

MINUTES
Public Safety Committee
January 8, 2019 – 6:30 p.m.
Village Hall of Tinley Park – Council Chambers
16250 S. Oak Park Avenue
Tinley Park, IL 60477

Members Present: W. Brady, Chairman
B. Younker, Village Trustee
M. Glotz, Village Trustee

Members Absent: None

Other Board Members Present: None

Staff Present: D. Niemeyer, Village Manager
F. Reeder, Fire Chief
D. Riordan, Deputy Fire Chief
M. Zonsius, Assistant Treasurer
M. Thomas, Information Technology Manager
K. Clarke, Planning Manager
D. Spale, Village Attorney
L. Godette, Deputy Village Clerk
L. Carollo, Commission/Committee Secretary

Item #1 - The Public Safety Committee meeting was called to order at 6:30 p.m.

Item #2 – CONSIDER APPROVAL OF THE MINUTES OF THE PUBLIC SAFETY COMMITTEE MEETING HELD ON SEPTEMBER 11, 2018 – Motion was made by Trustee Glotz, seconded by Trustee Younker, to approve the minutes of the Public Safety Committee meeting held on September 11, 2018. Vote by voice call. Chairman Brady declared the motion carried.

Item #3 – DISCUSS 911 SERVER UPGRADE – The Village’s current Computer Aided Dispatch (CAD) system is approximately 5 years old and the servers supporting the system are at end-of-life and in need of replacement. The software applications executed on the servers also would benefit from upgraded servers to run the most up-to-date software in order to stay compliant with state and federal regulations and guidelines related to CAD systems. In 2012, the Village reviewed options for the CAD system replacement or upgrade and it was recommended the Village remain with the current CAD provider, Superion/Central Square Technologies, formally SunGuard.

Superion/Central Square Technologies utilizes specifically designed and built servers from Stratus Technologies to run their CAD software. Stratus servers are designed to provide the highest uptime for CAD systems and also provide a platform to run the most effective and reliable software applications to support 911 CAD. Stratus servers are designed to allow our 911 CAD software to remain available at a rate exceeding other manufacturer servers. Implementing servers from another company would require a new design and installation of the 911 CAD software.

The Village has \$120,000 budgeted in the current fiscal year for the upgrade expenditures.

Staff requested approval of 911 system server upgrades utilizing Superion/Central Square Technologies and Stratus Technologies, not to exceed \$120,000.

Motion was made by Chairman Brady, seconded by Trustee Younker, to recommend approval of 911 system server upgrades utilizing Superior/Central Square Technologies and Stratus Technologies, not to exceed \$120,000. Vote by voice. Chairman Brady declared the motion carried.

Item #4 – DISCUSS WIRELESS RADIO ALARM REMOTE MONITORING UPGRADE – In January 2018, the Village Board approved extension of the maintenance contract to Fox Valley Fire and Safety. The scope of the agreement includes all transmitting and receiving equipment, both remote at the Police Department as well as the Public Safety building. The Village currently monitors 560 alarm positions.

The extension of this contract also included a partnership with a U.L. listed central station, Emergency 24, to manage the volume of “trouble type” signals with the goal of providing more time for dispatch personnel to concentrate on more emergent incidents. Additionally, if necessary, Emergency 24 could be a backup for monitoring alarm signals should dispatch be unable. Another goal of this program will be to reduce the number of calls from alarm service technicians into our dispatch center, which will eventually significantly reduce phone call volume by several thousand yearly.

Below is a summary of activity and accomplishments since Village Board approval on January 16, 2018.

- July 2018 – Strategic meeting with Fox Valley, Emergency 24 and Village staff to discuss roles and responsibilities. Fire Prevention and officers notified of Emergency 24 transition.
- August 2018 – All remote radio transmitters were relabeled with updated information, which was completed by October 1, 2018. Letters were sent to all alarm holders, informing them of the enhanced program and requesting updated contact information. Dispatch management modified the policy regarding handling of alarms, which was a pilot program regarding protocols Emergency 24 will use for supervisory/trouble alarms. IT personnel began discussions regarding the requirements to protect Village infrastructure for exporting/importing data. All equipment/software upgrades have been identified for Fox Valley.
- August 2018 – December 2018 – Fox Valley and Emergency 24 began the “build” of the database using Fire Prevention information and required protocols. This was completed December 2018.
- September 2018 – A “train the trainer” session was held with IT, Fire Department and Dispatch.
- October 2018 – A follow-up order issued to Officer and Fire Prevention with extended detail regarding responses to supervisory fire alarm signals.
- First Quarter 2019 – Fox Valley will be working with the Village to finalize all upgrades, pilot the completed enhancements and place the program in service. Estimated completion date is February 1 – March 1, 2019.

Chairman Brady thanked the Fire Department and IT staff for their hard work and efforts. D. Riordan, Deputy Fire Chief stated Tinley Park is the third jurisdiction, with Winnetka and Des Plaines having also undergone the wireless radio alarm remote monitoring upgrade.

Item #5 – RECEIVE COMMENTS FROM THE PUBLIC - No comments from the public.

ADJOURNMENT

Motion was made by Chairman Brady, seconded by Trustee Younker, to adjourn this meeting of the Public Safety Committee. Vote by voice call. Chairman Brady declared the motion carried and adjourned the meeting at 6:42 p.m.

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