

**To: McKean County Residents**  
**From: McKean County Commissioners**  
**Date: April 8, 2022**  
**Re: County Broadband Project and Improved Availability of High-Speed Internet**

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Lack of high-speed internet is a problem that impacts many of McKean County's residents and businesses. To address this problem, the County has been building a fixed wireless network to improve access to high speed internet for unserved and underserved residents and businesses in the County. Based on the projected service area of the County's fixed wireless network, we believe that internet service may now be available to you.

A map of the projected service area for the County's network is included in this mailing for your review. The areas identified on this service area map are all projected to have speeds of at least 25 mbps download and 3 mbps upload with some areas projected to have speeds as high as 100 mbps download and 10 mbps upload.

The County has entered into an agreement with SkyPacket Networks to be the first Internet Service Provider to use the County's network to provide internet service to residents of the County. If you are interested in connecting to the County's network, please contact SkyPacket for more details about the plans they have available. There is the potential that other providers may also service your area or that other providers will partner with the County to utilize the County's network in the future. Residents are encouraged to research the options available to them and choose the best provider and plan for their needs.

Information about the Affordable Connectivity Program through the FCC is also included in this mailing. This program provides qualifying residents with assistance of up to \$30/month to help with the costs of their internet service. A fact sheet from the FCC providing information about the program is attached and a list of participating providers serving McKean County is included in the table at the bottom of this letter. To participate in the Affordable Connectivity Program, you must submit an application (available at [ACPBenefit.org](http://ACPBenefit.org)) and contact a qualifying internet service provider with service in your area to sign up. SkyPacket Networks, the ISP using the County's network to provide service is a participating provider for this program.

The County is excited about this project and the opportunity it presents for the County's residents. We are continuing to work on this problem and have identified additional areas for future projects which will be completed once funding becomes available. Please complete the enclosed survey to provide the County with additional information as we move this project forward. Updates about this project will be posted to the Broadband section of the McKean County Website ([www.mckeancountypa.org](http://www.mckeancountypa.org)).

Sincerely,

Thomas F. Kreiner

Carol E. Duffy

Clifford D. Lane

**Affordable Connectivity Program Providers Serving McKean County**

Broadband Provider Name	Phone Number	Consumer Website URL
Armstrong Telecommunications, Inc.	1-800-734-1146	<a href="http://www.armstrongonewire.com">www.armstrongonewire.com</a>
Breezeline	888-536-9600	<a href="https://www.breezeline.com">https://www.breezeline.com</a>
Comcast Cable Communications, LLC	1-800-XFINITY	<a href="http://www.xfinity.com/EBB">http://www.xfinity.com/EBB</a>
CSC Holdings, LLC	877-794-2724	<a href="http://www.optimum.net">www.optimum.net</a> or <a href="http://www.suddenlink.com">www.suddenlink.com</a>
Earthlink, LLC	888-327-8454	<a href="http://www.earthlink.net/internet/#/">www.earthlink.net/internet/#/</a>
Hughes Network Systems, LLC	844-737-2700	<a href="http://www.hughesnet.com">www.hughesnet.com</a>
Skypacket Networks, Inc	1-800-214-9060	<a href="https://skypacket.net/">https://skypacket.net/</a>
Spectrum	866-980-3107	<a href="http://www.spectrum.com">www.spectrum.com</a>
T-Mobile USA, Inc.	1-800-937-8997	<a href="https://www.t-mobile.com/customers/emergency-broadband-benefit">https://www.t-mobile.com/customers/emergency-broadband-benefit</a>
Tri-Co Connections, LLC	1-833-822-2010	<a href="http://www.tricoconnections.com/">www.tricoconnections.com/</a>
Verizon Pennsylvania LLC	1-800-837-4966	<a href="http://www.verizon.com">www.verizon.com</a>
Windstream Communications, LLC	866-445-8084	<a href="http://www.windstream.com/covid-relief">www.windstream.com/covid-relief</a>