

**Village President**  
Michael W. Glotz

**Village Clerk**  
Nancy M. O'Connor

**Village Trustees**  
William P. Brady  
William A. Brennan  
Dennis P. Mahoney  
Michael G. Mueller  
Kenneth E. Shaw  
Colleen M. Sullivan

**Village Hall**  
16250 S. Oak Park Ave.  
Tinley Park, IL 60477

**Administration**  
(708) 444-5000  
Fax: (708) 444-5099

**Community  
Development**  
(708) 444-5100  
Fax: (708) 444-5199

**Public Works**  
(708) 444-5500

**Police Department**  
7850 W. 183rd St.  
Tinley Park, IL 60477  
(708) 444-5300  
Non-Emergency  
Fax: (708) 444-5399

**John T. Dunn  
Public Safety Building**  
17355 S. 68th Court  
Tinley Park, IL 60477

**Fire Department**  
(708) 444-5200  
Non-Emergency  
Fax: (708) 444-5299

**EMA**  
(708) 444-5600  
Fax: (708) 444-5699

**Senior Community  
Center**  
(708) 444-5150



June 19, 2025

Yolanda Cage, Postmaster  
Village of Tinley Park  
7230 171<sup>st</sup> St.  
Tinley Park, IL 60477

Dear Ms. Cage,

I am writing to urgently bring to your attention the ongoing and increasingly severe mail delivery issues affecting the residents of the Village of Tinley Park. These disruptions have had real and measurable consequences in our community, including over **1,200 water shutoffs** due to delayed or undelivered utility bills.

Over the past several months, our office has received a high volume of complaints from residents regarding mail delays, non-delivery, and the misplacement of critical correspondence. While we understand the pressures your office may be facing — including staffing or logistical challenges — the impact on our residents has become problematic.

The delayed delivery of water bills has resulted in widespread non-payment, not out of negligence, but because residents did not receive their bills on time — or at all. As a result, we've had to initiate shutoffs for households that were unaware they even had a balance due. This is deeply distressing for affected families, many of whom are already experiencing financial hardship.

The postal service is an essential lifeline for residents. We are committed to working collaboratively with your office to ensure that our residents can rely on timely and accurate mail delivery moving forward.

Thank you for your urgent attention to this matter. I look forward to your response.

Sincerely,

Mayor