VILLAGE OF TINLEY PARK

ALARM SIGNAL MONITORING RIDER TO SERVICE CONTRACT

IN CONSIDERATION OF the recitals and the mutual covenants and agreement set forth in this Alarm Signal Monitoring Rider (hereinafter referred to as "the Rider") dated as of Jan. 16, 2018, the sufficiency of which is hereby acknowledged, the Village of Tinley Park (hereinafter referred to as "the Village") and Fox Valley Fire & Safety Company, Inc. (hereinafter referred to as "the Contractor") agree as follows:

1. Terms. The Service Contract between the Village and the Contractor dated August 7th 2013 as extended by that certain Amendment to Service Agreement (collectively, the "Contract") shall be, and is hereby, extended beyond its termination date of August 6th 2018 for an additional five (5) year term commencing on August 7th 2018. All rights, responsibilities, and obligations set forth in the Contract shall continue and bind the parties for the period of the Amendment, except as modified by this Rider. The Contract shall not be renewed or terminated, except as described in this Rider.

2. Interface of Alarm Signals to Emergency24. The transmission of alarm signals from subscriber alarm panels and the municipal locations to the receiving equipment will conform with the operational diagram of the system of which is attached hereto as Exhibit C.

   a. The Contractor is responsible for ensuring that the receiving equipment is properly configured to re-transmit alarm signals to Emergency24.

   b. The Village will maintain a network infrastructure capable of transmitting alarm signals received by the receiving equipment to Emergency 24 via internet protocol (IP) as well as an analog POTS line to serve as a backup transmission method from the receiving equipment to Emergency24.

   c. Emergency24 will provide all network infrastructure necessary to receive alarm signals from the receiving equipment via IP or the POTS line provided by the Village.

   d. Emergency24 will analyze all alarm signals transmitted by the receiving equipment and respond as follows:

      i. Emergency Signals: All emergency signals requiring a Fire, EMS, or Police dispatch ("Emergency Signals") will be automatically and immediately transmitted via either (i) a dedicated web portal maintained by Emergency24 to a dispatcher at the Village Dispatch Center; or (ii) a Keltron automation-compatible signal, as may be designated and agreed to by the parties. Emergency24 will require an acknowledgement of each Emergency Signal by the dispatcher at the Village Dispatch Center.

      ii. Signal Follow Up: In the event that Emergency24 transmits an Emergency Signal to the Village Dispatch Center and does not receive an acknowledgement of the transmission within thirty (30) seconds, Emergency24 personnel will call the Village Dispatch Center via
telephone and verbally confirm the transmission of the Emergency Signal.

iii. **Non-Emergency Signals**: All “trouble” or “supervisory” signals (“Non-Emergency Signals”) will be classified as such and responded to by Emergency24 in accordance with protocols to be adopted and approved by the parties after the execution of this Rider. Such adjustments will not require amendment or modification to the Contract.

e. Cost of implementation for this system including all labor and material to make the necessary updates to the receiving equipment will be $12,000.00. The additional monthly cost per radio will be $7.50 per account, which will include the Keltron interface software licensing and use as well as the Emergency24 cost for the monitoring of the account.

3. If there is any conflict between the terms of this Rider and the terms of the Contract, the terms of Rider shall control.

IN WITNESS WHEREOF the parties’ authorized representatives have executed this Contract of the dates set forth below

**VILLAGE OF TINLEY PARK**

By: [Signature]

Jacob C. Vandenbush, Mayor
(required if Contract is $10,000 or more)

May 1, 2018

**ATTEST:**

By: [Signature]

Kristin A. Thirion, Village Clerk
(required if Contract is $10,000 or more)

May 1, 2018

**VILLAGE OF TINLEY PARK**

By: [Signature]

David J. Niemeyer, Village Manager

May 2, 2018

**FOX VALLEY FIRE & SAFETY COMPANY, INC.**

By: [Signature]

Alan Whale, Treasurer

5/17/18
AMENDMENT TO SERVICE CONTRACT • EXHIBIT A

Fox Valley Fire & Safety Company, Inc.
(A Corporation Licensed to Practice in Illinois)
2730 Pinnacle Drive
Elgin, IL 60124

Phone: 847-695-5990
Fax: 847-695-3699

Contact:
Tom Matousek
Director, Wireless Monitoring Services
Amy Thomson
Wireless Monitoring Coordinator

Illinois License # 127-000631
May 14, 2013.

Village of Tinley Park
Attn: Steve Tilton
16260 S Oak Park Ave
Tinley Park, IL 60477

Dear Mr. Tilton,

Fox Valley Fire & Safety would like to take this opportunity to express our gratitude for the success of the Tinley Park and Fox Valley Fire & Safety partnership. The Tinley Park radio network has been a very lucrative and beneficial program for both the Village of Tinley Park and its constituents.

Fox Valley Fire & Safety believes that continuing this partnership will be the most advantageous for the Village of Tinley Park and we appreciate the opportunity to propose continuing our relationship.

As requested, Fox Valley Fire & Safety agrees to furnish the required bond upon acceptance of our proposal.

Fox Valley Fire & Safety also agrees to meet all Minimum Required Services as listed on the Proposal Overview.

Enclosed please find all required documents for the Fire Alarm Monitoring System & Maintenance Request for Proposal.

Respectfully,

[Signature]

Toni Matousek
Director, Wireless Monitoring
AMENDMENT TO SERVICE CONTRACT • EXHIBIT A

Village of Tinley Park, Illinois

REQUEST FOR PROPOSALS (RFP)

FIRE ALARM MONITORING SYSTEM & MAINTENANCE

This Request for Proposals (RFP) is for the purpose of entering into an agreement with a qualified firm to provide Fire Alarm Monitoring and Maintenance to the Village of Tinley Park.

GENERAL REQUIREMENTS: Proposers are to submit ten (10) RFP packets, to the address listing below.

SUBMISSION LOCATION: Village of Tinley Park
Attn: Steve Tilson, Assistant Village Manager
16250 South Oak Park Avenue
Tinley Park, IL 60477

SUBMISSION DATE: May 15, 2013 by 10:00 AM. Proposals received after the time specified will not be opened/accepted.

MANDATORY PRE-PROSAL MEETING ON: May 8, 2013 at 1:00 PM

LOCATION: Tinley Park Fire Prevention Bureau
17355 68th Court, 2nd Floor
Tinley Park, IL 60477

CONTACT/QUESTIONS: Submit questions via email to stilton@tinleypark.org. Questions are required no less than three (3) business days prior to May 15, 2013 at 4:00pm. Absolutely no informal communication shall occur regarding this RFP, including requests for information, or communication between Offeror’s or any of their individual members and any Village elected official or employee. All questions will be answered with a copy of the question and answer to each Proposer.

DATE OF CONTRACT IMPLEMENTATION: July 1, 2013

CONTENTS: The following sections, including this cover sheet, shall be considered integral parts of this solicitation:

• Notice of RFP (1 Page)
• General Terms and Conditions (1 Page)
• Proposal Overview (2 Pages)
• Service Contract (10 Pages)
• Submission Requirements (2 Pages)
GENERAL TERMS AND CONDITIONS

1. Negotiations:
The Village of Tinley Park ("Village") reserves the right to negotiate specifications, terms and conditions, which may be necessary or appropriate to the accomplishment of the purpose of this RFP.

2. Confidentiality:
RFP's are subject to the Illinois Freedom of Information Act.

3. Reserved Rights:
The Village reserves the right at any time and for any reason to cancel this RFP or any portion thereof, and to reject any or all proposals. The Village reserves the right to waive any immaterial defect in any proposal. The Village may seek clarification from a Proposer at any time, after the submission date, and failure to respond promptly is cause for rejection.

4. Incurred Costs:
The Village will not be liable for any costs incurred by Proposer in reply to this RFP.

5. Award:
Award will be based on the lowest responsive, responsible bidder, as determined by the Village.

6. Local Vendor Purchasing Policy:
The Village Local Vendor Purchasing Policy provides local vendors preferential treatment when competing for contracts with the Village. A local vendor is defined as a business that has an actual business location within the Village and is licensed by the Village. When considering contracts, the Village reserves the right to forego the lowest bid in favor of a local vendor when the amount of the local bid exceeds that of the otherwise lowest bid as follows, provided both bids are found to be responsive and responsible:

   Contract Value
   $0 to $250,000      5%
   $250,000 to $500,000 4%
   $500,000 to $750,000 3%
   $750,000 to $1,000,000 2%
   $1,000,000 to $2,000,000 1%

   Maximum amount a local vendor's bid may exceed lowest responsive and responsible bid is $25,000.

7. Interpretations or Correction of Request for Proposals:
Proposers shall promptly notify the Village of any ambiguity, inconclusiveness or error that they may discover upon examination of the RFP. Interpretation, correction and changes to the RFP, if any, will be made by written addenda. Interpretation, corrections or changes made in any other manner will not be binding.

8. Addenda:
Addenda are written instruments issued by the Village prior to the date of receipt of proposals, which modify or interpret the RFP by addition, deletion or clarification or correction. Each Proposer shall ascertain prior to submitting a proposal packet that all addenda issued have been received, and by submission of a proposal packet, such act shall be taken to mean that each Proposer has received and understands fully the contents of addenda.

9. Taxes:
The Village is exempt from paying certain Illinois State Taxes.
10. **Non-Discrimination:**
Proposer shall comply with the Illinois Human Rights Act, 775 ILCS 5/1-101 et seq., as amended and any rules and regulations promulgated in accordance therewith, including, but not limited to the Equal Employment Opportunity Clause, Illinois Administrative Code, Title 44, Part 750 (Appendix A), which is incorporated herein by reference. Furthermore, the proposal shall comply with the Public Works Employment Discrimination Act, 775 ILCS 140/0-01 et seq., as amended, and the Illinois Drug Free Workplace Act, Title 44, Chapter 10.

11. **Change in Status:**
The Proposer shall notify the Village immediately of any change in its status resulting from any of the following: (a) vendor is acquired by another party; (b) vendor becomes insolvent; (c) vendor, voluntarily or by operation of law, becomes subject to the provisions of any chapter of the Bankruptcy Act; or (d) vendor ceases to conduct its operations in normal course of business. The Village shall have the option to terminate any contract with the vendor immediately on written notice based on any such change in status. In compliance with federal and state law, the Village reserves the right to all funds collected on behalf of the Village, prior to the declaration of bankruptcy by the Proposer.

12. **Submittal and Evaluation Factors:**
The contract will be awarded to the lowest responsible, responsive Bidder, as determined by the Village, or any other Bidder determined by the Village to be in the best interest of the Village, who meets or exceeds the criteria, sought by the Village. The Village reserves the right to reject any or all proposals or to waive any details in the proposals received whenever such rejection or waiver is in the best interests of the Village. The Village also reserves the right to reject the proposal of a Bidder who has previously failed to satisfactorily perform, has not completed contracts on time, or whose application, is found not to be in a position to perform the contract.

13. **Contract Terms:**
The term of the agreement will be for a period of five (5) years from the date approved, however it shall continue under the same terms and conditions for additional one (1) year periods until termination by either party, by notice given in writing to the other party, at least ninety (90) days prior to the end of any one year period. The Village also reserves the right to terminate the agreement at any time, by providing thirty (30) days written notice for convenience or cause.

14. **Prevailing Wage Act:**
Not less than the prevailing rate of wages as found by the Village of Tinley Park or the Illinois Department of Labor shall be paid to all laborers, workers and mechanics performing work under this contract. The prevailing wages are revised by the Department of Labor and are available under the Department’s official website. See also Village of Tinley Park Resolution 2012-6-021.

15. **Responsible Bidder:**
Responsible bidders are determined pursuant to the criteria set forth in the Village of Tinley Park’s Responsible Bidder Ordinance No. 2008-0-092. Bidder qualifications and experience will also be included in the basis for determining the lowest responsible bidder. A performance bond in a sum equal to one hundred percent (100%) of the amount of the bid, with sureties to be approved by the Mayor and Board of Trustees for the faithful performance of the contract must be furnished by the successful Bidder. All bids or proposals shall contain and offer to furnish bond upon acceptance of such bid or proposal.

**Please see Page 2 of Bid Packet.**
PROPOSAL OVERVIEW

1. Intent:
The Village intends to consider entering into an agreement with a qualified firm to provide high quality maintenance on an existing KELTRON Fire Alarm Monitoring System and all radio alarm subscribers at the lowest responsible cost.

2. Background:
A. The Village is responsible for dispatching the police and fire department to the scene of emergency incidents. Since 2008, the Village has provided fire alarm monitoring via wireless radio using the KELTRON DMF-703 BASE SYSTEM and KELTRON RF7500 WIRELESS RADIOS.
B. Over 500 required commercial and multi-family fire alarm systems currently exist in the Village and use wireless radio technology to transmit a signal to the KELTRON head-end equipment which is located at the Police Department. All alarms are transmitted via transmission line to the Dispatch Center.
C. All required alarms use the wireless radio technology. The use of transmitting alarm signals via dedicated telephone lines has been eliminated.
D. The KELTRON DMF-703 BASE SYSTEM and KELTRON RF7500 WIRELESS RADIOS are capable of sending and receiving four alarm conditions: “fire alarm”, “smoke”, “supervisory” and “water flow.” Approximately 20% of all required alarms are programmed to transmit a separate “water flow” signal.
E. Tamper switches have been installed as required by all required radio.
F. Currently, there are no burglary alarms connected to this system.
G. The current monthly alarm fee for subscribers is $60 and has remained unchanged through the current contractual agreement.
H. Current certified population of the Village is 56,702.

3. Minimum Required Services Please see Page 2 of Bid Packet
A. Vendor shall be properly licensed as required by the State of Illinois Department of Professional Regulation as an alarm contractor in the Village and insured in accordance with prevailing rules, laws and regulations.
B. Vendor shall be an authorized factory representative of KELTRON Corporation and shall present a letter of good standing from the PRA.
C. Successful vendor shall provide references that will illustrate the vendor’s past knowledge and experience in the development and maintenance of a wireless fire alarm network (see file Attachment A).
D. The successful vendor shall provide a tamper switch for each new radio installed under this agreement. This switch shall indicate an off-normal condition at the PRA when the radio’s door is opened. Such signal shall not be latching when the door is secured in the closed position.
E. All Radio Alarm Transmitters shall be housed in a locking steel case measuring 13 1/4” H x 8 5/8” W x 4 3/8” D. Cabinet key shall be unique to Tinley Park and the Department’s lock and phone number shall be prominently featured on the front of the cabinet.
F. Successful vendor shall maintain such inventory of spare parts and spare subscriber premise equipment as to guarantee that all alarm monitoring equipment at the PRA, and the radios installed at subscriber locations can be repaired within a reasonable period of time from the time the vendor is notified of a failure. The Vendor shall provide, at a minimum, 4-hour response to emergency outages, 24 hours if the services of a Tinley Park employee are needed, and 24 hour response to normal operation for the entire infrastructure. The vendor shall adhere to the Dispatch Center’s policy for any alarm that is out of service due to the radio alarm transmitter. Vendor shall ensure their service is available year-round.
G. Successful vendor shall be able to respond and install new radios within 72 hours from a documented request from the Village.
H. The successful vendor shall perform all data entry for the KELTRON 703 alarm processor(s) and L57000 automation systems. All data entry will encompass new subscribers or the deletion of existing subscribers.
I. The successful vendor shall maintain a log book at the head end equipment location with date, time and reason for the service to the system.
J. The successful vendor shall, upon request, provide the Village with copies of work orders of all work performed.
K. The successful vendor, upon notification, after adverse weather events or power outage, performs a complete system

Page 6 of 13

The Village of Tinley Park • Fire Alarm Monitoring System & Maintenance • February 2018
diagnostic evaluation and makes any repairs as necessary.

L. The successful vendor shall at no charge to the Village provide regular training sessions with the Dispatch staff which are requested.

M. The successful vendor shall provide a minimum of one (1) on call Keltron Corporation factory trained service technician 24/7/365.

N. The successful vendor shall perform weekly documented visits to the head end equipment covering the following equipment:
   i. Check alarm, trouble and out of service status of all radials
   ii. Check all printers for proper operation
   iii. Check for fail to test radials, diagnose and rectify issues
   iv. Check for and acknowledge radials that miss “check-in”; diagnose and rectify issues

O. The successful vendor shall perform and document the following at a minimum every month:
   i. Check all intercom connections at the head end and roof
   ii. Back up all systems history and databases and store files off-site in a secured location
   iii. Switch the primary and secondary receivers
   iv. Clean the exterior of all system work stations

P. The successful vendor shall completely clean all hardware of the system at the head end and Dispatch quarterly.

Results of all inspections shall be submitted in writing in a format approved by the Village within ten (10) business days of the requested inspection.
VILLAGE OF TINLEY PARK

SERVICE CONTRACT

This contract is by and between the Village of Tinley Park, a Illinois home-rule municipal corporation (the "Village"), and (the "Contractor/Vendor"), for the project or work described in the attached Request For Proposal ("RFP"), attached hereto and made a part hereof.

1. In consideration of the compensation stated in paragraph 2, the Contractor/Vendor shall provide all the services described in the RFP attached hereto and incorporated herein by reference. The express terms of this Contract shall take precedence and control over any term or provision of the RFP that in any way conflicts with, differs from, or attempts to alter the terms of this Contract.

2. Except in the event of a duly authorized change order approved by the Village as provided in this Contract, and in consideration of the Contractor/Vendor’s final completion of all work in conformity with this Contract, the Village shall pay the Contractor/Vendor an amount not to exceed the stated cost or fees as submitted on the PREVAILING WAGE COST PROPOSAL WORKSHEETS attached hereto as Exhibit A, and incorporated herein by reference. Within seven (7) calendar days of completion of the work, the Contractor/Vendor shall submit his application for payment to the Village, and the Village shall pay Contractor/Vendor for the work performed no later than thirty (30) calendar days from the date of the Village’s receipt and the Village’s approval of the work and the application for payment. No payment shall be made by the Village until the Contractor/Vendor has submitted to the Village (i) a Contractor/Vendor’s Affidavit listing all subcontractors and material suppliers utilized on the project and (ii) final waivers of lien from the Contractor/Vendor, all subcontractors and all material suppliers.

3. No changes shall be made, nor will invoices for changes, alterations, modifications, deviations, or extra work or services be recognized or paid except upon the prior written order from authorized personnel of the Village. The Contractor/Vendor shall not execute change orders on behalf of the Village or otherwise alter the financial scope of the Project.

4. Written change orders may be approved by the Village Manager or his designee provided that the change order does not increase the amount set forth in paragraph 2 of this Contract by more than $10,000.00. Changes in excess of this amount must be approved by the Village Board prior to commencement of the services or work. Any request by the Contractor/Vendor for an increase in the Scope of Services and an increase in the amount listed in paragraph 2 of this Contract shall be made and approved by the Village prior to the Contractor/Vendor providing such services or the right to payment for such additional services shall be waived.

5. No “Notice to Proceed” may be given nor any work commenced until this Contract is fully executed and all exhibits and other attachments are completely filled out and attached hereto.

6. It is understood and agreed by the parties that the Contractor/Vendor is an independent contractor retained for the above-mentioned purpose. The Village shall not control the manner nor the means of the Contractor/Vendor's performance, but shall be entitled to a product as described herein. The term "subcontractor" shall mean and include only
those hired by and having a direct contract with Contractor/Vendor for performance of work on the Project. The Village shall have no responsibility to any subcontractor employed by a Contractor/Vendor for performance of work on the Project, and all subcontractors and material suppliers shall look exclusively to the Contractor/Vendor for any payments due. The Village will not be responsible for reporting or paying employment taxes or other similar levies that may be required by the United States Internal Revenue Service or other State or Federal agencies. Every subcontractor shall be bound by the terms and provisions of this Contract as far as applicable to their work. The Contractor/Vendor shall be fully responsible to the Village for all acts and omissions of its subcontractors, and shall ensure that any subcontractors perform in accordance with the requirements of this Contract. Nothing contained herein shall create any contractual or employment relations between any subcontractor and the Village. The Contractor/Vendor is solely responsible for the safety procedures, programs and methods of its employees and agents and shall hold the Village harmless for any and all damages resulting from violations thereof. The Contractor/Vendor shall comply with all applicable federal, State and local safety laws and regulations.

7. It is further agreed that the Contractor/Vendor shall indemnify, hold harmless, and defend the Village, its officers, agents, and employees from and against any and all claims, losses, damages, causes of action, suits, and liability of every kind, including all expenses of litigation, court costs, and attorneys’ fees, for injury to or death of any person or for damage to any property arising out of or in connection with the work done by the Contractor/Vendor under this Contract. Such indemnity shall apply regardless of whether the claims, losses, damages, causes of action, suits, or liability arise in whole or in part from the negligence of the Village, any other party indemnified hereunder, the Contractor/Vendor, or any third party.

8. The Contractor/Vendor assumes full responsibility for the work to be performed hereunder and hereby releases, relinquishes, and discharges the Village, its officers, agents, and employees from all claims, demands, and causes of action of every kind and character, including the cost of defense thereof, for any injury to or death of any person and any loss of or damage to any property that is caused by, alleged to be caused by, arising out of, or in connection with the Contractor/Vendor’s work to be performed hereunder. This release shall apply regardless of whether said claims, demands, and causes of action are covered in whole or in part by insurance and regardless of whether such injury, death, loss, or damage was caused in whole or in part by the negligence of the Village, any other party released hereunder, the Contractor/Vendor, or any third party. The Contractor/Vendor shall maintain insurance coverage in an amount and from a carrier suitable to the Village, and the Village shall be named as an additional insured where required. Certificates of insurance are attached hereto as Exhibit B.

9. The Village is exempt from payment of state and local sales and use of taxes on labor and materials incorporated into the project. If necessary, it is the Contractor/Vendor’s responsibility to obtain a sales tax permit, resale certificate, and exemption certificate that shall enable the Contractor/Vendor to buy any materials to be incorporated into the project and then resell the aforementioned materials to the Village without paying the tax on the materials at the time of purchase. In no event will the Village be liable for or pay any sales or use taxes incurred by the Contractor/Vendor in performing the services under this contract.

10. The Contractor/Vendor shall comply with all applicable federal, state, and local statutes, regulations, ordinances, and other laws, including but not limited to the Immigration Reform and Control Act (IRCA). The Contractor/Vendor may not knowingly obtain the "Clause to be revised by the Village of Tinley Park before final approval."
AMENDMENT TO SERVICE CONTRACT • EXHIBIT A

labor or services of an unauthorized alien. The Contractor/Vendor, not the Village, must verify eligibility for employment as required by IRCA.

11. At any time, the Village may terminate this Contract for convenience, upon written notice to the Contractor/Vendor. The Contractor/Vendor shall cease work immediately upon receipt of such notice. The Contractor/Vendor shall be compensated for services performed and accepted by the Village up to the date of termination.

12. No waiver or deferral by either party of any term or condition of this Contract shall be deemed or construed to be a waiver or deferral of any other term or condition or subsequent waiver or deferral of the same term or condition.

13. This Contract may only be amended by written instrument approved and executed by the parties.

14. This Contract and the rights and obligations contained herein may not be assigned by the Contractor/Vendor without the prior written approval of Village.

15. The parties hereby state that they have read and understand the terms of this Contract and hereby agree to the conditions contained herein.

16. This Contract has been made under and shall be governed by the laws of the State of Illinois. The parties agree that performance and all matters related thereto shall be in Cook County, Illinois.

17. Contractor/Vendor, its employees, associates or subcontractors shall perform all work hereunder. Contractor/Vendor agrees that all of its associates, employees, or subcontractors who work on this Project shall be fully qualified and competent to do the work described hereunder. Contractor/Vendor shall undertake the work and complete it in a timely manner.

18. If any provision of this Contract shall be held to be invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable. If a court of competent jurisdiction finds that any provision of this Contract is invalid or unenforceable, but that by limiting such provision it may become valid and enforceable, then such provision shall be deemed to be written, construed, and enforced as so limited.

19. The Request for Proposal (including all attached forms) and this Contract represents the entire and integrated agreement between the Village and Contractor/Vendor and supersedes all prior negotiations, representations, or agreements, either written or oral.

20. This Contract will be effective when signed by the last party whose signing makes the Contract fully executed.

21. The Contractor/Vendor agrees to comply with the Illinois Prevailing Wage Act, if the work to be performed under this Contract is covered by said Act.

22. The Contractor/Vendor agrees to comply with the Illinois Substance Abuse Prevention on Public Works Projects Act.
AMENDMENT TO SERVICE CONTRACT • EXHIBIT A

CERTIFICATIONS BY CONTRACTOR/VENDOR

Eligibility to Contract

The undersigned hereby certifies that the Contractor/Vendor is not barred from bidding on or entering into this contract as a result of a violation of either the bid-rigging or bid-rotating provisions of Article 33E of the Criminal Code of 1961, as amended.

Fox Valley Fire & Safety Company  Alan Whale
Name of Contractor/Vendor (please print)  Submitted by (signature)

Treasurer
Title

Certificate of Compliance with Illinois Human Rights Act

The undersigned hereby certifies that the Contractor/Vendor is in compliance with Title 7 of the 1964 Civil Rights Act as amended and the Illinois Human Rights Act as amended.

Fox Valley Fire & Safety Company  Alan Whale
Name of Contractor/Vendor (please print)  Submitted by (signature)

Treasurer
Title

Certificate of Compliance with Illinois Drug-Free Workplace Act

The undersigned, having 25 or more employees, does hereby certify pursuant to section 3 of the Illinois Drug-Free Workplace Act (30 ILCS 580/3) that it shall provide a drug-free workplace for all employees engaged in the performance of the work under the contract by complying with the requirements of the Illinois Drug-Free Workplace Act and, further certifies, that it is not ineligible for award of this contract by reason of debarment for a violation of the Illinois Drug-Free Workplace Act.

Fox Valley Fire & Safety Company  Alan Whale
Name of Contractor/Vendor (please print)  Submitted by (signature)

Treasurer
Title

Certificate Regarding Sexual Harassment Policy
AMENDMENT TO SERVICE CONTRACT • EXHIBIT A

The undersigned does hereby certify pursuant to Section 2-105 of the Illinois Human Rights Act (775 ILCS 5/2-105) that it has a written sexual harassment policy that includes, at a minimum, the following information: (i) the illegality of sexual harassment; (ii) the definition of sexual harassment under State law; (iii) a description of sexual harassment, utilizing examples; (iv) an internal complaint process including penalties; (v) the legal recourse, investigative and complaint process available through the Department of Human Rights and Human Rights Commission; (vi) direction on how to contact the Department of Human Rights and Human Rights Commission; and (vi) protection against retaliation.

Fox Valley Fire & Safety
Name of Contractor/Vendor (please print) Submitted by (signature)

Treasurer
Title

Certificate of Compliance with Substance Abuse Prevention on Public Works Projects Act

The undersigned hereby certifies that:

A. There is in place a written program which meets or exceeds the program requirements of the Substance Abuse Prevention on Public Works Projects Act (P.A. 95-0635), and has provided a written copy thereof to the Village of Tinley Park.

B. There is in place a collective bargaining agreement which deals with the subject matter of the Substance Abuse Prevention on Public Works Projects Act (P.A. 95-0635)

(Cross out either A or B depending upon which certification is correct)

Fox Valley Fire & Safety Company
Name of Contractor/Vendor (please print) Submitted by (signature)

Treasurer
Title

Page 12 of 13
The Village of Tinley Park • Fire Alarm Monitoring System & Maintenance • February 2018
# Exhibit A
## Alarm Monitoring and Equipment Maintenance
### PREVAILING WAGE COST PROPOSAL WORKSHEET

#### KELTRON RF55F WIRELESS RADIO COSTS - Subscriber Installation

<table>
<thead>
<tr>
<th>Equipment/Activity</th>
<th>Proposed Unit Cost/Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.L. labeled transceiver for subscriber</td>
<td>$ 599.00</td>
</tr>
<tr>
<td>Antenna, 60 hour stand-by battery, transformer</td>
<td>$ 110.00</td>
</tr>
<tr>
<td>Miscellaneous Equipment</td>
<td>$ N/A</td>
</tr>
<tr>
<td>Labor Cost for installation at subscriber site</td>
<td>$ 210.00</td>
</tr>
<tr>
<td>Other</td>
<td>$ N/A</td>
</tr>
<tr>
<td><strong>TOTAL (per subscriber site, installation)</strong></td>
<td><strong>$ 9,400.00</strong></td>
</tr>
</tbody>
</table>

Installation of equipment shall follow the current code editions of NFPA 72 & NFPA 72

**OPTION 1**

- Monthly cost for radio maintenance on installed premise - includes labor, equipment, batteries, travel, etc. | $ 6.25 per month per location

**OPTION 2**

- Same as OPTION 1 without battery service | $ 5.25 per month per location

#### KELTRON RF55F WIRELESS RADIO COSTS - VoIP Facility Installations

<table>
<thead>
<tr>
<th>Equipment/Activity</th>
<th>Proposed Unit Cost/Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.L. labeled transceiver for subscriber</td>
<td>$ 0.00</td>
</tr>
<tr>
<td>Antenna, 60 hour stand-by battery, transformer</td>
<td>$ 0.00</td>
</tr>
<tr>
<td>Miscellaneous Equipment</td>
<td>$ 0.00</td>
</tr>
<tr>
<td>Labor Cost for installation at subscriber site</td>
<td>$ 0.00</td>
</tr>
<tr>
<td>Other</td>
<td>$ N/A</td>
</tr>
<tr>
<td><strong>TOTAL (per subscriber site, installation)</strong></td>
<td><strong>$ 0.00</strong></td>
</tr>
</tbody>
</table>

Installation of equipment shall follow the current code editions of NFPA 72 & NFPA 72

*Currently there are nine (9) buildings.

**OPTION 1**

- Monthly cost for radio maintenance on installed government facility - includes labor, equipment, batteries, travel, etc. | $ 6.25 per month per location

**OPTION 2**

- Same as OPTION 1 without battery service | $ 5.25 per month per location

### Annual maintenance and testing of fire alarms at government facilities:

- YR(1): [ ]
- YR(2): [ ]
- YR(3): [ ]
- YR(4): [ ]
- YR(5): [ ]

See attached list for locations.

**Note:** Please see attachment C for Pricing.
**Exhibit A**  
**Alarm Monitoring and Equipment Maintenance**  
**PREVAILING WAGE COST PROPOSAL WORKSHEET**

### OTHER COSTS

<table>
<thead>
<tr>
<th>Equipment/Activity</th>
<th>Proposed Cost/Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Maintenance for Keltron Equipment – DMP763, RF3000 System, computer automation and all other system components located at the dispatch center</td>
<td>$1,000.00 per month per location</td>
</tr>
<tr>
<td>Keltron LS7000 Automation System (six seat licenses)</td>
<td>$1,000.00 per month per location</td>
</tr>
<tr>
<td>UPS Replacement</td>
<td>N/A per unit</td>
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<tr>
<td>Printer Replacement</td>
<td>$450.00 per unit</td>
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<tr>
<td>Battery Replacement</td>
<td>$185.00 per unit</td>
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<tr>
<td>Other</td>
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</tbody>
</table>

### OTHER COSTS – EXISTING KELTRON RF750F WIRELESS RADIOS

<table>
<thead>
<tr>
<th>Equipment/Activity</th>
<th>Proposed Cost/Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Radio transmitter tamper switch installation/programming</td>
<td>$110.00 per unit per location</td>
</tr>
<tr>
<td>Water flow signal, radio connection/programming</td>
<td>$110.00 per unit per location Note 1</td>
</tr>
<tr>
<td>Relocation of radio transmitter/equipment</td>
<td>$230.00 per unit per location</td>
</tr>
<tr>
<td>On-site radio maintenance</td>
<td>$68.00 per unit per location</td>
</tr>
<tr>
<td>Other</td>
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</tbody>
</table>

Hourly Technician Rate for non-specified repairs including repairs and services as a result of acts of God, lightning strikes, vandalism and other services beyond the mentioned covered services.

Year (1) 116.00 Year (2) 118.00 Year (3) 120.00

Year (4) 122.00 Year (5) 124.00

Name of Company  **Fox Valley Fire & Safety Company**

Signature [Signature] Date 5-14-13

Note 1: If additional trips are required they will be billed accordingly.

Note 2: If the installation/programming of the tamper switch and the on-site radio maintenance are performed at the same time, it will be billed at $150.00.

The Village of Tinley Park  
Fire Alarm Monitoring System & Maintenance

Page 8 of 10  
May, 2013
## TINLEY PARK FIRE ALARMS

<table>
<thead>
<tr>
<th>ADDRESS</th>
<th>OCCUPANT</th>
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</thead>
<tbody>
<tr>
<td>17356 - 68th Court</td>
<td>Fire Station # 1</td>
</tr>
<tr>
<td>7925 W. 157th Street</td>
<td>Fire Station # 2</td>
</tr>
<tr>
<td>9191 W. 175th Street</td>
<td>Fire Station # 3</td>
</tr>
<tr>
<td>7901 W. 191st Street</td>
<td>Fire Station # 4</td>
</tr>
<tr>
<td>7850 W. 153rd Street</td>
<td>Public Works Facility</td>
</tr>
<tr>
<td>7800 W. 153rd Street</td>
<td>Tinley Park Police Department</td>
</tr>
<tr>
<td>19050 S. Oak Park Avenue</td>
<td>Tinley Park Village Hall</td>
</tr>
<tr>
<td>5750 South Street</td>
<td>METRA Train Station</td>
</tr>
<tr>
<td>18001 S. 80th Avenue</td>
<td>METRA Train Station</td>
</tr>
</tbody>
</table>
Exhibit B

INSURANCE REQUIREMENTS

(See Risk Manager for Insurance Requirements)

Please see enclosed Certificate of Insurance Attachment D
SUBMISSION REQUIREMENTS  Please see Attachment E

Section 1.0 - Executive Summary/Firm Information

A. General information about the firm, including the name of the organization, location of offices, organizational chart, name of owners and principal parties, number and position titles of staff. Also include any other names your firm has worked under. Describe if any past work was done either as a subcontractor or required the use of a sub-contractor; and

B. Qualifications of staff proposed for the assignment, their position in the firm, length of service, and types and amount of equivalent fire alarm service experience. A description of how overall supervision will be provided should be included (this can be included as part of an attachment).

Section 2.0 - Policy and Process Questions

A. The Agency should outline in the proposal the recommended maintenance program including resources and manpower required to carry on the routine and emergency services for the operation of the KELEDON radio receiving and transmitting equipment;

B. The Agency should outline in the proposal the billing and work flow processes to be implemented for routine and non-routine work performed on any KELEDON equipment. Process should detail contract personnel, examples of billing invoices, workflow processes including work orders for emergency and non-emergency services and any other policies that detail billing and workflow processes for the type of work performed;

C. Agency billing policies should be explained detailing billing cycle processes;

D. The agency should provide detail and explanation of how the policies that may be informed for services provided to the Village;

E. Background checks for new employees must be performed per Village specifications and submitted for review and approval;

F. Establishment of technical and administrative personnel that will be assigned and communicate to members of the Village on various items as necessary;

G. Agency shall meet with Village staff upon execution of contract to discuss all the goals of the relationship, the services to be provided and other topics relevant to performing radio alarm maintenance on behalf of the Village. The Agency shall assign a representative or contact person to the Village. Furthermore, Agency shall meet with Village staff on a quarterly basis (or as needed if issues arise) to discuss all services and how the Agency and Village can work together to further improve the Village’s required fire alarm program. The Village will provide overall guidance on the conduct of the Agency employee(s) as it reflects upon the Village’s policies and reputation. The Agency will agree to employ courteous business procedures in the end of maintaining the Village’s goodwill. The Agency shall also provide updates to the Village on changes in applicable codes and standards as it relates to fire alarm monitoring equipment and the installations of such equipment;

H. A description of the methodology that would be followed in carrying out the Agency’s responsibilities. Clearly describe all services you propose to provide to the Village. As a part of the description, identify the responsibilities of the Village and the responsibilities of the Agency. Also describe the coordination required between agency holders, the Village and the Agency if there is a request for work. Please provide any additional information or suggestions that will aid in the Village’s selection process;

I. Provide a description of training for all staff assigned to perform field inspections, installation and repair of fire alarm receiving and transmitting equipment. Description to include initial training program and any ongoing training/monitoring;
Section 3.0 – References

The Agency shall include the names, address and telephone number of at least three (3) clients for whom services similar to those as described in this Request for Proposal has been performed during each of the last three years. Time period for each project should be included with submission.

The Agency must disclose any professional or personal financial interest which could be a possible conflict of interest in representing the Village. In addition, agency must disclose any investigations by regulatory agencies or courts regarding conduct of its business practices or management/employees.

Section 4.0 – Fee

Describe any other services (including fees) that the Agency offers which have not been outlined in the Cost Proposal Workbench. These additional proposals should be provided in table form, with prevailing and non-prevailing costs for each task, each key area of focus, and any maximum costs.
Authorized Dealers
Keltron Wireless Systems

Knowing that the products we manufacture save lives and property, Keltron ensures that our active network radio systems are effectively installed, supported and maintained by authorized Keltron wireless dealers. All of our dealers have been trained and certified by Keltron and are experts in deploying Keltron’s solutions.

Fox Valley Fire & Safety Co., Inc.
2730 Pinnacle Drive
Elgin, IL 60124
847-695-5990
Tom Matousek

Since 1960

To learn more about Keltron’s active network radio systems call our local representative, Jeff Biningter at 773-296-4229.

Keltron develops and manufactures universally-compatible, UL listed life safety and security management systems for the municipal and proprietary markets. Solutions include fiber optic signaling systems, active network radio systems, distributed multiplexing systems, digital communication/receiver systems, and direct voice systems. This document is not intended for installation or maintenance purposes. All specifications are subject to changes without notice. For more information visit www.keltroncorp.com or contact us at 781-696-8700.

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Keltron Corporation 241 Crescent Street, Waltham, MA 02453 voice 800.956.9133 fax 781.899.9452 www.keltroncorp.com
December 6, 2009

To Whom It May Concern:

This letter is to inform you that Fox Valley Fire and Safety, Inc. (FOX) is an Authorized Keltron Wireless Dealer for Keltron Corporation’s UL-listed life safety event management products and solutions.

To become and maintain Authorized Keltron Wireless Dealer status, FOX is required to employ sales, installation and service professionals who have been trained and certified to sell, install and service Keltron’s life safety event management systems including all active network fire alarm systems.

FOX’s responsibilities include marketing Keltron products and solutions in their target markets, vertical markets, and geographic areas as well as the successful execution of projects in those same markets and geographic areas.

Keltron’s flagship alarm monitoring systems are feature-rich and fully UL-listed. Our solutions offer the benefits of high performance, reliability and scalability to meet your life safety and security requirements.

To learn more about Keltron’s solutions, please visit our Web site at www.kelt-oncorp.com or call us at 800-968-9123.

Thank you for your interest in Keltron.

Very truly yours,

[Signature]

David S. Wilmourn
CEO
Keltron Corporation

cc: Jeff Binninger, Keltron Representative
Tom Matsuka, Fox Valley Fire and Safety, Inc.
AMENDMENT TO SERVICE CONTRACT • EXHIBIT B

Attachment C

### Annual Maintenance and Testing of Fire Alarms at Government Facilities

<table>
<thead>
<tr>
<th>Building</th>
<th>Address</th>
<th>Cost</th>
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<td>Public Safety Bldg</td>
<td>17365 98th Court</td>
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<td>Fire Station 2</td>
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<td>Public Works</td>
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<td>Police Station</td>
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<td>Village Hall</td>
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<td>Metra Station 1</td>
<td>6750 South St</td>
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<td>Metra Station 2</td>
<td>18001 183rd St</td>
<td>$195.00</td>
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**Total for all Fire Alarm Inspections**: $2,345.00

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<th>Wet Sprinkler Systems</th>
<th>Per Riser per location</th>
<th>$150.00</th>
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<td>Each Additional Riser</td>
<td>$75.00</td>
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| Dry Sprinkler Systems | Per Riser per location | $240.00 |
**AMENDMENT TO SERVICE CONTRACT • EXHIBIT B**

---

**CERTIFICATE OF LIABILITY INSURANCE**

This certificate is issued as a matter of information only and confers no rights upon the certificate holder. This certificate does not affirmatively or negatively amend, extend or alter the coverage afforded by the policies below. This certificate of insurance does not constitute a contract between the issuing insurer(s), authorized representative or producer, and the certificate holder.

**Important:** The certificate holder is an additional insured, the policies listed above must be endorsed. If subrogation is waived, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder (even if such endorsement is made).

**PRODUCER:**
- **Name:** Beth, Rushville & Law-Lawrence
- **Address:** 314 N. West Street, Monroe, IN 47959
- **Phone:** 815-365-7630

**INSURER:**
- **Name:** Fox Valley
- **Address:** Fire & Safety Co., Inc., 2730 Franklin Drive, Elgin, IL 60124
- **Phone:** 815-365-8987

**CERTIFICATE NUMBER:** OP 2194042

**REVISION NUMBER:** 0013

**COVERAGES**

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**CANCELLATION**

**CANCELLATION**

**CERTIFICATE HOLDER:**
- **Name:** Village of Tinley Park
- **Address:** 19250 Oak Park Avenue, Tinley Park, IL 60477

**NOTIFIED AUTHORITY:**
- **Name:** Rushville & Lawrence

**CANCELLATION**

**NOTIFIED AUTHORITY:**

**NOTIFIED AUTHORITY:**

**NOTIFIED AUTHORITY:**

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The Village of Tinley Park • Fire Alarm Monitoring System & Maintenance • February 2018
AMENDMENT TO SERVICE CONTRACT • EXHIBIT B

Submission Requirements Response

Section 1.0 – Executive Summary/Firm Information

A. Fox Valley Fire & Safety has been in business for over 50 years. We service all of the Chicagoland area including parts of Wisconsin and Indiana. Fox Valley Fire & Safety provides all life safety services, including Fire Alarm, Sprinkler, Extinguishers, Commercial Cooking Systems, Emergency Lights & Security. We have one office located in Elgin, Illinois, but the technicians are placed all throughout the Chicagoland area, making travel times more convenient. Fox Valley Fire & Safety is an Employees Stock Ownership Plan company. Our president is Ken Volkering, Vice President Bruce Volkering, Treasurer Al Whale and Secretary Jim Moran.

B. Fox Valley Fire & Safety will assign hand picked staff members to the Tinley Park radio network project. These staff members are familiar with radio networks and what it takes to maintain the integrity of the network. This team is also familiar in particular with the Tinley Park network and its unique design. The team consists of Tom Malovek, Director of Wireless Monitoring, Amy Thomson Wireless Monitoring Coordinator, Rich Bryant Wireless Monitoring Service Supervisor, Mike Keen Wireless Radio Installer, Joe Kiocham Fire Alarm Service Supervisor and Brian Kowalkowski Fire Alarm Monitoring Service Coordinator. Together this team has nearly 100 years of experience in the Fire Alarm and Fire Alarm Monitoring Industry. All members have received on going Keatron Certification Training throughout the past six years.

Section 2.0 – Policy and Process Questions

A. Please see Attachment E1 for a list of proposed Radio Network Maintenance Tasks to be performed on a regular basis by Fox Valley Fire & Safety. The lead technician for the Tinley Park Radio Network lives less than ten miles from the dispatch center. He will be scheduled for regular visits as well as being available for any emergency situation that may arise. In the event the lead technician is not available there are at least three additional technicians trained to troubleshoot the radio network.

B. Fox Valley Fire & Safety will receive work orders from Tinley Park requesting any service needed on the Head-End or Radios in an email. A unique service order number will be assigned to each service request. When the work is completed a copy of the service order with the technicians’ description will be sent to Tinley Park for review. All service orders will be billed together on one invoice at the end of each month. All service requests will be handled in a timely manner by Keatron trained technicians.

C. Fox Valley Fire & Safety will bill for the pre-determined fees on or near the first of every month. Any additional service will be billed together at the end of each month.

D. Late fees will only apply if the customer being billed was sent to an outside collections agency.

E. The technicians that are currently working and will continue to work on the Tinley Park Radio Network have completed all required background checks. Fox Valley Fire & Safety will comply with any additional required background checks.

F. All members of the Tinley Park Radio Network team mentioned in Section 1 B, are available by phone, cell phone or email at all times to Tinley Park personnel. If any
AMENDMENT TO SERVICE CONTRACT • EXHIBIT B

member of this team is out of the office, field or on vacation, appropriate coverage will be arranged and shared with Tinley Park. Fox Valley Fire & Safety will continue to keep a log book onsite for all service performed or changes made to the structure of the network.

G. Fox Valley Fire & Safety agrees to comply with any and all meeting requirements set by Tinley Park. The radio team promises to assist in achieving any goal for maintenance and/or advancement of the radio network. Fox Valley Fire & Safety will keep Tinley Park abreast any changes or improvements to fire alarm monitoring technology which may apply to the Tinley Park network.

H. Fox Valley Fire & Safety will provide all required maintenance and service needed on both the head end receiving equipment as well as the radios in the field. Fox Valley Fire & Safety will depend on Tinley Park to notify us of any issue that needs addressing and we will respond accordingly. The alarm holder will be contacted by Fox Valley Fire & Safety in the event access to the property is required and Tinley Park will be notified of all scheduled and completed service. If we are unable to reach the proper party to arrange for access, Fox Valley Fire & Safety will rely on Tinley Park to assist in gaining access.

I. All technicians performing installations or service of the radios have been Keltron Certified as well as receiving on going training from both Keltron and Fire Alarm manufacturers. Lead technicians and installers are also performing hands on training with new technicians at all times.

Section 3.0 – References

A. Please see Attachment E2 for References.

Fox Valley Fire & Safety does not have any personal or financial interest which may cause a conflict.

Section 4.0 – Fee

Fox Valley Fire & Safety will bill the Village of Tinley Park for the annual software fees for the Keltron equipment in the amount of $2,589.00. This amount will only be increased in event the fees from Keltron are increased.
AMENDMENT TO SERVICE CONTRACT • EXHIBIT B

Attachment E1

RADIO SYSTEM MAINTENANCE TASKS

ANTENNAS
- visual inspections: check connections, mounting bracket bolts, weather tape
- monthly cycle of the active receiver antenna
- mast ground lugs secure
- antenna set screw secure to mast attachment

RADIO EQUIPMENT ROOM
- Test emergency lighting as applicable
- Load test system batteries; replace after 5yrs or as needed
- Load test UPS modem batteries; replace after 5yrs or as needed
- Load test LS7000 UPS batteries; replace after 5yrs or as needed
- Load test RF7300 Altronix power supply batteries; replace after 5yrs or as needed
- Load test Remote Operator station batteries; replace after 5yrs or as needed
- Ensure circuit breaker lockouts are installed on AC power sources
- Equipment manuals available for Emergency use
- Verify spare equipment location and availability

MODEMS
- headend links to remote equipment
  * primary line
  * secondary line: test backup line for proper operation
- remote site modems
  * primary line
  * secondary line: test backup line for proper operation
- every 3 months turn off power to the modem, check the plugs make sure all connectors are connected firmly and be sure indicators function well

DMP703
- account data maintained: enter new accounts; enter info changes; handle cancellations
- template accounts
- fire dept dispatch phone numbers accurate
- authorizations list
- remp703 database backup performed
- monitor memory card usage via REMP703 program
- keep the system clock accurate
- check printer ribbon quality (for emergency purposes)
- check printer paper (for emergency purposes)
- check display brightness
AMENDMENT TO SERVICE CONTRACT • EXHIBIT B

SUBSCRIBER NESTS
- keep punch blocks maintained
  - remove jumpers on cancelled or disconnected accounts—try to complete this on the same day as phone line disconnection if possible to avoid unwanted signals going into the system.
- for tones nests, punch down any unused accounts with a clear tones signal to electrically bypass the zone and also to keep the nest scan time minimized.

DATA GATHERING PANELS
- load test battery; replace after 5yrs or as needed
- remove jumpers from unused accounts

LS7000
- account maintenance: enter new information, update any changes in contacts or phone numbers
  - new accounts should be placed into “PRE-INSTALL” locale
  - new accounts should be taken out of service until 12-12-2012.
- use of LS7000 “DBUPDATE” utility
  - backup system database
  - backup history
- plan and install any KeloTron Software update CD’s
- send periodic system backups to Keltron
  - database
  - ls7000.ini file from c:\windows directory
- history log
  - review for central poll loss
  - review for abnormal account activity
  - review for abnormal system events
- keep the system clock accurate
- history archive events every 4 months
- delete or backup the radio checkin archive reports: c:\Program Files\LS7000\Archive folder on the server

PRINTERS
- RF7300 dot matrix log printer
  " printer ribbon
  " fanfold paper
- WNC dot matrix report printer
  " printer ribbon
  " fanfold paper
- LS7000 thermal log printer
  " check thermal paper supply; make sure no paper jams
- DMP703 paper tape printer headend
  " paper tape
  " ribbon
AMENDMENT TO SERVICE CONTRACT • EXHIBIT B

- DMP703 paper tape printer operator station
  * paper tape
  * ribbon
- test any UPS power supply hooked up to printers
  * load test batteries; replace after 5yrs or as needed

SYSTEM BATTERIES
- main head end PS740 power supplies
- altronix power supplies
- modern UPS power supply battery replacement dates
- dot matrix UPS power supply battery replacement dates
- remote equipment batteries

WIRELESS NET CONTROLLER
- backup to floppy disk
- written and dated records
  * routing reports
  * review of NETCON / link layer
  * upload of programming parameters
    - review of zone programming
    - review of time-to-live parameters

PAPERWORK
- radio network wall-map kept updated with color coded antenna locations
- documentation of configuration settings
- documentation of system maintenance
- system logbook kept updated

LS7000 computer maintenance
- periodic archive of history events
- review of hard drive space used / free
- review of history for undefined event categories
- review of history for subscriber radio self-test failures
  * central poll loss
  * low battery
  * missed check-in
- backup of system data
  * history
  * site / programming database
- review dispatcher rotation:
  * note any abnormal subscriber radio events: missed checkin, selftest failures

HEADEND EQUIPMENT EVENT MONITORING
verify proper supervision of equipment and annunciation:
- altronix power supply failure
- transceiver tamper switch
- both antennas active
- dot matrix log printer trouble
- WNC wireless net controller trouble
AMENDMENT TO SERVICE CONTRACT • EXHIBIT B

References

City of Woodstock 2009-Present
Contact Person: Assistant Chief Patrick Burke
Title: Woodstock Fire Rescue/District
Phone: 815-338-2621
Email: pburke@wfrd.org

Village of Winnetka 2010-Present
Contact Person: John P Ripka
Title: Deputy Fire Chief Winnetka Fire Department
Phone: 847-501-6029
Email: jripka@winnetka.org

City of Des Plaines 2008-Present
Contact Person: Jeff Schuck
Title: Division Chief of Fire Prevention
Phone: 847-391-5341
Email: jschuck@desplaines.org

City of Park Ridge 2007-Present
Contact Person: Kevin Pilch
Title: Fire Marshal
Phone: 847-318-5286
Email: kplch@parkridgefd.org

City of McHenry 2011-Present
Contact Person: Bill Hobson
Title: Assistant City Administrator
Phone: 815-363-2159
Email: bhobson@ci.mchenry.il.us

Village of Riverside 2010-Present
Contact Person: Frank Ringo
Title: Riverside Fire Department
Phone: 708-447-2123
Email: fringo@riverside.il.us

City of Crystal Lake 2010-Present
Contact Person: Jerry Larsen
Title: Bureau Chief of Fire Prevention
Phone: 815-459-2020 ext 4147
Email: jlarsen@crystallake.org