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Waterloo Fire <u>Rescue</u>

Annual Report

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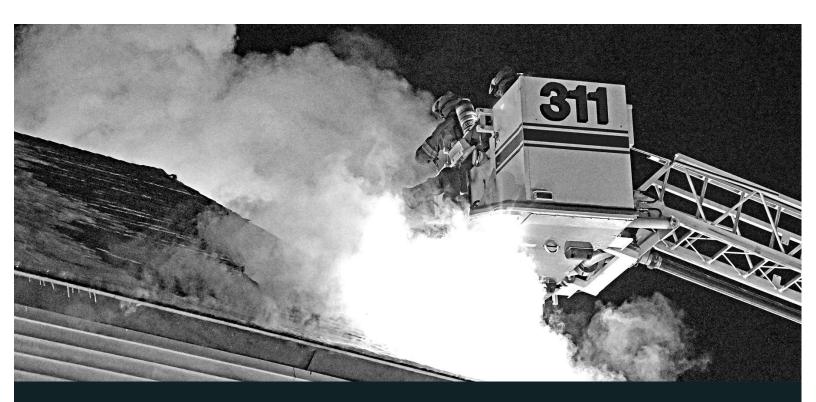
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About Us

Waterloo Fire Rescue (WFR) has been serving the City of Waterloo since the 1800s but became a recognized department in 1904.

The current mission statement that guides the members of WFR is, "To protect the lives and properties of the citizens of Waterloo by being an innovative and progressive emergency services organization."





Our department staffs 115 sworn, full-time, frontline firefighters along with two additional support personnel. WFR consists of six staffed stations supplied by five engines, one Rescue Engine, one aerial platform, four front-line ambulances, and one overflow ambulance.

Response Times

Turnout Time: 68 seconds 44% of responses in under 1 minute

Travel Time: 225 seconds

Waterloo Fire Rescue recognizes and strives to achieve the supported guidance from the National Fire Protection Agency (NFPA). NFPA Standard 1710 establishes an 80 second "turnout time" and 480 second "travel time" benchmark time goal for the deployment of "an initial full alarm assignment at a fire suppression incident" for not less than 90% of dispatched incidents.

Prevention Measures

As a departmental goal, WFR implemented an "After the Fire" initiative. Through this initiative, firefighters canvas neighborhoods who experience loss due to a fire and ensure residents have working smoke detectors, up-to-date escape plans, and other resources they may need to keep them safe in our community.

This initiative, combined with our partnership with the American Red Cross, has enabled residents to request smoke detectors and smoke detector installations free of charge. There were 72 detectors placed within the City of Waterloo in 2024.



Total Calls for Service: 13,712

Unit Call Volume				
Fire Engine		Ambulance		
301	1,538	331	3,863	
302	1,349	332	3,338	
303	785	333	1,790	
304	978	334	2,899	
305	805	336	219	
306	1,074			
311	117			

Fire: Top Primary Impressions				
Commercial Auto Alarm	590			
Residential Fire	490			
Commercial Fire	217			
Burning Complaint	209			
Residential Auto Alarm	155			
Down Wire	125			
Smoke Investigation	121			
Field/Grass Fire	111			
Lift Assist	108			
Fire Investigation	101			

Engine Total: 7,174

Ambulance Total: 12,159

Total Unit Call Volume: 19,333

