

Self-Observation Instructions

Instead of having MSK Engineers observe your water service line, you may self-complete an observation using the instructions below.

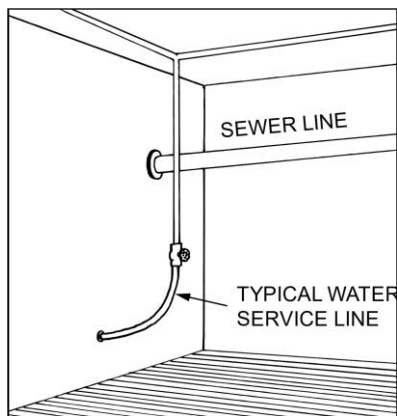
1. Scan the QR code to reach the online form.
(To scan the code: open a smartphone camera, focus on the code, then click the link that appears.)
2. Locate where your water service line enters the building. In most buildings it is a small pipe (less than 2") entering at or below knee-level.



3. Complete the fields in the online form, including taking a photograph of the service line. Then click submit.

If you are unable to complete any of these steps, please allow MSK to complete a water line observation.

Locating Your Water Line



Photographing Your Water Line

