

**MINUTES
TALLADEGA COUNTY COMMISSION
SPECIAL-CALLED MEETING**

APRIL 21, 2016

STATE OF ALABAMA)
)
COUNTY OF TALLADEGA)

BE IT REMEMBERED that on Thursday, April 21, 2016, the Talladega County Commission assembled at the E-911 / EMA Training Room, 26716 Highway 21, Talladega, Alabama for a special-called meeting. The following proceedings were had to wit:

COMMISSION MEETING CALLED TO ORDER

Commissioner Kelvin Cunningham called the special meeting to order at 5:36 p.m. The roll was called with the following Commissioners being present: Commissioner Jackie Swinford, Commissioner Tony Haynes, Commissioner Kelvin Cunningham and Commissioner Malley Limbaugh and Commissioner Greg Atkinson. A quorum was present. The news media was represented by The Daily Home and Shoot First Video. Malley Limbaugh gave the invocation.

REPORT FROM E911 DIRECTOR VICTOR KENNEDY

Chairman Kelvin Cunningham announced the special-called meeting for the purpose of receiving and hearing a report from E911 Director (Victor Kennedy), Chairman of E-911 Board (Travis McGrady) and Board Member (Sheriff Jimmy Kilgore).

E-911 Director Victor Kennedy stated he was hired by the Board in 2008 to oversee the consolidated communications system for Talladega County that included developing short and long-term goals and objectives for E-911 and creating a strategic plan in dealing with all emergency situations within the County. Mr. Kennedy and the E-911 Board of Commissioners created and implemented new operating procedures and regulations to ensure that emergency procedures were in place and appropriately documented.

In order to provide the County Commission with an understanding of how an emergency communications center works, Mr. Kennedy described operations and procedures. First, Mr. Kennedy provided an overview of the 911 procedures for incoming calls, how the calls are appropriately documented on CFS (call for service) reports, and why calls are dispatched to a particular agency. He further presented that, of all calls coming into the E911 Center, for the years 2009 through 2016, each year, approximately 97% were related to law enforcement (police, sheriff, etc.) and other agencies, and an average of 3% were related to fire/rescue.

Second, Mr. Kennedy provided an overview of the extensive training requirements for dispatchers in responding to different emergencies. He invited the Commissioners and the press to a 15-minute viewing of the dispatchers inside the operations room.

Third, Mr. Kennedy presented a recording of the dispatching of three separate VFD's to a motor vehicle fire, all with no response, and a fourth dispatch to a municipal FD who subsequently responded to the call. Mr. Kennedy explained that this is one example of why 911 must send the first dispatch to the (full-time) agency with duty to respond. Note that, for medical calls, VFD's are dispatched immediately after the contracted EMS or closest municipal providers.

Fourth, Mr. Kennedy explained the different types of incoming calls to dispatch originating from wireless and landline (hard lines and VoIP) with 81% incoming from wireless. Calls coming in from non-VoIP landline phones display an accurate location of the caller on the CAD (computer-aided dispatch) monitor, while VoIP and wireless calls do not. Calls from wireless phones display the location of the cell phone tower. He described the many challenges associated with the different types of calls, many which result in delays in the initial dispatch to the appropriate agency.

Statements were made by the two volunteer firefighters (Pete Renfro and Shane Caton) and one citizen (Angie Boozer) in response to issues presented and issues that have occurred.

Mr. Kennedy stated that he has made every effort to accommodate and work with the Volunteer Fire Departments and their complaints for years. He indicated the purpose of tonight's report is to communicate to the Commission in response to the VFD of the issues and complaints presented by volunteer firefighter Kevin Sturdivant at the 11th County Commission meeting. Mr. Kennedy said that he now considered this matter closed.


Commissioners Haynes, Limbaugh and Atkinson stated they appreciated the work of the volunteer firefighters, the E911 Director, and the Board of Commissioners governing the E-911 operation, and that communication is the key in working out differences. Commissioner Cunningham commented that he was willing to assist if the two parties want to work out these differences.

MEETING ADJOURNED

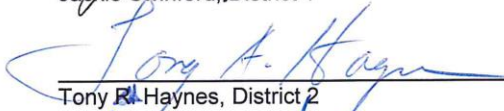
There was no further business for the April 21, 2016 special-called meeting and a motion was made by Commissioner Jackie Swinford and seconded by Commissioner Tony Haynes. The meeting was adjourned at 8:00 p.m. Motion carried.



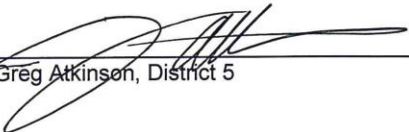
Jackie Swinford, District 1



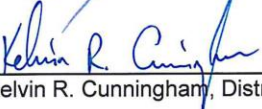
Malley Limbaugh, District 4



Tony R. Haynes, District 2



Greg Atkinson, District 5



Kelvin R. Cunningham, District 3