



CITY OF MYRTLE BEACH SERVICES & INFORMATION DIRECTORY

Type of Service	Department Responsible	Email Address(es)	Telephone Number(s)
Abandoned Vehicles on Private Property	Planning & Zoning Department	Ron Gary, rgary@cityofmyrtlebeach.com	(843) 918-1198
Addressing & Street Names	Planning & Zoning Department	Preston Janco, pjanco@cityofmyrtlebeach.com Cameron Armstrong, carmstrong@cityofmyrtlebeach.com	(843) 918-1059 (843) 918-1075
After Hours Litter & Emergency Response (ALERT)	Public Works Department	After 4:00 p.m.	(843) 450-1698
Animal Control (MBPD)	Myrtle Beach Police Department	Steven Trott, strott@cityofmyrtlebeach.com Rebecca Ewing, rewing@cityofmyrtlebeach.com	(843) 918-1382
Beach Patrol	Myrtle Beach Fire and Police Departments	Brian J. Mitchell, bmitchell@cityofmyrtlebeach.com Kevin Larke, klarke@cityofmyrtlebeach.com	Non-Emergency Concerns (843) 918-1382 Emergency Concerns 9-1-1

Building Code	Construction Services Department	Patrick Ryan, pryan@cityofmyrtlebeach.com	(843) 918-1193
Building Inspections	Construction Services Department		(843) 918-1111
Building Permits	Construction Services Department	planreviewer@cityofmyrtlebeach.com	(843) 918-1111
Business Incentives	Downtown Development Office	Devin Parks, dparks@cityofmyrtlebeach.com	(843) 918-1055
Business Licenses	Financial Services Department	buslic@cityofmyrtlebeach.com	(843) 918-1200
Business Loitering Program	Myrtle Beach Police Department	Stephanie Parran, sparran@cityofmyrtlebeach.com	(843) 918-1810
Chapin Memorial Library	Parks, Recreation & Sports Tourism Department	info@chapinlibrary.org	(843) 918-1275
City Asset Audits & Accidents	Insurance & Risk Services	Val Rosser, Director, vrosser@cityofmyrtlebeach.com	(843) 918-1007
City Clerk & Volunteer Board Inquiries	City Manager's Office	Jennifer Adkins, City Clerk, jadkins@cityofmyrtlebeach.com	(843) 918-1004
City Council	Myrtle Beach City Council	dearcitycouncil@cityofmyrtlebeach.com	(843) 918-1004
City Manager's Office	City Manager's Office	Jonathan "Fox" Simons, City Manager, fsimons@cityofmyrtlebeach.com Brian Tucker, Assistant City Manager, btucker@cityofmyrtlebeach.com	(843) 918-1012
Clerk of Court	Municipal Court	Amy Sutter, Clerk of Court, asutter@cityofmyrtlebeach.com	(843) 918-1356

Construction Services, Permit & Plan Review Questions	Construction Services Department	planreviewer@cityofmyrtlebeach.com	(843) 918-1111
Convention Center Services	Myrtle Beach Convention Center	Brian Monroe, Director, bmonroe@cityofmyrtlebeach.com	(843) 918-1225
Crabtree Memorial Gymnasium	Parks, Recreation & Sports Tourism Department	Lauren Wolf, lwolf@cityofmyrtlebeach.com Ryan Caputo, rcaputo@cityofmyrtlebeach.com Holly Lee, hlee@cityofmyrtlebeach.com	(843) 918-2359 (843) 918-1497 (843) 918-2294
Debris Collection	Public Works Department	Monica Vereen, mvereen@cityofmyrtlebeach.com	(843) 918-2160
Diversity, Equity & Inclusion (DEI) Services & Information	Diversity, Equity & Inclusion Office	Kelvin Waites, Director, kwaites@cityofmyrtlebeach.com	(843) 918-1016
Downtown Master Plan Progress & Information	Downtown Development Office	Devin Parks, dparks@cityofmyrtlebeach.com	(843) 918-1055
Drainage System Maintenance	Public Works Department		(843) 918-2000
Emergency Operations Center – Emergency Management Division	Myrtle Beach Fire Department	Travis Glatki, tglatki@cityofmyrtlebeach.com	(843) 918-2319
Employee Benefits & Safety	Insurance & Risk Services	Val Rosser, Director, vrosser@cityofmyrtlebeach.com	(843) 918-1007
Engineering Division – Sign, Signal & Pavement Marking Inquires	Public Works Department	Curtis Canady, pccanady@cityofmyrtlebeach.com	(843) 918-2000

Engineering Division – Water & Sewer Impact and Water Meter Fees	Public Works Department	John C. Johnson, johnjohnson@cityofmyrtlebeach.com Mitch Combs, mcombs@cityofmyrtlebeach.com	(843) 918-2000
Facility Rentals	Parks, Recreation & Sports Tourism Department	https://www.myrtlebeachprst.com/	(843) 918-1188
Fire Department Administration	Myrtle Beach Fire Department	Tom Gwyer, Chief, tgwyer@cityofmyrtlebeach.com	(843) 918-1192
Fire Department Emergency Medical Services	Myrtle Beach Fire Department	Brad Kempf, bkempf@cityofmyrtlebeach.com	(843) 918-1106
Fire Department Training	Myrtle Beach Fire Department	Vince Bettinazzi, vbettinazzi@cityofmyrtlebeach.com	(843) 918-2245
Fire Marshal	Myrtle Beach Fire Department	James Clement, jclement@cityofmyrtlebeach.com	(843) 918-1109
Floodplain Plan Review & Information	Construction Services Department	Emily Hardee, ehardee@cityofmyrtlebeach.com	(843) 918-1163
Freedom of Information Act (FOIA) Requests	Public Information Department	Mark Kruea, Director, mkruea@cityofmyrtlebeach.com	(843) 918-1014
General Robert H. Reed Recreation Center	Parks, Recreation & Sports Tourism Department	David Gleaton, dgleaton@cityofmyrtlebeach.com Ryan Caputo, rcaputo@cityofmyrtlebeach.com Holly Lee, hlee@cityofmyrtlebeach.com	(843) 918-2382 (843) 918-1476 (843) 918-2294
Hazards, Safety & Loss Control	Insurance & Risk Services Department	Val Rosser, Director, vrosser@cityofmyrtlebeach.com	(843) 918-1007

Resources for Homeless Individuals of South Carolina			Call 2-1-1
Hospitality Fee & Accommodations Tax Information	Financial Services Department	buslic@cityofmyrtlebeach.com	(843) 918-1200
Human Resources & Employment Inquiries	Human Resources Department	Kathy Berlinghoff, Director, kberlinghoff@cityofmyrtlebeach.com	(843) 918-1113
Infrastructure Concerns & Maintenance	Public Works Department	Chris Miller, camiller@cityofmyrtlebeach.com	(843) 918-2023 <i>(office)</i> (843) 457-8006 <i>(mobile)</i>
Mary C. Canty Recreation Center	Parks, Recreation & Sports Tourism Department	Docshee Moore, docmoore@cityofmyrtlebeach.com Ryan Caputo, rcaputo@cityofmyrtlebeach.com Holly Lee, hlee@cityofmyrtlebeach.com	(843) 918-1465 <i>(office)</i> (843) 360-7191 <i>(mobile)</i> (843) 918-1476 (843) 918-2294
Mosquito Control Spraying Services	Public Works Department		(843) 918-2000
Myrtle's Market & Myrtle Beach Train Depot	Parks, Recreation & Sports Tourism Department	Adreanna Wilson, awilson@cityofmyrtlebeach.com	(843) 918-4906
Neighborhood Services Department	Neighborhood Services Department	Mary "Cookie" Goings, Director, mgoings@cityofmyrtlebeach.com April Johnson, ajohnson@cityofmyrtlebeach.com Matthias Grissett, mgrissett@cityofmyrtlebeach.com	(843) 918-1066 (843) 918-1061 (843) 918-1056
Neighborhood Watch Groups	Myrtle Beach Police Department	Stephani James, sjames@cityofmyrtlebeach.com	(843) 918-1806

Non-Profit Partners & Resources	Associated Charities (Clothing)	(843) 488-6321
	Christian Mission Outreach Food Pantry	(843) 444-5580
	Coastal Recovery Center	(843) 449-6261
	Community Kitchen of Myrtle Beach	(843) 444-9383
	ECHO Housing	(843) 213-1798
	Family Justice Center	(843) 445-2583
	Grand Strand Humane Society	(843) 457-3139
	Habitat for Humanity of Horry County	(843) 650-8815
	Helping Hand of Myrtle Beach Food Pantry	(843) 448-8451
	Home Alliance Housing	(843) 712-2772
	Low Country Food Bank	(843) 747-8147, ext. 100
	New Directions Emergency Shelter	(843) 945-4902
	Project Lifesaver	(757) 546-5502
	Rape Crisis Center	(843) 448-7273
	SCDHEC: SNAP and WIC Programs	(843) 448-8407
	SC Department of Mental Health Statewide 24/7 Crisis Number	(844) 724-6737
SC Department of Motor Vehicles	(843) 448-9957	
SC Department of Social Services	(843) 366-1600	

		<p>SC Victim Assistance Network</p> <p>Social Security Cards</p> <p>United Way of Horry County</p>	<p>(803) 750-1200</p> <p>(888) 577-6601</p> <p>(843) 347-5195</p>
Opioid Response Program & Community Support Team	Myrtle Beach Fire Department	<p>Michelle Smith, Director, mlsmith@cityofmyrtlebeach.com Jude Bauccio, jbauccio@cityofmyrtlebeach.com Robert Meaney, rmeaney@cityofmyrtlebeach.com</p>	(843) 918-1601
Parks and Playgrounds	Parks, Recreation & Sports Tourism Department	<p>J.C. Blackhurst, jblackhurst@cityofmyrtlebeach.com Dustin Jordan, Director, dustin.jordan@cityofmyrtlebeach.com</p>	<p>(843) 918-2390</p> <p>(843) 918-1187</p>
Pepper Geddings Recreation Center	Parks, Recreation & Sports Tourism Department	<p>Chris Millsaps, cmillsaps@cityofmyrtlebeach.com Ryan Caputo, rcaputo@cityofmyrtlebeach.com Holly Lee, hlee@cityofmyrtlebeach.com</p>	<p>(843) 918-2280</p> <p>(843) 918-1476</p> <p>(843) 918-2294</p>
Planning Services & Applications: Subdivisions, Rezoning and Annexations	Planning & Zoning Department	<p>Kelly Mezzapelle, kmezzapelle@cityofmyrtlebeach.com Cameron Armstrong, carmstrong@cityofmyrtlebeach.com Preston Janco, pjanco@cityofmyrtlebeach.com</p>	<p>(843) 918-1073</p> <p>(843) 918-1075</p> <p>(843) 918-1059</p>
Police Department Administration	Myrtle Beach Police Department	<p>Amy Prock, Chief, astanley@cityofmyrtlebeach.com</p>	(843) 918-1382

Police Department's Mental Health and Addiction Support Partner	Myrtle Beach Police Department	Sachi Baird, sbaird@cityofmyrtlebeach.com	(843) 918-1541
Police Department's LGBTQ+ Contacts	Myrtle Beach Police Department	Shannon Castle, scastle@cityofmyrtlebeach.com Brittany Southerland, bsoutherland@cityofmyrtlebeach.com	(843) 918-1571 (843) 918-1975
Police Department's Non-Emergency Calls	Myrtle Beach Police Department		Non-Emergency Concerns (843) 918-1382 Emergency Concerns 9-1-1
Property Maintenance Code Enforcement	Construction Services Department	propertym@cityofmyrtlebeach.com	(843) 918-1194
Procurement Division (Contractors & Vendors)	Financial Services Department	Ann Sowers, asowers@cityofmyrtlebeach.com	(843) 918-2170
Public Safety Radio Communications	Myrtle Beach Fire Department	Scott Wishard, swishard@cityofmyrtlebeach.com	(843) 918-1394
Recreation Program Registration	Parks, Recreation & Sports Tourism Department	https://www.myrtlebeachprst.com/	
Residential Parking Decals & Parking Meters	Reef Parking	Steve Robertson, steve.robertson@reefparking.com	(843) 626-7275
Rights-of-Way Maintenance	Parks, Recreation & Sports Tourism Department	Chad Hudson, chudson@cityofmyrtlebeach.com	(843) 918-2412
Rivers Lynch Tennis Center	Parks, Recreation & Sports Tourism Department	Brad Anderson, banderson@cityofmyrtlebeach.com Tony Payne,	(843) 918-2441 (843) 918-1497

		tpayne@cityofmyrtlebeach.com Holly Lee, hlee@cityofmyrtlebeach.com	(843) 918-2294
SC 2-1-1 Resources (Food, Housing, Utilities, Clothing, Household Needs, Transportation, Education, Employment, Income Support, Mental Health, Financial Counseling, Substance Abuse, Senior Services, Health Care, Disability, Veterans, Homeless Services, Prescription Assistance, Childcare, Children/Maternity Services, Trafficking, Re-Entry Services, Runaway Children Services and Suicide and Crisis Services)	United Way		2-1-1 or (866) 892-9211
Solid Waste & Recycling Collection Services	Public Works Department	Monica Vereen, mvereen@cityofmyrtlebeach.com	(843) 918-2160
Special Events	Parks, Recreation & Sports Tourism Department	Troy Marron, tmarron@cityofmyrtlebeach.com	(843) 918-2338
Sports Tourism	Parks, Recreation & Sports Tourism Department	Tim Huber, thuber@cityofmyrtlebeach.com	(843) 918-2278
Street Division – Paving, Potholes, Sidewalks & Drainage Inquiries	Public Works Department	Eric Norris, enorris@cityofmyrtlebeach.com	(843) 918-2018

Third Party Claims	Insurance & Risk Services Department	Val Rosser, Director, vrosser@cityofmyrtlebeach.com	(843) 918-1007
Trade Permits & Master Trade Cards	Construction Services Department		(843) 918-1111
Traffic Signals, Signs & Road Markings	Public Works Department	Curtis Canady, pccanady@cityofmyrtlebeach.com	(843) 918-2028
Tree Protection/Landscape	Planning & Zoning Department	Charles Rowe, crowe@cityofmyrtlebeach.com Matthew Brooks, mbrooks@cityofmyrtlebeach.com	(843) 918-1179 (843) 918-1166
Utility Billing & Payments	Financial Services Department	mutilpay@cityofmyrtlebeach.com	(843) 918-1212
Victim Advocate Services	Victim Advocate Division		(843) 918-1372
Water Service Requests (New Utility Customers or Termination Requests)	Financial Services Department	mutilpay@cityofmyrtlebeach.com	(843) 918-1212
Water Issues	Public Works Department	Ralph Lugo, rlugo@cityofmyrtlebeach.com	(843) 918-2000
Wastewater Issues	Public Works Department	Dondi Riley, dondiriley1@cityofmyrtlebeach.com	(843) 918-2000
Zoning Code, Signage, Lighting & Awnings	Planning & Zoning Department	Charles Rowe, crowe@cityofmyrtlebeach.com Matthew Brooks, mbrooks@cityofmyrtlebeach.com	(843) 918-1179 (843) 918-1166