnesota Concentrated Employment Program, Inc. (RMCEP) is deeply involved in identifying the underlying conditions that lead to disparity within the hardest to serve populations. The staff are fully committed to promoting diversity and equity within all aspects of service delivery. We continue to regularly train our staff and bring about events to help our staff and Board members engage with, and better understand and serve our populations of color, including our employers.

| J. | Do you provide equity                    | and diversity training for wor | TKCI3:                                |  |
|----|--|--------------------------------|---------------------------------------|--|
|    | ○ No                                     |                                |                                       |  |
|    | Yes, voluntary                           |                                |                                       |  |
|    | Yes, mandatory                           |                                |                                       |  |
| 4. | *Do you have culturally  No  Yes – check | , ,                            | s for different racial/ethnic groups? |  |
|    | X African American                       | X African immigrant            | 🗶 American Indian 🗶 Asian American    |  |
|    | 🗶 Asian immigrant                        | ✗ Hispanic/Latino              | ✗ Newly arrived immigrant             |  |
|    | Other – specify:                         |                                |                                       |  |

Workforce One

# D. Collaboration and Communication with Others

| 1. | *How many Financial Workers have access to Workforce One?  |
|----|--|
|    | О  |
| 2. | *How many Child Care assistance workers have access to Workforce One?  |
| 3. | *How many support staff have access to Workforce One?  |
|    |  |
| W  | orkforce One Connect App   |
| 1. | *Does your county/Tribal Nation have the Workforce One Connect app available to participants?  |
|    | No – explain:  |
|    | Yes – indicate which of the following groups are utilizing the app features in Workforce One:  |
|    | Employment services Financial workers Child care workers   |
|    | Other – specify:   |
|    |  |
|    | AXIS   |
| 1. | *How many employment services staff have MAXIS access?   |
|    | 3  |
| 2. | *How many managers/supervisors have MAXIS access?  |
|    |  |
| 3. | *Describe the process your service area uses to identify and resolve discrepancies between MAXIS and WF1 data in areas such as Family Stabilization Services coding, employment/hours, sanction status, etc. |
|    | RMCEP uses MAXIS to clarify important details of a case to include active status, employment hours,  |
|    | sanction count and FSS category. We will use the WF1 report options to identify mismatches on FSS  |
|    | categories and will then contact the financial worker to get clarification.  |
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# D. Collaboration and Communication with Others (continued)

| CHIIC | ı car | e As | 5515 | lan | ce | PI | ogr | ar | H |
|-------|-------|------|------|-----|----|----|-----|----|---|
|       |       |      |      |     |    |    |     |    |   |

| *What strategies does your agency use that involve MFIP and/or Employment Services staff to support timely and consistent receipt of child care assistance through the Child Care Assistance Program? <i>Check all that apply.</i> |
|--|
| Shared electronic document management system   |
| Regular case consultation meetings   |
| Workers with dual MFIP and CCAP role   |
| Workers with dual Employment Services and CCAP role  |
| Specific CCAP workers process MFIP child care cases  |
| MFIP and/or Employment Services workers receive training related to CCAP   |
| Communication with CCAP worker via phone, email or fax   |
| Use of agency-developed forms or documents   |
| MFIP and/or Employment Services workers assist families with completing CCAP paperwork (for example, the CCAP application)   |
| MFIP and/or Employment Services workers have MEC2 Inquiry access   |
| Other – specify:   |
|  |
| *What barriers prevent timeliness?   |
| N/A  |
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# E. Emergency Services

1.

2.

| *Does your County/Tribal Nation provide emergency or crisis services from your Consolidated Fund? |  |  |  |  |
|---|--|--|--|--|
| No  Yes   |  |  |  |  |
|   |  |  |  |  |
| *Submit a copy of your Emergency Assistance policy as an attachment.                              |  |  |  |  |
|   |  |  |  |  |
|   |  |  |  |  |
| Describe any major changes you've made to this policy below.                                      |  |  |  |  |
| N/A   |  |  |  |  |
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#### F. Measures

#### Performance Measures

Performance-based funding is determined by a service area's annualized Self-Support Index value. Review the information and report links in this section to see the effect of performance on funding and reporting, based on Statute 256J.626, subdivision 7.

Each year a bonus to a service area's Consolidated Fund allocation will be based on its performance on the Self-Support Index in the previous April to March year.

The three-year Self-Support Index (S-SI): This measure starts with all adults receiving MFIP or DWP cash assistance in a quarter and tracks what percentage of them, three years later, are no longer receiving family cash assistance or are working an average of 30 hours a week if still receiving cash assistance. Those who left MFIP after reaching 60 counted months and those who left due to 100 percent sanction are only counted as a success if they worked an average of 30 hours per week in their last month of eligibility or if they began receiving Supplemental Security Income (SSI) after family cash assistance ended. To provide fair comparisons across service areas, DHS calculates a "Range of Expected Performance" for the S-SI that is based on local caseload characteristics and economic conditions. The service area's Self-Support Index value is whether the service area was above, within, or below its expected Range.

The S-SI and Range are annualized for the four quarters in the April through March year ending in the reporting year before the funding year. See the annualized report on the MFIP Reports page on the DHS website for 2023: https://edocs.dhs.state.mn.us/lfserver/Public/DHS-4651J-ENG. A service area with an annualized S-SI "above" its customized Range of Expected Performance for 2023 will receive a 2.5 percent bonus added to its Consolidated Fund allocation for calendar year 2024.

#### Minnesota Family Investment Program 2023 Annualized Self-Support Index (PDF)

If your service area is receiving a bonus, congratulations! Please share a success strategy here:

| Hubbard county did receive a bonus. We attribute the success of 2022/23 to a renewed presence in Hubbard |
|--|
| County. RMCEP has hosted job fairs, developed new worksites and has reengaged with local resources and   |
| the business community. MFIP/DWP participants are greeted with optimism and a sense of local knowledge   |
| and hope for a successful outcome.   |
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If your service area performed "above" or "within," you can go to Section G.

If your service area performed "below" for two consecutive years, you will have to negotiate a multi-year improvement plan with DHS. If no improvement is shown by the end of the multi-year plan, the next year's allocation must be decreased by 2.5 percent, to remain in effect until the service area performs within or above its Range of Expected Performance.

### F. Measures (continued)

#### Racial/Ethnic Disparities

N/A

A racial/ethnic disparity is defined as a one-year Self Support Index that is five or more percentage points lower for a non-white racial/ethnic group than for the white group of MFIP/DWP-eligible adults in the county or consortium. The report "Annualized MFIP Performance Measures by Racial/Ethnic or Immigrant Group and by County, County Consortium, and Tribal Provider" is now available at https://public.tableau.com/app/profile/tyler.borgmann/viz/AnnualizedS-SISuccessRatebyRacialEthnicorImmigrantGroup/SSISuccessRateDashboard-intro

To view your agency's measurement, click on the "S-SI Success Rate by Agency" button. This will bring you to the statewide data for 2022. From the first drop down you can select your county, county consortium or Tribal Nation. If you note any groups that are below the line (indicated by a green bar) your county, county consortium or Tribal Nation will answer the next question below:

What strategies and action steps for each of the groups below the disparities reference line do you plan to implement for the coming biennium to reduce these disparities?

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# G. Program Monitoring and Compliance

| 1.                                       | *What procedures do you have in place to ensure that program funds are being used appropriately as directed in law? Check all that apply.  |  |  |  |  |
|--|--|--|--|--|--|
|  | <b>✗</b> Budget control procedures for approving expenditures  |  |  |  |  |
|  | X Cash management procedures for ensuring program income is used for permitted activities  |  |  |  |  |
|  | Internal policies around use of funds (i.e. participant support services)  |  |  |  |  |
|  | Other – specify:   |  |  |  |  |
|  |  |  |  |  |  |
| 2.                                       | *What procedures do you have in place to ensure program policies are followed and applied accurately? Check all that apply.  |  |  |  |  |
|  | X Case consultation  |  |  |  |  |
|  | Sample case review by supervisors  |  |  |  |  |
| Sample case review by lead worker/mentor |  |  |  |  |  |
| Sample case reviews by peers             |  |  |  |  |  |
|  | Other – specify:   |  |  |  |  |
|  |  |  |  |  |  |
| 3.                                       | Effective August 1st, 2023, counties and Tribal Nations are no longer required to administer random drug tests to MFIP participants who are convicted drug felons but may do so at the county or Tribal Nation's option. If applicable, what procedures/policies do you have in place for administering random drug tests to MFIP participants who are convicted drug felons as allowed by Minnesota Statutes, section 256J.26, subdivision 1? Select one. |  |  |  |  |
|  | Written policy within the MFIP unit  |  |  |  |  |
|  | Coordination with Corrections  |  |  |  |  |
|  | Currently establishing new policy/procedure(s)   |  |  |  |  |
|  | Other – specify:   |  |  |  |  |
|  |  |  |  |  |  |

Submit a copy of your written policy as an attachment.

## H. Administrative Cap Waiver

Minnesota Family Investment Program (MFIP) allows counties to request a waiver of the MFIP administrative cap (currently at 7.5%) for providing supported employment, uncompensated work, or a community work experience program for a major segment of the county's MFIP population. Counties that are operating such a program may request up to 15% administrative costs per MN Statute 256J.626, Subdivision 2.

If your County/Tribal Nation is interested in applying for the waiver for the coming biennium, please complete the following four questions.

| 1. | Describe the activity(s) you will provide.  |                           |
|----|---|---------------------------|
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| 2. | Explain the reasons for the increased administrative cost.  |                           |
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| 3. | Describe the target population and number of people expected to be served.                            |                           |
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| 4. | Describe how the unpaid work experience is designed to impart skills and what steps are taken to help |                           |
|    | participants move from unpaid work to paid work.  |                           |
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If your County/Tribal Nation is providing unpaid work experience activities for MFIP participants and you don't already have an Injury Protection Plan (IPP) in place, please click on this [LINK] to fill out the IPP form. Email the completed form to: Jonathan. Hausman@state.mn.

#### I. Provider Choice

MFIP provisions require counties to provide a choice of at least two employment service providers available to participants unless a workforce center is being utilized (MN Statute 256J.50, Subdivision 8). Counties may request an exception if meeting this requirement results in a financial hardship (MN Statute 256J.50, Subdivision 9).

Does your County/Tribal Nation:

- Have at least two employment and training services providers. Go to Section J.
- Have a CareerForce center that provides multiple employment and training services, offers multiple services options under a collaborative effort and can document that participants have choice among employment and training services designed to meet specialized needs. Go to Section J.
- Intend to submit a financial hardship request.

· factors that have changed which indicate a financial hardship,

1. If the County/Triban Nation had a choice of providers in calendar year 2023, describe:

#### I. Provider Choice (continued)

#### Financial Hardship Request

2024 is reasonable.

A financial hardship is defined as a county's inability to provide the minimum level of service for all programs if a disproportionate amount of the MFIP consolidated fund must be used to cover the costs of purchasing employment services from two providers or the cost of contracting with a workforce center.

To request approval of a financial hardship exception from the choice of provider requirement, please provide the following information.

|     | <ul> <li>• why the hardship is expected to continue, and</li> <li>• the magnitude of the hardship, which makes limiting delivery of employment services the best financial option for the County/Tribal Nation.</li> </ul>  |                   |
|-----|---|-------------------|
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| 2.  | Summarize options explored by the county, including use of other partners in a workforce center or other community agencies such as a Community Action Program or a technical college. The summary should also include:   |                   |
|     | <ul> <li>major factors which prevent the County/Tribal Nation from utilizing these options and include a cost analysis of each option<br/>considered; and</li> </ul>  | 1                 |
|     | the process used to determine the cost of other options (RFP or other County/Tribal Nation process).  |                   |
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| 3.  | If the County/Tribal Nation proposes to directly deliver MFIP employment services, provide a budget and staffing plan that clindicates consolidated funds will not be used to supplant County/Tribal Nation funds. The description should include informat about what steps will be taken to ensure that staff have the experience and skills to deliver employment services. |                   |
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|     | 2000 cha  | racters remaining |
| Fin | nancial Hardship requests will be reviewed by the Department of Human Services (DHS) and the Department of Employment a   | nd Economic       |
|     | DEED) leadership. DHS and DEED will also look at the amount budgeted by the County/Tribal Nation for employment and training  |                   |

If a financial hardship is approved, DHS and DEED will closely monitor County/Tribal Nation programs to ensure outcomes are achieved and services are being delivered consistent with state law. For additional information or if you have questions, please email Pamela McCauley at Pamela.McCauley@state.mn.us.

calendar year 2023 and use this amount as a guide to determine whether the amount budgeted by the County/Tribal Nation for calendar year

#### J. Budget

Click on the link below to review your service area's 2024 MFIP allocation and Federal Funding Sources:

#### MFIP Consolidated Fund (PDF)

In the budget table below, indicate the amount and percentage for each item listed for the budget line items for calendar years 2024-2025. Also note:

- Refer to the 2024-25 Minnesota Family Investment Program (MFIP) Biennial Service Agreement (BSA) Guidelines Bulletin section, "Allowable Services under MFIP Consolidated Fund."
- Total percent must equal 100.
- MFIP administration is capped at 7.5 percent unless the county is approved for an administrative cap waiver. To apply for the administrative cap waiver, respond to the questions in Section G under Administrative Cap Waiver.
- The percentage of Employment Services DWP budget should be significantly less than, the Employment Services MFIP budget.
- Income maintenance administration is reasonable in comparison to the whole budget.
- Ensure the Emergency Assistance/Crisis Services plan is included if funds are allocated.
- If "other" is used, briefly state or describe the line item. "Other" expenditures include any costs that are not related to administering MFIP, DWP or Emergency program services or atypical costs. All services must be an allowable service under the MFIP Consolidated Fund.
- Email Brandon Riley at brandon.riley@state.mn.us, if you need assistance or have questions with the budget section.

#### 2024 Budget

| Budgeted Amount | Percent | Line I tems  |
|-----------------|---------|--|
| 25,472.00       | 13.72%  | Employment Services (DWP)  |
| 141,622.00      | 76.28%  | Employment Services (MFIP)   |
| 0.00            | 0.00%   | Emergency Services/Crisis Fund   |
| 18,566.00       | 10.00%  | Administration (cap at 7.5% or up to 15% with an approved adminstrative cap waiver)  |
| 0.00            | 0.00%   | Income Maintenance Administration  |
| 0.00            | 0.00%   | Incentives (Include the total amount of funds budgeted for participant incentives but don't include support services here) |
| 0.00            | 0.00%   | Under 200% Services  |
| 0.00            | 0.00%   | Capital Expenditures   |
| 0.00            | 0.00%   | Other:   |
| \$185,660.00    | 100.00% | Total  |

#### 2025 Budget

\$185,660.00

100.00%

Total

| 2025 Budget     |         |  |
|-----------------|---------|--|
| Budgeted Amount | Percent | Line I tems  |
| 25,472.00       | 13.72%  | Employment Services (DWP)  |
| 141,622.00      | 76.28%  | Employment Services (MFIP)   |
| 0.00            | 0.00%   | Emergency Services/Crisis Fund   |
| 18,566.00       | 10.00%  | Administration (cap at 7.5% or up to 15% with an approved adminstrative cap waiver)  |
| 0.00            | 0.00%   | Income Maintenance Administration  |
| 0.00            | 0.00%   | Incentives (Include the total amount of funds budgeted for participant incentives but don't include support services here) |
| 0.00            | 0.00%   | Under 200% Services  |
| 0.00            | 0.00%   | Capital Expenditures   |
| 0.00            | 0.00%   | Other:   |
|                 |         |  |

## K. Certifications and Assurances

| Public Input   |
|--|
| *Prior to submission, did the County/Tribal Nation solicit public input for at least 30 days on the contents of the agreement?  No • Yes |
|  |
| Was public input received?   |
| No Yes   |
| If received but not used, please explain.  |
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#### K. Certifications and Assurances

#### Assurances

It is understood and agreed by the County/Tribal Nation board that funds granted pursuant to this service agreement will be expended for the purposes outlined in Minnesota Statutes, section 256J; that the commissioner of the Minnesota Department of Human Services (hereafter department) has the authority to review and monitor compliance with the service agreement, that documentation of compliance will be available for audit; that the County/Tribal Nation make reasonable efforts to comply with all MFIP requirements, including efforts to identify and apply for available state and federal funding for services within the limits of available funding; and that the County/Tribal Nation agrees to operate MFIP in accordance with state law and federal law and guidance from the department.

Counties and Tribal Nations may use the funds for any allowable expenditures under subdivision 2, including case management outlined in Minnesota Statutes, section 256J.

This allocation is funded with 8% state funds and 92% federal TANF funds and paid quarterly.

Federal funds. Payments are to be made from federal funds. If at any time such funds become unavailable, this CONTRACT shall be terminated immediately upon written notice of such fact by STATE to County/Tribal Nation. In the event of such termination, County/Tribal Nation shall be entitled to payment, determined on a pro rata basis, for services satisfactorily performed. An amendment must be executed any time any of the data elements listed in 2 CFR 200.332 and this clause, including the Assistance Listing number, are changed, such as additional funds from the same federal award or additional funds from a different federal award. STATE has determined that County/Tribal Nation is a "contractor" and not a "subrecipient" pursuant to 2 C.F.R section 200.331.

Pass-through requirements. County/Tribal Nation acknowledges that, if it is a subrecipient of federal funds under this CONTRACT, County/Tribal Nation may be subject to certain compliance obligations. County/Tribal Nation can view a table of these obligations in the Health and Human Services Grants Policy Statement,[1] Exhibit 3 on page II-3, in addition to specific public policy requirements related to the federal funds here. To the degree federal funds are used in this contract, STATE and County/Tribal Nation agree to comply with all pass-through requirements, including each Party's auditing requirements as stated in 2 C.F.R. § 200.332 (Requirements for pass-through entities) and 2 C.F.R. §§ 200.501-521 (Subpart F – Audit Requirements).[2]

| 1. | County/ | Tribal | Nation: |
|----|---------|--------|---------|
|----|---------|--------|---------|

Hubbard

(Must match the name associated with the Unique Entity Identifier.)

2. County/Tribal Nation Unique Entity Identifer (EUI):

29HUB848

Effective April 4, 2022, the Unique Entity Identifier is the 12 character alphanumeric identifier established and assigned at SAM.gov to uniquely identify business entities and must match County/Tribal Nation name.

- 3. Federal Award Identification Number (FAIN): 2201MNTANF and 2301MNTANF
- 4. Federal Award Date: October 1, 2022 (projected) (The date of the award to the MN Dept. of Human Services.)
- 5. Period of Performance: January 1, 2024 December 31, 2025
- 6. Budget period start and end date: January 1, 2024 December 31, 2025
- 7. \*Amount of federal funds:
  - A. Total Amount Awarded to DHS for this project: \$103,290,000 (projected)
  - B. Total Amount Awarded by DHS for this project to County/Tribal Nation named above: \$ 185,660.00
- 8. Federal Award Project description: Temporary Assistance for Needy Families (TANF)
- 9. Name:
  - A. Federal Awarding Agency: Administration for Children and Families
  - B. MN Dept. of Human Services (DHS)
  - C. Contact information of DHS's awarding official: Jovon Perry, Jovon.perry@state.mn.us
- 10. \*Assistance Listings Number & Name (formerly known as CFDA No.):

Payments are to be made from federal funds obtained by STATE through Catalog of Federal Domestic Assistance (CFDA) No.:

NUMBER: 93.558

NAME: Temporary Assistance for Needy Families (TANF)

Total amount made available at time of disbursement: \$ 185,660.00

- 11. \*Is this federal award related to research and development? (●) No ( ) Yes
- 12. Indirect Cost Rate for this federal award is: up to 15% (including if the de minimis rate is charged)

## Service Agreement Certification

Checking this box certifies that this 2024 - 2025 MFIP Biennial Service Agreement has been prepared as required and approved by the County/Tribal Nation board(s) under the provisions of Minnesota Statutes, section 256J. In the box below, state the name of the chair of the County/Tribal Nation board of commissioners or authorized designee, their mailing address and the name of the county.

| *DATE OF CERTIFICATION | *CERTIFICATION *NAME (CHAIR OR DESIGNEE) |             | *COUNTY/TRIBE |        |           |
|------------------------|--|-------------|---------------|--------|-----------|
| 10/3/2023              | Brian Ophus                              |             | Hubbard       | b      |           |
| *MAILING ADDRESS       |  | *CITY       |               | *STATE | *ZIP CODE |
| 205 Court Ave          |  | Park Rapids |               | MN     | 56470     |

If your county/tribal agency is unable to complete your BSA by October 15th, 2023, you will need to request an extension by emailing Jonathan.Hausman@state.mn.us. Please provide additional information about why you were not able to compete this form.

#### Save or Submit

To save your work, click the 'Save Form for Later' button. Your information will be saved, and you may finish the form later.

To submit your information to DHS, click the 'Submit Final Form' button.