

Kentwood POLICE DEPARTMENT

KENTWOOD JUSTICE CENTER
4740 4742

2021 Annual Report

BRYAN LITWIN



CHIEF OF POLICE

A police officer in a dark uniform with a 'POLICE' patch on the sleeve and a body camera on his chest is smiling. He is standing outdoors in a parking lot with trees and cars in the background. A person in a black t-shirt with a graphic is partially visible on the right.

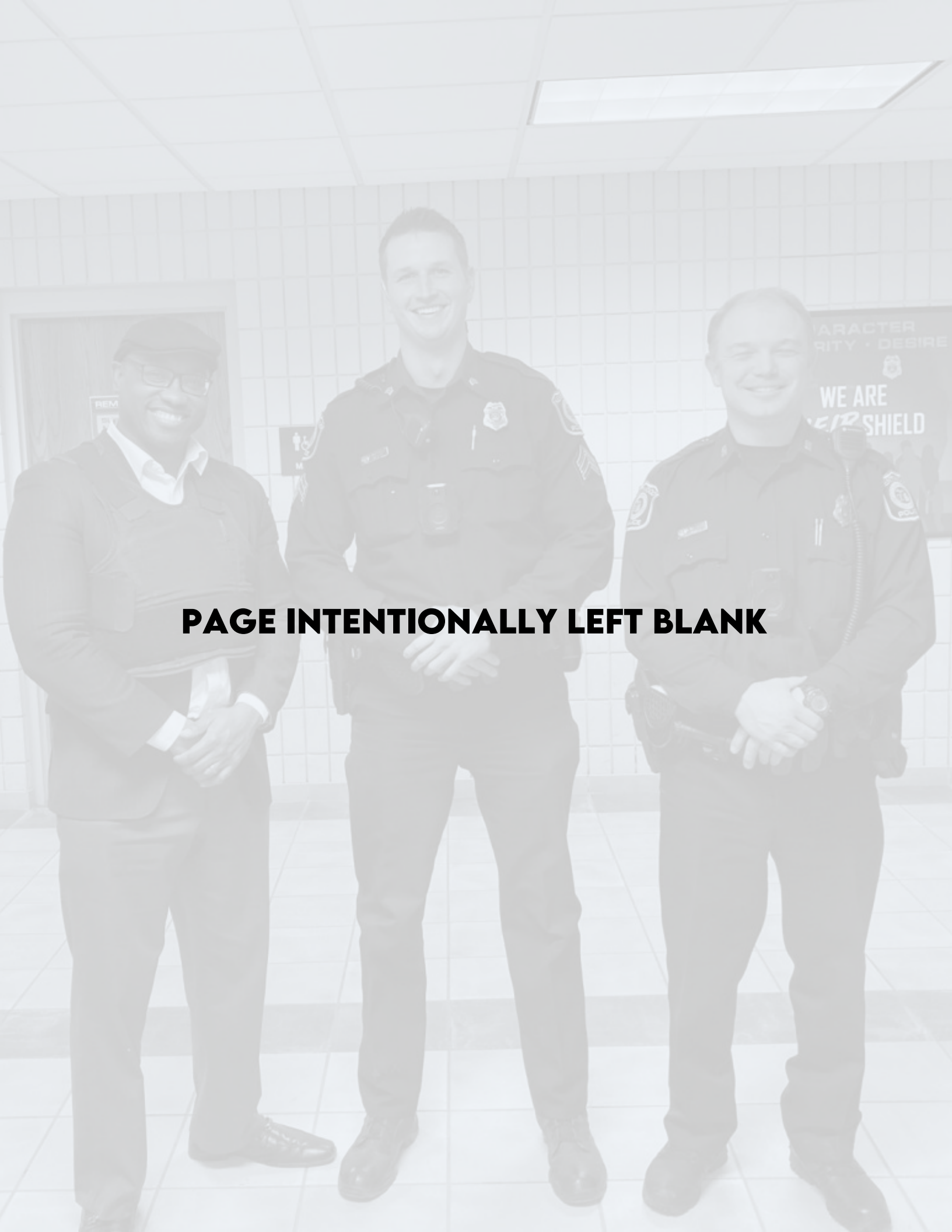
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**City of Kentwood
Police Department**
4742 Walma Ave SE
Kentwood, Michigan 49512
616-698-6580
www.kentwood.us/police

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FOREWORD



Mayor Kepley, City Commissioners and Citizens,

As the new Chief of Police, it is my privilege to present the 2021 Annual Report for the Kentwood Police Department. The information that you will find within is an overview of all the extraordinary activities that the members of our Department have been involved in over the last year.

The City of Kentwood continues to grow, and like other Departments in our City, we constantly look to improve our ability to provide excellent service for those that live, work, and visit here.

Coming out of the challenges of 2020, the Kentwood Police Department continues to look for ways to reengage the members of our community. Re-establishing those personal contacts was a priority for our Department and will be for the foreseeable future. Not only was this an effort by the men and women of this Department, but also the members of our community. This was evident in the multiple meals, gifts, and words of encouragement that we received from our residents and businesses.

Like many other professions, we saw a large number of retirements in 2021. In order to continue hiring quality individuals to be a part of our team, the members of our Department have been thinking outside of the box to recruit people with Character, Integrity, and Desire. We started a program to employ recruits to attend a police academy to become licensed police officers. After taking a year off, we held our 2nd Kentwood Youth Police Academy during the summer to educate and encourage high school students in our community to seek a career in law enforcement. Our goal with these types of programs is to improve our ability to hire great employees that will do an excellent job of serving our diverse community.

This year, the Police Department implemented a new body worn camera system for all of the officers. Our Department has always held its employees to a high standard of professionalism. These new body worn cameras will help to strengthen and improve that professionalism. Our officers have welcomed this new technology and believe that it will improve their safety and the safety of our citizens.

The members of the Kentwood Police Department face multiple challenges on a daily basis. We meet these head-on with courage, integrity, and professionalism. I am honored to work with so many great people. Our mission to serve the citizens of Kentwood with excellence could not be accomplished without them.

Respectfully,

BRYAN LITWIN
CHIEF OF POLICE





ABOUT US

As a Department, we work everyday to accomplish our mission by engaging with local community groups, schools, churches, and business leaders to make Kentwood a great place to live, visit and work. National Night Out, Small Business Showcase, birthday parades and ice cream socials are just a few of the various activities that the Kentwood Police Department engaged in last year to stay connected with our community amidst challenging times. We continually strive to represent the community in which we serve. Programs such as the Kentwood Police Department Youth Academy, ARCH, Kent Career Tech Center and our Police Cadet Program allow our officers to connect with our youth and invest in the future. Continually, the Kentwood Police Department strives to deliver professional police services and address community concerns as they develop.

Scan to learn more



ABOUT KENTWOOD



- » Kentwood is a growing, diverse City best known for its cultural amenities, business and industry sectors, in-demand real estate market, and highly-ranked schools
- » Located in the southwest corner of Kent County
- » Population (2020 U.S. Census Bureau): 54,304
- » Spans 21 square miles
- » Forest Hills, Kelloggsville and Kentwood Schools
- » Ranks number 15 in best suburbs to live in Michigan
- » Growing economy with a 68% employment rate
- » Higher education hub to exceptional collegiate institutions
- » Kentwood consistently ranks among the top real estate markets
- » 15 parks that cover over 301 acres, 13 miles of motorized trails
- » Excellent assortment of recreation programs
- » Various community events throughout the year
- » Large shopping and entertainment district

ABOUT KENTWOOD POLICE



- » Established in 1968
- » Current Chief of Police is Bryan Litwin
- » Allocated for 71 sworn police staff
- » Three main Divisions include Patrol, Professional Standards, and Services
- » The Patrol Division operates with approximately 35 road officers, 3 traffic officers and 7 sergeants
- » Specialized positions and teams include: SRT, community services officer, school resource officer, traffic officer, training officer, Honor Guard, Special Investigations Unit, Pattern Crime Task Force, Combined Auto Theft Team, pattern crime task force
- » Professional development and promotional opportunities
- » Peer support services
- » Upgraded and modernized fleet of vehicles
- » Various training opportunities





COMMAND STAFF



BRYAN LITWIN CHIEF OF POLICE

Bryan Litwin began his career in law enforcement with the Kentwood Police Department in 1999. He attended Grand Valley State University where he obtained his Bachelor of Science in Criminal Justice and graduated from the police academy. Bryan has served in several roles throughout his career, including patrol officer, community services officer, training officer, special response team leader, patrol sergeant, and Professional Standards Division Commander. His training includes Northwestern University School of Staff and Command, International Association of Chiefs of Police Leadership in Police Organization, Michigan Chiefs of Police Executive Training, Grand Rapids Police Department Leadership Institute and the Force Science Institute to name a few. Bryan was promoted to the position of Deputy Police Chief in 2019. In 2021, following the retirement of Chief Richard Roberts, Bryan was promoted to the position of Police Chief.



STEPHANIE MORNINGSTAR DEPUTY POLICE CHIEF

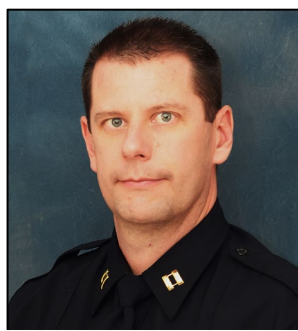
Stephanie Morningstar began her career in law enforcement in 1997 with the Canton Police Department. She was then hired by the Kentwood Police Department in 2000. Stephanie attended Grand Valley State University where she obtained her Bachelor of Science in Criminal Justice and graduated from the police academy. Stephanie has served in several roles throughout her career such as patrol officer, field training officer, detective, and patrol sergeant. In addition, she has served as an Honor Guard member, a precision driving instructor and a physical fitness coordinator. Stephanie's training includes the Grand Rapids Police Department Leadership Institute, Michigan State Police Leadership in Police Organizations, Leadership and Performance Management, and Medicolegal Homicide Investigations. Stephanie was promoted to captain of the Services Division in 2017. In December of 2021, she was promoted to the position of Deputy Police Chief.



MICHAEL BOCKHEIM

**PATROL DIVISION
COMMANDER**

Michael Bockheim began his career in law enforcement in 1991 as a seasonal officer with the Cadillac Police Department. Shortly after, he accepted a position with the St. Joseph Police Department. In 1994, he was hired by the Kentwood Police Department. Michael has served in various roles throughout his career including canine handler, community services officer, school resource officer, Special Response Team member, field training officer and patrol sergeant. His training includes Michigan State University School of Staff and Command, Grand Rapids Police Department Leadership Institute, Front Line Supervisors, Applied Leadership Principles, and Leadership in Performance Management. Michael was promoted to Captain in 2017 and currently serves as the Captain of the Patrol Division.



RYAN VANDERVEEN

**PROFESSIONAL STANDARDS
DIVISION COMMANDER**

Ryan VanderVeen began his career with the Kentwood Police Department as a police cadet in 1997. He attended the Mid-Michigan Police Academy at Lansing Community College and was hired full-time as an officer in 1999. He has served in several roles throughout his career including patrol officer, detective, field training officer, patrol sergeant, and Community Services sergeant. Ryan has been a key member of the Department's training committee and a taser instructor. His training includes Northwestern University's School of Police Staff and Command, International Association of Chiefs of Police Leadership in Police Organizations, Michigan Chapter of FBI National Academy Personal Skills Development, Force Science Institute, Leadership and Performance Management, Tactical Leadership and Managing Property and Evidence. Ryan was promoted to the position of Captain in 2020 and is currently assigned to the Professional Standards Division.



JASON ROELOFS

**SERVICES DIVISION
COMMANDER**

Jason Roelofs began his service with the Kentwood Police Department in 1998. He received his bachelor's degree and Police Academy certification from Lake Superior State University. He has served in several roles throughout his career such as a patrol officer, general case detective, Metropolitan Enforcement Team detective, and Special Investigations detective. In 2012, he was promoted to the position of sergeant. He has served as a patrol sergeant, Detective Bureau sergeant and Professional Standards Division sergeant. Jason has additionally served as a field training officer, subject control instructor, member of the Crisis Negotiation Team, as well as serves on the Metro Kent County Mobile Field Force team. Jason was promoted to the position of Captain in January of 2022 and is currently overseeing the Detective Bureau, Records Bureau and all building facility functions.

CHARACTER

INTEGRITY

DESIRE



LEADERSHIP



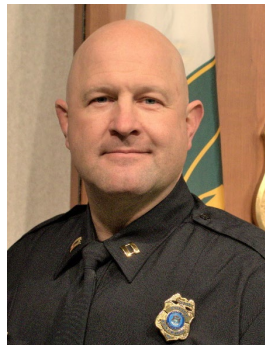
**BRYAN LITWIN,
CHIEF OF POLICE**



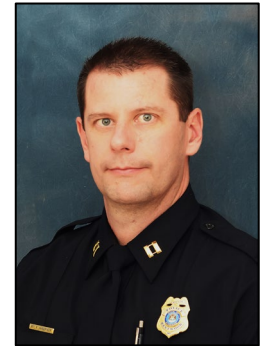
**STEPHANIE MORNINGSTAR,
DEPUTY CHIEF**



**CPT.
BOCKHEIM**



**CPT.
ROELOFS**



**CPT.
VANDERVEEN**



**SERGEANT
LEACH**



**SERGEANT
CONNELL**



**SERGEANT
DALZIEL**



**SERGEANT
UNSELD**



**SERGEANT
WIERENGA**



**SERGEANT
HARTMAN**



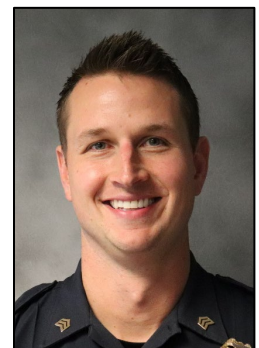
**SERGEANT
BELK**



**SERGEANT
TERPSTRA**



**SERGEANT
SMIGIEL**



**SERGEANT
DYKGRAAF**



ORGANIZATIONAL CHART

The diagram below displays the organizational structure of the Kentwood Police Department. There are three main Divisions that function within the Department: the Patrol Division, the Services Division, and the Professional Standards Division. Each Division is overseen by a captain. The Patrol Division is overseen by Captain Bockheim. It is comprised of Patrol Field Services and the Traffic Services Bureau. The Services Division is overseen by Captain Roelofs. It is comprised of the General Case Unit, Special Investigations Unit, as well as the Records Bureau. The Professional Standards Division is overseen by Captain VanderVeen. This Division includes the Staff Services Bureau and the Community Services Bureau. There are 16 non-sworn professional support staff who assist with various functions within the Police Department such as administrative, record keeping, property management, coordination of volunteers, analysis, record/data entry, and FOIA requests. In addition, there are seven police cadets who assist the Department with various functions including filing, answering phones, and handling initial walk-in information requests at the front desk. Each member of the Kentwood Police Department plays a vital role in helping to achieve our mission of reducing violent crime, increasing traffic safety, and serving our community with excellence.

2021 KENTWOOD POLICE DEPARTMENT ORGANIZATIONAL CHART

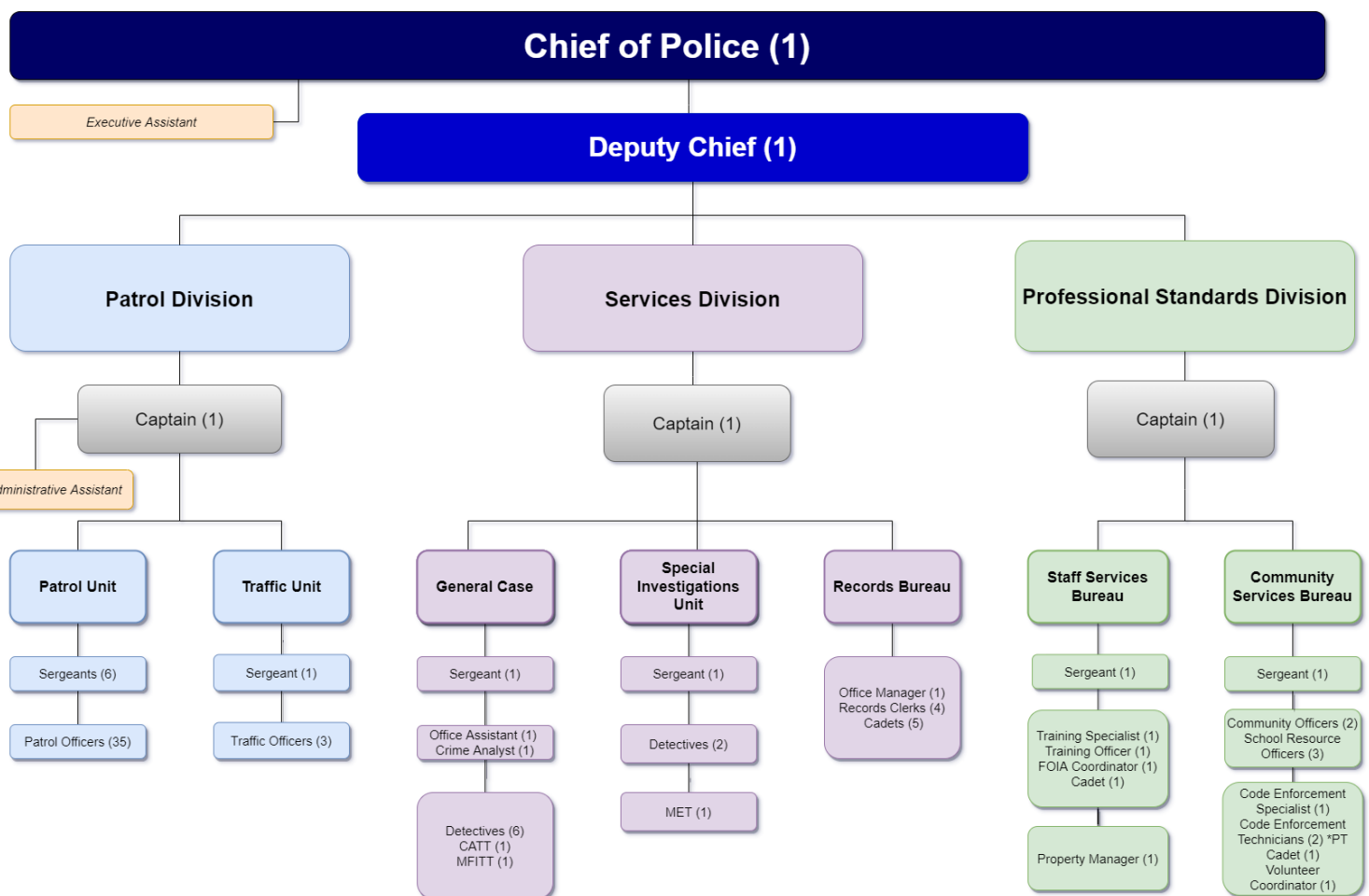


Figure 1.0



CORE VALUES



The Kentwood Police Department is committed to serve, protect and improve the quality of life for those who visit, work and reside in the City of Kentwood. It is our focus to safeguard the lives, property and rights of all people and enforce the law impartially. We strive by a commitment to our community to be a loyal partner and uphold our responsibility to be responsive to community needs and implement solutions that produce meaningful results.

OUR MISSION

THE MISSION OF THE KENTWOOD POLICE DEPARTMENT IS TO REDUCE SERIOUS CRIME, INCREASE TRAFFIC SAFETY AND SERVE OUR COMMUNITY WITH EXCELLENCE.

The members of the Kentwood Police Department are guided by the highest ethical standards. We embrace the values of character, integrity and desire to build relationships with the citizens of Kentwood that are rooted in mutual trust, respect, and pride. We strive to always value the dignity and rights of all people with whom we interact, creating an environment where responsibility and service reflect justice and equity. To fulfill our mission, we pledge to consistently conduct ourselves with the highest degree of ethical behavior and professionalism.



CHARACTER:

Having strong moral character includes having integrity, reverence for the law, and respect for individuals. It includes the distinctive quality of an individual that demonstrates moral excellence, fair treatment, and courage.

INTEGRITY:

We will build upon traditions of integrity and trust to foster a culture of service, respect, and compassion toward the community we serve. We will conduct ourselves in a manner that merits trust, always demonstrating the highest standards of honesty and ethical behavior – both on and off duty.

DESIRE:

Desire involves the constant internal drive to safeguard our citizens and make a positive impact on the community in which we serve.



YEAR IN REVIEW

Officers responded to 17,927 incidents in 2021. This is a 13% (+2,107) increase in comparison to 2020 and a 2% (+280) increase in comparison to the five-year average. Among the most frequent calls for service were suspicious activity, assist citizen or motorist, accident/property damage, residential alarm, and welfare check.

In addition, officers conducted 7,935 traffic stops, responded to 1,377 traffic collisions, investigated approximately 2,263 cases and made over 1,400 custodial arrests. In addition, 846 reports were submitted online through our Coplogic reporting system.

| INCIDENTS IN 2021 | INCIDENTS PER MONTH | INCIDENTS PER WEEK | INCIDENTS PER DAY | INCIDENTS PER HOUR |
|----------------------|------------------------|-----------------------|----------------------|-----------------------|
| 17,927 | 1,494 | 345 | 49 | 2.05 |

Figure 1.1 *DATA IS A CALCULATED AVERAGE OF 12 MONTHS/YR, 52 WEEKS/YR, 365 DAYS/YR, AND 8,760 HRS/YR. CALLS ARE DIVIDED AMONG THREE MAIN SHIFTS IN A 24 HOUR PERIOD.

2021 PERSONNEL STATISTICS

In 2021, the Kentwood Police Department had 62 full-time sworn police employees. Of these sworn positions, approximately 35 were assigned to road patrol. Professional support staff employees amounted to 15. Of the professional support staff, three were employed part-time. In addition, the Kentwood Police Department employed four police cadets in 2021. The total number of police personnel in 2021 was 82.

The Kentwood Police Department added two new professional support staff positions in 2021. One was for a full-time Freedom of Information Act (FOIA) coordinator. This position assists the Department with the timely and accurate processing of FOIA requests. The second position was for a full-time training specialist. This position assists the Department in organizing and implementing training for all sworn and non-sworn employees.

According to the most recent law enforcement employee data from the Criminal Justice Services Division of the United States, the national average of sworn police personnel per 1,000 residents was 2.4. The rate of full-time law enforcement employees (sworn and civilian) for 2021 is calculated at 1.51. Staffing levels for 2021 indicate there were 62 sworn police personnel, and 82 total law enforcement employees. This calculates to 1.14 police personnel per 1,000 residents. (This data is based on a reported census population of 54,304 residents.)

The size and policing style of a police department, as well as the variety of service it provides, reflects the character and demands of the community. Therefore, when it comes to the allocation of police officers, one city of 100,000 residents will not be the same as an identical size city. Many factors are considered – crime data, 9-1-1 calls for service, departmental philosophy on policing approach, budget, square miles, etc. Staffing decisions are based on a systematic analysis of an agency’s current and projected future workloads, as well as projected population growth.



L-R: Ofc. Carey, Ofc. Mazarka, Ofc. Bachman, Ofc. Keaton, Ofc. E. McAlpine, Sgt. Leonard, Sgt. Unseld, Ofc. Tremaine, Ofc. Karwowski, Ofc. Wolterink, Sgt. Smigiel



UNIFORM CRIME REPORTING

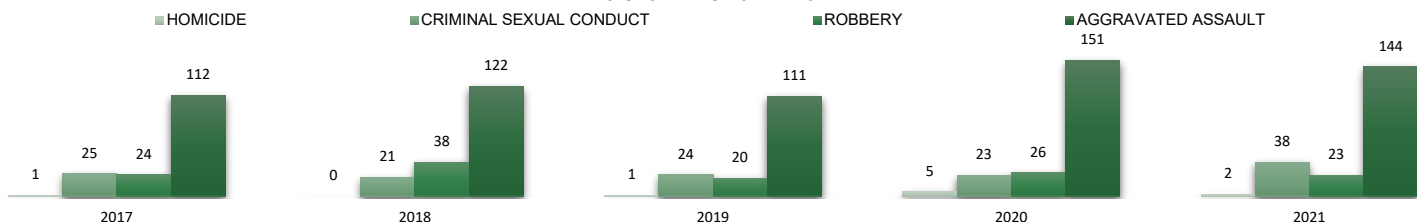
The Kentwood Police Department reports crime two different ways. Primarily, the Department reports crimes that are defined in Michigan Incident Crime Reporting incident-based data (MICR). The MICR system collects crime data concerning 63 different data elements for 99 file classes. This is according to local law and is how officers classify offenses and make arrests. MICR offenses are included in this Annual Report in order to provide a clear picture of crime trends as they are occurring in the City of Kentwood, and because that is how crime is reported by residents.

Crime data is additionally generated using uniformly established guidelines that have been developed by the Federal Bureau of Investigation (FBI) as the 'Uniform Crime Reporting' System (UCR). This classifies offenses into part I and part II crimes, as shown below. To compare crime trends to other jurisdictions using UCR data, please visit the FBI website at www.fbi.gov/ucr/ucr.htm.

Below: Figure(s) 1.2 – 2.1

UNIFORM CRIME REPORTING (UCR) IS A NATIONWIDE EFFORT TO COLLECT AND REPORT CRIME STATISTICS. LAW ENFORCEMENT AGENCIES ARE RESPONSIBLE FOR SUBMITTING STATISTICS TO THE FBI. STATISTICS ARE LIMITED TO REPORTED CRIME. UCR IS DIVIDED INTO TWO PARTS: PART I COVERS VIOLENT AND PROPERTY CRIMES. PART II COVERS AN ARRAY OF LESS SERIOUS, PROPERTY-RELATED OFFENSES.

Violent Crime 2017 - 2021

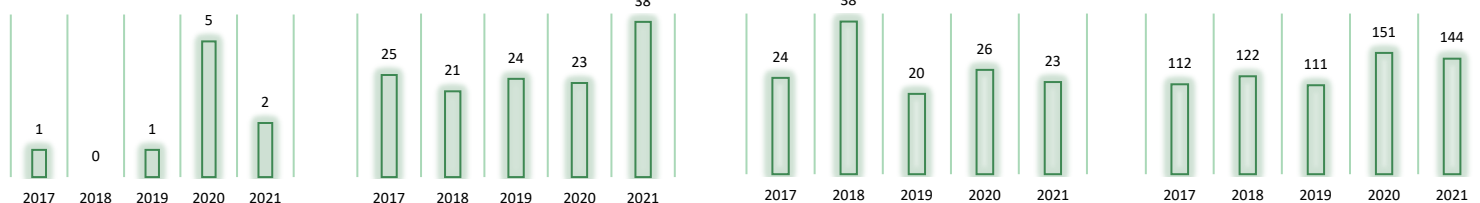


HOMICIDE

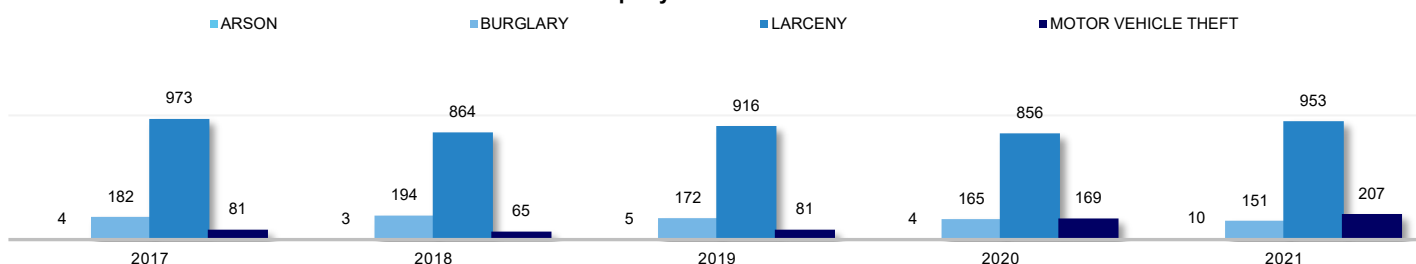
CRIMINAL SEXUAL CONDUCT

ROBBERY

AGGRAVATED ASSAULT



Property Crime 2017 - 2021

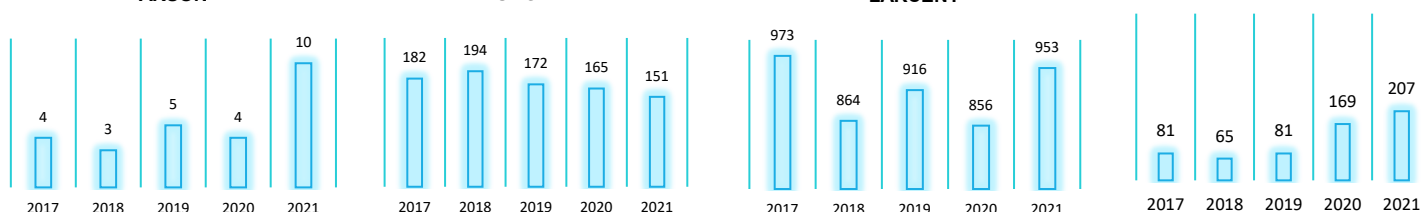


ARSON

BURGLARY

LARCENY

MOTOR VEHICLE THEFT



CHARACTER

INTEGRITY

DESIRE



CALLS FOR SERVICE

- Calls for service (CFS) include every incident that the Kentwood Police Department responds to, including both emergency calls and police-initiated events.
- The overall number of calls for service handled by the Kentwood Police Department in 2021 was 17,927.
- In 2021, there was a 13% increase (+2,107 calls) in calls for service in comparison to 2020.
- There was a 3% increase (+530 calls) in comparison to the five-year average.
- Data from 2021 indicates that the highest number of calls occurred between the months of May – September. The highest call volume in a given month was 1,673 in July and the lowest was 1,283 in November.
- Weekday data from 2021 indicates that the highest number of calls for service occurred on Friday (2,831).
- Hourly data from 2021 demonstrates that the highest call volume occurred between 1:00 pm and 6:00 pm, with the highest number (1,168) occurring at 3:00 pm.
- The largest number of calls for service received in 2021 were for Suspicious Activity (1,729), Assisting Citizen or Motorist (1,626), Accident Property Damage (1,233), Alarm Residential (1,048) Check on Welfare (958).

YEAR

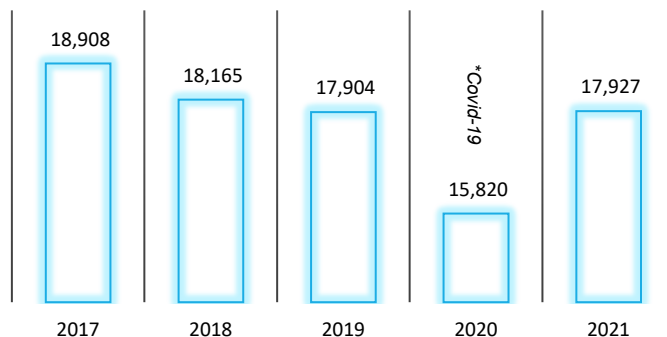


Figure 2.2

Incidents by Day

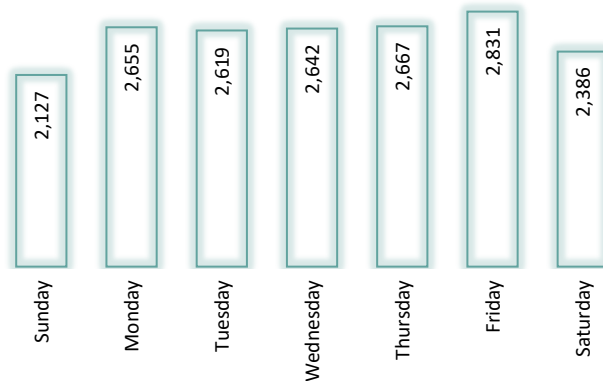


Figure 2.3

Incidents by Month

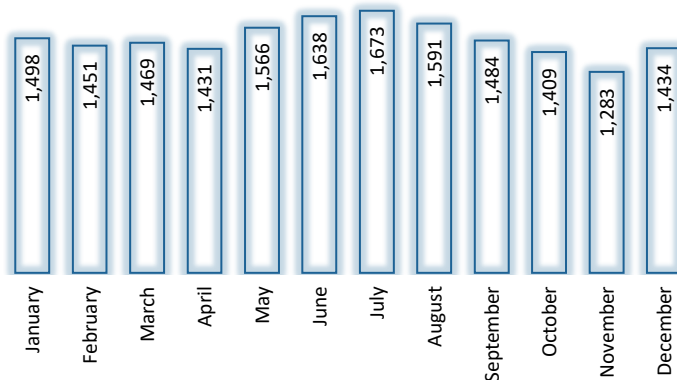
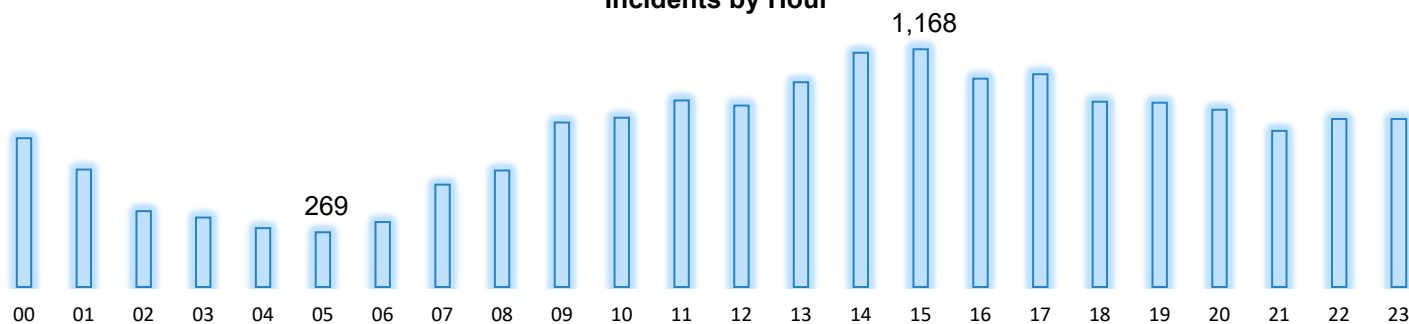


Figure 2.4

Incidents by Hour





VIOLENT CRIME

- Violent crime is composed of four offenses: homicide (murder and non-negligent manslaughter), rape, robbery, and aggravated assault. Violent crimes involve force or the threat of force.

- There were 207 violent crimes that occurred in the City of Kentwood in 2021.

- This is a slight increase in comparison to 2020 (+2) and a 21% increase (+36) over the five-year calculated average.

- Aggravated assault accounted for 70% of all violent crime in 2021, with 144 incidents reported. This is a slight 5% decrease in comparison to 2020 and a 21% increase (35.8 cases) in comparison to the five-year average.

- Robbery accounts for 11% of total violent crime with 23 incidents in 2021. This is a 12% decrease in comparison to 2020 and an 18% decrease in comparison to the five-year average.

- The *FBI's published estimated violent crime rate for cities in the United States with a comparable population (Group III 50,000 – 99,999) in 2020 was 347.2 per 100,000 inhabitants.

- The City of Kentwood's estimated violent crime rate per 100,000 inhabitants for 2021 is calculated at 381.1.

Violent Crime (2017 – 2021)

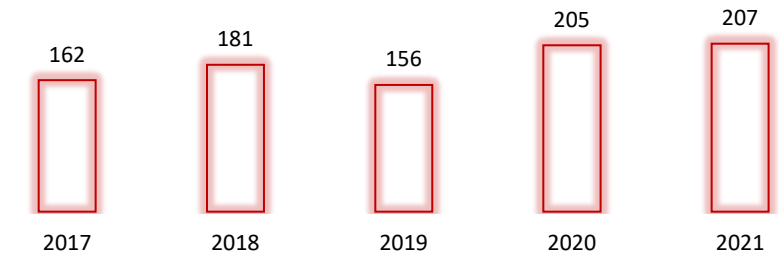


Figure 2.6

Monthly Violent Crime (2020 – 2021)

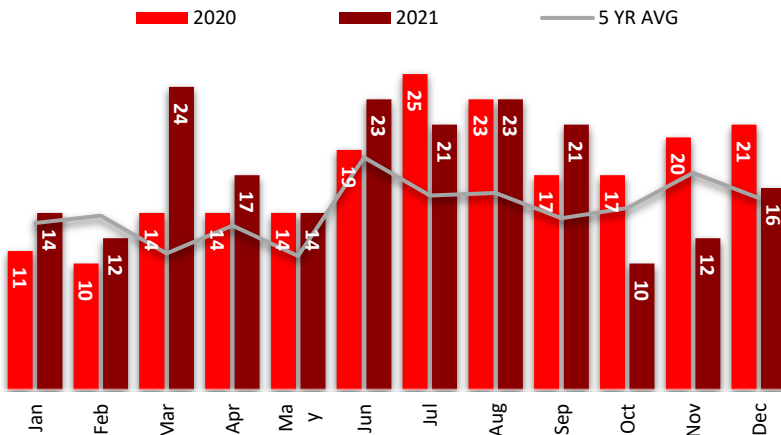


Figure 2.7

2021 Violent Crime

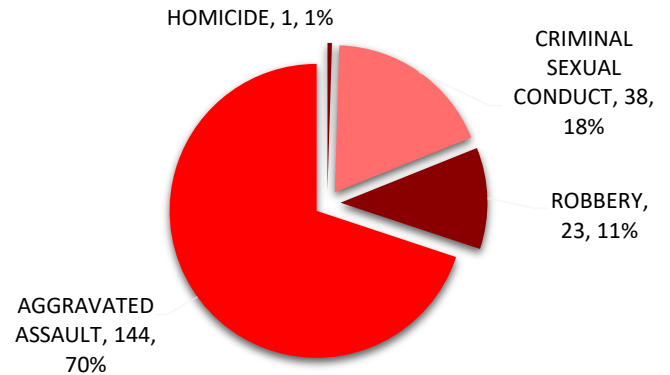


Figure 2.8

*2020 VIOLENT CRIME RATE BY CITY (PER 100,000 RESIDENTS)

| CITY | POPULATION | HOMICIDE | CRIMINAL SEXUAL CONDUCT | ROBBERY | AGG. ASSAULT | TOTAL VIOLENT CRIME RATE |
|--------------|------------|----------|-------------------------|---------|--------------|--------------------------|
| Portage | 49,798 | 2 | 15 | 10 | 84 | 222.90 |
| Kentwood | 54,304 | 5 | 23 | 26 | 151 | 421.70 |
| Battle Creek | 60,479 | 8 | 38 | 30 | 464 | 892.87 |
| Wyoming | 76,071 | 5 | 51 | 62 | 293 | 540.28 |
| Kalamazoo | 76,411 | 14 | 77 | 136 | 867 | 1431.73 |
| Grand Rapids | 202,513 | 28 | 121 | 192 | 1102 | 712.55 |

Figure 2.9

*The FBI's estimated violent crime rate is calculated based on 2020 data collected from the Uniform Crime Reporting program.

**Comparable by local cities in the Western Region of Michigan. Data is based on 2020 MCR reporting crime for the State of Michigan.

***To read more on the Data Declaration for UCR reporting please visit: <https://www.fbi.gov/services/cjis/ucr>



PROPERTY CRIME

- In 2021, a total of 1,321 property crimes occurred in the City of Kentwood.
- This is an 11% increase in comparison to 2020 and a 4% increase in comparison to the five-year average.

Property Crime (2017 – 2021)

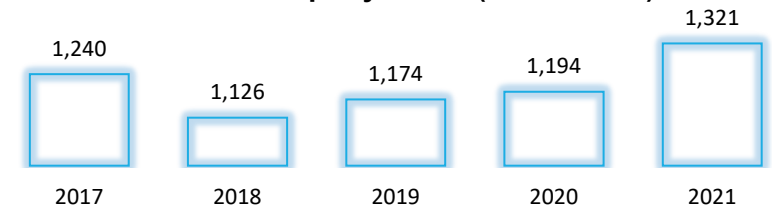


Figure 3.0

- Larceny amounted to 72% of all property crimes in 2021. This is an 11% increase in comparison to 2020 and a 3% decrease in comparison to the five-year average.
- Motor Vehicle Theft amounted to 16% of all property crime in the City of Kentwood in 2021. This is a 113% increase in comparison to 2020, and a 22% increase in comparison to the five-year average.
- Burglary amounted to 11% of property crime in 2021. This is an 8% decrease in comparison to 2020, and a 19% decrease in comparison to the five-year average.
- The *FBI's published estimated property crime rate for cities in the United States with a comparable population (Group III 50,000 – 99,999) in 2020 was 2,028.1 per 100,000 inhabitants.
- The City of Kentwood's estimated property crime rate per 1,000 inhabitants for 2021 is calculated at 2,433.

Monthly Property Crime (2020 – 2021)

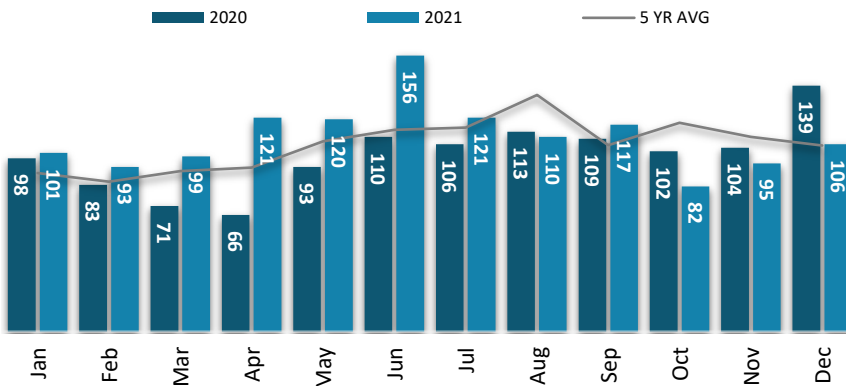


Figure 3.1

2021 Property Crime

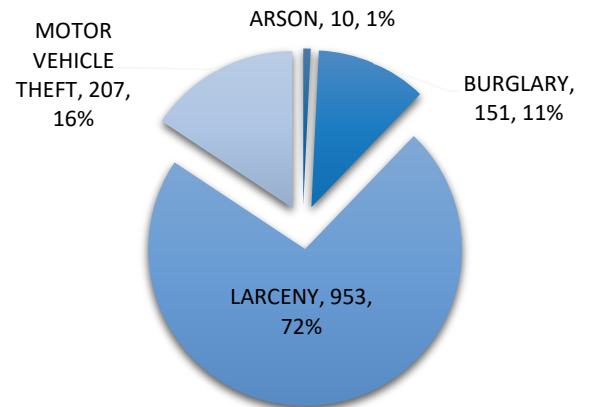


Figure 3.2

*2020 PROPERTY CRIME RATE BY CITY (PER 100,000 RESIDENTS)

| CITY | POPULATION | ARSON | BURGLARY | LARCENY | MOTOR VEHICLE THEFT | TOTAL PROPERTY CRIME RATE |
|--------------|------------|-------|----------|---------|---------------------|---------------------------|
| Portage | 49,798 | 8 | 153 | 1098 | 89 | 2706.9 |
| Kentwood | 54,304 | 4 | 166 | 837 | 204 | 2230.0 |
| Battle Creek | 60,479 | 17 | 335 | 1066 | 168 | 2622.4 |
| Wyoming | 76,071 | 14 | 133 | 714 | 296 | 1520.9 |
| Kalamazoo | 76,411 | 64 | 488 | 2445 | 737 | 4886.7 |
| Grand Rapids | 202,513 | 38 | 463 | 2912 | 581 | 1972.2 |

Figure 3.3

*The FBI's estimated property crime rate is calculated based on 2020 data collected from the Uniform Crime Reporting program.

**Comparable by local cities in the Western Region of Michigan. Data is based on 2020 MCR reporting crime for the State of Michigan.

***To read more on the Data Declaration for UCR reporting please visit: <https://www.fbi.gov/services/cjis/ucr>



NON-INDEX CRIME

- There were of total of 2,232 non-index crimes in 2021. This is a 19% increase in comparison to 2020 (+349 incidents).
- Non-Aggravated Assault was the leading category of non-index crimes in 2021 with 820 offenses. This was an 18% increase (+127) in comparison to 2020.
- Vandalism was the second highest category of non-index crimes with 299 offenses investigated in 2021. This was, however, a 23% decrease in comparison to 2020.
- Fraud was the third highest category of non-index crimes in 2021 with 270 offenses. This is a slight 2% decrease from 2020.
- Incidents involving stolen property increased significantly in 2021, with 82 more cases investigated in comparison to 2020. This is attributed to the increase of stolen vehicles that have been located in the City of Kentwood from neighboring jurisdictions.
- *Fraud decreased a slight 2% in comparison to 2020.
- Incidents involving forgery/counterfeit decreased 23% in comparison to 2020.

Non-Index Crime (2020 - 2021)

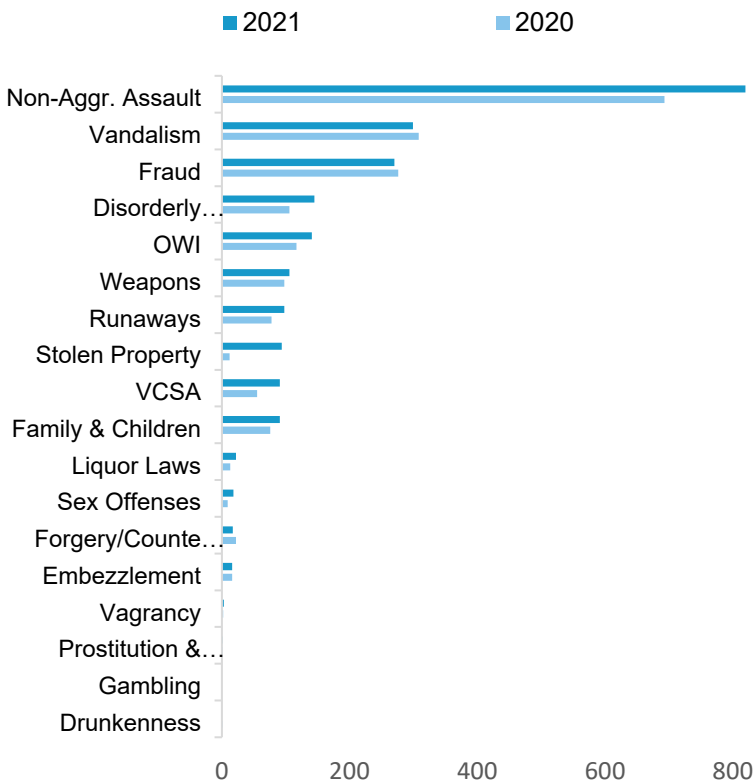


Figure 3.4

| Non-Index Offense | 2020 | 2021 | + / - | % CHANGE |
|------------------------|--------------|--------------|------------|------------|
| Non-Aggravated Assault | 693 | 820 | 127 | 18% |
| Forgery/Counterfeit | 22 | 17 | -5 | -23% |
| Embezzlement | 16 | 16 | 0 | 0% |
| Fraud | 276 | 270 | -6 | -2% |
| Stolen Property | 12 | 94 | 82 | 683% |
| Weapons | 98 | 106 | 8 | 8% |
| Prostitution & Vice | 1 | 1 | 0 | 0% |
| Sex Offenses | 9 | 18 | 9 | 100% |
| *VCSA | 55 | 91 | 36 | 65% |
| Family & Children | 76 | 91 | 15 | 20% |
| OWI | 117 | 141 | 24 | 21% |
| Disorderly Conduct | 106 | 145 | 39 | 37% |
| Drunkenness | 1 | 0 | -1 | -100% |
| Vandalism | 308 | 299 | -9 | -3% |
| Gambling | 0 | 0 | 0 | N/C |
| Liquor Laws | 13 | 22 | 9 | 69% |
| Runaways | 78 | 98 | 20 | 26% |
| Vagrancy | 2 | 3 | 1 | 50% |
| Totals | 1,883 | 2,232 | 349 | 18% |

Figure 3.5



TRAFFIC STATISTICS

- In 2021, the Kentwood Police Department responded to 1,477 reportable traffic accidents.
- There were 1,115 vehicle accidents that involved reported property damage. This is an 11% (+107) increase in comparison to 2020 and a 4% (-42) decrease in comparison to the five-year average.
- There were 362 vehicle accidents that involved reported personal injury. This is a 34% (+92) increase in comparison to 2020 and an 11% (+35) increase in comparison to the five-year average.
- Data demonstrates that in 2021, more vehicle accidents occurred in the months of July, September, October and December.
- In 2021, the Kentwood Police Department made 7,935 traffic stops. This is a 92% increase (+3,810) in comparison to 2020, and a 13% decrease (-1,179 stops) in comparison to the five-year average. This yearly increase is due to the COVID-19 pandemic response in 2020 that resulted in a significant reduction of traffic stops.
- In 2021, the Kentwood Police Department issued 4,473 traffic-related citations.
- This is a 47% increase (+1,440) in comparison to 2020 and a 25% decrease (-1,480 citations) in comparison to the five-year average. This is due to increased levels of traffic after the shut down, as well as operational changes associated with COVID-19.

Property Damage Accidents

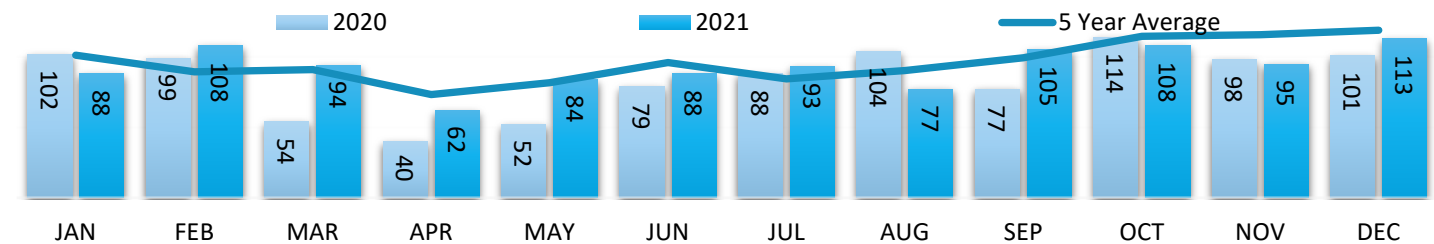


Figure 3.6

Personal Injury Accidents

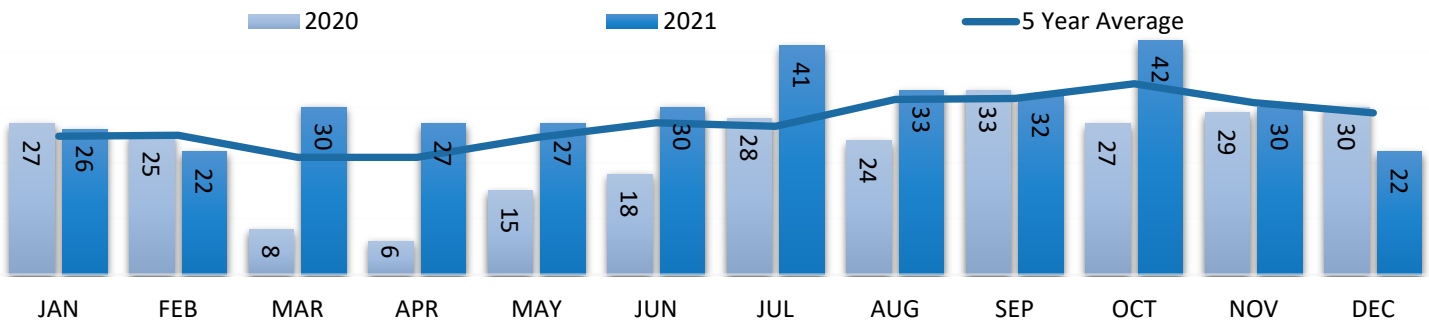


Figure 3.7

Citations

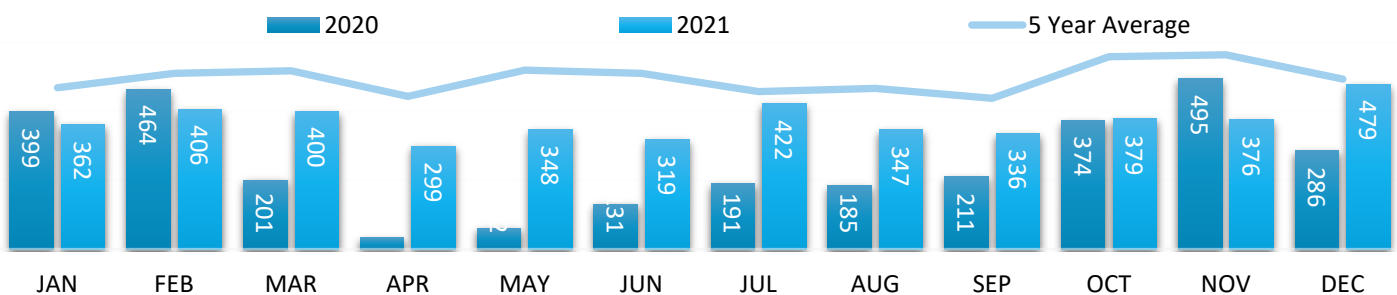


Figure 3.8



ARREST DATA

- In 2021, the Kentwood Police Department made approximately 1,459 custodial arrests.
- Of these arrests, 1,297 were adult arrests. This is a 33% increase in comparison to 2020 (+314) and a 21% decrease (-338) in comparison to the five-year average.
- There were 192 juvenile (under the age of 16) arrests made. This is an 8% increase (+15) in comparison to 2020 and a 16% decrease (-37) in comparison to the five-year average.
- Overall, 1,459 arrests were made in 2021. This is a 29% increase (+329) from 2020 and a 20% decrease (-375) from the five-year average.

2021 Adult Arrests by Month

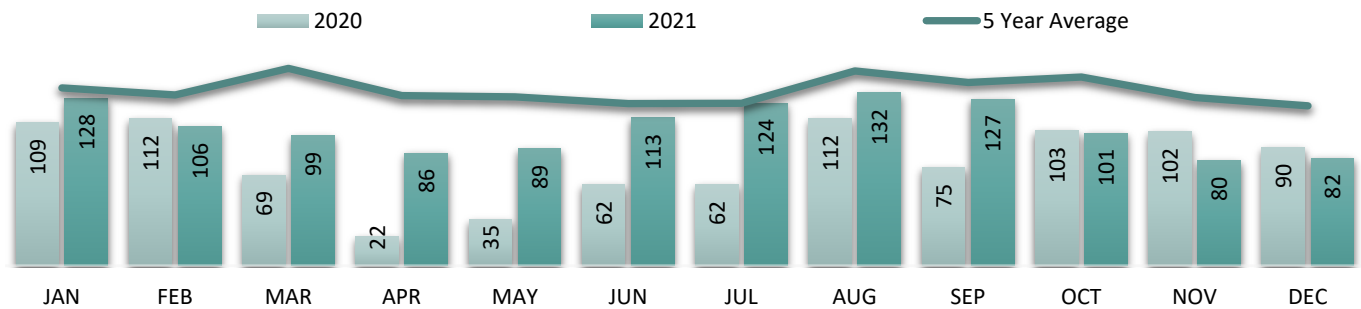


Figure 3.9

2021 Juvenile Arrests by Month

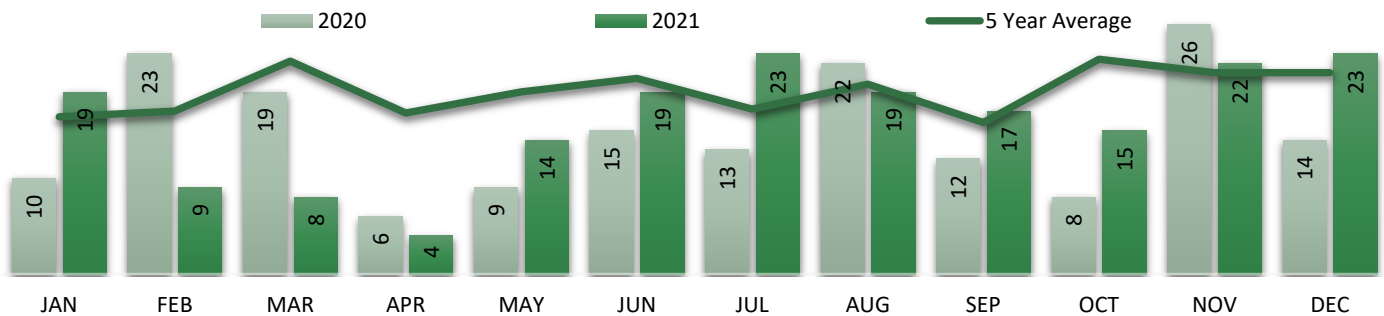


Figure 4.0

2021 Total Arrests by Month

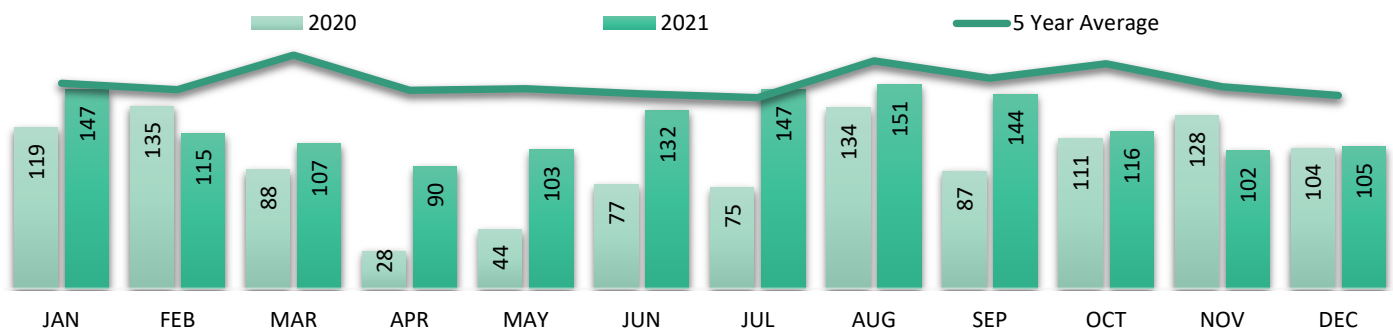


Figure 4.1



PATROL DIVISION: ROAD PATROL

The Patrol Division is the most visible representation of the Kentwood Police Department. Officers assigned to the Patrol Division are fundamental in accomplishing our mission of reducing serious crime, increasing traffic safety and serving our community with excellence.

Comprised of approximately 35 road officers who are responsible for the initial response to all routine and emergency calls, 24 hours a day, 7 days a week, patrol operations serve the community in various ways. Whether responding to 911 calls, assisting the public, providing proactive patrol, and facilitating the safe and efficient movement of traffic, patrol officers remain steadfast in their core function to protect our community.

**OFFICERS' DAY-TO-
DAY TASKS INCLUDE
FOLLOWING UP ON
CRIMINAL
INVESTIGATIONS,
MAKING ARRESTS,
ENFORCING TRAFFIC
LAWS, CONDUCTING
WELFARE CHECKS,
INVESTIGATING
SUSPICIOUS PERSONS
AND SITUATIONS, AND
TESTIFYING IN COURT.**



Captain Michael Bockheim, Patrol Division

Patrol sergeants are responsible for the daily operations of the Department. Sergeants keep the officers apprised of daily events, provide information pertinent to their shift during briefings, supervise critical incidents, call additional resources to large scenes, and conduct monthly officer evaluations.

Community engagement is and will always be a main priority for members of the Patrol Division. Our shift goals are consistently catered so that our officers are visible amongst the citizens and businesses within the City of Kentwood. Examples of goals set forth for our officers include walking trail systems and checking parks, focusing on traffic enforcement in high speed/crash intersections, and increasing surveillance in residential areas where data indicated high occurrences of larcenies from vehicles. Each goal demonstrates our commitment to the mission of the Kentwood Police Department to ensure traffic safety, decrease violence crime and serve our community with excellence.

During 2021, the Patrol Division responded to more than 17,900 calls for service. This includes all dispatched emergency calls, as well as self-initiated contacts such as area checks, subject contacts, traffic stops, and alarm checks.

Six life-saving awards were presented to officers in 2021 due to their quick actions and commitment to the protection and sanctity of life and the people we serve.



TRAFFIC UNIT

The Kentwood Police Department is very proud to have a dedicated Traffic Services Bureau that leads the way in enhancing safe driving practices. Officers assigned to the Traffic Services Bureau have a primary responsibility to proactively enforce traffic violations within the City of Kentwood. Violations include, but are not limited to, speed, red light, and turn violations. Additional responsibilities include investigating serious and fatal traffic crashes, conducting traffic studies on primary and secondary roadways to determine posted speed limits along with necessary traffic control devices, processing abandoned vehicles and auctions as needed, court and prisoner transfers, ensuring state compliance as it relates to alcohol detection equipment, motorcycle patrols, and maintaining speed detection equipment.

CAPTAIN BOCKHEIM

SERGEANT UNSELD

OFFICER BACHMAN

OFFICER CAREY

OFFICER KARWOWSKI

| | |
|------------------------------|-------|
| CITATIONS | 1,454 |
| TRAFFIC STOPS | 1,142 |
| ABANDONED VEHICLES PROCESSED | 1,454 |
| INVESTIGATED ACCIDENTS | 1,477 |
| PROPERTY DAMAGE ACCIDENTS | 1,115 |
| PERSONAL INJURY ACCIDENTS | 362 |
| FATAL ACCIDENTS | 0 |

Figure 4.2

THE TRAFFIC SERVICES BUREAU DEPLOYED TWO SPEED MONITORS IN 2021. TOTAL HOURS OF DEPLOYMENT WAS 7,621. THE PLACEMENT LOCATIONS WERE A RESULT OF CITIZEN RECEIVED SPEED COMPLAINTS AND PROACTIVE USE. THE SECOND SPEED MONITOR AND TWO SPEED SIGNS WERE ADDED FOR USE IN 2021.

Traffic engineering is also a function of the Traffic Services Bureau. Each year, the unit conducts traffic studies for the Grand Valley Metro Council on a set number of roads within the City to comply with state law. This results in what is referred to as the "85th percentile" to establish and monitor set speed limits. Stop signs and other traffic control devices are also reviewed to determine proper placement and justification through approved Traffic Control Orders.

The Traffic Services Bureau received the Governor's Traffic Safety Advisory Commission Award for Outstanding Traffic Safety in 2020 for their effort in reducing School Bus and School Speed Zone violations through active enforcement.

The Traffic Services Bureau also includes the motorcycle unit which is comprised of two Traffic Services Bureau officers. This is a voluntary assignment and operates from April through November. Currently, there are two trained motor officers, Officer D. Bachman and Sergeant D. Unseld. These officers receive highly-specialized training on a yearly basis. The unit's primary function is traffic safety and enforcement. In addition, the unit is used for parades, static displays, public relations, crowd control, and dignitary escorts. Though not a primary function, motorcycle officers can, and will, respond to calls for service. In 2021, the unit had approximately 187 hours of motorcycle usage for traffic assignments and special details.

KENTWOOD POLICE
2021 ANNUAL REPORT



L-R: Ofc. Bachman, Sgt. Unseld – Kentwood Police Department Traffic Services Bureau



SPECIAL RESPONSE TEAM

The Special Response Team (SRT) is an integral part of the Kentwood Police Department. It is a part-time team with ten officers, three sergeants, and one captain. Assignment to SRT is voluntary for all members and adds additional responsibility to everyone's normal duties. Each time the team is utilized, it is due to an increase of violence or potential of danger above what is normal in this line of work. These members train for high stress and dangerous situations and methods of achieving a resolution in the safest possible way. The team members strive to bring a well-prepared and professional response to demanding situations, both during callouts and normal daily activity.

During 2021, the Kentwood SRT was activated three times in which no injuries were sustained, and multiple arrests were made. In September, the SRT was activated to assist Grand Rapids in the attempt to locate a suspect in a shooting. A search warrant was executed without incident and the primary suspect was located and taken into custody. SRT was asked to assist with a very large increase in crime along 28th Street. Two person cars were tasked along with the Special Investigations Unit to work together to investigate all suspicious activity. During this time, seven arrests were made including two Felony arrests. An additional activation occurred in December after suspects fled from a stolen car and were tracked to a home in Kentwood. Team members were able to call out and take several persons into custody without injury or further incident.

| CAPTAIN BOCKHEIM | | | |
|-------------------------|---------------|--------------|---------------|
| SGT. DALZIEL | SGT. WIERENGA | SGT. SMIGIEL | SGT. DYKGRAAF |
| DETECTIVE D. CLINE | | | |
| OFFICER C. NAWROCKI | | | |
| OFFICER R. SMITH | | | |
| DETECTIVE S. VANDERBENT | | | |
| OFFICER D. WOLTERINK | | | |
| OFFICER J. BYLSMA | | | |
| OFFICER T. SMITH | | | |
| OFFICER L. MILLER | | | |
| OFFICER S. BEELEN | | | |
| OFFICER K. MODDERMAN | | | |
| OFFICER R. WASILEWSKI | | | |

TEAM MEMBER RESIGNATIONS AND PROMOTIONS:

Sgt. Nichole Dalziel resigned her position as team leader on SRT in September 2021. Sgt. Dalziel was a team member for approximately seven years and team leader for the past five years. During this time, she led or assisted in all operations and training needed to allow for this team to function with the high expectations we have come to expect.

Officer Chad Nawrocki resigned from the Department after being on the team for approximately eight years. He held positions of reality-based instructor and observer / sniper while on the team.

Sgt. Zach Smigiel was promoted to the position of team leader in February of 2021.

Sgt. Tim Dykgraaf was promoted to the position of team leader in October of 2021.

Officers' Luke Miller, Ryan Wasilewski, Kurt Modderman, and Seth Beelen were all newly appointed SRT members for 2021.



SPECIAL RESPONSE TEAM

Special Response Team members train and prepare for high-stress situations multiple times throughout the year. The team conducted 100 hours of scheduled team training during 2021. Separate from this, almost all members attended a 40-hour training conference in Ohio. This training was hosted by the WMTOA and allowed eight West Michigan agencies to collaborate, ensuring that best tactics, policies, and procedures are being used. There are records kept for each training session. These include lesson plans (objectives, outlines, and tentative schedule), and training after-action reports (members present, actual training conducted, and injuries).



Training covered various topics, including:

- Firearms live-fire training and qualification (AR-15, Pistol, Shotgun).
- Warrant Service, Barricaded Subjects, Hostage Rescue, Building Searches & Officer Rescue Training.
- Reality-based scenario training.
- Less-lethal training and qualification.
- Physical Fitness Testing.

2021 SCHEDULED SNIPER TEAM TRAINING

During 2021, the training hours for the sniper team consisted of approximately 70 hours. The Sniper Team still maintains a role as part of the Special Response Entry Team and all sniper training was conducted in addition to the regularly scheduled SRT training days.



L-R: Sgt. Dykgraaf, Det. VanderBent, Ofc. R. Smith, Ofc. Beelen, Ofc. Bylsma, Ofc. Miller, Det. Cline, Ofc. Wasilewski, Ofc. T. Smith, Sgt. Smigiel, Ofc. Wolterink, Ofc. Modderman.



HONOR GUARD



The Kentwood Police Department's Honor Guard is a volunteer squad of sworn members of the Department who have been trained in ceremonial activities honoring the United States, the State of Michigan, the City of Kentwood, and their representatives.

Members additionally render appropriate honors to pay respects to fallen members of police, corrections, and fire departments at formal and solemn occasions. Participation in the Honor Guard is a commitment to train in a variety of protocols ranging from posting of the colors at City functions, to participating in funeral ceremonies for fallen officers. The Kentwood Police Department participates in the Kent County Metro Honor Guard, along with the Grand Rapids, Walker, and Grandville Police Departments, Kent County Sheriff's Department, Wyoming and East Grand Rapids Departments of Public Safety and the Grand Rapids Community College Police Department.

SERGEANT CONNELL

DETECTIVE CLINE

OFFICER R. SMITH

OFFICER BARGER

OFFICER BACHMAN

OFFICER ROBERTSON

DETECTIVE TURMELL





OPERATION PRICE

The P.R.I.C.E. Program was developed in 2014 by the Kentwood Police Department as a collaborative initiative to build relationships with our growing business community, as well as respond to crime patterns more effectively. In 2021, P.R.I.C.E. began on November 29, 2021, and continued through January 2, 2022. During P.R.I.C.E., patrol officers are assigned to various businesses along 28th and 29th Streets to initiate business contacts. Officers distribute P.R.I.C.E. posters allowing the business to declare their partnership with the Kentwood Police Department, as well as informational pamphlets on indicators of theft, legal actions, contact information and methods of filing a report. In addition, officers work to educate businesses' emerging crime trends, such as counterfeit money and fraudulent use of credit cards. Officers conducted over 280 checks of businesses, averaging approximately nine businesses a day.

P.R.I.C.E. has surpassed the intended goal, demonstrating to be a highly-successful initiative not only for the Department, but for the community as a whole. Our goal in initiating this program is to reduce crime, increase traffic safety, and increase service to our community. It is our intent to help create a positive and safe shopping experience for those who live in and visit our City during the holiday season.

| ACTIVITY | 2017 | 2018 | 2019 | 2020 | 2021 |
|------------------------|-------|------|--------|-------|------|
| OFFICER HOURS | 563.5 | 587 | 512.25 | 497.5 | 323 |
| VOLUNTEER PATROL HOURS | 87 | 107 | 135 | 0 | 66 |
| CALLS FOR SERVICE | 172 | 186 | 171 | 90 | 100 |
| BUSINESS CONTACTS | 581 | 672 | 574 | 609 | 282 |
| RETAIL FRAUD REPORTS | 15 | 6 | 28 | 16 | 10 |
| OTHER REPORTS | 14 | 6 | 22 | 6 | 16 |
| ACCIDENT REPORTS | 25 | 7 | 15 | 15 | 25 |
| ARRESTS | 28 | 20 | 30 | 10 | 9 |
| PARKING CITATIONS | 12 | 11 | 0 | 2 | 4 |

Figure 4.3

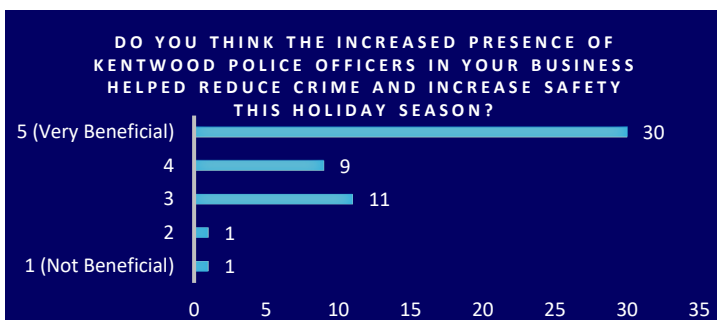


Figure 4.4

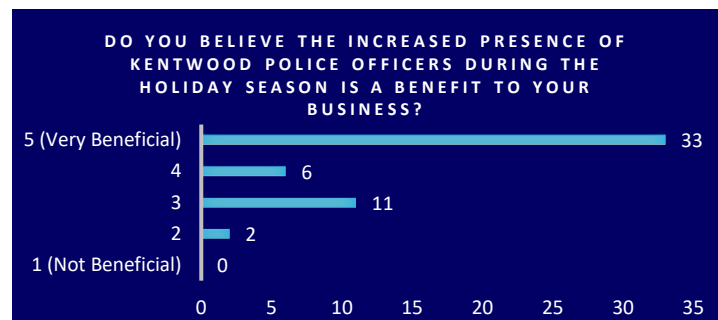


Figure 4.5

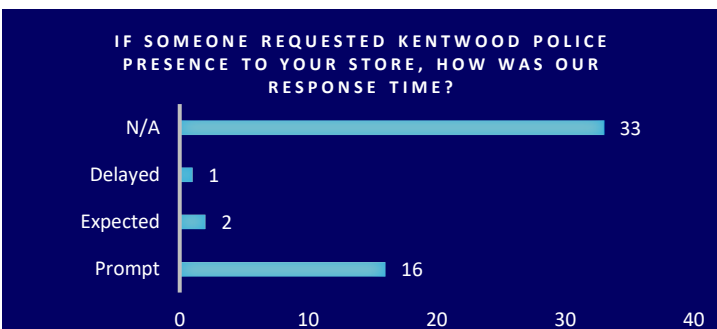


Figure 4.6

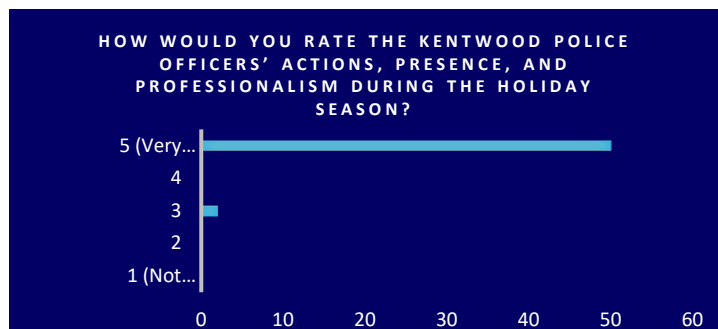


Figure 4.7



BODY WORN CAMERAS



TRANSFORMING PUBLIC SAFETY WITH TECHNOLOGY

Law enforcement body camera systems have become an increasingly valuable tool that helps to ensure the public has confidence in their police department.

The Kentwood Police Department recognized this need, and implemented a full-time body worn camera program in 2021. The Department contracted with AXON Enterprises to supply all equipment, train officers, and provide software and data storage. All sworn officers and non-sworn code enforcement officers have been outfitted with this new technology. The body-worn cameras will be utilized during all interactions with the public.

In addition, the Kentwood Police Department also replaced all existing in-car cameras with new Axon in-car camera equipment.

Video data created by the cameras is stored by AXON and is retained for the period of time mandated by the State of Michigan. Depending on what type of incident was captured on the video, the retention of that video is mandated for varying amounts of time.

The Kentwood Police Department has consistently placed great emphasis on community engagement, accountability, and transparency. The implementation of this technology will help build on those efforts as we continue to serve our community with excellence. We know the trust of our community can only be earned by impartiality and fairness in daily policing functions, as well as outreach that engages and educates the community.





PROFESSIONAL STANDARDS

The Professional Standards Division is comprised of the Staff Services Bureau and the Community Services Bureau. This Division is overseen by Captain Ryan VanderVeen.

The focus of the Staff Services Bureau is guiding and assisting the Police Department's staff. The Bureau consists of a captain, training officer, training specialist, audio/video clerk, property management specialist, and a part-time cadet. The Staff Services Bureau handles all the recruiting and hiring of both sworn and professional support staff for the Department. In 2021, seven full-time police officers were hired. Each of these officers have completed the field training program and are performing their duties on solo patrol. The Kentwood Police Department also hired two part-time cadets and one full-time records clerk. Every employee who is hired goes through a formal training program, depending on the role for which they were hired. Police officers begin with a four-week orientation period before advancing to a 14-week field training program. After successfully completing training, they will advance to solo patrol as a police officer.

Coordinating training is another critical function of the Staff Services Bureau. In 2021, the Kentwood Police Department added a new training specialist position to assist in the organization and implementation of training for the Department. To be proficient in their duties, officers attend ongoing training to refresh themselves and stay current with best practices in law enforcement. Officers receive training on topics including, but not limited to, communication skills, de-escalation, diversity, use of force, firearms, legal updates, subject control, precision driving, and police tactics. Officers who have specialized assignments must also receive training for those positions. These range from interview and interrogation, death investigations, crimes against children, basic SWAT training, leadership development, surveillance training, and crisis intervention.

ACCREDITATION PROCESS

In 2021, the Kentwood Police Department started the process of becoming an accredited agency through the Michigan Law Enforcement Accreditation Commission. Throughout the year, the Department began a full review of all departmental policies, procedures, and practices. It is our intent to file our official application in 2022. Once approved, it will start our two-year application process. Upon completion of the application process, our agency will be assessed by an independent board from the commission to ensure that our Department is following our profession's best practices.

CAPTAIN VANDERVEEN

SERGEANT J. ROELOFS

OFFICER R. SMITH

**PROPERTY SPECIALIST
B. NELSON**

**AUDIO/VIDEO CLERK
P. FILIPSKI**

**TRAINING SPECIALIST
B. HAYES**

**CADET
A. KIEKOVER**



TRAINING UNIT

Law enforcement is a complex and ever-changing profession. Responsibilities are constantly changing and being re-defined. The Kentwood Police Department is dedicated to continually providing relevant and effective training to all officers. The areas of training that are of most importance include diversity, de-escalation, crisis intervention, use of force, and legal updates.

Each year, every officer is required to attend a 40-hour block of training. This yearly in-service training is hosted by the Kentwood Police Department and instructed by members from the community and various expert groups. The purpose of this training is to inform, educate, and train the officers in the areas of highest importance.

In 2021, the Kentwood Police Department covered topics including legal update, physical control tactics, verbal de-escalation, and active shooter response. In addition, an entire day is spent participating in life-like scenarios (reality-based training), where communication and de-escalation is the intended goal.

Another area of focus in 2021 was Crisis Intervention Training, which has a goal of teaching officers the techniques for de-escalating situations when dealing with persons who have a mental illness. The Kentwood Police Department, in conjunction with the Kent County Chiefs of Police, has committed to sending all officers to this intensive and valuable training.

Ongoing training equips officers with the knowledge and skills to perform their duties more efficiently and more safely and is essential in providing excellent service to the community. Technology is continually evolving, often adding new elements to the day-to-day operations. Due to this, Kentwood police officers must frequently attend various trainings that provide them with the tools necessary to perform their job in a professional, unbiased, and competent manner.

Training is intended to educate and update officers on current trends, best practices, and inform them of any law changes. Officers additionally need to practice their physical skills in areas such as firearms, subject control, precision driving, and police tactics to maintain proficiency, as well as improve their decision-making skills. Specialized assignments, such as in the Detective Bureau and drug investigations, require more specialized training, including interview and interrogation, death investigation, crime scene preservation, leadership development, surveillance training, and crisis intervention.

Training is essential to the success of the Kentwood Police Department as it allows our officers to stay abreast of changes, ensuring they can effectively accomplish our mission in reducing violent crime, increasing traffic safety and serving the community with excellence.



During yearly training, officers spend an entire day participating in life-like, scenarios (reality-based training), where communication and de-escalation is the intended goal.





TRAINING UNIT



Det. Cline observing Det. Chapman deploy a 40mm non-lethal shot gun round during firearms training, May 2021.

Members of the Kentwood Police Department logged over 5,700 hours of training during 2021.

In addition to providing instruction for our Department, various members of our Department also serve as instructors in the Grand Valley State University Police Academy and the Grand Rapids Community College Police Academy. This is secondary employment for these instructors outside of their normal duties.

Teaching in the academy provides firsthand exposure to the recruit class, which significantly aids in our recruiting efforts.

TRAINING TOPICS

| | | | | | |
|--|---|--|---|-------------------------------|---|
| VERBAL DE-ESCALATION | CRISIS INTERVENTION | LEGAL UPDATES | FIELD FORCE | FIREARMS STANDARDS | PRECISION DRIVING |
| DIVERSITY | VETERAN AFFAIRS/ POST TRAUMATIC STRESS | ACTIVE SHOOTER RESPONSE | REPORT WRITING | WELLNESS/ FITNESS | CPR & BLOODBORNE PATHOGENS |
| REALITY-BASED TRAINING/ SCENARIOS | CONTROL TACTICS | SPECIAL INVESTIGATIONS /DRUGS | HAZARDOUS MATERIALS UPDATE | TASER | |





SPONSORED POLICE RECRUITS

In an effort to recruit the future officers of the Department, and with support from the Kentwood City Commission, the Kentwood Police Department introduced a new employment opportunity aimed at sponsoring police recruits through the police academy.

An application and interview process took place, and two recruits were hired for the position. These individuals attended the Grand Valley State University Police Academy from September 2021 – December 2021. After successful graduation and MCOLES certification, they were sworn in as full-time law enforcement officers with the Kentwood Police Department in December 2021. Grayson DeJong served two years previously as a police cadet with our Department. Alex Owen previously served in the military. The police recruit program is overseen by Professional Standards Division Captain VanderVeen.

A POLICE RECRUIT IS A POLICE ACADEMY STUDENT ASSIGNED AS A TEMPORARY EMPLOYEE WITH THE KENTWOOD POLICE DEPARTMENT. THEY WILL RECLASSIFY AS A PATROL OFFICER UPON SATISFACTORY COMPLETION OF THE POLICE ACADEMY, BACKGROUND INVESTIGATION, AND OTHER MICHIGAN COMMISSION ON LAW ENFORCEMENT STANDARDS POLICE OFFICER REQUIREMENTS.

ESSENTIAL FUNCTIONS:

- Attends formal training classes at the Grand Valley State University Police Academy and/or a similar MCOLES approved facility in preparation for reclassification to patrol officer
- Attends an orientation period at the Kentwood Police Department
- Completes training assignments (resulting from the orientation period)
- Learns the Department's policies and procedures

HIRING PROCESS:

- Complete Online Application
- Oral Board Interviews
- Complete and Submit Background Questionnaire
- Background Pre-screen
- Complete MCOLES Physical Agility, Reading and Writing Test
- Background Investigation
- Administrative Review
- Chief's Interview
- Conditional Offer
- Physical and Psychological Exam
- Attend GVSU Police Academy Orientation
- Attend, and successfully complete, GVSU Police Academy



**GRAYSON DEJONG,
SPONSORED POLICE RECRUIT**



**ALEX OWEN,
SPONSORED POLICE RECRUIT**



USE OF FORCE

In 2021, Kentwood police officers responded to 90 incidents in which at least one officer used force during an apprehension or investigation. This is 21 more use of force incidents than 2020. Each incident that involved force are carefully reviewed by Kentwood Police Command Staff. All incidents in 2021 were deemed to be justified by both legal standards and Department policy. The Kentwood Police Department continues to place great emphasis on training that focuses on de-escalation, crisis intervention, and use of force.

Of the 90 use of force incidents that occurred in 2021, 29% of the subjects were believed to be under the influence of alcohol or drugs at the time of the incident.

There were 14 incidents in which subjects communicated pain or injury resulting from force used. Most of these injuries consisted of minor scratches or general complaint of pain. The opportunity to seek treatment is given to any individual who is injured or complains of injury as a result of an officer using force. An internal review of these two incidents also showed they were in compliance with departmental policies and procedures.

Eleven officers reported being injured while using force in 2021. Most injuries to officers were minor and included cuts, bruises, scrapes, and a chipped tooth.

In 2021, there were two incidents in which officers used lethal force (handgun) to protect themselves and others from an armed suspect. The Kent County Sheriff's Office investigated both incidents. After review by the Kent County Prosecutor, both lethal uses of force were determined to be justified and lawful.

Only a small number of incidents involved significant force used by officers. A duty weapon was deployed in two incidents, a TASER was deployed in one, and strikes to the leg were delivered in three incidents. The level of force used in all other incidents was very minor, and included guided take downs, pressure point control, and joint manipulation.

In 2021, there were 17,927 calls for service and 7,935 traffic stops, amounting to 25,862 contacts with the public. This includes 1,130 custodial arrests. Of these contacts, force was used in approximately less than one third of one percent of the time.

| REASON | 2017 | 2018 | 2019 | 2020 | 2021 |
|-----------------------------|------|------|------|------|------|
| ARREST | 26 | 25 | 35 | 42 | 38 |
| DEFEND SELF | 9 | 10 | 22 | 9 | 12 |
| DEFEND ANOTHER | 8 | 5 | 3 | 0 | 6 |
| PREVENT VIOLENT FELONY | 3 | 0 | 0 | 1 | 2 |
| FELONY CAR STOP | 4 | 1 | 9 | 9 | 16 |
| RESTRAIN FOR SUBJECT SAFETY | 4 | 12 | 17 | 7 | 6 |
| OTHER | 1 | 0 | 1 | 1 | 3 |
| CONTAIN/CALL OUT | 0 | 0 | 0 | 0 | 7 |
| TOTAL | 55 | 53 | 87 | 69 | 90 |

Figure 4.8

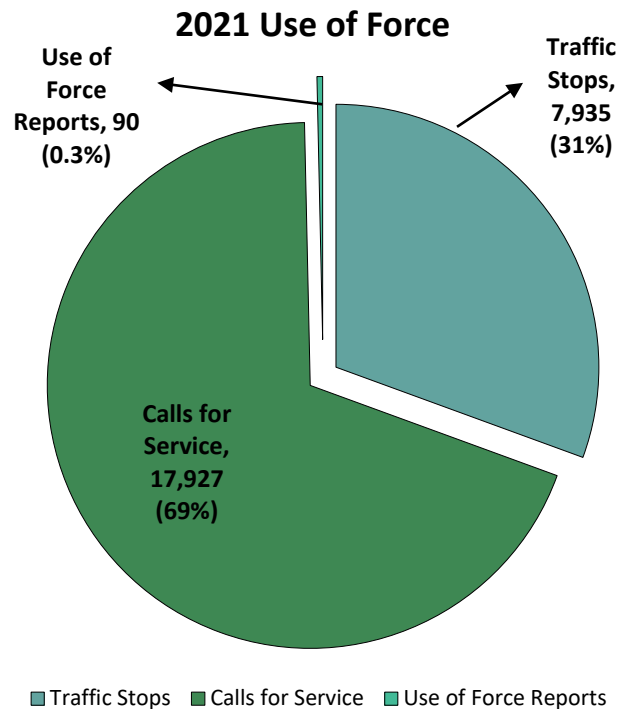


Figure 4.9



INTERNAL AFFAIRS

The Kentwood Police Department holds the law, its internal policies, and the conduct of its employees in high regard. There are many checks and balances built into our operations that assure quality, accuracy and consistency. One way to ensure that our level of integrity is maintained is by responding to, and thoroughly investigating, complaints made by citizens and our employees. We diligently investigate all complaints made by citizens and employees. We will continue to train, monitor, and expect excellence in regard to the performance of our employees as they carry out our mission and serve our community with excellence.

Internal investigations can be initiated by a citizen complaint, or they can be initiated by a fellow employee or supervisor. The purpose of an internal investigation is to find facts related to an alleged wrongdoing so that the best corrective action can be taken to ensure this type of activity does not continue in the future.

When an internal investigation is assigned and completed, the facts are reviewed by Command Staff. There are four types of dispositions that can be assigned to the investigation. These dispositions include “unfounded” (event did not occur), “not sustained” (insufficient evidence or information to make a determination), “exonerated” (event did occur but the employee acted within the law, policy and/or procedure), and “sustained” (event did occur and the employee was responsible for the improper act alleged or a different improper act).

Throughout 2021, we received inquiries, questions and concerns from the community we serve. These issues are often resolved by Kentwood Police Department supervisors to the satisfaction of the reporting parties. Many times, this just requires an explanation of our policies and procedures. In other cases, where a significant policy and/or procedure violation may have occurred, or some other form of inappropriate action is alleged, a formal internal investigation is assigned.

Regardless of the outcome, the original complainant will be notified of the outcome and if any corrective action was taken. Corrective action can be accomplished in several ways depending on the specific facts and circumstances of each case. Action taken may include re-training, counseling, discipline or even termination.

The Kentwood Police Department conducted nine (9) internal investigations during 2021. Three (3) of those complaints were originated by the Kentwood Police Department themselves due to standard review or supervisors conducting monthly review of video. The breakdown of all the 2021 complaints included one (1) use of force complaint, six (6) policy violations and two (2) officer-involved shooting reviews.

Of these nine (9) investigations, only one (1) was sustained and this involved a policy violation and disciplinary action was taken to correct the behavior in this case. Three (3) complaints were unfounded, and the officers were exonerated in the other five (5) complaints.

| COMPLAINT TYPE | AMOUNT |
|-----------------------------------|--------|
| POLICY VIOLATION | 6 |
| OFFICER-INVOLVED SHOOTING REVIEWS | 2 |
| USE OF FORCE INVESTIGATIONS | 1 |

Figure 5.0



PROPERTY AND EVIDENCE

The evidence and property unit of the Kentwood Police Department is overseen by Captain VanderVeen of the Professional Standards Division. The property room is managed by one full-time property management specialist. This individual receives, catalogs, stores and maintains the integrity of evidence, found items, and property for safekeeping. They additionally ensure that evidence is properly tracked and monitored for court exhibits, discovery, and laboratory examination. The Kentwood Police Department relies heavily on the property management specialist to maintain security and control of the property room. In order to be in compliance with Michigan and national law enforcement best practices in the evidence/property function, the property specialist must be knowledgeable of numerous guidelines. It is the property management specialist's responsibility to stay current on evolving trends and ensure that ongoing training is provided for officers and professional support staff. The unit has constant checks and balances, including audits and inventories which are performed throughout the year to assure all policies and procedures are being followed. The property management specialist inventoried just over 2,000 pieces of evidence into the records management system in 2021.

DRUG TAKE BACK EVENT

The Kentwood Police Department recognizes the need for community members to have a secure location to safely dispose of unused and/or unwanted prescription medications.

In 2021, the Volunteers in Police Service program (VIPS) facilitated in the organization of two National Drug Take Back Day events. By providing a secure location for medication disposal, we can help in reducing the amount of unused and/or expired prescription drugs from being accidentally or intentionally ingested by children. Moreover, doing so reduces the likelihood that these drugs will be bought and sold illegally, and it additionally reduces disposal of these drugs into landfills and sewer systems that can be harmful to the environment. We continuously accept unused and/or expired prescription medications at the drop-off location in the Kentwood Police Department lobby located at 4742 Walma Ave SE. You are welcome to bring any unused and/or expired prescription drugs to the lobby for safe disposal during regular business hours, Monday – Friday, 9:00 AM – 4:30 PM. Please note that we do not accept any liquids or sharp objects.



On Saturday, October 23, 2021, the Kentwood Police Department hosted a Drug Take Back event which resulted in the collection of 114 pounds of unwanted medications for safe disposal. Two volunteers, Charles Rossman and Calvin Stroud, joined Ofc. Karwowski to facilitate the event.



Volunteers accepting unwanted medications from a resident at the National Drug Take Back Day event, October 2021



COMMUNITY SERVICES

The primary focus of the Community Services Bureau is to provide excellent service to the community and to improve quality of life through outreach programs, problem solving, and connecting with students in the local school systems. The Community Services Bureau is comprised of two community services officers, three school resource officers and one sergeant. In addition, it houses the code enforcement unit comprised of one code enforcement specialist and two code enforcement technicians, and one part-time volunteer coordinator.

The school resource officers (SRO) continue to make numerous contacts with students throughout the school day, with a focus on building positive relationships while reducing the amount of student truancy. The community services officers (CSO) participate in community events throughout the year in an effort to build trust with community members, provide safe venues for local events, and bring safety awareness to the residents and businesses within the City of Kentwood. The code enforcement unit is a proactive part of the Community Services Bureau that seeks to maintain code compliance of both residential and commercial properties throughout the City of Kentwood.

NO SHAVE NOVEMBER

In November 2021, officers and professional support staff had the opportunity to participate in 'No Shave November'. Male employees were given the opportunity to grow a beard for the month or, for those without a designated uniform, wear blue jeans for a month. For the female employees of the Department, they were given the opportunity to dye their hair pink or, for those without a designated uniform, wear blue jeans for a month. Participation included a \$50 donation towards Breast Cancer Research. Almost \$2500.00 was raised during this event.

NATIONAL NIGHT OUT

DRIVE-THROUGH TRUNK-OR-TREAT

DRIVE-THROUGH 4TH OF JULY PARADE

SUMMER CONCERT SERIES

ANNUAL TREE LIGHTING

28TH STREET METRO CRUISE

HIGH SCHOOL SPORTING EVENTS

ARCH PROGRAM



Members of the Kentwood Police Department Community Services Bureau during No Shave November.



COMMUNITY SERVICES



Showcase Events



In 2021, the Kentwood Police Department organized several “pop-up showcase events” throughout the City. Thanks to collaboration with Lacks Enterprises, several local businesses and community members received a special surprise through three unique pop-up showcase events. These events included a surprise delivery of donuts from Cindy's Donuts to over 50 local businesses, a free car wash from 52nd Street Auto Wash for 140 citizens, and a free lunch from Mr. Burger and El Ganadero for 100 citizens.

We are very grateful to Lacks Enterprises for their generous donation and support, as well as our wonderful partners at 52nd Street Auto Wash, Cindy's Donuts, Mr. Burger and Tacos El Ganadero for their collaboration. We love giving back to the community in any way that we can. We look forward to coordinating more pop-up show cases events in 2022!

*Cindy's
Donuts*

*52nd Street
Auto Wash*

*Lacks
Enterprises*

*Mr.
Burger*

*Tacos
El Ganadero*



L-R Sgt. Wierenga, SRO Willshire, Cindy's Donuts, Chad Broekhuis of Lacks Enterprises, Ofc. Wolterink, and Ofc. Bylsma





COMMUNITY SERVICES



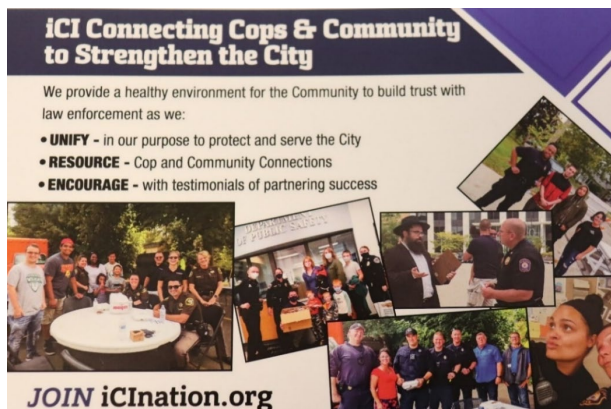
Connecting Cops & Community

iCI Nation is a local organization that focuses on bridging the gap between law enforcement and the community by organizing events encouraging open conversation, transparency, and trust.

In 2021, various members of the Kentwood Police Department, as well as the community, attended a “lunch and learn” sponsored by iCI.

Chief Roberts and Chaplain Mike Baynai both spoke to the attendees on the importance of building trust and having a strong community. Chief Roberts shared how grateful the Kentwood Police Department is to have the community's support. On several occasions throughout the year, the community has displayed an outpouring of kindness to the Department. There are no words to explain the positive impact this has on the officers and professional support staff.

We appreciate events such as this that provide the opportunity to build important relationships with the community. We look forward to collaborating with iCI in the future.



**“THERE IS ABSOLUTELY
NOTHING MORE
IMPORTANT
AND IMPACTFUL
THAN HAVING
OUR COMMUNITY
SUPPORT US.”**

**- FORMER CHIEF OF POLICE
RICHARD ROBERTS**



COMMUNITY EVENTS

National Night Out is an annual community-building campaign that promotes police-community partnerships and neighborhood camaraderie to make our neighborhoods a safer and more caring place to live. National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community. Furthermore, it provides a great opportunity to bring police and neighbors together under positive circumstances.

Community Services Officer Wolterink collaborated with 17 neighborhoods and three churches to host National Night Out parties in 2021. All parties were very well attended by the Kentwood Police Department, Department of Public Works and Kentwood Fire Department. New this year was a large event hosted by Ada Bible Church. With various bounce houses, inflatable slides, fire trucks, police fleet vehicles, giveaways and a free hot dog dinner, this event was a definite favorite among community members.

We anxiously look forward to National Night Out 2022 and hope to have even more neighbors and community groups join us in the event. Thank you to all of those who have participated in the past, we could not make this event happen without you!

National Night Out



CHARACTER

INTEGRITY

DESIRE

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KENTWOOD POLICE
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SCHOOL RESOURCE OFFICERS

TO PROTECT & EDUCATE:

The School Resource Officer and the Prevention of Violence in Schools



SRO Augustyn giving a presentation to ARCH students

The Kentwood Police Department strongly believes that providing a safe environment for children to grow and learn is of the utmost importance for our community. Our school resource officers are vital in making this happen.

School resource officers (SRO's) are specifically selected and trained police personnel who provide a wide range of services to students. This includes school safety, mentorship, criminal investigations, conflict management, and referrals to social services and community-based organizations. The presence of our school resource officers in our schools not only provides the initial protection of students and faculty, but it allows the opportunity to form positive relationships between youth and the police. These relationships build trust among adolescents, providing them with a role model and mentor that they can rely on when faced with difficulties.

School resource officers work closely with school administrators to consider a variety of options when a crime has been committed on school property. These considerations are made with the interests of the students and their families in mind. The overarching focus is to reduce absenteeism, truancy, and delinquency.

As a staple in the school community, SROs attend various academic and athletic events, as well as recruitment fairs, and are active mentors in our youth police academy. They also provide training for both parents and students on topics such as drug awareness, cyberbullying, and the dangers of social media. SROs work closely with English as a Second Language (ESL) students, providing them and their parents with presentations that are translated.





SCHOOL RESOURCE OFFICERS



SCHOOL RESOURCE OFFICER AUGUSTYN



SRO Augustyn oversaw students at both Crestwood and Valleywood Middle Schools in the Kentwood Public School District for the 2021-2022 school year. SRO Augustyn spent time at each school, building relationships with students and staff. His goals include mentoring students, working to reduce absenteeism and truancy, and assisting students with navigating middle school and societal pressures. SRO Augustyn encourages responsibility and accountability for students districtwide.

SRO Augustyn is a lead instructor, recruiter, and assisted in curriculum development for the Kentwood Police Department High School Youth Academy. Several students from the Kentwood Public Schools attended the youth academy in 2021, two of which were former Crestwood and Valleywood Middle School students. These students developed an interest in law enforcement due to daily interactions with their SRO while at school. SRO Augustyn is also a lead instructor in the Metro High School Police Academy, which is a multi-jurisdictional instructional academy for high school aged students interested in a career in law enforcement.

SRO Augustyn additionally worked with the ARCH program to organize two different police vehicle displays during the summer. Each of these events had police patrol vehicles, motorcycles, and Special Response Team (SRT) vehicles and equipment. These events offered hands on opportunities for students in the Kentwood Public Schools ARCH program to interact with police officers, and observe the tools used on a daily basis.

SRO Augustyn also assisted with several "pop-up showcase" events throughout the City and continues to be engaged in all aspects of community policing. SRO Augustyn assists the Kentwood Public School District with safety drills, and refining safety plans and procedures for Crestwood and Valleywood Middle Schools. Through daily efforts, SRO Augustyn is attempting to ensure the educational safety of all students and staff in the Kentwood Public School District.



SCHOOL RESOURCE OFFICER WILLSHIRE



SRO Willshire covers Kelloggsville Middle School, Kelloggsville Central Elementary and Kelloggsville Southeast Elementary. SRO Willshire shares times between the three schools, building relationships with students and staff. His goals include mentoring students, working to reduce absenteeism and truancy, and assisting students with navigating middle school and societal pressures.

SRO Willshire provides mentorship to students, educating them about the consequences surrounding bullying, inappropriate texting, drug/alcohol use and responsible use of social media platforms. SRO Willshire also helps students develop career goals and focus on future aspirations. In addition, SRO Willshire educates students about the law and works to be a positive role model for them.

SRO Willshire additionally attends various after-school activities such as sporting events and teacher conferences. SRO Willshire works with the surrounding community near the schools, solving issues residences have about construction, traffic and students walking home. SRO Willshire participates in the annual Kelloggsville Community Event.

SRO Willshire assisted in developing the curriculum for the Kentwood Police Department Youth Academy. SRO Willshire is a field training officer, range instructor, taser instructor, and an armorer.

SRO Willshire reported seeing an obvious positive change in students since Kelloggsville school has teamed up with the Kentwood Police Department. COVID-19 restrictions have been a challenge during the last two school years, but the students have done an outstanding job adapting to the day-to-day changes that can occur.



KENTWOOD POLICE YOUTH ACADEMY



“WE ARE PROUD TO HAVE MADE AN IMPACT ON RECRUITS AND HAVE THEM LEAVE OUR ACADEMY WITH A BETTER SENSE OF THEMSELVES, AS WELL AS A BETTER INSIDE PERSPECTIVE ON HOW OUR DEPARTMENT SERVES AND PROTECTS THE CITY OF KENTWOOD AND ITS RESIDENTS. THROUGH THIS PROGRAM, WE HAVE MADE IT EASIER TO REACH OUT TO OUR COMMUNITY’S YOUTH AND ENCOURAGE THEM TO PURSUE A CAREER WITH OUR DEPARTMENT.”

**- SGT. TIM WIERENGA
COMMUNITY SERVICES BUREAU**

In 2021, the Kentwood Police Department was thrilled to host its third annual police academy. This year had the largest turn out, with 21 recruits in attendance.

Sergeant Wierenga, Officer Willshire, Officer Augustyn, and Officer Nawrocki assisted in the planning, organization and implementation of the 40-hour high school police academy.

The academy began on July 29th and went through August 1st, 2021. Students received basic training and participated in various scenarios covering topics such as taser deployment, drunk driving, use of force, de-escalation, traffic stops and physical fitness.

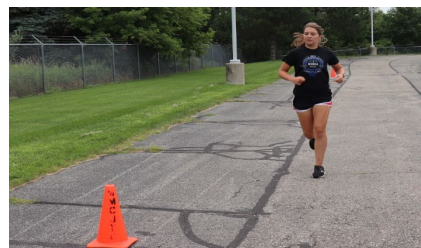
We always look forward to the opportunity to mentor these individuals each year. We look forward to the recruit class of 2022!



**KENTWOOD POLICE
2021 ANNUAL REPORT**



Scan to watch the video



CHARACTER

INTEGRITY

DESIRE

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KENTWOOD POLICE
2021 ANNUAL REPORT



OFFICER SPOTLIGHT



Officer Carey showing ARCH students the inside of the Kentwood Police Department inmate transfer van during a tour of the Police Department, June 2021.



OFFICER CAREY TRAFFIC UNIT

Alex Carey started his law enforcement career with the Kentwood Police Department in 2017. Alex attended Grand Valley State University where he obtained his bachelor's degree in criminal justice and attended the police academy.

Ofc. Carey has served in various roles throughout his career including patrol officer, traffic officer, reality-based training instructor, and control tactics instructor. He also serves on the peer support team, is a mentor for our police cadets, and assists with instruction for the high school youth academy.



WHAT IS THE MOST REWARDING/INTERESTING PART OF YOUR JOB?

The most rewarding part about my current assignment with the Kentwood Police Department Traffic Unit is ensuring the safety of all individuals on the roadways. Traffic officers interact daily with numerous individuals. Each of these interactions not only gives us the opportunity to provide citizens with a positive law enforcement experience, but it also allows us to educate them on traffic laws to ensure their safety. In addition, I enjoy the opportunity to instruct and mentor recruits during the youth academy. This provides the opportunity to shape the driving habits of younger drivers by educating them on the consequences of distracted driving, speeding, and impaired driving.

WHAT UNIQUE VALUE DOES THE KENTWOOD TRAFFIC UNIT BRING TO THE COMMUNITY?

The Kentwood Police Department Traffic Unit brings unique value to the citizens of Kentwood because they are specifically dedicated to increasing traffic safety. Unit members work to achieve this through various activities such as monitoring speed, distracted driving, responding to accidents, and working to reconstruct complex crash scenes. Moreover, the members of the Traffic Unit take initiative to keep children in the community safe by ensuring traffic laws involving school buses, school zones, and cross walks are being abided by. In addition, traffic officers actively listen to citizens traffic concerns and respond to them with the resources available to ensure safety in residential areas.



DETECTIVE SPOTLIGHT



Detective Nelson on scene of an active investigation.



DETECTIVE NELSON MAJOR CASE

Detective Nelson started his career in law enforcement with the Kentwood Police Department in 1997. He studied criminal justice and attended the Kalamazoo Valley Community College Police Academy in 1997.

Detective Nelson has served in many roles during his 24-year career including patrol officer, field training officer, bicycle unit, Special Response Team member, sniper instructor, firearms instructor, and reality-based training instructor. In 2017, he was assigned from road patrol to the Detective Bureau where he currently assists with major cases.



WHAT IS THE MOST REWARDING/INTERESTING PART OF YOUR ASSIGNMENT?



The most rewarding part of my current assignment in the Kentwood Police Department Detective Bureau is working together with my colleagues to better the lives of the community by identifying the suspects of crime. The Bureau collaborates very well together, and there are various resources available that allow for a comprehensive and effective investigation process.

WHAT UNIQUE VALUE DOES THE KENTWOOD DETECTIVE BUREAU BRING TO THE COMMUNITY?

The members of the Kentwood Police Department Detective Bureau dedicate themselves to ensure that cases are being investigated to the fullest of their ability. Moreover, they dedicate themselves to see that suspects are being held accountable for their actions. They additionally provide a service to the community by being a direct link for victims to the prosecutor's office. This provides communication and transparency throughout the judicial process, which can often be overwhelming.



CODE ENFORCEMENT

Code enforcement is part of the Community Services Bureau of the Kentwood Police Department. The code enforcement staff are responsible for the oversight and enforcement of City ordinances adopted by the City of Kentwood to maintain the health, safety, and welfare of those individuals living, working, and doing business within the City. Code enforcement collaborates with other City departments to obtain code compliance on properties throughout the City. They are also active in assisting to educate the community and raise awareness concerning ordinance violations by meeting with property owners, landlords, and other community organizations. The code enforcement staff is comprised of one full-time specialist and two part-time technicians.



TOP CODE COMPLAINTS OF 2021:

| GRASS/ WEEDS | SNOW/ ICE | PARKING VIOLATIONS | GARBAGE/ TRASH/ JUNK | JUNK/ UNLICENSED VEHICLES | RV/ EQUIPMENT STORAGE |
|-----------------|--------------|-----------------------|----------------------------|---------------------------------|-----------------------------|
| 386 | 347 | 319 | 304 | 228 | 121 |

Figure 5.1

SERGEANT WIERENGA

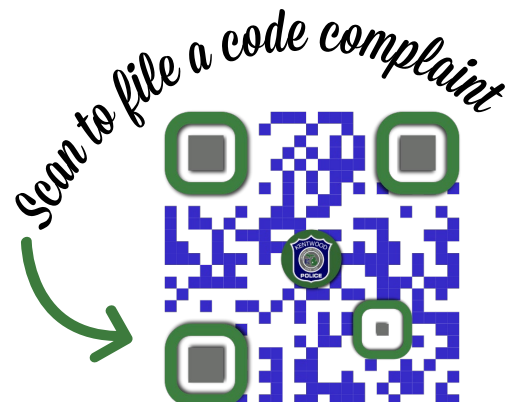
CODE ENFORCEMENT SPECIALIST GENRICH

CODE ENFORCEMENT TECHNICIAN MASON

CODE ENFORCEMENT TECHNICIAN NOVAKOSKI

The code enforcement staff investigates complaints of property maintenance violations within the City. Our main focus is to eliminate outside nuisances, to improve and preserve the appearance of the City's residential and business areas, and create a community where those who live, work, or visit can experience a sense of pride. In 2021, the unit goal was to focus on sidewalk obstructions (particularly vegetation overgrowth – tree branches, shrubs or weeds overhanging sidewalks) throughout the City of Kentwood. Over 170 violations were addressed.

To file a code complaint, you may contact our code enforcement team in person at 4742 Walma Ave SE, by telephone at (616) 656-6574, or you may file a complaint online at www.kentwood.us/police. The QR code will also direct you to the page.





CODE ENFORCEMENT

| CODE COMPLAINTS | 2020 | 2021 | +/- | % |
|---|------|------|------|------|
| ANIMAL NUISANCE/KEEPING | 28 | 21 | -7 | -25% |
| AUTO REPAIR/SALES/ CONSP. DISPLAY | 50 | 37 | -13 | -26% |
| BUILDING MAINTENANCE/ FENCE DISREPAIR/BLIGHT | 89 | 119 | 30 | 34% |
| COMMERCIAL VEHICLE VIOLATION | 34 | 24 | -10 | -29% |
| EXTERIOR NUISANCE/TRASH CONTAINERS | 148 | 137 | -11 | -7% |
| GARBAGE/TRASH/JUNK | 463 | 385 | -78 | -17% |
| JUNK/UNLICENSED VEH | 213 | 228 | 15 | 7% |
| PARKING LOT HAZARD | 1 | 2 | 1 | 100% |
| PARKING VIOLATIONS | 302 | 319 | 17 | 6% |
| RV & EQUIPMENT STORAGE | 148 | 121 | -27 | -18% |
| SIDEWALK HAZARD/ OBSTRUCTION | 177 | 39 | -138 | -78% |
| SIGN VIOLATION | 45 | 52 | 7 | 16% |
| SNOW/ICE | 180 | 347 | 167 | 93% |
| STAGNANT WATER | 9 | 9 | 0 | 0% |
| VISION OBSTRUCTION | 0 | 3 | 3 | N/C |
| GRASS/WEEDS | 507 | 386 | -121 | -24% |
| YARD WASTE/DEBRIS/TREE LIMBS | 71 | 55 | -16 | -23% |
| OTHER MINOR VIOLATIONS | 13 | 12 | -1 | -8% |
| ZONING | 1 | 5 | 4 | 400% |
| TOTALS | 2479 | 2301 | -178 | -7% |

Figure 5.2



Parking violation code complaint that impedes proper snow removal.

Overall, there was a 7% decrease (-178) in code complaints in 2021 compared to 2020. Of these complaints, 702 were generated from citizens, 33 from City of Kentwood staff, and 1,561 complaints were self-initiated by the Kentwood Police Department code enforcement unit. Of the code complaints received, 143 came from online submissions.

As shown in Figure 5.2, the majority of complaints from 2021 include the following:

Grass/weeds (386), garbage/trash/junk (385), snow/ice (347), parking violations (319), junk/unlicensed vehicles (228), exterior nuisance/trash containers (137) and RV & equipment storage (121).

In comparison to 2020, the largest increase in complaints received in 2021 was observed in the following categories:

Snow/ice (+167) 93% increase, building maintenance/fence disrepair/blight (+30) 34% increase, sign violation (+7) 16% increase, junk/unlicensed vehicles (+15) 7% increase.

Likewise, the largest decrease in complaints in 2021 was observed in the following categories:

Sidewalk hazard/obstruction (-138) 78% decrease, commercial vehicle violation (-10) 29% decrease, auto repair/sales (-13) 26% decrease, animal nuisance/keeping (-7) 25% decrease.

Of the complaints from 2021, 1,974 were corrected by the property owner, 71 were corrected by the City or bank, 34 were found to not be in violation at the time of inspection, and 91 were referred to other departments.

Overall, 131 citations were issued, the majority being due to parking violations (42), junk/unlicensed vehicles (18) and weeds/grass (16).



POLICE CADET PROGRAM

Police cadets are an integral part of the Kentwood Police Department. They are assigned to different Bureaus throughout the Department to aid sworn and professional support staff with various duties, as well as serve the citizens of Kentwood. They are often the first face you see when you visit the Department.

The main responsibilities of a police cadet include data entry, handling walk-in non-emergency reports, minor crash reports, fingerprinting and processing firearm purchase permits. In addition, we have cadets assigned to specific roles within code enforcement, Traffic Bureau, and Staff Services Bureau.

The Kentwood Police Department cadet program has launched many careers in law enforcement and related fields for various young, talented men and women throughout West Michigan. Currently, nine of our sworn personnel started their careers in law enforcement as cadets with our Department. This unique program provides eligible students from local universities, studying in the field of criminal justice, the opportunity to gain hands-on experience with the Kentwood Police Department. Additionally, cadets ride along with officers, observing the real time day-to-day functions of a law enforcement officer. Each cadet must maintain full-time enrollment status, as well as high academic standards.

In 2021, cadets were allowed the opportunity to participate in several trainings including: reality-based scenarios, firearms, verbal de-escalation, resume/cover letter building, and interview skills. Helping to build those skills provides them with the best opportunity to prepare for a career in law enforcement.

SERGEANT WIERENGA

CADET BLOUNT

CADET COLIN

CADET DEJONG

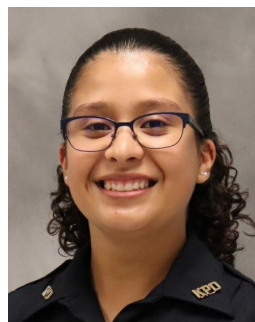
CADET KEELER

CADET KIEKOVER

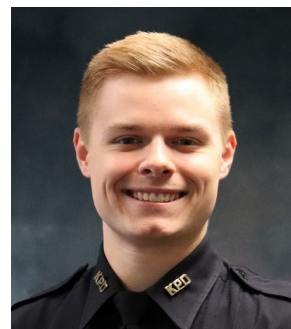
CADET STEFFEN

CADET RASMUSSEN

In 2021, the following police cadets were promoted to the role of police officer:



**OFC.
COLIN**



**OFC.
DEJONG**



**OFC.
RASMUSSEN**



Cadet Rasmussen with Scruff McGruff at National Night Out, August 2021



POLICE CADET PROGRAM



CADET KEELER

Gavin Keeler started as a police cadet with the Kentwood Police Department in June of 2021. Gavin currently attends Grand Rapids Community College (GRCC) where he is working to obtain his associate's in criminal justice. Gavin plans to attend the police academy at GRCC in the spring of 2023. In his spare time, Gavin enjoys watching the Red Wings and the Lions. When asked what drew him towards a career in law enforcement, Gavin stated he wants to be able to help people.



CADET BLOUNT

Anastasia Blount started as a police cadet with the Kentwood Police Department in September of 2021. Anastasia currently attends Grand Rapids Community College where she is working to obtain her associate's in criminal justice. Anastasia plans to attend the police academy in the fall of 2023. Her hobbies include working and spending time with friends. She is pursuing a career in law enforcement to help people and solve problems.



L-R: Training Specialist B. Hayes, Audio/Video Clerk P. Filipski, Cadet C. Steffen, Cadet A. Blount



VOLUNTEERS

The Community Services Bureau also directs the Department's Volunteers In Police Service (VIPS) program which is overseen by our part-time professional support staff coordinator, Vicki Highland. Volunteers assist the Department in serving the community through road and trail patrol, chaplain programs, records and clerical duties, special events, and parking enforcement. Volunteers are well trained and prepared for their various roles. Citizens of Kentwood and the volunteers themselves tremendously benefit from the VIPS program.



Volunteers in Police Service Drive-Through Luncheon, July 2021

Due to the COVID-19 pandemic, the Volunteers In Police Service program was suspended from March 2020 to July 2021. The pandemic significantly affected the VIPS program, including our services, operations, and numbers. Luckily, the impact of COVID-19 has not affected our volunteers' desire to continue to contribute to the Kentwood Police Department's volunteer program and dedicate their time, talents, energy, and services to our community. Our volunteers were very happy to start volunteering again in August 2021 and return to patrol, clerical duties, and ride-alongs. Despite such a long pause, they picked up right where they left off in March 2020. Our entire Department was ecstatic to welcome volunteers back!

At the end of 2021, we had 34 volunteers - a slight increase in the number of volunteers from the previous year. The number of road patrol volunteers decreased to 11. Two volunteers left the program. The number of trail patrol volunteers increased to 16 as four new volunteers joined the program. One clerical volunteer resigned, which brought the number of clerical volunteers down to 4. The number of chaplains remained the same. Volunteer attrition rate decreased from 12% in 2020 to 9% in 2021. Three volunteers left the program. Attrition rate is a measure of volunteer turnover that helps to understand how well we are retaining our volunteers. Four recruiting sessions took place in 2021: trail patrol – March 23, June 9, and September 14, as well as road patrol – August 23.





VOLUNTEERS

There was a decrease in the number of hours due to the suspension of the on-site VIPS program comparing to the previous pre-COVID years. However, given the circumstances, the number of 2021 hours slightly increased from 2022. Trail patrol volunteers continued to patrol all year since they could follow the social distancing guidelines. If there a slight concern, for the safety of KPD employees and their patrol partner, volunteers choose not to patrol until they feel healthy and safe to start duty again.

| VIPS ACTIVITIES | 2020 | 2021 |
|-----------------------------|------|------|
| HANDICAP CITATION | 86 | 146 |
| FIRE LANE CITATION | 4 | 8 |
| TOTAL CITATIONS | 90 | 154 |
| WARNINGS | 61 | 116 |
| CODE ENFORCEMENT | 3 | 3 |
| SITE INSPECTIONS | 54 | 25 |
| VACATION HOUSE CHECKS | 54 | 19 |
| SIGN CONFISCATIONS | 5 | 10 |
| HAZARDOUS CONDITIONS REPORT | 0 | 0 |
| PUBLIC RELATIONS | 121 | 446 |
| CHAPLAIN CALL OUT | 5 | 2 |
| MEDS COLLECTED (LBS) | 16.5 | 198 |
| VICTIM SURVEYS MAILED OUT | 591 | 685 |
| TRAIL PATROL REPORTS | 452 | 308 |
| INFORMAL COURT HEARINGS | 5 | 3 |

Figure 5.3

| HOURS | 2020 | 2021 |
|-----------|--------|-------|
| ROAD | 452.5 | 528 |
| TRAIL | 500.8 | 380.5 |
| CLERICAL | 143 | 222 |
| CHAPLAINS | 51.5 | 111.5 |
| TOTAL | 1147.8 | 1242 |

Figure 5.4

| # of VOLUNTEERS | 2020 | 2021 |
|-----------------|------|------|
| TRAIL | 12 | 16 |
| ROAD | 12 | 11 |
| CHAPLAINS | 3 | 3 |
| CLERICAL | 5 | 4 |
| TOTAL | 32 | 34 |

Figure 5.5

NEW VOLUNTEERS WHO JOINED VIPS PROGRAM IN 2021:

WILLIAM EARDLEY
TRAIL PATROL

MARILYN KNOL
TRAIL PATROL AND
RECORDS BUREAU

FRANCES RINI
TRAIL PATROL

MARTIN RINI
TRAIL PATROL

CHERYL STAPERT
ROAD PATROL

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Based on the most recent data (April 2021) from Independentsector.org** (leadership network for nonprofits, foundations, and corporations), the current estimated value of each volunteer hour is \$28.54 - up 5% from a previous year at \$27.20 per hour. Therefore, the monetary value of VIPS program hours contributed by volunteers in 2021 was \$35,446.68. Even though putting numbers to volunteer hours doesn't do justice, it shows the contributions our volunteers made to our Department and the community.



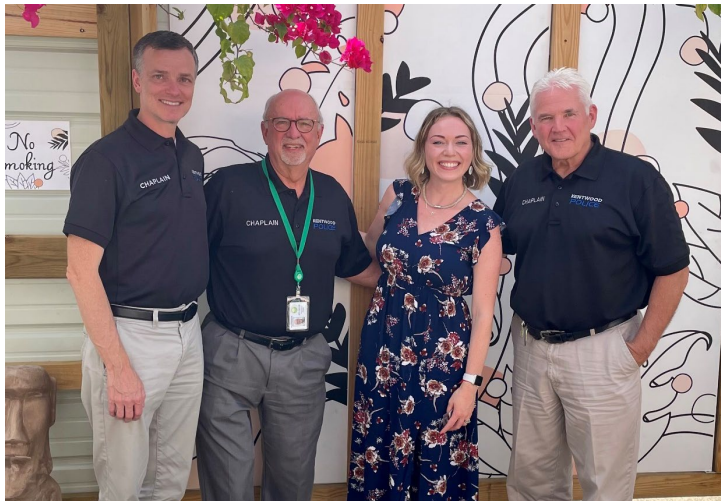
VOLUNTEERS



Joy Dornbos at the Spotlight On Seniors Expo, October 2021

COMMUNITY EVENTS

The spread of coronavirus didn't allow volunteers to participate in all the City events in 2021. But they were very fortunate to be able to attend some events – 4th of July parade, National Night Out, Spotlight On Seniors Expo, October's DEA's Drug Take Back event, and Holiday Lights parade. Several informal meetings and gatherings took place in 2021 – meetings with KPD chaplains, memorial service for volunteer Jim Sichterman, VIPS Appreciation Banquet and Holiday Potluck. The April's National Drug Take Back event that is usually run by volunteers, was made possible with the help of Officer Augustyn and Cadets Kiekoover and Steffen. In lieu of our traditional VIPS Appreciation Banquet, the "drive-through parade" was organized where KPD staff got to see our volunteers, say "hi" and "thank you", to tell them how much we missed seeing them regularly and provide them with lunch and dessert. It was great to see our volunteers after such a long time! Volunteers sent numerous emails with the words of gratitude and how important and appreciated we made them feel. The annual Santa Parade was cancelled due to the inclement weather (right after four volunteers came to pick up the VIPS cars).



L-R Chaplain Jones, Chaplain DeRuiter
Vicki Highland, and Chaplain Baynai



VIPS at the Holiday Lunch, December 2021



CRIMINAL INVESTIGATIONS

The Detective Bureau falls under the Services Division of the Kentwood Police Department and was overseen by Captain Morningstar. The Detective Bureau is divided into two investigative units: General Case and Special Investigations. The General Case Unit is staffed with one sergeant, one clerk, and seven detectives. Five of the detectives in the unit are assigned to general and major case investigations. One detective is assigned to a multi-agency Combined Auto Theft Team (CATT). Another detective is assigned to the Metropolitan Fraud and Identity Theft Team (MFITT). Individuals assigned to the Detective Bureau are carefully selected sworn officers based on demonstrated dedication and excellence in conducting thorough and complete criminal investigations.

The majority of investigations are initiated and completed by the Patrol Division. When a crime has been committed, a report is reviewed and may be forwarded to the Detective Bureau for further investigation. Cases assigned to the General Case Unit generally conduct “reactive” investigations. That means they receive a preliminary report from a patrol officer and, after determining the existence of certain factors within the report, conduct a follow-up investigation or submit it to the prosecutor’s office to seek criminal charges. Detectives investigate crimes such as homicide, robbery, sexual assault, child abuse, property crimes, missing persons/runaways, fraud, domestic violence, narcotic violations, cyber (computer) crimes and any other felony cases involving follow-up investigation.

One area where detectives are specifically responsible for initiating an investigation is in the area of child abuse. Three of the detectives in the General Case Unit have specialized training in the interviewing and investigation of child abuse, both physical and sexual. One general case detective is the primary investigator in this specialized field. Most of these cases are referred to us by Children’s Protective Services (CPS). Detectives work these cases in cooperation with CPS and specially-trained personnel at the Children’s Assessment Center.

CAPTAIN MORNINGSTAR

DETECTIVE SGT. DALZIEL

DETECTIVE CLINE

DETECTIVE DYKGRAAF

DETECTIVE FOSTER

DETECTIVE NELSON

DETECTIVE SCHUDEL

DETECTIVE VANDERBENT

ANALYST OLIVER

CLERK MORRIS

**SPECIAL
INVESTIGATIONS UNIT**



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CHARACTER

INTEGRITY

DESIRE

48



MAJOR CASES

CASE NUMBER: 21-1993

OFFENSE: Felonious Assault, Intent to do Great Bodily Harm

DETECTIVE: Nelson



Officers were dispatched to a call of a female who had been stabbed. The victim stated her attacker come to her address and accused her of taking his money. She was then struck with a small axe/hatchet in the mouth and legs. The victim was able to name the assailant prior to her transfer to a local hospital. A K-9 track was established; however, due to inclement weather conditions, the track was unsuccessful. Multiple witnesses were interviewed on scene. It was discovered that the suspect had left on foot west from the address. The following day, the suspect turned himself in at the Police Department. Detective Nelson was able to obtain charges for Assault with intent to do Great Bodily Harm for the suspect. The suspect pled guilty and is currently serving his sentence in prison.

CASE NUMBER: 21-10421

OFFENSE: Weapons, Carrying Concealed Weapon

DETECTIVE: Dykgraaf



While working his shift at the Woodland Mall, Officer Boeskool was approached by an individual who stated he observed two subjects display a handgun while arguing with each other in a retail store. The witness stated they saw the suspects leaving the mall and entering a vehicle in the parking lot. The witness provided the plate and vehicle description to Officer Boeskool. Detective Dykgraaf was the lead in this case. During his investigation, he reviewed mall surveillance and was able to develop a suspect based on the vehicle information provided. A search warrant was executed at the residence of one of the suspects and a handgun and drugs were located. The suspect was subsequently interviewed and confirmed the actions observed by the witness. Detective Dykgraaf obtained a warrant for Carrying Concealed Weapon, Felon in Possession of a Firearm, Felon in Possession of Ammunition, and Narcotics Possession with Intent to Distribute. The suspect is currently serving his sentence.

CASE NUMBER: 21-10544

OFFENSE: Felonious Assault

DETECTIVE: Cline



Officers were dispatched to an address on reports of a shooting. Witnesses reported that a known subject began arguing with a resident of the address. The suspect was told to leave the home due to the argument. The subject leaves and witnesses provide the vehicle description. Several moments later, the suspect returned in the same vehicle and began shooting towards the direction of the patio where individuals were standing outside. A victim was struck by gun fire and was rushed to the hospital. His injuries were non-life threatening. Officers collected initial statements and information at the scene. Detective Cline was assigned as lead detective. He collected GPS coordinates, additional physical evidence, and conducted a search warrant at the suspect's residence. Detective Cline obtained warrants for seven felony charges including Weapons – Firearms Discharge in or at a Building Causing Injury. The following day, the suspect was taken into custody. Currently, the suspect is in custody awaiting trial.



MAJOR CASES

CASE NUMBER: 21-11426
OFFENSE: Armed Robbery
DETECTIVE: Dykgraaf



Officers responded to an armed robbery that took place at a convenience store in the City of Kentwood. A witness reporting seeing a subject pull a gun and point it at the cashier while demanding money. The suspect collected cash and left the scene on foot towards an apartment complex. The witness followed the suspect and contacted Kentwood Police. With the initial information and quick disbursement of video surveillance, the suspect's identity was found by their distinguishing tattoos captured on video. Detectives began surveillance of the address of the suspect. The suspect was observed exiting the apartment complex and entering a vehicle that had arrived to pick him up. Uniformed officers performed a high-risk stop on the vehicle. The vehicle contained three individuals. The front seat passenger and driver exited the vehicle. The suspect, who was seated in the back seat, quickly jumped to the front and fled the area in the vehicle. Shortly thereafter, the suspect crashed the vehicle. A K-9 track was conducted and the suspect was located and detained. The suspect was interviewed, a search warrant of his residence was obtained, and physical evidence was collected. Detective Dykgraaf obtained a warrant for five felony charges including Armed Robbery, Weapons – Ammunition Possession by a Felon, and Weapons – Firearm Possession by a Felon. The suspect is currently in custody awaiting trial.

CASE NUMBER: 21-12862
OFFENSE: Reckless Use of a Weapon, Shots Fired
DETECTIVE: Cline



Officers responded to reports of shots fired that occurred in an intersection in the City of Kentwood. The initial witness was a Rapid bus driver who witnessed two males holding handguns out of a moving vehicle. The incident was captured on video surveillance from the Rapid bus. Officers arrived on scene and met with a victim who reported someone had followed him from his apartment north on East Paris Ave. The victim stated that, while at a stop light, the driver that was following him exited his vehicle and retrieved a backpack from the trunk area and then re-entered the vehicle. As the vehicles continued north through the light, the driver of the suspect vehicle pulled next to the victim and pointed a black handgun with a red laser on it at the victim. The suspect then fired approximately two to three shots and drove away. Three days later, the victim contacted Kentwood Police stating his vehicle had been shot at again. This time it occurred while parked at his apartment complex. Detective Cline was assigned as lead for this case. During his investigation, Detective Cline reviewed video surveillance from the Rapid bus as well as other cameras. Additional information that was provided assisted Detective Cline to locate the suspect vehicle and identify the owner. He then conducted several hours of surveillance to determine the location of residency for the suspect. Information from local police jurisdictions was also obtained to assist in identifying the suspect. A search warrant was conducted at the residence of the suspect. Physical evidence linking the suspect to the crime was located within the home and suspect vehicle. The suspect was charged with Assault with a Dangerous Weapon and Malicious Destruction of Property. He is currently awaiting trial.



MAJOR CASES

CASE NUMBER: 21-18501
OFFENSE: Homicide
DETECTIVE: VanderBent



While on patrol, a Kentwood police officer was flagged down by a subject stating there had been a stabbing in an apartment nearby. The witness then said the suspect had fled the scene on foot. Multiple Kentwood police officers responded to the scene, established a perimeter, and the suspect was located and apprehended swiftly. Detective VanderBent was the lead detective on this case. He conducted several search warrants and interviews. The suspect was formally charged with Homicide – Open Murder as well as Weapons – Dangerous Weapon with Unlawful Intent. He is currently in custody awaiting trial.



L-R: Det. Cline, Det. Nelson, Det. VanderBent ~ November 2021



RECORDS BUREAU



*Kentwood Police Department
Records Unit Manager
Deborah Ginebaugh*

The Kentwood Police Department Records Bureau underwent several changes in 2021. Long-time Records Manager Mindy Smith retired from the Kentwood Police Department after 10 years of dedicated service. We are grateful for her many years of supervision over the Records Bureau and wish her well in retirement. Deb Ginebaugh was promoted to the position of records manager and assumed this role in December 2021.

The Records Bureau hired one new employee. Hilary Kuipers was hired in October 2021 as a Records Bureau clerk. Hilary previously worked for the Michigan Department of Corrections as a probation officer for three years.

Clerical staff processes the work and reports that are generated by our road patrol and Detective Bureau. They are responsible to see that crime data is accurate and submitted to the State of Michigan in a timely manner.

**CAPTAIN
MORNINGSTAR**

**RECORDS MANAGER
MINDY SMITH**

**RECORDS CLERK
DEB GINEBAUGH**

**RECORDS CLERK
ERIN BROERSMA**

**RECORDS CLERK
HILARY KUIPERS**

**RECORDS CLERK
ADAM YANKEE**



*L-R: Cadet Steffen, Cadet Blount, Training Specialist B. Hayes, Clerk Broersma,
Clerk Yankee, Records Manager Smith, Clerk Ginebaugh*

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RECORDS BUREAU

The Kentwood Police Department Records Bureau continues to adapt to the many challenges associated with the COVID-19 pandemic, while continuing to focus on providing excellent customer service to our community and Department.

Safety precautions continue to be utilized to keep our staff and public safe. The front desk staff works with an appointment-based system to help maintain services safely to the public, which has also helped improve the wait times and efficiency of the services provided. Three full-time clerical staff and four police cadets continue to work hard to meet the needs of the public as well as the Department.

The police cadets are responsible for many of the walk-in requests that the Department receives, taking the time to help determine the best avenue of assistance for each person who comes into our lobby. They assist citizens with processing requests for copies of reports, filing accident reports, requesting assistance from officers, processing gun permits and licenses to purchase permits, registering sex offenders, and taking fingerprints. They additionally answer the inbound phone calls to the Department front desk, assist the records clerks and the remainder of the Department with various tasks. Each cadet has continued to work hard, and their positions here are a great opportunity to learn and grow toward their future career goals in law enforcement.

The Records Bureau continues to utilize technology to accomplish the daily tasks of the Department, with an ongoing commitment to implementing processes that improve the efficiency and accuracy of the items processed. The Coplogic system has allowed citizens to submit reports online with a total of 881 reports filed. This has saved the officers over 1321.5 hours, and a total value of time saved of \$35,240. The online system assists with capturing reports that are minor in nature and do not require officer intervention or follow up. This frees officers up to respond to more serious crimes, traffic activity, and proactive police work with the community. It is also a valuable tool for the Department to get a clearer picture of the crime happening within the community, regardless of how minor. You can view the online reporting system at www.kwpdonline.com.

The Records Bureau looks forward to continuing to grow and work as a team to provide excellent customer service to the community as well as the Department. With the implementation of the body camera system, and the ongoing process of the upgrades slated for our Records Management System (RMS), we will continue to serve our community with even greater efficiency in the coming year and improve on our ability to provide information and data to the public.

| DESCRIPTION | AMOUNT | SALES |
|---|--------|-------------|
| ACCIDENT REPORT SALES | 330 | \$1,980.00 |
| FINGERPRINTING | 788 | \$11,820.00 |
| POLICE REPORT COPIES | 232 | \$1,392.00 |
| RECORD CHECKS | 72 | \$432.00 |
| FOIA FEES | 588 | \$5,872.00 |
| NOTARY FEES | 97 | \$485.00 |
| LIQUOR LICENSE FEES | 2 | \$100.00 |
| ONLINE ACCIDENT REPORTS | 4 | \$1,908.50 |
| SEX OFFENDER FEES | 115 | \$2,300.00 |
| BOND HANDLING FEES | 108 | \$1,080.00 |
| MISCELLANEOUS FEES | 18 | \$43.55 |
| TOTAL ADMINISTRATION FEES | | \$27,413.85 |
| MANDATED STATE FEES COLLECTED (SEX OFFENDER REG.) | 115 | \$3,450.00 |
| MANDATED STATE FEES COLLECTED (FINGERPRINTS) | 411 | \$13,230.00 |
| MANDATED FBI FEES COLLECTED (FINGERPRINTS) | 411 | \$5,843.25 |
| INCOME GRAND TOTAL | | \$49,937.10 |

Figure 5.6



PROMOTIONS



CHIEF OF POLICE BRYAN LITWIN

In December of 2021, Bryan Litwin was promoted to the position of Chief of Police. Litwin succeeds Police Chief Richard Roberts, who retired in December. Litwin joined the Kentwood Police Department in 1999 as a patrol officer. He has also served as a field training officer, community services officer, Staff Services Bureau officer, Special Response Team member and team commander. He was promoted to sergeant in 2012, captain in 2016 and then to deputy police chief in 2019. As captain, he managed the Professional Standards Division, served as the public information officer and oversaw the police cadet program, which recruits and develops future police officers. Litwin also helped implement the City's first Youth Police Academy, which gives high school students and recent high school graduates hands-on experience in a variety of police-related tasks. During his tenure with the City of Kentwood, Litwin has taught ethics in law enforcement to police academy recruits at Grand Valley State University and led GVSU's Police Academy Subject Control program. He served as chair of the Department's training committee from 2016-19.

With a dedication to continual professional development, Litwin has completed numerous trainings, including leadership programs through the International Association of Chiefs of Police, Michigan Association of Chiefs of Police and the Grand Rapids Police Department Leadership Institute.

Litwin serves as chairman of the GVSU Police Academy Advisory Board and Kent Career Technical Center Law Enforcement Advisory Board. He also has served as president of the West Michigan Tactical Officers Association. Litwin has a bachelor's degree in criminal justice from GVSU.

As chief, Litwin will lead a team of nearly 95 personnel, including 71 sworn police officers. He will continue the Department's efforts to recruit and hire individuals who are representative of Kentwood's diverse community, collaborate with other City departments to support community safety and engagement efforts and work to enhance quality of life.

Additionally, he will continue to provide the best training and equipment possible for members of the Police Department. Litwin will also oversee the Department's goal of obtaining state accreditation in 2023 through a continued commitment to following state and national best policing practices and procedures.

"DEPUTY CHIEF LITWIN HAS LONG BEEN AN INTEGRAL PART OF OUR LEADERSHIP TEAM, DEMONSTRATING STEADFAST DEDICATION TO THE DEPARTMENT, PROFESSION AND SERVICE TO OUR RESIDENTS. WITH THE LEADERSHIP, COMMUNICATION AND STRATEGIC PLANNING SKILLS HE HAS ILLUSTRATED DURING HIS CAREER, I HAVE COMPLETE CONFIDENCE HE WILL CONTINUE TO PROVIDE EXEMPLARY LEADERSHIP AND FULFILL THE DEPARTMENT'S MISSION."

**- RICHARD ROBERTS
FORMER CHIEF OF POLICE**

CHARACTER

INTEGRITY

DESIRE

KENTWOOD POLICE
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PROMOTIONS

DEPUTY CHIEF STEPHANIE MORNINGSTAR

Stephanie Morningstar was promoted to the position of Deputy Chief in December of 2021. Previously a captain in the Kentwood Police Department's Services Division, Morningstar succeeds Bryan Litwin, who was promoted to police chief.

As deputy chief, Morningstar is responsible for assisting with the planning, coordination and management of the City's police, code enforcement and traffic engineering functions and staff.

Morningstar started her career in law enforcement in Canton Township. She was hired by the Kentwood Police Department in 2000. She has served as a patrol officer, general case detective, patrol sergeant and detective sergeant. In 2018, she was the first female captain in the history of the Kentwood Police Department.

As the former captain of the Services Division, Morningstar oversaw the Detective Bureau, Special Investigations Unit, Records Bureau, as well as Police and Court building maintenance, operations and security. Additionally, she has provided guidance and instruction at major crime scenes and conducted complaint investigations.

During her tenure with the City of Kentwood, Morningstar has taught precision emergency vehicle response driving to police academy recruits at Grand Rapids Community College since 2007. She also developed and presented lectures on death investigations at the Grand Valley State University Police Academy from 2014-18.

Morningstar serves on several specialized units, including the Kent County Child Death Review Board, Sexual Assault Response Team, Adult Mobile Crisis Unit and Human Trafficking Coalition Coordinated Response Team. She is also a Kentwood District Court Sobriety Court advisor.

With a dedication to continual professional development, Morningstar has completed numerous trainings in different types of interviewing, interrogations and investigations, as well as critical incident stress management and peer support. She has also completed leadership programs through the International Association of Chiefs of Police, Michigan Association of Chiefs of Police and the Grand Rapids Police Department Leadership Institute.

Morningstar graduated from Grand Valley State University and GVSU Police Academy in 1996 with a degree in criminal justice.



"DEPUTY CHIEF MORNINGSTAR BRINGS EXCEPTIONAL LEADERSHIP, COMMUNICATION AND STRATEGIC PLANNING SKILLS AS WELL AS MORE THAN 20 YEARS OF EXPERIENCE WITH THE KENTWOOD POLICE DEPARTMENT TO HER NEW ROLE. HER EXPERTISE IN THE DEPARTMENT'S INVESTIGATIVE, PATROL AND TRAINING EFFORTS WILL BE INVALUABLE AS WE CONTINUE TO FOCUS ON REDUCING SERIOUS CRIME, INCREASING TRAFFIC SAFETY AND SERVING THE COMMUNITY WITH EXCELLENCE."

- CHIEF OF POLICE, BRYAN LITWIN





PROMOTIONS

CAPTAIN JASON ROELOFS

Jason Roelofs was promoted to the position of police captain on January 29, 2022.

Captain Roelofs began his career with the Kentwood Police Department in 1998. During his time as an officer, he served on patrol, a detective with the Metropolitan Enforcement Team as well as the the Kentwood Police Special Investigations Unit.

Jason was promoted to sergeant in 2012. During this time, he served as a patrol supervisor and a detective sergeant for six years. Before being promoted to Captain, he was assigned as the Staff Services Bureau supervisor for ten months, where he was working on the state accreditation process and helping to implement the Department's new body-worn camera program.

Throughout his career, Captain Roelofs has been a field training officer, subject control instructor, a member of our Crisis Negotiation Team, as well as the team supervisor. He is also a supervisor on the Metro Kent County Mobile Field Force Team.

In his new role as the Services Commander, Captain Roelofs will oversee the Detective Bureau, Records Bureau and all the police and court buildings facility functions.

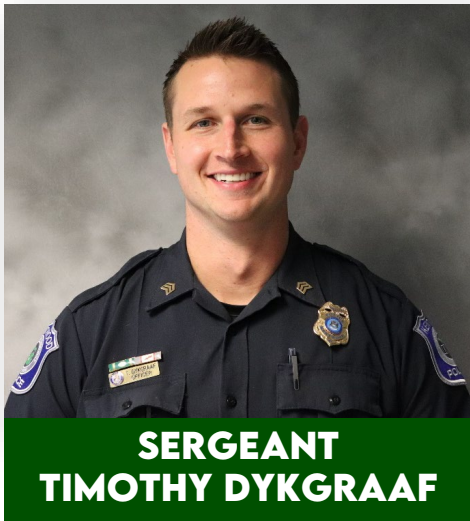
We are very excited to have Captain Roelofs as a part of our command team, and we feel that his experience and leadership ability will be a great benefit to our Department and the members of our community.



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PROMOTIONS



**SERGEANT
TIMOTHY DYKGRAAF**

Sergeant Tim Dykgraaf began his law enforcement career with the Kentwood Police Department in August 2014. He has served in numerous roles during his career including patrol officer, field training officer, detective and member of the Department's Special Response Team.

Sergeant Dykgraaf was born and raised in Kentwood and graduated from South Christian High School. He then went on to attend Grand Valley State University, where he earned a bachelor's degree in biomedical science. While attending college, he worked for Leighton Township as a paid on-call firefighter, as well as an EMT with Wayland EMS.

He later began working as a dispatcher for Allegan County Central Dispatch and was able to job shadow officers on ride-along's. This is where he realized his interest was in public service and sought to become a police officer. He completed the Grand Valley State University Police Academy and graduated in August 2014. He began his career in law enforcement with the Kentwood Police Department just after his graduation. We are excited to have Sgt. Dykgraaf join our leadership team and are confident that he will do an excellent job representing the Kentwood Police Department and the City of Kentwood.



L-R: Cpt. VanderVeen, Chief Roberts (Former), Sgt. Dykgraaf, Chief Litwin (Current), Cpt. Bockheim, Deputy Chief Morningstar



PROMOTIONS



**SERGEANT
ZACHARY SMIGIEL**

Sergeant Zachary Smigiel began his career with the Kentwood Police Department as a police cadet in 2011. While working as a police cadet, he attended Grand Valley State University where he obtained his bachelor's degree in criminal justice, as well as his law enforcement certification from the GVSU police academy. Zach was sworn in as a full-time police officer in September 2012.

Sergeant Smigiel has served in several roles during his career including patrol officer, detective, Special Response Team (SRT) member, fitness instructor, reality-based training instructor, and field training officer.

Sergeant Smigiel has also served as an instructor at both the Grand Rapids Community College and Grand Valley State University police academies.

We are excited to have Sgt. Smigiel join our leadership team and are confident that he will continue to do an excellent job representing our Department and the City of Kentwood.

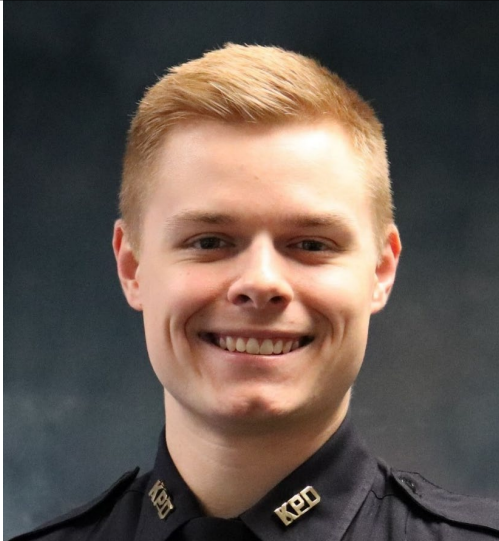




NEW HIRES – SWORN



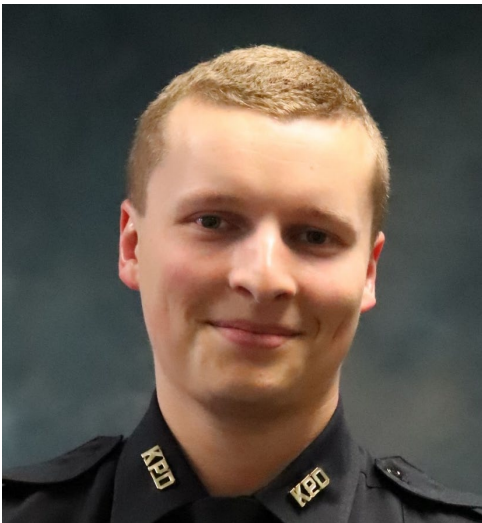
OFC. COLIN



OFC. DEJONG



OFC. FONGER



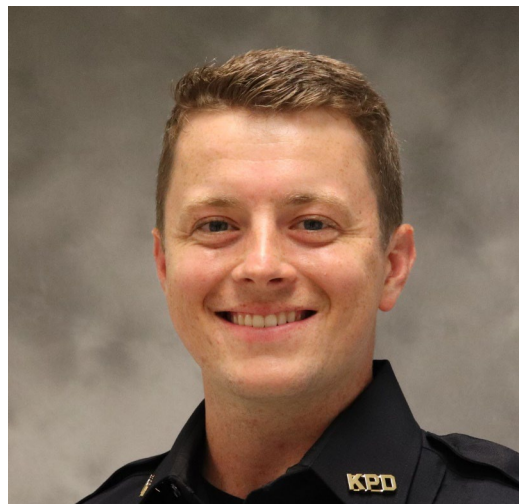
OFC. OWEN



OFC. RASMUSSEN



OFC. SHOMSKY



OFC. TREMAINE



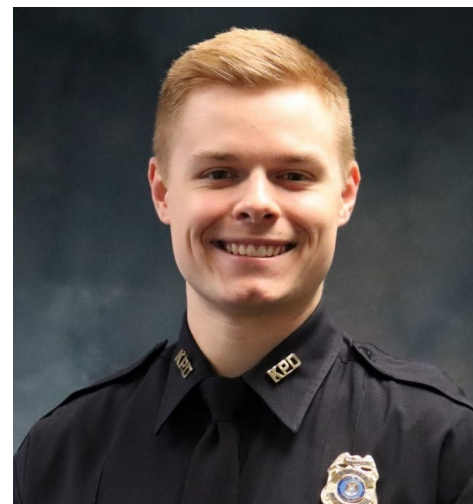
NEW HIRES – SWORN



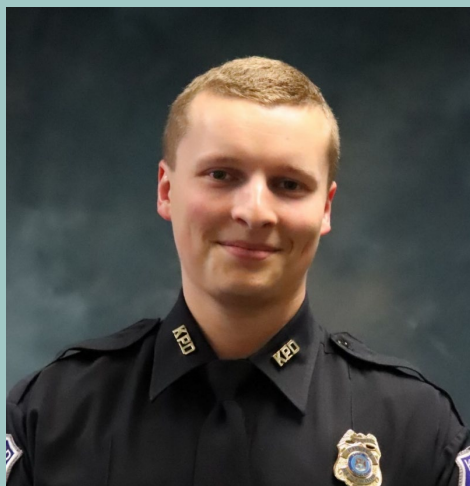
OFC. FONGER

Jason Fonger was hired as a law enforcement officer with the Kentwood Police Department in May 2021. Jason was born in Lansing and lived in Saint Johns until he moved to Mattawan, where he attended Mattawan High School. After high school, Jason worked in the automotive industry. He then realized he wanted a career giving back to and working within the community, so he started attending Kalamazoo Valley Community College pursuing his career in law enforcement. Jason graduated from Kalamazoo Valley Community College with an associate's degree in criminal justice and completed the police academy in May. This will be Jason's first job as a police officer. We are pleased to have him join the team and look forward to his many years of serving the community!

Grayson DeJong started his career in law enforcement in May 2019 when he was hired by the Kentwood Police Department as a police cadet. He was assigned to the front desk, as well as the Community Services Bureau. During his employment as a cadet, Grayson attended Grand Valley State University where he studied criminal justice. Grayson was born in Grand Rapids and attended Allendale High School. In 2021, Grayson applied and was hired as police recruit with the Kentwood Police Department. He was one of the first individuals to receive this position. He graduated from Grand Valley State University with a bachelor's degree in criminal justice and completed the police academy in December 2021. This will be Grayson's first job as a police officer. We are pleased to have him join the team and look forward to his many years of serving the community!



OFC. DEJONG



OFC. OWEN

Alec Owen began his service with the Kentwood Police Department during the summer of 2021 as an employed police recruit. Previously, Alec served four years with the U.S. Air Force Security Forces. He earned his associate's degree in criminal justice through the American Military University and is currently pursuing his bachelor's degree through the institution. In December 2021, Alec graduated from Grand Valley State University's police academy. This will be Alec's first civilian job as a police officer. We are pleased to have him join the team and look forward to his many years of serving the community!



NEW HIRES - SWORN

Garrett Tremaine grew up in the Jackson area and graduated from Leslie High School. During high school, he ran track and cross country. He continued his athletic career at Cornerstone University, where he studied business and finance, graduating with a bachelor's degree in finance in 2018. Garrett began working in the finance industry as a loan originator for three years and then became interested in law enforcement after he felt it was a better fit for his goal to help and positively impact others in the community. He likes to hunt, fish and go camping with his wife.



OFC. TREMAINE



OFC. SHOMSKY

Josiah Shomsky grew up in Connecticut until his family moved to Kentwood in 2006. He is the seventh of 10 children, all of whom were homeschooled. During his high school years, Josiah played cello in several different orchestras with the Michigan Homeschool Fine Arts Program and was involved in video production at his church. Josiah began looking toward a career in law enforcement where he could work to serve the community. In 2019, he enlisted in the U.S. Marine Corps Reserves. Once he completed his training, he was assigned to the Alpha Company 1st Battalion, 24th Marines in Battle Creek. In his spare time, Josiah enjoys photography, running and hiking.

Wendy Colin was born in Holland, Michigan, but moved to Mexico with her parents when she was three years old. From a young age, she had a goal of becoming a police officer and decided her best opportunity in achieving that goal was to return to the U.S. During 10th grade, she moved back to live with relatives in the Holland area and attended West Ottawa High School. Wendy speaks Spanish and helped her high school teachers and other students in the English as a Second Language program. She graduated from high school in 2018 and then set her sights on attending GRCC as a first-generation student to pursue her law enforcement career. She was hired as a Kentwood police cadet in October 2020 and an officer in September 2021. Wendy likes to hike, exercise and spend time outdoors.



OFC. COLIN



OFC. RASMUSSEN

Kameron Rasmussen was born and raised in the Grand Rapids area. He attended Northview High School, where he participated in lacrosse, football and basketball. After graduating from high school in 2018, he began attending GRCC and decided to pursue a career in law enforcement. Prior to becoming a police officer in September 2021, Kameron was hired as a Kentwood police cadet in May 2019. He enjoys fishing and hunting.



PROFESSIONAL SUPPORT STAFF

PAIGE FILIPSKI – AUDIO VISUAL CLERK



Paige Filipski is the Department's new audio/video clerk. This is a newly created position within the Staff Services Bureau of the Kentwood Police Department. Paige previously worked for Mercy Health Physician Partners as a health information management coordinator for three years. She graduated from Michigan State University with a bachelor's degree in science biosystems engineering. Paige is married and a mom to a puppy named Prince. She loves staying active –whether it be running, working out or just adventuring to different trails – and she likes to start her mornings with a nice cup of coffee. She enjoys staying engaged within the community and can't wait to "meet and join such an amazing group of people."

HILARY KUIPERS – RECORDS CLERK



Hilary is our new police records clerk and will be working in the Records Bureau. Hilary previously worked for the Michigan Department of Corrections as a probation officer for three years. She graduated from Ferris State University with a bachelor's degree in criminal justice. Hilary loves traveling and recently returned from her honeymoon in the Seychelles. She said she's always researching where to travel next and, as of now, New Zealand has caught her eye. She enjoys hiking and racing. She hopes to run a few half marathons in 2022. She also likes to go to estate sales and buy books from thrift stores. She and her husband have three huskies.

BRITTNEY HAYES – TRAINING SPECIALIST



Brittney is the Police Department's new training specialist and will be working in the Staff Services Bureau. Brittney previously worked for Kentwood Public School's ARCH after-school program as a site coordinator for four years. She graduated from University of Cincinnati with a master's in analysis of criminal behavior. She is currently pursuing a doctoral degree in education in organizational leadership. Brittney has a 4-year-old son, is a member of Alpha Phi Sigma and is a self-taught artist. She also shared she has a Yorkie named Cupcake.



LIFE SAVING AWARDS



Naloxone (NARCAN®) is a potentially lifesaving medication designed to help reverse the effects of an opioid overdose in minutes.

A life saving award is granted to an officer for the saving of a human life. The award is intended for all officers directly responsible for the saving of a human life.

Often, police officers are the first on scene of a drug overdose. Due to this, officers are trained to recognize an opioid overdose and utilize naloxone to intervene if necessary.

Red Project (Grand Rapids) has worked to train and equip over 1,000 law enforcement officers from over 50 departments in West Michigan with naloxone overdose rescue kits. Officers receive training on the basic overview of drug abuse and addiction, how to recognize the symptoms of overdose, when and how to administer Narcan, what dosage of naloxone is necessary, how to work with people coming out of an overdose, and what to do once the subject is stabilized (how to follow up with emergency medical services, addiction referral programs, etc).

OFFICER CLARK

In March of 2021, Ofc. Clark responded to an Echo call involving a drug overdose. The female was not breathing when Ofc. Clark arrived, and she administered two doses of Narcan. Ofc. Clark then took over for the person who had been providing CPR, continuing until the female started breathing. While she remained unconscious, she continued to provide chest rubs until the Fire Department arrived. This award is presented on behalf of a grateful community and Department for a job well done.

OFFICERS MENDEZ AND MODDERMAN

On July 25, 2021, Ofc. Mendez and Ofc. Modderman responded to an Echo call involving an unresponsive person. When they arrived, a female was not breathing, and a pulse could not be detected. Ofc. Mendez administered Narcan and Ofc. Modderman began doing chest compressions. After approximately ten chest compressions, the female began breathing again and regained consciousness. The Fire Department arrived and took over medical treatment.

OFFICER MODDERMAN

On July 26, 2021, Ofc. Modderman responded to another call involving a drug overdose. The female had a faint pulse but was unresponsive when Ofc. Modderman arrived. He administered one dose of Narcan and, shortly after, the female regained consciousness. The Fire Department arrived and took over medical treatment.

OFFICER BARGER

On August 8, 2021, Ofc. Barger responded to a call involving a drug overdose. The male was not breathing when Ofc. Barger arrived, and he administered one dose of Narcan. Shortly after, the male started breathing and a pulse was detected. The Fire Department arrived and took over medical treatment.



MERITORIOUS SERVICE



OFFICER T. SMITH DISTINGUISHED SERVICE AWARD

The work of law enforcement has always been difficult — but perhaps no more so than in the recent past, as officers have faced a host of significant challenges. The officer receiving this year's distinguished service award demonstrates how so many go above and beyond, even in the midst of trying circumstances. Every day, thousands of people who work in law enforcement forge and maintain strong community ties that are essential for ensuring public safety. The recipients of this award represent exemplary examples of such critical efforts. It is an honor to recognize them.

October 24, 2021, Ofc. Smith responded to a report of a subject who had just stabbed one roommate and was a potential threat to others in the residence. As soon as Ofc. Smith entered the residence, he encountered two subjects fighting over a large knife, and two other individuals on the floor just a few feet away.

Ofc. Smith placed the safety of the victims, as well as the safety of his fellow officers, over his own safety, and took decisive action. His quick decision to deploy a less lethal shotgun on the two subjects fighting over the knife allowed him to determine which subject was the deadly threat. After being struck with two bean bag rounds and ignoring Ofc. Smith's verbal commands to drop the knife, the suspect began raising the knife a few feet away from the three victims, Ofc. Smith, and his partner. Responding to this deadly threat, Ofc. Smith discharged his service pistol, protecting the victims, other officers, and himself. After the suspect was down, he rushed in, took control of the scene, and directed fellow officers to secure and render first-aid to the suspect. His courage and bravery in a chaotic and violent situation bring great credit upon himself and the Department. This award is presented on behalf of a grateful community and Department for a job well done.



OFFICER R. MAZARKA DISTINGUISHED SERVICE AWARD

On June 29, 2021, Ofc. Russ Mazarka responded to a report of a subject who had fired a rifle in a neighborhood and was walking around with the weapon, posing a further risk to the community. Upon locating the suspect, Ofc. Mazarka contained the area while simultaneously confronting the individual. He acted quickly and decisively for the protection of the community and other officers, without regard to his own personal safety. He determined that the suspect posed a deadly threat as he advanced on himself and another officer on scene, refusing to stop and put the rifle down. Responding to this threat, Ofc. Mazarka fired at the suspect, protecting the community, officers and himself. After the suspect was down, he rushed to him and secured him. He handled the situation with great professionalism. His courage and bravery in a volatile situation brings credit upon himself and the Department. This award is presented on behalf of a grateful community and Department for a job well done.



EMPLOYEE OF THE YEAR

DERRICK WOLTERINK OFFICER OF THE YEAR

Derrick Wolterink began his career with the Kentwood Police Department in 2013. Derrick has served in several roles throughout his career including patrol officer, field training officer, Staff Services Bureau training officer, Special Response Team member, and community services officer. Derrick's positive attitude and dedication to work is a great example for our employees. He always seeks to find the good in any situation and is always found with a giant smile on his face. He is eager and willing to take on any responsibility and continuously exceeds expectations.



In 2021, Derrick collaborated with members of Ada Bible Church and helped to organize the largest National Night Out Party the City of Kentwood has ever seen. It was a huge success. Derrick has gained the respect of his co-workers and community through his compassion and positive attitude. He is a forward-thinking person and will continue to be an integral part of the future development of the Kentwood Police Department. He is well deserving of the Officer of the Year award.

VICKI HIGHLAND CIVILIAN OF THE YEAR



Vicki Highland started her career at the Kentwood Police Department in 2014 as the volunteer coordinator for the Volunteer in Police Services Program (VIPS).

Vicki demonstrates immense dedication to the VIPS program and always goes above and beyond to ensure that the volunteers have everything they need to perform their duties. Even during the COVID-19 pandemic, when the volunteers were unable to physically be at the Department, Vicki continuously checked in with them and stayed up to date on their well-being. She organized a drive-through luncheon for them with various members of the Department there to show their support and gratitude of our volunteers.

Vicki performs her work exceptionally well despite any challenges she faces. Her colleagues describe her as professional, polite, soft-hearted, and kind to everyone she encounters. She pours her heart and soul into the VIPS program, is a wonderful employee and an asset to the City of Kentwood. She works hard every single day and is very deserving of the award of Professional Support Staff Civilian of the Year.

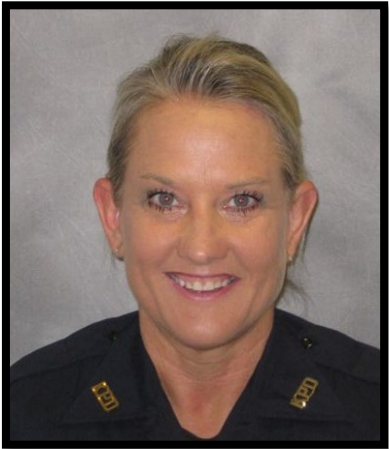


RETIREMENTS



SERGEANT LEONARD **30 YEARS OF SERVICE**

Jeff Leonard began his career with the Kentwood Police Department in 1991. Throughout his career, Sgt. Leonard's assignments included patrol officer, sergeant, detective, Metropolitan Enforcement Team (MET) member, Special Investigations Unit detective and sergeant, field training officer, firearms rangemaster, less-lethal force coordinator and member of the Board of Awards and Training Committee. During his career, Jeff received numerous accolades and awards, including the Meritorious Service Award, Fitness Award and Safe Driving Award. We thank Jeff for his dedicated service to the Kentwood Police Department and wish him well in his retirement!



OFFICER CLARK **26 YEARS OF SERVICE**

Officer Michele Clark began her career with the Kentwood Police Department in 1995. Michele has had several assignments throughout her career including patrol officer, field training officer, Staff Services Bureau officer and detective. Michele has also served on the Department's Quality Policing Committee. During her tenure with us, she has received numerous commendations and awards, including the Fitness Award, Life Saving Award and Safe Driving Award. We thank Michele for her service to the community and wish her well in her retirement!



OFFICER BOESKOOL **25 YEARS OF SERVICE**

Officer Troy Boeskool began his career with the Kentwood Police Department in 1996. Prior to that, he worked at the Montague Police Department in Muskegon. Troy received his bachelor's degree from Grand Valley State University and graduated from the police academy in 1992. During his career, he has served as a patrol officer, traffic officer, detective and field training officer. Troy has received the Police Heart Award, Fitness Award, Twenty-Year Safe Driving Award, as well as a Life Saving Award. Since 2013, Troy has served as the mall officer at Woodland Mall. Troy was awarded the Meritorious Service Award in 2014, as well as Kentwood Officer of the Year in 2016. We thank Troy for his service to the community and dedication to protecting Woodland Mall. Our Department and City are better for having you here. We wish him well in his retirement!



RETIREMENTS



OFFICER DEGROVE 23 YEARS OF SERVICE

Sean DeGrove started his career with the Kentwood Police Department in 1998. During Sean's career, he served as a patrol officer, community services officer, traffic officer, and detective. He was also a member of the Department's Honor Guard, accident investigation team, and a police mountain bike instructor. During Sean's time as a patrol officer, he also served as a field training officer for new police officers. Sean additionally represented the Kentwood Police Department annually during the Police Unity Tour. Sean received multiple commendations during his career, including a Military Service Award (Desert Storm), a Fifteen-Year Safe Driving Award, and multiple Physical Fitness Awards. We thank him for his dedicated service to the Kentwood Police Department and wish him well in his retirement!



DETECTIVE HELM 22 YEARS OF SERVICE

Dave Helm began his career with the Kentwood Police Department in 1999. Throughout his career, Dave has served in numerous roles including a patrol officer, Special Response Team member, and Combined Auto Theft Team detective. Dave has received multiple commendations during his career, including a Meritorious Service Award, Life Saving Award, Police Heart Award, Military Service Award (Iraq) and a Five-Year Safe Driving Award. We thank Dave for his dedicated service to the Kentwood Police Department and wish him well in his retirement!



OFFICER HARGRAVE 26 YEARS OF SERVICE

Chad Hargrave began his career with the Kentwood Police Department in 1995. Prior to that, he worked at the Laingsburg Police Department and Ottawa County Sheriff's Office. Chad received his bachelor's degree from Grand Valley State University and Master's Degree from Michigan State University. During his career, Chad has served in various roles including a patrol officer, detective, field training officer, member of the Honor Guard, Crisis Negotiation Team, and precision driving instructor. Chad was an integral part in educating officers through the WMCJTC driving program. His awards include Distinguished Service Medal and a Ten-Year Safe Driving Award. We thank Chad for his dedicated service to the Department and wish him well in retirement!



MINDY SMITH, RECORDS MANAGER 10 YEARS OF SERVICE

Mindy started her career as the Records Manager with the Kentwood Police Department in 2011. Prior to that, she served 27 years at the Kent County Sheriff's Department in dispatch. She additionally served as a Victims' Advocate with the Kent County Prosecutor's Office. In 2016, Mindy was awarded the Civilian Employee of the Year. Mindy has served in several roles throughout her career including being an integral member of the West Michigan Critical Incident Team and serving on the executive board for Toys for Tots. We thank Mindy for her dedicated service and wish her well in a most deserved retirement from law enforcement!



CHIEF ROBERTS RETIREMENT



*Chief of Police, Richard Roberts
(1987 – 2021)*

“FOR 34 YEARS, I HAVE HAD THE TREMENDOUS HONOR AND PRIVILEGE OF SERVING THIS COMMUNITY. I AM GRATEFUL TO HAVE HELPED GUIDE AND DEVELOP THE DEDICATED TEAM OF THE KENTWOOD POLICE DEPARTMENT AND WORK WITH GREAT PEOPLE THROUGHOUT THE CITY. I AM PROUD OF THE DEPARTMENT’S ACCOMPLISHMENTS IN PROGRAMS AND TECHNOLOGY THAT ENHANCE ACCOUNTABILITY AND TRANSPARENCY AND FULFILL THE DEPARTMENT’S VISION. I HAVE THE UTMOST CONFIDENCE IN THE NEXT GENERATION OF LEADERSHIP WITHIN THE DEPARTMENT. I HAVE NO DOUBT THE DEPARTMENT IS WELL-PREPARED TO CONTINUE TO SERVE THE COMMUNITY WITH EXCELLENCE AND BRING THE ORGANIZATION TO NEW HEIGHTS.”

**- RICHARD ROBERTS,
CHIEF OF POLICE**

Richard Roberts joined the Kentwood Police Department in 1987 as a police paramedic. During his career, he has served in many different roles, including 24 years in supervisory and management positions. As chief, Roberts has led a team of nearly 95 personnel, including 70 sworn police officers, who serve and protect the community with excellence, focusing on reducing serious crime and increasing traffic safety.

During his tenure, Roberts instituted a body camera program to enhance accountability and transparency, including the training and outfitting of all officers with the new technology. He also implemented the Data-Driven Approach to Crime and Traffic Safety program, which integrates location-based crime and traffic data to establish effective and efficient methods for deploying law enforcement and other resources. This has led to a reduction in crime, crashes and traffic violations.

Roberts also prioritized the start of the Michigan Law Enforcement Accreditation Program through the Michigan Association of Chiefs of Police. This accreditation requires the voluntary adoption of professional standards and analysis to ensure Department operations meet these standards. It is anticipated the Department will receive accreditation in late 2022.

Roberts was the first in the Kentwood Police Department to move through the ranks from patrol officer to police chief. In addition to his paramedic experience, he also served as a detective, field training officer, field training supervisor, road patrol supervisor, Staff Services Bureau supervisor and Detective Bureau supervisor. He also served on the Crisis Negotiating Team.

Roberts was promoted to captain of the Patrol Division in December 2012, deputy police chief in August 2017 and then to chief in November 2019. Prior to joining the Kentwood Police Department, he served as deputy corrections officer at the Kent County Sheriff’s Office and as a police officer with the City of Roosevelt Park.



CHARACTER



INTEGRITY



DESIRE



EVALUATIONS

Throughout the 2021 calendar year, quality-assurance surveys were sent out to random citizens in the community who interacted with the Kentwood Police Department. The questionnaire allowed respondents to respond to various questions, voice community concerns and rate their overall experience with the Kentwood Police Department. Respondents are asked to rate the Department based on their experience as ‘Poor’, ‘Fair’, ‘Adequate’, ‘Good’ or ‘Excellent’. There were 640 surveys sent out. Of the surveys that were returned, 75% rated the Kentwood Police Department as ‘excellent’.

QUESTION 1: Was the police employee courteous?

| YES | NO | NO RESPONSE |
|--------|-------|-------------|
| 56 | 1 | 0 |
| 98.25% | 1.75% | 0.00% |

Figure 5.7

QUESTION 2: Did the police employee explain his/her actions so you understood what was occurring?

| YES | NO | NO RESPONSE |
|--------|-------|-------------|
| 55 | 0 | 2 |
| 96.49% | 0.00% | 3.51% |

Figure 5.8

QUESTION 3: Did the police employee explain what is to happen next and/or what is expected of you?

| YES | NO | NO RESPONSE |
|--------|-------|-------------|
| 47 | 5 | 5 |
| 82.46% | 8.77% | 8.77% |

Figure 5.9

QUESTION 4: I rate the overall performance of the Kentwood Police Department as:

| | 2017 | 2018 | 2019 | 2020 | 2021 |
|---------------|--------|--------|--------|--------|--------|
| 5 - EXCELLENT | 64.29% | 66.67% | 72.73% | 67.86% | 75.44% |
| 4 - GOOD | 22.62% | 23.08% | 22.73% | 26.79% | 22.81% |
| 3 - ADEQUATE | 5.95% | 5.13% | 2.27% | 0.00% | 0.00% |
| 2 - FAIR | 2.38% | 2.56% | 2.27% | 0.00% | 1.75% |
| 1 - POOR | 4.76% | 1.28% | 0.00% | 1.79% | 0.00% |

Figure 6.0

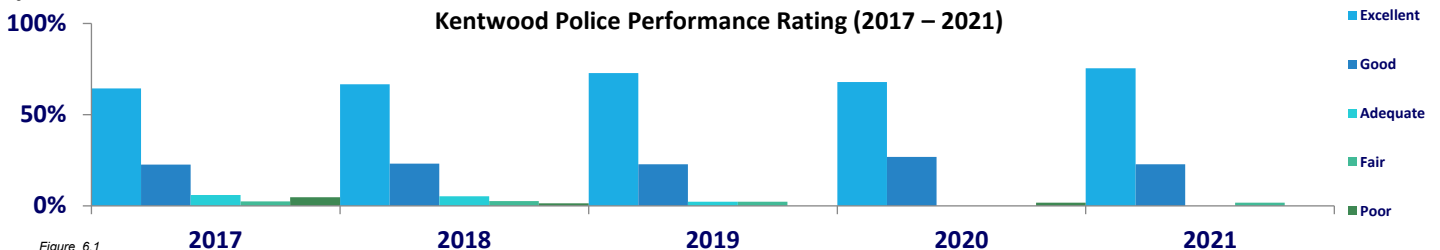


Figure 6.1



EVALUATIONS

- The Kentwood Police Department sent out 640 surveys in 2021. Of these, 57 surveys were completed and returned.
- In an effort to increase our survey response rate, online surveys have been designed to help streamline the process. Online surveys can be completed quickly via mobile, tablet, or desktop. In 2021, there were 16 online surveys completed.
- In 2021, 75% of citizens who responded to the survey rated the Kentwood Police Department as “excellent”. Respondents provided a satisfaction rating of good or excellent in 86% of surveys.
- Of the surveys returned in 2021, 13% indicated the Kentwood Police Department’s performance as being ‘adequate’, ‘fair’ or ‘poor’.
- On average, 69% of respondents from 2017-2021 rated the Kentwood Police Department as ‘excellent’.

QUESTION 5:

Asked for respondents’ comments/questions they had regarding incidents they were involved in or other comments they wanted to make:

| COMMENT | # OF RESPONSES |
|--|----------------|
| Officer was courteous, professional, helpful or caring | 18 |
| Wants follow-up on details of incident | 5 |
| Response time was very good | 2 |
| Proud of our police force | 2 |
| Need more officers | 1 |
| Comment was non-applicable to the question asked | 1 |
| No comment | 24 |
| Other | 10 |

Figure 6.2

QUESTION 6:

Asked respondents what they see as the number one safety concern in the community:

| COMMENT | # OF RESPONSES |
|--|----------------|
| Juveniles Roaming Streets (Curfew Violations/No Adult Supervision) | 6 |
| Not Enough Police/Support for Police | 6 |
| Need More Patrol Presence in Neighborhoods/Parking Lots | 5 |
| Safe Neighborhoods | 5 |
| Control Guns/Gun Violence | 5 |
| Home Invasions/Break-ins | 4 |
| Drugs | 4 |
| Aggressive Drivers/Speeding/Bad Driving | 3 |
| Increasing Criminal Activity | 2 |
| Disobey Law (i.e. stop signs, red lights, vandalism, unlicensed. etc.) | 2 |
| Lack of Lighting in Parking Lots/Bus Stops | 2 |
| Traffic/Traffic Flows | 1 |
| Violent Crimes | 1 |
| Gangs | 1 |
| Other | 12 |

Figure 6.3



KENTWOOD POLICE DEPARTMENT
4742 WALMA AVE SE
KENTWOOD, MICHIGAN 49512
(616) 698-6580

WWW.KENTWOOD.US/POLICE