The City of Sterling is introducing a new look for our Utility billing statement. We believe these changes will make your bill easier to read. Please take a moment to look at the guide to familiarize yourself with the new bill.

1. How to contact us with questions about your bill.
2. The date your current payment is due.
3. Your account number and customer number.
4. Water consumption in 1,000 gallons.
5. Balance at billing is an overdue amount payable immediately to avoid turn off.
6. Payments received during the cycle.
7. Amount due - Balance due is the total of the bill.
8. After due date includes the penalty.
9. Read dates are the dates the meter was read.
10. Service dates are the cycle billing.
11. Current Billing is current charges for the service period.
12. Remittance portion to ensure proper credit on account.