



November 30, 2023

City of Marionville

RE: Residential Waste Removal Services

Dear Marionville Resident,

We are proud to announce that Green For Life Environmental, also known as GFL, has been awarded the contract for servicing the residents of the City of Marionville for waste removal services.

Residents should notice few, if any, change in the trash removal services other than the GFL 96-gallon cart being a different color, collection truck performing services will be a different color, and the scheduled day for waste **pickup will change to Monday**. We respectfully ask that all carts to be serviced be placed at the streetside by 6:00 am on Monday morning, or the night before service, if that is easiest for each home. You can expect the actual time of service to vary slightly as the GFL driver becomes more accustomed to the City routing but it will become more uniform after the first couple of weeks as we learn the best routing to service each resident.

The City of Marionville will still be the main contact for City Residents and the City Staff has specific contacts with GFL to make certain all residents are serviced as needed. Additional carts can be requested through City Hall. GFL is coordinating with the previous service provider to implement a transition in trash services without unnecessary disruption to the Community at large.

GFL observes three major Holidays as “non-working days” for our drivers, i.e., Thanksgiving, Christmas, and New Year’s Day. **Should any of these three observed Holidays occur on your Monday service day, the pickup schedule will occur one day later than normal, i.e., Monday delayed until Tuesday for that week only.** Our commitment is that each resident should receive a pickup service once each week as promised.

Residential carts / containers shall be delivered sometime during the week of December 18th through the 22nd^h with the first scheduled service to be performed January 2nd, Tuesday, because January 1st was a Holiday and trucks will operate one day later than normal. Please have your cart streetside for pickup. Carts are being delivered early in the event the current provider removes their equipment earlier than anticipated, plus, this allows GFL the opportunity to fine tune and address discrepancies or placement issues.

Thank you for the opportunity to be of service to the Citizens of Marionville!

Staff & Management
GFL

Max Murray
Municipal Representative.

Residential Waste Collection in the City of Marionville

Informational Guide



1. Cart must be within 3 feet of City Curbside as indicated by picture. If no curbing exists, please place on the "closest to street" flat area but not in the driving right-of-ways.
2. Cart must be 3 feet from other objects that might be damaged during service; fences, mail boxes, vehicles, etc...
3. Carts should be set out for service by 6:00 am on the scheduled route day.
4. Standard service is for GFL Cart only; bags, boxes, and customer owned containers will not be picked up.
5. For residents having more trash than the cart will hold, additional carts are available at a minimal charge, please contact City Hall.
6. Cardboard boxes should be cut down to fit within GFL cart. Large plastic containers should be cut up or smashed to allow more disposal space in the cart supplied.
7. Residents with "extra" trash or bulky items can call GFL and arrange for a special pickup with costs determined by type and amount of extra waste with billing to the individual Resident.
8. GFL's normal service day for residential waste service will be on Mondays, unless that is a scheduled Holiday (New Year's Day, Thanksgiving, or Christmas).

Please have all carts at the curbside prior to 6:00 a.m.