

Village launches new Sensus Center website

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Tinley Park residents now have the ability to monitor their water usage in near-real time thanks to the Village's brand-new Sensus Center, a web-based, interactive application that gives customers unprecedented access to their water meter accounts.

Sensus Center features easy-to-read usage charts, graphs, billing estimates, tips and more – virtually everything a customer needs to correct current issues and make more informed decisions about future usage.

Sensus Center features include easier access to information; a customized, utility-branded interface; customer engagement in billing and usage; email or text alerts on important account information; and home energy profiles, educational information, cost-saving tips and help in targeting energy goals that meet a customer's budget.

The new Sensus Center can be accessed at www.TinleyPark.org/SensusCenter. First-time users will need to click on "Need to sign up for an account?" on the bottom of the page and provide an email address. Sensus will then send an email confirmation to that address containing a link.

Clicking on the link contained in the confirmation email will direct users to the signup page, where they will be prompted to enter the nine-digit account number associated with the account (which can be found on their water bill), their name as it appears on the water bill, and a password that uses numbers, symbols and both capital and lower-case letters.

Please note that **you must have a Sensus meter to utilize this technology**. If you do not, contact United Meters, Inc. at (877) 533-8964 to have your meter changed.

For more information, please watch the short Sensus Center Instructional Video or call the Public Works Department at (708) 444-5500.