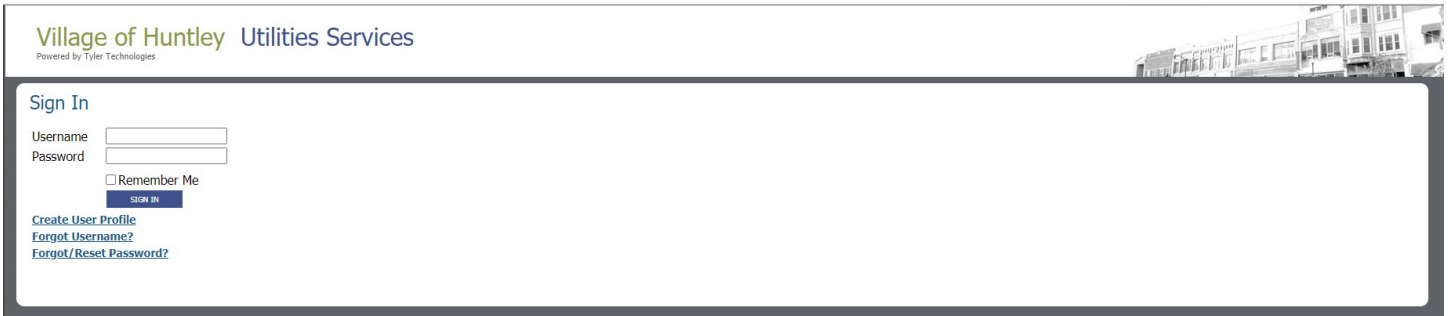


eUtility Login & Account Details

Enter your Username & Password.

Select the *Remember Me* check box, and the browser will save your Username

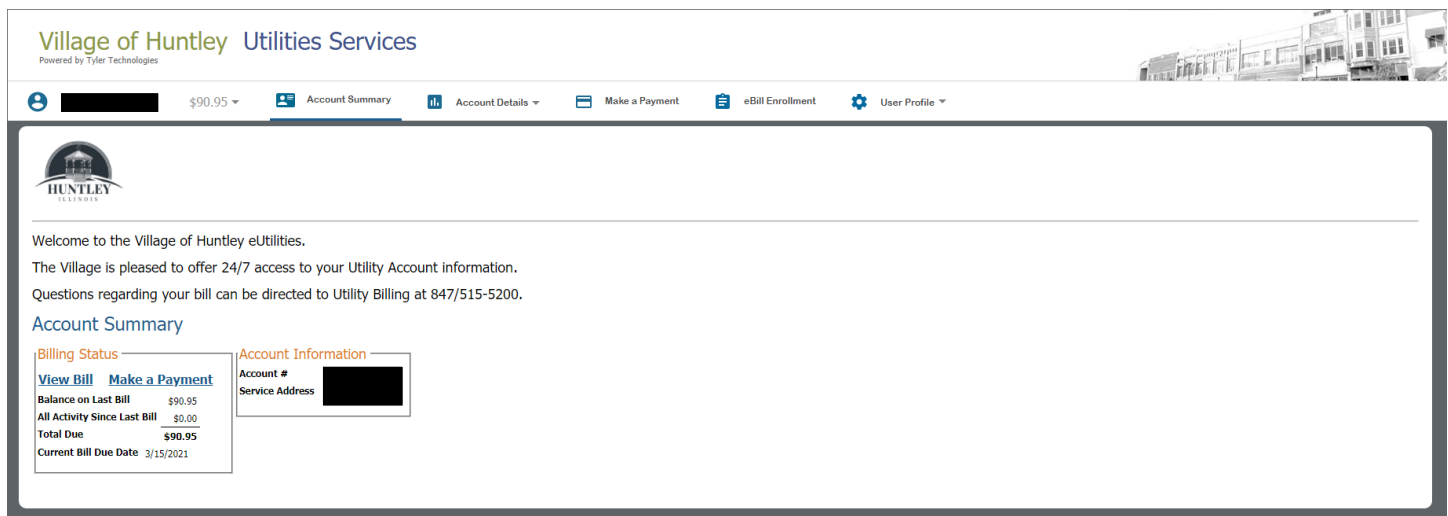


The screenshot shows the login interface for Village of Huntley Utilities Services. At the top left, the logo reads "Village of Huntley Utilities Services" with "Powered by Tyler Technologies" below it. On the right, there is a small image of a building. The main content area is titled "Sign In" and contains a form with "Username" and "Password" input fields, a "Remember Me" checkbox, and a "SIGN IN" button. Below the form are three links: "Create User Profile", "Forgot Username?", and "Forgot/Reset Password?".

If you have forgotten your Username or Password you may click the **Forgot Username** or **Forgot/Reset Password** links.

When you first login you will automatically be directed to the Account Summary page.

Here you are able to view your account balance, view your bill and make a payment.



The screenshot shows the "Account Summary" page. At the top, the navigation bar includes the logo, a balance of "\$90.95", and tabs for "Account Summary", "Account Details", "Make a Payment", "eBill Enrollment", and "User Profile". The main content area features the Village of Huntley logo and a welcome message: "Welcome to the Village of Huntley eUtilities. The Village is pleased to offer 24/7 access to your Utility Account information. Questions regarding your bill can be directed to Utility Billing at 847/515-5200." Below this is the "Account Summary" section, which is divided into two panels. The "Billing Status" panel contains a table with the following data:

Billing Status	
View Bill	Make a Payment
Balance on Last Bill	\$90.95
All Activity Since Last Bill	\$0.00
Total Due	\$90.95
Current Bill Due Date	3/15/2021

The "Account Information" panel shows "Account #" and "Service Address" with redacted values.

Use the navigation tabs at the top of the screen to click on *Account Summary*, *Account Details*, *Make a Payment*, *eBill Enrollment* or *User Profile* for additional options.

Clicking Account Summary leads you back to your main profile screen.

Account Details



Account Summary | Account Details | Make a Payment | eBill Enrollment | User Profile

Account Details

- View Bills
- Consumption Analysis
- Account History

Welcome to the Village of Huntley eUtilities.
The Village is pleased to offer 24/7 access to your Utility Account information.
Questions regarding your bill can be directed to Utility Billing at 847/515-5200.

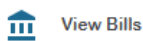
Account Summary

Billing Status	
View Bill	Make a Payment
Balance on Last Bill	\$90.95
All Activity Since Last Bill	\$0.00
Total Due	\$90.95
Current Bill Due Date	3/15/2021

Account Information	
Account #	[REDACTED]
Service Address	[REDACTED]

Selecting Account Details will display the following options: *View Bills*, *Consumption Analysis* or *Account History*.

View Bills



Account Summary | Account Details | Make a Payment | eBill Enrollment | User Profile

View Bills

RATE SCHEDULE (Effective January 1, 2020)

Water = \$2.50 per 1,000 gallons
Sewer = \$4.62 per 1,000 gallons*
Water Irrigation = \$7.00 per 1,000 gallons
X-Connect Fee = \$9.00 Bi-Monthly Residential
Y-Connect Fee = \$5.00 Monthly Commercial
Z-Connect Fee = \$10.00 Bi-Monthly Commercial

*Sewer fees are calculated using metered water consumption for each user class.

Capital and infrastructure fee = \$9.00 Bi-Monthly
Water Capital = \$4.50 Sewer Capital = \$4.50
Minimum bills are generated when consumption is 3,000 gallons or less.

The minimum Bi-Monthly residential bill is documented below.

Water = 3 x \$2.50	\$ 7.50
Sewer = 3 x \$4.62	\$ 13.86
X-Connect Fee = \$9.00	\$ 9.00
Capital Infrastructure Fee = \$9.00	\$ 9.00
Total Minimum Bill =	\$ 39.36

View Bills

Billing Date: 03/15/2021

GetPdfData.aspx

1 / 2 | 100%

10987 Main St.
Huntley, IL 60142
Phone: 847/515-5200

Office Hours
Monday - Friday
8:00am - 5:00pm

CUSTOMER COPY

CUSTOMER NAME		SERVICE LOCATION	
[REDACTED]		[REDACTED]	

SERVICE PERIOD	ACCOUNT #	DUE DATE
12/15/2020 - 02/14/2021	[REDACTED]	03/15/2021

DESCRIPTION	METER NUMBER	READ CODE	PREVIOUS READ DATE	CURRENT READ DATE	PREVIOUS READING	CURRENT READING	USAGE	UOM	CHARGE AMOUNT

From the *Account Details* tab, select *View Bills* to view a PDF copy of your most recent utility bill. You can view past bills by using the drop down box under **Billing Date**.

From the preview of your utility bill on your screen, you can print a copy of the bill or save your bill as a PDF.

Consumption Analysis



Consumption Analysis

Village of Huntley Utilities Services

Powered by Tyler Technologies

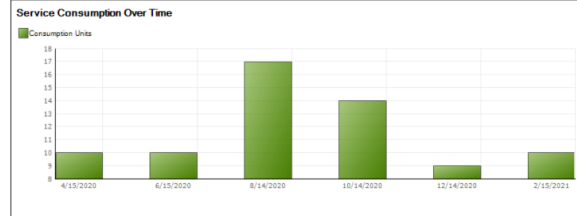


\$90.95 Account Summary Account Details Make a Payment eBill Enrollment User Profile

Consumption Analysis

Service Type: WATER USAGE Consumption Type: Water Reading - GAL From: 2/23/2020 To: 2/23/2021 UPDATE

Service Consumption



Billing Date	Charge	Consumption	Unit
2/15/2021	\$35.00	10.0000000	GAL
12/14/2020	\$31.50	9.0000000	GAL
10/14/2020	\$49.00	14.0000000	GAL
8/14/2020	\$59.50	17.0000000	GAL
6/15/2020	\$35.00	10.0000000	GAL
4/15/2020	\$35.00	10.0000000	GAL

Consumption is billed per 1,000 gallons.

Charges shown above are for water only and do not include sewer charges or fees.

Questions can be addressed by contacting the Village of Huntley at 847/515-5200.

From the *Account Details* tab, click on *Consumption Analysis*. Here you will view a table of your usage history over the past 12 months. You will also see a chart of the billing dates, charges and consumption total.

Please note:

- Consumption Analysis chart displays water charges only.
- Sewer charges are excluded from the chart
- Consumption is billed per 1,000 gallons. For example: 10.0000000 = 10,000

Account History



Account History

Village of Huntley Utilities Services

Powered by Tyler Technologies

\$90.95 Account Summary Account Details Make a Payment eBill Enrollment User Profile



Questions regarding your account history can be directed to Utility Billing at 847/515-5200.

Account History

From: 2/23/2020 To: 2/23/2021 UPDATE

Transactions

Date	Type	Amount	Running Balance
02/15/2021	Bill	\$90.95	\$90.95
01/13/2021	Payment	(\$82.83)	\$0.00
12/14/2020	Bill	\$82.83	\$82.83
11/12/2020	Payment	(\$123.43)	\$0.00
10/14/2020	Bill	\$123.43	\$123.43
09/14/2020	Payment	(\$147.79)	\$0.00
08/14/2020	Bill	\$147.79	\$147.79
07/09/2020	Payment	(\$90.95)	\$0.00
06/15/2020	Bill	\$90.95	\$90.95
05/13/2020	Payment	(\$90.95)	\$0.00
04/15/2020	Bill	\$90.95	\$90.95
03/12/2020	Payment	(\$102.51)	\$0.00

From the *Account Details* tab, click on *Account History* to view billing and payment history of your account. Select the Bill link to view your utility bill for that cycle. Specific *Account History* can be viewed by selecting a date range.