

What is MLS?

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MLS is a priority, a mindset, a simple approach to be more productive and efficient in organizations, divisions, departments or leading a group of people. In theory, MLS is the foundation for human potential, and it stands for Manage, Lead and Supervise.

Manage is the focus and improvement of processes and procedures. Every organization has them, from government, non-profits to coaching and business. Processes and procedures are a necessity for compliance, operational needs, and continuous improvement.

Lead is the ability to influence others to meet specific needs, goals, and objectives. The important part of Lead is to influence with good intentions, and one must lead unselfishly with the interest of the organization, division, department or group at the forefront.

Finally, **Supervise** is all about people, their needs and wants, interpersonal relationships, motivations, and conflicts. Supervise is essentially people skills, and it is becoming more critical to the health of any organization.

As technology and the global economy continue to shape the workplace — leaders, managers, and supervisors should not only recognize the significance of MLS but always strive to improve their MLS abilities. The proper management of organizations through processes and procedures is a necessity; supervision of people is increasingly important, and good leadership is a must.