# EMPLOYEE BENEFIT HIGHLIGHTS





### **Benefit News For 2024**

We are pleased to announce that the Sarasota County Sheriff's Office will be offering pet insurance as well as group auto, motorcycle, boat, RV and personal excess liability insurance. These are group products which are offered at a discount directly through MetLife and Farmers Insurance. You will notice these new offerings will be highlighted on Bentek, our online benefits enrollment system.

Please take notice of the new TV screens hanging in the common areas of each building. Moving forward, we will be communicating new and important information related to your employee benefits and wellness programs. Please pause and take a few minutes to stay up-to-date and educated. You won't want to miss out on tips, challenges and announcements.

For only the 2nd time in 6 years there will be a small increase in premiums this year due to continued rising costs of healthcare, however, the Sheriff is mindful of the impact to the employee and retiree contributions and has absorbed a majority of the increase. We've also enhanced the dental benefits to provide more coverage for you on a yearly basis. The annual maximum per person is increasing from \$1,750 to \$2,000. The orthodontia lifetime maximum has also been increased and the plan is now structured with four (4) annual cleanings as well as coverage for dental implants

We are currently exploring two very exciting opportunities in the benefits and wellness arena. The first is a no cost onsite mobile clinic that will provide primary care services to all employees, their dependents ages 16+ and retirees covered under a health insurance plan. The second is a collaboration with Resilient Retreat, a progressive, local non-profit organization that builds programs centered around the needs of first responders and survivors of trauma. The focus is to help improve the mental and physical well-being of those who serve the community. They have a beautiful new retreat campus in east Sarasota County. Please stay tuned for additional information on these new opportunities in the coming months.



## **Contact Information**

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	Human Resources Bureau	Kari Legg, HR Specialist	Phone: (941) 861-4157
	Aetna On-Site Representative	Glendy Alvarez	Phone: (941) 861-4893   Email: alvarezg4@aetna.com
	Online Benefit Enrollment	Bentek Support	Customer Service: (888) 5-Bentek (523-6835) Email: support @mybentek.com   www.mybentek.com/sarasotasheriff
-	Medical Insurance	Aetna	Customer Service: (866) 983-0110 www.aetna.com
$\langle \cap$	Prescription Drug Coverage & Mail-Order Program	Aetna RX Home Delivery	Customer Service: (888) 792-3862 www.aetna.com
	Specialty Pharmacy	Prudent Rx	Customer Service: (800) 578-4403 www.prudentrx.com
	Mobile Clinic	WalkonClinic	Customer Service: (833) 633-7276 www.walkonclinic.as.me
6	Telehealth	Teladoc	Customer Service: (855) 835-2362 www.teladoc.com
	Behavioral Health Support	Aetna AbleTo	Customer Service: (844) 330-3648 www.aetna.com
HRA=	Health Reimbursement Account	Aetna	Customer Service: (866) 983-0110 www.aetna.com
•	Dental Insurance	Aetna	Customer Service: (877) 238-6200 www.aetna.com
	Vision Insurance	Superior Vision	Customer Service: (800) 507-3800 www.superiorvision.com
FSA	Flexible Spending Accounts	P&A Group	Customer Service: (800) 688-2611 www.padmin.com
	Basic Life and AD&D Insurance	The Standard	Customer Service: (800) 628-8600 www.standard.com
	Voluntary Life and AD&D Insurance	The Standard	Customer Service: (800) 628-8600 www.standard.com
<b>~</b>	Long Term Disability Insurance	The Standard	Customer Service: (800) 628-8600 www.standard.com
	Employee Assistance Program	CuraLinc	Customer Service: (800) 490-1585 www.supportlinc.com
۲	Supplemental Insurance	Allstate Benefits	Customer Service: (800) 521-3535 www.allstatebenefits.com/mybenefits
	Legal Insurance	LegalShield	Customer Service: (800) 729-7998 www.legalshield.com
•T•	ID Theft Insurance	Allstate Identity Protection	Customer Service: (800) 789-2720 www.myaip.com
*	Pet Insurance	MetLife	Customer Service: (800) 438-6388 www.metlifepetinsurance.com
	Farmers Insurance Offerings	Farmers Insurance	Customer Service: (800) 438-6381 www.Farmers.com
•	Claims, Billing & Benefit Assistance	Gehring Group	Customer Service: (800) 244-3696 Email: sarasotasheriff@gehringgroup.com



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This booklet is merely a summary of employee benefits. For a full description, refer to the plan document. Where conflict exists between this summary and the plan document, the plan document controls. Sarasota County Sheriff's Office reserves the right to amend, modify or terminate the plan at any time. This booklet should not be construed as a guarantee of employment.





### Introduction

The Sarasota County Sheriff's Office provides group insurance benefits to eligible employees. The Employee Benefit Highlights Booklet provides a general summary of the benefit options as a convenient reference. Please refer to the Sheriff's Office Personnel Policies and/or Certificates of Coverage for detailed descriptions of all available employee benefit programs and stipulations therein. If an employee requires further explanation or needs assistance regarding claims processing, please refer to the customer service phone numbers under each benefit description heading or contact Human Resources for further information.

#### **On-Site Aetna Representative**

The Sarasota County Sheriff's Office provides an Aetna on-site representative, Glendy Alvarez who is available to assist with any questions or issues employees may have regarding Aetna's medical, pharmacy, dental, or EAP plans. Glendy is available via phone and email. Her normal schedule is Monday through Friday, 8:30am - 5:00pm.

In order to assist members throughout the agency, Glendy will travel to different locations several times a month. There is a calendar located on SharePoint that will also have Glendy's schedule and locations. Look for "Aetna Representative" on the right hand side of the SharePoint Homepage. If employees have questions and are unable to stop by and see the representative, please feel free to reach her at extension 14893.

This booklet contains benefit information for the 2024 plan year. The Open Enrollment Period for those employees who wish to make changes to these plans will be 10/23/2023 to 11/06/2023.

### **Online Benefit Enrollment**

The Sheriff's Office provides employees with an online benefits enrollment platform through Bentek's Employee Benefits Center (EBC). The EBC provides benefit-eligible employees the ability to select or change insurance benefits online during the annual Open Enrollment Period, New Hire Orientation, or for Qualifying Life Events.

Accessible 24 hours a day, throughout the year, employees may log in and review comprehensive information regarding benefit plans, and view and print an outline of benefit elections for employee and dependent(s). Employee also has access to important forms and carrier links, can report qualifying life events and review and make changes to Life insurance beneficiary designations.



#### To Access the Employee Benefits Center:

#### Log on to www.mybentek.com/sarasotasheriff

**Please Note:** Link must be addressed exactly as written. Due to security reasons, the website cannot be accessed by Google or other search engines.

- Sign in using a previously created username and password or click "Create an Account" to set up a username and password.
- ✓ If employee has forgotten username and/or password, click on the link "Forgot Username/Password" and follow the instructions.
- ✓ Once logged on, navigate using the Launchpad to review current enrollment, learn about benefit options, and make any benefit changes or update beneficiary designations.

For technical issues directly related to using the EBC, please call (888) 5-Bentek (523-6835) or email Bentek Support at support@mybentek.com, Monday through Friday during regular business hours 8:30am - 5:00pm.





To access Bentek using a mobile device, scan code.



### **Group Insurance Eligibility**



The Sheriff's Office insurance plan year is January I through December 31.

#### **Employee Eligibility**

Employees are eligible to participate in the Sheriff's Office insurance plans if they are full-time employees working a minimum of 30 hours per week. Coverage will be effective the first of the month following 30 days. For example, if an employee is hired on April 11, then the effective date of coverage will be June 1.

Retirees are eligible to continue medical, dental and vision coverage that was in effect at the time of retirement. The Sheriff's office will continue to offer a \$5,000 retiree Life insurance policy through The Standard. Please note, employee must make these elections at the time of retirement. If employee is currently retired and did not elect coverage at retirement, employee will be unable to elect it now or in the future. Retirees can only add or delete dependents to the coverages they elected at the time of retirement, as the result of a change of status, or during Open Enrollment.

#### **Separation of Employment**

If employee separates employment from the Sheriff's Office, insurance will continue through the end of month in which separation occurred. Medical, Dental, Vision, COBRA and FSA continuation of coverage may be available as applicable by law.

#### **Dependent Eligibility**

A dependent is defined as the legal spouse and/or dependent child(ren) of the participant or spouse. The term "child" includes any of the following:

- A natural child
   A stepchild
   A legally adopted child
- A newborn child (up to the age of 18 months) of a covered dependent (Florida)
- A child for whom legal guardianship has been awarded to the participant or the participant's spouse

#### **Dependent Age Requirements**

**Medical Coverage:** A dependent child may be covered through the end of the calendar year in which the child turns age 26. An overage dependent may continue to be covered on the medical plan to the end of the calendar year in which the child reaches age 30, if the dependent meets the following requirements:

- · Unmarried with no dependents; and
- A Florida resident, or full-time or part-time student; and
- Otherwise uninsured; and
- Not entitled to Medicare benefits under Title XVIII of the Social Security Act, unless the child is disabled.

**Dental Coverage:** A dependent child may be covered through end of calendar year in which child turns age 26.

**Vision Coverage:** A dependent child may be covered through the end of the calendar year in which child turns age 26.

**Voluntary Life:** A dependent child may be covered through end of the calendar year in which child turns age 26.

#### **Disabled Dependents**

Coverage for an unmarried dependent child may be continued beyond age 26 if:

- The dependent is physically or mentally disabled and incapable of self-sustaining employment (prior to age 26); and
- · Primarily dependent upon the employee for support; and
- The dependent is otherwise eligible for coverage under the group medical plan; and
- The dependent has been continuously insured

Proof of disability will be required upon request. Please contact Human Resources if further clarification is needed.

#### Deductions Related to "Over-Age" Dependents (Ages 27-30)

The IRS guidelines state that employee may not receive a tax advantage on any portion of premium paid related to an over-age (Non-Qualified) dependent. Employee insuring Over-Age Dependents will see the insurance premium deductions post-tax and should consult a tax advisor with any questions.

#### **Required Documentation**

All employees who have enrolled new dependents on either the health, dental or vision plans must supply documentation supporting their dependents. For a dependent spouse, employee will need a marriage certificate. For dependent child(ren), employee will need a birth certificate.



### **Qualifying Events and Section 125**

#### Section 125 of the Internal Revenue Code

Premiums for medical, dental, vision insurance, contributions to Flexible Spending Accounts (FSA), and/or certain supplemental policies are deducted through a Cafeteria Plan established under Section 125 of the Internal Revenue Code and are pre-taxed to the extent permitted. Under Section 125, changes to an employee's pre-tax benefits can be made ONLY during the Open Enrollment period unless the employee or qualified dependent(s) experience(s) a Qualifying Event and the request to make a change is made within 31 days of the Qualifying Event.

Under certain circumstances, employee may be allowed to make changes to benefit elections during the plan year, if the event affects the employee, spouse or dependent's coverage eligibility. An "eligible" Qualifying Event is determined by Section 125 of the Internal Revenue Code. Any requested changes must be consistent with and due to the Qualifying Event.

#### **Examples of Qualifying Events:**

- · Employee gets married or divorced
- Birth of a child
- Employee gains legal custody or adopts a child
- Employee's spouse and/or other dependent(s) die(s)
- Loss or gain of coverage due to employee, employee's spouse and/ or dependent(s) termination or start of employment
- An increase or decrease in employee's work hours causes eligibility or ineligibility
- · A covered dependent no longer meets eligibility criteria for coverage
- A child gains or loses coverage with other parent or legal guardian
- Change of coverage under an employer's plan
- Gain or loss of Medicare coverage
- Losing or becoming eligible for coverage under a State Medicaid or CHIP (including Florida Kid Care) program (60 day notification period)

#### IMPORTANT NOTES

If employee experiences a Qualifying Event, **Human Resources must be contacted within 31 days of the Qualifying Event** to make the appropriate changes to employee's coverage. Employee must furnish valid documentation supporting a change in status or "Qualifying Event". If approved, changes will be effective the first of the month following the Qualifying Event. Newborns are effective on the date of birth. Employee will be responsible for premiums back to the effective date of the change. Qualifying Events will be processed in accordance with employer and carrier eligibility policy. Beyond 31 days, requests will be denied and employee may be responsible, both legally and financially, for any claim and/or expense incurred as a result of employee or dependent who continues to be enrolled but no longer meets eligibility requirements.

**Note:** If employee needs to make an update due to a Qualifying Event, please contact HR Specialist, Kari Legg, at Ext. 14157 or via email at kari.legg@sarasotasheriff.org.

#### **Summary of Benefits and Coverage**

A **Summary of Benefits & Coverage (SBC)** for the Medical Plans is provided as a supplement to this booklet being distributed to new hires and existing employees during Open Enrollment. The summary is an important item in understanding employee's benefit options. A free paper copy of the SBC document may be requested or is also available as follows:

From:	Human Resources
Address:	6010 Cattleridge Blvd. Sarasota, FL 34232
Phone:	(941) 861-4157
Website URL:	www.mybentek.com/sarasotasheriff

The SBC is only a summary of the plan's coverage. A copy of the plan document, policy, or certificate of coverage should be consulted to determine the governing contractual provisions of the coverage. A copy of the group certificate of coverage can be reviewed and obtained by contacting Human Resources or downloading from Bentek Resource Center.

If there are any questions about the plan offerings or coverage options, please contact Human Resources at (941) 861-4157.

### Walk on Clinic

#### Sarasota County Sheriff's Office Walk on Clinic

The onsite mobile clinic is available Monday through Friday to all employees, their dependents ages 16+ and retirees covered under a health insurance plan at no additional cost. The clinic is administered by Walk On, a third-party vendor, providing convenient medical services for team members right at their workplace. Utilization is entirely voluntary. All visits with Walk on Clinic staff are completely confidential and no personal information is shared with the Agency.

#### Why choose the Walk on Clinic?

- ✓ Full range of primary care services available
- ✓ Online scheduling with dedicated 25-minute appointments
- ✓ 100% confidential and HIPAA compliant

#### What can be treated at the Walk on Clinic?

Walk on Clinic provides the care employees and dependent(s) (16+) need for many non-emergency illnesses.

Services include:

- ✓ Wellness exams
- ✓ Prescription refills
- ✓ Comprehensive blood work
- ✓ B12 injections
- ✓ Treatment for minor cuts and scrapes
- ✓ Covid testing
- ✓ Immunizations
- ✓ Preventive and sick visits
- Allergy testing and
- ✓ Many other services available

#### How to Access Care:

• Scan the QR code to Schedule an appointment.



- Schedule with the medical staff by using the online portal at www.walkonclinic.as.me
- Or by calling (833) 633-7276 and selecting the time and location that works best for you.

#### Walk on Clinic Hours of Operation

Monday	Headquarters 6:00am - 4:00pm	
Tuesday	Training 6am -10am Fleet 12pm - 4pm	
Wednesday	Courthouse/Corrections 6am - 4pm	
Thursday	Headquarters 6:00am - 4:00pm	
Friday	Courthouse/Corrections 6am - 4pm	

Customer Service: (833) 633-7276 | www.walkonclinic.as.me



### **Medical Insurance**

The Sheriff's Office offers medical insurance through Aetna to benefit-eligible employees and retirees. The costs per pay period for active employees and monthly costs for retirees are listed in the premium table on the following pages. For more detailed information about the medical plans, please refer to the carrier's Summary of Benefits and Coverage (SBC) document or contact Aetna's customer service.

### **Other Available Plan Resources**

Aetna offers all enrolled employees and dependents additional services and discounts through value added programs. For more details regarding other available plan resources, please contact Aetna's customer service at (866) 983-0110, or visit www.aetna.com

#### PrudentRx

As part of your prescription plan, the PrudentRx Copay Program allows you to obtain select specialty medications at no cost to you. That means \$0 out-of-pocket (00P) for any medications on your plan's exclusive Specialty Drug List when you fill by CVS Specialty®pharmacy. PrudentRx will work with manufacturers to get copay card assistance, and will manage enrollment and refills on your behalf.

Even if there is no copay card program for your medication, your cost will be \$0 for as long as you are enrolled in the program. Copay assistance is a process in which drug manufacturers provide financial support to patients by covering all or most of the patient cost share for **select medications**, in particular specialty medications. The PrudentRx Copay Program will help plan members receive copay assistance from drug manufacturers to reduce a member's cost share for eligible medications thereby 00P expenses.

Members currently taking one or more medications included in your plan's exclusive Specialty Drug List, will receive a welcome letter and phone call from PrudentRx that provides information about the program as it pertains to your medication. All eligible members will be automatically enrolled in The PrudentRx Copay Program, but you can choose to opt out of the program or obtain more information by calling 1-800-578-4403.

### Telehealth

Aetna provides access to telehealth services as part of the medical plan. Teladoc is a convenient phone and video consultation company that provides immediate medical assistance for many conditions.

The benefit is provided to all enrolled members. Registration is required and should be completed ahead of time. This program allows members 24 hours a day, seven (7) days a week on-demand access to affordable medical care via phone and online video consultations when needing immediate care for nonemergency medical issues. Telehealth should be considered when employee's primary care doctor is unavailable, after-hours or on holidays for non-emergency needs. Many urgent care ailments can be treated with telehealth, such as:

- ✓ Sore Throat
- ✓ Fever
- ✓ Headache ✓ Stomachache
- ✓ Cold And Flu✓ Allergies
  - ✓ Acne

✓ Rash

✓ UTIs And More

Telehealth doctors do not replace employee's primary care physician but may be a convenient alternative for urgent care and ER visits. For further information please contact Teladoc.

Teladoc | Customer Service: (855) 835-2362 | www.teladoc.com

### Aetna Behavioral Health AbleTo

AbleTo is a convenient program to help manage life's changes. Aetna has teamed up with AbleTo, a leading behavioral health care provider, to offer a convenient 8-week program offering counseling or coaching by phone or video. This benefit is provided through your Aetna Medical plan but it's not like traditional programs. It makes it easy to get the help you need, when you need it.

Meet face-to-face with a therapist and behavior coach using online video or simply talking on the phone, if you prefer. This saves you travel time and you choose the times that work best for you. During the day, in the evening or on weekends.

The goal is to make it easy for you to complete the program and to help you see that you are in control and can make healthy changes. For more information call AbleTo at (844) 330-3648.

> Aetna Behavioral Health AbleTo Customer Service: (844) 330-3648 | www.aetna.com

### Medical Insurance (Continued)

### **Employee Rates**

#### Medical Insurance – Aetna Choice POS II Plan

26 Payroll Deductions - Per Pay Period Cost

Tier of Coverage	Employer Premium Per Pay Period	Employee Premium Per Pay Period
Employee Only	\$374.71	\$67.00
Employee + Spouse	\$648.59	\$279.00
Employee + Child(ren)	\$617.42	\$266.00
Employee + Family	\$895.95	\$385.00

#### Medical Insurance – Aetna Choice POS II with HRA Plan

26 Payroll Deductions - Per Pay Period Cost

Tier of Coverage	Employer Premium Per Pay Period	Employee Premium Per Pay Period
Employee Only	\$288.26	\$51.00
Employee + Spouse	\$498.44	\$214.00
Employee + Child(ren)	\$474.51	\$204.00
Employee + Family	\$687.84	\$296.00

#### Medical Insurance – Aetna Choice POS II Plan Premium Reduction

26 Payroll Deductions - Per Pay Period Cost

Tier of Coverage	Employer Premium Per Pay Period	Employee Premium Per Pay Period
Employee Only	\$406.71	\$35.00
Employee + Spouse (1 Qual.)	\$680.59	\$247.00
Employee + Spouse (2 Qual.)	\$712.59	\$215.00
Employee + Children	\$649.42	\$234.00
Employee + Family (1 Qual.)	\$927.95	\$353.00
Employee + Family (2 Qual.)	\$959.95	\$321.00

#### Medical Insurance – Aetna Choice POS II with HRA Plan Premium Reduction

26 Payroll Deductions - Per Pay Period Cost

Tier of Coverage	Employer Premium Per Pay Period	Employee Premium Per Pay Period
Employee Only	\$320.26	\$19.00
Employee + Spouse (1 Qual.)	\$530.44	\$182.00
Employee + Spouse (2 Qual.)	\$562.44	\$150.00
Employee + Children	\$506.51	\$172.00
Employee + Family (1 Qual.)	\$719.84	\$264.00
Employee + Family (2 Qual.)	\$751.84	\$232.00



### Medical Insurance (Continued)

### **Retiree Rates**

#### Medical Insurance – Aetna Choice POS II Plan

Tier of Coverage	Employer Premium Per Month	<b>Retiree Premium Per Month</b>
Retiree Only	\$150.00	\$807.04
Retiree + Spouse	\$150.00	\$1,859.78
Retiree + Child(ren)	\$150.00	\$1,764.07
Retiree + Family	\$150.00	\$2,625.41

### Medical Insurance – Aetna Choice POS II with HRA Plan

Tier of Coverage	Employer Premium Per Month	Retiree Premium Per Month
Retiree Only	\$150.00	\$585.06
Retiree + Spouse	\$150.00	\$1,393.62
Retiree + Child(ren)	\$150.00	\$1,320.12
Retiree + Family	\$150.00	\$1,981.67

#### Medical Insurance – Aetna Choice POS II Plan Premium Reduction

Monthly Premium

Tier of Coverage	Employer Premium Per Month	Retiree Premium Per Month
Retiree Only	\$182.00	\$775.04
Retiree + Spouse (1 Qual.)	\$182.00	\$1,827.78
Retiree + Spouse (2 Qual.)	\$214.00	\$1,795.78
Retiree + Children	\$182.00	\$1,732.07
Retiree + Family (1 Qual.)	\$182.00	\$2,593.41
Retiree + Family (2 Qual.)	\$214.00	\$2,561.41

#### Medical Insurance – Aetna Choice POS II with HRA Plan Premium Reduction

Monthly Premium

Tier of Coverage	Employer Premium Per Month	<b>Retiree Premium Per Month</b>
Retiree Only	\$182.00	\$553.06
Retiree + Spouse (1 Qual.)	\$182.00	\$1,361.62
Retiree + Spouse (2 Qual.)	\$214.00	\$1,329.62
Retiree + Children	\$182.00	\$1,288.12
Retiree + Family (1 Qual.)	\$182.00	\$1,949.67
Retiree + Family (2 Qual.)	\$214.00	\$1,917.67

### **Aetna Choice POS II Plan At-A-Glance**

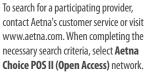
Network	Aetna Choice PO	Aetna Choice POS II (Open Access)		
Calendar Year Deductible (CYD)	In-Network	Out of Network*		
Single	\$500	\$1,000		
Family	\$1,000	\$2,000		
Coinsurance				
Member Responsibility	20%	40%		
Calendar Year Out-of-Pocket Limit				
Single	\$1,750	\$3,500		
Family	\$3,500	\$7,000		
What Applies to the Out-of-Pocket Limit?	Deductible, Coinsu	ırance, Copays, Rx		
Physician Services				
Primary Care Physician (PCP) Office Visit	\$20 Copay	40% After CYD		
Specialist Office Visit	\$40 Copay	40% After CYD		
Telehealth Services	\$20 Copay	40% After CYD		
Non-Hospital Services; Freestanding Facil	ity			
Clinical Lab (Blood Work)**	No Charge	40% After CYD		
X-rays	No Charge	40% After CYD		
Advanced Imaging (MRI, PET, CT)	20% After CYD	40% After CYD		
Outpatient Surgery in Surgical Center	20% After CYD	40% After CYD		
Physician Services at Surgical Center	20% After CYD	40% After CYD		
Urgent Care (Per Visit)	\$75 Copay	40% After CYD		
Hospital Services				
Inpatient Hospital (Per Admission)	20% After CYD	40% After CYD		
Outpatient Hospital (Per Visit)	20% After CYD	40% After CYD		
Physician Services at Hospital	20% After CYD	40% After CYD		
Emergency Room (Per Visit; Waived if Admitted)	\$300 Copay	\$300 Copay		
Mental Health/Alcohol & Substance Abuse	e			
Inpatient Hospital Services (Per Admission)	20% After CYD	40% After CYD		
Outpatient Services (Per Visit)	No Charge	40% After CYD		
Outpatient Office Visit	\$30 Copay	40% After CYD		
Prescription Drugs (Rx)				
Generic	\$9 Copay	50% Coinsurance After INN Copay		
Preferred Brand Name	20% Coinsurance (\$25 Min/\$40 Max Copay)	50% Coinsurance After INN Copay		
Non-Preferred Brand Name	40% Coinsurance (\$40 Min/\$55 Max Copay)	50% Coinsurance After INN Copay		
Hell Orden Dever (00. Dev Counch)	Generic: \$22.50 Copay			

Preferred: 20% (\$62.50 Min/\$100 Max Copay)

Non-Preferred: 40% (\$100 Min/\$137.50 Max Copay)

Not Covered

Mail Order Drug (90-Day Supply)



Locate a Provider



#### **Plan References**

**\*Out-Of-Network Balance Billing:** For information regarding out-of-network balance billing that may be charged by out-of-network providers, please refer to the Summary of Benefits and Coverage (SBC) document.

\*\*LabCorp or Quest Diagnostics are the preferred labs for bloodwork through Aetna. When using a lab other than LabCorp or Quest, please confirm they are contracted with Aetna's Choice POS II Open Access network prior to receiving services.



#### **Important Notes**

- The plan's deductible and outof-pocket limit accumulate on a calendar year basis (January 1- December 31).
- For Family Planning and Infertility Treatment including lab, radiology testing, counseling and surgical treatment, contact Aetna's customer service for pre-determination of benefits or refer to the Plan's documents.
- Preventive services are covered at 100%. Please see the Onsite Aetna Representative for further information on Preventive Services.







### Aetna Choice POS II with HRA Plan At-A-Glance



#### Locate a Provider

To search for a participating provider, contact Aetna's customer service or visit www.aetna.com. When completing the necessary search criteria, select Aetna Choice POS II (Open Access) network.



#### **Plan References**

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\*\*LabCorp or Quest Diagnostics are the preferred labs for bloodwork through Aetna. When using a lab other than LabCorp or Quest, please confirm they are contracted with the Aetna's Choice POS II (Open Access) network prior to receiving services.



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Network	Aetna Choice POS II (Open Access)	
Calendar Year Deductible (CYD)	In-Network	Out of Network*
Single	\$1,500	\$3,000
Family	\$3,000	\$6,000
Coinsurance		
Member Responsibility	20%	40%
Calendar Year Out-of-Pocket Limit		
Single	\$3,000	\$6,000
Family	\$6,000	\$12,000
What Applies to the Out-of-Pocket Limit?	ېور، ۵۰۵ Deductible, Co	
	Deductible, co	אווזטוומווכר, הא
Physician Services		
Primary Care Physician (PCP) Office Visit	20% After CYD	40% After CYD
Specialist Office Visit	20% After CYD	40% After CYD
Telehealth Services	20% After CYD	40% After CYD
Non-Hospital Services; Freestanding Facility		
Clinical Lab (Blood Work)**	20% After CYD	40% After CYD
X-rays	20% After CYD	40% After CYD
Advanced Imaging (MRI, PET, CT)	20% After CYD	40% After CYD
Outpatient Surgery in Surgical Center	20% After CYD	40% After CYD
Physician Services at Surgical Center	20% After CYD	40% After CYD
Urgent Care (Per Visit)	20% After CYD	40% After CYD
Hospital Services		
Inpatient Hospital (Per Admission)	20% After CYD	40% After CYD
Outpatient Hospital (Per Visit)	20% After CYD	40% After CYD
Physician Services at Hospital	20% After CYD	40% After CYD
Emergency Room (Per Visit; Waived if Admitted)	20% After CYD	20% After CYD
Mental Health/Alcohol & Substance Abuse		
Inpatient Hospital Services (Per Admission)	20% After CYD	40% After CYD
Outpatient Services (Per Visit)	20% After CYD	40% After CYD
Outpatient Office Visit	20% After CYD	40% After CYD
Prescription Drugs (Rx)		
Generic	\$9 Copay	50% Coinsurance After INN Copay
Preferred Brand Name	20% Coinsurance (\$25 Min/\$40 Max Copay)	50% Coinsurance After INN Copay
Non-Preferred Brand Name	40% Coinsurance (\$40 Min/\$55 Max Copay)	50% Coinsurance After INN Copay
Mail Order Drug (90-Day Supply)	Generic: \$22.50 Copay Preferred: 20% (\$62.50 Min/\$100 Max Copay) Non-Preferred: 40% (\$100 Min/\$137.50 Max Copay)	Not Covered



### **Health Reimbursement Account**

The Sheriff's Office provides employees who participate in the Aetna Choice POS II with HRA Plan, a Health Reimbursement Account (HRA) through Aetna. HRA monies are funded by the Sheriff's Office and can be used for any qualified medical expenses such as deductibles and coinsurance for physician services, hospital services, etc. The HRA monies provide tax-free funds to cover qualified out-of-pocket expenses incurred under the medical plan.

#### **HRA Funding Allotment**

HRA Funding for 2024 is as follows:

- > Employee Only: \$500
- > Employee + Spouse: \$1,000
- > Employee + Child(ren): \$1,000
- > Family: \$1,000
- HRA amounts will be prorated for new hires eligible outside Sheriff's Office annual Open Enrollment period.
- Funds may rollover each year as long as employee remains in the Aetna Choice POS II with HRA Plan, otherwise funds will be forfeited.

#### **How HRA Works**

Eligible health care claims are paid directly from the HRA fund by Aetna. Eligible expenses must be necessary for the diagnosis, treatment, cure, mitigation or prevention of a specific medical condition. Cosmetic expenses are not eligible. When employee incurs an eligible expense, Aetna will automatically debit the HRA to cover the cost of member responsibility. Covered service charges will be automatically paid until account funds are exhausted. For more information regarding eligible expense, visit Aetna online at www.aetna.com.

#### How to Check Available HRA Balance

Balance, activity and account history is available anytime online at www.aetna.com or by calling Aetna at (866) 983-0110.

#### Aetna | Customer Service: (866) 983-0110 | www.aetna.com



### **Dental Insurance**

### **Aetna Dental PPO Plan**

The Sheriff's Office offers dental insurance through Aetna to benefit-eligible employees and retirees. The costs per pay period for active employees and monthly costs for retirees are listed in the premium table below and a brief summary of benefits is provided on the following page. For more detailed information about the dental plan, please refer to the carrier's summary plan document or contact Aetna's customer service.

#### Employee Rates Dental Insurance – Aetna Dental PPO Plan 26 Pavroll Deductions - Per Pav Period Cost

Tier of Coverage	Employer Premium Per Pay Period	Employee Premium Per Pay Period	
Employee Only	\$23.49	\$0.00	
Employee + Spouse	\$23.49	\$28.79	
Employee + Child(ren)	\$23.49	\$28.79	
Employee + Family	\$23.49	\$38.64	

#### Retiree Rates Dental Insurance – Aetna Dental PPO Plan

**Monthly Premium** 

Tier of Coverage	Employer Premium Per Month	Retiree Premium Per Month
Retiree Only	\$0.00	\$50.89
Retiree+ Spouse	\$0.00	\$113.27
Retiree+ Child(ren)	\$0.00	\$113.27
Retiree + Family	\$0.00	\$134.61

#### **In-Network Benefits**

The Dental PPO plan provides benefits for services received from in-network and out-of-network providers. It is also an open-access plan which allows for services to be received from any dental provider without having to select a Primary Dental Provider (PDP) or obtain a referral to a specialist. The network of participating dental providers the plan utilizes is the Aetna Dental PPO network. These participating dental providers have contractually agreed to accept Aetna's contracted fee or "allowed amount." This fee is the maximum amount an Aetna dental provider can charge a member for a service. The member is responsible for a Calendar Year Deductible (CYD) and then coinsurance based on the plan's charge limitations.

#### **Out-of-Network Benefits**

Out-of-network benefits are used when member receives services by a nonparticipating Aetna Dental PPO provider. Aetna reimburses out-of-network services based on what it determines as the Usual, Customary, and Reasonable value (UCR). The UCR is defined as the most common charge for a particular dental procedure performed in a specific geographic area. If services are received from an out-of-network dentist, the member may be responsible for balance billing. Balance billing is the difference between Aetna's UCR and the amount charged by the out-of-network dental provider. Balance billing is in addition to any applicable plan deductible or coinsurance responsibility.

#### **Calendar Year Deductible**

The Dental PPO plan requires a \$50 individual or \$150 family deductible to be met for in-network or out-of-network services before most benefits will begin. The deductible is waived for preventive services.

#### **Calendar Year Benefit Maximum**

The maximum benefit the Dental PPO plan will pay for each covered member is \$2,000 for in-network and out-of-network services combined. All services, including preventive services accumulate toward the benefit maximum. Once the plan's benefit maximum is met, the member will be responsible for charges for the remainder of the calendar year.

#### Aetna | Customer Service: (877) 238-6200 | www.aetna.com

### **Aetna Dental PPO Plan At-A-Glance**

Network	Dental PPO/P	DN with PPO II
Calendar Year Deductible (CYD)	In-Network	Out-of-Network*
Per Member	\$	50
Per Family	\$1	50
Waived for Class I Services?	Ŷ	es
Calendar Year Benefit Maximum		
Per Member	\$2,	000
Class I Services: Diagnostic & Preventive Care		
Routine Oral Exam (2 Per Year)		
Routine Cleanings (4 Per Year)	Plan Pays: 100%	Plan Pays: 100% Deductible Waived (Subject to Balance Billing)
Complete X-rays (1 Every 3 Years)	Deductible Waived	
Bitewing X-rays (2 Sets Per Year)		
Class II Services: Basic Restorative Care		
Fillings		Plan Pays: 80% After CYD (Subject to Balance Billing)
Simple Extractions	Dian Drug 000/ After CVD	
Endodontics (Root Canal Therapy)	Plan Pays: 90% After CYD	
Periodontal Services		
Class III Services: Major Restorative Care		
Crowns		
Bridges		Plan Pays: 50% After CYD
Dentures	Plan Pays: 60% After CYD	
Anesthetics	Harrays. 0070 Miler erb	
Oral Surgery		
Implants		
Class IV Services: Orthodontia		
Lifetime Maximum	\$2,000	
Benefit (Dependent Child(ren) and Adults)	Plan Pays: 50% Deductible Waived	Plan Pays: 50% Deductible Waived (Subject to Balance Billing)



#### Locate a Provider

To search for a participating provider, contact Aetna's customer service or visit www.aetna.com. When completing the necessary search criteria, select **Dental PPO/PDN with PPO II** network.



#### Plan References

\*Out-Of-Network Balance Billing: For information regarding out-ofnetwork balance billing that may be charged by an out-of-network provider, please refer to the Out-of-Network Benefits section on the previous page.



#### Important Notes

- The plan's deductible and benefit maximum reset on a calendar year basis (January 1 through December 31)
- Each covered family member may receive up to four (4) routine cleanings per calendar year covered under the preventive benefit.
- For any dental work expected to cost \$200 or more, the plan will provide a "Pre-Determination of Benefits" upon the request of the dental provider. This will assist with determining approximate out-of-pocket costs should employee have the dental work performed.
- Waiting periods and age limitations may apply.
- Benefit frequency limitations may apply to certain services.



### Vision Insurance Superior Vision Plan

The Sheriff's Office offers vision insurance through Superior Vision to benefiteligible employees and retirees. The costs per pay period for active employees and monthly costs for retirees are listed in the premium table below and a brief summary of benefits is provided on the following page. For more detailed information about the vision plan, please refer to the carrier's summary plan document or contact Superior Vision's customer service.

20 rujion beddelions - rei ruji enoù eose			
Tier of Coverage Employee Premium Per Pay Period		Retiree Premium Per Month	
Employee Only	\$2.75	\$5.95	
Employee + Spouse	\$5.40	\$11.70	
Employee + Child(ren)	\$5.29	\$11.47	
Employee + Family	\$9.36	\$20.27	

**Vision Insurance - Superior Vision Plan** 

26 Payroll Deductions - Per Pay Period Cost

### In-Network Benefits

The vision plan offers employees, retirees and covered dependent(s) coverage for routine eye care, including eye exams, eyeglasses (lenses and frames) or contact lenses. To schedule an appointment, employee, retiree and covered dependent(s) may select any network provider who participates in the Superior Vision National network. At the time of service, routine vision examinations and basic optical needs will be covered as shown on the plan's schedule of benefits. Cosmetic services and upgrades will be additional if chosen at the time of the appointment.

#### **Out-of-Network Benefits**

Employee, retirees and covered dependent(s) may choose to receive services from vision providers who do not participate in the Superior Vision National network. When going out of network, the provider will require payment at the time of appointment. Superior Vision will then reimburse based on the plan's out-of-network reimbursement schedule upon receipt of proof of services rendered.

#### **Calendar Year Deductible**

There is no calendar year deductible.

#### **Calendar Year Out-of-Pocket Maximum**

There is no out-of-pocket maximum. However, there are benefit reimbursement maximums for certain services.

Superior Vision | Customer Service: (800) 507-3800 www.superiorvision.com

### **Superior Vision Plan At-A-Glance**

Network	Superior	Superior Vision National	
Services	In-Network	Out-of-Network	
Eye Exam	\$10 Copay	Up to \$33 Reimbursement	
Contact Lens Fit and Follow-up	\$30 Copay	Not Covered	
Frequency of Services			
Examination	One	One Per Plan Year	
Lenses	One	One Per Plan Year	
Frames	Every	Every Other Plan Year	
Contact Lenses	One	One Per Plan Year	
Lenses			
Single		Up to \$28 Reimbursement	
Bifocal	No Charge after \$15 Material Cop	Up to \$40 Reimbursement	
Trifocal		Up to \$53 Reimbursement	
Frames			
Allowance	\$150 Allowance After \$15 Material Copay	Up to \$70 Reimbursement	
Contact Lenses*			
Non-Elective (Medically Necessary)	No Charge	Up to \$210 Reimbursement	
Elective	\$135 Allowance	Up to \$100 Reimbursement	



#### Locate a Provider

To search for a participating provider, contact Superior Vision's customer service or visit www.superiorvision.com. When completing the necessary search criteria, select **Superior Vision National** network. Additional discounts available through select providers.

# \*

#### **Plan References**

\*Contact lenses are in lieu of spectacle lenses.



#### **Important Notes**

Member options, such as LASIK, UV coating, progressive lenses, etc. are not covered in full, but may be available at a discount.



### **Flexible Spending Accounts**

The Sheriff's Office offers Flexible Spending Accounts (FSA) administered through P&A Group. The FSA plan year is from January 1 to December 31.

If employee or family member(s) has predictable health care or work-related day care expenses, then employee may benefit from participating in an FSA. An FSA allows employee to set aside money from employee's paycheck for reimbursement of health care and day care expenses they regularly pay. The amount set aside is not taxed and is automatically deducted from employee's paycheck and deposited into the FSA. During the year, employee has access to this account for reimbursement of some expenses not covered by insurance. Participation in an FSA allows for substantial tax savings and an increase in spending power. Participating employee must re-elect the dollar amount to be deducted each plan year. There are two (2) types of FSAs:

Health Care FSA	Dependent Care FSA
This account allows participant to set aside up to an annual maximum of \$3,050. This money will not be taxable income to the participant and can be used to offset the cost of a wide variety of eligible medical expenses that generate out-of-pocket costs. Participating employee can also receive reimbursement for expenses related to dental and vision care (that are not classified as cosmetic). Examples of common expenses that qualify for reimbursement are listed below.	<ul> <li>This account allows participant to set aside up to an annual maximum of \$5,000 if single or married and file a joint tax return (\$2,500 if married and file a separate tax return) for work-related day care expenses. Qualified expenses include day care centers, preschool, and before/after school care for eligible children and dependent adults.</li> <li>Please note, if family income is over \$20,000, this reimbursement option will likely save participants more money than the dependent day care tax credit taken on a tax return. To qualify, dependents must be: <ul> <li>A child under the age of 13, or</li> <li>A child, spouse or other dependent who is physically or mentally incapable of self-care and spends at least eight (8) hours a day in the participant's household.</li> </ul> </li> </ul>
Please Note: The entire Health Care FSA election is available for use on the first day coverage is effective.	Please Note: Unlike the Health Care FSA, reimbursement is only up to the amount that has been deducted from participant's paycheck for the Dependent Care FSA.

#### A sample list of qualified expenses eligible for reimbursement include, but not limited to, the following:

- Prescription/Over-the-Counter Medications
- Menstrual Products
- ✓ Ambulance Service
- ✓ Chiropractic Care
- Dental and Orthodontic Fees
- ✓ Diagnostic Tests/Health Screenings

- ✓ Physician Fees and Office Visits
- ✓ Drug Addiction/Alcoholism Treatment
- ✓ Experimental Medical Treatment
- ✓ Corrective Eyeglasses and Contact Lenses
- Hearing Aids and Exams
- ✓ Injections and Vaccinations

- ✓ LASIK Surgery
- ✓ Mental Health Care
- ✓ Nursing Services
- Optometrist Fees
- ✓ Sunscreen SPF 15 or Greater
- ✓ Wheelchairs

Log on to http://www.irs.gov/publications/p502/index.html for additional details regarding qualified and non-qualified expenses.

### Flexible Spending Accounts (Continued)

#### **FSA Guidelines**

- Health Care FSA: The Health Care FSA is available to eligible employees and covers out-of-pocket medical, dental, and vision expenses that are not paid by insurance. January open enrollment elections will receive a 5 percent annual match from the Sheriff's Office. Employee contributions for medical flexible spending accounts are capped at \$3,049.80 or \$117.30 per pay period. Employee may carry over up to \$610 of unused Health Care FSA funds into the next plan year after a plan year ends and all claims have been filed (only if the employee re-enrolls the next year).
- The Dependent Care FSA: Covers day care expenses for qualified dependents necessary for employee and legal spouse, if married, to work. Since the Sheriff's Office matches 25 percent, the maximum amount that an employee may contribute is \$153.84 per pay period, which totals \$3,999.84 per year. Dependent Care funds cannot be carried over.
- The Health Care FSA has a run out period at the end of the plan year (90 days) to submit reimbursement on eligible expenses incurred during the period of coverage within the plan year.
- When a plan year ends and all claims have been filed with the exception of the \$610 rollover for the Health Care FSA, all unused funds will be forfeited and not returned.
- Employee can enroll in an FSA only during the Open Enrollment period, a Qualifying Event, or New Hire Eligibility period.
- Money cannot be transferred between FSAs.
- Reimbursed expenses cannot be deducted for income tax purposes.
- Employee and dependent(s) cannot be reimbursed for services not received.
- Employee and dependent(s) cannot receive insurance benefits or any other compensation for expenses reimbursed through an FSA.
- Domestic Partners are not eligible as Federal law does not recognize them as a qualified dependent.

#### **Filing a Claim**

#### **Claim Form**

A completed claim form along with a copy of the receipt as proof of the expense can be submitted via mail, online, mobile app or by fax at (877) 855-7105. The IRS requires FSA participants to maintain complete documentation, including copies of receipts for reimbursed expenses, for a minimum of one (3) years.

#### **Debit Card**

FSA participants will automatically receive a debit card for payment of eligible expenses. With the card, most qualified services and products can be paid at the point of sale versus paying out-of-pocket and requesting reimbursement. The debit card is accepted at a number of medical providers and facilities, and most pharmacy retail outlets. P&A Group may request supporting documentation for expenses paid with a debit card. Failure to provide supporting documentation when requested, may result in suspension of the card and account until funds are substantiated or refunded back to the Sheriff's Office. Please keep the issued card for use next year. Additional or replacement cards may be requested, however, a small fee may apply.

#### HERE'S HOW IT WORKS!



An employee earning \$30,000 elects to place \$1,000 into a Health Care FSA. The payroll deduction is \$38.46 based on a 26 pay period schedule. As a result, health care expenses are paid with tax-free dollars, giving the employee a tax savings of \$197.

	With a Health Care FSA	Without a Health Care FSA
Salary	\$30,000	\$30,000
FSA Contribution	- \$1,000	- \$0
Taxable Pay	\$29,000	\$30,000
Estimated Tax 19.65% = 12% + 7.65% FICA	- \$5,698	- \$5,895
After Tax Expenses	- \$0	- \$1,000
Spendable Income	\$23,302	\$23,105
Tax Savings	\$197	

**Please Note:** Be conservative when estimating health care and/or dependent care expenses. IRS regulations state that any unused funds remaining in an FSA, after a plan year ends and after all claims have been filed, cannot be returned or carried forward to the next plan year with the exception of the \$610 carry over that may be allowed for the Health Care FSA. **This rule is known as "use-it or lose-it."** 

P&A Group | Customer Service: (800) 688-2611 | www.padmin.com



### **Employee Assistance Program**

The Sheriff's Office cares about the well-being of all employees on and off the job and provides, at no cost, a comprehensive Employee Assistance Program (EAP) through CuraLinc. EAP offers all employees (including part-time), and each member of the household, access to licensed mental health professionals through a confidential program protected by State and Federal laws. EAP is available to help employees gain a better understanding of problems that affect them, locate the best professional help for a particular problem, and decide upon a plan of action. EAP counselors are professionally trained and certified in their fields and available 24 hours a day, seven (7) days a week.

#### What is an Employee Assistance Program (EAP)?

An Employee Assistance Program offers covered employees and family members free and convenient access to a range of confidential and professional services to help address a variety of problems that may negatively affect employee or family member's well-being. Coverage includes six (6) visits with a specialist, per person, per issue, per year, unlimited telephonic consultation, online material/tools and webinars. Coverage also includes 30 minute legal consultation as well as 20-30 minute financial consultation, at no charge. EAP offers counseling services on issues such as:

✓ Work Related Issues

✓ Financial Resources

✓ Substance Abuse

✓ Adult & Elder Care Assistance

✓ Family and/or Marriage Issues

- ✓ Child Care Resources
- ✓ Legal Resources
- ✓ Grief and Bereavement
- ✓ Stress Management
- Depression and Anxiety

#### CuraLinc

Customer Service: (800) 490-1585 | www.supportlinc.com Group Code: sarasotasheriff

### **Omada Health Program**

The Sheriff's Office has partnered with Omada Health to deliver cost-effective services for populations at risk or in the early stages of developing type 2 diabetes, joint and muscle pain, diabetes and high blood pressure.

These programs are at no additional cost to members. Those who qualify will get:

- Dedicated health coach & care team
- Healthier lifestyle in 10 minutes a day, anywhere, anytime
- ✓ Interactive weekly lessons
- Smart devices, delivered to your door
- Long term results through habit & behavior change

To find out if employee qualifies for the Omada program, please visit: www.omadahealth.com/sarasotasheriff

### **Attain By Aetna**

#### Attain By Aetna to sunset on 12/31/2023.

Aetna has made the decision to end the Attain Wellness Program effective December 31st, 2023, to make way for future wellness programs that could have a greater impact for employees and their families. Prior to the program end date, users may continue to earn and redeem points on the platform.

Bring Your Own Device (BYOD) participants can continue to utilize the app through December 31, 2023. Redemption of points for BYOD participants will be available up to 60 days after a member's termination date).

Payments for participants in the Earn Your Watch program will cease and members will not be responsible for any balance after 12/31/23.

For questions, please contact customer service representatives by visiting "Settings" in the Attain app or call Monday - Friday, 9 AM to 6 PM EST at (833)-288-2461 (TTY: 711).



### **Long Term Disability**

The Sheriff's Office provides Long Term Disability (LTD) insurance at no cost to all eligible employees through The Standard. The LTD benefit pays a percentage of monthly earnings if employee becomes disabled due to an illness or non-work related injury.

#### Long Term Disability (LTD) Benefits Option 1 – Employer Paid

- LTD provides a benefit of 40% of employee's monthly earnings up to a benefit maximum of \$10,000 per month.
- Employee must be disabled for 90 consecutive days prior to becoming eligible for benefits (known as the elimination period).
- Benefit payments will commence on the 91st day of disability.
- Employee may continue to be eligible for partial benefits if employee returns to work on a part-time basis.
- The maximum benefit period is determined based on age at the time of disability.
- Benefits may be reduced by other income.

#### Long Term Disability (LTD) Benefits Option 2 – Employee Paid

- LTD provides an option to buy-up an additional 20% for a total benefit of 60% of employee's monthly earnings up to a benefit maximum of \$10,000 per month. The rate per \$100, per pay period is \$0.104.
- Employee must be disabled for 90 consecutive days prior to becoming eligible for benefits (known as the elimination period).
- Benefit payments will commence on the 91st day of disability.
- Employee may continue to be eligible for partial benefits if employee returns to work on a part-time basis.
- The maximum benefit period is determined based on age at the time of disability.
- Benefits may be reduced by other income.

#### The Standard | Customer Service: (800) 628-8600 | www.standard.com

### **Basic Life and AD&D Insurance**

#### **Basic Term Life Insurance**

The Sheriff's Office provides Basic Term Life insurance for all eligible employees at no cost, through The Standard. Eligible employees will receive a benefit amount of one (1) times annual salary rounded to the next \$1,000 to a maximum of \$200,000.

#### Life Insurance Imputed Income

The IRS requires the imputed cost of employer paid Employee Basic Term Life insurance benefit in excess of \$50,000 must be included as income and is subject to Federal, Social Security and Medicare taxes.

#### **Accidental Death & Dismemberment Insurance**

Also, at no cost to employee, the Sheriff's Office provides Accidental Death & Dismemberment (AD&D) insurance, which pays in addition to the Basic Term Life benefit when death occurs as a result of an accident. The AD&D benefit amount equals the Basic Term Life benefit, partial benefits may also be payable.

#### Retirees

Eligible retirees may elect to purchase Life insurance coverage at the time of their retirement in the amount of \$5,000 for \$1.75 per month. Benefit amount is not subject to any age reduction schedules.

#### Always remember to keep beneficiary information updated. Beneficiary information may be updated at anytime through Bentek.

The Standard | Customer Service: (800) 628-8600 | www.standard.com



### **Voluntary Life and AD&D Insurance**

#### Voluntary Employee Life and AD&D Insurance

Eligible employee may elect to purchase additional Life and AD&D insurance on a voluntary basis through The Standard. This coverage may be purchased in addition to the Basic Term Life and AD&D coverage. Voluntary Life insurance offers coverage for employee, spouse and/or child(ren) at different benefit levels.

New Hires may purchase Voluntary Employee Life insurance without being subject to Medical Underwriting, also known as Evidence of Insurability (EOI), **up to the Guaranteed Issue amount of \$250,000.** 

- Eligible employees have the opportunity during Open Enrollment to purchase or increase Voluntary Employee Life and AD&D insurance but must go through medical underwriting known as Evidence of Insurability (EOI)
- Units can be purchased one (1) to four (4) times annual salary not to exceed \$500,000, rounded to the next highest \$1,000.

#### **Voluntary Spouse Life Insurance**

New Hires may purchase Voluntary Spouse Life insurance without being subject to Medical Underwriting, also known as Evidence of Insurability (EOI), **up to the Guaranteed Issue amount of \$20,000**.

- Eligible employees have the opportunity during Open Enrollment to purchase or increase Voluntary Employee Life and AD&D insurance but must go through medical underwriting known as Evidence of Insurability (EOI)
- Employee may purchase a benefit amount of \$10,000 or \$20,000 not to exceed 100% of the employee's Basic Life coverage amount.
- Per pay premium for a \$10,000 policy \$0.462 and a \$20,000 policy is \$0.923.

## *Please note: Spouses who are also employed by the Sarasota County Sheriff's Office are not eligible for Voluntary Spouse Life coverage.*

#### Voluntary Employee Life and AD&D Insurance Rate Table

Premium Per Pay		
<b>Age Bracket</b> (Based on Employee Age)	<b>Employee</b> (Rate Per \$1,000 of Benefit)	
< 25	\$0.04015	
25-29	\$0.04385	
30-34	\$0.05308	
35-39	\$0.07800	
40-44	\$0.10569	
45-49	\$0.15738	
50-54	\$0.19892	
55-59	\$0.24369	
60-64	\$0.46431	
65-69	\$0.84692	
70-74	\$0.96692	
≥75	\$1.78846	

#### Voluntary Dependent Child(ren) Life Insurance

- For child(ren) from birth to end of calendar year in which child(ren) turn(s) age 26, there is a \$10,000 benefit amount, not to exceed 100% of the employee Basic Life coverage amount.
- Voluntary Dependent Child(ren) Life can be purchased for \$0.923 per pay and it covers all eligible child(ren).

Please note: If both parents are employees of the Sarasota County Sheriff's Office only one parent can elect Voluntary Dependent Life coverage.

#### Always remember to keep beneficiary information updated. Beneficiary information may be updated at anytime through Bentek.

The Standard | Customer Service: (800) 628-8600 | www.standard.com

### **Supplemental Insurance**

#### Allstate Benefits

Allstate Benefits offers a variety of voluntary supplemental insurance plans that may be purchased separately on a voluntary basis and premiums paid by payroll deduction. Allstate Benefits pays money directly to members, regardless of what other insurance plans they may have. To learn more about these Allstate Benefits plans and/or to schedule a personal appointment, contact the Sheriff's Office local Allstate Benefits Agent.

Available Allstate Benefits plans include coverage for:

✓ Accident ✓ Cancer

Critical Illness

Allstate Benefits | Customer Service: (800) 521-3535 www.allstatebenefits.com/mybenefits

### Legal Insurance

The Sheriff's Office employees have the opportunity to enroll in a voluntary pre-paid legal program provided by LegalShield. By enrolling in this plan, a participant will have direct access to attorneys who will provide legal assistance, 24 hours a day, seven (7) days a week, for a variety of situations that include:

- ✓ Divorce
- ✓ Adoption
- ✓ Civil Litigation
- ✓ Child Custody and Support
- ✓ Bankruptcy
- ✓ Name Changes

- Criminal Defense
- ✓ Traffic Tickets
- ✓ Wills & Living Trusts
- ✓ Real Estate
- ✓ Credit Report Issues
- ✓ Contract Review

This includes coverage for the entire household including spouses and dependent children (Up to age 21; if full-time student to age 23 or disabled children covered to any age living with parent) regardless of the number of eligible dependents enrolled in the plan. Plan benefits include unlimited phone consultations, free preparation of standard and living will, review of legal documents, letters / phone calls to third parties on the employee's behalf and much more. The plan is \$6.90 per pay period. To learn about the plan, contact customer service at (800) 729-7998 or visit LegalShield online at www.legalshield.com.

LegalShield | Customer Service: (800) 729-7998 | www.legalshield.com

### **ID Theft Insurance**

The Sheriff's Office offers the option to enroll in a voluntary pre-paid Identity Theft program provided by Allstate Identity Protection (formerly InfoArmor). The plan has no age limits with a generous Under Roof/Under Wallet participant definition that provides protection for the whole family and acceptance of all pre-existing conditions. A dedicated Privacy Advocate reduces stress, handles alert escalations, contacts merchants and more to remediate on behalf of the employee. The individual cost for this plan is \$3.67 per pay and the family plan is \$6.44 per pay. Allstate Identity Protection includes 24 hours day, seven (7) days a week customer care and assists with identity protection and restoration such as, credit report monitoring, credit score analysis, fraud alerts, restoration and much more.

For questions or additional information please contact Allstate Identity Protection or Human Resources.

Allstate Identity Protection | Customer Service: (800) 789-2720 www.myaip.com

### **Miscellaneous**

Payroll deduction for the following items are offered for employee's convenience:

- > Florida Prepaid College Program
- > Florida PBA dues
- > FOP dues
- > YMCA membership dues (North and/or South County)

Please contact Payroll for additional information at (941) 861-4828



#### MetLife

The Sheriff's Office offers full time, part time employees and retirees the opportunity to purchase pet insurance on a voluntary basis through MetLife. The plan allows members to visit any licensed vet or specialist, and may receive up to 100% reimbursement from MetLife on vet bills. Also, included at no additional cost is MetLife 24/7 access to Telehealth Concierge Services.

**MetLife** I Customer Service: (800) 438-6388 Pet Insurance Site: www.metlifepetinsurance.com Enrollment Site: www.metlife.com/getpetquote

### **Farmers Insurance Offerings**

Farmers Insurance offers a variety of supplemental insurance plans that may be purchased separately on a voluntary basis for full time, part time employees and retirees. When calling Farmer's Insurance mention the Sheriff's discount code FHD.

🗸 Auto

🗸 Boat

- ✓ Renters
- ✓ Motorcycle

- Recreational Vehicle (RVs)
- Personal Excess Liability

Farmers Insurance | www.farmers.com/groupselect Phone: (800) 438-6381



### **Claims, Billing & Benefit Assistance**

If employees have questions on claims, receive bills from providers which they do not understand or would like general information on any of the employee benefits provided, please contact the Gehring Group Service Team or the Onsite Aetna Representative.

The Gehring Group Service Team work directly with the Sheriff's Office and its employees to provide claims and benefits service and will assist employees with their concerns. Please remember this is in addition to the Human Resources Bureau and is not replacing assistance employee may need from Human Resources or the Onsite Aetna Representative.

Employee may contact a claims specialist by:

#### 1. Email: sarsaotasheriff@gehringgroup.com

Please include your name, contact information and a brief description of the issue. A Gehring Group Claims Specialist will respond via email or phone to gather additional information.

#### OR

#### 2. Call: (800) 244-3696

When calling, please identify yourself as an employee of the Sarasota County Sheriff's Office and ask to speak to a Claims Specialist or another member of the Sheriff's Office designated team to assist with questions or concerns.

Office hours are Monday through Friday, 8:30am – 5:00pm. If calling after office hours, please leave a message indicating you are a Sarasota County Sheriff's Office employee who would like to speak to a Claims Specialist. Please leave full name, contact information and a brief message and a Claims Specialist will be in contact with you the following business day.

At the Gehring Group, our goal is to be your advocate and ensure issues are resolved as quickly as possible.

Employees may also call the Onsite Aetna Representative, Glendy Alvarez by calling (941) 861-4893 between the hours of 8:30am - 5:00pm.



### Notes

Use this section to make notes regarding personal benefit plans or to keep track of important information such as doctors' names and addresses or prescription medications.





3500 Kyoto Gardens Drive, Palm Beach Gardens, Florida 33410 Toll Free: (800) 244-3696 | Fax: (561) 626-6970 | www.gehringgroup.com

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