

## **Sewer Blockage Tips**

Residents who suspect they have a plumbing or sewer problem in their home, such as roots in their service line or other blockage problem, should keep the following things in mind before they sign any contract to have repairs made:

- Contact the Tinley Park Public Works Department at (708) 444-5500 to verify the existing blockage is yours and not the Village's responsibility.
- When hiring a contractor, be sure they are licensed and bonded with the Village of Tinley Park. This is for your protection.
- Although your situation may seem urgent, please take the time to get at least more than one estimate, as they can vary by thousands of dollars. The Village is happy to supply a list of all licensed and bonded plumbing/sewer contractors registered in Tinley Park.

If you've already signed a contract and work has not started, by Illinois law you have 72 hours to cancel the contract. This time allows you the opportunity to get additional estimates and save money. In many cases, your sewer may not be completely blocked and may have some minimal operation, also allowing you time to get more estimates. It's important that everyone in your household limit the use of plumbing facilities or use a neighbor's facilities during a blockage.

For more information, please contact the Tinley Park Public Works Department at (708) 444-5500 or the Building Division of the Community Development Department at (708) 444-5100.