## Public Health Leaders' Trauma Stewardship: Equipping you to lead your teams amid trauma

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About me... ... and you!

Administrative Leader
Research Team Leader
Sexual Assault Nurse Examiner
ARC Disaster Response Leader



Mom of 2 amazing young adults

I relax by spending time outdoors, playing cards, baking...

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# By the end of today's session you will...

- Identify 3 core principles of trauma informed leadership
- Demonstrate trauma stewardship via phenomenological listening techniques
- Identify two leader self-care strategies to mitigate vicarious trauma



## Setting the stage for our time together

- Brief didactic overview
- Some skills practice
- Reflect on something you will be willing to talk about with a partner during our practice time:
  - Meaningful Experience (past or recent past)
  - □ Could be very **positive** or very **negative**
  - □ A pet you had, childhood memory, your adolescent years, loss or illness of a loved one





Public health is the fungi (mycelium) that supports the health of individuals, families, communities, and societies



Trauma-informed public health leaders are more...



...conscious connected. committed. confident. capable.

LAB

#### Trauma Defined

Individual trauma results from an event, series of events, or set of circumstances that is experienced by an individual as physically or emotionally harmful or life threatening and that has lasting effects on the individual's functioning and mental, physical, social, emotional, or spiritual well-being. -SAMHSA

#### Trauma Informed, Defined

Event. Experience.

Effects.



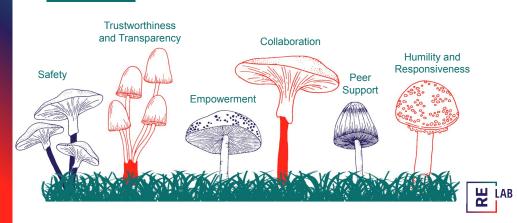
Trauma-informed care **realizes** the widespread impact of trauma and understands potential paths for recovery; **recognizes** the signs and symptoms of trauma; **responds** by fully integrating knowledge about trauma into policies, procedures, and practices; and seeks to actively **resist re-traumatization**.

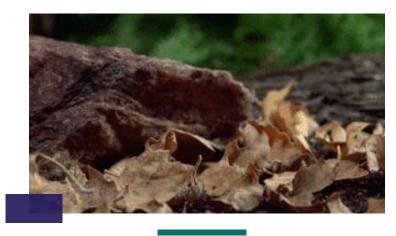
-SAMHSA

Realize. Recognize. Respond. Resist.



# Trauma-Informed Leadership Principles





Pulse Check: Is your public health system trauma-informed?





# Categories of Trauma

Historic Childhood/ACES Current Collective



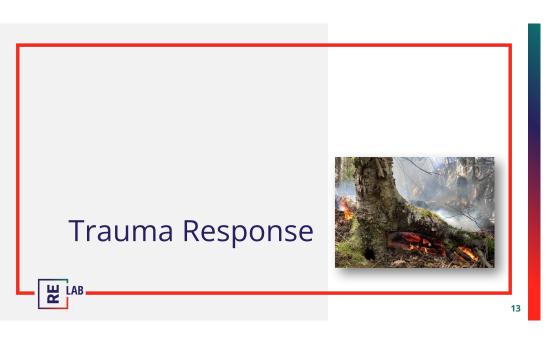






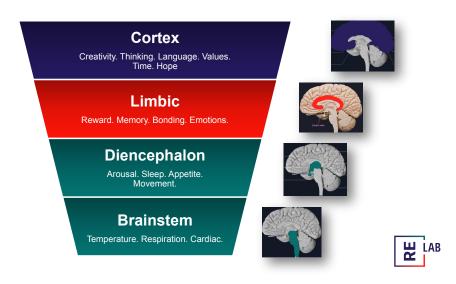
Trauma is incredibly common. So are our strengths.

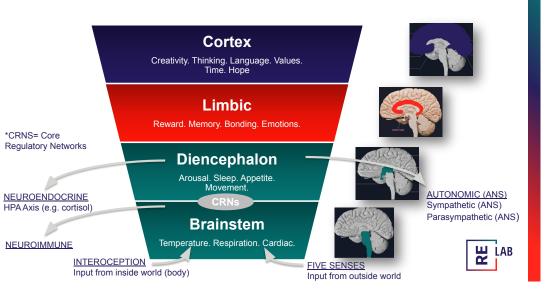












# Prefrontal Cortex (Sophisticated)

- Retention of thought and memory
- Management of emotions and reflection on behavior
- Focus of our attention on choosing, and then doing what we choose, consistent with our goals and values
- But it becomes impaired in traumatic (or re-traumatizing) situations







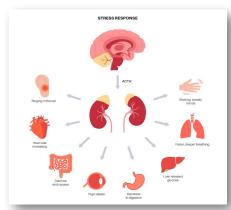
Self-Regulating Trauma Healthy ways. Harmful ways.



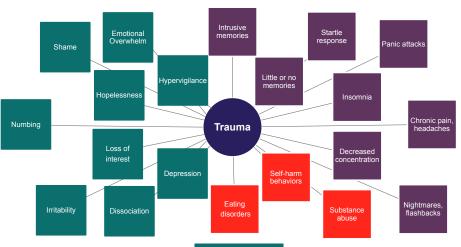


#### Signs/Symptoms of Acute Trauma Response

- Increased heart rate
- Muscle tension
- Trembling
- Dilated pupils
- Blurred vision
- Respiration changes
- Increased glucose
- Sweaty palms





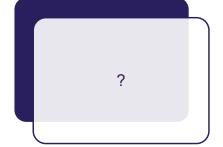


Trauma survivors have symptoms, not memories



# **Scripting Opportunity**

"I just don't understand why I couldn't remember what to do. I just froze."



# **Scripting Opportunity**

"I just don't understand why I couldn't remember what to do. I just froze."

"Your body decided how to respond, and its primary focus was to keep you safe. It was not a decision that you could have made consciously."



## **Scripting Opportunity**

?

"What do you remember about what happened? What keeps echoing in your mind?"







Supporting Staff in Trauma



# Trauma-Informed Supervision & Leadership

- Create safety with clear expectations
- Co-create ground rules for meetings
- Model fairness, reliability, trustworthiness
- Respect and welcome differences
- Keep trauma in mind
- Be aware of power differentials
- Appropriately use authority of the role

Safety.

Fairness.

Respect.

Awareness.



# Trauma-Informed Leader's Intervention Goals



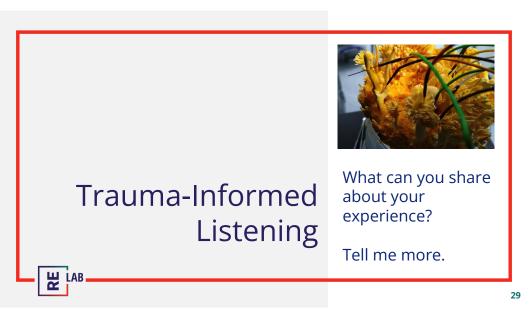
You: Realize. Recognize. Respond.



Them: Regulate. Relate. Reason.



Trauma-informed leaders understand this.





Now, what about you?



# Supervisor Trauma

Secondary Trauma Vicarious Trauma Moral Injury Compassion Fatigue



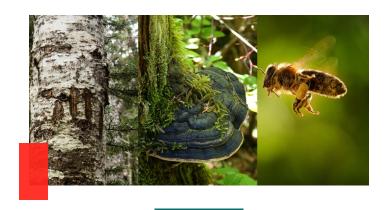
Take time. Find balance. Separate. Limit.

#### Our Paired Exercise

- Goal: To listen to lived experience, and gently inquire, but mostly to LISTEN authentically and intently.
- First "Listener": Ask an open-ended question and LISTEN
  - ☐ Few interruptions, few follow up questions.
  - □ You are not problem solving. You are hearing.
- First "Sharer": Talk about the experience you chose
  - □ It's your time --- use it.
- Switch roles and repeat.



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Find your place in the public health ecosystem so it thrives, and you do too!

#### THANK YOU!

**Questions? Comments?** Interested in more trainings?

Contact our team!

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