

On July 31, 2023 at 4:20 p.m. Village of Kronenwetter staff received a call from a homeowner on Sussex Place who reported a sewer back up in the home. Immediately upon speaking to the homeowner the lead Water Operator was contacted. The lead Water Operator called the home owner at 4:30 p.m. and spoke with the homeowner. He advised the homeowner to have a plumber inspect the plumbing – to ensure there was not a plug somewhere in the plumbing or in a lateral and to see if the home’s plumbing system was properly vented. At that time, all jetting operations were stopped until Village staff could determine if there were others affected. Notice was placed on the Village’s website and on the Facebook page.

On August 1, 2023 residents reported gurgling in their toilets but no new incidents of sewer back up were reported.

In talking to the plumber for the home that was affected he noted that he was unable to see anything because the plumbing vent pipes were inside the walls of the home. The lead Water Operator reported that they had again started jetting but lowered the psi to 750 from the 850 being used on July 31, 2023.

The homeowners who were affected were contacted and the Village is currently awaiting information from the homeowners to finish filing the insurance claim associated with this event.

As of August 7, 2023, no other claims or concerns have been reported. The jetting and televising for 2023 is complete.

Kim Manley,
Interim Administrator